

STANDARD HEARING AID AND WIRELESS ACCESSORY REPAIR FORM

GO PAPERLESS USING eSTORE – OUR ONLINE ORDERING SYSTEM

STEP 1 - ORDER PLEASE FILL OUT FORM ACCURATELY, LEGIBLY AND COMPLETELY IN ORDER TO ENSURE THERE ARE NO DELAYS WITH YOUR ORDER.

BILL TO: ACCOUNT NUMBER:
ADDRESS:

SHIP TO: ACCOUNT NUMBER:
ADDRESS:

CONTACT: PHONE:
EMAIL:

CONTACT: PHONE:
EMAIL:

SERVICE OPTIONS (CHARGES ARE PER HEARING DEVICE)

SAME-DAY SERVICE \$54.49 ONE-DAY SERVICE \$32.69

P.O. NO. DATE

STATE/SPECIAL PROGRAM BENEFIT STATE

SERVICE PLAN

6 MONTHS (DEFAULT) 12 MONTHS

HEARING AID	\$141.70	\$170.04
AUDIBEL HEARING AID GREATER THAN 5 YEARS	\$191.70	\$220.04
STARLINK/STARKEY ACCESSORIES	\$76.28	\$98.08

ADDITIONAL OPTIONS

STANDARD PRODUCT RECASE: \$32.69

WARRANTY DATE:

WARRANTY DATE WILL BE VERIFIED UPON RECEIPT, CHARGES WILL APPLY IF OUT OF WARRANTY. ADDITIONAL CHARGES MAY APPLY TO ITEMS LISTED ABOVE, DEPENDING ON REPAIR ACTIONS NEEDED. PRICES SUBJECT TO CHANGE. INTERNATIONAL PRICES MAY DIFFER.

STEP 2 - DEVICE INFORMATION

FIRST NAME

LAST NAME

COMPLETE SECTION BELOW IF REPLACEMENT IS REQUIRED

SERIAL NUMBER (INCLUDE MAKE & MODEL IF NOT AN AUDIBEL DEVICE)

LEFT

RECEIVER GAIN CABLE LENGTH OR RECEIVER SERIAL NO. (CUSTOM CASED/AP)

IMPRESSION ENCLOSED USE SCAN ON FILE

SERIAL NUMBER (INCLUDE MAKE & MODEL IF NOT A STARKEY DEVICE)

RIGHT

RECEIVER GAIN CABLE LENGTH OR RECEIVER SERIAL NO. (CUSTOM CASED/AP)

IMPRESSION ENCLOSED USE SCAN ON FILE

ADDITIONAL SERIAL NO. # (CHARGER/ACCESSORY)

NOTE: Fit-Related Issues Require New Impressions

STEP 3 - PRODUCT

STANDARD PRODUCTS AND ACCESSORY/CHARGER - REPAIR (CHECK ALL THAT APPLY)

- DEAD
- WEAK
- FADES
- DAMAGED
- DISTORTED
- INTERMITTENT
- EXCESSIVE BATTERY DRAIN
- WILL NOT READ
- FEEDBACK
- NOISY
- STATIC
- INTERMITTENT CONNECTIVITY/STREAMING
- RIC CUSTOM CASED/AP RECEIVER CABLE LENGTH

WAS MEDICAL INTERVENTION NEEDED FOR THE SYMPTOM REPORTED?

YES NO

REFERENCE #



DO NOT WRITE HERE
FACTORY USE ONLY