

LOSS & DAMAGE REPLACEMENT APPLICATION

REMINDER: SUBMIT ONLINE OR SEND IN WITH IMPRESSIONS

STEP 1

BILL TO: ACCOUNT NUMBER: _____
ADDRESS: _____

SHIP TO: ACCOUNT NUMBER: _____
ADDRESS: _____

P.O. NO. _____ DATE _____
STATE/SPECIAL PROGRAM _____ BENEFIT STATE _____

CONTACT: _____ PHONE: _____

SERVICE OPTIONS (CHARGES ARE PER HEARING DEVICE))
 SAME-DAY SERVICE \$49.99 ONE-DAY SERVICE \$29.99

PRICES SUBJECT TO CHANGE. INTERNATIONAL PRICES MAY DIFFER.

STEP 2 - DEVICE INFORMATION

FIRST NAME _____
SERIAL NUMBER _____
LEFT _____

LAST NAME _____
SERIAL NUMBER _____
RIGHT _____

COMPLETE SECTION BELOW IF REPLACEMENT IS REQUIRED

RECEIVER GAIN _____ CABLE LENGTH _____ OR ABSOLUTE POWER RECEIVER SERIAL NO. _____
 IMPRESSION ENCLOSED USE SCAN ON FILE

RECEIVER GAIN _____ CABLE LENGTH _____ OR ABSOLUTE POWER RECEIVER SERIAL NO. _____
 IMPRESSION ENCLOSED USE SCAN ON FILE

IF DEVICE IS ZPOWER RECHARGEABLE

_____ QTY OF BATTERY NEEDED (CHARGE IS \$25.00 PER BATTERY)

NOTE: Fit Related Issues Require New Impressions

STEP 3 - AUTHORIZATION

I HEREBY APPLY FOR A REPLACEMENT HEARING INSTRUMENT(S) FOR THE INSTRUMENT(S) LISTED ABOVE. THE INSTRUMENT WAS:

LOST DAMAGED ON OR ABOUT (DATE) _____

DUE TO THE FOLLOWING: _____

VERIFICATION OF SUBMISSION

By submitting this L&D Replacement Application, I affirm that all of the following statements are true:

- I am the Contact Name identified on this application and the Account has authorized me to submit this application on its behalf.
- The Patient identified on this application has represented to me that this L&D Replacement Application is not the result of intentional or fraudulent loss or damage to the Patient's original instrument(s) identified by serial number(s) on this application.
- I have advised the Patient of the L&D terms and conditions, including the following:
 - The replacement instrument provided by Starkey Hearing Technologies comes with no loss or damage coverage.
 - The replacement instrument is covered by any warranty or service plan only to the extent that any such coverage that was applicable to the original instrument has not yet expired.
 - If a replacement instrument is provided and the original instrument is subsequently located and sent to the manufacturer for service, repair or any other reason, the original instrument shall become the property of Starkey Hearing Technologies.

Any person who knowingly submits false information may be found to have committed a fraudulent act and may be subject to civil or criminal penalties.

REFERENCE NO. # _____

SPECIAL INSTRUCTIONS



**DO NOT WRITE HERE
FACTORY USE ONLY**