



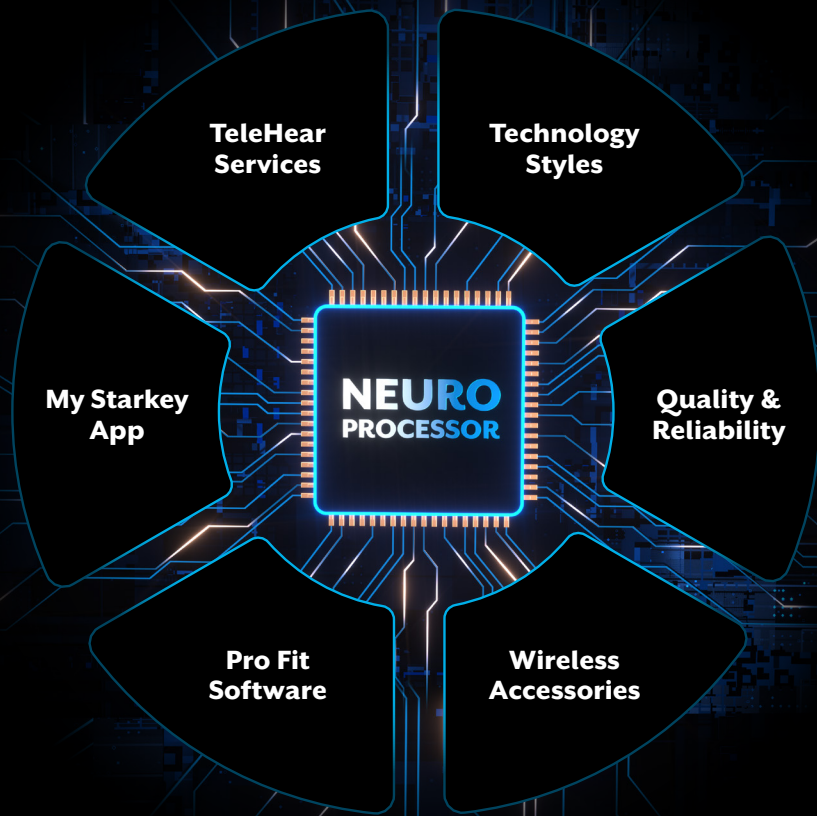
# Product Portfolio Guide

Fall 2024



# Future Forward

By continuously pushing the edge of what's possible, Starkey will always be 10 years ahead—with groundbreaking innovations, award-winning products and services, and a **complete ecosystem of solutions** meticulously integrated to help you effortlessly provide better hearing for all.



# EDGE<sup>AI</sup>

Tech Tier/Channels/Bands

**24 / 20 / 16**

AURACAST

CROS COMPATIBLE



mRIC R



RIC RT



RIC 312



CIC



ITC/HS R



ITE R



- Waterproof\*
- Wireless
- Rechargeable

\*Up to 1m.

## Available Colors

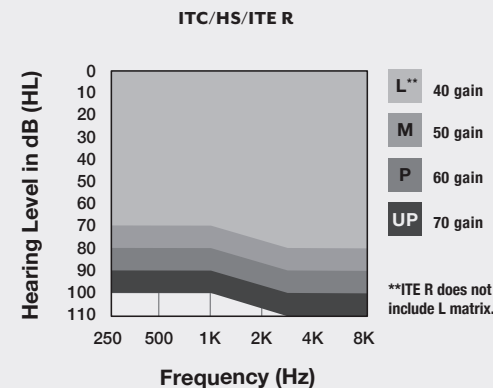
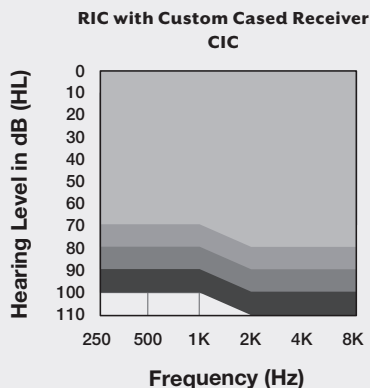
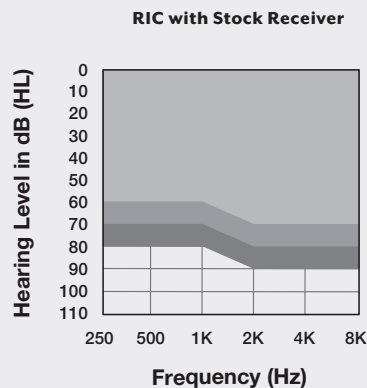
- Standard Colors**
- White
  - Tech Black
  - Graphite Gray
  - Silver
  - Chestnut
  - Caramel
  - Beige

