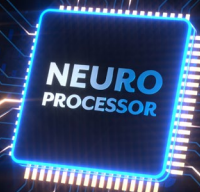




**Industry-best**  
technology



**Faster.  
Simpler.  
Stronger.**

We're on a mission  
to serve you and  
your patients **better**  
**than anyone else.**

---

Government Services  
**May 2025**



**Renowned**  
customer  
service

**Enhanced**  
**and dedicated**  
distribution



Hello,

From our researchers and engineers to our trainers, executives, and service and support teams, the 5,000+ people who work at Starkey are on a singular mission: to serve you and your patients better than anyone else.

It's why we continually push the edge of what's possible, are always five years ahead of the competition, and never stop improving the products, services and logistics you need.

Our Faster. Simpler. Stronger. pledge embodies this mission. As our partner, you can expect the fastest response times of any manufacturer, simpler products and systems so you can be more exact and efficient, and the strongest Government Services team the industry has to offer.

Thank you for taking care of us Veterans,

**LTC Snare, Dustin**

Managing Director | Government Services



## Contact us

### Clinician Support

Customer & Audiology Support:

**(866) 418-6928**

**[Government\\_CS\\_Support@starkey.com](mailto:Government_CS_Support@starkey.com)**

For all Edge AI product information:

**[Starkeypro.com/government](https://starkeypro.com/government)**

### Patient Support

Veteran Technical Support:

**(800) 211-7789\***



Scan to see  
more contact  
information

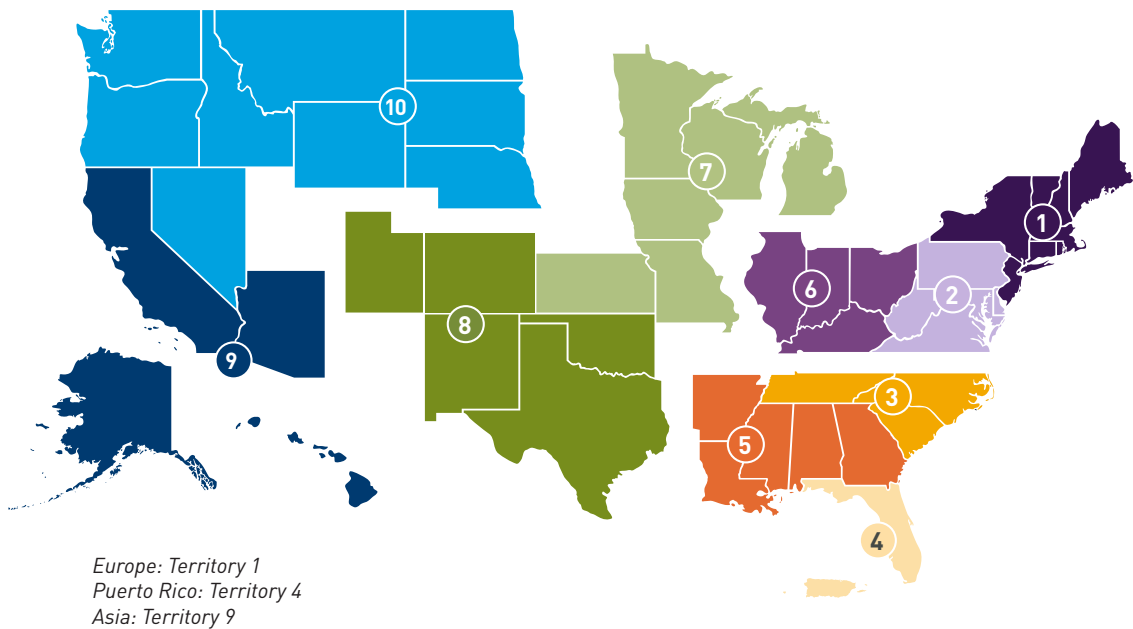


THE **AMERICAN**  
HEARING COMPANY

As the leader in hearing healthcare, Starkey has the people, products, and passion you need to help America's Veterans and service members hear better and live better. Outstanding customer service is a core Starkey strength. Our Government Services team is here to provide product training, resources, and support for all your needs.

\*For technical support of hearing aids with wireless connectivity only.

# Government Services Territory Map



3

Contact your Inside Audiology Representative or Territory Account Manager [\(866\) 418-6928](tel:8664186928)

Inside Audiology Representative	Extension	Territory	Territory Account Manager	Extension
Carrie Boss	x3402	1 Northeast (Including Europe)	Lauren Fong	x2506
		2 Mid Atlantic	Andrew Nash	x2373
		6 Mid Central	Renee Derrow	x4104
Jennifer Larmann	x2460	3 East	Gwendolyn Sheehy	x2441
		4 Southeast (Including Puerto Rico)	Christine Ryan	x6263
		5 Southeast Central	Jennifer Larmann	x2460
Lauren Hampton	x2517	7 North Central	Tiffany Lang	x6135
		8 South	Brandon Rawlings	x2732
Sara Meshulam	x2571	10 Northwest	Sara Meshulam	x2571
		9 West (Including Asia)	Emily Densmore	x3632

4

# Contract Quick View

ENHANCED

EDGE<sup>AI</sup>

2.4 GHz Technology

mRIC R | RIC RT\* | RIC 312\*  
ITE R | ITC R/HS R | CIC



CIC R NW | IIC NW

GENESIS<sup>AI</sup>

2.4 GHz Technology

mRIC R | RIC RT\* | RIC 312\*  
ITE R | ITC R/HS R | CIC

evolv<sup>AI</sup>

2.4 GHz Technology

BTE R | BTE 13\* | Power Plus BTE

Picasso

900 MHz Technology

IIC | ITC/HS | ITE

\*CROS Available 5



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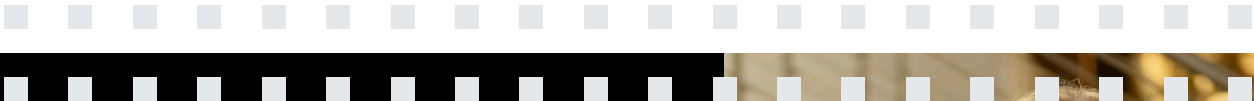
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**Fit excellence on every patient.**

At Starkey, we understand that your time is valuable, your needs are unique, and you serve patients that deserve the best.

That's why we are **Faster. Simpler. Stronger.**





### Industry best technology

Our Edge AI technology continues to lead the industry in durability, battery life, and processing speed—ensuring exceptional sound quality and performance patients can count on.

### Renowned customer service

From answering each and every call with a live operator to resolving emails within 24 hours, Starkey customer service is known throughout the industry to be in a class by itself.

9



### Enhanced and dedicated distribution

High tech meets high touch at our new Global Distribution Center in the U.S. Every Government Services order is personally inspected before going out, and 99% of standard products deliver on time.

### Delivering excellence without exception

As the industry's only American-owned and operated hearing aid manufacturer, Starkey has real skin in the game when it comes to serving the VA—in the form of U.S. Veterans both on and close to our team. That's why we take our mission very seriously, and commit to being faster, simpler, and stronger for you and your patients.

Feature Overview

There's an Edge for everyone

Like the human brain's auditory cortex, Edge AI's G2 Neuro Processor—**featuring the industry's only fully integrated neural processing unit (NPU)**—classifies complex soundscapes, enhances speech, and reduces noise all in real time with advanced and powerful AI at the edge. The result is unrivaled speech clarity, processing speed, and power efficiency.

Universal Bluetooth®  
Low Energy (LE) Audio.



**13<sup>UP TO</sup>dB** SNR IMPROVEMENT  
IN NOISY ENVIRONMENTS

**30%**  
**MORE ACCURATE**  
**AT IDENTIFYING SPEECH**

*Betlehem, T. et al. (2024)*

EDGE AI

Starkey put the AI in hearing aids

Powered by our groundbreaking seventh generation AI technology, Starkey Edge AI delivers DNN-driven speech enhancement and noise reduction.

11

Neuro Sound 2.0 Processor with 24 Channels & Bands

Personal Health Monitoring		Edge Mode+ (Automatic & Original)		Directional Processing*	
Hearing Health Tracking	●	User Control	●	Adaptive	●
Activity Tracking	●	Personalization	●	Dynamic	●
Fall Alert	●	App Control	●		
Intelligent Assistant		Speech Optimization		Other	
Smart Assistant	●	Consonant Enhancement	●	Demo Stream	●
Translate	●	Voice AI (iOS users only)	●	Feedback Management	●
2-Way Audio	●			Frequency Lowering	●
Transcribe	●	Sound Manager		Multiflex Tinnitus Pro with new tinnitus maskers	●
Self Check	●			REM Target Match	●
Auto Sleep	●	Ear-to-Ear Technology	●	Data Log	●
Reminders	●	Quiet	●	CROS System**	●
Tap Control	●	Machine Noise Reduction	● Up to 22 dB of reduction	Telecoil***	●
Find My Hearing Aid	●			2.4 GHz Accessory Compatibility	●
Compatible Apps		Speech in Noise Reduction	● Up to 22 dB of reduction		
My Starkey <i>Apple Watch Controls (for iOS users only)</i>	●	Transient Noise Reduction	● Up to 15 dB of reduction		
Hear Share	●				
TeleHealth Services		Wind Reduction	● Up to 35 dB of reduction		
TeleHear full remote fit	●				

\*Default on all standard styles. Optional for ITC R/HS R & ITE R styles.

\*\*Available for RIC RT & RIC 312 styles.

\*\*\*Default on RIC RT style. Optional for ITE R style.



# Nothing is smaller. Nothing sounds better.

Built off the industry’s most advanced processor and powered by our industry-leading **Neuro Sound Technology**, Starkey Signature Series deliver the size, performance and personalized fit that patients can only get from you.

**80**million  
hearing adjustments  
every hour

**20**dB  
improvement in  
dynamic range

Our **lowest** noise floor yet



Sound Manager	
Quiet	<div><div></div><div></div><div></div></div> <div>Maximum expansion</div>
Machine Noise Reduction	<div><div></div><div></div><div></div><div></div></div> <div>Up to 22 dB of reduction</div>
Speech in Noise Reduction	<div><div></div><div></div><div></div><div></div></div> <div>Up to 22 dB of reduction</div>
Transient Noise Reduction	<div><div></div><div></div><div></div><div></div></div> <div>Up to 15 dB of reduction</div>
Wind Reduction	<div><div></div><div></div><div></div><div></div></div> <div>Up to 35 dB of reduction</div>

Additional Key Features	
Multiflex Tinnitus Pro with new tinnitus maskers	<div></div>
REM Target Match	<div></div>
Waterproof**	<div></div>
Edge Mode+*	
User Control	<div></div>
Speech Optimization	
Consonant Brightness	<div>Maximum</div>

\*CIC R NW style only. \*\*Up to 1m. Rechargeable style only.



# GENESIS<sup>AI</sup>

**Starkey Neuro Processor** features a unique onboard Deep Neural Network (DNN) accelerator engine that functions like the cerebral cortex of the human brain.

Utilizing complex pattern recognition with advanced machine learning technology, it adapts to more listening situations than ever before.



