

**THOR**  
K I T C H E N<sup>®</sup>

# USE + CARE MANUAL

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## **XRG MODELS**

XRG36E

XRG48E



**USE AND CARE MANUAL**

# **GAS RANGES**

## **XRG MODELS**

**XRG36E**

**XRG48E**

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# TABLE OF CONTENTS

<b>1. WARNINGS</b>	<b>1</b>
<b>2. WELCOME</b>	<b>2</b>
<b>3. BEFORE YOU START</b>	<b>3</b>
<b>4. SAFETY AND WARNINGS</b>	<b>4</b>
Safety Symbols.....	4
Electrical Shock Hazard.....	5
Tipping Hazard.....	5
Explosion Hazard.....	6
Fire Hazard.....	6
Poisoning Hazard.....	7
Hot Surface Hazard.....	7
Other Safety Tips.....	7
<b>5. GAS SUPPLY REQUIREMENTS</b>	<b>10</b>
Safety Tips For Gas Operation.....	10
<b>6. DIMENSIONS AND CLEARANCES</b>	<b>11</b>
Btu Design.....	12
Gas Range Dimensions.....	13
Gas Range Clearance.....	14
<b>7. ELECTRIC POWER SUPPLY REQUIREMENTS</b>	<b>15</b>
<b>8. ELECTRICAL GROUNDING INSTRUCTIONS</b>	<b>17</b>
<b>9. CONNECT RANGE TO GAS SUPPLY</b>	<b>17</b>
After Installation.....	18
<b>10. FIRST USE</b>	<b>19</b>
Conditioning The Oven.....	19
<b>11. COOKTOP SAFETY GUIDELINES</b>	<b>20</b>
Surface Burner Ignition.....	20
Simmer And Boil.....	21
Flame Size.....	21
Power Failure .....	21
Cooktop.....	21
Burner Grates.....	22
<b>12. OPERATING THE OVEN</b>	<b>23</b>
Oven Cooking Safety Guidelines.....	23
Oven Rack Positions.....	24
Rack and Pan Placement.....	24
Removing The Racks.....	25
Replacing The Racks.....	25
Oven Knobs and Buttons.....	26
Cooking Modes.....	28
Pizza.....	28
Bake.....	28
Convection Bake.....	28

# TABLE OF CONTENTS

Roast.....	29
Convection Roast.....	30
Warm .....	30
Broil .....	31
Self-Clean.....	31
<b>13. CLEANING INSTRUCTIONS .....</b>	<b>33</b>
DO'S.....	33
DON'TS.....	33
Cleaning Burner Caps And Flame Spreaders .....	33
Cleaning Oven Shelves .....	34
Cleaning Broil/Roast Pan .....	34
Cleaning Bake And Broil Burners .....	34
Cleaning Porcelain Surfaces .....	34
Cleaning The Oven Glass Window .....	34
Cleaning The Oven Door Gasket .....	34
Cleaning Stainless Steel Surfaces .....	34
<b>14. REMOVING AND REPLACING THE OVEN DOOR .....</b>	<b>35</b>
Removing The Oven Door .....	35
Replacing The Oven Door .....	36
<b>15. TROUBLESHOOTING GUIDE .....</b>	<b>37</b>
Cooktop .....	37
Oven .....	39
Error Code.....	40
<b>16. WARRANTY &amp; SERVICE.....</b>	<b>41</b>

# WARNINGS

## 1.WARNINGS

These are the most critical warnings summarized below.

**WARNING:** If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch.
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone.

Follow the gas supplier's instructions.

- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

### WARNING:

**Do not Leave the Cooktop Surface of the Appliance Unattended while in Use.**

- Failure to follow this warning statement could result in fire, explosion, or burn hazard that could cause property damage, personal injury, or death.
- If a fire should occur, keep away from the appliance and immediately call your fire department.

**DO NOT ATTEMPT TO EXTINGUISH AN OIL/GREASE FIRE WITH WATER.**

## OPERATING THE OVEN

For an appliance equipped with casters, the instructions shall state:

- 1) that the installation shall be made with a connector that complies with the Standard for Connectors for Movable Gas Appliances, ANSI 221.69 , CSA 6.16, and a quick-disconnect device that complies with the Standard for Quick-Disconnect Devices for Use With Gas Fuel, ANSI 221.41.CSA 6.9;
- 2) that adequate means shall be provided to limit the movement of the appliance without depending on the connector and the quick-disconnect device or its associated piping to limit the appliance movement;
- 3) where the restraining means shall be attached to the appliance; and
- 4) that if disconnection of the restraint is necessary, ensure the restraint is reconnected after the appliance has been returned to its original installed position.

Operating instructions for an appliance with a top burner(s) shall include a warning to the user to the effect that top burner flame size should be adjusted so it does not extend beyond the edge of the cooking utensil. The instructions shall state that this instruction is based on safety considerations.

The instructions shall warn the user of possible hazards or injuries that may result from the misuse of appliance doors or drawers such as stepping, leaning, or sitting on the doors or drawers.

Operating instructions for an appliance provided with self-cleaning oven or self-cleaning broiler features shall include a warning to the user pointing out the importance of removing broiler trays and other utensils and wiping off all excessive spillage before initiating the cleaning cycle.

A universal or convertible type appliance for use with either natural, manufactured, or mixed gas and convertible for use with propane gas shall be provided with adequate instructions for converting from one gas to the other.

If replacement of fixed orifices is required, instructions for installing these orifices shall be included. The instructions shall contain a statement:

"Save the orifices removed from the appliance for future use."

The instructions shall also contain information required to convert the appliance back to the original gas.

# WELCOME

## 2. Welcome

We appreciate your business and we recommend that you read this entire Use & Care Manual before operating your new appliance for the first time.

This manual contains instructions on how to properly install and set up your new range, as well as insights into the unique features that our product offers. Please keep this manual for future reference, as it contains answers to questions that you might have as you begin to cook.

Thank you

Thor International

This manual applies to the following models' series:

**XRG36E | XRG48E**




### 3. Before you start

- Ensure that the range's anti-tip mechanism is properly installed and functional.
- Find the model and serial numbers on the CSA label in the bottom right-hand corner of the backboard. Note these numbers down for future reference in the space provided in the 'Warranty & Service' section of this manual.
- Read this guide, taking special note of the 'Safety and Warnings' section.
- Remove all the packaging materials from the oven and cooktop. Recycle items that you can. If any adhesive residue is left on surfaces, remove this using dish washing liquid on a soft cloth. Do not use any harsh or abrasive cleaners.
- Make sure you follow the instructions under 'First Use' before using your range to cook.
- To minimize the risk of fire, electric shock, personal injury, or damage when using the appliance, follow these important safety instructions carefully:



## SAFETY AND WARNINGS

### 4. Safety and Warnings

SYMBOL	DEFINITION
	This will alert you to potential personal or property safety hazards. Obey all safety rules to avoid any property damage, personal injury or death.
 <b>WARNING</b>	<b>WARNING:</b> Indicates a potentially hazardous situation, which, if not avoided, could result in serious injury or death.
 <b>CAUTION</b>	<b>CAUTION:</b> Indicates a moderate hazardous situation, which, if not avoided, could result in minor or moderate injury.
<b>CAUTION</b>	<b>CAUTION:</b> When used without the safety alert symbol, indicates a potentially hazardous situation, which, if not avoided, could result in property damage.
<b>IMPORTANT</b>	<b>IMPORTANT:</b> Used for installation, operation and maintenance information that are not related to safety.

## SAFETY AND WARNINGS

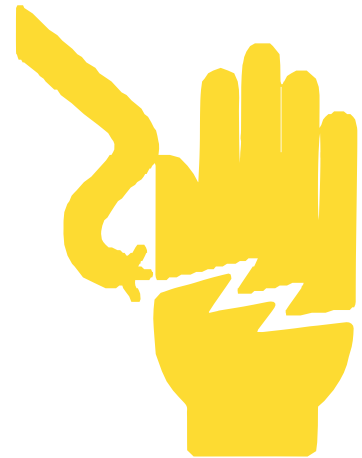
### Electrical Shock Hazard

Before removing a faulty oven light bulb, make sure you turn OFF the power to the range at the main fuse or circuit breaker panel. If you don't know how to do this, contact an electrician.

Do not remove the kick panel or the back panel. Due to electrical wires behind it, both panels should only be removed by a qualified technician.

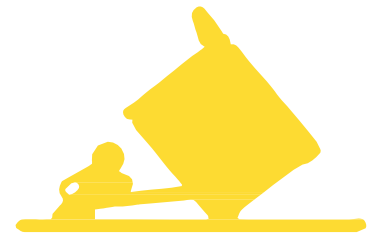
This appliance is equipped with a three-prong grounding plug for your protection against shock hazard and should be plugged directly into a properly grounded power outlet. Do not under any circumstances cut or remove the grounding prong from this plug.

Failure to follow this advice may result in death or electrical shock.



### Tipping Hazard

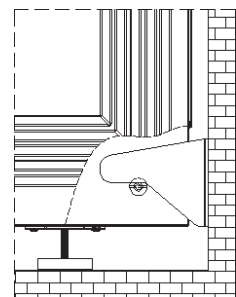
All ranges can tip and cause injuries to adults and children. To prevent tipping, install the anti-tip device supplied with your range. Follow all installation instructions.



Even after the safety device is installed, do not step, lean or sit on the oven door or place any heavy objects on it. Doing so may result in personal injury.

Make sure anti-tip device is installed as follows:

1. Slide the range forward.
2. Install the anti-tip device as described in the instruction sheet.
3. Safely tilt the front section of the range and slide the range slowly back against the wall.
4. The rear pins should slide under the bracket.



Anti-tip device

Do not use the appliance until it has been secured. Failure to follow this advice may result in serious injury.

## SAFETY AND WARNINGS

### Explosion Hazard

If you smell gas, do not use the appliance. Open a window or door to let the gas escape, then follow the instructions on the inside front cover of this manual.

Do not use water on grease fires. A violent steam explosion may result.

Turn all burners off, then smother fire or flame with a dry chemical or foam-type extinguisher. Do not try to smother with blanket.

Do not heat unopened food containers such as cans. Build-up of pressure may cause container to burst and result in injury.

Failure to follow this advice may result in injury or death.



### Fire Hazard

Never use your appliance as a space heater. People could be injured or a fire could start.

Keep the area around the appliance free from combustible materials (e.g. wall coverings, curtains, drapes), gasoline and other flammable vapors and liquids.

Clean the stove and burners regularly. Do not let cooking grease or other flammable materials accumulate on the surfaces or near the appliance.

Do not hang any articles (e.g. dish towels) off the oven handle. Some fabrics may ignite or melt from the heat.

Never leave the cooktop burners unattended when in use. Boil over causes smoking and greasy spillovers that may ignite.

Never spray an aerosol cleaner on or around the appliance while burners are lit. Be sure all the controls are turned off and the appliance is cool. The aerosol gas and chemicals in such cleaners could, in the presence of heat, ignite or cause metal parts to corrode.

Do not store flammable materials in an oven or near the cooktop. An accident could cause a serious fire.



