

GENESIS^{AI}

**The best just
got better**

FALL 2023 RELEASE



CIC

Genesis AI

Industry's only direct streaming CIC hearing aid with a sensor, the Genesis AI CIC gives wearers direct streaming capabilities in a small package — now with the all-new Starkey Neuro Processor.



Available Colors

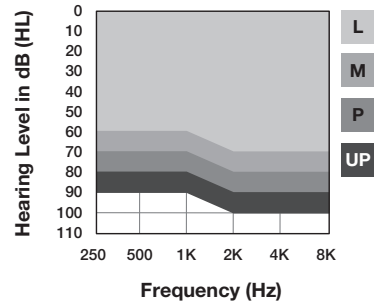
Faceplate Colors



Shell Colors



Fitting Range



Key Features

Key Features	24 Channels	20 Channels	16 Channels	12 Channels
Voice AI	●			
Translate	●			
Multiflex Tinnitus Pro	●	●		
Transcribe	●	●		
Edge Mode+	●	●	●	
Smart Assistant	●	●	●	
2-Way Audio & Find My Phone	●	●	●	●
Hearing Health & Activity Tracking	●	●	●	●
Fall Alert	●	●	●	●
Reminders & Self Check	●	●	●	●
Auto On/Off	●	●	●	●
Tap Control	●	●	●	●
TeleHear full remote fit & REM Target Match	●	●	●	●
StarLink wireless accessory compatibility	●	●	●	●
My Starkey & Hear Share app compatibility	●	●	●	●

RIC 312

Genesis AI

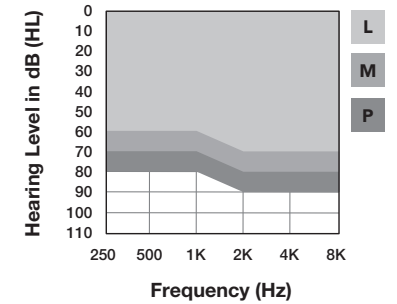
The RIC the industry has been talking about is now available with a zinc-air battery for an added layer of flexibility and ease of use for any wearer.



Available Colors



Fitting Range



Key Features

Key Features	24 Channels	20 Channels	16 Channels	12 Channels
Voice AI	●			
Translate	●			
Multiflex Tinnitus Pro	●	●		
Transcribe	●	●		
Edge Mode+	●	●	●	
Smart Assistant	●	●	●	
2-Way Audio & Find My Phone	●	●	●	●
Hearing Health & Activity Tracking	●	●	●	●
Fall Alert	●	●	●	●
Reminders & Self Check	●	●	●	●
Auto On/Off	●	●	●	●
Tap Control	●	●	●	●
SnapFit 2.0 & Custom Cased SnapFit 2.0 Receivers	●	●	●	●
TeleHear full remote fit & REM Target Match	●	●	●	●
CROS System	●	●	●	●
StarLink wireless accessory compatibility	●	●	●	●
My Starkey & Hear Share app compatibility	●	●	●	●

App compatibility

Genesis AI RIC 312 and CIC are compatible with our My Starkey patient app and Hear Share caregiver app.



My Starkey patient app

Gives patients control over their hearing aids, plus the ability to get tips, track their health, and access intelligent features designed to simplify their lives.



Hear Share caregiver app

Provides peace of mind for caregivers and more independence for hearing aid wearers.

Pairing Genesis AI with Starkey's popular apps gives patients a long list of extra features, including:



Health monitoring

Uses the science of the ears to accurately count steps, track engagement and help wearers achieve well-being goals.



Edge Mode+

Uses AI to optimize sound quality on-demand for either clearer speech or improved listening comfort.



Fall detection

Starkey is still the only manufacturer with hearing aids that can detect falls and alert family and friends.

See the [Wireless Accessories & Mobile Apps](#) booklet for more details

Remote Control 2.0

StarLink Wireless Accessories

Redesigned for maximum simplicity, our Remote Control 2.0 lets users easily control volume, change programs and quickly access a favorite feature. Comes with replaceable cell battery and handy lanyard.



StarLink Remote Control 2.0

Dimensions	L = 3.4" (86mm) W = 1.4" (36mm) D = 0.6" (14mm)
Weight	33g
Power Supply	Lithium coin battery CR2032
Wireless Frequency	2.4 – 2.4835 GHz Bluetooth® Low Energy
Transmit Carrier Frequency	2.4 – 2.4835 GHz
Max Transmit Power	3 dBm eirp
Color	Black
LED	White (n=1)
Operating Temperature	-20°C (-4°F) to 60°C (140°F)
Storage & Transportation Temperature	White (n=1)
Operating Humidity	10% rH to 95% rH
Standards	Meets all necessary US, European, Canadian, and Australian standards

StarLink Wireless Accessories



Mini Remote Microphone



Remote Microphone +



Remote Control 2.0



Table Microphone



TV Streamer

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HOW TO

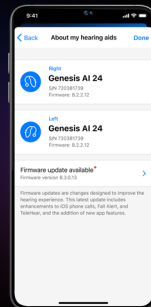
Update firmware



In addition to you now being able to update Genesis AI firmware in your office in as little as three minutes, your patients can quickly and easily update it from the comfort of their home.

When a firmware update is available, a notification appears on their My Starkey app Home screen. To install the update, they need to tap this notification then follow the instructions on the app screens. Instructions involve:

- **Taking off their hearing aids**
- **Placing them next to** their smartphone or other device
- **Leaving their app open** and waiting for the update to complete



Reminder: You or your patient can also access any outstanding firmware updates by tapping [My Hearing](#) > [My settings](#) > [About my hearing aids](#).