- Custom Colors**
- Faceplate Colors**
- Pink
  - Light Brown
  - Medium Brown
  - Chestnut
  - Dark Brown
  - Black
- Shell Colors**
- Clear
  - Pink
  - Light Brown
  - Blue/Red
  - Black

## SnapFit 2.0 Stock and Custom Cased Receivers

<b>Comfort Bud Open</b> 5 mm, 6 mm, 7 mm, 9 mm, 11 mm	<b>Comfort Bud Occluded</b> 4 mm, 5 mm, 6 mm, 7 mm, 9 mm, 11 mm	<b>Power Dome</b> 8-10 mm, 10-12 mm, 12-14 mm	<b>Custom Cased Receiver</b> Custom shell with embedded receiver
<b>Stock Silicone Helix RIC Earmold</b>	<b>Stock Hollow Silicone RIC Earmold</b>	<b>Stock Silicone RIC Earmold</b>	

## Fitting Ranges



Visit [StarkeyPro.com/EdgeAI](https://StarkeyPro.com/EdgeAI) for full technical data sheets.



Powered by the G2 Neuro Processor with the industry's only neural processing unit (NPU) integrated into the chip, and an all-new Bluetooth® Low Energy (LE) Audio streaming protocol, Starkey Edge AI's advanced processing is able to provide so much more than all-day battery life and waterproof protection – allowing patients to live easier, more connected lives.

For more Edge AI details,  
visit [StarkeyPro.com/EdgeAI](https://StarkeyPro.com/EdgeAI)



# EDGE<sup>AI</sup>

Tech Tiers | Channels | Bands

Premium  
24

Advanced  
20

Select  
16

Edge Mode+				
Automatic User Control	●	○	○	○
Personalization	●	○	○	○
App Control	●	●	●	●
Speech Optimization				
Consonant Brightness	●	●	●	●
Voice AI*	●	○	○	○
Sound Manager				
Quiet	Maximum expansion	Moderate expansion	Mild expansion	
Machine Noise Reduction	Up to 22 dB of reduction	Up to 12 dB of reduction	Up to 7 dB of reduction	
Speech in Noise Reduction	Up to 22 dB of reduction	Up to 10 dB of reduction	Up to 8 dB of reduction	
Transient Noise Reduction	Up to 15 dB of reduction	Up to 9 dB of reduction	Up to 6 dB of reduction	
Wind Reduction	Up to 35 dB of reduction	Up to 19 dB of reduction	Up to 10 dB of reduction	
Additional Key Features				
Translate	●	○	○	
Transcribe	●	○	○	
Multiflex Tinnitus Pro with new tinnitus maskers	●	●	○	
Smart Assistant & Find My Hearing Aids	●	●	●	
2-Way Audio	●	●	●	
Hearing Health & Activity Tracking	●	●	●	
Fall Alert & Balance Assessment	●	●	●	
Reminders & Self Check	●	●	●	
Auto Sleep	●	●	●	
Tap Control	●	●	●	
TeleHear full remote fit	●	●	●	
REM Target Match	●	●	●	
Demo Stream	●	●	●	
Waterproof up to 1m**	●	●	●	
Apple Watch Controls*	●	●	●	

Features noted above in blue are available within My Starkey app.

\*For iOS users only. \*\*Rechargeable styles only.

## Wireless Accessories



StarLink Edge TV Streamer  
Part No. P00004315

AURACAST



StarLink Remote Control 2.0  
Part No. P00002347

## Charging Solutions

All chargers include Turbo Charge



StarLink Premium Charger 2.0 w/ onboard battery

- mRIC R
- RIC RT



StarLink Premium Custom Charger 2.0 w/ onboard battery

- ITC/HS/ITE R

### StarLink Charger 2.0\*\*\*

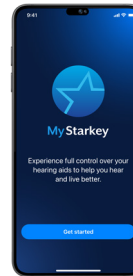
- mRIC R
- RIC RT

### StarLink Custom Charger 2.0\*\*\*

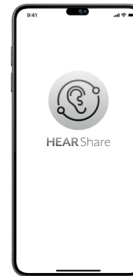
- ITC/HS/ITE R

\*\*\*Default selection with rechargeable hearing aid order.

