

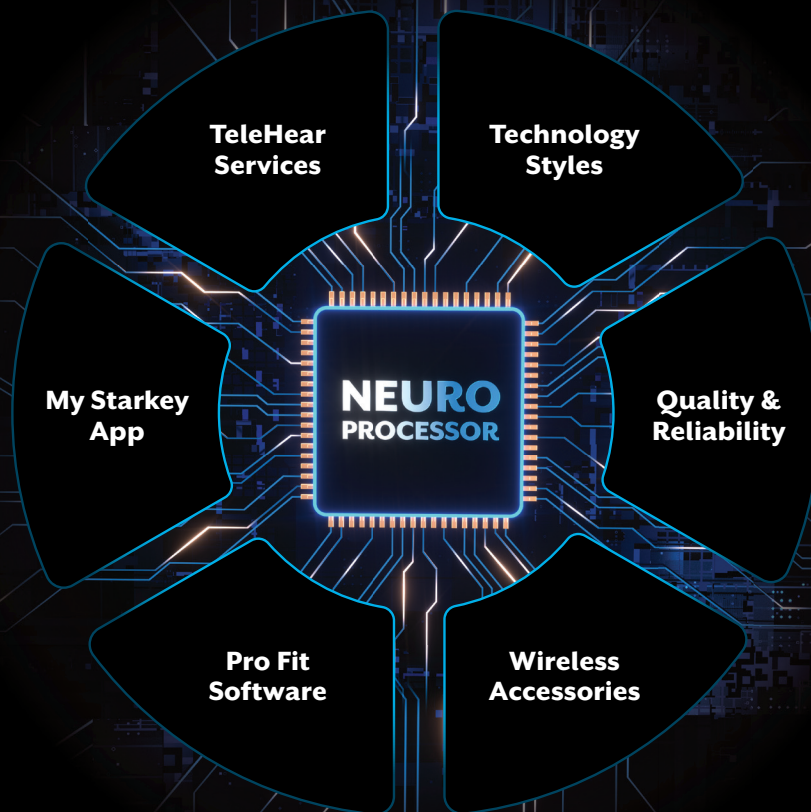


# **Product Portfolio Guide**



# Future *Forward*

By continuously pushing the edge of what's possible, Starkey will always be 10 years ahead—with groundbreaking innovations, award-winning products and services, and a **complete ecosystem of solutions** meticulously integrated to help you effortlessly provide better hearing for all.



# EDGE<sup>AI</sup>

Tech Tier/Channels/Bands

**24 / 20 / 16**

AURACAST

CROS COMPATIBLE



mRIC R



RIC RT



RIC 312



CIC



ITC/HS R



ITE R



Waterproof\*

Wireless

Rechargeable

\*Up to 1m.

## Available Colors

- Standard Colors**
- White
  - Tech Black
  - Graphite Gray
  - Silver
  - Chestnut
  - Caramel
  - Beige

- Custom Colors**
- Faceplate Colors**
- Pink
  - Light Brown
  - Medium Brown
  - Chestnut
  - Dark Brown
  - Black

