Starkey

Product Portfolio Guide

Spring 2026

Starkey

Tech that's yesterday's thinking **or future driven?**

From enhancements to our in-demand Omega AI to a new essential line featuring two new BTEs, Starkey is setting the speed of innovation with technology that lets you fit AI-powered performance on every patient—all using the same fitting software and app.

ASK MORE from your technology partner



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ENHANCED

OMEGA AI

Tech Tier/Channels/Bands

24 / 20 / 16

AURACAST

CROS COMPATIBLE



mRIC R — Waterproof*, Rechargeable, LED, Wireless

RIC RT — Waterproof*, Rechargeable, LED, Wireless, Telecoil

RIC 312 — Wireless



CIC — Wireless

ITC R — Waterproof*, Rechargeable, Wireless

ITE R — Waterproof*, Rechargeable, Wireless, Telecoil

Starkey

- Waterproof*
- Rechargeable
- LED Status Indicator Light
- Wireless
- Telecoil

*Up to 1m.

Available Colors

Standard Colors

- White
- Tech Black
- Graphite Gray
- Silver
- Chestnut
- Caramel
- Beige

Custom Colors

Faceplate Colors	Shell Colors
Pink	Clear
Light Brown	Pink
Medium Brown	Light Brown
Chestnut	Blue/Red
Dark Brown	Black
Black	

SnapFit 2.0 Stock and Custom Cased Receivers



Comfort Bud Open
5 mm, 6 mm, 7 mm, 9 mm, 11 mm



Comfort Bud Occluded
4 mm, 5 mm, 6 mm, 7 mm, 9 mm, 11 mm



Power Dome
8-10 mm, 10-12 mm, 12-14 mm



Custom Cased Receiver
Custom shell with embedded receiver



Stock Silicone Helix RIC Earmold



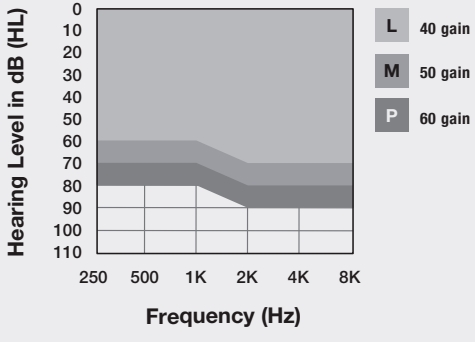
Stock Hollow Silicone RIC Earmold



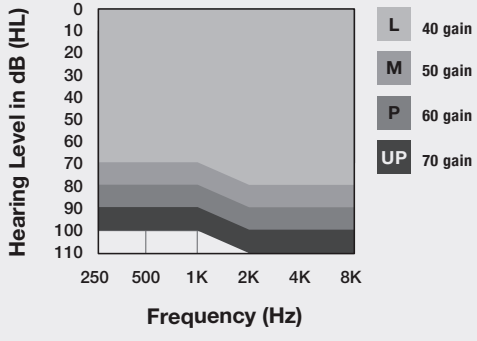
Stock Silicone RIC Earmold

Fitting Ranges

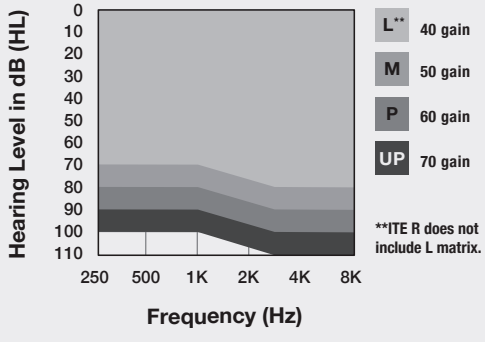
RIC with Stock Receiver



RIC with Custom Cased Receiver CIC



ITC/ITE R



**ITE R does not include L matrix.

Visit **StarkeyPro.com/OmegaAI** for full technical data sheets.

G3 Gen AI

Engineered with our industry-leading AI, our G3 Gen AI Neuro Processor, and the world's first DNN-powered directionality system, DNN 360, Omega AI is Starkey's most advanced hearing technology yet. It's designed to come closer to restoring the normal sense of hearing than any hearing technology before it.