## Compatible Apps



My Starkey



Hear Share



Scan to check phone compatibility



Tech Tier/Channels/Bands  
**24 / 20\* / 16\***



Waterproof\*\*  
Rechargeable

For more product details,  
visit [StarkeyPro.com](http://StarkeyPro.com)



**Faceplate Colors**

- Pink
- Light Brown
- Medium Brown
- Chestnut\*
- Dark Brown
- Black

**Shell Colors**

(IIC only available in Black)

- Clear
- Pink
- Light Brown
- Blue/Red
- Black

**Charging Solutions**

Both chargers include  
**Turbo Charge**



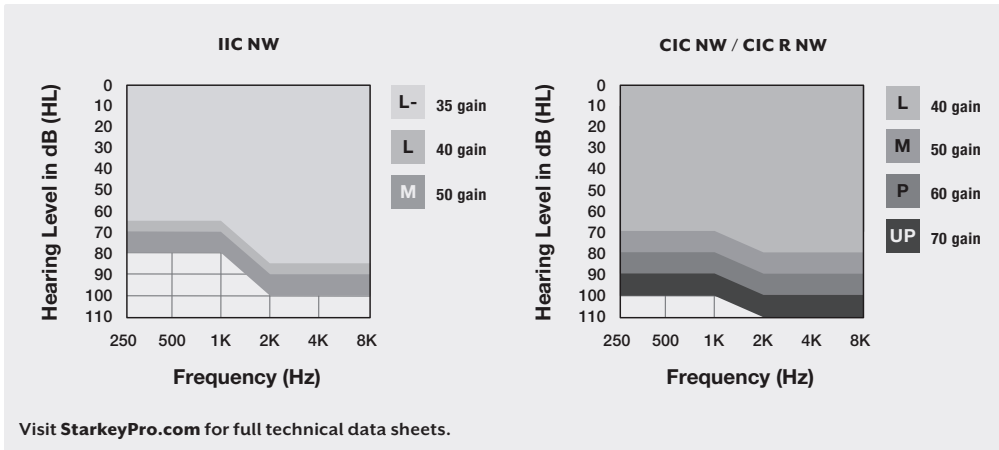
StarLink Premium Custom Charger 2.0  
w/ onboard battery

• CIC R NW

StarLink Custom Charger 2.0\*\*\*

• CIC R NW

**Fitting Ranges**



Visit [StarkeyPro.com](http://StarkeyPro.com) for full technical data sheets.



Based on the industry's most advanced processor and powered by our industry-leading Neuro Sound Technology, Starkey Signature Series deliver the size, performance and personalized fit that patients can only get from you.

Tech Tiers   Channels   Bands	Premium Advanced <b>24</b>	<b>20*</b>	Select <b>16*</b>
<b>Edge Mode+ (CIC styles only)</b>			
User Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Speech Optimization</b>			
Consonant Brightness	Maximum	Mild	Mild
<b>Sound Manager</b>			
Quiet	Maximum expansion	Moderate expansion	Mild expansion
Machine Noise Reduction	Up to 22 dB of reduction	Up to 12 dB of reduction	Up to 7 dB of reduction
Speech in Noise Reduction	Up to 22 dB of reduction	Up to 10 dB of reduction	Up to 8 dB of reduction
Transient Noise Reduction	Up to 15 dB of reduction	Up to 9 dB of reduction	Up to 6 dB of reduction
Wind Reduction	Up to 35 dB of reduction	Up to 19 dB of reduction	Up to 10 dB of reduction
<b>Additional Key Features</b>			
Multiflex Tinnitus Pro with new tinnitus maskers	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
REM Target Match	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Waterproof**	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

\*CIC styles only. \*\*Up to 1m. Rechargeable style only. \*\*\*Default selection with rechargeable hearing aid order.



# Quality in... quality out

Your professional expertise is critical when selecting the best solution for a patient. Many factors and considerations come into play when determining if a patient is a custom hearing aid candidate, including:

- Audiogram
- Dexterity
- Ear anatomy and history
- Lifestyle

Ultimately, **the patient has come to you** to weigh all considerations—physical, audiological and patient priorities—and recommend a solution that delivers both success and satisfaction.

A **superior custom product fitting starts with a high quality ear impression**. Making a perfect impression requires proper technique, an attention to detail, and repetition.

As the custom hearing aid experts, we know a thing or two about making accurate, precision-tested impressions—and how good impressions can also be used to make earmolds, custom cases, hearing protection solutions and more.



Scan the QR code or go to [StarkeyPro.com](https://StarkeyPro.com) for support materials, how-to videos, and more.

**Developed with help from Starkey's most experienced impression takers**, these tools share best practice tips perfected from shooting thousands of impressions in our Center for Excellence.

# GENESIS<sup>AI</sup>

Tech Tier/Channels/Bands  
24 / 20 / 16 / 12

CROS COMPATIBLE



mRIC R



RIC RT



RIC 312



CIC



ITC/HS R



ITE R



- Waterproof\*
- Wireless
- Rechargeable

\*Up to 1m.

