



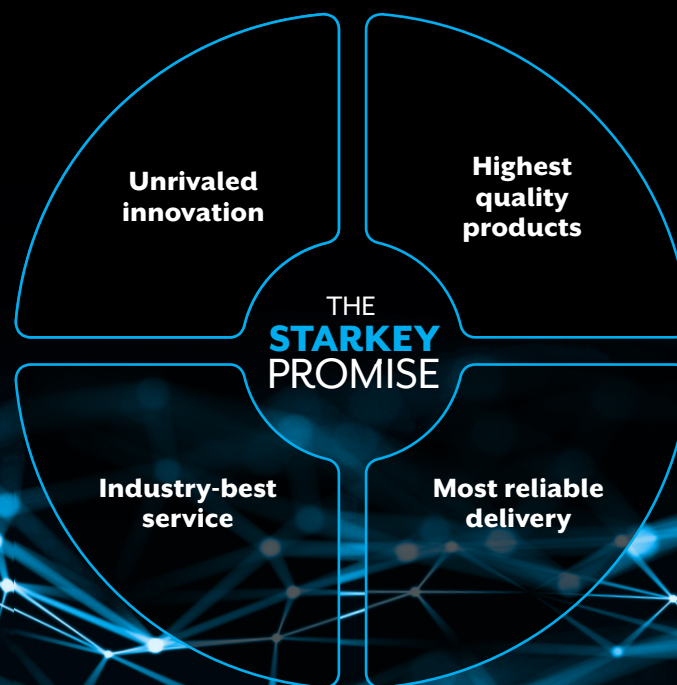
# **Product Portfolio Guide**





# Excellence without exception

At Starkey, we are committed to helping you help your patients hear and live their best lives — through the most innovative technology, highest quality products, industry-best customer service, and delivery you can rely on. **It's excellence without exception, and it's our promise to you.**



ALL NEW

# OMEGA<sup>AI</sup>

Tech Tier/Channels/Bands

**24 / 20 / 16**

AURACAST

CROS COMPATIBLE



mRIC R



RIC RT



RIC 312



CIC



ITC R



ITE R



- Waterproof\*
  - Wireless
  - Rechargeable
  - LED Status Indicator Light
- \*Up to 1m.

## Available Colors

- Standard Colors**
- White
  - Tech Black
  - Graphite Gray
  - Silver
  - Chestnut
  - Caramel
  - Beige

- Custom Colors**
- Faceplate Colors**
- Pink
  - Light Brown
  - Medium Brown
  - Chestnut
  - Dark Brown
  - Black

- Shell Colors**
- Clear
  - Pink
  - Light Brown
  - Blue/Red
  - Black

## SnapFit 2.0 Stock and Custom Cased Receivers



**Comfort Bud Open**  
5 mm, 6 mm, 7 mm,  
9 mm, 11 mm



**Comfort Bud Occluded**  
4 mm, 5 mm, 6 mm,  
7 mm, 9 mm, 11 mm



**Power Dome**  
8-10 mm, 10-12 mm,  
12-14 mm



**Custom Cased Receiver**  
Custom shell with  
embedded receiver



**Stock Silicone Helix**  
RIC Earmold

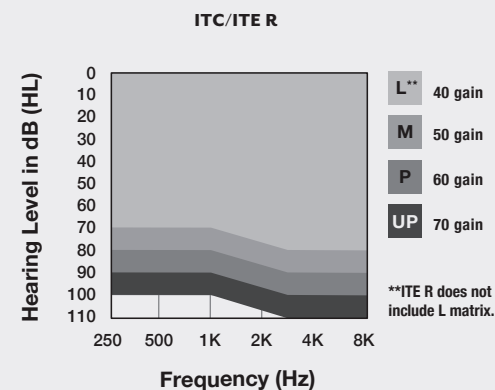
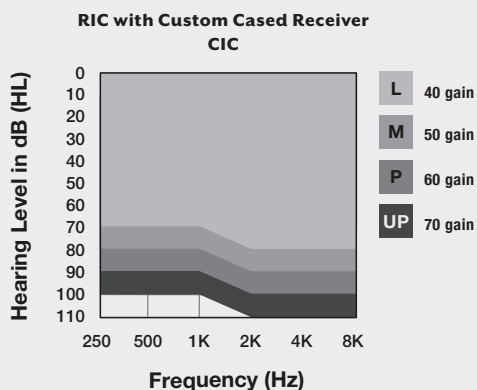
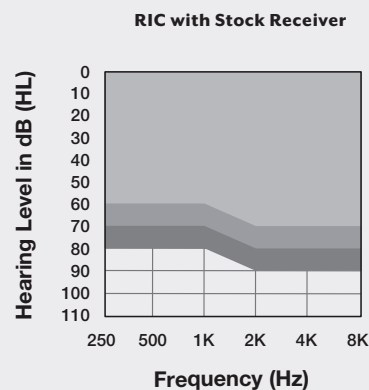


**Stock Hollow**  
Silicone RIC Earmold



**Stock Silicone**  
RIC Earmold

## Fitting Ranges



Visit [StarkeyPro.com/OmegaAI](https://StarkeyPro.com/OmegaAI) for full technical data sheets.