For more Omega AI details, visit StarkeyPro.ca/OmegaAI

OMEGA AI Tech Tiers | Channels | Bands	24	20	16
Edge Mode+			
Automatic & User Control	●	○	○
Personalization	●	●	○
App Control	●	●	●
Speech Optimization			
Consonant Brightness	● Maximum	● Mild	● Mild
Voice AI*	●	○	○
Sound Manager			
DNN 360 — DNN Directionality**	●	○	○
DNN 360 — DNN Spatial Awareness**	●	○	○
Quiet	Maximum expansion	Moderate expansion	Mild expansion
Machine Noise Reduction	Up to 22 dB of reduction	Up to 12 dB of reduction	Up to 7 dB of reduction
Speech in Noise Reduction	Up to 22 dB of reduction	Up to 10 dB of reduction	Up to 8 dB of reduction
Transient Noise Reduction	Up to 15 dB of reduction	Up to 9 dB of reduction	Up to 6 dB of reduction
Wind Reduction	Up to 35 dB of reduction	Up to 19 dB of reduction	Up to 10 dB of reduction
Additional Key Features			
Gen AI Smart Assistant & TeleHear AI	●	○	○
Translate	●	○	○
ALL NEW Push-to-talk	●	○	○
Transcribe	●	●	○
Multiflex Tinnitus Pro	●	●	○
ALL NEW Auracast™ assistant	●	●	●
ALL NEW Google Fast Pair™	●	●	●
Smart Assistant & 2-Way Audio	●	●	●
Hearing Health & Activity Tracking	●	●	●
Fall Alert & Balance Assessment	●	●	●
Reminders & Self Check	●	●	●
Tap Control	●	●	●
TeleHear full remote fit	●	●	●
REM Target Match	●	●	●
Demo Stream	●	●	●

Features noted above in blue are available within My Starkey app.

Wireless Accessories



StarLink Edge Remote Microphone
Part No. P00004321



StarLink Edge Table Microphone
Part No. P00004326



StarLink Edge Edge TV Streamer
Part No. P00004315



StarLink Remote Control 2.0
Part No. P00002347

AURACAST

Charging Solutions

All chargers include **Turbo Charge**

Serve as a charging station and carrying case for your rechargeable hearing aids.



StarLink Premium Charger 2.0
w/ onboard battery

- mRIC R
- RIC RT



StarLink Premium Custom Charger 2.0
w/ onboard battery

- ITC/ITE R

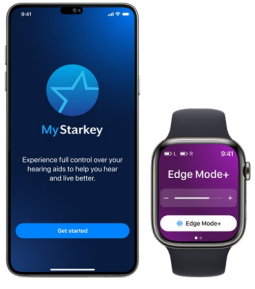
StarLink Charger 2.0

- mRIC R
- RIC RT

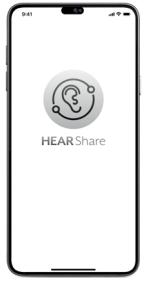
StarLink Custom Charger 2.0

- ITC/ITE R

Compatible Apps



My Starkey



Hear Share

Scan to check phone compatibility

Download on the App Store

GET IT ON Google Play

*For iOS users only. **RIC styles only.

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Signature SERIES

Nothing is smaller. Nothing sounds better.

Starkey

Tech Tier/Channels/Bands
24 / 20* / 16*


IIC NW


CIC NW


CIC R NW

Waterproof**
Rechargeable

For more product details, visit StarkeyPro.ca

Faceplate Colors

- Pink
- Light Brown
- Medium Brown
- Chestnut*
- Dark Brown
- Black

Shell Colors

(IIC only available in Black)

- Clear
- Pink
- Light Brown
- Blue/Red
- Black

Charging Solutions

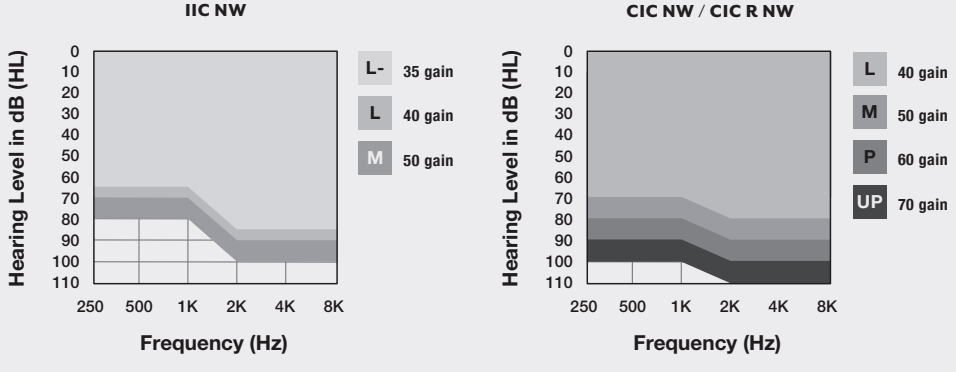
Both chargers include Turbo Charge



StarLink Premium Custom Charger 2.0
w/ onboard battery
- CIC R NW

StarLink Custom Charger 2.0
- CIC R NW

Fitting Ranges



Visit **StarkeyPro.com** for full technical data sheets.

