



SOUNDGEAR

TUNZ

USER MANUAL
Custom Audio & Stage Monitors

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Your SoundGear Tunz

Thank you for your purchase of SoundGear Tunz custom-fit Audio or Stage Monitors! We're pleased that you selected SoundGear Tunz innovative, premier quality monitors, and we greatly appreciate your confidence in our products.

These monitors deliver a quality of sound and comfort that is prized by professional musicians and discriminating audiophiles. SoundGear Tunz advanced transducers provide the true, high fidelity reproduction of a sound studio. Your monitors also significantly reduce ambient noise, providing up to 30 dB of sound isolation to meet the challenges professionals face during live performances — or discriminating audiophiles might experience in noisy environments.

Your SoundGear Tunz Monitors are made by highly trained and experienced audio engineers and technicians using world-class processes and precision equipment. To allow for easy identification, your custom monitors have been laser-inscribed with a unique serial number. A digital scan of your original impressions will be kept on file for 25 months and can be used to order additional or replacement products without the need for new ear impressions.

Use

Unless your devices were created using red or blue materials, they should be color coded with a red dot for your right ear and a blue dot for your left ear.

To insert:

- Hold the device with your thumb and forefinger on the outer edges.
- Tilt your hand slightly forward and gently insert the canal tip into your ear canal and rotate backwards.
- Softly press the device into place with your fingertip.

To remove:

- Grasp the device with your thumb and forefinger; gently rotate forward as you pull outward.

SoundGear Tunz Audio Monitors have permanently affixed cables designed to hang downward. SoundGear Tunz Stage Monitors may have a removable plug or a permanently affixed one and are designed to wrap around the top and behind the ear. We encourage you to gradually increase your wearing time to become accustomed to the unique sensation of your custom-fit SoundGear Tunz Audio Monitors.

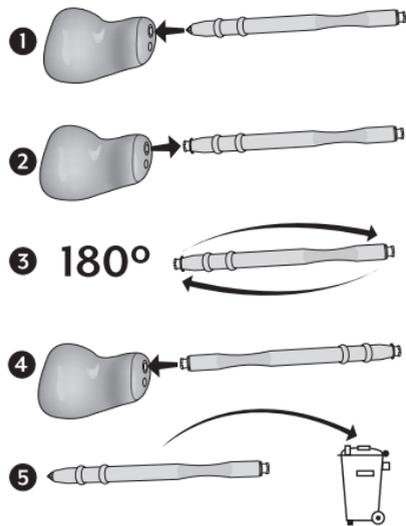


Stage Monitors & Audio Monitors

Follow these tips to ensure your SoundGear Tunz Monitors will provide long-lasting optimum performance.

- Carefully wipe the earpieces with a clean, soft cloth after each use.
- Never expose your monitors to extreme heat or cold.
- Never pull the cable to remove monitors from your ears. Cable damage and/or reduced performance may result.
- Handle carefully to avoid dropping your monitors on hard surfaces.
- Keep your monitors in the protective storage case provided when not in use.
- Never use water, solvents, cleaning fluids or oil to clean your instrument.
- The Hear Clear exclusive earwax protection system uses disposable wax guards. The innovative wax guards prevent earwax accumulation in the SoundGear Tunz receiver.

Wax Guard



Your hearing care professional can provide further information on additional maintenance procedures for your hearing system if needed.

Proper fit is critical to your SoundGear Tunz Audio or Stage Monitor function. Any issues with fit should be addressed immediately. We guarantee the fit for 1 year following the ship date. Starkey also warrants this product against defects in materials and workmanship for 12 months following the ship date. There are no other warranties, expressed or implied, except as set forth here.

For warranty or other service for your SoundGear Tunz Monitors, please call our Customer Service Center at 1.800.262.8611, Monday through Friday 9 a.m. to 6 p.m. Central Time. To return your monitors for service or repair, please send the carefully packaged product with cables to:

Starkey

Attn: SoundGear Tunz
6700 Washington Ave. S.
Eden Prairie, MN 55344-3405

Please ship postage prepaid and insure against loss or damage. Include your name, phone or e-mail and return address, as well as detailed information regarding any problems you've experienced.



Turn the music volume down on your listening device before inserting your monitors and gradually increase volume to a moderate level.



Using your monitors at high volumes can permanently damage your hearing. The Occupational Safety and Health Administration (OSHA) recommends that you limit your daily noise exposure, as follows:

OSHA: Permissible Daily Noise Exposure	
Sound Pressure Level (dB)	Noise Exposure Limitations Per Day
90 dB	8 hours
92 dB	6 hours
95 dB	4 hours
97 dB	3 hours
100 dB	2 hours
102 dB	1.5 hours
105 dB	1 hour
110 dB	30 minutes
115 dB	15 minutes
Above 115 dB	Not Recommended

For more information, see the OSHA website at www.osha.gov.



Do not wear your monitors during rapid changes in altitude or pressure such as airplane takeoffs and landings. Remove them occasionally to reduce any pressure that may build up while flying.



Keep your monitors away from young children. The product includes small parts and cables that may create a choking hazard.



Never let others use your custom monitors. They are intended for your personal use only.



Do not expose your monitors to water.



SoundGear Hearing
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