

LOSS & DAMAGE REPLACEMENT APPLICATION

REMINDER: SUBMIT ONLINE AT STARKEYPRO.CA OR SEND IN WITH IMPRESSIONS

STEP 1 - ORDER PLEASE FILL OUT FORM ACCURATELY, LEGIBLY AND COMPLETELY IN ORDER TO ENSURE THERE ARE NO DELAYS WITH YOUR ORDER.

BILL TO: ACCOUNT NUMBER:
ADDRESS:
CONTACT: PHONE:
EMAIL:
CLAIM NUMBER/PO# **DATE**

SHIP TO: ACCOUNT NUMBER:
ADDRESS:
CONTACT: PHONE:

THIRD PARTY PROGRAM
 WCB BC WCB AB AADL WCB SK WCB MB WSIB ODSP
 FHP IFHP CHB WCB NL, NB, PEI Green Shield
 WCB NS CSST EVN

STEP 2 - DEVICE INFORMATION

FIRST NAME
SERIAL NUMBER
LEFT

LAST NAME
SERIAL NUMBER
RIGHT

COMPLETE SECTION BELOW IF REPLACEMENT IS REQUIRED

RECEIVER GAIN **CABLE LENGTH** OR **CUSTOM CASE SERIAL NO.**
 IMPRESSION ENCLOSED USE SCAN ON FILE (PLEASE SPECIFY SERIAL NUMBER)

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STEP 3 - AUTHORIZATION

I HEREBY APPLY FOR A REPLACEMENT HEARING INSTRUMENT(S) FOR THE INSTRUMENT(S) LISTED ABOVE AND DEDUCTIBLE CHARGES MAY APPLY. THE INSTRUMENT WAS:
 LOST DAMAGED

ADDITIONAL NOTES

VERIFICATION OF SUBMISSION

By submitting this L&D Replacement Application, I affirm that all of the following statements are true:

- I am the Contact Name identified on this application and the Account has authorized me to submit this application on its behalf.
- The Patient identified on this application has represented to me that this L&D Replacement Application is not the result of intentional or fraudulent loss or damage to the Patient's original instrument(s) identified by serial number(s) on this application.
- I have advised the Patient of the L&D terms and conditions, including the following:
 - The replacement instrument provided by Starkey comes with no loss or damage coverage.
 - The replacement instrument is covered by any warranty or service plan only to the extent that any such coverage that was applicable to the original instrument has not yet expired.
 - If a replacement instrument is provided and the original instrument is subsequently located and sent to the manufacturer for service, repair or any other reason, the original instrument shall become the property of Starkey.

Any person who knowingly submits false information may be found to have committed a fraudulent act and may be subject to civil or criminal penalties.

REFERENCE NO. #

SPECIAL INSTRUCTIONS



DO NOT WRITE HERE
FACTORY USE ONLY