Tech Tiers | Channels | Bands	24	20*	16*
Edge Mode+ *(CIC styles only)*			
User Control	●	○	○
Speech Optimization			
Consonant Brightness	● Maximum	● Mild	● Mild
Sound Manager			
Quiet	Maximum expansion	Moderate expansion	Mild expansion
Machine Noise Reduction	Up to 22 dB of reduction	Up to 12 dB of reduction	Up to 7 dB of reduction
Speech in Noise Reduction	Up to 22 dB of reduction	Up to 10 dB of reduction	Up to 8 dB of reduction
Transient Noise Reduction	Up to 15 dB of reduction	Up to 9 dB of reduction	Up to 6 dB of reduction
Wind Reduction	Up to 35 dB of reduction	Up to 19 dB of reduction	Up to 10 dB of reduction
Additional Key Features			
Multiflex Tinnitus Pro with new tinnitus maskers	●	●	○
REM Target Match	●	●	●
Waterproof**	●	●	●

S1

Powered by our industry-leading Neuro Sound Technology, Starkey Signature Series delivers the size, performance and personalized fit that patients can only get from you.

*CIC styles only. **Up to 1m. Rechargeable style only.



Quality in... quality out

Your professional expertise is critical when selecting the best solution for a patient. Many factors and considerations come into play when determining if a patient is a custom hearing aid candidate, including:

- Audiogram
- Dexterity
- Ear anatomy and history
- Lifestyle

Ultimately, **the patient has come to you** to weigh all considerations—physical, audiological and lifestyle—and recommend a solution that delivers both success and satisfaction.

A **superior custom product fitting starts with a high quality ear impression**. Making a perfect impression requires proper technique, attention to detail, and repetition.

As the custom hearing aid experts, we know a thing or two about making accurate, precision-tested impressions —and how good impressions can also be used to make earmolds, custom cases, hearing protection solutions and more.

Scan the QR code or go to StarkeyPro.ca for support materials, how-to videos, and more.

Developed with help from Starkey's most experienced impression takers, these tools provide best practice tips perfected from shooting thousands of impressions in our Center for Excellence.

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EDGE AI

Tech Tier/Channels/Bands
24 / 20 / 16
AURACAST

CROS COMPATIBLE



mRIC R | RIC RT | RIC 312

Starkey

- Waterproof*
- Rechargeable
- Wireless
- Telecoil

*Up to 1m.

Available Colors

Standard Colors

- White
- Tech Black
- Graphite Gray
- Silver
- Chestnut
- Caramel
- Beige

SnapFit 2.0 Stock and Custom Cased Receivers



Comfort Bud Open
5 mm, 6 mm, 7 mm, 9 mm, 11 mm



Comfort Bud Occluded
4 mm, 5 mm, 6 mm, 7 mm, 9 mm, 11 mm



Power Dome
8-10 mm, 10-12 mm, 12-14 mm



Custom Cased Receiver
Custom shell with embedded receiver



Stock Silicone Helix RIC Earmold



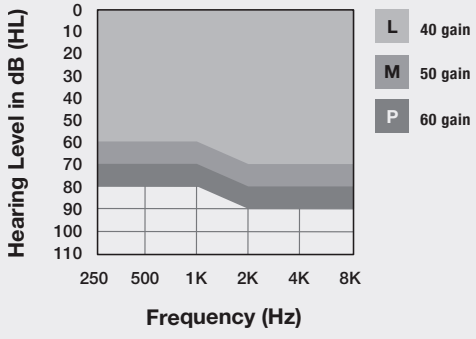
Stock Hollow Silicone RIC Earmold



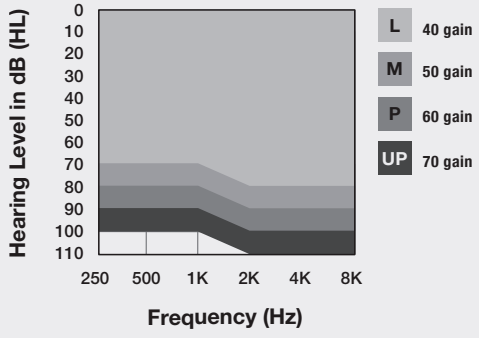
Stock Silicone RIC Earmold

Fitting Ranges

RIC with Stock Receiver



RIC with Custom Cased Receiver



Visit **StarkeyPro.com/EdgeAI** for full technical data sheets.