Engineered with our industry-leading AI, our G3 Gen AI Neuro Processor, and the world's first DNN-powered directionality system, DNN 360, all-new Omega AI is Starkey's most advanced hearing technology yet. It's designed to come closer to restoring the normal sense of hearing than any hearing technology before it.

For more Omega AI details,  
visit [StarkeyPro.com/OmegaAI](https://StarkeyPro.com/OmegaAI)



OMEGA <sup>AI</sup>				
Tech Tiers   Channels   Bands				
Edge Mode+				
Automatic & User Control Personalization				
App Control				
Speech Optimization				
Consonant Brightness				
Voice AI*				
ENHANCED Sound Manager				
DNN 360	ALL NEW DNN Directionality**			
	ALL NEW DNN Spatial Awareness**			
	Quiet			
	Machine Noise Reduction			
	Speech in Noise Reduction			
	Transient Noise Reduction			
Wind Reduction				
Additional Key Features				
ALL NEW Gen AI Smart Assistant & TeleHear AI				
Translate				
Transcribe				
Multiflex Tinnitus Pro				
Smart Assistant				
2-Way Audio				
Hearing Health & Activity Tracking				
Fall Alert & Balance Assessment				
Reminders & Self Check				
Auto Sleep				
Tap Control				
TeleHear full remote fit				
REM Target Match				
Demo Stream				

## Wireless Accessories



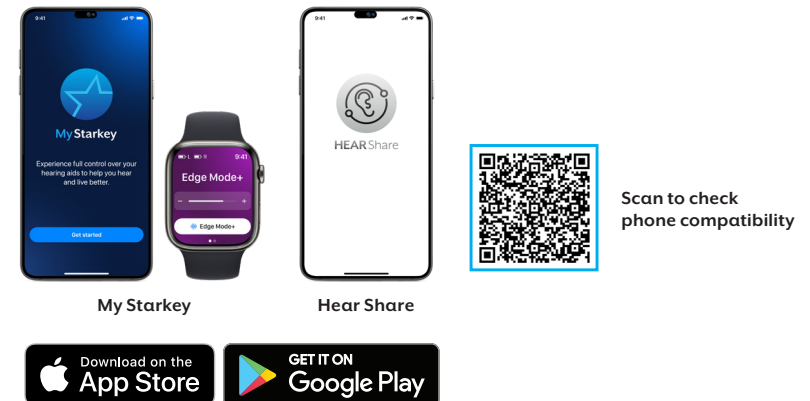
## Charging Solutions

All chargers include  
Turbo Charge

Serve as a charging station and carrying case for your rechargeable hearing aids.



## Compatible Apps



Tech Tier/Channels/Bands

24 / 20\* / 16\*



IIC NW



CIC NW



CIC R NW



Waterproof\*\*  
Rechargeable

For more product details,  
visit [StarkeyPro.com](https://StarkeyPro.com)



## Faceplate Colors

- Pink
- Light Brown
- Medium Brown
- Chestnut\*
- Dark Brown
- Black

## Shell Colors

(IIC only available in Black)

- Clear
- Pink
- Light Brown
- Blue/Red
- Black

## Charging Solutions

Both chargers include  
**Turbo Charge**



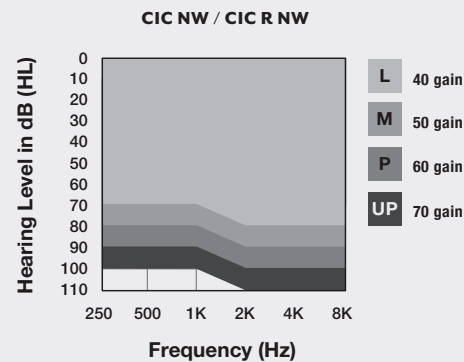
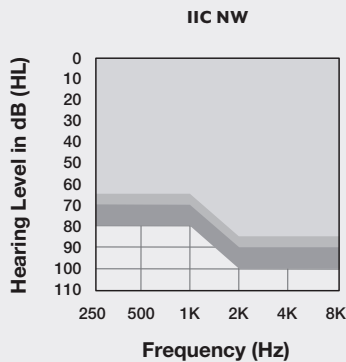
StarLink Premium Custom Charger 2.0  
w/ onboard battery

• CIC R NW

StarLink Custom Charger 2.0

• CIC R NW

## Fitting Ranges



Visit [StarkeyPro.com](https://StarkeyPro.com) for full technical data sheets.