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## Neuro Sound Processor with 24 Channels & Bands

Personal Health Monitoring		Edge Mode+ (Automatic & Original)		Directional Processing*	
Hearing Health Tracking	●	User Control	●	Adaptive	●
Activity Tracking	●	Personalization	●	Dynamic	●
Fall Alert	●	App Control	●		
Intelligent Assistant		Speech Optimization		Other	
Smart Assistant	●	Consonant Enhancement	●	Feedback Management	●
Translate	●	Voice AI <small>(iOS users only)</small>	●	Frequency Lowering	●
2-Way Audio	●			Multiflex Tinnitus Pro	●
Transcribe	●	Sound Manager		REM Target Match	●
Self Check	●			Data Log	●
Auto Sleep	●	Ear-to-Ear Technology	●	CROS System**	●
Reminders	●	Quiet	●	Telecoil***	●
Tap Control	●	Machine Noise Reduction	● Up to 22 dB of reduction	2.4 GHz Accessory Compatibility	●
Find My Hearing Aid	●	Speech in Noise Reduction	● Up to 22 dB of reduction		
Compatible Apps		Transient Noise Reduction	● Up to 15 dB of reduction		
My Starkey <small>Apple Watch Controls (iOS users only)</small>	●	Wind Reduction	● Up to 35 dB of reduction		
Hear Share	●				
TeleHealth Services					
TeleHear full remote fit	●				

\*Default on all standard styles. Optional for ITC R/HS R & ITE R styles.

\*\*Available for RIC RT & RIC 312 styles.

\*\*\*Default on RIC RT style. Optional for ITER style.

# evolv<sup>AI</sup>

**Evolv AI** is a complete line of innovative behind-the-ear hearing technology and loaded with exceptional Starkey Sound, providing patients with an effortless hearing experience.



## Evolv AI Health Monitoring Technology

<b>Platform:</b>	Thrive	<b>Sound Imaging:</b> Channels   Bands	24	<b>Directional Processing:</b>	
<b>Health Monitoring Technology:</b>		<b>Programmable Memories</b>	1 2 3 4	Immersion	●
Activity Tracking	●	<b>Speech Optimization</b>	●	Adaptive	●
Engagement Tracking	●	<b>Music Optimization:</b>		Dynamic	●
Fall Alert	●	Music Adaptation	1 2 3 4	Directional	●
<b>Intelligent Assistant:</b>		E2E Music Adaptation	●	<b>Edge Mode</b>	●
Thrive Assistant	●	<b>Ear-to-Ear Technology:</b>		<b>Voice AI</b>	●
Translate	●	E2E Wind Noise Management	●	<b>Feedback Management</b>	●
2-Way Audio	●	E2E Machine Noise Adaptation	●	<b>Frequency Lowering</b>	●
Transcribe	●	E2E Directionality	●	<b>Tinnitus Technology</b>	●
Self Check	●	E2E Phone Streaming**	●	<b>REM Target Match</b>	●
Auto On/Off	(Auto Baseline)	<b>Sound Manager:</b>		<b>CROS System**</b>	●
Reminders	●	Auto Music	1 2 3 4	<b>Telecoil***</b>	●
Tap Control	●	Quiet	1 2 3 4	<b>2.4 GHz Accessory Compatibility</b>	●
Find My Hearing Aid	●	Spatial Speech Enhancement	●	<b>Data Log</b>	●
TeleHear	●	Machine Noise	Up to 20 dB of reduction		
<b>Compatible Apps:</b>	Thrive Hearing Control Hear Share	Speech in Noise	Up to 22 dB of reduction		
<b>Telehealth Service:</b>		Transient Noise Reduction	Up to 15 dB of reduction		
TeleHear	●	Wind	Up to 30 dB of reduction		

\*Hearing Reality Pro is exclusive to Evolv AI. \*\*Available on BTE 13 styles only.  
\*\*\*Available on BTE R and BTE 13 styles only.

# Picasso

**Picasso** offers an immersive and impressive listening experience featuring Starkey's superior sound enhancement system.



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Feature	Premium i2400
Platform:	Synergy
Sound Imaging: Channels   Bands	24
Acuity Speech Optimization:	●
Music Optimization:	
Music Adaptation	1234
E2E Music Adaptation	●

Feature	Premium i2400
Ear-to-Ear Technology: Acuity Binaural Imaging	
E2E Wind Noise Management	●
E2E Machine Noise Adaptation	●
E2E Directionality	●
E2E Phone Streaming*	●
Environment Manager: Acuity Lifescape Analyzer	
Auto Music	1234
Quiet	1234
Machine Noise	Up to 20 dB of reduction
Speech in Noise	Up to 20 dB of reduction
Wind	Up to 30 dB of reduction

Feature	Premium i2400
Directional Processing:	
Omni	●
Adaptive	●
Dynamic	●
Directional	●
Feedback Management	●
Frequency Lowering	●
Tinnitus Technology	●
CROS System	●
Telecoil**	●
SurfLink Accessory Compatibility	●

\*Available for products with two microphones only.  
\*\*Not available in CIC or IIC



**mRIC R**  
Rechargeable



**Battery life:**  
up to 41 hours



**RIC RT**  
Rechargeable  
with Telecoil



**Battery life:**  
up to 51 hours



**RIC 312**  
312 battery

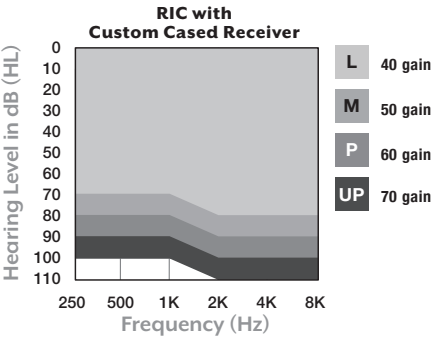
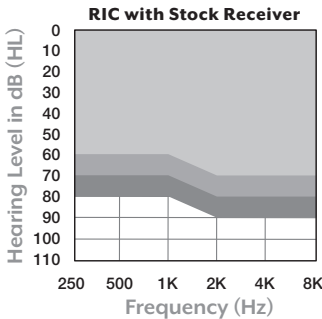


**Battery life:**  
up to 6 days

Available Colors

- White
- Tech Black
- Graphite Gray
- Silver
- Chestnut
- Caramel
- Beige

Fitting Ranges



SnapFit 2.0 Stock and Custom Cased Receivers

Stock Receiver



**Comfort Buds**  
Power options: L, M, P

Stock Receiver



**Stock or Custom RIC Molds**  
Power options: L, M, P

Custom Cased Receiver



**Custom Cased**  
Power options: L, M, P, UP

Custom shell  
with embedded  
receiver

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Wireless Accessories



**StarLink  
Edge Table  
Microphone**



**StarLink  
Edge Remote  
Microphone**



**StarLink  
Edge TV  
Streamer**



**StarLink  
Remote  
Control 2.0**

Scan for mRIC R  
Technical  
Data Sheet



Includes Stock Data

Scan for RIC RT  
Technical  
Data Sheet



Includes Stock Data

Scan for RIC 312  
Technical  
Data Sheet



Includes Stock Data

Chargers



**StarLink Premium  
Charger 2.0 mRIC R**  
P00010779



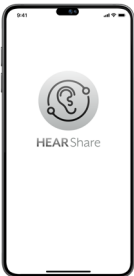
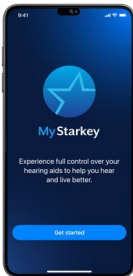
**StarLink Premium  
Charger 2.0 RIC RT**  
P00010780

**StarLink Premium Charger  
Onboard Battery**

- Turbo Charge
- Up to 3 additional charges
- Deep well for earmolds

Also available without onboard battery  
through Parts and Accessories.

Available Apps



Download  
the My Starkey  
or Hear Share  
app here

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RIC RT

RIC 312



# CROS

**RIC RT battery life:** up to 29 hours  
**RIC 312 battery life:** up to 4 days



### Special Features

- Clear and consistent wireless streaming using 2.4 GHz + NFMI technology
- Starkey's patented Neuro Sound Technology brings audibility and speech understanding to patients in any environment
- Telecoil standard in Edge AI RIC RT CROS receivers
- Compatible with StarLink Edge Accessories and StarLink Remote Control 2.0

### Charger



**StarLink Premium Charger 2.0 RIC RT**  
P000I0780

**StarLink Premium Charger**  
**Onboard Battery • ROES Default**

- Turbo Charge
- Up to 3 additional charges
- Deep well for earmolds

*Also available without onboard battery through Parts and Accessories.*

### CROS (non-functioning) SnapFit 2.0 Stock and Custom Cased Receivers

Stock Receiver



Comfort Buds

Stock Receiver



Stock or Custom RIC Molds

Custom Cased Receiver



Custom Cased

*Custom shell with embedded receiver*

the industry's  
**longest lasting**  
CROS battery life

### Compatibility

- Edge AI RIC RT CROS is compatible with Edge AI RIC RT
- Edge AI RIC 312 CROS is compatible with Edge AI RIC 312

*Devices can also be configured as a BiCROS solution for patients who need amplification in their better hearing ear.*

### Wireless Accessories



**StarLink Edge Table Microphone**



**StarLink Edge Remote Microphone**



**StarLink Edge TV Streamer**



**StarLink Remote Control 2.0**

### Radio Information

Antenna type:	Coil wrapped on ferrite core
Operation frequency:	10.281 MHz NFMI
Occupied bandwidth: (99% BW):	400 kHz
Modulation:	8 DPSK
Operating range:	30 cm
Wearing options:	Receiver-In-Canal
Use case:	Streaming of audio signal to receiving hearing aid on the other ear

### Audio Information

**Audio Quality:** 20 kHz sampling frequency

### Standards Applied

USA	Canada
RIC RT FCC ID: EOA-24EVOLVRCHG	RIC RT IC: 6903A-24EVOLVRCHG
RIC 312 FCC ID: EOA-24GENR312	RIC 312 IC: 6903A-24GENR312



**mRIC R**  
Rechargeable



**Battery life:**  
up to 41 hours



**RIC RT**  
Rechargeable  
with Telecoil



**Battery life:**  
up to 51 hours



**RIC 312**  
312 battery

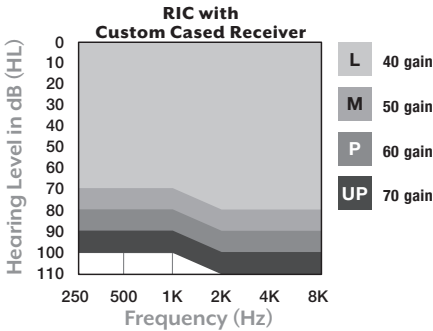
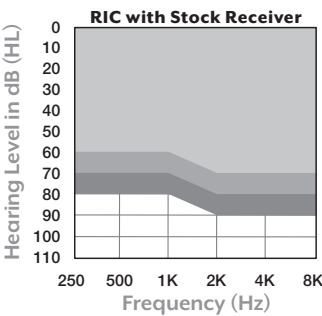


**Battery life:**  
up to 6 days

**Available Colors**

- White
- Tech Black
- Graphite Gray
- Silver
- Chestnut
- Caramel
- Beige

**Fitting Ranges**



**SnapFit 2.0 Stock and Custom Cased Receivers**

Stock Receiver



**Comfort Buds**  
Power options: L, M, P

Stock Receiver



**Stock or Custom RIC Molds**  
Power options: L, M, P

Custom Cased Receiver



Custom shell  
with embedded  
receiver

**Custom Cased**  
Power options: L, M, P, UP

**Wireless Accessories**



**StarLink Mini  
Remote  
Microphone**



**StarLink Remote  
Microphone Plus**



**StarLink  
Remote  
Control 2.0**



**StarLink Table  
Microphone**



**StarLink TV  
Streamer**

**Chargers**



**StarLink Premium  
Charger 2.0 mRIC R**  
P00010779



**StarLink Premium  
Charger 2.0 RIC RT**  
P00010780

**StarLink Premium Charger  
Onboard Battery**

- Turbo Charge
- Up to 3 additional charges
- Deep well for earmolds

Also available without onboard battery  
through Parts and Accessories.