## SAFETY AND WARNINGS

### Poisoning Hazard

Never cover any slots, holes or passages in the oven bottom or cover an entire rack or the oven floor with materials such as aluminum foil. Doing so blocks airflow throughout the oven and may cause carbon monoxide poisoning. Aluminum foil linings may also trap heat, causing a fire hazard.

Clean the appliance with caution. If a wet sponge or cloth is used to wipe spills on a hot cooking area, be careful to avoid steam burn. Some cleaners can produce noxious fumes if applied to a hot surface. Follow the directions of the cleaner manufacturer.

Failure to follow this advice may result in poisoning or death.



### Hot Surface Hazard

Accessible parts may become hot during use.

Do not touch burners, areas near burners, the grill, griddle, grease drip pans, heating elements or interior surfaces of oven. These may be hot enough to cause burns even though they are dark in color. During and after use, do not touch, or let clothing or other flammable materials contact these parts and surfaces until they have had sufficient time to cool. Other parts and surfaces of the appliance, such as the grates, back trim, oven vents at the back of the cooktop, front edge, areas adjacent to the cooktop, and the oven door, may become hot enough to cause burns.

Use only dry potholders. Moist or damp potholders on hot surfaces may result in burns from steam. Do not let potholder touch hot heating elements. Do not use a towel or other bulky cloth.

Let hot grease cool before attempting to handle it. Failure to follow this advice could result in burns and scalds.



### Other Safety Tips

- ✓ Read instructions before use  
Read all the instructions before using appliance. Use the appliance only for its intended purpose as described in this Use & Care Manual..
- ✓ Install the stove properly  
Be sure your stove is properly installed and grounded by a qualified technician.

## SAFETY AND WARNINGS

- ✓ Do not install or operate stove if damaged. Do not operate the appliance if it is damaged or not working properly. If you received a damaged product, contact your dealer or installer immediately.
- ✓ Know how to turn off power in emergency. Be sure to have the installer show you where and how to turn off the power supply to the range (i.e. location of the main fuse or circuit breaker panel) and where and how to turn off the gas supply to the range in an emergency.
- ✓ Do not leave children alone near stove  
Children should not be left alone or unattended in the area where the appliance is in use. They should never be allowed to play with the appliance or to sit or stand on any part of the appliance.
- ✓ Do not store toys or candy over the stove  
For safety reasons, do not store items of interest to children in cabinets above a range or at the back of the range – children climbing on the range to reach items could be seriously injured.
- ✓ Do not wear loose clothing that could catch fire  
Loose-fitting or hanging garments should never be worn while using the appliance.
- ✓ Do not repair or replace parts yourself (unless recommended) Do not repair or replace any part of the appliance unless specifically recommended in the manual. All other servicing should be referred to a qualified technician. Technicians must disconnect the appliance from the power supply before any servicing.  
  
Be careful when opening oven door
- ✓ Use care when opening the oven door by allowing warm air or steam to escape before removing or replacing food.
- ✓ Keep oven vent ducts unobstructed.
- ✓ Do not touch hot oven shelves  
Protect your hands from burning by making sure the oven is cool before sliding oven shelves into oven. If a shelf must be removed while the oven is hot, do not let oven mitts or potholder contact the base of the oven or hot heating elements in the oven.
- ✓ Protect oven gasket  
Do not clean the oven gasket or use any oven-cleaning products on it. It is essential for a good seal,
- ✓ which ensures that the oven operates efficiently. Care should be taken not to rub, damage or move it.
- ✓ Protect glass oven doors  
Do not use harsh/abrasive cleaners, scourers or sharp metal scrapers to clean the oven door glass since they scratch the surface, which may result in the glass shattering.
- ✓ Never step on oven door or place a heavy object (like a Turkey) on it.
- ✓ Check for gas leaks  
When the appliance is installed, check for gas leaks according to the instruction before use.
- ✓ Ventilation hood is mandatory  
This appliance should not be operated without a properly sized and operational ventilation hood.
- ✓ Use a proper gas conversion kit  
This stove might be used with natural gas or liquid propane. If you are not sure whether the unit is used for natural gas (NG) or liquid propane (LP), please contact your dealer or Thor customer service for verification. For LP conversion, please use conversion kit for your specific model. Please have a certified technician install the unit and kit (technical support is available during normal business hours). If you plan to resell the unit, please specify whether it is set up for natural gas or equipped with an LP kit.
- ✓ Do not reach for items over the stove when it is lit Be careful when reaching for items stored in cabinets above the appliance.
- ✓ Read all instructions before using the product to ensure proper and safe operation. Install or locate the product only in accordance with the provided Installation Instructions.
- ✓ Do not attempt to adjust, repair, service or replace any part of your appliance unless it is specifically recommended in this guide.
- ✓ Do not use the range as a space heater.
- ✓ Do not leave children unattended in the area where the range is in use. Never allow children to sit or stand on any part of the range. Do not let children play with the range.
- ✓ All servicing should be referred to a qualified technician.
- ✓ Have the technician show you the location of the gas shut off valve and how to shut it off in an emergency.

## SAFETY AND WARNINGS

- ✓ Always disconnect the power to the appliance before any type of servicing.
- ✓ Do not use abrasive or caustic cleaners or detergents on this appliance. They may cause permanent damage to the surface.
- ✓ When cooking, set the burner controls so that the flame heats only the bottom of the cookware and does not overlap at the sides of the cookware.
- ✓ Cookware (pots and pans) that conduct heat slowly, e.g. glass pots, should be used at low or medium burner flame settings.
- Turn off all controls and wait for appliance parts to cool down before touching them. Do not touch the burner grates or surrounding areas until cool.
- Do not use water on grease fires.
- ✓ Clean appliance with caution.
- ✓ Always turn pot handles to the side or back of the range. Do not turn handles towards the area where they are easily burned. Handles should not extend over the adjacent burners.
- ✓ Use the range only for cooking tasks as outlined in this manual. When using the range, do not touch the grates, burner caps, burner bases, or any other parts in proximity to the flame. These components may be hot enough to cause burns.
- ✓ Use dry pot holders. Moist or damp pot holders on hot surfaces may result in burns from steam.
- ✓ Do not use a towel or other bulky cloth. Do not heat unopened food containers. Buildup of pressure may cause the container to explode and result in injury.
- ✓ Avoid touching the oven's interconnected parts during and after use until they have cooled down.
- ✓ Do not let pot holder touch hot subsurface.



### CAUTION

- ✓ Make sure wall covering, countertop and cabinets around the range can withstand the heat (up to 194° F) generated by the range. Exposure to high temperatures may cause discoloration, delamination, or melting.  
This range has been designed to comply with the maximum allowable wood cabinet temperature of 194°F.
- ✓ Before installing the range in an area covered with linoleum or other synthetic floor covering, make sure the floor covering can withstand temperatures of at least 200° F(93°C).
- ✓ Use an insulated pad or 1/4 in. (0.64 cm) plywood under the range if installing the range over carpeting.

## GAS SUPPLY REQUIREMENTS

### 5. Gas Supply Requirements

Installation of this range must conform with local codes, or in the absence of local codes, with national Fuel Gas Code, ANSI Z223.1 / NFPA 54.

In Canada, installation must conform to the current natural Gas Installation /code, CSA B149. 1 and with local codes where applicable.

This range has been design- certified according to CSA/ANSI Z21.1-2018 CSA 1.1-2018, latest edition.

Reading	LP in. w.c.	NG (Natural Gas) in. w.c
Maximum gas pressure	11.0	7.0
Appliance Regulator Setting for outlet pressure	10.0	5.0

### Safety Tips for Gas Operation

- ✓ Keep appliance area clear and free from combustible materials, gasoline, and nonflammable vapors.
- ✓ Do not obstruct the flow of combustion air into the range and ventilation air away from the range.
- ✓ Ventilation: it is a must that the unit be set under a powered, vented exhaust hood of sufficient size and capacity.
- ✓ Before installing the range, you must locate and secure the included anti-tip bracket to the wall for your range.



- ✓ The use of cabinets for storage above the appliance may result in a potential burn hazard. Combustible items may ignite; metallic items may become hot and cause burns. If a cabinet storage is to be provided, the risk can be reduced by installing a range hood that projects horizontally a minimum of 5" (12.7cm) beyond the bottom of the cabinets.



# WARNING

- ✓ The appliance shall not be used for space heating. This information is based on safety considerations.
- ✓ All openings in the wall behind the appliance and in the floor under the appliance shall be sealed.

### **6. Dimensions and Clearances**

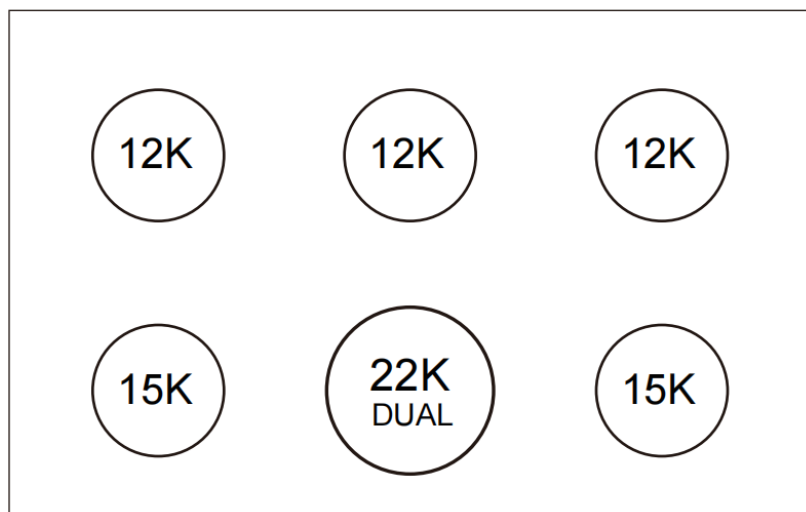
- ✓ The range may be installed flush to the rear wall.
- ✓ You may install a non-combustible material, such as tile, on the rear wall above the range and up the vent hood.
- ✓ It is not necessary to install non-combustible materials behind the range below the countertop height.
- ✓ The minimum distance from the side of the range above the counter top to combustible side walls must be at least 10 inches.