Tech Tiers | Channels | Bands

24

20\*

16\*

### Edge Mode+ (CIC styles only)

User Control



### Speech Optimization

Consonant Brightness

Maximum

Mild

Mild

### Sound Manager

Quiet



Maximum expansion

Moderate expansion

Mild expansion

Machine Noise Reduction



Up to 22 dB of reduction

Up to 12 dB of reduction

Up to 7 dB of reduction

Speech in Noise Reduction



Up to 22 dB of reduction

Up to 10 dB of reduction

Up to 8 dB of reduction

Transient Noise Reduction



Up to 15 dB of reduction

Up to 9 dB of reduction

Up to 6 dB of reduction

Wind Reduction



Up to 35 dB of reduction

Up to 19 dB of reduction

Up to 10 dB of reduction

### Additional Key Features

Multiflex Tinnitus Pro  
with new tinnitus maskers



REM Target Match



Waterproof\*\*



Powered by our industry-leading Neuro Sound Technology, Starkey Signature Series delivers the size, performance and personalized fit that patients can only get from you.



# Quality in... quality out

Your professional expertise is critical when selecting the best solution for a patient. Many factors and considerations come into play when determining if a patient is a custom hearing aid candidate, including:

- Audiogram
- Dexterity
- Ear anatomy and history
- Lifestyle

Ultimately, **the patient has come to you** to weigh all considerations—physical, audiological and lifestyle—and recommend a solution that delivers both success and satisfaction.

A **superior custom product fitting starts with a high quality ear impression**. Making a perfect impression requires proper technique, attention to detail, and repetition.

As the custom hearing aid experts, we know a thing or two about making accurate, precision-tested impressions —and how good impressions can also be used to make earmolds, custom cases, hearing protection solutions and more.



Scan the QR code or go to [StarkeyPro.com](https://StarkeyPro.com) for support materials, how-to videos, and more.

**Developed with help from Starkey's most experienced impression takers**, these tools provide best practice tips perfected from shooting thousands of impressions in our Center for Excellence.

# EDGE<sup>AI</sup>

Tech Tier/Channels/Bands

**24 / 20 / 16**

AURACAST

CROS COMPATIBLE



mRIC R



RIC RT



RIC 312



CIC



ITC/HS R



ITE R



Waterproof\*

Wireless

Rechargeable

\*Up to 1m.

## Available Colors

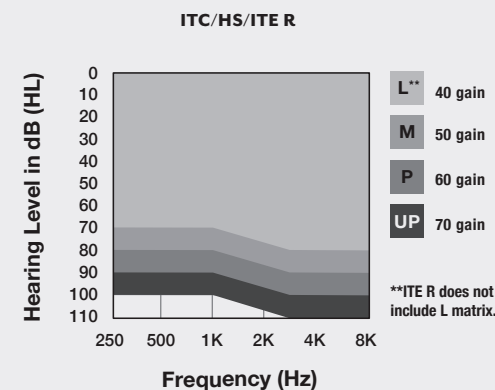
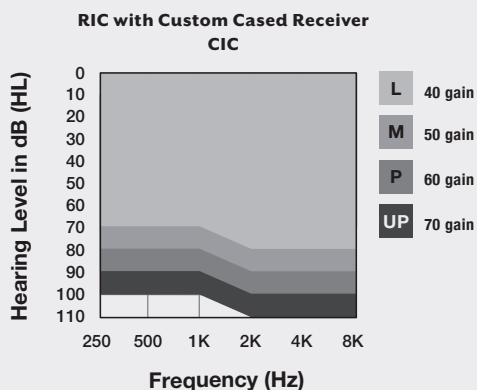
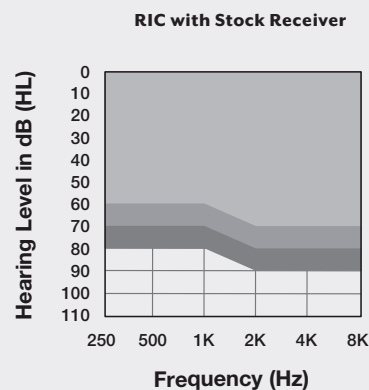
- Standard Colors**
- White
  - Tech Black
  - Graphite Gray
  - Silver
  - Chestnut
  - Caramel
  - Beige