Scan for mRIC R  
Technical  
Data Sheet



Includes Stock Data

Scan for RIC RT  
Technical  
Data Sheet



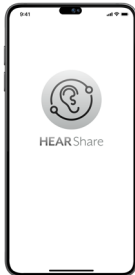
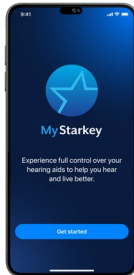
Includes Stock Data

Scan for RIC 312  
Technical  
Data Sheet



Includes Stock Data

**Available Apps**



Download  
the My Starkey  
or HEARShare  
app here



# CROS



**RIC RT battery life:** up to 29 hours  
**RIC 312 battery life:** up to 4 days

### Special Features

- Clear and consistent wireless streaming using 2.4 GHz + NFMI technology
- Starkey's patented Neuro Sound Technology brings audibility and speech understanding to patients in any environment
- Telecoil standard in Genesis AI RIC RT CROS receivers
- Compatible with 2.4 GHz StarLink accessories

### Charger



**StarLink Premium Charger 2.0 RIC RT**  
P00010780

### StarLink Premium Charger Onboard Battery • ROES Default

- Turbo Charge
- Up to 3 additional charges
- Deep well for earmolds

*Also available without onboard battery through Parts and Accessories.*

### CROS (non-functioning) SnapFit 2.0 Stock and Custom Cased Receivers

Stock Receiver



Comfort Buds

Stock Receiver



Stock or Custom RIC Molds

Custom Cased Receiver



*Custom shell with embedded receiver*

Custom Cased

### Compatibility

Genesis AI RIC RT CROS is compatible with Genesis AI RIC RT  
Genesis AI RIC 312 CROS is compatible with Genesis AI RIC 312

*Devices can also be configured as a BiCROS solution for patients who need amplification in their better hearing ear.*

### Wireless Accessories



**StarLink Mini Remote Microphone**



**StarLink Remote Microphone Plus**



**StarLink Remote Control 2.0**



**StarLink Table Microphone**



**StarLink TV Streamer**

### Radio Information

Antenna type:	Coil wrapped on ferrite core
Operation frequency:	10.281 MHz NFMI
Occupied bandwidth: (99% BW):	400 kHz
Modulation:	8 DPSK
Operating range:	30 cm
Wearing options:	Receiver-In-Canal
Use case:	Streaming of audio signal to receiving hearing aid on the other ear

### Audio Information

Audio Quality: 20 kHz sampling frequency


### Standards Applied

USA	Canada
RIC RT FCC ID: EOA-24EVOLVRCHG	RIC RT IC: 6903A-24EVOLVRCHG
RIC 312 FCC ID: EOA-24GENR312	RIC 312 IC: 6903A-24GENR312

Stock Solutions

**Stock RIC Molds**

Standard	52817-000
Small	52817-002
Extra Small	52817-003




**Stock Hollow Silicone Molds**

Standard	52817-035
Small	52817-034
Extra Small	52817-033

**Stock Helix RIC Mold**

Standard	52817-004
----------	-----------



**Stock Thin Tube Solution**

Standard	52817-001
----------	-----------

**Comfort Buds: Open**  
(10 Packs)

5 mm	53270-001
6 mm	53270-002
7 mm	53270-003
9 mm	53270-004
11 mm	53270-005

**Comfort Buds: Occluded**  
(10 Packs)

5 mm	53271-001
6 mm	53271-002
7 mm	53271-003
9 mm	53271-004
11 mm	53271-005

**Domes: Power**  
(10 Packs)

8-10 mm	42069-000
10-12 mm	42070-000
12-14 mm	42071-000

SnapFit 2.0 Receiver Options for Edge AI and Genesis AI



SnapFit Receiver Options for Evolv AI and older



Custom Hearing Aid Styles

IIC	CIC	ITC	HS	ITE
WIRELESS RECHARGEABLE				
		Edge AI ITC R	Edge AI HS R	Edge AI ITE R
		Genesis AI ITC R	Genesis AI HS R	Genesis AI ITE R
NON-WIRELESS RECHARGEABLE				
	Signature Series CIC R NW			
NON-WIRELESS ZINC AIR BATTERY				
Signature Series IIC NW				
WIRELESS ZINC AIR BATTERY				
	Edge AI CIC			
	Genesis AI CIC			
Picasso IIC		Picasso ITC	Picasso HS	Picasso ITE



ITC/HS R

Rechargeable



**Battery life:**  
up to 42 hours



ITE R

Rechargeable with  
optional Telecoil



**Battery life:**  
up to 42 hours



Available Colors

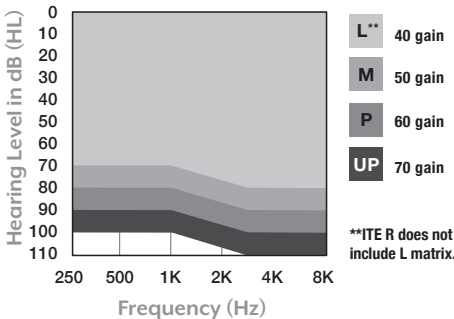
Faceplate Colors

- Pink
- Light Brown
- Medium Brown
- Chestnut
- Dark Brown
- Black

Shell Colors

- Clear
- Light Brown
- Cocoa Brown
- Pink
- Dark Brown
- Black
- Blue/Red

Fitting Ranges



Wireless Accessories



StarLink  
Edge Table  
Microphone



StarLink  
Edge Remote  
Microphone



StarLink  
Edge TV  
Streamer



StarLink  
Remote  
Control 2.0

Scan for ITC R  
Technical  
Data Sheet



Scan for HS R  
Technical  
Data Sheet



Scan for ITE R  
Technical  
Data Sheet



Charger



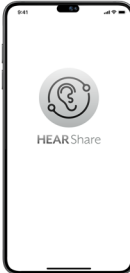
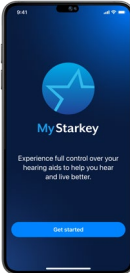
StarLink Premium  
Charger 2.0 Custom  
P00010781

StarLink Premium Charger  
Onboard Battery

- Turbo Charge
- Up to 3 additional charges

Also available without onboard battery  
through Parts and Accessories.

Available Apps



Download  
the My Starkey  
or Hear Share  
app here



## ITC/HS R

Rechargeable



**Battery life:**  
up to 42 hours



## ITE R

Rechargeable with  
optional Telecoil



**Battery life:**  
up to 42 hours



### Available Colors

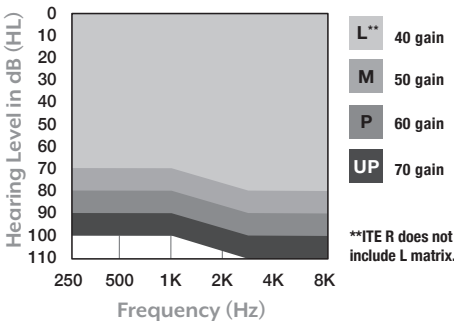
#### Faceplate Colors

- Pink
- Light Brown
- Medium Brown
- Chestnut
- Dark Brown
- Black

#### Shell Colors

- Clear
- Light Brown
- Cocoa Brown
- Pink
- Dark Brown
- Black
- Blue/Red

### Fitting Ranges



### Wireless Accessories



StarLink Mini  
Remote  
Microphone



StarLink Remote  
Microphone Plus



StarLink  
Remote  
Control 2.0



StarLink Table  
Microphone



StarLink TV  
Streamer

### Charger



StarLink Premium  
Charger 2.0 Custom  
P00010781

#### StarLink Premium Charger Onboard Battery

- Turbo Charge
  - Up to 3 additional charges
- Also available without onboard battery  
through Parts and Accessories.

Scan for ITC R  
Technical  
Data Sheet



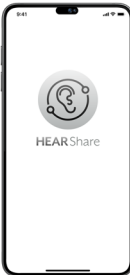
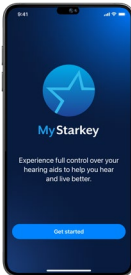
Scan for HS R  
Technical  
Data Sheet



Scan for ITE R  
Technical  
Data Sheet



### Available Apps



Download  
the My Starkey  
or HEARShare  
app here

# SIGNATURE SERIES CIC R NW

Rechargeable



**Battery life:** up to 38 hours

**The world's smallest custom rechargeable** hearing aid lasts up to 38 hours per charge and is waterproof.

## Available Colors

### Faceplate Colors

- Pink
- Light Brown
- Medium Brown
- Chestnut
- Dark Brown
- Black

### Shell Colors

- Clear
- Light Brown
- Cocoa Brown
- Pink
- Dark Brown
- Black
- Blue/Red

## Edge Mode+

Edge Mode+ is available via optional push button

## Wireless Programming

## Charger

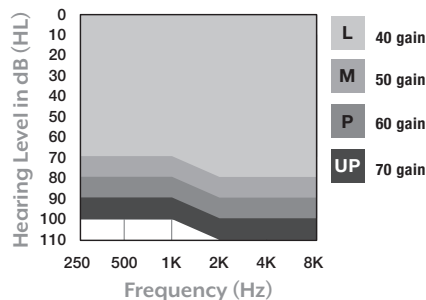


**StarLink Premium Charger**  
Onboard Battery • P00010781

- Turbo Charge
- Up to 3 additional charges

*Also available without onboard battery through Parts and Accessories.*

## Fitting Range



## Compatible App



Scan for  
Technical  
Data Sheet



# SIGNATURE SERIES IIC NW



**Battery life:** up to 7 days

**The best solution for patients concerned with size and stigma**, Signature Series IIC NW marks a new beginning in invisible custom products. It establishes the industry's premier choice for an invisible custom.

