

ZOETICA MEDIA, LLC



## Hi, I'm Kami

Founder, Zoetica Media, Social Media Breakfast of Houston and Smart Social Mastery

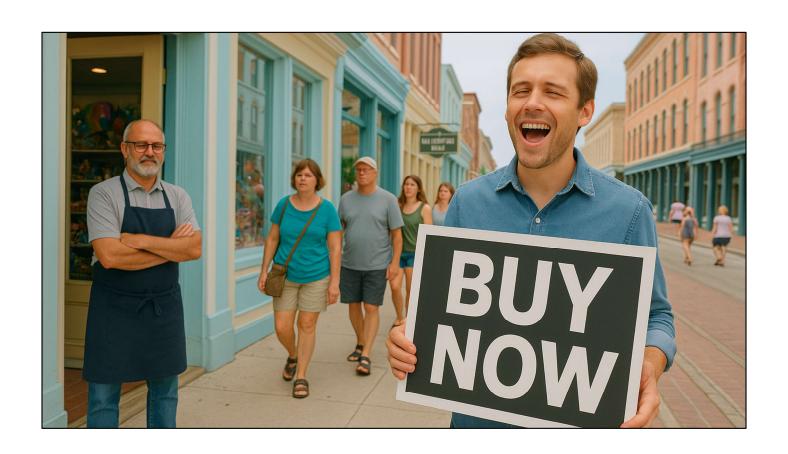
Author, **The Most Amazing Marketing Book Ever** 

Mom of three teenagers...









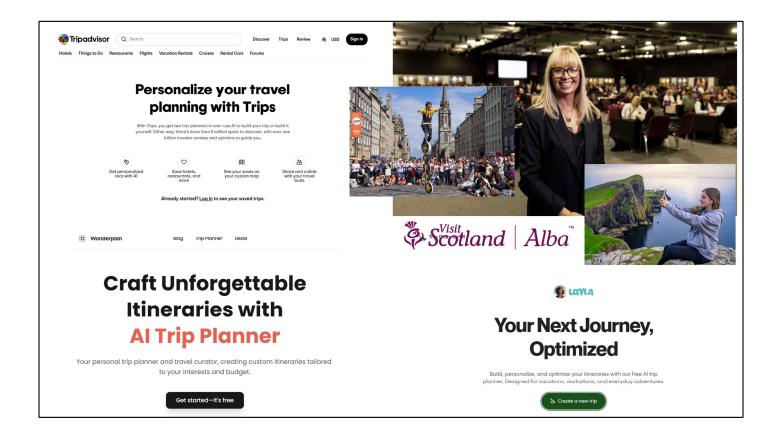


SMART Secrets

## **5** Cs of Marketing

- Company **J** your offers
- Customer the why
- Collaborators rise together
- Competitors differentiation
- Context the market





https://www.thetimes.com/uk/scotland/article/ai-could-hold-the-key-to-beating-tourist-overcrowding-68sb6kv6v?utm\_source=chatgpt.com&region=global

Enterprise UGC https://discover.bazaarvoice.com/vibe-full-funnel/b.html

## Who visits?







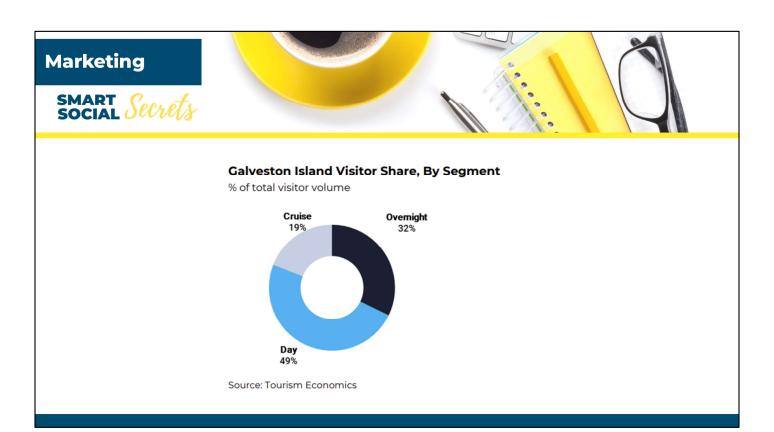












#### **Economic Issues**

https://cdn.mediavalet.com/usca/visitgalveston/VNPnMf3BvkaCasTTKLODAA/1HbpH06Y9ke-aCdm1-B8Hg/Original/Galveston%20Visitor%20Economy%20Impact%20-%202024%20-%20FINAL.pdf