## Available Colors

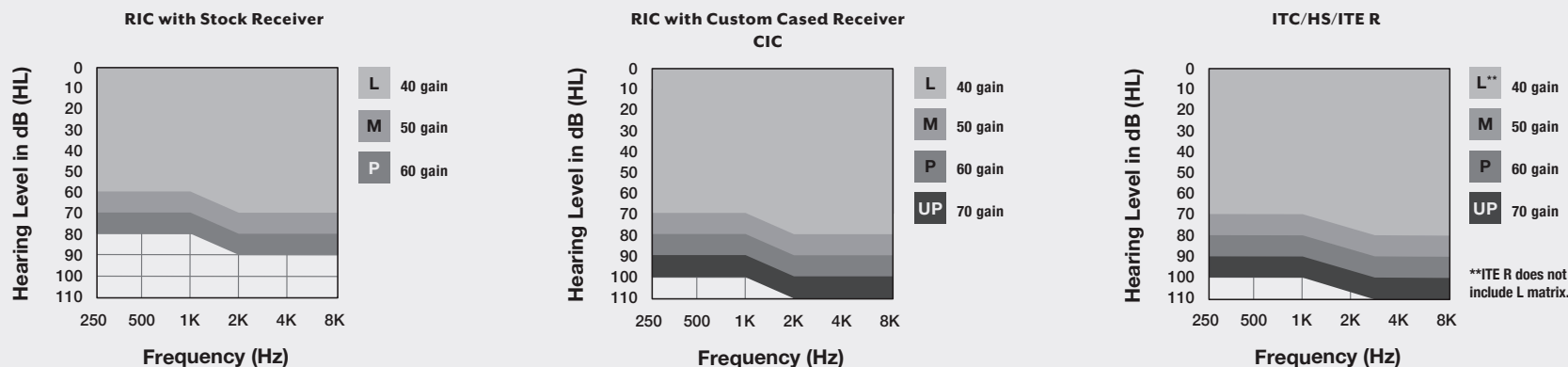
- Standard Colors**
- White
  - Tech Black
  - Graphite Gray
  - Silver
  - Chestnut
  - Caramel
  - Beige

- Custom Colors**
- Faceplate Colors**
- Pink
  - Light Brown
  - Medium Brown
  - Chestnut
  - Dark Brown
  - Black
- Shell Colors**
- Clear
  - Pink
  - Light Brown
  - Blue/Red
  - Black

## SnapFit 2.0 Stock and Custom Cased Receivers

<b>Comfort Bud Open</b> 5 mm, 6 mm, 7 mm, 9 mm, 11 mm	<b>Comfort Bud Occluded</b> 4 mm, 5 mm, 6 mm, 7 mm, 9 mm, 11 mm	<b>Power Dome</b> 8-10 mm, 10-12 mm, 12-14 mm	<b>Custom Cased Receiver</b> Custom shell with embedded receiver
<b>Stock Silicone Helix RIC Earmold</b>	<b>Stock Hollow Silicone RIC Earmold</b>	<b>Stock Silicone RIC Earmold</b>	

## Fitting Ranges



Visit [StarkeyPro.com](http://StarkeyPro.com) for full technical data sheets.



Genesis AI marked a new beginning for hearing technology by introducing the industry to the most advanced processor technology with a unique onboard Deep Neural Network (DNN) accelerator. This Neuro Sound Technology in Genesis AI is designed to deliver sound so transparent and true to life, patients will forget they're wearing hearing aids.


























For more product details,  
visit [StarkeyPro.com](http://StarkeyPro.com)



