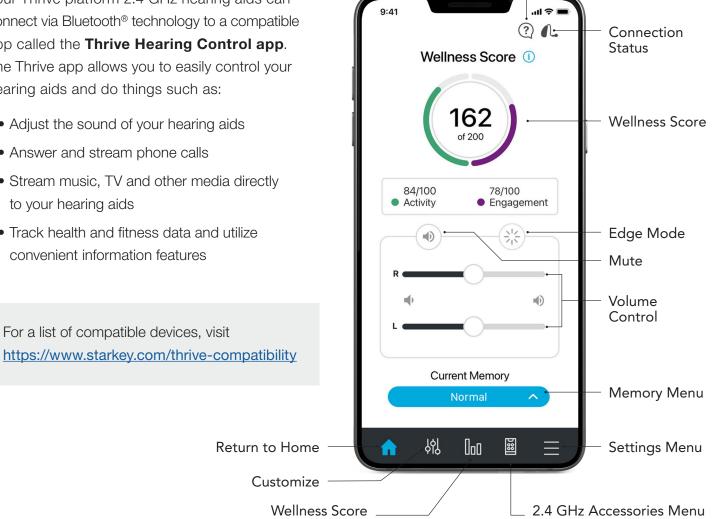
### QUICKTIP

## Setting Up Your Mobile App Apple

## This guide provides you with step-by-step instructions on how to get started with the Thrive Hearing Control app

Your Thrive platform 2.4 GHz hearing aids can connect via Bluetooth® technology to a compatible app called the Thrive Hearing Control app. The Thrive app allows you to easily control your hearing aids and do things such as:

- Adjust the sound of your hearing aids
- Answer and stream phone calls
- Stream music, TV and other media directly to your hearing aids
- Track health and fitness data and utilize convenient information features





Thrive Assistant

# Apple

GET

#### **Download the Thrive Hearing Control app**

<b>,</b> 1.	Open the App Store®
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2. In the search box type "Thrive Hearing Control"

3. Tap **GET** to download the app to your mobile device

#### Connect your hearing aids to your mobile device

2

Follow the instructions below to connect your hearing aids to your Apple<sup>®</sup> mobile device. If your hearing aids ever lose connection to your mobile device, repeat the instructions below to reconnect.

- Ensure Bluetooth is enabled on your Apple device. Within the Settings menu go to Bluetooth and toggle to On
- 2. Within the Settings menu go to Accessibility > Hearing Devices
- **3.** Power your hearing aids off then back on to put them into pairing mode
- 4. When the hearing aids are discovered, you will see your hearing aid name ("Michelle's Hearing Aids") under Devices
  - Tap on your hearing aid name to connect your hearing aids to the Apple device
- You will see two pairing requests (one for each hearing aid). Select Pair for each request. These requests may be several seconds apart
  - When pairing is complete, your hearing aid name will change from black to blue

#### Set up the Thrive Hearing Control app

Open the Thrive app. Tap Get Started to begin

#### **Thrive User Agreement**

Review the Thrive User Agreement and check the box to acknowledge. Tap Agree to Continue

#### Thrive App Sign in

Sign in using Apple, Facebook, Google or create an account using an active email and password

#### **Connecting to the Hearing Aids**

The app will connect to the hearing aids. A prompt will ask if the user would like to connect to Bluetooth. Select OK. A congratulations message will display indicating that the hearing aids are now connected. Tap Continue

#### **Thrive Function Overview**

An overview of app functions provides quick information and practice of commonly used adjustments and features. Tap Continue to proceed

#### **Notifications and Reminders**

Allows the app to share notifications. Select Allow or Don't Allow

#### **Thrive Assistant**

Allows the app to access the mobile device microphone when using Thrive Assistant. Select allow microphone access, then select OK

#### You're all set!

Tap Continue to begin using the Thrive app



Want to learn more about the Thrive app? Visit starkey.com/veterans-thrive



Veteran technical support line: (800) 211-7789

For Thrive platform 2.4 GHz hearing aid, Thrive Hearing Control app and iOS/Android compatibility information, please visit starkey.com/thrivesupport ©2021 Starkey Laboratories, Inc. All Rights Reserved. 9/21 FLYR3800-01-EE-GS

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