- Shell Colors**
- Clear
  - Pink
  - Light Brown
  - Blue/Red
  - Black

## SnapFit 2.0 Stock and Custom Cased Receivers



**Comfort Bud Open**  
5 mm, 6 mm, 7 mm,  
9 mm, 11 mm



**Comfort Bud Occluded**  
4 mm, 5 mm, 6 mm,  
7 mm, 9 mm, 11 mm



**Power Dome**  
8-10 mm, 10-12 mm,  
12-14 mm



**Custom Cased Receiver**  
Custom shell with  
embedded receiver



**Stock Silicone Helix**  
RIC Earmold

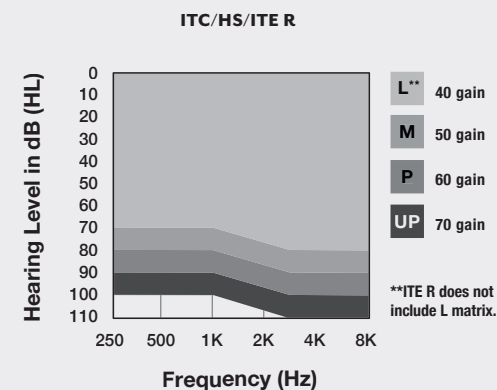
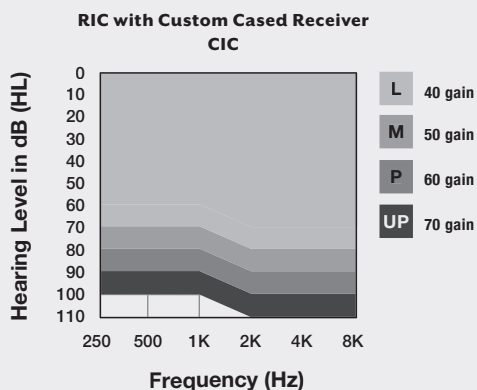
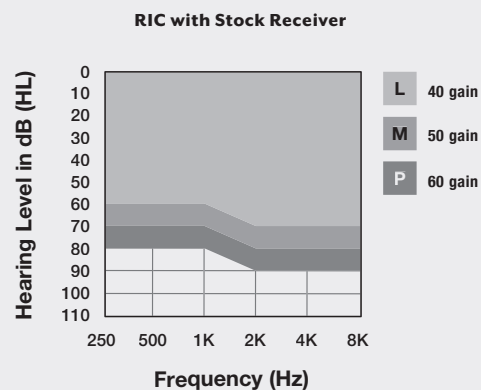


**Stock Hollow**  
Silicone RIC Earmold

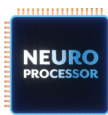


**Stock Silicone**  
RIC Earmold

## Fitting Ranges



Visit [StarkeyPro.com/EdgeAI](https://StarkeyPro.com/EdgeAI) for full technical data sheets.



Powered by the G2 Neuro Processor with the industry's only neural processing unit (NPU) integrated into the chip, and an all-new Bluetooth® Low Energy (LE) Audio streaming protocol, Starkey Edge AI's advanced processing is able to provide so much more than all-day battery life and waterproof protection – allowing patients to live easier, more connected lives.

For more Edge AI details,  
visit [StarkeyPro.com/EdgeAI](https://StarkeyPro.com/EdgeAI)








# EDGE<sup>AI</sup>

Tech Tiers | Channels | Bands

24

20

16

Edge Mode+				
Automatic User Control Personalization	●	○	○	○
App Control	●	●	●	●
Speech Optimization				
Consonant Brightness	●	●	●	●
Voice AI*	●	○	○	○
Sound Manager				
Quiet 	Maximum expansion ■■■■	Moderate expansion ■■■○	Mild expansion ■■○○	
Machine Noise Reduction 	Up to 22 dB of reduction ■■■■	Up to 12 dB of reduction ■■■○	Up to 7 dB of reduction ■■○○	
Speech in Noise Reduction 	Up to 22 dB of reduction ■■■■	Up to 10 dB of reduction ■■■○	Up to 8 dB of reduction ■■○○	
Transient Noise Reduction 	Up to 15 dB of reduction ■■■■	Up to 9 dB of reduction ■■■○	Up to 6 dB of reduction ■■○○	
<b>ENHANCED</b> Wind Reduction 	Up to 35 dB of reduction ■■■■	Up to 19 dB of reduction ■■■○	Up to 10 dB of reduction ■■○○	
Additional Key Features				
Translate	●	○	○	
Transcribe	●	○	○	
Multiflex Tinnitus Pro	●	○	○	
Smart Assistant & Find My Hearing Aids	●	●	●	
2-Way Audio	●	●	●	
Hearing Health & Activity Tracking	●	●	●	
Fall Alert & Balance Assessment	●	●	●	
Reminders & Self Check	●	●	●	
Auto Sleep	●	●	●	
Tap Control	●	●	●	
TeleHear full remote fit	●	●	●	
REM Target Match	●	●	●	
Demo Stream	●	●	●	
Waterproof up to 1m**	●	●	●	
Apple Watch Controls*	●	●	●	

## Wireless Accessories



StarLink Edge  
Remote Microphone  
Part No. P00004321



StarLink Edge  
Table Microphone  
Part No. P00004326



StarLink Edge  
Edge TV Streamer  
Part No. P00004315



StarLink  
Remote Control 2.0  
Part No. P00002347



## Charging Solutions

All chargers include  
Turbo Charge



StarLink Premium Charger 2.0  
w/ onboard battery

- mRIC R: Part No. P00009114
- RIC RT: Part No. P00009115



StarLink Premium Custom Charger 2.0  
w/ onboard battery

- ITC/HS/ITE R: Part No. P00009116

## StarLink Charger 2.0\*\*\*

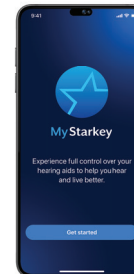
- mRIC R: Part No. P00009111
- RIC RT: Part No. P00009112