#### One Pager:

https://cdn.mediavalet.com/usca/visitgalveston/gzn2q3MWOEqexOcbtAdEaw/so7aB-0\_EUyhOo3NTgxtlg/Original/2024%20Galveston%20Park%20Board%20Annual%20Report\_.pdf

https://www.sabatier1947.com/ https://www.instagram.com/sabatier1947/?hl=en

## **Revenue Drivers**



	Direct Business Sales	Indirect Business Sales	Induced Business Sales	Total Business Sales
Total, all industries	\$1,276	\$240	\$150	\$1,666
Food & Beverage	\$308	\$20	\$16	\$344
Lodging	\$270	\$3	\$2	\$274
Retail Trade	\$231	\$4	\$18	\$253
Finance, Insurance and Real Estate	\$125	\$59	\$53	\$237
Recreation and Entertainment	\$212	\$7	\$2	\$222
Other Transport	\$88	\$25	\$4	\$117
Business Services		\$45	\$8	\$54
Personal Services	\$15	\$11	\$11	\$37
Gasoline Stations	\$28	\$0	\$1	\$29
Construction and Utilities		\$22	\$4	\$26
Communications		\$17	\$4	\$21
Education and Health Care		\$0	\$16	\$16
Wholesale Trade		\$11	\$5	\$15
Manufacturing		\$8	\$3	\$11
Government		\$6	\$3	\$9
Air Transport		\$1	\$1	\$1
Agriculture, Fishing, Mining		\$0	\$0	\$0
Source: Tourism Economics				



#### Affordable Birken Bag Alternative

https://www.sabatier1947.com/ https://www.instagram.com/sabatier1947/?hl=en



 $\underline{\text{https://www.thestatesman.com/india/up-to-launch-qr-code-based-audio-tours-at-100-tourist-hotspots-1503439819.html?utm } \underline{\text{source=chatgpt.com}}$ 



1. Awareness → Instagram Reels +

**Google Business Profile** 

Tool: Instagram (free) + Google Business Profile (free) Why it works:

- Short-form video (Reels) = organic reach, especially with location tags
- Google profile = local search visibility and customer trust Action:
- Post 1–2 Reels per week showing people, places, products, or tips
- Add soft CTAs in captions/graphics (e.g., "Want more behind the scenes? Link in bio")
- Optimize your bio with 1 clear link + keywords
- Refresh your Google listing monthly with photos, updates, and offers

## **AWARENESS**

CONSIDERATION

CONVERSION



https://business.google.com/us/business-profile/

**AWARENESS** 

CONSIDERATION

2.

2. Consideration  $\rightarrow$  Link-in-Bio Page +

**On-Site Engagement** 

Tools: Carrd, Stan.store, or Linktree

LOYALTY

CONVERSION

#### **Tactics**

- One clear offer (coupon, giveaway, lead magnet)
- Use QR codes on signage and POS to capture traffic
- Highlight social proof or short FAQ



**Tool:** <u>Kit.com</u> (formerly ConvertKit) for email + **Easy Text Marketing** (AppSumo deal) for SMS

#### Tactics:

- Deliver discounts or freebies via email and SMS
- Trigger welcome automations
- Capture foot traffic in-store with keywords (e.g., "Text BEACH to 12345")



CONSIDERATION

CONVERSION

LOYALTY



4. Loyalty → Weekly Email + **VIP SMS Alerts** 

**Tool: Same stack** Tactics:

- Email 1x/week with content or perks
- SMS for flash sales, loyalty surprises, and early access
- Exclusive "insiders" club with rewards





Platform	Purpose	Key Tips
Instagram/Facebook	Inspire, stay top of mind	Use Reels, Stories, geotags, highlights
TikTok	Discovery + entertainment	Keep it real, casual, local flavor
Google (GMB)	Credibility + booking intent	Update profile, respond to reviews
Pinterest	Trip planning + saving ideas	Pin guides, itineraries, seasonal events
YouTube Shorts	Deep content, searchable reach	Repurpose Shorts from Reels/TikTok
LinkedIn	Professional authority + thought leadership	Post articles, carousels, thought pieces

#### **Economic Issues**

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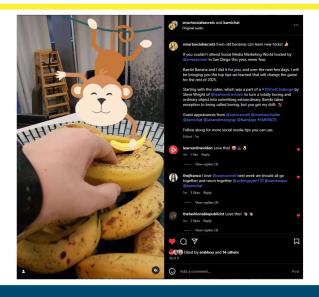
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#### **EXERCISE**

