

Sports Connect RCX - Data Security



Raising the Bar, Our Commitment To Data Security

Hosting

Global outreach / Multi-Regional, Multi-Zone offerings where Each Zone is a self-sufficient data centers with redundant power, networking and cooling

Inherited comprehensive controls supporting Stack certifications including PCI-DSS & GDPR

Auto Scaling to meet seasonal & burst performance requirements. (Scale UP and OUT)

Seamless Resilience and Disaster Recovery capabilities.

Integrated Availability and Application Visibility Monitoring, Reporting

Infrastructure

World Class Firewalls

Intrusion Protection/Detection

Data Leakage Protection

Annual Third Party Penetration Testing

Web App Firewalls with blocking signatures via Layer 7 packet inspection

IP blocking by Geography codes

Full Managed Security SIEM – anomalies, threat detection w/24 hour MSS

Application

Requires HTTPS Secure connections for Portals and API services

Single sign-on (SSO) authentication capabilities for customer owned identity, as well as cross Stack application portfolio (StackHub)

Forms/Page level authorization based on user role

System requires strong passwords/rules compliant with PCI standards - TLS 1.2

Configurable session timeout rules for idle connections

Advanced API Gateway management to control service access, endpoints and data

Common tier model to ensure compliance rules managed and enforced (background checks, licensing, risk management)

Data

Full Data Encryption at Rest

Data element encryption

Multi-tenant data token certifies data access

Banking / Account Numbers Tokenized

Data in motion encrypted TLS/SSL

PII masking within forms

Raising the Bar, Our Commitment To PCI Compliance & Fraud Protection



Certifications

PCI Compliance

- Certified Service Provider
- Compliant since 2015

Key Vendor & Service organization's System and Organization Control Management

Storing, processing or access to privileged data

Compliance and PII Data Privacy

- Ensure availability to PII data is in compliance with individuals' rights to access, amend, and receive data
- Reporting accessed securely from portal
- Limited use / optional use of SSN



Compliance

- Privacy program for CPRA, CDPA and CPA compliance
- General Data Protection Regulation Compliance (GDPR)
- Adherence Data for Minors defined by Children's Online Privacy Protection Act (COPPA)
- KYC - Know your customer with real time identify verification (IDV)
- Compliance with the Office of Foreign Assets Control (OFAC) rules
- Enforcement of IRS Charitable rules
- Money movement in accordance with Reg E / OCC guidelines



Fraud & Security Controls

- Red flags Fraud Management for both Enrollment and Banking Configurations
- Daily fraud card monitoring monitoring reports based on suspect activity
- Role based security providing least privileged access to the minimum amount of sensitive data.
- Two-factor authentication
- Comprehensive code, application, infrastructure vulnerability & penetration testing