# GENESIS<sup>AI</sup>

Tech Tiers | Channels | Bands

Premium **24**    Advanced **20**    Select **16**    Basic **12**

Edge Mode+				
Automatic User Control	●	○	○	○
Personalization App Control	●	●	○	○
Personalization App Control	●	●	●	○
Speech Optimization				
Consonant Brightness	●	●	●	○
Voice AI*	●	○	○	○
Sound Manager				
Quiet 	 <p>Maximum expansion</p>	 <p>Moderate expansion</p>	 <p>Mild expansion</p>	 <p>Mild expansion</p>
Machine Noise Reduction 	 <p>Up to 22 dB of reduction</p>	 <p>Up to 12 dB of reduction</p>	 <p>Up to 7 dB of reduction</p>	 <p>Up to 7 dB of reduction</p>
Speech in Noise Reduction 	 <p>Up to 22 dB of reduction</p>	 <p>Up to 10 dB of reduction</p>	 <p>Up to 8 dB of reduction</p>	 <p>Up to 8 dB of reduction</p>
Transient Noise Reduction 	 <p>Up to 15 dB of reduction</p>	 <p>Up to 9 dB of reduction</p>	 <p>Up to 6 dB of reduction</p>	 <p>Up to 6 dB of reduction</p>
Wind Reduction 	 <p>Up to 35 dB of reduction</p>	 <p>Up to 19 dB of reduction</p>	 <p>Up to 10 dB of reduction</p>	 <p>Up to 10 dB of reduction</p>
Additional Key Features				
Translate	●	○	○	○
Transcribe	●	●	○	○
Multiflex Tinnitus Pro	●	●	○	○
Smart Assistant & Find My Hearing Aids	●	●	●	○
2-Way Audio	●	●	●	●
Hearing Health & Activity Tracking	●	●	●	●
Fall Alert	●	●	●	●
Reminders & Self Check	●	●	●	●
Auto Sleep	●	●	●	●
Tap Control	●	●	●	●
TeleHear full remote fit	●	●	●	●
REM Target Match	●	●	●	●
Waterproof up to 1m**	●	●	●	●
Apple Watch Controls*	●	●	●	●

## Wireless Accessories



## Charging Solutions

All chargers include Turbo Charge



\*\*\*Default selection with rechargeable hearing aid order.

## Compatible Apps



Features noted above in blue are available within My Starkey app.

\*For iOS users only. \*\*Rechargeable styles only.



# evolv<sup>AI</sup>

CROS COMPATIBLE



Tech Tiers  
**2400 / 2000 / 1600 / 1200 / 1000**



**BTE R**      **BTE 13**      **Power Plus BTE 13**





Ⓜ ⚡      Ⓜ      Ⓜ

Ⓜ Wireless  
 ⚡ Rechargeable

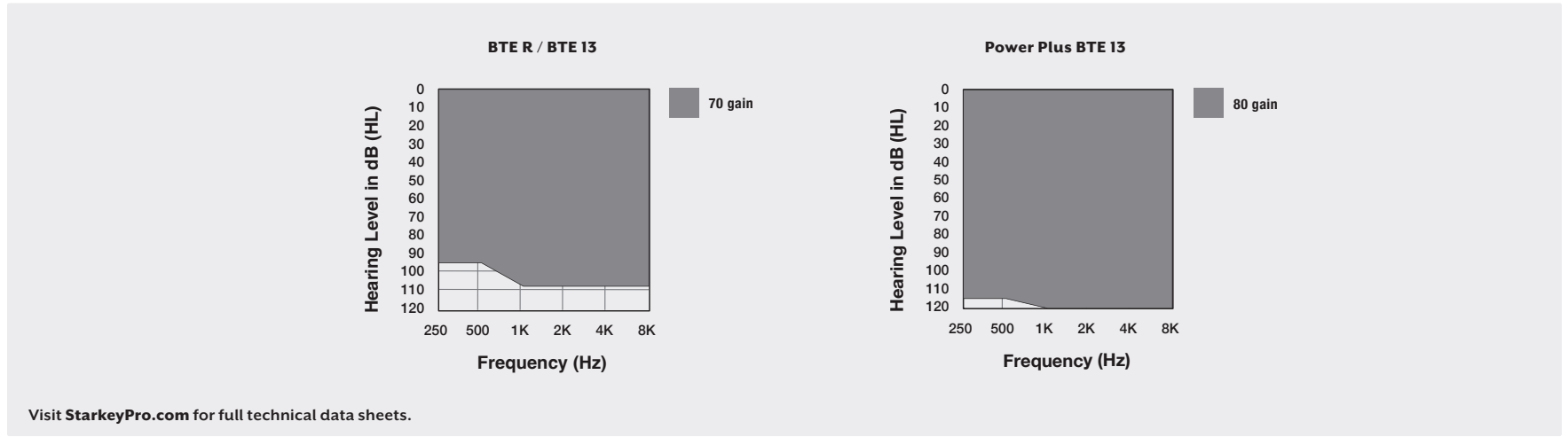
### Available Colors

- Champagne
- Black
- Slate
- Espresso
- Sterling
- Bright White with Sterling
- Bronze

### Stock Solutions

-   
**Comfort Bud Open**  
 5 mm, 6 mm, 7 mm,  
 9 mm, 11 mm
-   
**Comfort Bud Occluded**  
 4 mm, 5 mm, 6 mm,  
 7 mm, 9 mm, 11 mm
-   
**Power Dome**  
 8-10 mm, 10-12 mm,  
 12-14 mm
-   
**Stock Thin Tube Solution**

### Fitting Ranges



Evolv AI offers a complete line of BTE (Behind-The-Ear) styles loaded with innovative technology and clear sound that seamlessly connect your patients to the life they love.