- Custom Colors**
- Faceplate Colors**
- Pink
  - Light Brown
  - Medium Brown
  - Chestnut
  - Dark Brown
  - Black
- Shell Colors**
- Clear
  - Pink
  - Light Brown
  - Blue/Red
  - Black

## SnapFit 2.0 Stock and Custom Cased Receivers

- |  |   |   |   |
|--|---|---|---|
|  |  |  |  |
| <b>Comfort Bud Open</b><br>5 mm, 6 mm, 7 mm,<br>9 mm, 11 mm                        | <b>Comfort Bud Occluded</b><br>4 mm, 5 mm, 6 mm,<br>7 mm, 9 mm, 11 mm               | <b>Power Dome</b><br>8-10 mm, 10-12 mm,<br>12-14 mm                                 | <b>Custom Cased Receiver</b><br>Custom shell with<br>embedded receiver              |
|  |  |  |   |
| <b>Stock Silicone Helix</b><br>RIC Earmold   | <b>Stock Hollow</b><br>Silicone RIC Earmold   | <b>Stock Silicone</b><br>RIC Earmold  |   |

## Fitting Ranges



Visit [StarkeyPro.com/EdgeAI](https://StarkeyPro.com/EdgeAI) for full technical data sheets.



Powered by the G2 Neuro Processor with the neural processing unit (NPU) integrated into the chip, and Bluetooth® Low Energy (LE) Audio streaming protocol, Starkey's Edge AI advanced processing is able to provide so much more than all-day battery life and waterproof protection – allowing patients to live easier, more connected lives.

For more Edge AI details,  
visit [StarkeyPro.com/EdgeAI](https://StarkeyPro.com/EdgeAI)








# EDGE<sup>AI</sup>

Tech Tiers | Channels | Bands

24

20

16

Edge Mode+				
Automatic User Control Personalization	●	○	○	○
App Control	●	●	●	●
Speech Optimization				
Consonant Brightness	●	●	●	●
Voice AI*	●	○	○	○
Sound Manager				
Quiet 	Maximum expansion ■■■■	Moderate expansion ■■■○	Mild expansion ■■○○	
Machine Noise Reduction 	Up to 22 dB of reduction ■■■■	Up to 12 dB of reduction ■■■○	Up to 7 dB of reduction ■■○○	
Speech in Noise Reduction 	Up to 22 dB of reduction ■■■■	Up to 10 dB of reduction ■■■○	Up to 8 dB of reduction ■■○○	
Transient Noise Reduction 	Up to 15 dB of reduction ■■■■	Up to 9 dB of reduction ■■■○	Up to 6 dB of reduction ■■○○	
Wind Reduction 	Up to 35 dB of reduction ■■■■	Up to 19 dB of reduction ■■■○	Up to 10 dB of reduction ■■○○	
Additional Key Features				
Translate	●	○	○	
Transcribe	●	●	○	
Multiflex Tinnitus Pro	●	●	○	
Smart Assistant & Find My Hearing Aids	●	●	●	
2-Way Audio	●	●	●	
Hearing Health & Activity Tracking	●	●	●	
Fall Alert & Balance Assessment	●	●	●	
Reminders & Self Check	●	●	●	
Auto Sleep	●	●	●	
Tap Control	●	●	●	
TeleHear full remote fit	●	●	●	
REM Target Match	●	●	●	
Demo Stream	●	●	●	
Waterproof up to 1m**	●	●	●	