## Available Colors

### Faceplate Colors

- Pink
- Light Brown
- Dark Brown
- Black

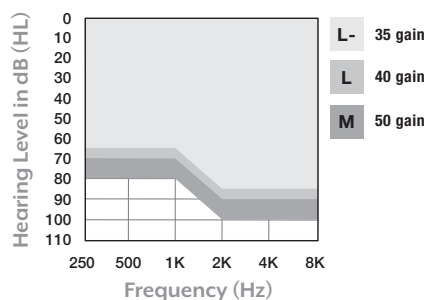
### Shell Colors

- Black

## Wired Programming



## Fitting Range



## Compatible App



Scan for  
Technical  
Data Sheet







CIC  
312 Battery



Battery life: up to 8 days

Available Colors

Faceplate Colors

- Pink
- Light Brown
- Medium Brown
- Chestnut
- Dark Brown
- Black

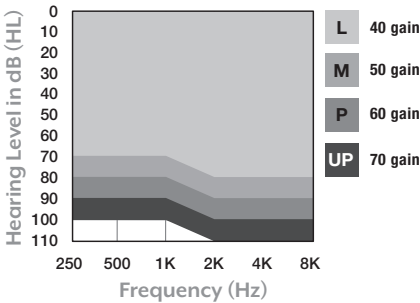
Shell Colors

- Clear
- Light Brown
- Cocoa Brown
- Pink
- Dark Brown
- Black
- Blue/Red

the industry's  
smallest

**CIC with  
LE Audio**

Fitting Range



Wireless Accessories



StarLink  
Edge Table  
Microphone



StarLink  
Edge Remote  
Microphone



StarLink  
Edge TV  
Streamer

AURACAST

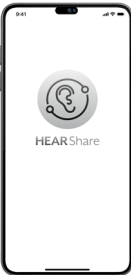
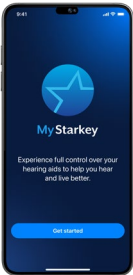


StarLink  
Remote  
Control 2.0

Scan for  
Technical  
Data Sheet



Available Apps



Download  
the My Starkey  
or Hear Share  
app here





**CIC**  
312 Battery



**Battery life:** up to 8 days

**Available Colors**

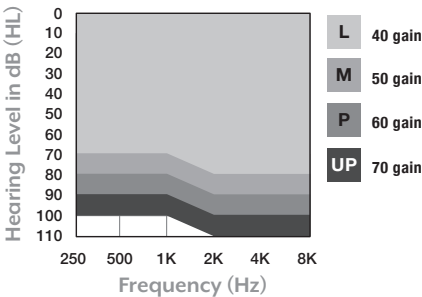
**Faceplate Colors**

- Pink
- Light Brown
- Medium Brown
- Chestnut
- Dark Brown
- Black

**Shell Colors**

- Clear
- Light Brown
- Cocoa Brown
- Pink
- Dark Brown
- Black
- Blue/Red

**Fitting Range**



**Wireless Accessories**



**StarLink Mini Remote Microphone**



**StarLink Remote Microphone Plus**



**StarLink Remote Control 2.0**



**StarLink Table Microphone**

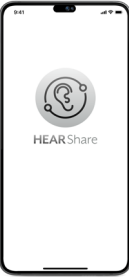
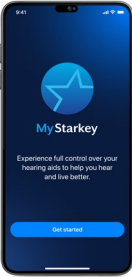


**StarLink TV Streamer**

Scan for  
Technical  
Data Sheet



**Available Apps**



Download  
the My Starkey  
or Hear Share  
app here





# IIC

10 Battery

**Battery life:**  
up to 7 days



# ITC/HS

312 Battery with optional Telecoil

**Battery life:**  
up to 8 days



# ITE

13 Battery with Telecoil

**Battery life:**  
up to 16 days

## Available Colors IIC, ITC/HS & ITE





### All Faceplate Colors

-  Pink
-  Light Brown
-  Medium Brown
-  Chestnut
-  Dark Brown

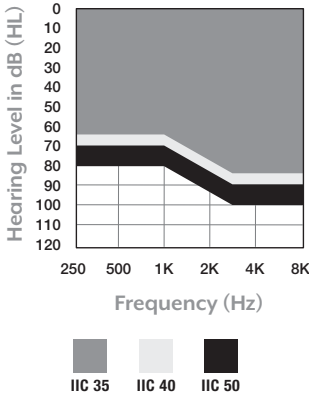
### IIC Shell Colors

-  Black (IIC only)

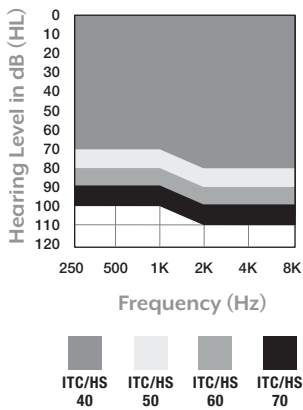
### ITC/HS & ITE Shell Colors

-  Clear
-  Light Brown
-  Pink
-  Blue/Red

## Fitting Range IIC



## Fitting Range ITC/HS



## Wireless Accessories



SurfLink Basic Remote



SurfLink Advanced Remote



SurfLink Media 2



SurfLink Remote Microphone 2

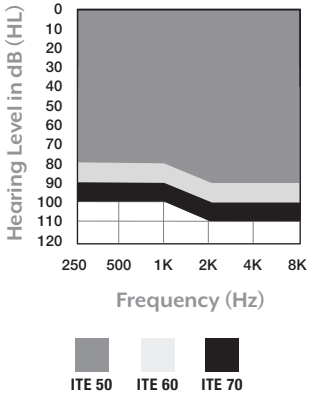


SurfLink Mini Mobile System



SurfLink Programmer

## Fitting Range ITE



Scan for IIC  
Technical Data Sheet



Scan for ITC  
Technical Data Sheet



Scan for HS  
Technical Data Sheet



Scan for ITE  
Technical Data Sheet

BTE  
Behind-the-ear



**BTE R**  
Rechargeable  
with Telecoil



**Battery life:**  
up to 24 hours



**BTE 13**  
With Telecoil



**Battery life:**  
up to 11 days



**Power Plus  
BTE 13**  
With Telecoil

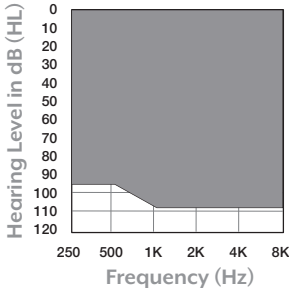


**Battery life:**  
up to 9 days

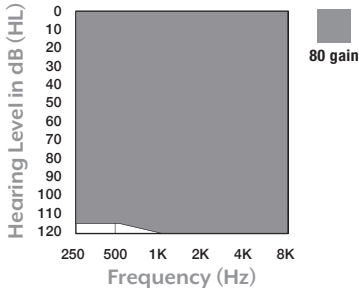
Available Colors

- Bright White with Sterling
- Sterling
- Slate
- Black
- Champagne
- Bronze
- Espresso

Fitting Range BTE R & BTE 13



Fitting Range Power Plus BTE 13



Stock Solutions:



Thin Tube  
Mold



Thin Tube  
Comfort Buds

See page 29 for stock solution options

Custom Thin Tube and BTE Earmolds:



Hard & Soft  
Material Styles



See pages 73 & 75 for earmold options

Wireless Accessories



StarLink Mini  
Remote  
Microphone



StarLink Remote  
Microphone Plus



StarLink  
Remote  
Control 2.0



StarLink Table  
Microphone



StarLink TV  
Streamer

Charger



43014-100

**Premium Standard Charger**  
Onboard Battery  
Compatible with Evolv AI BTE R

- On-the-go charging
- Up to 3 additional charges

Also available without  
onboard battery through  
Parts and Accessories.

Scan for BTE R  
Technical  
Data Sheet



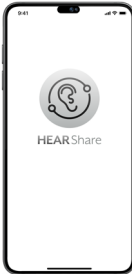
Scan for BTE 13  
Technical  
Data Sheet



Scan for BTE PP 13  
Technical  
Data Sheet



Available Apps



Download  
the Thrive  
or Hear Share  
app here



# evolv<sup>AI</sup>

## BTE 13 CROS

With Telecoil




The Starkey CROS System includes products specifically designed for patients who need sound routed to a better hearing ear. Starkey's CROS solution transmits sound wirelessly from a microphone placed on a patient's unaidable ear to a receiver fitted on a patient's better hearing ear. Devices can also be configured as a BiCROS solution for patients who need amplification in their better hearing ear.


### Special Features

- Clear and consistent wireless streaming using 2.4 GHz + NFMI technology
- Telecoil standard in Evolv AI CROS receivers
- Compatible with 2.4 GHz accessories

### Stock Thin Tube Solutions:




Thin Tube Mold



Thin Tube Comfort Buds

See page 29 for stock solution options

### Custom Thin Tube and BTE Earmolds:



Hard & Soft Material Styles

See pages 73 & 75 for earmold options

### Wireless Accessories



StarLink Mini Remote Microphone



StarLink Remote Microphone Plus



StarLink Remote Control 2.0



StarLink Table Microphone



StarLink TV Streamer

### Radio Information

Antenna type:	Coil wrapped on ferrite core
Operation frequency:	10.281 MHz NFMI
Occupied bandwidth (99% BW):	400 kHz
Modulation:	8 DPSK
Operating range:	30 cm
Wearing options:	Receiver-In-Canal and Behind-The-Ear
Use case:	Streaming of audio signal to receiving hearing aid on the other ear

### Audio Information

Audio Quality: 20 kHz sampling frequency

### Standards Applied

USA	Canada
BTE 13 FCC ID: EOA-24EVOLVB13	BTE 13 IC: 6903A-24EVOLVB13

### Compatibility

Evolv AI BTE 13 CROS is compatible with Evolv AI BTE 13

### General Information

#### Transportation and storage conditions for Zinc Air Products:






-40°C (-40°F) to +60°C (140°F) and 10%-95% rH. Your hearing aids are designed to operate beyond the range of temperatures comfortable to you, from very cold up to 50°C (122°F).

#### Safety Standards:

Meets IEC 60601-2-66 safety standard and IEC 60601-1-2 EMC standard.

# Charger Guide

CHARGING SOLUTIONS

EDGE <sup>AI</sup>  GENESIS <sup>AI</sup>	StarLink Premium Charger 2.0	StarLink Charger 2.0	StarLink Premium Custom Charger 2.0*	StarLink Custom Charger 2.0*
				
	mRIC: P00010779 RIC RT: P00010780	mRIC R: P00010776 RIC RT: P00010777	ITC/HS R, ITE R, CIC R NW: P00010781	ITC/HS R, ITE R, CIC R NW: P00010778
	Default			
	Onboard Battery			
Turbo Charge				
evolv <sup>AI</sup>	Premium Standard Charger**	Standard Charger**	Standalone replacement chargers are available through the ROES desktop.	
				
	RIC R, BTE R: 43014-100	RIC R, BTE R: 43084-100		
	Default			
	Onboard Battery			
Turbo Charge				

\*Compatible with legacy custom rechargeable products (Evolv AI, Livio AI, Livio Edge AI and Livio)  
\*\*Compatible with legacy standard rechargeable products (Evolv AI, Livio AI, Livio, Livio Edge AI and Muse IQ BTE R & RIC R devices)

## StarLink Premium Charger 2.0

Portable charging for all New Edge AI, Signature Series, and Genesis AI rechargeable hearing aid models



mRIC R  
P00010779



RIC RT  
P00010780



Custom Rechargeable  
P00010781



Outside base label:

- Device identification
- Battery icon = onboard battery

# StarLink Premium Charger 2.0 Key features:



**Premium onboard battery**  
for portable charging

**3 models:**  
RIC RT, mRIC R, Custom

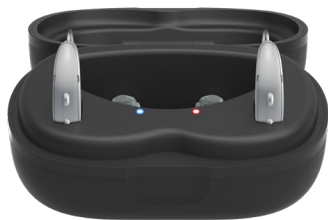
**Charger battery LED indicators**

**Hearing aid LED indicator**  
One each for L/R show charging in progress and charging complete

**Colored hearing aid indicator**  
Blue for Left, Red for Right

**Easily fit** all RIC cables  
and Custom Cased molds

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**Non-premium chargers are available to order through Parts and Accessories as an option for new rechargeable hearing aid orders.**

*Non-premium chargers do not include an onboard battery and must be plugged into an external power source to function/charge the hearing aids.*



## StarLink Charger 2.0

**mRIC R**  
P00010776

**RIC RT**  
P00010777

## StarLink Custom Charger 2.0

**ITC R/HS R, ITE R, CIC R NW**  
P00010778

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Premium  
Standard Charger  
43014-100

Standard Charger  
43084-100

Premium Standard Charger

Onboard battery • Evolv AI BTE R

- Front LEDs indicate charging status of the hearing aids.
- Back LEDs indicate charging status of the charger itself.
- Magnetic posts provide easy hearing aid placement.
- Onboard lithium-ion battery allows for on-the-go charging.