For more product details,  
 visit [StarkeyPro.com](http://StarkeyPro.com)



Edge Mode					
User Control	●	○	○	○	○
App Control	●	●	●	○	○
Speech Optimization					
Spatial Speech Enhancement	●	●	●	○	○
Ear-to-Ear Technology	●	●	●	○	○
Voice AI*	●	○	○	○	○
Sound Manager					
Auto Music	Maximum expansion	Moderate expansion	Mild expansion	Mild expansion	Mild expansion
Quiet	Maximum expansion	Moderate expansion	Mild expansion	Mild expansion	Mild expansion
Machine Noise Reduction	Up to 22 dB of reduction	Up to 12 dB of reduction	Up to 7 dB of reduction	Up to 7 dB of reduction	Up to 7 dB of reduction
Speech in Noise Reduction	Up to 22 dB of reduction	Up to 10 dB of reduction	Up to 8 dB of reduction	Up to 8 dB of reduction	Up to 8 dB of reduction
Transient Noise Reduction	Up to 15 dB of reduction	Up to 9 dB of reduction	Up to 8 dB of reduction	Up to 8 dB of reduction	Up to 8 dB of reduction
Wind Reduction	Up to 32 dB of reduction	Up to 17 dB of reduction	Up to 9 dB of reduction	Up to 9 dB of reduction	Up to 9 dB of reduction
Additional Key Features					
Translate	●	○	○	○	○
Multiflex Tinnitus Pro	●	○	○	○	○
Transcribe	●	●	○	○	○
Thrive Assistant & Find My Hearing Aids	●	●	●	○	○
CROS System**	●	●	●	●	○
Engagement & Activity Tracking	●	●	●	●	○
Fall Alert	●	●	●	●	○
2-Way Audio	●	●	●	●	●
Reminders & Self Check	●	●	●	●	●
Auto On/Off	●	●	●	●	●
Tap Control	●	●	●	●	●
TeleHear full remote fit	●	●	●	●	●
REM Target Match	●	●	●	●	●

### Wireless Accessories



StarLink Remote Control 2.0  
Part No. P00002347



StarLink Mini Remote Microphone  
Part No. 43121-000



StarLink Remote Microphone +  
Part No. 43120-000



StarLink Table Microphone  
Part No. 43123-610



StarLink TV Streamer  
Part No. 43119-000

### Charging Solutions



Standard Premium Charger w/ onboard battery

- BTE R

Standard Charger 2.0\*\*\*

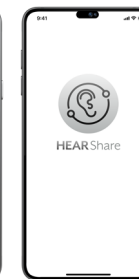
- BTE R

\*\*\*Default selection with rechargeable hearing aid order.

### Compatible Apps



Thrive Hearing Control



HEAR Share



Scan to check phone compatibility



# Hearing Protection

Be your community's full-service hearing care expert by offering hearing protection products from SoundGear. SoundGear products come in a variety of options for outdoor, work, or race.

**FIND ME:**  
eStore > Shop > Hearing Protection



## Electronic custom solutions



### PHANTOM Custom Fit Electronic

World's first custom, rechargeable, and Bluetooth® compatible hearing aid and protection device.



### Racing Receiver

Custom design allows for maximum comfort and durability for amateur and professional drivers to experience quality one-way listening communication.



### Silver Custom Fit Electronic

ITE custom fit electronic molded to each individual's unique ear.



### Instant Fit Electronic

Uses: Hunting, Industry, Tactical Shooting, USPSA, 3-Gun, Sporting Clays, Trap and Skeet

**Industrial** • 8 dB gain  
Part No. 65720-001

**Recreational** • 15 dB gain  
Part No. 65720-000

	<b>Top Seller</b>			
	<b>Phantom</b>	<b>Silver</b>	<b>Instant Fit [Recreational]</b>	<b>Instant Fit [Industrial]</b>
Gain	up to <b>30 dB</b>	up to <b>30 dB</b>	up to <b>15 dB</b>	up to <b>8 dB</b>
Fit	<b>Custom</b>	<b>Custom</b>	Universal	Universal
Rechargeable	<b>Yes</b>	No	No	No
NRR	<b>22 dB</b>	<b>24 dB</b>	<b>24 dB</b>	<b>24 dB</b>
Warranty	<b>1 year</b>	<b>1 year</b>	<b>1 year</b>	<b>1 year</b>
Lanyard	●	●		
Color Options	●			
Bluetooth	●			
Digital Modes	●			

## Non-electronic custom solutions



### Mini Filtered Plugs

Referred to as musician or industrial earplugs, these earplugs attenuate across all frequencies.



### Solid Plugs

Outstanding noise protection in a variety of recreational and occupational environments.