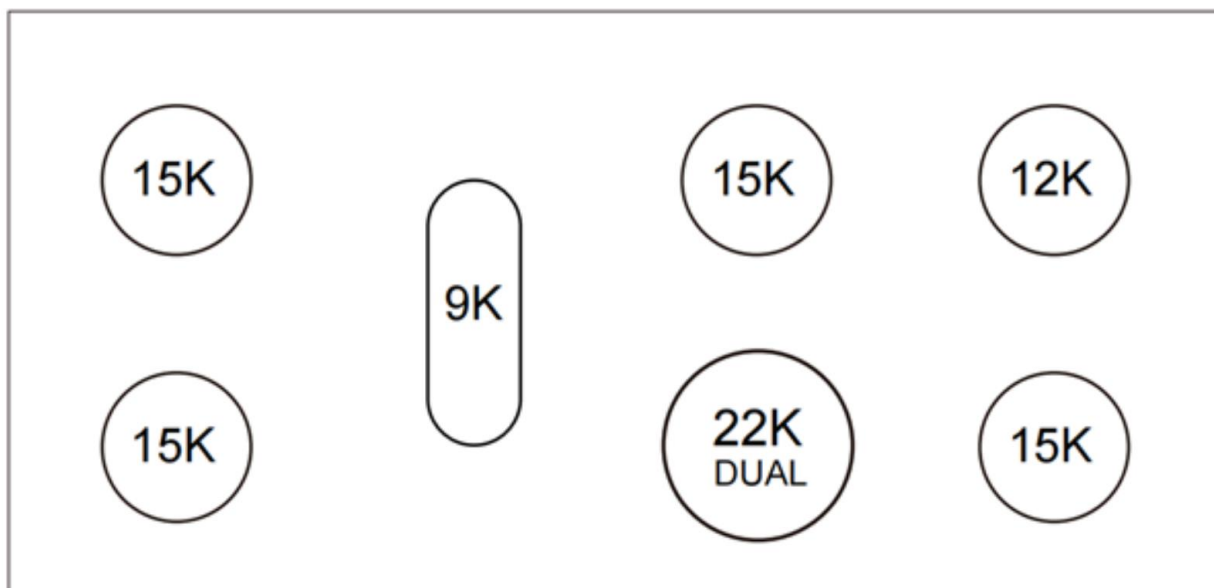
## DIMENSIONS AND CLEARANCE

Btu Design

**36" gas range:**



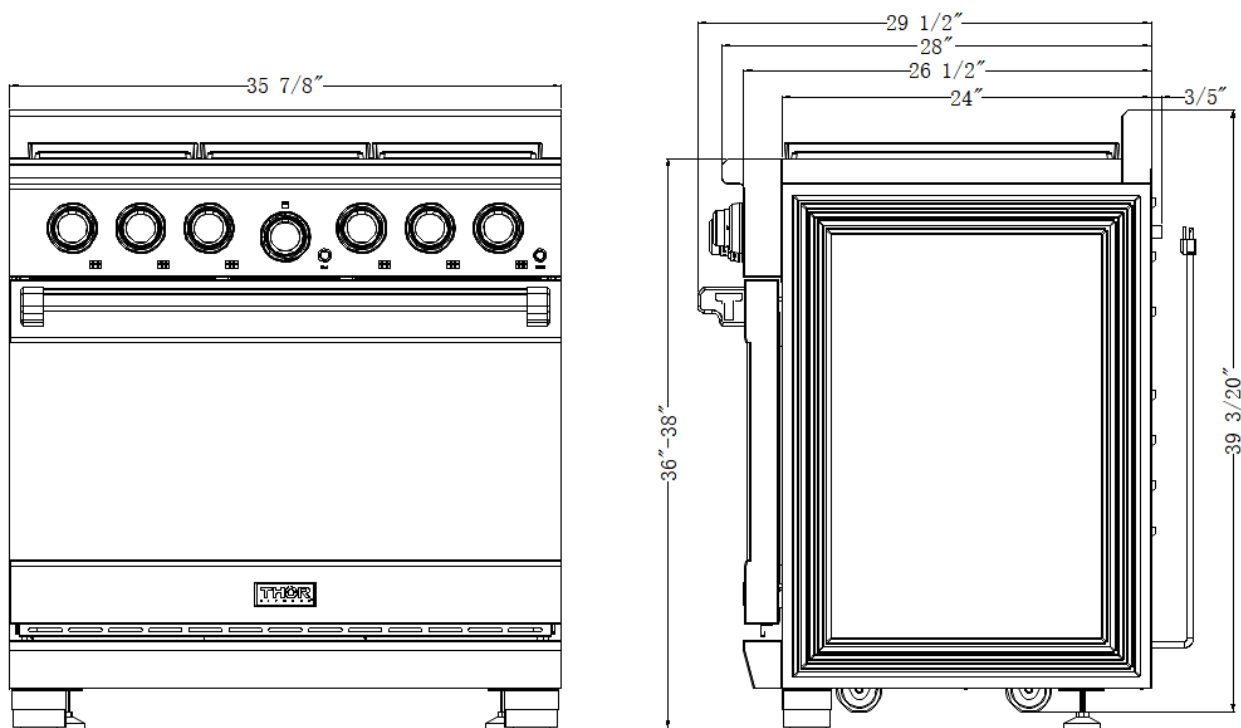
**48" gas range:**



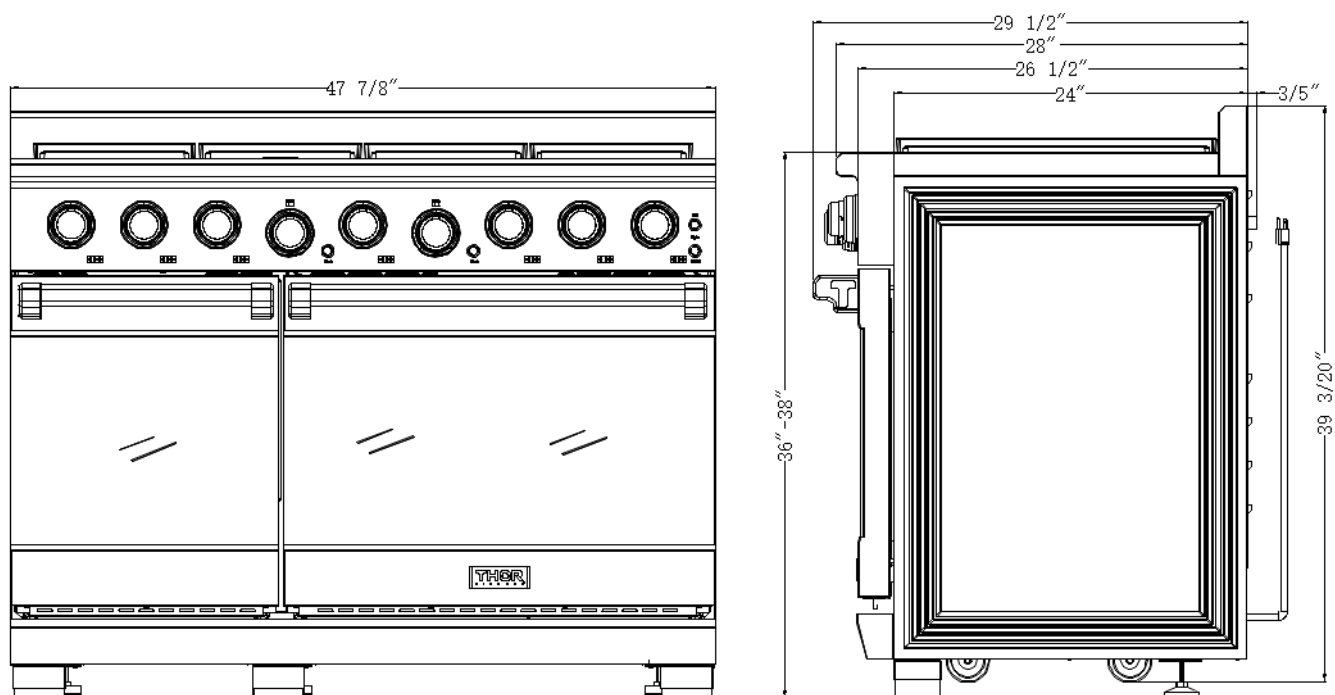
## DIMENSIONS AND CLEARANCE

### Gas range dimensions

#### 36" gas range:



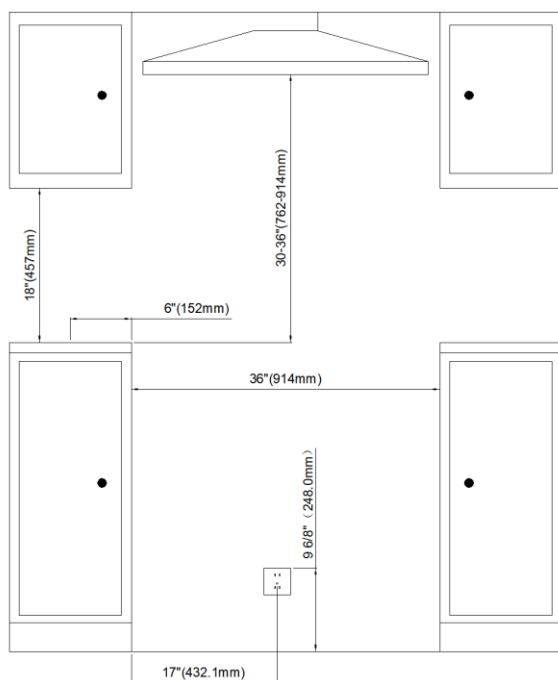
#### 48" gas range:



