

CUSTOM PRODUCT REPAIR AND REMAKE FORM

GO PAPERLESS! ONLINE ORDERING IS EASY WITH ESTORE, STARKEY'S ONLINE ORDERING SYSTEM.

STEP 1 - ORDER

BILL TO: ACCOUNT NUMBER:
ADDRESS:

CONTACT: PHONE:
EMAIL:

SERVICE PLAN

6 MONTHS (DEFAULT) 12 MONTHS

HEARING AIDS \$130.00 \$156.00

HEARING AIDS GREATER THAN 5 YEARS \$180.00 \$206.00

ADDITIONAL OPTIONS

CUSTOM REPLATE: \$69.99 CUSTOM RECASE: \$89.99 (ALL MAKE REPAIRS ONLY)
 CUSTOM REMAKE: \$162.00

SHIP TO: ACCOUNT NUMBER:
ADDRESS:

CONTACT: PHONE:
EMAIL:

SERVICE OPTIONS (CHARGES ARE PER HEARING DEVICE)

SAME-DAY SERVICE \$49.99 ONE-DAY SERVICE \$29.99

P.O. NO. DATE

STATE/SPECIAL PROGRAM BENEFIT STATE

WARRANTY DATE:

WILL BE VERIFIED UPON RECEIPT, CHARGES WILL APPLY IF OUT OF WARRANTY. PLEASE CALL CUSTOMER SERVICE OR CHECK ONLINE FOR WARRANTY DATES. PRICES SUBJECT TO CHANGE. INTERNATIONAL PRICES MAY DIFFER.

STEP 2 - DEVICE INFORMATION

FIRST NAME
SERIAL NUMBER: INCLUDE MAKE & MODEL IF NOT A STARKEY DEVICE
LEFT

LAST NAME
SERIAL NUMBER: INCLUDE MAKE & MODEL IF NOT A STARKEY DEVICE
RIGHT

COMPLETE SECTION BELOW IF REPLACEMENT IS REQUIRED

RECEIVER GAIN CABLE LENGTH OR ABSOLUTE POWER RECEIVER SERIAL NO.

 IMPRESSION ENCLOSED USE SCAN ON FILE

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USER INFORMATION

NOTE: Fit-Related Issues Require New Impressions

LEFT MCL _____ UCL _____ 250kHz _____ 500kHz _____ 1kHz _____ 2kHz _____ 3kHz _____ 4kHz _____
RIGHT MCL _____ UCL _____ 250kHz _____ 500kHz _____ 1kHz _____ 2kHz _____ 3kHz _____ 4kHz _____

STEP 3 - PRODUCT (CHECK ALL THAT APPLY)

REMAKE OR SHELL MODIFICATION

ADD CANAL LOCK (NEED NEW IMPRESSIONS) DECREASE VENT
 LOOSE INCREASE VENT
 TIGHT PROTRUDES
 FEEDBACK

WAS MEDICAL INTERVENTION NEEDED FOR THE SYMPTOM REPORTED?

YES NO

PLEASE MARK PROBLEM AREA ON DEVICE OR IMPRESSION

PATIENT COMMENTS:
(NOTE: IF THE SIZE AND SHAPE OF THE EAR DOES NOT ALLOW FOR A SECURE RETENTION POINT FOR THE MODEL ORDERED, A CANAL LOCK MAY BE ADDED TO ENSURE A GOOD PHYSICAL FIT)

(NOTE: PLEASE SEND NEW IMPRESSIONS FOR BEST RESULTS)

CUSTOM PRODUCTS - REASON FOR REPAIR

DEAD DISTORTED
 NOISY FADES
 WEAK INTERMITTENT
 FEEDBACK VOLUME/MEMORY CONTROL
 EXCESSIVE BATTERY DRAIN FADES
 OCCLUDED INTERMITTENT
 DIRECTIONAL DAMAGED
 TELECOIL VOLUME CONTROL

REFERENCE NO. #

SPECIAL INSTRUCTIONS



Hear better. Live better.

DO NOT WRITE HERE
FACTORY USE ONLY