### High-Frequency Noise Filters

Referred to as "Hocks", these earplugs contain a patented acoustical chamber and filter that attenuate sound to appropriate levels in the workplace or on the range.

	<b>Mini Filter Plugs</b>	<b>Solid Plugs</b>	<b>High-Frequency Noise Filters</b>
Fit	Custom	Custom	Custom
NRR	<b>Variable</b>	<b>26 dB</b>	<b>19-22 dB</b>
Shell Material	High Strength Silicone	High Strength Silicone	High Strength Silicone
Color Options	●	●	●
Lanyard	●	●	●
Warranty	<b>90 days</b>	<b>90 days</b>	<b>90 days</b>

## Additional items

**SoundGear Custom Charger for Phantom devices**  
Part No. 43059-610

**Replacement sleeves for Instant Fit Electronics**  
Small (6pk): Part No. 52627-000  
Large (6pk): Part No. 52628-000

**Replacement filters for Filtered Earplugs**  
10 dB, 17 dB, 26 dB, Impulse, Total block

**SoundGear Black Lanyard**  
Part No. 31274-000

**SoundGear Zipper Pouch**  
Part No. 91289-007

**Personal Audio:** For musicians, music aficionados, or professionals looking for a custom audio solution, Starkey has options to maximize their hearing experience.

**Tunz Solo | Tunz Duo | Tunz Duo S**

# Earmolds

As the leader in customization, Starkey understands offering your patients an expansive portfolio of hearing care solutions specific to their needs is key.

**FIND ME:**  
eStore > Shop > Earmolds



Hear better. Live better.

## Material Options

Material	Options	Shore	Texture
<b>Digital SLS</b> Acrylic	<ul style="list-style-type: none"> <li>• RIC</li> <li>• BTE &amp; Thin Tube</li> <li>• Specialty</li> </ul>	90 Shore	Most Rigid
<b>High Strength Silicone 60</b>	<ul style="list-style-type: none"> <li>• RIC</li> <li>• BTE &amp; Thin Tube</li> <li>• Specialty</li> </ul>	60 Shore	Swirl 3 colors Glitter option
<b>High Strength Silicone 40</b>	<ul style="list-style-type: none"> <li>• RIC</li> <li>• BTE &amp; Thin Tube</li> <li>• Specialty</li> </ul>	40 Shore	Swirl 3 colors Glitter option
<b>Floatable Silicone</b>	<ul style="list-style-type: none"> <li>• RIC</li> <li>• BTE &amp; Thin Tube</li> <li>• Specialty</li> </ul>	25 Shore	Swirl 3 colors Softest

## Venting Guide

This guide is applicable for all earmolds and earplugs. Vent size is limited by ear anatomy.

Vent Name	Approximate Size
Pressure Vent	0.8 mm
Small	1.2 mm
Medium	1.8 mm
Large	2.55 mm
Select-A-Vent	3.37 mm
Extra Large	As large as canal allows

## Color Options

Our earmolds come in a variety of color options. **The latest color options can be found on the eStore.** Some colors appear differently in certain color families based on material type.

Swirl combinations are also available using up to three colors.

**Pro Tip:** Adding White as one of the three colors within a color swirl combination will help separate and make the other color choices “pop.”

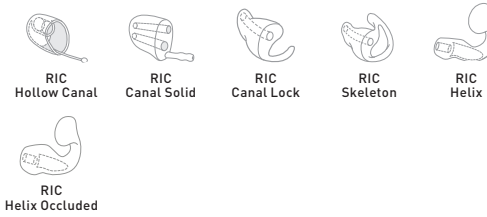
### Color combinations to avoid:

- ‘Light’ colors combined in Swirl or ‘Light’ colors combined with ‘Clear’
- Similar colors combined in Swirl

## RIC Solutions

**RIC Earmolds** Digital SLS / HS Silicone 60 / HS Silicone 40

Available for both SnapFit 2.0 and SnapFit Receivers



**Custom Cased or Absolute Power (AP) Receivers** Digital SLS

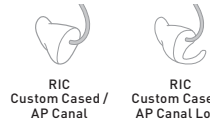
Cable Lengths:  
1, 2, 3, 4, 5

Gain:  
L, M, P, UP

Receivers:  
SnapFit 2.0  
(ten-pin connector)

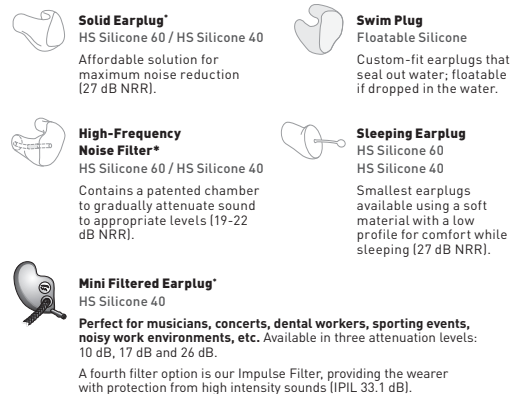
SnapFit  
(six-pin connector)

Original  
(two-pin connector)



\*Only available in clear  
**Pro tip:** When measuring the receiver wire for a Custom Cased or AP receiver, report the number that correlates with the top of the entrance to the ear canal.

