



Autex Acoustic products are extremely durable and require little attention to maintain their good looks. Light vacuuming on a regular basis will prevent dust build up, and most marks can be cleaned with a mild detergent solution followed by rinsing and blotting. Stains should be dealt with according to the chart below. Before carrying out a proposed cleaning method, patch test on a concealed section to ensure it will not affect the adhesive or product. Avoid severe abrasion. Spot clean only. Vacuum to restore pile, but do not use a stiff brush. Autex Acoustic products are designed with good health and hygiene in mind and can be disinfected to prevent germs and pathogens. Autex Acoustics recommends disinfecting product surfaces using isopropanol (isopropyl alcohol) or ethanol diluted to 70 percent with water. Disinfectants containing quaternary ammonium compounds may also be effective.

NB: Frontier™, Cascade™, Lattice, and Horizon™ will need to be removed from the ceiling or wall to clean safely. Disassembly instructions can be found in individual product Install Instructions. We do not recommend using solvent-based solutions on Autex Acoustic products.

Key

- A** Mop up excess as soon as possible with a sponge or cloth.
- B** Remove surplus with a knife edge or appropriate instrument.
- C** Sponge with a solution of carpet shampoo working from well outside the stain in a circular motion towards the centre (this avoids spreading the stain). Sponge afterwards with clean warm water and mop excess moisture with a clean dry cloth or sponge. Allow to dry, then brush gently with a soft brush. If any stain remains, sponge with a solution of one part household bleach to six parts clear water. Thoroughly rinse after treatment.
- D** Lightly sponge with household dry cleaning fluid and blot. Apply sparingly, as the substance may have an adverse effect on the adhesive.
- E** Lubricate the stain with glycerine or petroleum jelly.
- F** Apply nail polish remover. The nail polish remover should not include lanolin or be of a greasy nature.
- G** Sponge with turpentine (or substitute).
- H** Freeze with ice cubes and scrape away while cold.
- I** Clean with regular extractive carpet cleaner (if possible).
- J** Use circular cutter and remove damaged portion. Re-glue new piece into place.

Stain

Treatment Guide

Blood	A	C		
Burn/Scorch Mark	J			
Chewing Gum	B	C	D	H
Chocolate	B	C	D	
Cooking Oils	B	C	D	
Crayon/Colour Markers	B	Cw	D	
Drinks (cola, tea, juices, beer)	A	C		
Dust/Dirt	Vacuum, then I or C			
Excrement	B	C		
Grass	C			
Grease	B	C	D	
Ink (ballpoint)	D			
Ink (fountain)	A	C		
Lipstick	B	C	D	
Mildew	C			
Milk	A			
Mud	B	C		
Nail Polish	A	F		
Oil	B	C	D	
Paint (water based)	A	C	E	
Paint (oil based)	A	C	D	G
Sauces	B	C	D	
Shoe Polish	B	C	D	
Urine	A	C		
Vomit	A	C	D	
Wine	A	Add Salt	C	

Autex Acoustics recommends that you contact professional cleaning experts if you require further assistance with the cleaning and maintenance of Autex Acoustic products. For further enquiries contact your Autex Acoustics account manager. The treatments listed above are intended as general guidance only. Results may vary, depending on variables beyond the control of Autex Acoustics. Autex Acoustics accepts no responsibility or liability for any loss or damage that may arise from the implementation of the treatments listed above. Always read the directions for use on cleaning product labels to avoid poisoning or injury. Never mix cleaning products, doing so can result in poisonous fumes and serious breathing problems. Ventilate your work area well by opening a window or door and running an exhaust fan. Always wear rubber gloves, safety goggles, and protective clothing when using very strong cleaners.

● **New Zealand**
702-718 Rosebank Road,
Private Bag 19988
Avondale 1746, Auckland
T 0800 428 839
T +64 9 828 9179
autexacoustics.co.nz

● **Australia**
285 Swan Street,
Richmond, VIC 3121
T 1800 678 160
T +61 3 9450 6700
autexacoustics.com.au

● **United Kingdom**
Unit J4, Lowfields Way,
Lowfields Business Park,
Elland, West Yorkshire
HX5 9DA
T +44 0 142 241 8899
autexacoustics.co.uk

● **United States**
1630 Dan Kipper Drive,
Riverside, CA 92507
T +1 424 203 1813
autexacoustics.com