



Quick Start Guide

***Congratulations on your
journey to better hearing***

SoundLens[®] iQ
[Synergy]



The
**American
Hearing
Company**

At Starkey, we believe that to hear better is to live better.



SoundLens Synergy iQ hearing aids
help you stay connected to the people
and things you love most.

SoundLens Synergy iQ offers Starkey®'s
most advanced technology with supreme
sound quality and features, customizable
to fit your unique hearing needs.

Get the most out of your hearing aids

Please visit **starkey.com/care** for additional
tools and resources including:

- Instructional videos
- Operations manuals
- Product brochures

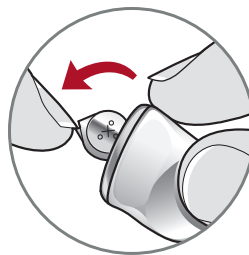


Batteries

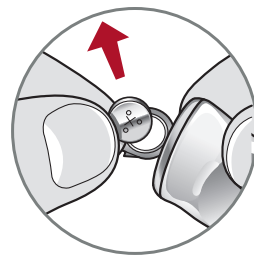
Your hearing aid uses a battery as its power source.

To insert or replace the battery:

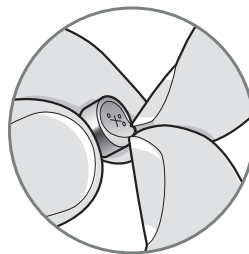
1. Use the nail grip on the battery door.
 2. Open the battery door gently and remove the old battery.
 3. Remove the colored tab from the new battery. Wait 3-5 minutes after removing tab before inserting battery.
 4. Align the battery's "+" sign (flat side of the battery) with the "+" on the battery door.
 5. Close the battery door.
- **NEVER FORCE THE BATTERY DOOR SHUT.** This could result in serious damage. If the door will not close securely, check that the battery is inserted correctly.
 - Do not open the battery door too far or damage is likely to occur.
 - Dispose of used batteries immediately in the proper waste or recycling container.



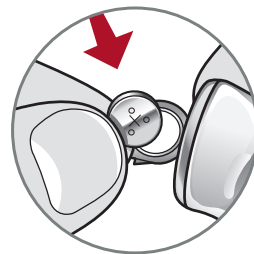
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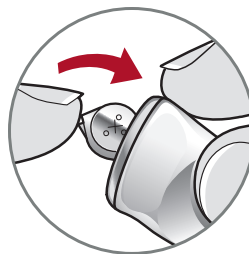
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Battery Indicators

An indicator will sound when the battery voltage is low. You have approximately 30 minutes* to replace the battery. An indicator may also sound just before the battery stops working.

Power On & Off

TO TURN ON:

Insert a battery and completely close the battery door. Your hearing aid has a power-on delay which may require a few seconds. You may hear a tone indicating that your hearing aid is powered on.

TO TURN OFF:

Open the battery door until the battery is no longer touching the battery contacts.

Hearing Aid Care

Keep your hearing aid clean. Heat, moisture and foreign substances can result in poor performance.

- Use a cleaning brush or soft cloth to clean debris from around the user control, microphone and battery compartment.
- Inspect the receiver, earbud or ear tip, and wax guard regularly.
- Never use water, solvents, cleaning fluids or oil to clean your hearing aid.

Helpful Hints

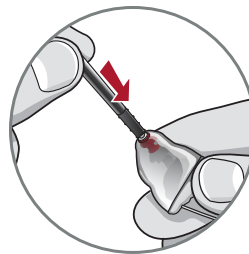
- When not wearing your hearing aid, open the battery door to allow any moisture to evaporate.
- Do not take apart your hearing aids or insert the cleaning tools inside them.
- When not in use, place your hearing aid in the storage container and store:
 - In a dry, safe place
 - Away from direct sunlight and heat to avoid extreme temperatures
 - Where you can easily find them
 - Safely out of reach from children and pets

**Actual time between low battery indicator and shutdown will vary depending on environmental noise levels and brand of battery used.*

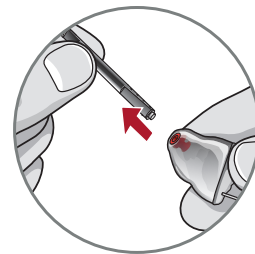
Hear Clear™ Receiver Wax Guards

Custom hearing aids integrate disposable Hear Clear earwax protection. The innovative wax guards prevent earwax accumulation in the hearing aid receiver. When you need to replace your wax guards, please follow the instructions below.

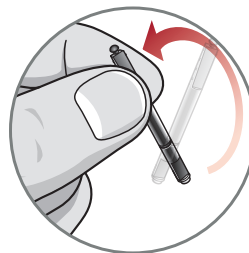
1. Insert yellow end of the application stick into used wax guard in hearing aid.
2. Pull outward on stick to remove used wax guard.
3. Use opposite end of stick to firmly insert clean wax guard into hearing aid.
4. Pull outward to remove stick and discard.



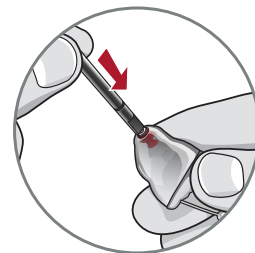
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Hearing Aid Information

Hearing aid model: _____

Serial number: R _____ L _____

Warranty expiration date: _____

Battery size: _____

Memory settings, if applicable: _____

Memory #	Environment/ Listening Situation	Beep/Indicator

.....

Special instructions: _____

Clinician:

Product specification may be obtained from your clinician.

Attention Clinicians: For product specification please visit Gov.StarkeyPro.com.

M/T Ratings

	M	T
IIC	4	N/A

Notes

The
**American
Hearing
Company**

Veteran technical support line*:

(800) 211-7789



www.starkey.com

6700 Washington Ave. S.
Eden Prairie, MN 55344
1.800.328.8602



*For technical support of hearing devices with wireless connectivity