NEURO PROCESSOR

Powered by the G2 Neuro Processor with the neural processing unit (NPU) integrated into the chip, and Bluetooth® Low Energy (LE) Audio streaming protocol, Starkey's Edge AI advanced processing is able to provide so much more than all-day battery life and waterproof protection – allowing patients to live easier, more connected lives.

For more Edge AI details, visit StarkeyPro.ca

EDGE AI

Tech Tiers | Channels | Bands	24	20	16
Edge Mode+			
Automatic	●	○	○
User Control	●	○	○
Personalization	●	●	○
App Control	●	●	●
Speech Optimization			
Consonant Brightness	● Maximum	● Mild	● Mild
Voice AI*	●	○	○
Sound Manager			
Quiet	Maximum expansion	Moderate expansion	Mild expansion
Machine Noise Reduction	Up to 22 dB of reduction	Up to 12 dB of reduction	Up to 7 dB of reduction
Speech in Noise Reduction	Up to 22 dB of reduction	Up to 10 dB of reduction	Up to 8 dB of reduction
Transient Noise Reduction	Up to 15 dB of reduction	Up to 9 dB of reduction	Up to 6 dB of reduction
Wind Reduction	Up to 35 dB of reduction	Up to 19 dB of reduction	Up to 10 dB of reduction
Additional Key Features			
Translate	●	○	○
Transcribe	●	●	○
Multiflex Tinnitus Pro	●	●	○
ALL NEW Auracast™ assistant	●	●	●
Smart Assistant & Find My Hearing Aids	●	●	●
2-Way Audio	●	●	●
Hearing Health & Activity Tracking	●	●	●
Fall Alert & Balance Assessment	●	●	●
Reminders & Self Check	●	●	●
Tap Control	●	●	●
TeleHear full remote fit	●	●	●
REM Target Match	●	●	●
Demo Stream	●	●	●
Waterproof up to 1m**	●	●	●

Features noted above in blue are available within My Starkey app.

*For iOS users only. **Rechargeable styles only.

Wireless Accessories



StarLink Edge Remote Microphone
Part No. P00004321



StarLink Edge Table Microphone
Part No. P00004326



StarLink Edge Edge TV Streamer
Part No. P00004315



StarLink Remote Control 2.0
Part No. P00002347

AURACAST

Charging Solutions

All chargers include Turbo Charge



StarLink Premium Charger 2.0
w/ onboard battery

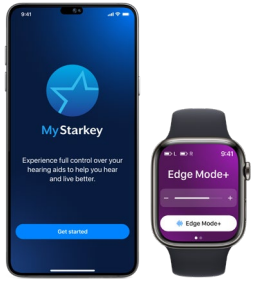
- mRIC R
- RIC RT



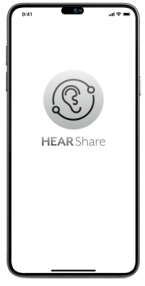
StarLink Charger 2.0

- mRIC R
- RIC RT

Compatible Apps



My Starkey



Hear Share

Scan to check phone compatibility

Download on the App Store

GET IT ON Google Play

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INTRODUCING

G SERIES AI

Tech Tier/Channels/Bands

24* / 20* / 16 / 12 / 10



RIC R



RIC 312



P BTE 13



UP BTE 13

Starkey

- Waterproof**
- Rechargeable
- Wireless
- Telecoil

*BTE styles only.
**Up to 1m.

