



Acoustic Timber™ should be handled and maintained with care to maximise its service life.

### Cleaning procedures

Light dusting or vacuuming with a soft brush attachment is recommended to remove any build-up of dust. This should be undertaken regularly to ensure any dust or settlement does not build up and permanently stain the product. Avoid tools and fittings that could scrape, snag or abrade the surface.

Mild clear household detergents can be applied when required to help remove some common contaminants. (Cleaning using this method may lead to a level of degradation in the surface, especially if continually undertaken).

- Care must be taken to blot the surface only.
- Do not rub the surface. Rubbing can lift and loosen the fibers, degrading the finish.
- Use a clean microfiber cloth for best results.

In all cases, it is recommended that the chosen cleaning agents and methods are tested on an area least visible, to ensure any deterioration that may occur is understood. Please refer to the table below for advice on cleaning common contaminants.

**Please note:** Acoustic Timber is ideally suited for applications where contact with the product surface is unlikely to occur. The acoustic performance of the product relies on the surface being porous, and as such, moisture can enter the matrix of fibers. Where liquids and other contaminants come in contact with the product, gently remove immediately and do not allow to soak in, dry or set. Where liquids and other contaminants come in contact with the panels, these should be gently removed immediately and not allowed to soak in dry or set.

### Cleaning common contaminants

Contaminant	Cleaning agent	Method
General dust	None	Light vacuum
Condiments	Warm detergent	Blot method
Cooking and nut oils	Warm detergent	Blot method
Tea and coffee	Warm detergent	Blot method
Soft drinks and juices	Warm detergent	Blot method
Chocolate	Warm detergent	Blot method
Dirt	Warm detergent	Blot method
Acrylic paint (wet)	Warm detergent	Blot method
Ball point pen	Isopropanol	Blot method

For all methods, carefully remove excess material with a blunt instrument prior to applying and cleaning agents.

Autex Acoustics® recommends that you contact professional cleaning experts if you require further assistance with the cleaning and maintenance of Autex Acoustics products. For further enquiries contact your account manager. The treatments listed above are intended as general guidance only. Results may vary, depending on variables beyond the control of Autex Acoustics. Autex Acoustics accepts no responsibility or liability for any loss or damage that may arise from the implementation of the treatments listed above. Always read the directions for use on cleaning product labels to avoid poisoning or injury.

**Warning:** The use of acetone, methylated spirits, isopropanol, alcohol, mineral and solvent-based agents, including sanitisers, can react with panel facing and ink. Some degradation to the panel facing may occur if used. Some carpet cleaning agents may contain chemicals that react with the printed surface, and it is recommended they are tested on an inconspicuous area to determine compatibility.

Any cleaning procedures and cleaning agents may result in a level of visual degradation to the timber surface and can vary based on the graphic type. Damage sustained by any cleaning and maintenance processes are not covered by the applicable product guarantee.

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