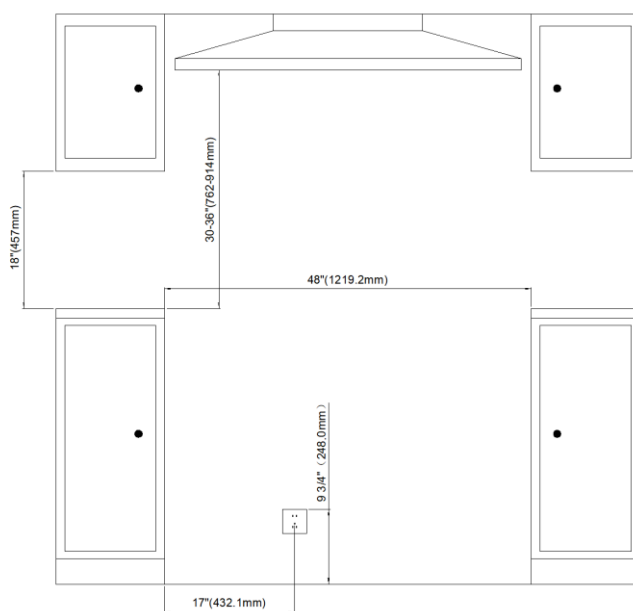
## DIMENSIONS AND CLEARANCE

### Gas range clearance

#### 36" gas range:



#### 48" gas range:



# ELECTRIC POWER SUPPLY REQUIREMENTS

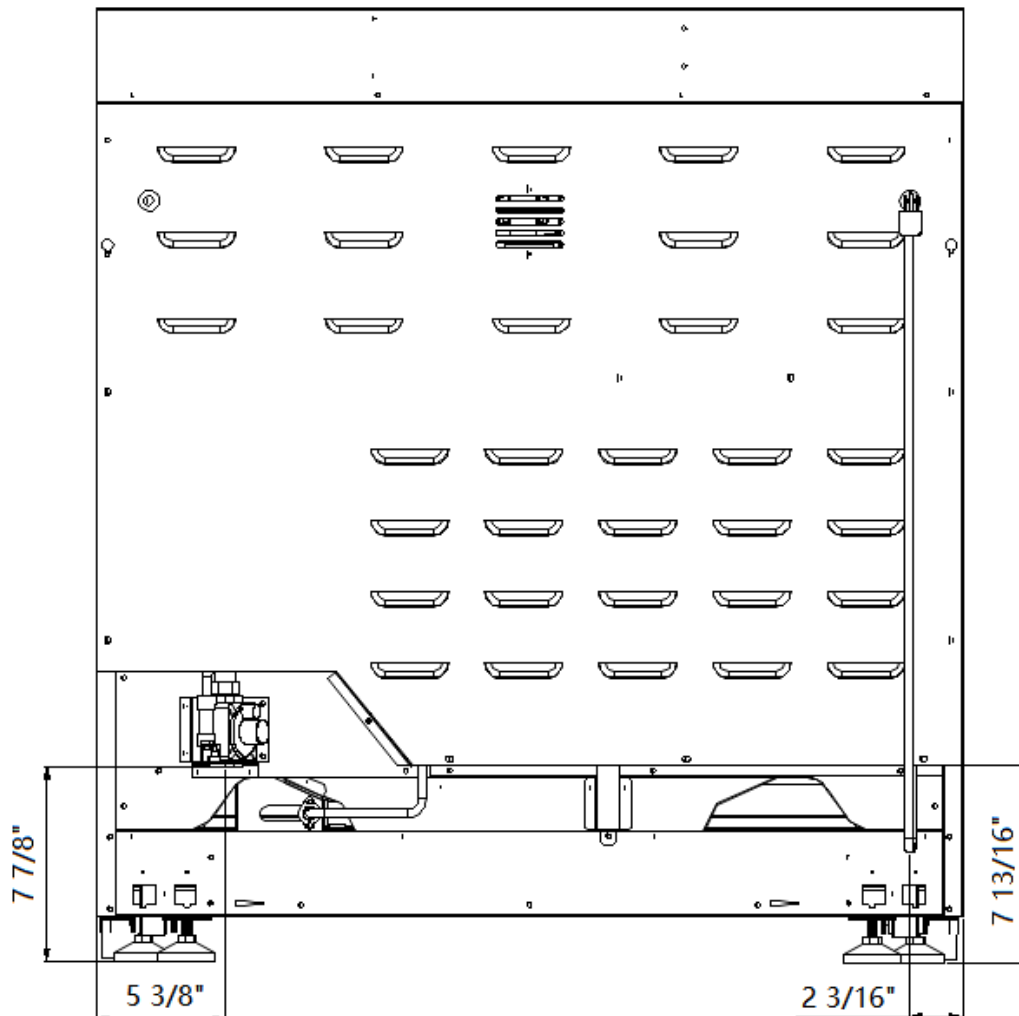
## 7. Electric Power Supply Requirements

Your range must be electrically grounded in accordance with local codes or, in the absence of local codes, in accordance with the National Electrical Code (ANSI/NFPA 70, latest edition).

In Canada, electrical grounding must be in accordance with the current CSA C22.1 Canadian Electrical Code Part 1 and/or local codes. A copy of this standard may be obtained from: National Fire Protection Association, 1 Batterymarch Park, Quincy, Massachusetts 02269-9101.

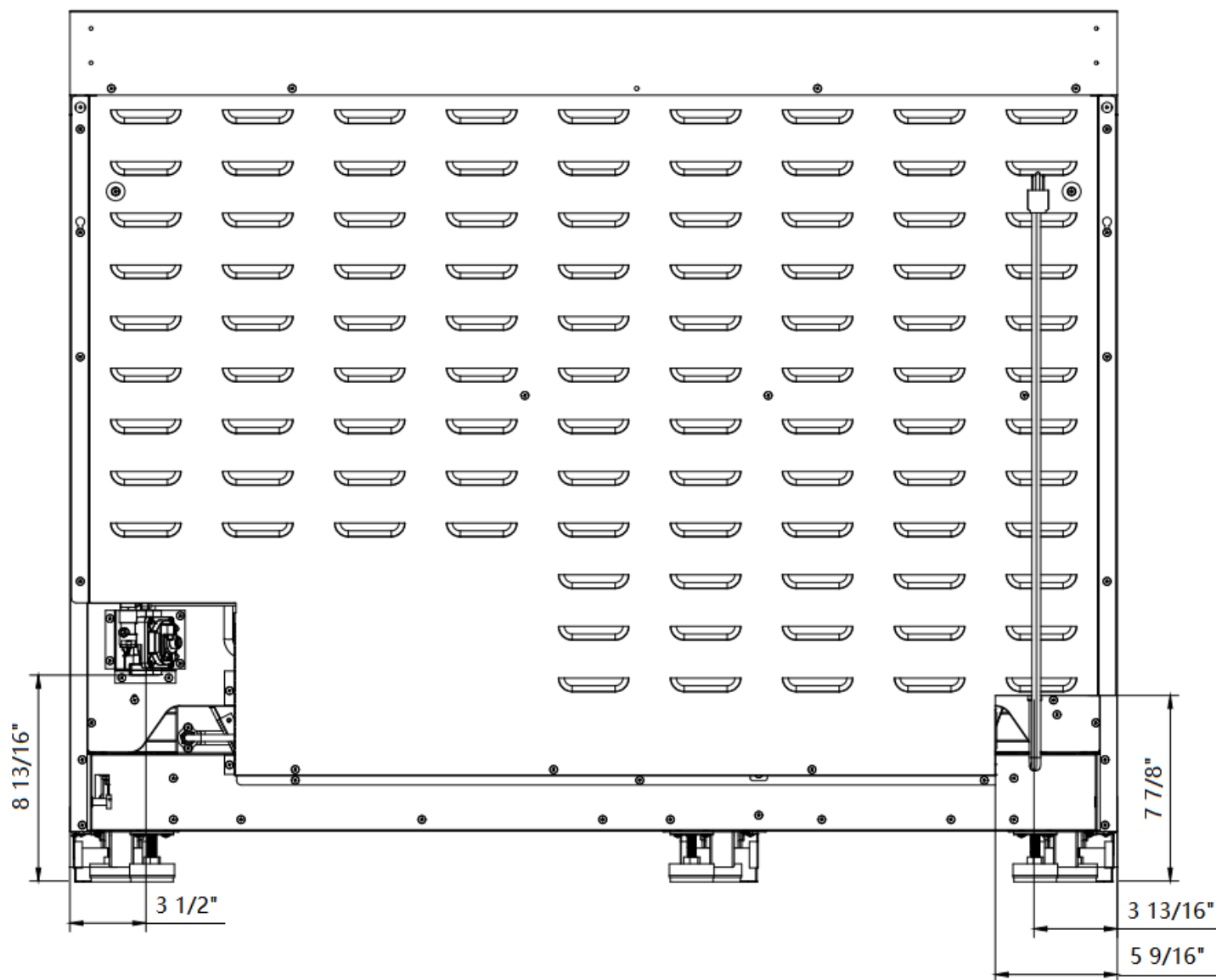
The power supply must be the correct polarity. Reverse polarity will result in continuous sparking of the electrodes, even after flame ignition. If there is any doubt as to whether the power supply has the correct polarity or grounded, have it checked by a qualified electrician.

Use 120V, 60Hz, and properly grounded branch circuit protected by a 15-amp or 20- amp circuit.



Installation for 36" Gas Range

## ELECTRIC POWER SUPPLY REQUIREMENTS



Installation for 48" Gas Range

# ELECTRICAL GROUNDING INSTRUCTIONS

## 8. Electrical Grounding Instructions



This indoor gas cooking appliance is equipped with a three-prong (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-pronged receptacle.

Where a standard two-prong wall receptacle is encountered, it is the responsibility and litigation the customer to have it replaced with a properly grounded three-prong wall receptacle.

Do not cut or remove the grounding prong from the power cord.

Before connecting plug to the cord, disconnect the electrical supply.



Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

## 9. Connect Range to Gas Supply

Most localities will require that the stove shutoff valve and gas connections be installed by a certified technician or plumber. These instructions are for a professional. Gas installation specifications and regulations may vary so please consult your local codes before proceeding.

1. Install a manual gas line shut-off valve in the gas line as follows:
  - a. in an easily accessed location outside the range
  - b. in the gas piping external to the appliance
2. Install a male 1/2" flare union adapter to a 1/2" NPT internal thread elbow at the regulator inlet.

On models equipped with standard twin burners, install the male pipe thread end of the 1/2" flare union adapter to the 1/2" NPT internal thread at the pressure regulator inlet..

Use a wrench on the regulator fitting to avoid damage.

## CONNECT RANGE TO GAS SUPPLY

Install a male 1/2" or 3/4" (3/4" refers to 48-inch gas range) flare union adapter to the NPT internal thread of the manual shut-off valve, taking care to secure the shut-off valve to keep it from turning.

The gas supply pressure for checking the regulator setting should be 6 in. w.c. (Natural Gas) and 11 in. w.c. (LP gas). Connect the flexible gas line connector to the range's regulator. Position the range to allow connection at the shut-off valve.

When all connections have been made, make sure all range controls are in the correct position and turn on the main gas supply valve.

Leak testing of the appliance shall be conducted according to the manufacturer's instructions. Use some soap water (50% water and 50% soap) or a leak detector at all joints and connections to check for leaks in the system. Do not use a flame to check for gas leaks.

The appliance must be isolated from the building's gas supply piping system by closing its individual manual shut-off valve during any pressure testing of the gas supply piping system at test pressure equal to or less than 1/2 pig(3.5kPa).

### **After installation:**

Check ignition of cook top burners.

Check ignition of oven burner.

Visually check tubular burner (oven burner) re-ignition to be sure both rows of burner ports are relighting each time.

Check for gas leaks at all gas connections (using a gas detector, never flame) .

Check oven bake and convection bake function.

## 10. First Use

### Conditioning the oven.

Conditioning will burn off any manufacturing residues and ensure that you get the best results right from the start.

Follow these steps to condition your new stove's oven:

1. Insert all the shelves. See 'Positioning the shelves' for instructions.
2. Turn on the ventilation hood above your range on high.
3. Heat the empty oven at the highest temperature for:
  - a. 30 minutes using BAKE
  - b. 30 minutes using BROIL (some ovens only).
4. There will be a distinctive smell while you are conditioning the oven. This is normal, but make sure the kitchen is well ventilated during the conditioning.
5. Once cooled, wipe out the oven with a damp cloth and mild detergent, and dry thoroughly.
6. Positioning the shelves.
  - a: Both the sides panel and shelves with safety stop to keep them sliding out of the oven when pulled forward.
  - b: And the front stop prevents the shelves from against hitting the back of the oven.

## 11. Cooktop Safety Guidelines

The 22000 BTU dual burners have the low turn-down setting (SIM) for gentle simmering (800 BTU/hr.). Use the SIM setting for melting chocolate and butter, cooking rice and delicate sauces, simmering soups and stews, and keeping cooked food hot.

- ✓ Never leave the cooktop unattended when in use. Boil over causes smoking and greasy spills that may ignite.
- ✓ Never allow flames to extend beyond cookware or curl up on sides. This could discolor and damage the cookware and you may get burned touching the hot handle.