## StarLink Custom Charger 2.0\*\*\*

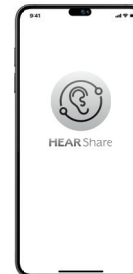
- ITC/HS/ITE R: Part No. P00009113

\*\*\*Default selection with rechargeable hearing aid order.

## Compatible Apps



My Starkey



Hear Share



Scan to check  
phone compatibility



Features noted above in blue are available within My Starkey app.

\*For iOS users only. \*\*Rechargeable styles only.

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Signature  
SERIES

Nothing is **smaller**. Nothing **sounds better**.



Tech Tier/Channels/Bands

**24 / 20\* / 16\***



IIC NW



CIC NW



CIC R NW

Waterproof\*\*  
Rechargeable

For more product details,  
visit [StarkeyPro.com](https://StarkeyPro.com)



## Faceplate Colors

- Pink
- Light Brown
- Medium Brown
- Chestnut\*
- Dark Brown
- Black

## Shell Colors

(IIC only available in Black)

- Clear
- Pink
- Light Brown
- Blue/Red
- Black

## Charging Solutions

Both chargers include  
**Turbo Charge**



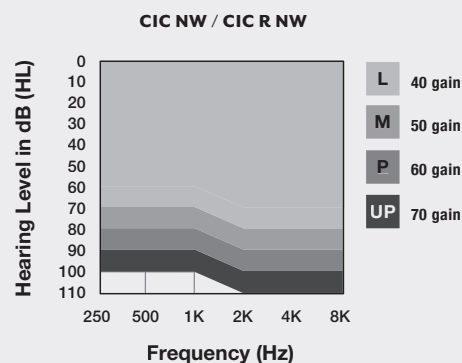
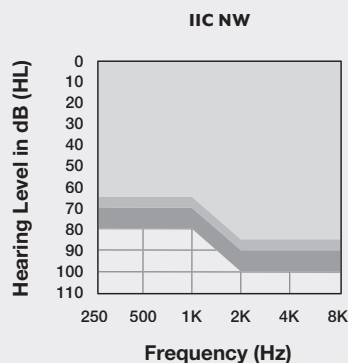
StarLink Premium Custom Charger 2.0  
w/ onboard battery

• CIC R NW: Part No. P00009116

StarLink Custom Charger 2.0\*\*\*

• CIC R NW: Part No. P00009113

## Fitting Ranges



Visit [StarkeyPro.com](https://StarkeyPro.com) for full technical data sheets.



Based on the industry's most advanced processor and powered by our industry-leading Neuro Sound Technology, Starkey Signature Series deliver the size, performance and personalized fit that patients can only get from you.

Tech Tiers | Channels | Bands

**24**

**20\***

**16\***

**Edge Mode+ (CIC styles only)**

User Control



**Speech Optimization**

Consonant Brightness

Maximum

Mild

Mild

**Sound Manager**

Quiet



Maximum expansion

Moderate expansion

Mild expansion

Machine Noise Reduction



Up to 22 dB of reduction

Up to 12 dB of reduction

Up to 7 dB of reduction

Speech in Noise Reduction



Up to 22 dB of reduction

Up to 10 dB of reduction

Up to 8 dB of reduction

Transient Noise Reduction



Up to 15 dB of reduction

Up to 9 dB of reduction

Up to 6 dB of reduction

Wind Reduction



Up to 35 dB of reduction

Up to 19 dB of reduction

Up to 10 dB of reduction

**Additional Key Features**

Multiflex Tinnitus Pro  
with new tinnitus maskers



REM Target Match



Waterproof\*\*



\*CIC styles only. \*\*Up to 1m. Rechargeable style only. \*\*\*Default selection with rechargeable hearing aid order.