**i** Non-premium chargers are available to order through Parts and Accessories as an option for new rechargeable hearing aid orders.

*Non-premium chargers do not include an onboard battery and must be plugged into an external power source to function/charge the hearing aids.*



App  
Compatibility:



	My Starkey	Thrive	Hear Share	T2 App
<b>EDGE<sup>AI</sup></b> mRIC R, RIC RT, RIC 312, ITC/HS R, ITE R, CIC	•		•	
<b>Signature<sup>AI</sup></b> CIC R NW, IIC NW				•
<b>GENESIS<sup>AI</sup></b> mRIC R, RIC RT, RIC 312, ITC/HS R, ITE R, CIC	•		•	
<b>evolv<sup>AI</sup></b> BTE R, BTE 13, PP BTE 13		•	•	





Check Device  
Compatibility

### Veteran Phone Support Access NEW

Starkey's Veteran Technical Support phone number is now visible in the My Starkey app. Let Starkey handle your patients' technical support needs, so you can focus on in-person care.

### Deferred Account Setup NEW

Patients can **skip for now** to enjoy features like streaming, volume control, and program change. They can create a secure account later to access advanced features such as TeleHear, Fall Alert and sharing.

### Streamlined Consent Process NEW

Patients can consent to the data My Starkey collects with a simple toggle switch. This includes data for hearing aid performance, activity tracking, and analytics.

### Streaming Configuration NEW

Customize the streaming frequency response through My Starkey
















## Accessories

Easy to pair, effortless to enjoy



Accessory Guide

WIRELESS ACCESSORIES		StarLink Edge TV Streamer	StarLink Edge Remote Microphone	StarLink Edge Table Microphone	StarLink Remote Control 2.0	StarLink Mini Remote Microphone	StarLink Remote Microphone Plus	StarLink Table Microphone	StarLink TV Streamer
	EDGE <sup>AI</sup>								
	GENESIS <sup>AI</sup>	•	•	•	•				
	evolv <sup>AI</sup>				•	•	•	•	•
900 MHz ACCESSORIES		SurfLink Media 2	SurfLink Advanced Remote Control	SurfLink Basic Remote	SurfLink Remote Microphone 2	SurfLink Mini Mobile			
	Picasso								

StarLink Edge Accessories



**StarLink Edge Remote Microphone**  
Our sleek, rechargeable StarLink Edge Remote Microphone makes it easy for Edge AI hearing aid wearers to enjoy one-on-one conversations in noise. It provides effortless binaural streaming to various sources with instant start/stop capability when powered on or off. Also works as a remote control.

**StarLink Edge Table Microphone**  
Featuring eight built-in microphones, our rechargeable StarLink Edge Table Microphone makes it easy for Edge AI hearing aid wearers to automatically focus on varying signals of interest in multi-speaker environments. It instantly starts/stops streaming various audio the moment the accessory is powered on or off.

**StarLink Edge TV Streamer**  
Future-proof and Auracast ready, our Edge TV Streamer is 60% smaller than previous streamers and uses Bluetooth® Low Energy (LE) Audio protocol to stream audio straight from a TV to paired Edge AI hearing aids.

# StarLink Accessories



## StarLink Remote Control 2.0

Redesigned for maximum simplicity. Edge AI, Genesis AI, and Evolv AI wearers can easily control volume, change programs, and quickly access a favorite feature.

Replaceable cell battery (CR 2032) and handy lanyard are included.

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## StarLink Table Microphone



With eight built-in microphones, our Table Microphone is designed to improve listening in noise by allowing Genesis AI and Evolv AI wearers to focus on the primary speaker in a multiple-speaker environment such as a meeting, family gathering, or noisy restaurant. It also functions as a body-worn remote microphone, or even as a TV streamer.



## StarLink TV Streamer

Stream audio from a television or other electronic audio source directly to Genesis AI and Evolv AI hearing aids; easy to use and supports both analog and digital input sources.

58



## StarLink Remote Mic Plus

Patients can enjoy one-on-one conversations in noisy environments and easily stream binaurally from four different audio sources (Bluetooth®, Telecoil, FM or Line-In.) to Genesis AI and Evolv AI hearing aids.



## StarLink Mini Remote Mic

Genesis AI and Evolv AI wearers with older mobile devices can enjoy one-on-one conversations in noisy environments with our small, easy-to-use Mini Remote Mic by clipping it to the clothing of the person being spoken to. It can also be used as a TV streamer by placing it near the sound source. Compatible with Genesis AI, Evolv AI and Livio wireless hearing aids.

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# StarLink

## How to pair StarLink Edge and StarLink accessories

Follow these steps before putting any StarLink accessory into pairing mode:

- 1. Put hearing aids in pairing mode.**
  - From the software Accessory screen click the “+” or “pair”; if outside the software, power aids off then on.
- 2. Place the hearing aids/CROS receiver within 6 inches of the accessory.** (*fig. 1*)
  - Ensure CROS transmitter is out of pairing range or powered off.
- 3. Put the accessory into pairing mode** based on its individual instructions below.

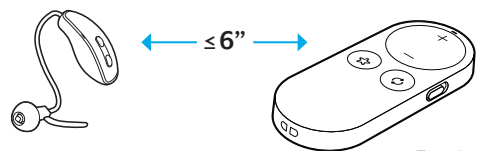


Fig. 1

60

Pairing Mode for StarLink Edge Accessories



**StarLink Edge TV Streamer**  
Short press the pairing button to put TV Streamer into pairing mode.

- LED will blink green. Pairing is successful when the green LED is solid.



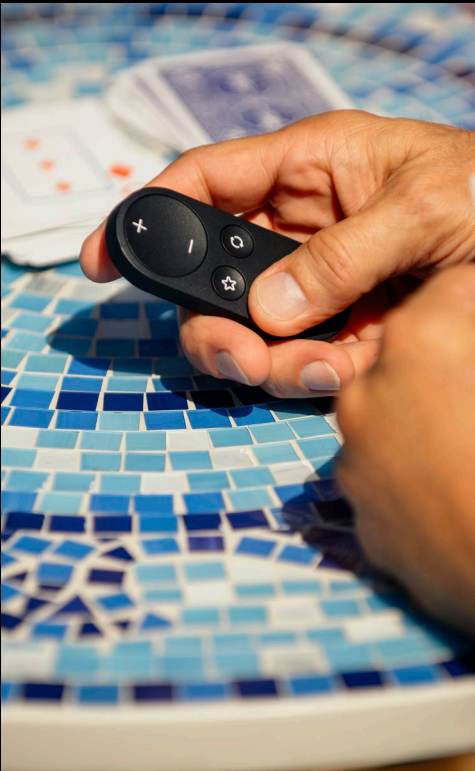
**StarLink Edge Remote Microphone**  
Press and hold the pairing button for two seconds. The LED will blink green.

- Within a minute, the LED will turn solid green for two seconds when pairing completes on each hearing aid.



**StarLink Edge Table Microphone**  
Press pairing button on the bottom of the device for two seconds.

- Blinking blue brackets turn green for each paired hearing aid.



Pairing Mode for StarLink Accessories



**StarLink Table Mic**  
Press Link button for 2 seconds and release.

- Blinking blue brackets turn green for each paired hearing aid.



**StarLink Mini Remote Mic**  
Double click the power button.

- LED status indicator will alternately blink blue and red. A green LED will blink for each paired hearing aid.



**StarLink Remote Control 2.0**  
Press and hold Favorite button for 5 seconds.

- LED will rapidly blink then turns solid for 2 seconds when devices are paired.



**StarLink TV Streamer**  
Press pairing button once.

- LED will rapidly blink blue then blinks green for each paired hearing aid.



**StarLink Remote Mic Plus**  
Press and hold the Volume+ button and Input Mode button and for 7 seconds and release.

- LED status indicator will alternately blink blue and red. A green LED will blink for each paired hearing aid.



# SurfLink Accessories



Advanced



Basic

## SurfLink Remotes

With the SurfLink Remote, patients can control memory and volume adjustments, mute their wireless Picasso hearing aids, or go in and out of streaming mode.

**Available in advanced and basic models.**



## SurfLink Media 2

SurfLink Media 2 is a set-and-forget media streaming solution that connects to TVs, MP3 players and more, to stream audio directly to your wireless Picasso hearing aids.

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## SurfLink Remote Microphone 2

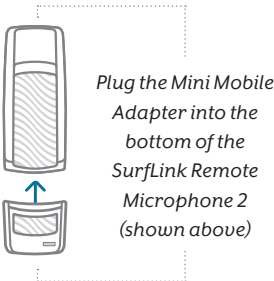


The SurfLink Remote Microphone 2 is designed to stream audio directly to your patients' wireless Picasso hearing aids. This discreet, lightweight device can be worn by a conversation partner to aid patients in one-on-one conversations or settings with multiple speakers.



## SurfLink Mini Mobile System

The SurfLink Mini Mobile System is a small and simple cell phone streaming solution. You can connect any device with Bluetooth technology to your Picasso hearing aids.



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Compatible with Picasso wireless hearing aids.

# SURFLINK

## How to pair SurfLink accessories



SurfLink Advanced and Basic Remotes



SurfLink Remote Microphone 2



SurfLink Media 2



SurfLink Mini Mobile System



ENHANCED

# Starkey Pro Fit

Based on input from clinicians, we've made the following enhancements to our intuitive new fitting software.



Learn more about fitting tips

## User Control Demo NEW

Demonstrate user control functionality during a fitting.

## Live Demo Stream INDUSTRY EXCLUSIVE

Demonstrate and fine-tune streaming without disconnecting hearing aids from Pro Fit.

## Multiflex Tinnitus Pro

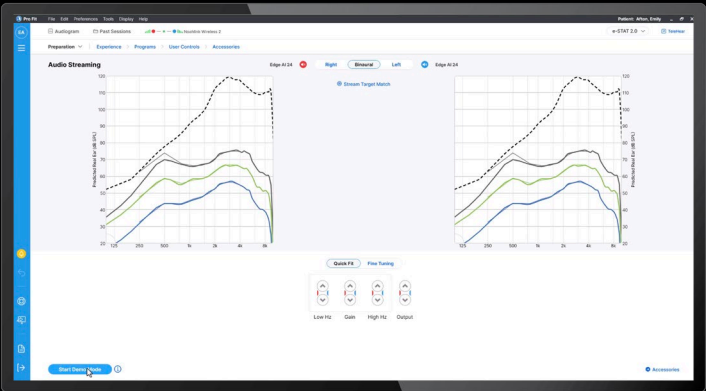
Eight ready-to-fit masking stimuli, including ocean sound.



# Live Demo Stream

With our industry-exclusive live demo stream, you can now make adjustments to the streaming program without the hassle of disconnecting the hearing aids from the Pro Fit software. While on the Audio Streaming Configuration screen, simply select “Start Demo”. Your patients can then test the streaming sound quality on a connected device or the StarLink Edge TV Streamer. While they do this, you make real-time fine-tuning adjustments.

This saves you considerable time by streamlining the fitting process, offering a convenient way to manage streaming adjustments.



