



HARVEY ENTRY DOOR SYSTEM – LIMITED LIFETIME WARRANTY

Harvey Entry Door Systems are manufactured from raw materials of the highest quality using the most up-to-date and modern production techniques and are guaranteed to be free of defects in material and workmanship. They are warranted for residential installations as follows.

LIFETIME WARRANTY – COMPONENTS

Harvey Entry Door System slabs, frames, hardware, and components such as hinges, weatherstrip, door bottom, and astragals are warranted against defects in material and workmanship for as long as the original purchaser owns and resides in the home in which they are installed.

LIFETIME WARRANTY – INSULATED GLASS

Insulating glass, including blinds between glass, inserts, decorative, and applied grids is warranted against material obstruction of transparency resulting from film formation or dust collection on the interior surfaces for as long as the original purchaser owns and resides in the home in which they are installed.

TRANSFERABILITY

If the original purchaser sells the property in which the doors are installed, the coverage provided by this warranty will be limited to only the next subsequent owner and will be twenty (20) years from the date of manufacture.

EXCLUSIONS AND LIMITATIONS

The above warranty periods commence on the date of shipment from the manufacturing facility. Steel doors are covered for a period of ten (10) years.

This warranty excludes defects or failures caused by normal wear and tear; broken glass; damages resulting from improper installation; damage caused by corrosive fumes, stains, contact with chemically abrasive substances; damage caused by airborne pollutants such as salt or acid rain; negligence or unreasonable use (including failure to provide reasonable and necessary maintenance); damage caused by shipping or any other means of transportation or handling that occur after the product leaves the manufacturing facility; stress resulting from localized application of heat that causes excessive temperature differential over the door or glass surface or the edges of the unit; damage caused by high winds, floods, and/or conditions that exceed product design ratings; damage resulting

from fire, lightning, windstorms, earthquakes, windborne objects, strain applied to the unit by movement of the building or building components, or inadequate provision for expansion or contraction of framing members; condensation, which is a natural result of humidity within the home and the difference between the internal and exterior temperatures; installation in ships, vehicles, or outside the continental United States; seal failure if the seal has been subject to immersion in water; acts of God or other causes beyond the control of the manufacturer.

This warranty covers only manufacturing defects, is limited to repairing or replacing defective parts or components, and providing return transportation to the manufacturer’s nearest place of business, and does not include labor or other costs incurred in the removal, replacement, installation, or reinstallation of the product or any part or component of the product. Harvey Building Products reserves the right to discontinue or modify any of its products without notice and will not be liable under this limited warranty as a result of such discontinuance or modification and will have the right to substitute products which, in its sole discretion, are of equal value and quality.

This warranty is intended to cover individual homeowners and does not apply to products purchased by or installed in commercial applications such as property owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, or cooperative housing arrangements, or installed on apartment buildings or any other type of buildings or premises not used by individual homeowners as their residence. For such purchasers or entities to which this coverage does not apply, the warranty period will be ten (10) years following the date of original installation.

The statements contained herein set forth the only express warranties of the above products. Any implied warranties imposed by law, such as implied warranties of merchantability or fitness for a particular purpose, are limited in time to the duration of the above express warranties. The manufacturer shall not be liable to the buyer for incidental or consequential damages for breach of any written or implied warranty.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

CLAIMS PROCEDURES

The product should first be inspected by the company that sold and installed the product to the homeowner within a reasonable time after discovery of a problem to determine if the problem is installation or product related.

To make a claim under this warranty for a product defect, either the contracting company or the homeowner should notify Harvey Building Products by calling our Field Service Department at 1-800-822-0437, visiting our website at harveywindows.com, or sending an email to fieldservice@harveybp.com. The claim must identify the company that the product was purchased from, the door type, installation date, serial number and the specific defect.

CONTRACTING COMPANY

Name _____
Address _____
Installation Date _____
Order # _____
Phone _____

HOMEOWNER / PURCHASER

Name _____
Address _____