## Wireless Accessories

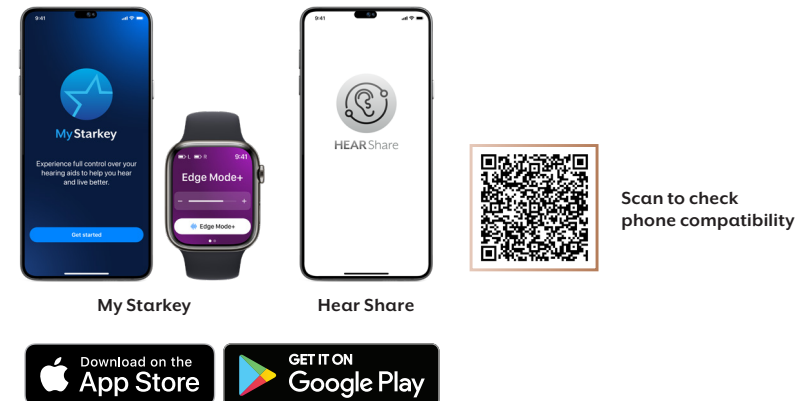


## Charging Solutions

All chargers include  
**Turbo Charge**



## Compatible Apps





# evolv<sup>AI</sup>

CROS COMPATIBLE



Tech Tiers

2400 / 2000 / 1600 / 1200 / 1000



BTE R



BTE 13



Power Plus BTE 13



Wireless  
Rechargeable

## Available Colors

- Champagne
- Black
- Slate
- Espresso
- Sterling
- Bright White with Sterling
- Bronze

## Stock Solutions



**Comfort Bud Open**  
5 mm, 6 mm, 7 mm,  
9 mm, 11 mm



**Comfort Bud Occluded**  
4 mm, 5 mm, 6 mm,  
7 mm, 9 mm, 11 mm

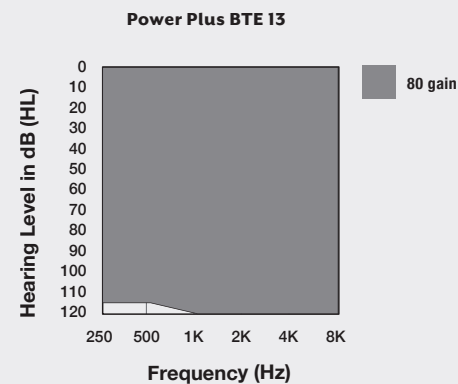
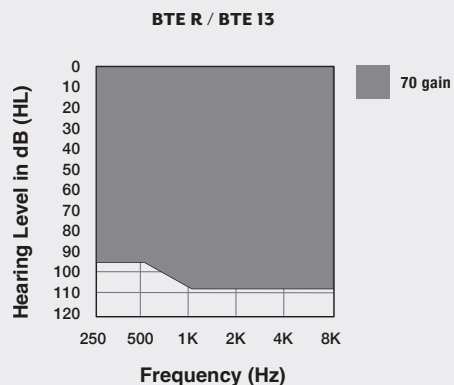


**Power Dome**  
8-10 mm, 10-12 mm,  
12-14 mm



**Stock Thin Tube Solution**

## Fitting Ranges



Visit [StarkeyPro.com](https://www.starkeypro.com) for full technical data sheets.

Evolv AI offers a complete line of BTE (Behind-The-Ear) styles loaded with innovative technology and clear sound that seamlessly connect your patients to the life they love.

For more product details,  
visit [StarkeyPro.com](https://www.starkeypro.com)

evolv<sup>AI</sup>

Tech Tiers  
Channels | Bands





































**2400**  
24

**2000**  
20

**1600**  
16

**1200**  
12

**1000**  
10

Edge Mode					
User Control	●	○	○	○	○
App Control	●	●	●	○	○
Speech Optimization					
Spatial Speech Enhancement	●	●	●	○	○
Ear-to-Ear Technology	●	●	●	○	○
Voice AI*	●	○	○	○	○
Sound Manager					
Auto Music 	 Maximum expansion	 Moderate expansion	 Mild expansion	 Mild expansion	 Mild expansion
Quiet 	 Maximum expansion	 Moderate expansion	 Mild expansion	 Mild expansion	 Mild expansion
Machine Noise Reduction 	 Up to 22 dB of reduction	 Up to 12 dB of reduction	 Up to 7 dB of reduction	 Up to 7 dB of reduction	 Up to 7 dB of reduction
Speech in Noise Reduction 	 Up to 22 dB of reduction	 Up to 10 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction
Transient Noise Reduction 	 Up to 15 dB of reduction	 Up to 9 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction
Wind Reduction 	 Up to 32 dB of reduction	 Up to 17 dB of reduction	 Up to 9 dB of reduction	 Up to 9 dB of reduction	 Up to 9 dB of reduction
Additional Key Features					
Translate	●	○	○	○	○
Multiflex Tinnitus Pro	●	○	○	○	○
Transcribe	●	●	○	○	○
Thrive Assistant & Find My Hearing Aids	●	●	●	○	○
Engagement Tracking	●	●	●	○	○
CROS System**	●	●	●	●	○
Activity Tracking	●	●	●	●	○
Fall Alert	●	●	●	●	●
2-Way Audio	●	●	●	●	●
Reminders & Self Check	●	●	●	●	●
Auto On/Off & Tap Control	●	●	●	●	●
TeleHear full remote fit	●	●	●	●	●
REM Target Match	●	●	●	●	●