# Multiflex Tinnitus Pro

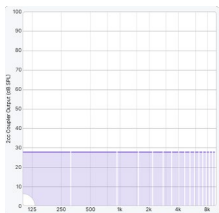
**Delivering personalized relief for each individual**  
Five new ready-to-fit masking stimuli are now available in Pro Fit



# Multiflex Tinnitus Pro

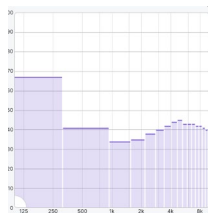


## WHITE NOISE



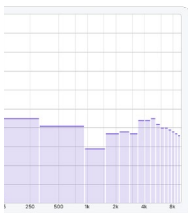
Signal level based on PTA and comprised of equal energy distribution across frequencies

## AUDIOGRAM-SHAPED NOISE



Automatic shaping of the tinnitus stimulus based on the hearing loss

## CUSTOM NOISE



Custom shaping of the tinnitus stimulus based on MDLs and MMLs

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## OCEAN NOISE

Mimics the sound of the ocean for an alternative masker to traditional options



Waves

## PINK NOISE

Comprised of less high-frequency energy compared to White Noise



Light Rain



River



Wind

## RED NOISE

Comprised of less high-frequency energy compared to Pink Noise



Rumbling Thunder



Waterfall



Heavy Rainfall

## BLUE NOISE

Comprised of less low-frequency energy compared to White Noise



Steam



Computer Fan



Water Spray

## PURPLE NOISE

Comprised of less low-frequency energy compared to Blue Noise



Water Faucet



Hiss



Dentist Drill

70

All styles of Edge AI and Starkey Signature Series

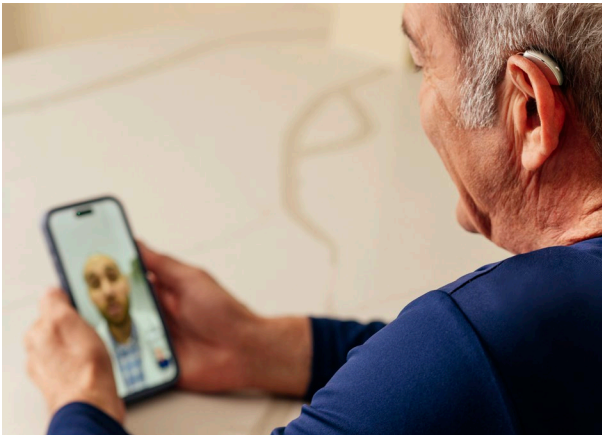
Hearing Aid Earmolds



# TeleHear

















We have now brought more of what you love from Pro Fit to TeleHear:

- Sound Manager - Ability to adjust the various settings.
- Consonant Brightness - Ability to adjust strength.
- Compression Ratios - Can now view on the fine-tuning screen.
- Fitting Graph Icons - The various icons will now show up on the fitting graph indicating when a feature is active in a specific memory.



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## Custom RIC Earmolds

Hard Material Styles DIGITAL SLS				Soft Material Styles HIGH STRENGTH SILICONE			
							
RIC EARMOLD*	RIC HELIX	RIC CANAL LOCK*	RIC SKELETON*	RIC HOLLOW	RIC HELIX	RIC EARMOLD	RIC SKELETON
							
CUSTOM CASED	RIC SHELL*	RIC SEMI SKELETON*	RIC HALF SHELL*	RIC CANAL LOCK	RIC SHELL	RIC HALF SHELL	RIC SEMI SKELETON

DEFAULT COLOR FOR BOTH MATERIALS IS CLEAR — see page 76 for color options

\*Will default to hollow when ordered in Digital SLS material

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Custom Thin Tube Earmolds

Hard Material Styles


DIGITAL SLS

Soft Material Styles


HIGH STRENGTH SILICONE




SHELL




HALF SHELL




CANAL




CANAL LOCK




SKELETON




HOLLOW  
CANAL LOCK




SHELL




HALF SHELL



CANAL



CANAL  
LOCK




SKELETON

DEFAULT COLOR FOR BOTH MATERIALS IS CLEAR — see page 76 for color options

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Stock Solutions

Stock RIC Molds




Standard	52817-000
Small	52817-002
Extra Small	52817-003

Stock Helix RIC Mold




Standard	52817-004
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Stock Hollow Silicone Molds



Standard	52817-035
Small	52817-034
Extra Small	52817-033


Stock Thin Tube Solution



Standard	52817-001
----------	-----------

Comfort Buds: Open


(10 Packs)



5 mm	53270-001
6 mm	53270-002
7 mm	53270-003
9 mm	53270-004
11 mm	53270-005


Comfort Buds: Occluded

(10 Packs)




5 mm	53271-001
6 mm	53271-002
7 mm	53271-003
9 mm	53271-004
11 mm	53271-005


SnapFit 2.0 Receiver Options for Edge AI and Genesis AI




L




M




P



40 gain




50 gain



60 gain

Domes: Power

(10 Packs)








8-10 mm	42069-000
10-12 mm	42070-000
12-14 mm	42071-000

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Custom BTE Earmolds

Hard Material Styles  
DIGITAL SLS



SHELL  
HALF SHELL  
CANAL  
CANAL LOCK  
  
SKELETON

Soft Material Styles  
HIGH STRENGTH SILICONE



SHELL  
HALF SHELL  
CANAL  
CANAL LOCK  
  
SKELETON

DEFAULT COLOR FOR BOTH MATERIALS IS CLEAR — see page 76 for color options

Earmold Vent Size Chart

Vent Name	Approximate Size
Pressure Vent	0.8 mm
Small	1.2 mm
Medium	1.6 mm
Large	2.55 mm
Select-A-Vent	3.37 mm
Large as possible	As large as canal allows
IROS	As large as canal allows with step back from canal tip

VENT SIZE IS LIMITED BY EAR ANATOMY.  
CONSIDER THE PATIENT’S PREVIOUS  
EXPERIENCE AND THE SIZE AND SHAPE OF  
THE CANAL.

Earmold Color Chart

Color Name	Approximate Color
Clear	
Red	
Blue	
Pink/Rose Transparent	
Tan	
Light Brown Transparent	
Medium Brown	
Dark Brown	

# Hearing Protection & Specialty Molds

Every ear is unique, which is why SoundGear offers a wide variety of hearing protection and specialty earmold devices to fit the unique needs of your patients. From custom electronic hearing protection to sleeping plugs, SoundGear has a solution.

Hearing protection you can count on



## ELECTRONIC SOLUTIONS

Our electronic solutions feature the most advanced digital technology available.



### PHANTOM

World's first custom, rechargeable, and Bluetooth® compatible hearing aid and protection device.

- 90 dB max output
- 30 dB gain



### SILVER

ITE custom fit electronic molded to each individual's unique ear.

- 95 dB max output
- 30 dB gain
- 24 dB NRR



### SHIELD

Delivers dynamic digital—right out of the box, hearing protection with up to 26 dB of noise reduction instantly suppressing loud, damaging sounds.

#### Recreational


- 93 dB SPL, 26 dB NRR

#### Industrial

- 80 dB SPL, 26 dB NRR

# NON-ELECTRONIC SOLUTIONS


For over 50 years, Starkey has been the recognized leader in custom hearing instruments. With SoundGear, we've integrated out renowned manufacturing and technology innovation into non-electronic solutions that deliver:



### Solid earplugs

Outstanding noise protection in a variety of recreational and occupational environments


- 27 dB NRR



### High-frequency noise filters (Hocks)

Contains a patented acoustical chamber and filter that attenuates sound to appropriate levels in the workplace or on the range.

- 19-22 dB NRR

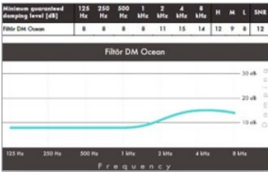


### Filtered earplugs

Referred to as musician or industrial earplugs, these earplugs attenuate across all frequencies.

- 10 dB
- 17 dB
- 26 dB
- Impulse filters

## FILTER OPTIONS



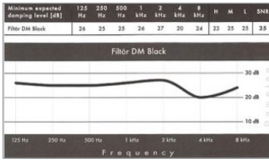
### 10 dB Filter

- Musicians
- Concert goers
- Motorcyclists
- Production and/or manufacturing
- Sporting events



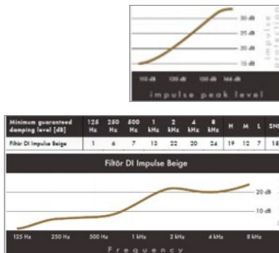
### 17 dB Filter

- Musicians
- Concert goers
- Motorcyclists
- Production and/or manufacturing
- Sporting events



### 26 dB Filter

- Shooters
- Weekend warriors
- Motorsports




### Impulse Filter

- Shooters
- Range instructors
- Construction

Specialty Earplug Solutions


Digital SLS / HS Silicone 60 / HS Silicone 40



### Swim Earplug

**Floatable**


Custom-fit earplugs that seal out water; floatable if dropped in the water.



### CEP Connection

**HS Silicone 60 / HS Silicone 40**


The CEP earmold is a custom style canal earmold designed to fit the screw set of the CEP pilot connection.



### Sleeping Earplug

**HS Silicone 60 / HS Silicone 40**

Smallest earplugs available using a soft material with a low profile for comfort while sleeping.




### Anesthesiologist Mold

**Digital SLS**


Allows a metal snap-on adaptor to fit 1/8 inch size tubing. Comes with a 42-inch length of tubing.

# ORDERING SOUNDGEAR


## VA PROCESS




- StarkeyPro.com
- Government Tab
- Print order form\*



Order submitted through the Prosthetics department




Order is sent to Starkey.\*\* Impressions are scanned and held until payment is received.




When payment is received, order shipped to office.


## DOD PROCESS



- StarkeyPro.com
- Government Tab
- Print order form\*



Order is sent to Starkey.\*\* Impressions are scanned and held until payment is received



When payment is received, order shipped to office.

Please reach out to your Starkey Government Services  
Inside Audiology Representative if you need assistance.  
**866.418.6928**




\*Pricing is on the order form, but if a quote is needed, the Starkey Support Audiologist can provide one.  
\*\*For existing Starkey patients, send order form in impression box or fax order form to GS at 952-828-6974.

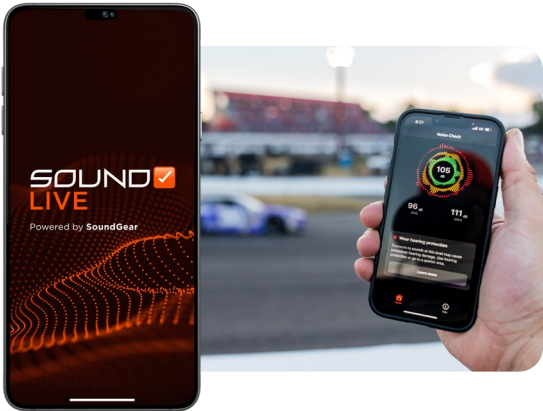


# SOUND LIVE

Powered by **SoundGear**

## DOWNLOAD THE SOUNDCHECK LIVE APP:

1. Open the **App Store**  on Apple devices, or **Google Play**  on Android devices.
2. In the search box, type  **SoundCheck Live**.
3. Tap **GET** on Apple devices, or **INSTALL** on Android devices. This will download the app to your mobile device.



# Pro Tips



# Hearing Aid Care



## Hear Clear Receiver Wax Guards

The Hear Clear exclusive earwax protection system uses disposable wax guards. The innovative wax guards prevent earwax accumulation in the hearing aid receiver. Hear Clear receiver protection is compatible with all custom and RIC products on contract.

1.

