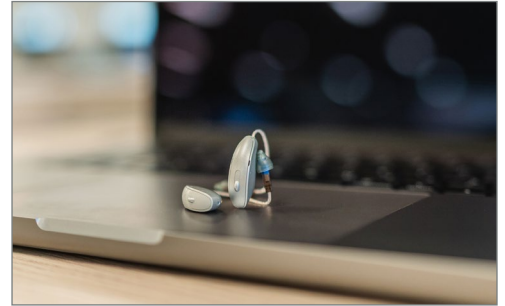


QUICKTIP

Pairing Hearing Aids to Apple Mac



Neuro and Thrive Platform hearing aids are compatible for direct pairing and bidirectional audio streaming with several Mac devices. Available on computers with the M2 chip and select computers on the M1 chip: MacBook Pro (14-inch, 2021), MacBook Pro (16-inch, 2021), Mac Studio (2022).

Pairing

Pairing should be completed after the hearing aids have been programmed in the fitting software. Ensure that the fitting software is closed prior to pairing with any compatible Apple Mac device.

On the Apple Mac Device:

- 1 Select the **Settings** icon. Ensure Bluetooth® is **ON**.
- 2 Select **Accessibility > Hearing Devices**.
- 3 Turn the hearing aids **OFF** and then **ON** to activate pairing mode.
- 4 The hearing aids will appear under **Available Devices**. Select **Connect**.
- 5 When pairing is complete, the word **“Connected”** will appear under the hearing aid name, and controls for streaming, microphone level, and presets will be visible and functional.

Features may vary by country.