## Wireless Accessories



StarLink  
Remote Control 2.0  
Part No. P00002347



StarLink Mini  
Remote Microphone  
Part No. 43121-000



StarLink  
Remote Microphone +  
Part No. 43120-000



StarLink  
Table Microphone  
Part No. 43123-610



StarLink  
TV Streamer  
Part No. 43119-000

## Charging Solutions



Standard Premium Charger  
w/ onboard battery

• BTE R: Part No. P00010088

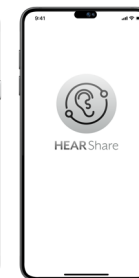
Standard Charger 2.0

• BTE R: Part No. P00010087

## Compatible Apps



Thrive Hearing  
Control



Hear Share



Scan to check  
phone compatibility



# My Starkey App

*Easy as it gets. Powerful as you need.*



**MyStarkey**

## Focus on benefits

Omega AI and Edge AI wireless hearing aids can connect via Bluetooth® technology to the My Starkey app.

- **Hear better anywhere**

Make instant adjustments for clearer speech and reduced noise – even in the toughest listening environments.

- **Get tips, tools, and resources**

Adapt to hearing aids faster with quick how-to's, tips, and videos. All tailored for where the hearing aid wearer is on their hearing journey.




- **Monitor health and wellness**

Monitor daily hearing and physical activity to help stay healthy. Set and achieve goals for hearing, steps, exercise, and beyond.

- **All from the palm of your hand or wrist**

Change programs and adjust volume quickly and easily on a compatible Apple Watch. Visit the Learn section within My Starkey for installation instructions.

## How to download

1. Open the **App Store**  on Apple devices or **Google Play**  on Android devices.
2. In the search box, type  **My Starkey**.
3. Tap **GET** on Apple devices or **INSTALL** on Android devices. This will download the app to the compatible device.

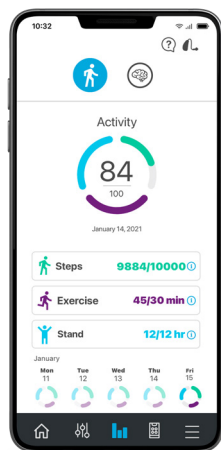


To learn more, visit  
**StarkeyPro.com**



# Other Apps

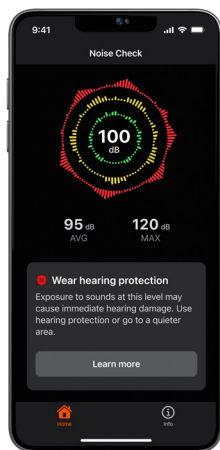
*Enhance the capabilities of our hearing aids and simplify daily life with our lineup of popular hearing apps.*



## Thrive

Gives Evolv AI wearers full control over their hearing aids, allowing them to:

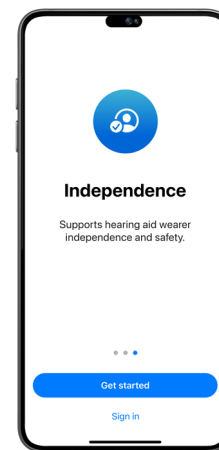
- Make quick adjustments and create custom memories.
- Monitor health and engagement.
- Stream phone calls, music, and more.



## SoundCheck Live

Helps anyone gain awareness of noise exposure and the importance of protecting hearing by:

- Measuring sound levels around them using the built-in sound level meter.
- Learning about environmental noise's impact on hearing and how hearing protection devices like SoundGear can help.



## Hear Share

Works with My Starkey or Thrive apps to allow wearers of Omega AI, Edge AI, and Evolv AI to:

- Share information about hearing aid usage, social and physical activity progress, safety, and more—with the people they choose.
- Provide peace of mind for patients and their caregivers.





# Hearing Protection

Be your community's full-service hearing care expert by offering hearing protection products from SoundGear. SoundGear products come in a variety of electronic and non-electronic solutions.



## Electronic Solutions



### PHANTOM Custom Fit Electronic

World's first custom, rechargeable, and Bluetooth® compatible hearing aid and protection device. Up to 30 dB gain.



### ALL-NEW SHIELD

Small, light and ready to take everywhere delivering dynamic digital hearing protection anytime you need it.

 **93 dB** | Part No. P00001867

 **80 dB** | Part No. P00001866



### Silver Custom Fit Electronic

ITE custom fit electronic molded to each individual's unique ear. Up to 30 dB gain.