Insert empty end of the application stick straight into used wax guard in hearing aid.
2.

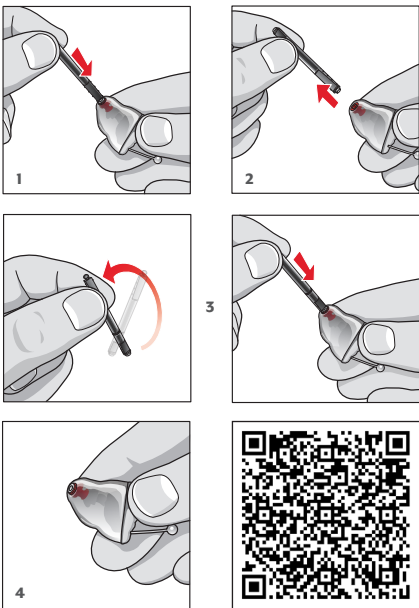
Pull stick **straight** out (do not twist) to remove used wax guard.
3.

Use opposite end of stick to firmly insert clean wax guard into hearing aid.
4.

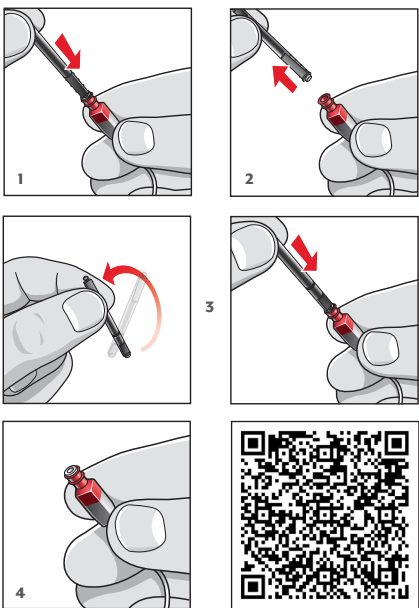
Pull stick **straight** out (do not twist) and discard.



### Custom



### RIC



# SCIF Compliant Hearing Aids

Hearing aids that have hands-free two-way audio features that can be disabled through Pro Fit:

Edge AI Family:

- Edge AI RIC RT
- Edge AI RIC RT CROS
- Edge AI mRIC R
- Edge AI RIC 312
- Edge AI RIC 312 CROS
- Edge AI ITE R
- Edge AI ITC/HS R
- Edge AI CIC

Genesis AI Family:

- Genesis AI RIC RT (SCIF)\*
- Genesis AI RIC RT CROS (SCIF)\*

Hearing aids that do not have hands-free two-way audio features (inherently SCIF compliant):

Signature Series Family:

- Signature Series CIC R NW
- Signature Series IIC NW

Picasso Family:

- Picasso ITE
- Picasso ITC/HS
- Picasso IIC

*\*These devices must be ordered as SCIF devices, as they have different part numbers. If ordering through the Veterans Administration, orders must be placed through Prosthetics.*

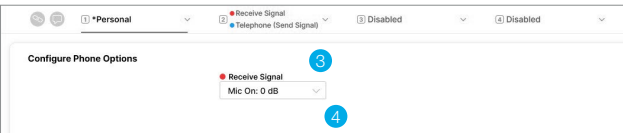
## Setting Up AmpCROS

Some patients with bilateral hearing loss may have an ear that receives sound input for spatialization but has very poor word recognition. The AmpCROS is a binaural fitting method that uses a telephone program to transmit audio from the poorer side to the better ear while simultaneously stimulating the poorer ear.

- 1
- Program the hearing aids using Pro Fit for optimal audibility and comfort in the poorest ear, and optimal audibility, comfort, sound quality and clarity in the better ear.
- 2
- Select **Programs** from the **Preparation** session or from the **Flyout Menu** ≡.
- 3
- Assign a program as Telephone and assign the poorer ear to “Telephone (Send Signal)” and the better ear to “Receive Signal”. This is a manual program that requires the patient to use either a program user control or the Remote Control 2.0 for engagement. [Fig. 1]

- 4
- Under Configure Phone Options select **Mic on: 0 dB** from the dropdown menu. [Fig. 1]
- 5
- Fine tune the acoustical parameters of the Amp-CROS program for optimal comfort and clarity within the restrictions of the telephone program.

**NOTE:** *The Telephone program defaults to omnidirectional.*



Hearing Aid Programming Guide |

Programming Connections

Pro Fit - Edge AI, Signature Series & Genesis AI

Supported Programmers:

● NOAHLINK Wireless 2.0 / NOAHLINK Wireless

● HiPro 2 / HiPro USB / SpeedPort 2 / SpeedPort / NOAHLINK

Product						
	RIC 312	RIC RT	mRIC R	2.4 GHz Custom	IIC NW	CIC R NW
Edge AI	●	●	●	●	N/A	N/A
Signature Series	N/A	N/A	N/A	N/A	●	●
Genesis AI	●	●	●	●	N/A	N/A

Signature Series

- NOTES
- It is recommended that a battery be in the hearing aid when programming with a flex strip.
  - VC position does not matter as the hearing aid volume control is disabled during programming.
  - Starkey uses purple programming cables. Flex strips will connect to the cables.



Hearing Aid Programming Guide |

Programming Connections





Inspire - Evolv AI & Picasso

Supported Programmers:

● NOAHLINK Wireless 2.0 / NOAHLINK Wireless

● HiPro 2 / HiPro USB / SpeedPort 2 / SpeedPort / NOAHLINK

● SurfLink Wireless

Product				
	BTE R	BTE 13	Power Plus BTE 13	900 MHz Custom
Evolv AI	●	●	●	
Picasso				● ●

Explore Our Updated Appointment Resources: For valuable materials and videos designed to assist you and your Veteran, visit the Appointment Resources page under the Support Your Patients section at [Starkeypro.com/Government](https://starkeypro.com/Government).



DOMES

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
Open Comfort Earbud 5 mm	Earbuds	10	53270-001	\$4.68
Open Comfort Earbud 6 mm	Earbuds	10	53270-002	\$4.68
Open Comfort Earbud 7 mm	Earbuds	10	53270-003	\$4.68
Open Comfort Earbud 9 mm	Earbuds	10	53270-004	\$4.68
Open Comfort Earbud 11 mm	Earbuds	10	53270-005	\$4.68
Occluded Comfort Earbud 5 mm	Earbuds	10	53271-001	\$4.68
Occluded Comfort Earbud 6 mm	Earbuds	10	53271-002	\$4.68
Occluded Comfort Earbud 7 mm	Earbuds	10	53271-003	\$4.68
Occluded Comfort Earbud 9 mm	Earbuds	10	53271-004	\$4.68
Occluded Comfort Earbud 11 mm	Earbuds	10	53271-005	\$4.68
Sleeve Comfort Earbud 4 mm	Earbuds	10	53273-000	\$4.68
Power Dome 8–10 mm	Earbuds	10	42069-000	\$4.68
Power Dome 10–12 mm	Earbuds	10	42070-000	\$4.68
Power Dome 12–14 mm	Earbuds	10	42071-000	\$4.68
Dome Kit Closed	Earbuds	32	53265-000	\$15.08
Dome Kit Open	Earbuds	32	53264-000	\$15.08
Power Dome Kit	Earbuds	6	42072-000	\$3.12

MIC COVERS

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
Custom Mic Cover Small 32 Pk Black	Edge AI, Signature Series, Genesis AI, Evolv AI, Livio Edge AI, Livio AI, Livio, Picasso, Muse iQ, Muse - [CIC]	32	52964-00B	\$7.40
Custom Mic Cover Large 48 Pk Pink/Light Brown	Edge AI, Genesis AI, Evolv AI, Livio Edge AI, Livio (ITE R, HS R, ITC R) and Picasso, Muse iQ, Muse (ITE, HS, ITC)	48	52966-023	\$7.40

RIC RECEIVERS

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
L SNAPFIT 2.0 RCVR LT Size 1	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35138-131	\$32.76
L SNAPFIT 2.0 RCVR RT Size 1	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35144-131	\$32.76
L SNAPFIT 2.0 RCVR LT Size 2	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35138-132	\$32.76
L SNAPFIT 2.0 RCVR RT Size 2	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35144-132	\$32.76
L SNAPFIT 2.0 RCVR LT Size 3	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35138-133	\$32.76
L SNAPFIT 2.0 RCVR RT Size 3	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35144-133	\$32.76



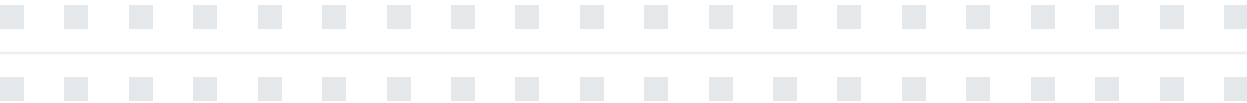
RIC RECEIVERS

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
L SNAPFIT 2.0 RCVR LT Size 4	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35138-134	\$32.76
L SNAPFIT 2.0 RCVR RT Size 4	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35144-134	\$32.76
L SNAPFIT 2.0 RCVR LT Size 5	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35138-135	\$32.76
L SNAPFIT 2.0 RCVR RT Size 5	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35144-135	\$32.76
M SNAPFIT 2.0 RCVR LT Size 1	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	37096-131	\$32.76
M SNAPFIT 2.0 RCVR RT Size 1	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	37097-131	\$32.76
M SNAPFIT 2.0 RCVR LT Size 2	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	37096-132	\$32.76
M SNAPFIT 2.0 RCVR RT Size 2	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	37097-132	\$32.76
M SNAPFIT 2.0 RCVR LT Size 3	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	37096-133	\$32.76
M SNAPFIT 2.0 RCVR RT Size 3	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	37097-133	\$32.76
M SNAPFIT 2.0 RCVR LT Size 4	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	37096-134	\$32.76



RIC RECEIVERS

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
M SNAPFIT 2.0 RCVR RT Size 4	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	37097-134	\$32.76
M SNAPFIT 2.0 RCVR LT Size 5	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	37096-135	\$32.76
M SNAPFIT 2.0 RCVR RT Size 5	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	37097-135	\$32.76
P SNAPFIT 2.0 RCVR LT Size 1	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35147-131	\$32.76
P SNAPFIT 2.0 RCVR RT Size 1	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35148-131	\$32.76
P SNAPFIT 2.0 RCVR LT Size 2	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35147-132	\$32.76
P SNAPFIT 2.0 RCVR RT Size 2	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35148-132	\$32.76
P SNAPFIT 2.0 RCVR LT Size 3	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35147-133	\$32.76
P SNAPFIT 2.0 RCVR RT Size 3	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35148-133	\$32.76
P SNAPFIT 2.0 RCVR LT Size 4	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35147-134	\$32.76