## COOKTOP SAFETY GUIDELINES

Keep handles out of the way. Turn handles so that they don't extend over the edge of the range or on a burner that is on.

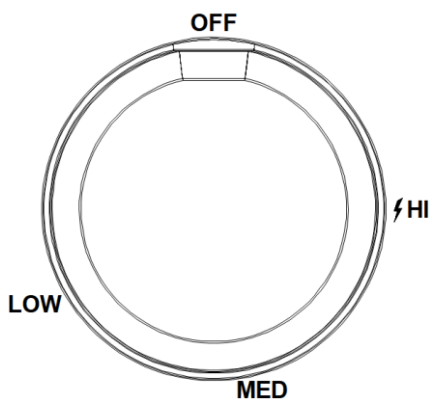
Take care when deep-frying. Oil or fat can overheat very quickly, particularly on a high setting.

Make sure that all burner parts are properly in place. Incorrectly or incompletely assembled burners may produce dangerous flames.

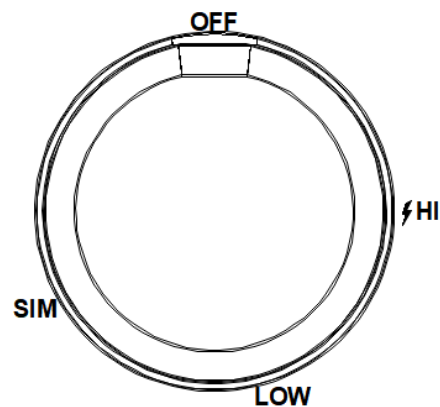
Ensure the burner flames are blue, with no yelling tipping, and burn steadily without fluttering around the burner cap. If the flames do not meet these conditions, refer to the 'Troubleshooting' section for advice.



### Surface Burner Ignition



**Single Burner**



**Dual Burner**

To light the top burners, push and turn the appropriate control knob counter clockwise to the "HI" or "MED" or "LOW" or "SIM" position. You will hear a clicking noise – the sound of the electric spark igniting the burner. Once burner ignition has been achieved, then turn the burner control knob to adjust the desired heat setting.

## COOKTOP SAFETY GUIDELINES

**NOTE:** When one burner is turned to the “HI” position, the burner igniters will spark. Do not attempt to disassemble or clean around any burner while another burner is on. Do not touch any burner cap, burner base, or igniter while the igniters are sparking.

### **Simmer and Boil**

A smaller flame will give the best simmer results. Small flames offer precise cooking performance for delicate foods, keeping food warm, melting chocolate or butter, and over low heat for a long time.

The highest flame settings provides the maximum heat that is available on your range. This setting should be used for heavy cooking loads such as water boiling or pasta cooking.

### **Flame Size**

When you select the flame size, watch the flame when you turn the knob.

Any flame larger than the bottom of the cookware is wasted. The flame should be steady and blue in color. Foreign material in the gas line may cause an orange flame during initial operation.

### **Power Failure**

If the gas does not ignite within four seconds, turn off the valve and allow at least five minutes for any gas to dissipate. Repeat the lighting procedure.

In the event of a power failure, the appliance cannot be safely operated, and users should not attempt to use it until power is restored.

### **Cooktop**

To prevent the cooktop from discoloring or staining, clean cooktop after each use, and wipe up acidic or sugary spills as soon as the cooktop has cooled.

The sealed burners of your range are not sealed to your cooktop and are designed to be removed. Boil overs or spills will not seep underneath the cooktop. The burners should be cleaned after each use.

## COOKTOP SAFETY GUIDELINES

### Burner Grates

The grates must be properly positioned before cooking. Improper installation of the grates may result in scratching of the cooktop and / or poor combustion.



## WARNING

**NEVER** use this appliance as a space heater to heat or warm the room. Doing so may result in carbon monoxide poisoning and overheating of the oven.

## OPERATING THE OVEN

### 12. Operating The Oven

#### Oven Cooking Safety Guidelines

- Do not block the ducts on the rear of the range when cooking in the oven. It is important that
- ✓ the flow of moist warm air from the oven and fresh air into the oven burner never be interrupted.
  
- Avoid touching the vent opening or nearby surfaces during oven or broiler operation because
- ✓ they are hot. Do not place plastics, paper or other items that could melt or burn near the oven vent.
  
- Use all the oven modes with the oven door closed.
- ✓
- Never use aluminum foil to cover the oven shelves or to line the floor of the oven. The trapped
- ✓ heat can irreversibly damage the enamel and may even cause a fire.
  
- Do not place water, ice, or any dish or tray directly on the oven floor, as this will irreversibly
- ✓ damage the enamel.
  
- Do not cover the slotted grid of the broil/roast pan with aluminum foil. This will catch the
- ✓ grease and could cause a fire.
  
- Do not use plastic wrap or wax paper in the oven.
- ✓
- For food safety reasons, do not leave food in the oven for longer than two hours before and after
- ✓ cooking or defrosting. This is to avoid contamination by organisms which may cause food poisoning. Take care during warmer weather.



## WARNING

According to the United States Department of Agriculture: DO NOT hold foods at temperatures between 40°F to 140°F for more than 2 hours. Cooking raw foods below 275°F is not recommended.

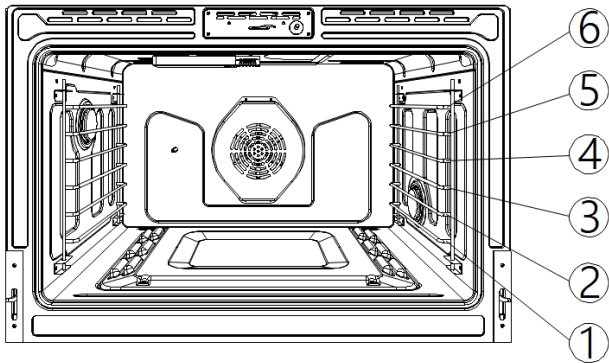


## WARNING

NEVER cover any slots, holes or passages in the oven bottom or cover an entire rack with materials such as aluminum foil. Doing so blocks airflow through the oven and may cause carbon monoxide poisoning. Aluminum foil linings may also trap heat, causing a fire hazard.

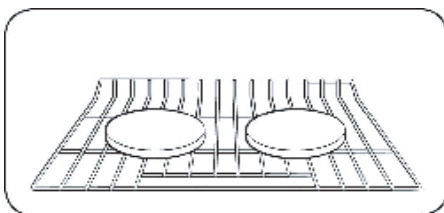
# OPERATING THE OVEN

## Oven Rack Positions

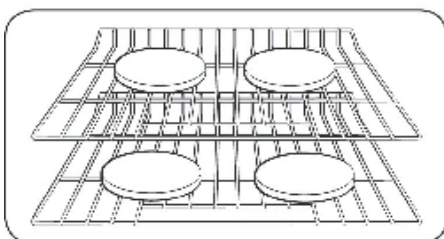


Type of Food	Rack position
Broiling of hamburgers	6
Broiling meats or small cuts of poultry and fish	3 to 5
Bundt cakes, pound cakes, frozen pies, and casseroles	4 to 3
Angel food cakes, small roasts	2
Turkeys, large roasts, hams, fresh pizzas	1

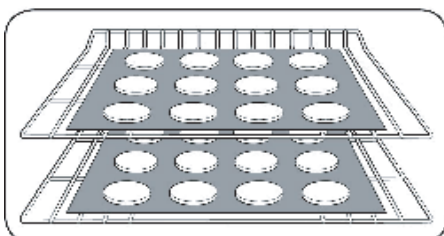
## Rack and Pan Placement



Single Oven Rack



Multiple Oven Rack



Multiple Oven Rack

For optimal results, position baking pans as close to the center of the oven as possible. If baking with more than one pan, place the pans so each has at least 1" to 2" of air space around it. When baking on a single oven rack, place the oven rack in position 3 or 4. When baking cakes and cookies on multiple racks, place the oven racks in position 3 and 5.

Using Multiple Oven Racks.

The convection fan ensures optimal air circulation for multi-level rack cooking..

## OPERATING THE OVEN

### BEFORE USING THE RACKS

Each rack has stops that need to be placed correctly on the supports. These stops will keep the rack from coming completely out.

### REMOVING THE RACKS

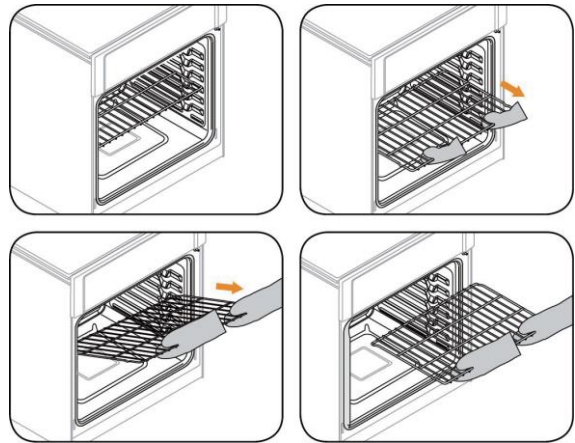
1. Pull the rack straight out until it stops.
2. Lift up the front of the rack, and then pull it out.

### REPLACING THE RACKS

1. Place the end of the rack on the support.
2. Place the front end up and push the rack in.

## CAUTION

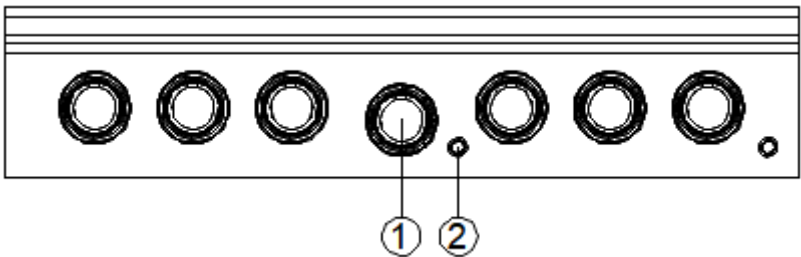
- Do not cover a rack with aluminum foil or place aluminum foil on the oven bottom. This will hamper heat circulation, resulting in poor baking, and may damage the oven bottom.
- Arrange the oven racks only when the oven is cool.



