

Harvey Majesty custom clad wood windows are manufactured from raw materials of the highest quality using the most up-to-date and modern production techniques. They are warranted for residential installations as follows.

**TWENTY YEAR WARRANTY**

Insulating glass is warranted against material obstruction of transparency resulting from film formation or dust collection on the interior surfaces for a period of twenty years according to the following formula:

years 0-10=100%    years 11-15=50%    years 16-20=25%

**TEN YEAR WARRANTY**

Aluminum and wood structural members are warranted against defects in material and workmanship for a period of ten years.

Aluminum members that have a baked enamel finish are warranted against blistering, peeling, flaking, or checking under conditions of normal wear and service for a period of ten years. The extruded, interior vinyl members are warranted against defects in material and workmanship for a period of ten years. All exposed wood must be properly sealed within 48 hours upon installation. Harvey will not be responsible for water staining, discoloration, etc. resulting from condensation or moisture that takes place before units are finished on the interior. Prolonged exposure to condensation and/or humidity may discolor or stain wood members even after finish has been applied. Again, Harvey is not responsible for damages of this nature. Harvey does not recommend that you paint the aluminum clad units, nor do we warrant any finish applied over the exterior clad coating.

**EXCLUSIONS AND LIMITATIONS**

The above warranty periods commence on the date of shipment from the manufacturing facility.

This warranty does not cover broken glass; torn screening; damages resulting from improper installation; damages caused by airborne pollutants such as salt or acid rain; negligence or unreasonable use (including failure to provide reasonable and necessary maintenance); stress resulting from localized application of heat that causes excessive temperature differential over the glass surface or the edges of the unit; damage resulting from fire, lightning, windstorms, earthquakes, windborne objects, strain applied to the unit by movement of the building or inadequate provision for expansion or contraction of framing members; condensation on windows, which is a natural result of humidity within the house and the difference between the internal and exterior temperatures; installation in ships, vehicles, or outside the continental United States; seal failure if the seal has been subject to immersion in water; acts of God or other causes beyond the control of the manufacturer.

This warranty covers only manufacturing defects, is limited to repairing or replacing defective parts or components, and providing return transportation to the manufacturer's nearest place of business, and does not include labor or other costs incurred in the removal, replacement, installation, or reinstallation of the product or any part or component of the product. Harvey Building Products reserves the right to discontinue or modify any of its products without notice and will not be liable under this limited warranty as a result of such discontinuance or modification and will have the right to substitute products which, in its sole discretion, are of equal value and quality. Locking or non-locking screens will not stop a child from falling out a window. Screens are not intended to act as a human barrier.

*For full warranty information, please refer to the product warranty on [harveywindows.com](http://harveywindows.com).*

**CONTACT INFORMATION/CLAIMS PROCEDURE**

The product should first be inspected by the company that sold and installed the product to the homeowner within a reasonable time after discovery of a problem to determine if the problem is installation or product related.

To make a claim under this warranty for a product defect, either the contracting company or the homeowner should notify Harvey Windows + Doors by calling our Field Service Dept at 1-800-822-0437, visiting our website at [harveywindows.com](http://harveywindows.com), or sending an email to [fieldservice@harveybp.com](mailto:fieldservice@harveybp.com). The claim must identify the company that the product was purchased

**CONTRACTING COMPANY**

Name \_\_\_\_\_

City, St, Zip \_\_\_\_\_

Installation Date \_\_\_\_\_

Order # \_\_\_\_\_

Phone \_\_\_\_\_

**HOMEOWNER / PURCHASER**

Name \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_