

Security agreement for access to IntellePACS

This shared system is used across Allevia Radiology, MSK Radiology, North MRI, Mobile Imaging, Affinity Medical Imaging, and Reform Radiology.



**A reference copy of the terms you agreed to when registering for PACS access.
No action is needed - this is for your records only.**

Allevia Radiology operates this shared PACS system on behalf of the group. Wherever “Allevia Radiology” appears in these terms, it refers collectively to Allevia Radiology, MSK Radiology, North MRI, Mobile Imaging, Affinity Medical Imaging, and Reform Radiology. These terms apply to your access regardless of which provider you refer to.

1. Authorised use

I will use the PACS System only for authorised healthcare or other approved professional purposes and only where I have a legitimate reason to access the information.

2. Access to information

I will only access patient images, reports, and information necessary for my professional duties and will not access records without a legitimate and authorised purpose.

3. User credentials

My login credentials are personal to me. I will keep them secure, will not share them with others, and will not use another person’s credentials to access the PACS System.

4. Privacy and confidentiality

I will keep all information accessed through the PACS System confidential and will use, disclose, and protect it in accordance with my legal, professional, and organisational obligations.

5. Export and disclosure of information

Where information is downloaded, exported, copied, or disclosed outside the PACS System, I am responsible for ensuring that such use or disclosure is authorised and complies with applicable legal and professional requirements.

6. Audit and monitoring

I acknowledge that access to and use of the PACS System may be monitored and audited by Allevia Radiology for privacy, security, compliance, clinical governance, and operational purposes.

7. Security incidents

I will notify Allevia Radiology as soon as practicable if I become aware of any suspected unauthorised access, privacy breach, security incident, or compromise of my login credentials.

8. Suspension of access

Allevia Radiology may suspend or terminate my access where these terms are breached, my account is compromised, access is no longer required, or where necessary for privacy, security, legal, or operational reasons.

9. System availability

Allevia Radiology will take reasonable steps to maintain the availability and security of the PACS System. However, uninterrupted access cannot be guaranteed, and access may be affected by maintenance, technical issues, security incidents, or circumstances beyond Allevia Radiology’s control.

10. Compliance

I will comply with all applicable laws, regulations, professional standards, and Allevia Radiology policies relating to privacy, confidentiality, information security, and the use of health information, including the Privacy Act 2020 and Health Information Privacy Code 2020.

11. Consequences of non-compliance

I acknowledge that failure to comply with these requirements may result in the suspension or termination of my access and may lead to disciplinary, regulatory, contractual, or legal action where appropriate.

12. Consent

I consent to receiving communications relating to PACS updates, service changes, and referrer information from Allevia Radiology.

Allevia Radiology collects and uses personal information about clinicians, referrers, and healthcare providers to manage referrals, communicate clinical information and reports, and support healthcare services. Information may be collected directly from you, your organisation, or publicly available sources. Your information will be managed in accordance with the Privacy Act 2020, and you have the right to request access to and correction of your personal information.