# OPERATING THE OVEN

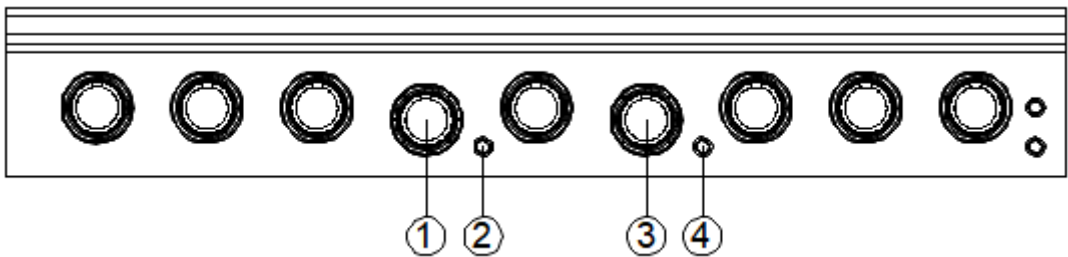
## Oven Knobs and Buttons

### 36" gas range



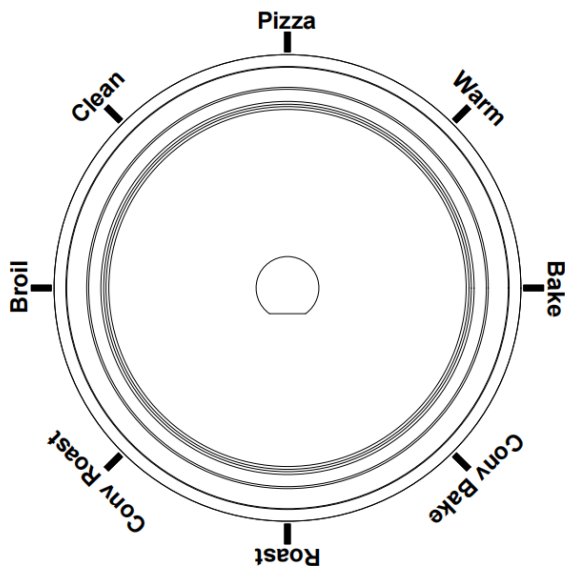
1	Dual-Concentric Oven Knob
2	Oven Start Button

### 48" gas range

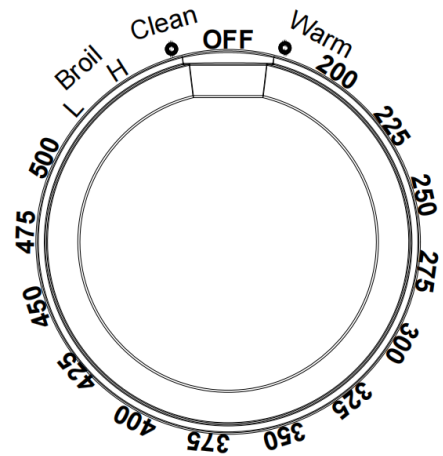


1	Left Oven(18")Dual-Concentric Oven Knob
2	Left Oven(18") Start Button
3	Right Oven(30")Dual-Concentric Oven Knob
4	Right Oven(30") Start Button

## OPERATING THE OVEN



**Mode Knob**



**Temperature Knob**

### Dual-Concentric Oven Knob

FEATURE	DESCRIPTION/BEHAVIOR	INSTRUCTIONS
Mode Knob	Pizza	Turn the Mode Knob to select the desired cooking mode. NOTE: When the unit is on, mode can be changed between Bake, Convection Bake, Convection Roast, and Broil Low High. Press the Start button to confirm mode change.
	Warm	
	Bake	
	Conv Bake	
	Roast	
	Conv Roast	
	Broil	
	Clean	
Temperature Knob	OFF	Turn the Temperature Knob to select the desired cooking temperature or setting.
	Warm(175°F or 200°F, The silk screen dot on the temperature ring indicates 175°F)	
	Temperature Range 200-500°F	
	Broil Low(400°F)	
	Broil High(550°F)	
	Clean	



# OPERATING THE OVEN

## Cooking Modes

### Pizza

The oven can be programmed to bake at any temperature from 200°F to 500°F. Baking temperature and time will vary depending on the ingredients and the size and shape of the baking pan used. Dark or nonstick coatings may cook faster with more browning.

How to set the oven for pizza:

1. Turn the Mode Knob to select "**Pizza**".
2. Turn the Temperature Knob to select the desired cooking temperature (200-500°F). The start button light will begin to flash.
3. Press the Confirm button to start. The oven will start, and the Start button indicator light will remain steadily lit. The dual-concentric oven knob indicator light will flash until the oven reaches the set temperature, after which it will stay steadily lit.
4. To change the operating mode or temperature, repeat the previous steps.
5. Turn the Temperature Knob to "OFF" to stop the oven. The Start button and dual-concentric oven knob indicator lights will turn off.

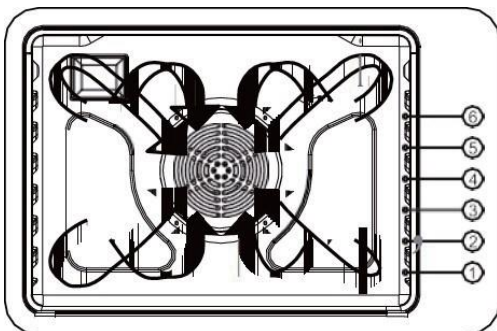
### Bake

The oven can be programmed to bake at any temperature from 200°F to 500°F. Baking temperature and time will vary depending on the ingredients and the size and shape of the baking pan used. Dark or nonstick coatings may cook faster with more browning.

How to set the oven for baking:

1. Turn the Mode Knob to select "**Bake**".
2. Turn the Temperature Knob to select the desired cooking temperature (200-500°F). The start button light flashes,
3. Finally press the Confirm button to start, the oven starts to work; start button indicator light long on. dual-concentric oven knob indicator light flashes until the oven temperature reaches the set temperature value, then dual-concentric oven knob indicator light long on.
4. If you want to change the working mode or temperature need to repeat the above action.
5. Turn the Temperature Knob to select "OFF", Oven stops working, start button and dual-concentric oven knob indicator light out.

### Convection Bake



By using the Convection Bake, you will be able to cook faster. Convection baking uses a fan to circulate the oven's heat evenly and continuously within the oven. This improved heat distribution allows for even cooking and excellent results while using multiple racks at the same time. Foods cooked on a single oven rack will generally cook faster and more evenly with convection baking. Multiple oven rack cooking may have slightly increased cooking times for some foods, but the overall result is time saved. Breads and pastries brown more evenly. You can program the oven for convection baking at any temperature between 200 °F and 500 °F.

# OPERATING THE OVEN

## Tips for convection baking

The amount of time you save will vary depending on the amount and type of food you are cooking. When baking cookies or biscuits, you should use pans with no sides or very low sides to allow the heated air to circulate around the food. Using a pan with a dark finish will produce faster cooking times.

When using convection baking with a single rack, place the oven rack in position 3 or 4. If cooking on multiple racks, place the oven racks in position 3 and 5. When baking a cake, using the bake mode (not the convection bake mode) will produce better results.

How to set oven to Convection bake;

1. Turn the Mode Knob to select "**Conv Bake**".
2. Turn the Temperature Knob to select the desired cooking temperature (200-500°F). The start button light will begin to flash.
3. Press the Confirm button to start. The oven will start, and the Start button indicator light will remain steadily lit. The dual-concentric oven knob indicator light will flash until the oven reaches the set temperature, after which it will stay steadily lit.
4. To change the operating mode or temperature, repeat the previous steps.
5. Turn the Temperature Knob to "OFF" to stop the oven. The Start button and dual-concentric oven knob indicator lights will turn off.

## Roast

Roasting, like baking, is a method of cooking that uses hot, dry air to cook food in the oven, but at higher temperatures. Roasting is typically used for foods with a solid structure such as vegetables and meats. Roasting uses the bake setting at 400°F (204°C) or higher to brown the surface and develop flavor.

### How do you roast in the oven:

Roasting, like baking, is typically done with the oven rack positioned in the center of the oven to allow the hot, dry air to evenly surround the pan. Roast food in oven-safe cookware that has sides to catch fat and juices.

You can set the meat on a rack in the pan to lift the food away from the pan drippings so all sides can brown evenly. Sometimes meat is roasted using a combination of high and low temperatures to help keep it moist and tender while also browning the surface.

### How to set the oven for roast:

1. Turn the Mode Knob to select "**Roast**".
2. Turn the Temperature Knob to select the desired cooking temperature (200-500°F). The start button light will begin to flash.
3. Press the Confirm button to start. The oven will start, and the Start button indicator light will remain steadily lit. The dual-concentric oven knob indicator light will flash until the oven reaches the set temperature, after which it will stay steadily lit.
4. To change the operating mode or temperature, repeat the previous steps.
5. Turn the Temperature Knob to "OFF" to stop the oven. The Start button and dual-concentric oven knob indicator lights will turn off.

# OPERATING THE OVEN

## Convection Roast

For best results use the broiler pan. The pan is used to catch grease spills and has a cover to prevent grease splatter.

The convection fan circulates heated air over the food being roasted, sealing juices quickly for a moist and tender product while, at the same time, creating a rich golden-brown exterior.

Use the broil/roast pan and slotted grid supplied with the range when roasting in order to elevate the meat on a metal roasting rack. This allows hot air to circulate around the meat, browning it more evenly like a rotisserie. An appropriate roasting rack can be purchased from the distributor or through Customer Care.

When roasting larger items like a whole turkey, use only the pan and grid for greater stability.

### How to set the oven for convection roast:

1. Turn the Mode Knob to select "**Conv Roast**".
2. Turn the Temperature Knob to select the desired cooking temperature (200-500°F), the start button light flashes.
3. Finally press the Confirm button to start, the oven starts to work; start button indicator light long on. dual-concentric oven knob indicator light flashes until the oven temperature reaches the set temperature value, then dual-concentric oven knob indicator light long on.
4. If you want to change the working mode or temperature need to repeat the above action.
5. Turn the Temperature Knob to select "OFF", Oven stops working, start button and dual-concentric oven knob indicator light out.

## NOTE

Place food in the oven after preheating if the recipe calls for it. Preheating is very important for good results when baking cakes, cookies, pastry, and breads. The buzzer rings six times when the preheating is complete.

If oven door is left open for more than one min the heating elements will turn off.

## Warm

When cooking is finished, Keep Warm will hold the food at a safe serving temperature for up to 3 hours. After 3 hours, the feature will shut off automatically. You can use the keep warm feature without any other cooking operations, or you can set it to activate after a timed or delay timed cooking operation. You should not use this feature to reheat cold food.

### How to set the oven for Warm:

1. Turn the Mode Knob to select "**Warm**".
2. Turn the Temperature Knob to select the desired cooking temperature (175°F or 200°F). the start button light will begin to flash.
3. Finally, press the Confirm button to begin operation. The oven will start, and the Start button along with the dual-concentric oven knob indicator light will remain steadily lit.
4. If you want to change the working mode or temperature need to repeat the above action.
5. Turn the Temperature Knob to "OFF" to stop the oven. The Start button and dual-concentric oven knob indicator lights will turn off.

## OPERATING THE OVEN

### NOTE

If oven door is left open for more than one min the heating elements will turn off.

### Broil

Broiling is a method of cooking tender cuts of meat by direct heat under the broil element of the oven.

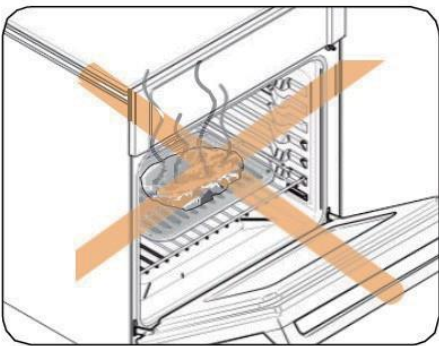
The high heat cooks quickly and gives a rich, brown outer appearance. Broil mode is best for meats, fish, and poultry up to 1" thick, Always preheat the oven for 5-10 minutes before broiling.