# Quality in... quality out

Your professional expertise is critical when selecting the best solution for a patient. Many factors and considerations come into play when determining if a patient is a custom hearing aid candidate, including:

- Audiogram
- Dexterity
- Ear anatomy and history
- Lifestyle

Ultimately, **the patient has come to you** to weigh all considerations—physical, audiological and patient priorities—and recommend a solution that delivers both success and satisfaction.

A **superior custom product fitting starts with a high quality ear impression**. Making a perfect impression requires proper technique, an attention to detail, and repetition.

As the custom hearing aid experts, we know a thing or two about making accurate, precision-tested impressions —and how good impressions can also be used to make earmolds, custom cases, hearing protection solutions and more.



Scan the QR code or go to [StarkeyPro.com](https://StarkeyPro.com) for support materials, how-to videos, and more.

**Developed with help from Starkey's most experienced impression takers**, these tools share best practice tips perfected from shooting thousands of impressions in our Center for Excellence.

# GENESIS<sup>AI</sup>

Tech Tier/Channels/Bands  
**24 / 20 / 16 / 12**

CROS COMPATIBLE



mRIC R



RIC RT



RIC 312



CIC



ITC/HS R



ITE R



- Waterproof\*
- Wireless
- Rechargeable

\*Up to 1m.

## Available Colors

- Standard Colors**
- White
  - Tech Black
  - Graphite Gray
  - Silver
  - Chestnut
  - Caramel
  - Beige

- Custom Colors**
- Faceplate Colors**
- Pink
  - Light Brown
  - Medium Brown
  - Chestnut
  - Dark Brown
  - Black

- Shell Colors**
- Clear
  - Pink
  - Light Brown
  - Blue/Red
  - Black

## SnapFit 2.0 Stock and Custom Cased Receivers



**Comfort Bud Open**  
5 mm, 6 mm, 7 mm,  
9 mm, 11 mm



**Comfort Bud Occluded**  
4 mm, 5 mm, 6 mm,  
7 mm, 9 mm, 11 mm



**Power Dome**  
8-10 mm, 10-12 mm,  
12-14 mm



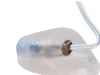
**Custom Cased Receiver**  
Custom shell with  
embedded receiver



**Stock Silicone Helix  
RIC Earmold**

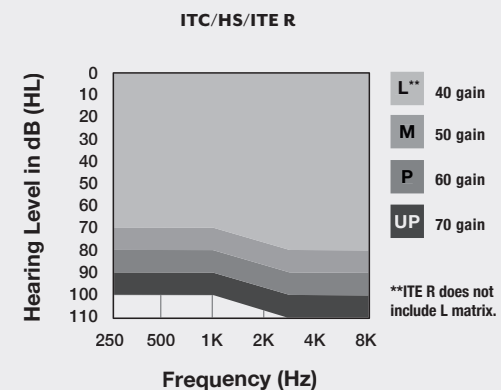
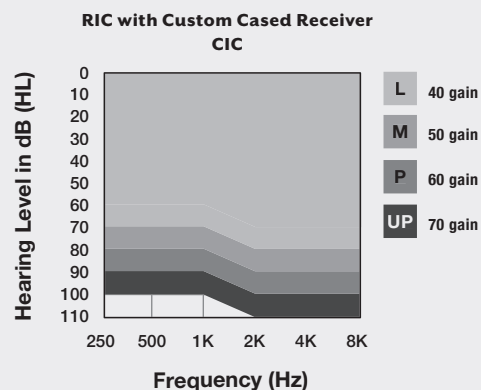
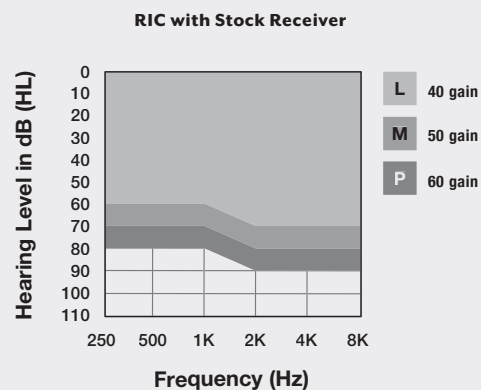


**Stock Hollow  
Silicone RIC Earmold**



**Stock Silicone  
RIC Earmold**

## Fitting Ranges



Visit [StarkeyPro.com](https://www.starkeypro.com) for full technical data sheets.



