

Vaisala Quality Policy

Vaisala provides reliable instruments, data, solutions, and services that enable our customers to make important decisions in weather, environmental, and industrial processes. To do this consistently, we operate an ISO 9001 certified quality management system to manage our requirements, risks, and opportunities and to drive continual improvement.

Customer focus

We understand and meet the needs of our customers and other relevant stakeholders in all markets where we operate, and we set our quality objectives accordingly. We are committed to delivering solutions with high performance, reliability, and usability. We actively seek feedback and use it to improve. We meet all applicable customer, statutory, and regulatory requirements and value integrity in everything we do.

Quality is built into our processes

We design, manufacture, and deliver our solutions using standardized, controlled, and continually improved processes so that quality is built into every step. We use data and risk-based thinking to plan, operate, and develop our processes, ensuring effectiveness and transparency. We work together across all functions and organizational levels to improve performance throughout our processes.

Strong together

We provide our people with the competence, tools, resources, and working environment needed to deliver quality in their daily work and to make fact-based decisions. We foster a culture where everyone is responsible for the quality of their own work and is encouraged to identify, communicate, and resolve issues at their source. We expect all employees and our partners to follow our quality principles and to contribute to continual improvement.



Kai Öistämö
President & CEO, Vaisala