#### How to set the oven for broiling:

1. Turn the Mode Knob to select "**Broil**".
2. Turn the Temperature Knob to select the desired cooking temperature (L or H). The start button light will begin to flash.
3. Finally, press the Confirm button to begin operation. The oven will start, and the Start button along with the dual-concentric oven knob indicator light will remain steadily lit.
4. To change the operating mode or temperature, repeat the previous steps.
5. Turn the Temperature Knob to "OFF" to stop the oven. The Start button and dual-concentric oven knob indicator lights will turn off.

### NOTE

If oven door is left open for more than one min the heating elements will turn off.



Always broil with the oven door closed. Use care when opening the door. Let hot air from steam escape before you remove food.

### Self Clean

This self cleaning oven uses high temperatures to burn off left over grease and cooking residue and completely reduce them to a fine powdered ash that can be wiped away with a damp cloth after cycle has completed and oven has cooled.

## OPERATING THE OVEN

### How to use self clean:

1. Turn the Mode Knob to select "**Clean**".
2. Turn the Temperature Knob to select "**Clean**". The start button light will begin to flash.
3. Finally, press the Confirm button to begin operation. The oven will start, and the Start button along with the dual-concentric oven knob indicator light will remain steadily lit.
4. Self-Cleaning works for 3 hours by default.
5. Turn the Temperature Knob to "OFF" to stop the oven. The Start button and dual-concentric oven knob indicator lights will turn off.

### NOTE

- If one oven is used in any mode, the other oven can not enter self-clean mode.
- It is recommended to have kitchen windows open or to run a ventilation hood fan during the self clean cycle.
- All racks and broil pan and any cookware must be removed from the oven prior to running a self-cleaning cycle.
- Wipe up debris from the oven floor and remove any large spills.
- Self-clean cycle will only clean areas where the heat can reach, Areas along the door frame, gasket area and inner door will have to be cleaned by hand after cleaning cycle has finished.
- During self-clean, exterior surfaces may get hotter than usual, so children should be kept away. If canceled, the door stays locked until the unit cools to a safe temperature level.

Turning a unit off during self-clean is discouraged. Damage can occur if self-clean does not complete.

- The other oven cannot be used during the self-clean cycle.
- Once the self-clean cycle is complete, the oven door will remain locked until the cycle finishes and the oven temperature drops below 500°F (260°C).



## CAUTION

- Do not use the surface burners while the gas oven is performing a self-cleaning cycle.

# CLEANING INSTRUCTIONS

## 13. Cleaning Instructions

### Do's

- ✓ Read these cleaning instructions and the '**Safety and Warnings**' section before you start cleaning your range.
- ✓ Before cleaning or removing any part, make sure that everything on the range has been turned off.
- ✓ Unless suggested otherwise in the following chart, allow parts to cool to a safe temperature before cleaning. If you do need to handle a warm or hot part (e.g. grill or griddle), take extreme care. Wear long protective mitts to avoid burns from steam or hot surfaces.
- ✓ Try using any cleaner on a small area first, to ensure it does not stain.
- ✓ See the proceeding pages for instructions on removing and replacing various parts of the range for cleaning or maintenance.
- ✓ To help you identify any parts, please see the illustrations and cleaning instructions in this section.

### Don'ts

- ✓ Do not use aerosol cleaners until the range has completely cooled. The propellant substance in these cleaners could catch fire in the presence of heat.
- ✓ Do not let soiling or grease accumulate anywhere in or on the range. This will make future cleaning more difficult and may present a fire hazard.
- ✓ Do not use any abrasive or harsh cleaners, cloths, scouring pads or steel wool. These will scratch your range and damage its appearance.
- ✓ Do not use a steam cleaner to clean any part of the range.
- ✓ Do not lift the black grill and griddle frames off the cooktop.

### Cleaning Burner Caps and Flame Spreaders

1. Check that the burner is turned OFF and allow it to cool. Lift off the burner cap and flame spreader. Wash them in hot soapy water, rinse, and dry.
2. Use a stiff nylon brush or straight-ended paper clip to clear the notches of a flame spreader. Replace the flame spreader and burner cap correctly.
3. Before cleaning the cooktop, ensure that all burners are turned off and that all components are cool enough to safely touch.
4. To avoid electrical shock or burns, turn off controls and ensure the cooktop is cool before cleaning.
5. Do not use harsh or abrasive cleaning detergents, waxes, polishes, or commercial cooktop cleaners to clean the cooktop.
6. Use only a sponge, soft cloth, fibrous or plastic brush, and nylon pad for cleaning. Always dry components completely before using the cooktop.
7. Rinse and dry with a soft, lint-free cloth. Do not use abrasives or commercial oven cleaners.

## CLEANING INSTRUCTIONS

8. Do not use abrasive cleaners or scrubbers; they may permanently damage the finish.
9. Dry the components with a soft, lint-free cloth.

### **Cleaning oven shelves**

1. To remove stubborn or 'baked-on' soiling, scrub with a dampened, soap-filled, non-metal, non-abrasive pad, then wipe dry.
2. Apply a chrome cleaner with a damp sponge or cloth following manufacturer's instructions.
3. Wipe and dry.

### **Cleaning broil/roast pan**

Pre-soak any stubborn soiling in a solution of mild detergent and hot water. Wash by hand or in a dishwasher.

### **Cleaning bake and broil burners**

Do not clean these parts. They self-clean during normal use.

### **Cleaning porcelain surfaces**

Clean oven interior and inner door liners with a solution of mild detergents and hot water. Rinse and dry with a soft, lint-free cloth. Do not use abrasives or commercial oven cleaners.

### **Cleaning the oven glass window**

Clean all glass surfaces with a solution of mild detergent and hot water. Use a mild glass cleaner to remove fingerprint or smears.

Dry completely with a soft, lint-free cloth.

### **Cleaning the oven door gasket**

Avoid cleaning this part. If you need to remove large food particles off it, proceed as follows:

1. Dampen a sponge with clean hot water.
2. Gently wipe off the soiling, but do not rub.
3. Press a dry towel gently on the gasket to dry.

Do not use any cleaning detergents on the gasket. The gasket is essential for a good seal.

CAUTION: Do not scratch, displace, or damage it.

### **Cleaning stainless steel surfaces**

Do not use any cleaning product with chlorine bleach. Do not use a steel wool pad; it will scratch the surface.

Use a hot, damp cloth with a mild detergent.

Use a clean, hot, damp cloth to remove soap. Dry with a dry, clean cloth.

# REMOVING AND REPLACING THE OVEN DOOR

## 14. Removing and Replacing the Oven Door

Do not lift the oven door by its handle. Doing so may damage the door.

Make sure the oven and the door are cool before you begin to remove the door.

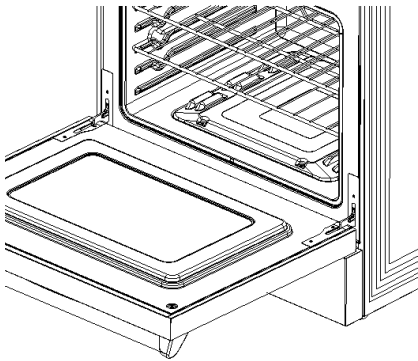
### IMPORTANT

Before removing the door, ensure there is a large, clean, and protected surface in the kitchen to rest the door on.

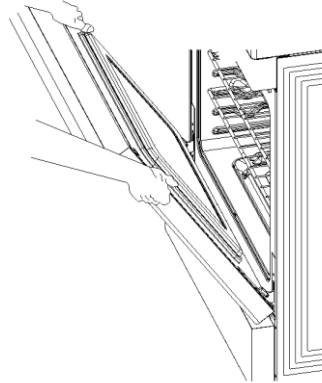
Caution: The oven door is heavy.

### Removing the oven door

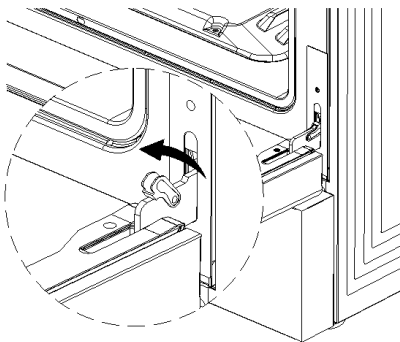
1. Open the door very carefully



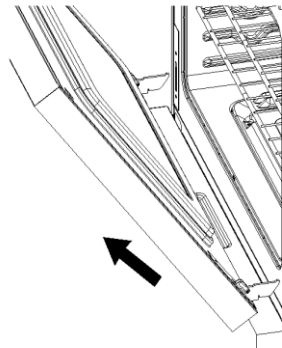
3. Hold the door firmly on both sides.



2. Open the levers fully on both sides.



4. Disengage the hinges and remove the door; gently close it about halfway; place the door on a protected surface.

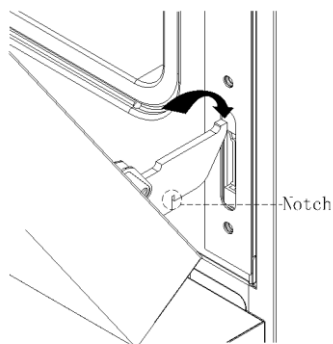




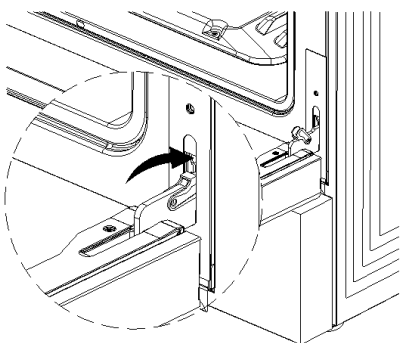
## REMOVING AND REPLACING THE OVEN DOOR

### Replacing the Oven Door

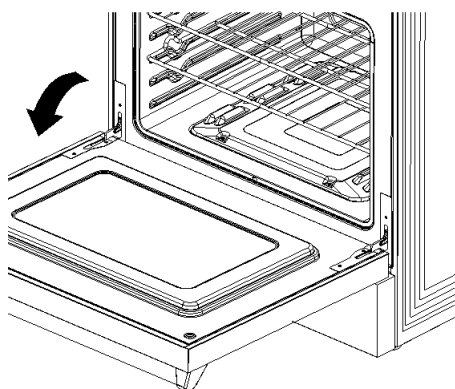
1. Hold the door firmly in an approximately open position.



2. Insert the hinge tongues into the slots making sure that the notches on both sides drop into place as shown.
3. Open the door fully.



4. Fully close the levers on the left and right hinges, then close the door.



# TROUBLESHOOTING GUIDE

## 15. Troubleshooting Guide

If you can't find an answer to your problem in the chart below, or if the problem cannot be fixed, you will need technical help. Contact your Authorized Service Center or Customer Care.