Genesis AI marked a new beginning for hearing technology by introducing the industry to the most advanced processor technology with a unique onboard Deep Neural Network (DNN) accelerator. This Neuro Sound Technology in Genesis AI is designed to deliver sound so transparent and true to life, patients will forget they're wearing hearing aids.

For more product details,  
visit [StarkeyPro.com](https://www.starkeypro.com)



# GENESIS<sup>AI</sup>


























Tech Tiers | Channels | Bands

24

20

16

12

Edge Mode+				
Automatic	●	○	○	○
User Control	●	○	○	○
Personalization	●	●	○	○
App Control	●	●	●	○
Speech Optimization				
Consonant Brightness	●	●	●	○
Voice AI*	●	○	○	○
Sound Manager				
Quiet 	Maximum expansion 	Moderate expansion 	Mild expansion 	Mild expansion 
Machine Noise Reduction 	Up to 22 dB of reduction 	Up to 12 dB of reduction 	Up to 7 dB of reduction 	Up to 7 dB of reduction 
Speech in Noise Reduction 	Up to 22 dB of reduction 	Up to 10 dB of reduction 	Up to 8 dB of reduction 	Up to 8 dB of reduction 
Transient Noise Reduction 	Up to 15 dB of reduction 	Up to 9 dB of reduction 	Up to 6 dB of reduction 	Up to 6 dB of reduction 
Wind Reduction 	Up to 35 dB of reduction 	Up to 19 dB of reduction 	Up to 10 dB of reduction 	Up to 10 dB of reduction 
Additional Key Features				
Translate	●	○	○	○
Transcribe	●	●	○	○
Multiflex Tinnitus Pro	●	●	○	○
Smart Assistant	●	●	●	○
Find My Hearing Aids	●	●	●	●
2-Way Audio	●	●	●	●
Hearing Health & Activity Tracking	●	●	●	●
Fall Alert	●	●	●	●
Reminders & Self Check	●	●	●	●
Auto Sleep & Tap Control	●	●	●	●
TeleHear full remote fit	●	●	●	●
REM Target Match	●	●	●	●
Waterproof up to 1m**	●	●	●	●
Apple Watch Controls*	●	●	●	●

## Wireless Accessories



StarLink  
Remote Control 2.0  
Part No. P00002347



StarLink Mini  
Remote Microphone  
Part No. 43121-000



StarLink  
Remote Microphone +  
Part No. 43120-000



StarLink  
Table Microphone  
Part No. 43123-610



StarLink  
TV Streamer  
Part No. 43119-000

## Charging Solutions

All chargers include  
Turbo Charge



StarLink Premium Charger 2.0  
w/ onboard battery

- mRIC R: Part No. P00009114
- RIC RT: Part No. P00009115

### StarLink Charger 2.0\*\*\*

- mRIC R: Part No. P00009111
- RIC RT: Part No. P00009112



StarLink Premium Custom Charger 2.0  
w/ onboard battery

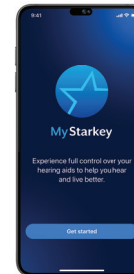
- ITC/HS/ITE R: Part No. P00009116

### StarLink Custom Charger 2.0\*\*\*

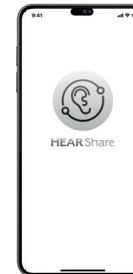
- ITC/HS/ITE R: Part No. P00009113

\*\*\*Default selection with rechargeable hearing aid order.

## Compatible Apps



My Starkey



Hear Share



Scan to check  
phone compatibility



Features noted above in blue are available within My Starkey app.

\*For iOS users only. \*\*Rechargeable styles only.

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# evolv<sup>AI</sup>

CROS COMPATIBLE



Tech Tiers

2400 / 2000 / 1600 / 1200 / 1000



BTE R



BTE 13



Power Plus BTE 13



Wireless  
Rechargeable

## Available Colors

- Champagne
- Black
- Slate
- Espresso
- Sterling
- Bright White with Sterling
- Bronze