### Racing Receiver

Custom design allows for maximum comfort and durability for amateur and professional drivers to experience quality one-way listening communication.

	Top Seller		
	Phantom	Silver	Shield
Fit	Custom	Custom	Universal
Rechargeable	Yes	No	No
NRR	22 dB	24 dB	26 dB
Warranty	1 year	1 year	1 year
Color Options	●	●	
Lanyard	●	●	●
Bluetooth	●		
Digital Modes	●		

## Non-electronic Solutions



### Filtered Earplug

HS Silicone

Referred to as musician or industrial earplugs, these earplugs attenuate across all frequencies.



### Solid Earplug

HS Silicone

Outstanding noise protection in a variety of recreational and occupational environments.



### High-Frequency Noise Filter

HS Silicone

Referred to as "Hocks", these earplugs contain a patented acoustical chamber and filter that attenuate sound to appropriate levels.

### Additional SoundGear earmolds:

**Newscaster/Teleprompter mold**  
Digital SLS/HS Silicone

**Bluetooth mold**  
HS Silicone

**Pilot headset with boom**  
Digital SLS

**Sleeping earplug**  
HS Silicone

**Anesthesiologist mold**  
Digital SLS

**Swim earplug**  
Floatable Silicone

**For a full selection of custom options, please contact Customer Service.**

## Personal Audio

For musicians, music aficionados, or professionals looking for a custom audio solution, Starkey has options to maximize their hearing experience.

**Tunz Duo S | Tunz Duo | Tunz Solo**

## Additional Items

### SoundGear Custom Charger for Phantom devices

Part No. 43059-610

### Replacement Tri-Flanges for Shield

Size 1: P00009811 (4pk)

Size 2: P00009812 (4pk)

### Foam Buds Assorted for Shield

Part No. P00009810 (6pk)

### Replacement Filters

**Filtered earplug:** 10 dB, 17 dB, 26 dB,  
Impulse, Total block **High-Frequency  
(Hock):** Part No. 50293-000

### SoundGear Black Lanyard

Variety of lengths available

### SoundGear Zipper Pouch

Part No. 91289-007

# Hearing Aid Earmolds

As the leader in customization, Starkey understands offering your patients an expansive portfolio of hearing care solutions specific to their needs is key.



Hear better. Live better.

## Material Options

Digital SLS Acrylic	<ul style="list-style-type: none"><li>• RIC</li><li>• BTE &amp; Thin Tube</li><li>• Specialty*</li></ul>	<ul style="list-style-type: none"><li>• One color</li></ul>	<b>Most Rigid</b> 90 Shore
High Strength Silicone 60	<ul style="list-style-type: none"><li>• RIC</li><li>• BTE &amp; Thin Tube</li><li>• Specialty*</li></ul>	<ul style="list-style-type: none"><li>• Swirl - max. 3 colors</li><li>• Glitter option</li></ul>	60 Shore
High Strength Silicone 40	<ul style="list-style-type: none"><li>• RIC</li><li>• BTE &amp; Thin Tube</li><li>• Specialty*</li></ul>	<ul style="list-style-type: none"><li>• Swirl - max. 3 colors</li><li>• Glitter option</li></ul>	40 Shore
Floatable Silicone	<ul style="list-style-type: none"><li>• Swim Earplug (SoundGear only)</li></ul>	<ul style="list-style-type: none"><li>• Swirl - max. 3 colors</li></ul>	25 Shore <b>Softest</b>

## Venting Guide

This guide is applicable for all hearing aid earmolds.\*\*  
Vent size is limited by ear anatomy.

Vent Name	Approximate Size
Pressure Vent	0.8 mm
Small	1.2 mm
Medium	1.8 mm
Large	2.55 mm
Select-A-Vent	3.37 mm
Extra Large	As large as canal allows

## Specialty Solutions



**HA Listening Test Mold**  
Digital SLS

A shell or skeleton style earmold with a tubing attachment for listening to ITE/ITC/CIC/RIC style and BTE hearing aids for listen checks.



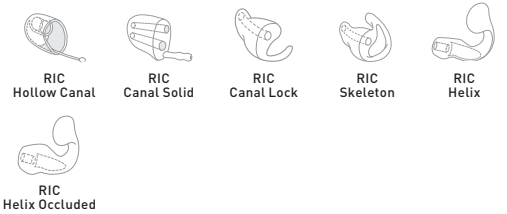
**Stent Mold**  
Digital SLS

A hollowed shell of canal style earmold to hold the ear canal open.