## Earplug Solutions (Hearing Conservation)

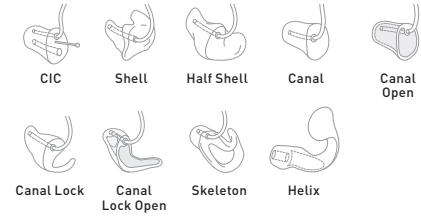


## BTE Solutions

**Thin Tube Earmolds** Digital SLS / HS Silicone 60 / HS Silicone 40

Tubing Lengths:

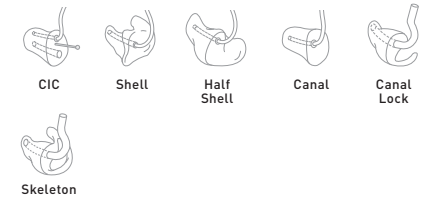
- 1
- 2
- 3, 3+
- 4, 4+
- 5, 5+



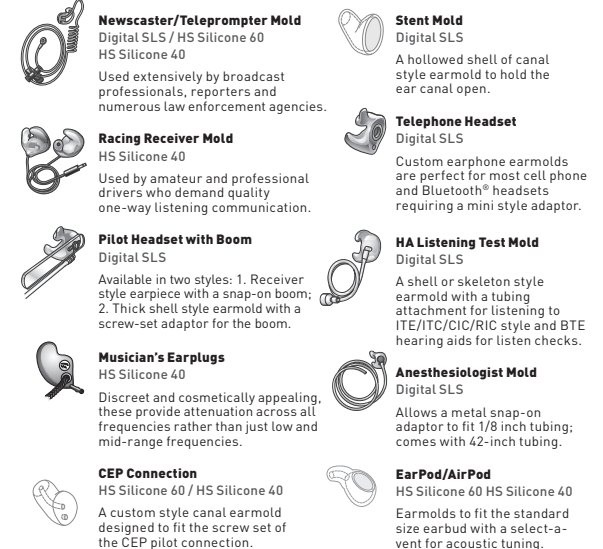
**Traditional Earmolds** Digital SLS / HS Silicone 60 / HS Silicone 40

Tubing:

- 13 Regular
- 13 Heavy
- 13 Extra Heavy
- 13 Dry Tubing
- 13 Regular Snap Connect
- 13 Heavy Snap Connect



## Specialty Solutions



# Business Solutions

*In addition to our industry-leading products, we offer a full suite of business solutions designed to keep your practice thriving.*



Hear better. Live better.

## Business Equipment

State-of-the-art diagnostic equipment is essential to providing the best patient experience at your practice. With the help of our Business Equipment Services, it's never been easier to find and maintain the right solutions for all your testing and fitting needs— all in one place. **Equipment includes (but not limited to):**

- Audiometers
- Tympanometers
- Fitting equipment
- Combination units
- Video otoscopes
- Supplies
- Sound rooms/enclosures

## All Make Repair

Our All Make Repair department services hearing aids that are damaged and out of manufacturer's warranty. This even includes hearing aids by manufacturers no longer in business. **Our team is here to help with the following:**

- All Make Repair estimates
- Reconditioned aids orders
- Miscellaneous parts and accessory orders
- Analog aids
- Body aids
- Bone conduction aids
- All Make Salvage Program
- Hearing Aid Recycle Program

## Batteries

Not only does every battery purchase deliver a positive jolt to your bottom line, each visit to your office for batteries is one more chance to build loyalty and generate referrals from your patients.

- **Drive retention**  
Returning patients are more likely to purchase upgrades, warranties and accessories from you due to the ongoing care and service that you provide.
- **Build loyalty**  
Superior aftercare will lock in your existing patients rather than allowing them to go to your competition for their future hearing healthcare needs.
- **Boost prospects**  
Use battery promotions to attract new patients to your practice.
- **Protect patients' investment**  
High quality batteries protect your patient's investment and enhance your patient/provider relationship.
- **Make the right selection**  
Choose from long-lasting customized or branded batteries, depending on your business goals.



*Scan to purchase.*



# Hearing is Our Concern.

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