## Stock Solutions



**Comfort Bud Open**  
5 mm, 6 mm, 7 mm,  
9 mm, 11 mm



**Comfort Bud Occluded**  
4 mm, 5 mm, 6 mm,  
7 mm, 9 mm, 11 mm

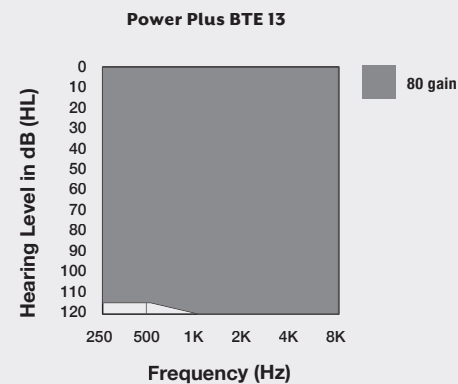
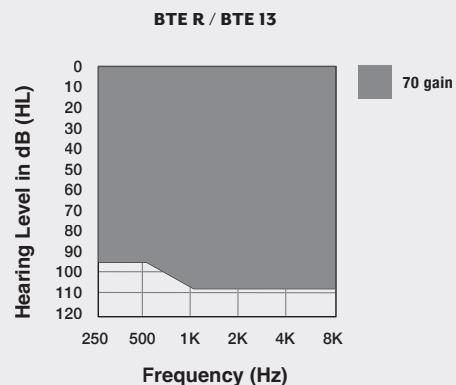


**Power Dome**  
8-10 mm, 10-12 mm,  
12-14 mm



**Stock Thin Tube Solution**

## Fitting Ranges



Visit [StarkeyPro.com](https://www.starkeypro.com) for full technical data sheets.

Evolv AI offers a complete line of BTE (Behind-The-Ear) styles loaded with innovative technology and clear sound that seamlessly connect your patients to the life they love.

For more product details,  
visit [StarkeyPro.com](https://www.starkeypro.com)



evolv<sup>AI</sup>

Tech Tiers  
Channels | Bands





































**2400**  
24

**2000**  
20

**1600**  
16

**1200**  
12

**1000**  
10

Edge Mode					
User Control	●	○	○	○	○
App Control	●	●	●	○	○
Speech Optimization					
Spatial Speech Enhancement	●	●	●	○	○
Ear-to-Ear Technology	●	●	●	○	○
Voice AI*	●	○	○	○	○
Sound Manager					
Auto Music 	 Maximum expansion	 Moderate expansion	 Mild expansion	 Mild expansion	 Mild expansion
Quiet 	 Maximum expansion	 Moderate expansion	 Mild expansion	 Mild expansion	 Mild expansion
Machine Noise Reduction 	 Up to 22 dB of reduction	 Up to 12 dB of reduction	 Up to 7 dB of reduction	 Up to 7 dB of reduction	 Up to 7 dB of reduction
Speech in Noise Reduction 	 Up to 22 dB of reduction	 Up to 10 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction
Transient Noise Reduction 	 Up to 15 dB of reduction	 Up to 9 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction
Wind Reduction 	 Up to 32 dB of reduction	 Up to 17 dB of reduction	 Up to 9 dB of reduction	 Up to 9 dB of reduction	 Up to 9 dB of reduction
Additional Key Features					
Translate	●	○	○	○	○
Multiflex Tinnitus Pro	●	○	○	○	○
Transcribe	●	●	○	○	○
Thrive Assistant & Find My Hearing Aids	●	●	○	○	○
CROS System**	●	●	●	●	○
Engagement Tracking	●	●	●	●	○
Activity Tracking	●	●	●	●	●
Fall Alert	●	●	●	●	●
2-Way Audio	●	●	●	●	●
Reminders & Self Check	●	●	●	●	●
Auto On/Off & Tap Control	●	●	●	●	●
TeleHear full remote fit	●	●	●	●	●
REM Target Match	●	●	●	●	●

## Wireless Accessories



StarLink  
Remote Control 2.0  
Part No. P00002347



StarLink Mini  
Remote Microphone  
Part No. 43121-000



StarLink  
Remote Microphone +  
Part No. 43120-000



StarLink  
Table Microphone  
Part No. 43123-610



StarLink  
TV Streamer  
Part No. 43119-000

## Charging Solutions



Standard Premium Charger  
w/ onboard battery

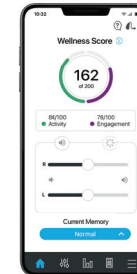
• BTE R: Part No. P00010088

Standard Charger 2.0\*\*\*

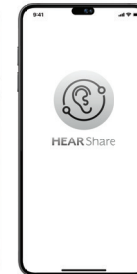
• BTE R: Part No. P00010087

\*\*\*Default selection with rechargeable hearing aid order.

