QUICKTIP

My Starkey

Android Version

Smart Assistant

Tap to use voice commands to change programs, set reminders, ask questions on hearing aid topics, and more.

Battery Status

My Starkey

L   R

Current Program

Personal
Your everyday hearing setting

Program Options

Access quick details on the current program, make sound adjustments, and more.

Edge Mode +

Tap to get the best sound instantly for the current environment.

Edge Mode+   Programs   My Hearing

My Hearing

Manage hearing aid features and settings.

Programs

Access programs or create a custom program.

Binaural Volume Control

Accessories

Manage hearing aid accessories.

Monaural Volume Control

Return to Home

Home   Health   Learn   More

More

Access account information, app settings, TeleHear, translations, reminders, and more.

Health

View progress and insights on hearing and physical activity (steps, exercise, and more).

Learn

Access helpful how-to's, tips, and videos on hearing aid topics.

Downloading My Starkey

You must have a Google Play Store account to download My Starkey. A Google Play Store account can be created by going to **Settings>Accounts**. Choose an existing account or select **Add Account** to create a new account.

1. Once an account is set up, open the Play Store.

2. Search for **My Starkey.**

3. Select **Install**.

My Starkey Pairing and Initial Setup

My Starkey will search for and pair to the hearing aids. Pairing should be completed after the hearing aids have been programmed in the Pro Fit software. Ensure that Pro Fit is closed prior to pairing with any Android device.

1. Tap on **Get Started** to begin the app set-up process.

2. Review the Terms of use. Tap **Accept** to continue.

3. Sign in, create an account with an e-mail and password, or select **Skip for now** to postpone account creation. Cloud connectivity allows for TeleHear, Fall Alert and for app/hearing aid information to be backed up and restored.

4. Users are asked to provide consent for My Starkey to collect and store Hearing aid data, Activity tracking, and Analytics. Tap the slider to disable a consent, if desired. Select **Continue.**

5. Select **Continue** to allow My Starkey access to the user's location and to share notifications.

6. Users are asked to allow My Starkey to send the user notifications. Select **Allow** or **Don't Allow**.

7. Ensure the hearing aids are charged and turned on. Select **Continue**.

8. A prompt will inform the user that Nearby Devices Permission is required. Tap **OK**, then select **Allow**.

9. When prompted, select **Pair**, then tap **Agree** to allow My Starkey to access the hearing aids.

10. My Starkey will connect to the hearing aids. Select **Continue**.

You're All Set. Select **Got it** to enter My Starkey.

Features may vary by country.