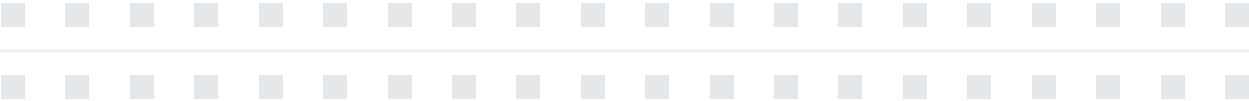


RIC RECEIVERS

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
P SNAPFIT 2.0 RCVR RT Size 4	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35148-134	\$32.76
P SNAPFIT 2.0 RCVR LT Size 5	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35147-135	\$32.76
P SNAPFIT 2.0 RCVR RT Size 5	Edge AI, Genesis AI (RIC RT), Edge AI, Genesis AI (mRIC R), Edge AI, Genesis AI (RIC 312)	1	35148-135	\$32.76
CROS SNAPFIT 2.0 LT SIZE 1	Edge AI CROS RIC RT, Edge AI CROS RIC 312, Genesis AI CROS RIC RT, Genesis AI CROS RIC 312	1	31594-131	\$26.00
CROS SNAPFIT 2.0 RT SIZE 1	Edge AI CROS RIC RT, Edge AI CROS RIC 312, Genesis AI CROS RIC RT, Genesis AI CROS RIC 312	1	31595-131	\$26.00
CROS SNAPFIT 2.0 LT SIZE 2	Edge AI CROS RIC RT, Edge AI CROS RIC 312, Genesis AI CROS RIC RT, Genesis AI CROS RIC 312	1	31594-132	\$26.00
CROS SNAPFIT 2.0 RT SIZE 2	Edge AI CROS RIC RT, Edge AI CROS RIC 312, Genesis AI CROS RIC RT, Genesis AI CROS RIC 312	1	31595-132	\$26.00
CROS SNAPFIT 2.0 LT SIZE 3	Edge AI CROS RIC RT, Edge AI CROS RIC 312, Genesis AI CROS RIC RT, Genesis AI CROS RIC 312	1	31594-133	\$26.00
CROS SNAPFIT 2.0 RT SIZE 3	Edge AI CROS RIC RT, Edge AI CROS RIC 312, Genesis AI CROS RIC RT, Genesis AI CROS RIC 312	1	31595-133	\$26.00
CROS SNAPFIT 2.0 LT SIZE 4	Edge AI CROS RIC RT, Edge AI CROS RIC 312, Genesis AI CROS RIC RT, Genesis AI CROS RIC 312	1	31594-134	\$26.00
CROS SNAPFIT 2.0 RT SIZE 4	Edge AI CROS RIC RT, Edge AI CROS RIC 312, Genesis AI CROS RIC RT, Genesis AI CROS RIC 312	1	31595-134	\$26.00

RIC RECEIVERS

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
CROS SNAPFIT 2.0 LT SIZE 5	Edge AI CROS RIC RT, Edge AI CROS RIC 312, Genesis AI CROS RIC RT, Genesis AI CROS RIC 312	1	31594-135	\$26.00
CROS SNAPFIT 2.0 RT SIZE 5	Edge AI CROS RIC RT, Edge AI CROS RIC 312, Genesis AI CROS RIC RT, Genesis AI CROS RIC 312	1	31595-135	\$26.00
RIC SnapFit 2.0 Kit	Edge AI (RIC RT, mRIC R, RIC 312) Genesis AI (RIC RT, mRIC R, RIC 312)	1	78000-000	\$566.80
40 GAIN SNAPFIT RCVR LT SIZE 1	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18611-131	\$32.76
40 GAIN SNAPFIT RCVR RT SIZE 1	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18610-131	\$32.76
40 GAIN SNAPFIT RCVR LT SIZE 2	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18611-132	\$32.76
40 GAIN SNAPFIT RCVR RT SIZE 2	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18610-132	\$32.76
40 GAIN SNAPFIT RCVR LT SIZE 3	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18611-133	\$32.76
40 GAIN SNAPFIT RCVR RT SIZE 3	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18610-133	\$32.76
40 GAIN SNAPFIT RCVR LT SIZE 4	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18611-134	\$32.76
40 GAIN SNAPFIT RCVR RT SIZE 4	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18610-134	\$32.76
40 GAIN SNAPFIT RCVR LT SIZE 5	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18611-135	\$32.76
40 GAIN SNAPFIT RCVR RT SIZE 5	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18610-135	\$32.76
50 GAIN SNAPFIT RCVR LT SIZE 1	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18617-131	\$32.76



RIC RECEIVERS

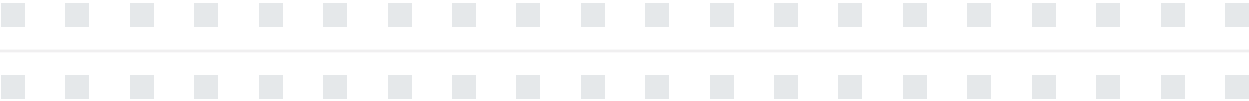
DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
50 GAIN SNAPFIT RCVR RT SIZE 1	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18616-131	\$32.76
50 GAIN SNAPFIT RCVR LT SIZE 2	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18617-132	\$32.76
50 GAIN SNAPFIT RCVR RT SIZE 2	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18616-132	\$32.76
50 GAIN SNAPFIT RCVR LT SIZE 3	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18617-133	\$32.76
50 GAIN SNAPFIT RCVR RT SIZE 3	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18616-133	\$32.76
50 GAIN SNAPFIT RCVR LT SIZE 4	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18617-134	\$32.76
50 GAIN SNAPFIT RCVR RT SIZE 4	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18616-134	\$32.76
50 GAIN SNAPFIT RCVR LT SIZE 5	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18617-135	\$32.76
50 GAIN SNAPFIT RCVR RT SIZE 5	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18616-135	\$32.76
60 GAIN SNAPFIT RCVR LT SIZE 1	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18623-131	\$32.76
60 GAIN SNAPFIT RCVR RT SIZE 1	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18622-131	\$32.76
60 GAIN SNAPFIT RCVR LT SIZE 2	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18623-132	\$32.76
60 GAIN SNAPFIT RCVR RT SIZE 2	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18622-132	\$32.76
60 GAIN SNAPFIT RCVR LT SIZE 3	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18623-133	\$32.76
60 GAIN SNAPFIT RCVR RT SIZE 3	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18622-133	\$32.76
60 GAIN SNAPFIT RCVR LT SIZE 4	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18623-134	\$32.76
60 GAIN SNAPFIT RCVR RT SIZE 4	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18622-134	\$32.76
60 GAIN SNAPFIT RCVR LT SIZE 5	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18623-135	\$32.76
60 GAIN SNAPFIT RCVR RT SIZE 5	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18622-135	\$32.76

RIC RECEIVERS

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
CROS SNAPFIT RCVR LT SIZE 1	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18635-131	\$26.00
CROS SNAPFIT RCVR RT SIZE 1	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18634-131	\$26.00
CROS SNAPFIT RCVR LT SIZE 2	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18635-132	\$26.00
CROS SNAPFIT RCVR RT SIZE 2	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18634-132	\$26.00
CROS SNAPFIT RCVR LT SIZE 3	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18635-133	\$26.00
CROS SNAPFIT RCVR RT SIZE 3	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18634-133	\$26.00
CROS SNAPFIT RCVR LT SIZE 4	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18635-134	\$26.00
CROS SNAPFIT RCVR RT SIZE 4	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18634-134	\$26.00
CROS SNAPFIT RCVR LT SIZE 5	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18635-135	\$26.00
CROS SNAPFIT RCVR RT SIZE 5	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ, Muse	1	18634-135	\$26.00

WIRELESS ACCESSORIES

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
Remote Mic Lanyard	Genesis AI, Evolv AI, Livio Edge AI, Livio AI, Livio, Picasso, Muse iQ, Muse	1	91324-000	\$10.40
Remote Lanyard	Genesis AI, Evolv AI, Livio Edge AI, Livio AI, Livio, Picasso, Muse iQ, Muse	1	90974-000	\$2.38
StarLink Remote 2.0 Lanyard	StarLink Remote Control 2.0	1	P00003632	\$0.54



WIRELESS ACCESSORIES

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
SurfLink Accessory MicroUSB to USB Cable	Picasso, Muse iQ, Muse	1	91053-000	\$1.85
SurfLink Accessories Power Adapter	Picasso, Muse iQ, Muse	1	91160-000	\$12.16
US Power Adapter	StarLink Premium Charger 2.0 (RIC RT, mRIC R, Custom), StarLink Charger 2.0 (RIC RT, mRIC R, Custom), Edge AI Accessories, StarLink Accessories, SurfLink Accessories	1	43092-000	\$7.47

MISCELLANEOUS

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
Neoprene Pouch	All Custom and Standard Hearing Aids	1	P00009163	\$3.89
RIC Fitting Tool Reusable	All RICs	1	83754-007	\$2.34
Professional Fitting Kit	All Custom and Standard Hearing Aids	1	P00009022	\$999.72
Zipper Case	All	1	P00008374	\$24.35
Zinc-Air Cutter	All - non-rechargeable	1	P00011760	\$67.49

CLEANING TOOLS

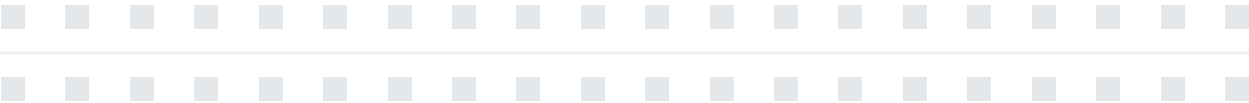
DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
Wax Reamer	All	1	10843-000	\$1.39
Cleaning Brush with Wax Loop	All	1	91403-000	\$0.00
Universal Cleaning Tool	All	1	90796-000	\$0.00
Multi Tool Cleaning Kit	All	1	P00009161	\$3.32

MOISTURE REMOVAL

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
Dry Aid Kit	All	1	60050-000	\$3.12
Desiccant Puck Single	Standard Chargers	1	13729-000	\$1.03
Desiccant Puck Pack of 6	Standard Chargers	1	43015-000	\$5.71

WAX PREVENTION

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
Hear Clear 8 Pk	All Customs and RICs	1	12522-000	\$1.36



RECHARGEABLE ACCESSORIES

DESCRIPTION	MODEL SUPPORTED	QTY	PART #	CONTRACT PRICE
Desiccant Puck Pack of 6	Evolv AI, Livio Edge AI, Livio AI, Livio, Muse iQ	1	43008-000	\$5.71
US Power Adapter	StarLink Premium Charger 2.0 (RIC RT, mRIC R, Custom), StarLink Charger 2.0 (RIC RT, mRIC R, Custom), Edge AI Accessories, StarLink Accessories, SurfLink Accessories	1	43092-000	\$7.47
USB to USB-C Charger Cable	StarLink Premium Charger 2.0 (RIC RT, mRIC R, Custom), StarLink Charger 2.0 (RIC RT, mRIC R, Custom), Edge AI TV Streamer	1	43093-000	\$6.23
USB - MicroUSB Charging Cable	Standard Premium Charger, SurfLink Accessories, StarLink Accessories	1	43110-000	\$5.19



For a full list of available Parts & Accessories  
please visit [StarkeyPro.com/Government](https://StarkeyPro.com/Government)

## Measurements

The data for Starkey hearing instruments are obtained and performance is expressed according to ANSI S3.22 (2009), IEEE C63.19 (2011), IEC 60118-7 (2005) and IEC 60118-0 (1983) with Amendment 1 (1994-01). The Starkey proprietary Real Time Analyzer and the Starkey Automated Design Verification Test System (SADVTS) comprise the basic test equipment. Data may be subject to change with product refinement.

Because of the adaptive signal processing capabilities of Starkey hearing instruments, the hearing instrument must be set to test mode to compare the actual performance of the hearing instrument with these specifications. Starkey hearing instruments may be set to test mode with Inspire X by reading the hearing aid and selecting the “Hearing Aid Test” screen from the menu on the left side of the Inspire X window, then selecting the “Full-on Gain” button.

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