## SMART Secrets



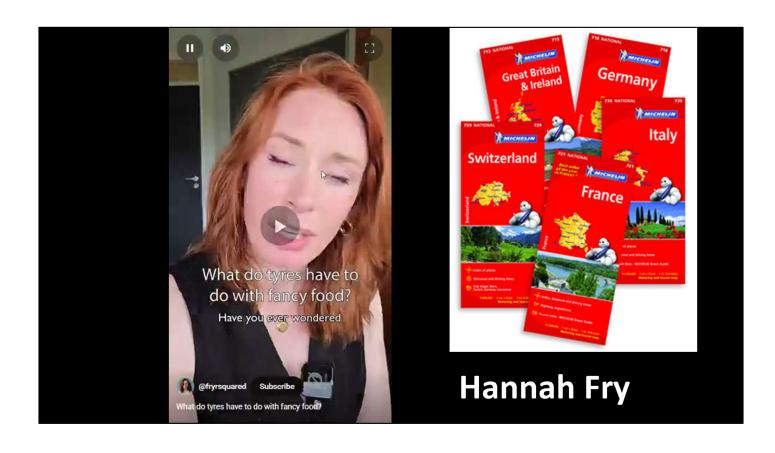
# Ditch the Pandemic of Dull!

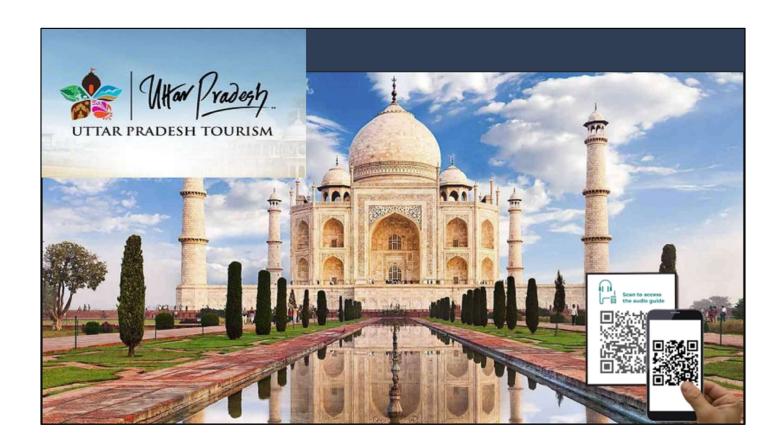
https://www.instagram.com/p/DIH-iO0pBRW/













### **Be Audacious to Stand Out**

#### 1. Act 1: Disrupt the Medium

Unexpected format or space: mural stories, coaster QR codes, live from the dock

#### 1. Act 2: Disrupt the Narrative

Try raw stories, show fails, use different perspectives, experiment with storytelling tricks

#### 1. Act 3: Disrupt the Storyteller

Try guest takeovers, unexpected voices (kid, critic, fisherman), or social objects (bananal)



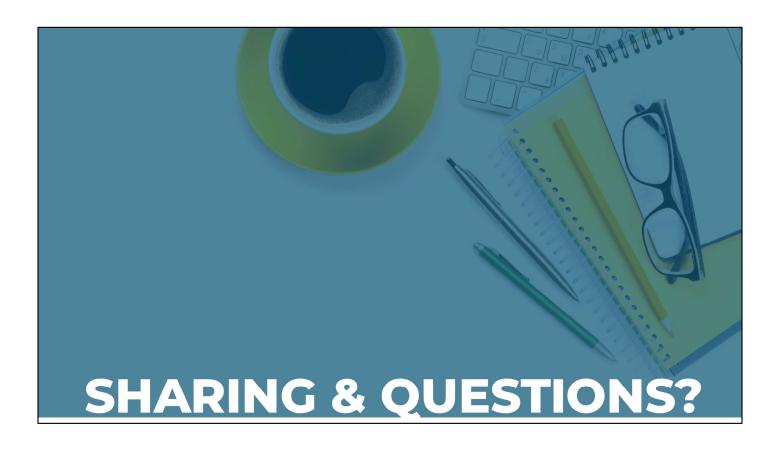
Examples of brands that have used some of these methods <a href="https://www.one-tab.com/page/qxjj2ARVR9q9yEHRwsRRsg">https://www.one-tab.com/page/qxjj2ARVR9q9yEHRwsRRsg</a>



#### "Competence is ignorable. Audacity gets attention."

- Mark Schaefer
  - **191 Food & Beverage:** No words. Just art. Storytelling through napkins and cups.
  - **Lodging:** Crayon reviews from kids, displayed in the lobby.
  - Retail: A shopping experience powered by smell, touch, and sound.
  - ## Transport: QR-coded pedicabs with cruise crew telling the story.
  - **X Utilities:** Teachers narrating construction wins with human emotion.





Stay with me....

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