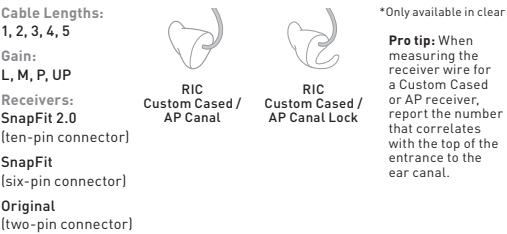
## RIC Solutions

### RIC Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Available for both SnapFit 2.0 and SnapFit Receivers



### Custom Cased or Absolute Power (AP) Receivers Digital SLS



## Color Options\*

Our earmolds come in a variety of color options. Some colors appear differently in certain color families based on material type.  
**Swirl combinations are also available using up to three colors.**

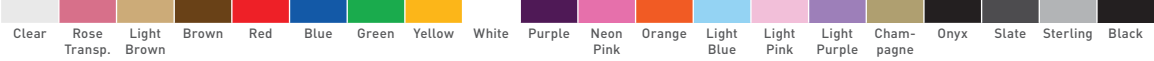
### Digital SLS



### HS Silicone 60



### HS Silicone 40



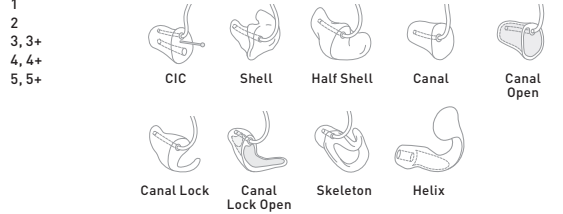
### Glitter



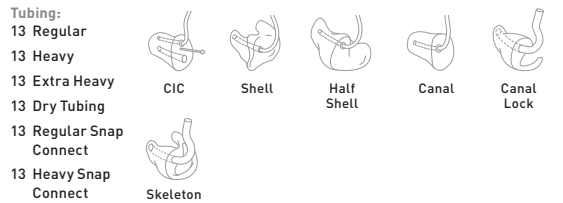
## BTE Solutions

### Thin Tube Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Tubing Lengths:



### Traditional Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40



**Pro Tip:** Adding White as one of the three colors within a color swirl combination will help separate and make the other color choices "pop."  
**Color combinations to avoid:**  
• 'Light' colors combined in Swirl or 'Light' colors combined with 'Clear'  
• Similar colors combined in Swirl

\*Also applies to SoundGear non-electronic solutions. \*\*Venting is not available for any earmold sold as hearing protection. \*\*\*Available for SoundGear only. ©2025 Starkey Laboratories, Inc. All Rights Reserved. P0008880 7/25 MISC5919-02-EN-ST

# Business Solutions

*In addition to our industry-leading products, we offer a full suite of business solutions designed to keep your practice thriving.*



Hear better. Live better.

## Business Equipment

State-of-the-art diagnostic equipment is essential to providing the best patient experience at your practice. With the help of our Business Equipment Services, it's never been easier to find and maintain the right solutions for all your testing and fitting needs— all in one place. **Equipment includes (but not limited to):**

- Audiometers
- Tympanometers
- Fitting equipment
- Combination units
- Video otoscopes
- Supplies
- Sound rooms/enclosures

## All Make Repair

Our All Make Repair department services hearing aids that are damaged and out of manufacturer's warranty. This even includes hearing aids by manufacturers no longer in business. **Our team is here to help with the following:**

- All Make Repair estimates
- Reconditioned aids orders
- Miscellaneous parts and accessory orders
- Analog aids
- Body aids
- Bone conduction aids
- All Make Salvage Program
- Hearing Aid Recycle Program

## Batteries

Not only does every battery purchase deliver a positive jolt to your bottom line, each visit to your office for batteries is one more chance to build loyalty and generate referrals from your patients.

- **Drive retention**  
Returning patients are more likely to purchase upgrades, warranties and accessories from you due to the ongoing care and service that you provide.
- **Build loyalty**  
Superior aftercare will lock in your existing patients rather than allowing them to go to your competition for their future hearing healthcare needs.
- **Boost prospects**  
Use battery promotions to attract new patients to your practice.
- **Protect patients' investment**  
High quality batteries protect your patient's investment and enhance your patient/provider relationship.
- **Make the right selection**  
Choose from long-lasting customized or branded batteries, depending on your business goals.



*Scan to purchase.*

# Hearing is Our Concern

Manufacturer according to Health Canada: Starkey Labs Canada Co. 2476 Argentia Road Suite 301, Mississauga, ON L5N 6M1; [www.starkeycanada.ca](http://www.starkeycanada.ca).

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