

Domestic Tourism Snapshot

YEAR ENDING MARCH 2021







Performance

The results show the impact of the disruptions caused by COVID-19 on the tourism industry with Queensland reporting a significant 36.2% decrease in visitor expenditure and 31.1% decrease in visitor arrivals during the period.

They show the Sunshine Coast performed above the State average with a decrease in expenditure of 24.2 % to \$2.0 billion, and visitation decrease of 17.9% to 3.1 million. One positive coming from the report is that Sunshine Coast managed to achieve an increase in its intrastate markets during this time, highlighting the effectiveness of its drive

market strategy in response to the crisis. A standout was that for the Year-Ending March 2021 visitation from Brisbane grew by 10.8% to 1.8 million to the Sunshine Coast.

Of our sectors, business events was the most impacted (▼ 32.8% to 204,000), followed by VFR (▼ 29.7% to 969,000) and holiday visitation (\checkmark 9.2% to 1.9M). The decrease was also more pronounced for our interstate markets (▼ 66.1% to 370,000).

In the March quarter 2021, visitation to the Sunshine Coast was up by 12.4% YOY but was down 11.9% compared to the pre-COVID March quarter 2019.









| SUNSHINE COAST | YE March 2021 | YOY change |
|--------------------------------------|---------------|--------------|
| Overnight visitor expenditure (OVE) | \$2B | -24.2% |
| Overnight visitors | 3.1M | -17.9% |
| Holiday visitors | 1.9M | -9.2% |
| Visiting friends and relatives (VFR) | 969,000 | -29.7% |
| Business | 204,000 | -32.8% |
| Visitor nights | 11M | -23.8% |
| Average length of stay | 3.5 nights | - 0.3 nights |
| Spend per night | \$186 | -0.6% |
| Spend per visitor | \$651 | -7.7% |
| Day trippers | 6M | -22.5% |

| SOURCE MARKETS | YE March 2021 | YOY change | |
|-----------------------------------|-----------------|------------|--|
| Intrastate visitors | 2.8M | + 1.4% | |
| Instrastate visitor nights | 8.5M | + 10.3% 🤵 | |
| Holiday intrastate visitors | 1.7M | + 19.2% 🤵 | |
| Holiday intrastate visitor nights | 5.7M | + 28.8% 🤵 | |
| Interstate visitors | 370,000 | -66.1% | |
| Interstate holiday | 187,000 | -71% | |
| Interstate VFR | 120,000 | -63.3% | |
| NSW | 175,000 | -66.7% | |
| VIC | Not Publishable | | |





March Quarter 2021







| SUNSHINE COAST | March Qtr 2021 | YOY | Change vs March Qtr 2019 |
|--------------------------|----------------|---------|-----------------------------|
| Total overnight visitors | 933,000 | + 12.4% | -11.9% |
| Visitor nights | 4M | + 12% | + 7.1% |
| Intrastate visitors | 708,000 | + 15.6% | -13.3% |
| Interstate visitors | 225,000 | + 3.2% | -7.2% |

| VISITATION TO REGIONS (OVERNIGHT VISITORS) | March Qtr 2021 | YOY | Change vs March Qtr 2019 |
|---|----------------|---------|-----------------------------|
| Sunshine Coast | 933,000 | + 12.4% | -11.9% |
| Brisbane | 1.5M | 0.3% | -16.9% |
| Gold Coast | 975,000 | + 29.7% | -5.5% |
| Southern Great Barrier Reef | 529,000 | + 8.6% | -3.1% |
| Tropical North Queensland | 394,000 | + 11.2% | + 1.3% |
| Southern QLD Country | 481,000 | + 18.2% | - 0.1% |