## Compatible Apps



Thrive Hearing  
Control



Hear Share



Scan to check  
phone compatibility



# Hearing Protection

Be your community's full-service hearing care expert by offering hearing protection products from SoundGear. SoundGear products come in a variety of electronic and non-electronic solutions.



## Electronic Solutions



### PHANTOM Custom Fit Electronic

World's first custom, rechargeable, and Bluetooth® compatible hearing aid and protection device. Up to 30 dB gain.



### Silver Custom Fit Electronic

ITE custom fit electronic molded to each individual's unique ear. Up to 30 dB gain.



### ALL-NEW SHIELD

Small, light and ready to take everywhere delivering dynamic digital hearing protection anytime you need it.

**93 dB** | Part No. P00001867

**80 dB** | Part No. P00001866



### Racing Receiver

Custom design allows for maximum comfort and durability for amateur and professional drivers to experience quality one-way listening communication.

	Top Seller		
	Phantom	Silver	Shield
Fit	Custom	Custom	Universal
Rechargeable	Yes	No	No
NRR	22 dB	24 dB	26 dB
Warranty	1 year	1 year	1 year
Color Options	●	●	
Lanyard	●	●	●
Bluetooth	●		
Digital Modes	●		

## Non-electronic Solutions



### Filtered Earplug

HS Silicone

Referred to as musician or industrial earplugs, these earplugs attenuate across all frequencies.



### Solid Earplug

HS Silicone

Outstanding noise protection in a variety of recreational and occupational environments.



### High-Frequency Noise Filter

HS Silicone

Referred to as "Hocks", these earplugs contain a patented acoustical chamber and filter that attenuate sound to appropriate levels.

### Additional SoundGear earmolds:

**Newsreader/Teleprompter Mold**  
Digital SLS/HS Silicone

**Bluetooth mold**  
HS Silicone

**Pilot Headset with Boom**  
Digital SLS

**Sleeping earplug**  
HS Silicone

**Anesthesiologist mold**  
Digital SLS

**Swim earplug**  
Floatable Silicone

For a full selection of custom options, please contact Customer Service.

## Personal Audio

For musicians, music aficionados, or professionals looking for a custom audio solution, Starkey has options to maximize their hearing experience.

**Tunz Duo S | Tunz Duo | Tunz Solo**

## Additional Items

### SoundGear Custom Charger for Phantom devices

Part No. 43059-610

### Replacement Tri-Flanges for Shield

Size 1: P00009811 (4pk)

Size 2: P00009812 (4pk)

### Foam Buds Assorted for Shield

Part No. P00009810 (6pk)

### Replacement filters

**Filtered earplug:** 10 dB, 17 dB, 26 dB, Impulse, Total block  
**High-Frequency (Hock):** Part No. 50293-000

### SoundGear Black Lanyard

Variety of lengths available

### SoundGear Zipper Pouch

Part No. 91289-007

# Hearing Aid Earmolds

As the leader in customization, Starkey understands offering your patients an expansive portfolio of hearing care solutions specific to their needs is key.



Hear better. Live better.

## Material Options

Digital SLS Acrylic	• RIC • BTE & Thin Tube • Specialty*	• One color	Most Rigid
			90 Shore
High Strength Silicone 60	• RIC • BTE & Thin Tube • Specialty*	• Swirl - max. 3 colors • Glitter option	60 Shore
High Strength Silicone 40	• RIC • BTE & Thin Tube • Specialty*	• Swirl - max. 3 colors • Glitter option	40 Shore
Floatable Silicone	• Swim Earplug (SoundGear only)	• Swirl - max. 3 colors	25 Shore
			Softest

## Venting Guide

This guide is applicable for all hearing aid earmolds. Vent size is limited by ear anatomy.

Vent Name	Approximate Size
Pressure Vent	0.8 mm
Small	1.2 mm
Medium	1.8 mm
Large	2.55 mm
Select-A-Vent	3.37 mm
Extra Large	As large as canal allows

## Specialty Solutions



**HA Listening Test Mold**  
Digital SLS

A shell or skeleton style earmold with a tubing attachment for listening to ITE/ITC/CIC/RIC style and BTE hearing aids for listen checks.



