



MED[®]EL

Starkey Central is available for electronic ordering 24 hours a day

Custom Order Form

& Audio Processor Earmold

Date _____

Patient Last Name _____ First Name _____

BILL TO: Account Number _____ SHIP TO: Account Number _____

Account Name _____ Account Name _____

Address _____ Address _____

Phone _____ Fax _____ Phone _____ Fax _____

Email _____ Email _____

Contact _____ Contact _____

IMPRESSION INFORMATION

- ☐ Sending impression with order (Print both pages and mail with impression)
- ☐ Use impression on file

SN/SCAN ID: _____ SN/SCAN ID: _____

Select options for bimodal hearing solution (left or right)

STEP 1: SELECT TECHNOLOGY LEVEL

TECHNOLOGY

- ☐ ☐ 24
- ☐ ☐ 20
- ☐ ☐ 16
- ☐ ☐ 12 (Genesis AI only)

STEP 3: SELECT COLOR

FACEPLATE COLORS

- ☐ ☐ Pink ☐ ☐ Chestnut
- ☐ ☐ Light Brown ☐ ☐ Dark Brown
- ☐ ☐ Medium Brown ☐ ☐ Black

STEP 2: SELECT CUSTOM PRODUCT & MATRIX

CUSTOM MODELS

- ☐ ☐ Edge AI ITE R (IN-THE-EAR RECHARGEABLE)
- ☐ ☐ Edge AI HS R (HALF-SHELL RECHARGEABLE)
- ☐ ☐ Edge AI ITC R (IN-THE-CANAL RECHARGEABLE)
- ☐ ☐ Edge AI CIC (COMPLETELY-IN-CANAL)
- ☐ ☐ Genesis AI ITE R (IN-THE-EAR RECHARGEABLE)
- ☐ ☐ Genesis AI HS R (HALF-SHELL RECHARGEABLE)
- ☐ ☐ Genesis AI ITC R (IN-THE-CANAL RECHARGEABLE)
- ☐ ☐ Genesis AI CIC (COMPLETELY-IN-CANAL)

MATRIX

- ☐ ☐ L¹ (110/40)
- ☐ ☐ M (115/50)
- ☐ ☐ P (120/60)
- ☐ ☐ UP- (123/65)
- ☐ ☐ UP (130/70)

¹ L Matrix not available on ITE R

SHELL COLORS

- ☐ ☐ Clear ☐ ☐ Dark Brown
- ☐ ☐ Pink ☐ ☐ Black
- ☐ ☐ Light Brown ☐ ☐ Red/Blue Shell
- ☐ ☐ Medium Brown

STEP 3: SELECT CUSTOM OPTIONS

OPTIONS

- ☐ ☐ Directional² ☐ ☐ Digital Volume Control²
- ☐ ☐ Induction Coil^{2,3} ☐ ☐ Tall Volume Control²
- ☐ ☐ Push-button

WAX PREVENTION & SHELL OPTIONS

- ☐ ☐ Hear Clear (Default) ☐ ☐ Hypoallergenic Coating
- ☐ ☐ Wax Cap ☐ ☐ Canal Bell
- ☐ ☐ Extended Receiver Tube ☐ ☐ Removal Handle
- ☐ ☐ Helix Lock ☐ ☐ Removal Notch⁷
- ☐ ☐ Canal Lock⁴

VENTING OPTIONS

- ☐ ☐ Manufacturer Select*** ☐ ☐ Small Vent (0.5mm - 1.8mm) ☐ ☐ Open/BAV (as large as canal allows)
- ☐ ☐ No Vent ☐ ☐ Medium Vent (1.9mm - 2.6mm) ☐ ☐ Select-A-Vent
- ☐ ☐ Large Vent (2.7mm and larger)

***DEFAULT - SELECTS THE OPTIMAL COMBINATION OF RECEIVER AND VENT BASED OFF OF HEARING LOSS, PATIENT HISTORY AND SIZE AND SHAPE OF THE EAR.

² Not available with CIC
³ Not available on ITC/HS R
⁴ Not available on ITE R or HS R

STEP 4: SELECT CHARGER

CHARGERS

- ☐ StarLink Premium Charger 2.0 ☐ StarLink Standard Charger 2.0



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STEP 5: SELECT ACCESSORIES

EDGE AI WIRELESS ACCESSORIES

- ☐ StarLink Remote Control 2.0
- ☐ StarLink Edge Remote Microphone
- ☐ StarLink Edge TV Streamer
- ☐ StarLink Edge Table Microphone

GENESIS AI WIRELESS ACCESSORIES

- ☐ StarLink Remote Control 2.0
- ☐ StarLink Remote Mic +
- ☐ StarLink Mini Remote Mic
- ☐ StarLink TV Streamer
- ☐ StarLink Table Microphone

OPTIONAL: BTE EARMOLD FOR AUDIO PROCESSOR —

EARMOLD STYLES

- ☐ ☐ Canal² ☐ ☐ Half Shell² ☐ ☐ Digital SLS
- ☐ ☐ Hollow Canal Lock¹ ☐ ☐ Skeleton² ☐ ☐ Silicone
- ☐ ☐ Canal Lock² ☐ ☐ Full Shell² ☐ ☐ Silicone Printed Tube³

MATERIAL

COLOR

- ☐ ☐ Clear ☐ ☐ Blue⁴ ☐ ☐ Medium Brown
- ☐ ☐ Pink/Flesh Transparent ☐ ☐ Tan⁵ ☐ ☐ Dark Brown
- ☐ ☐ Red⁴ ☐ ☐ Light Brown/Transparent

¹ Hollow molds only available in Digital SLS

² Available in Silicone Printed Tube

³ Only available in 13 Extra Heavy Tubing

⁴ Not available in Silicone Printed Tubing

⁵ Only available in Digital SLS

VENT

- ☐ ☐ IROS
- ☐ ☐ As Large as Possible
- ☐ ☐ Select-a-Vent - 3.37 mm
- ☐ ☐ Large Vent - 2.55 mm
- ☐ ☐ Medium Vent - 1.6 mm
- ☐ ☐ Small Vent - 1.2 mm
- ☐ ☐ Pressure Vent - 0.8 mm
- ☐ ☐ No Vent

MODIFICATIONS

- ☐ ☐ Bell Canal
- ☐ ☐ Canal Length: Short
- ☐ ☐ Canal Length: Medium
- ☐ ☐ Canal Length: Long
- ☐ ☐ Removal String
- ☐ ☐ Surface Nanoshield Coating

STEP 6: AUDIOMETRIC DATA

AUDIOMETRIC INFORMATION

		250	500	1000	1500	2000	3000	4000	6000	8000
LEFT	AC									
	BC									
RIGHT	AC									
	BC									

SPECIAL INSTRUCTIONS