

## **OneQA Customer Privacy Notice Supplement**



## General

This document provides customer with information related to use of personal data in the OneQA system that may assist customer to meet its transparency obligations when preparing privacy disclosures for customer's use of OneQA. The information contains limited factual points related to OneQA and is only intended to act as an input to customer's wider privacy disclosures. Customer will also need to consider processing in any additional information systems OneQA interfaces with in customer's environment, including any third party product integrations. Although customer is responsible for assessing and complying with the obligations under applicable law to which it is subject, FHS stands by to assist customer with any questions it may have arising from customer's particular circumstances.

## **Privacy Notice Supplement**

"We use the OneQA software platform to facilitate device testing for preventive maintenance, acceptance testing, and quality assurance. The system captures a limited set of your personal data, such as your contact information, system role description, login details and test related data, when you create a user profile and when you perform tests or otherwise use the system. Your personal data is stored on the local computer running the OneQA application and in the cloud. Your personal data is [shared with the CMMS system and] included in reports and analyses.

Personal data is processed by the OneQA system for the purpose of enabling the traceability and accountability of technicians performing tests on medical devices. This allows us to comply with our regulatory testing and documentation obligations in an efficient way.

Test data is kept for 90 days in the OneQA system. Cloud processing is carried out by Fluke Healthcare Solutions (FHS) on our behalf. AWS is appointed sub-processor for cloud hosting by FHS. AWS's servers are based in the EU. The personal data is not used for automated decision making."

## About This Privacy Notice Supplement document

The information provided that concerns technical or professional subject matter is for general awareness only, may be subject to change, and does not constitute legal or professional advice, nor warranty of fitness for a particular purpose or compliance with applicable laws. The information provided applies the principles of GDPR. Similar requirements can be found in other privacy laws around the world.

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Fluke Health Solutions