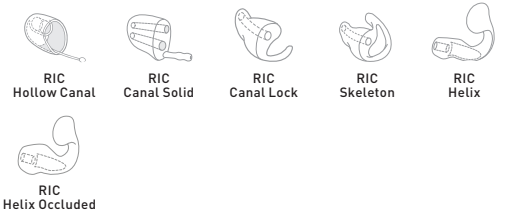
**Stent Mold**  
Digital SLS

A hollowed shell of canal style earmold to hold the ear canal open.

## RIC Solutions

### RIC Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Available for both SnapFit 2.0 and SnapFit Receivers



### Custom Cased or Absolute Power (AP) Receivers Digital SLS

Cable Lengths:  
1, 2, 3, 4, 5

Gain:  
L, M, P, UP

Receivers:  
SnapFit 2.0  
(ten-pin connector)  
SnapFit  
(six-pin connector)  
Original  
(two-pin connector)

RIC  
Custom Cased /  
AP Canal

RIC  
Custom Cased /  
AP Canal Lock

\*Only available in clear

**Pro tip:** When measuring the receiver wire for a Custom Cased or AP receiver, report the number that correlates with the top of the entrance to the ear canal.

## Color Options\*

Our earmolds come in a variety of color options. Some colors appear differently in certain color families based on material type. **Swirl combinations are also available using up to three colors.**

### Digital SLS



### HS Silicone 60



### HS Silicone 40



### Glitter



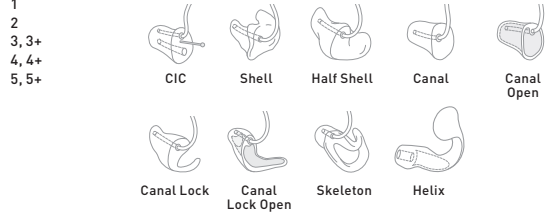
### Floatable\*\*



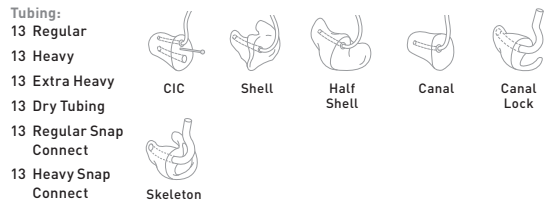
## BTE Solutions

### Thin Tube Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Tubing Lengths:



### Traditional Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40



**Pro Tip:** Adding White as one of the three colors within a color swirl combination will help separate and make the other color choices "pop."

**Color combinations to avoid:**

- 'Light' colors combined in Swirl or 'Light' colors combined with 'Clear'
- Similar colors combined in Swirl

# Business Solutions

*In addition to our industry-leading products, we offer a full suite of business solutions designed to keep your practice thriving.*



Hear better. Live better.

## Business Equipment

State-of-the-art diagnostic equipment is essential to providing the best patient experience at your practice. With the help of our Business Equipment Services, it's never been easier to find and maintain the right solutions for all your testing and fitting needs— all in one place. **Equipment includes (but not limited to):**

- Audiometers
- Tympanometers
- Fitting equipment
- Combination units
- Video otoscopes
- Supplies
- Sound rooms/enclosures

## All Make Repair

Our All Make Repair department services hearing aids that are damaged and out of manufacturer's warranty. This even includes hearing aids by manufacturers no longer in business. **Our team is here to help with the following:**

- All Make Repair estimates
- Reconditioned aids orders
- Miscellaneous parts and accessory orders
- Analog aids
- Body aids
- Bone conduction aids
- All Make Salvage Program
- Hearing Aid Recycle Program

## Batteries

Not only does every battery purchase deliver a positive jolt to your bottom line, each visit to your office for batteries is one more chance to build loyalty and generate referrals from your patients.

- **Drive retention**  
Returning patients are more likely to purchase upgrades, warranties and accessories from you due to the ongoing care and service that you provide.
- **Build loyalty**  
Superior aftercare will lock in your existing patients rather than allowing them to go to your competition for their future hearing healthcare needs.
- **Boost prospects**  
Use battery promotions to attract new patients to your practice.
- **Protect patients' investment**  
High quality batteries protect your patient's investment and enhance your patient/provider relationship.
- **Make the right selection**  
Choose from long-lasting customized or branded batteries, depending on your business goals.



*Scan to purchase.*



# Hearing is Our Concern.

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