Problem	Probable Causes	What To Do
<b>COOKTOP</b>		
Some burners will not light. Flames do not burn all around the burner cap.	Burner parts or igniters may be wet, dirty, or misaligned.	Check that the burner parts are clean, dry, and correctly assembled. Check that the igniters are clean and dry. See the "Cleaning Instructions" section for more information.
Burner flames very large and yellow.	Burner bezel ports are clogged. Burner ports or burner caps are not positioned properly. Cooktop is being operated with the wrong type of gas. Regulator is not installed, is faulty, or is set for the wrong type of gas.	Clean burner bezel ring ports with straightened paper clip, needle, or wire. Remove and carefully reinstall burner bezel and caps. Ensure that the type of cooktop matches the natural gas supply. Check installation, replace regulator, or set regulator for proper gas.
Sparkling but no flame ignition.	Gas shut-off valve is in the 'OFF' position.	Turn shut-off valve to the 'ON' position.
Igniters spark continuously after flame ignition.	Power supply polarity is reversed. Igniters are wet or dirty.	Have polarity corrected. Dry or clean igniters.
Burner flame goes out at low setting.	Low gas supply pressure. Air intake holes around knobs are obstructed.	Contact gas company. Remove obstruction.

## TROUBLESHOOTING GUIDE

<p>The flames have suddenly gone out.</p>	<p>A draft or a spill has extinguished the flame.</p>	<p>No action required. The burner will detect this and automatically relight. However, if there has been a large spill, we recommend turning the burners off and cleaning the burners and sump area. See the "Cleaning Instructions" section for more information.</p>
<p>There is a power failure – can I still use the cooktop burners?</p>	<p>Power outage in your area.</p>	<p>The cooktop burners can still be used. To light them: Hold a lit match near the flame spreader, push in the control knob, and turn it counterclockwise to the LITE position. Once the flame is evenly burning around the burner, adjust the the heat as needed. Important! If the flame goes out during a power failure, immediately turn the knob to OFF, as the the burner will not automatically relight, and gas may escape.</p>

## TROUBLESHOOTING GUIDE

Problem	Probable Causes	What To Do
<b>OVEN</b>		
The oven doesn't work (no heating).	No power supply (oven light and halos do not come on either). No gas supply (gas ovens). Oven settings are not correct. Follow the mode selection and clock settings instructions provided in the 'Operating the Oven' section of the manual.	Check that the circuit breaker hasn't tripped and there is no power outage in your area. If there is a power outage, you cannot use the oven until power has been restored. The supply to the house may not be working or there may be an outage. Contact your local gas supplier.
One of the oven lights does not come on, but the oven works.	The light bulb is loose. The light bulb has blown.	See instructions for 'Replacing the oven light bulb' in section 'Care and cleaning'. Instead of replacing the bulb, simply ensure that it is secure in its socket. Replace the bulb. See instructions for 'Replacing the oven light bulb' in section 'Care and cleaning.'
Condensation around oven (e.g. on control panel or top of oven door.)	Food has high moisture content or local climate (temperature, humidity) is contributing to condensation.	Condensation is normal. You can wipe the drops off the control panel. If there is frequent or excessive condensation, make sure that cabinetry around the range is moisture-proofed.
Steam coming from oven vents at the back of the range.	Moisture from food evaporating during cooking.	This is normal, especially if you are cooking large quantities of food in the oven using a CONVECTION mode.
The convection fan does not come on in a CONVECTION mode.	Technical fault.	Contact your Authorized Service Center or Customer Care.
Foods over-cooked or under-cooked.	Incorrect cooking time or temperature.	Adjust time, temperature, or rack position.
"Cracking" or "Popping" sound.	This is the sound of metal heating and cooling.	This is normal.

# TROUBLESHOOTING GUIDE

## Error Code:

The error codes are displayed on temperature and mode knob Indicator Lights. Refer to the chart below to determine the type of error that is being displayed.

Error Type	Error Code	Red Light	Cyan Light	Error Description
F1	E1	Flash:1	Flash:1	The communication between the knob circuit board and the main control circuit board failed, such as TX, RX open or short circuit.
	E3	Flash:1	Flash:3	The model matching program of the knob circuit board and the main control circuit board is incorrect.
F2	E1	Flash:2	Flash:1	Key (mechanical) failure, such as open or short circuit.
	E3	Flash:2	Flash:3	The knob circuit board is faulty, such as an open or short circuit.
F3	E1	Flash:3	Flash:1	Cavity temperature sensor fault.
	E2	Flash:3	Flash:2	No heating, no temperature rise detected within 7 minutes after starting heating.
	E3	Flash:3	Flash:3	The temperature in conventional cooking mode exceeds 343 ° C.
	E4	Flash:3	Flash:4	NTC open or short circuit for detecting knob PCBA ambient temperature.
	E5	Flash:3	Flash:5	Knob PCBA or power supply PCBA ambient temperature greater than 85 ° C.
F4	E1	Flash:4	Flash:1	Knob board RAM, ROM, SFR, PC, INT, MCU main frequency clock error. Relay board RAM, ROM, SFR, PC, INT, MCU main frequency clock and other errors.
F5	E1	Flash:5	Flash:1	Oven door lock failure.
	E3	Flash:5	Flash:3	Oven door failure, unable to detect opening or closing.
F6	E1	Flash:6	Flash:1	The Hall sensor of the cooling fan is faulty and cannot detect the motor working.
	E2	Flash:6	Flash:2	Zero crossing signal failure. The zero crossing signal of the power supply cannot be detected.
	E3	Flash:6	Flash:3	The communication between the left and right oven is faulty.

## NOTE

Turn the knob to "OFF", then restart the oven. If the problem persists, disconnect all power to your range for at least 30 seconds, then reconnect the power. If this does not solve the problem, call for service.

## 16. Warranty & Service

This product has been manufactured by Thor International, 4651 E Airport Drive, Ontario, California 91761.

For Customer Service, please call (877) 288 - 8099

For the most up to date warranty and service policy, please refer to our website [WWW.THORKITCHEN.COM/WARRANTY-REGISTRATION](http://WWW.THORKITCHEN.COM/WARRANTY-REGISTRATION)

For in-warranty service requests, please visit our website at [WWW.THORKITCHEN.COM/SERVICE](http://WWW.THORKITCHEN.COM/SERVICE)

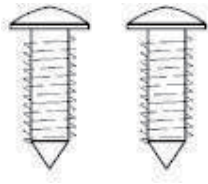
Please Note: You must provide proof of purchase or installation date for any in-warranty service requests

## APPENDIX 1

### Rubber Pad Installation on Back Panel

In order to meet the requirement for the clearance for the back of your Thor Kitchen Range, please install 2 pcs Rubber Pad provided in the manual package. Please find the accessories and follow the below steps:

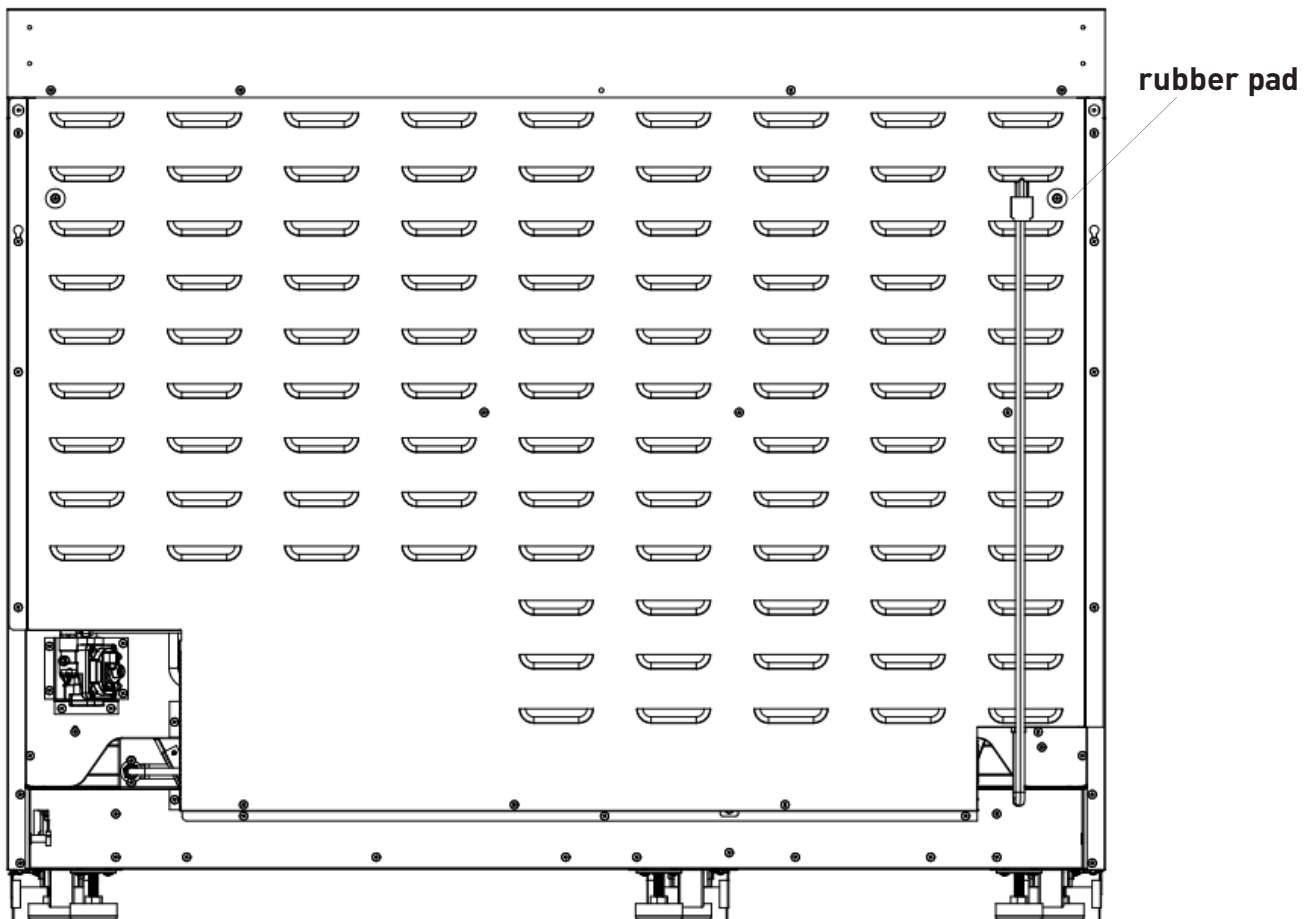
1. Check the installation kit included in the manual package;



2\* screws



2\* rubber pad



2. Install 2 pcs rubber pad shown above

# We Stand Behind the Quality of Our Appliances.



Reliability and customer satisfaction are our top priorities. We offer a solid two-year warranty on both parts and labor. Enjoy professional-grade performance with the confidence that we've got you covered.

## Warranty Registration Made Easy.

**01** Scan the QR Code or visit [thorkitchen.com/register-your-product](https://thorkitchen.com/register-your-product).

**02** Input your purchase and product information and select register.

**03** That's it. You're all set. Enjoy!

Questions: [service@thorinternational.com](mailto:service@thorinternational.com)



WARRANTY



PARTS