Available Colors

Standard Colors

- Graphite Gray
- Silver
- Chestnut
- Beige

SnapFit 2.0 Stock and Custom Cased Receivers



Comfort Bud Open
5 mm, 6 mm, 7 mm, 9 mm, 11 mm



Comfort Bud Occluded
4 mm, 5 mm, 6 mm, 7 mm, 9 mm, 11 mm



Power Dome
8-10 mm, 10-12 mm, 12-14 mm



Custom Cased Receiver
Custom shell with embedded receiver



Stock Silicone Helix RIC Earmold



Stock Hollow Silicone RIC Earmold



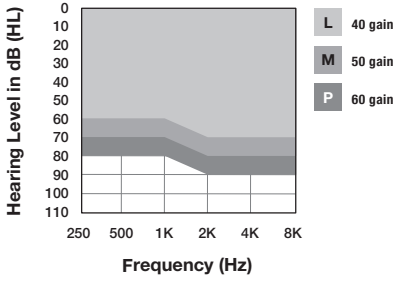
Stock Silicone RIC Earmold



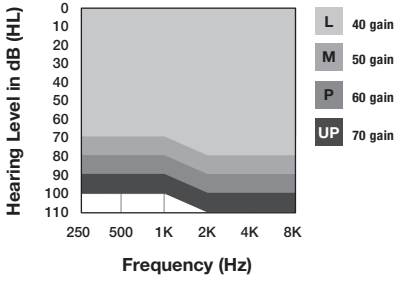
Stock Thin Tube Solution

Fitting Ranges

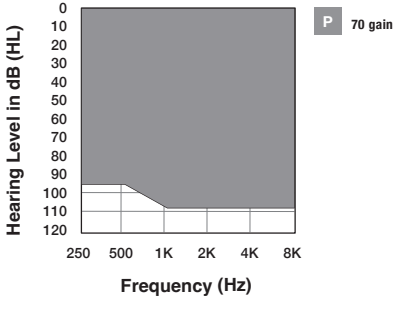
RIC with Stock Receiver



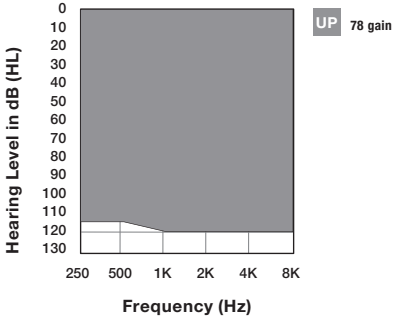
RIC with Custom Cased Receiver



P BTE 13



UP BTE 13



Visit **StarkeyPro.com** for full technical data sheets.

Powered by our industry-leading Neuro Sound Technology, G Series AI offers an easy, affordable, and immediate way to improve patient hearing and reconnect them with the world around them.

For more product details, visit StarkeyPro.ca

G SERIES AI

Tech Tiers | Channels | Bands

	24*	20*	16	12	10
Speech Optimization					
Ear-to-Ear Technology	●	●	○	○	○
Frequency Lowering	●	●	●	●	●
Sound Manager					
Directionality	Adaptive	Adaptive	Adaptive	Dynamic	Dynamic
Transient Noise	●	○	○	○	○
Quiet	● Maximum expansion	●	●	●	●
Machine Noise Reduction	● Up to 22 dB of reduction	● Up to 7 dB of reduction	● Up to 7 dB of reduction	● Up to 7 dB of reduction	● Up to 7 dB of reduction
Speech in Noise Reduction	● Up to 22 dB of reduction	● Up to 10 dB of reduction	● Up to 8 dB of reduction	● Up to 8 dB of reduction	● Up to 8 dB of reduction
Wind Reduction	● Up to 35 dB of reduction	● Up to 19 dB of reduction	● Up to 10 dB of reduction	● Up to 10 dB of reduction	● Up to 10 dB of reduction
Additional Key Features					
Edge Mode+	●	●	○	○	○
Reminders	●	●	○	○	○
Multiflex Tinnitus Technology	●	● (white, pink, & ocean noise only)	● (white, pink, & ocean noise only)	● (white noise only)	○
Find My Hearing Aids	●	●	●	●	●
Self Check	●	●	●	●	●
TeleHear full remote fit	●	●	●	●	●
REM Target Match	●	●	●	●	●
Apple Watch Controls**	●	●	●	●	●

Features noted above in blue are available within My Starkey app.

*BTE styles only. **For iOS users only.

Wireless Accessories



StarLink Remote Control 2.0
Part No. P00002347



StarLink Mini Remote Microphone
Part No. 43121-000



StarLink Remote Microphone +
Part No. 43120-000



StarLink Table Microphone
Part No. 43123-610



StarLink TV Streamer
Part No. 43119-000

Charging Solutions

All chargers include Turbo Charge

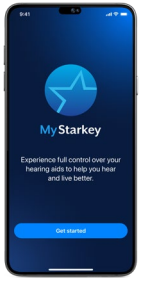


StarLink Premium Charger 2.0
w/ onboard battery
- RIC R



StarLink Charger 2.0
- RIC R

Compatible Apps



My Starkey

Scan to check phone compatibility

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GET IT ON Google Play

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My Starkey App

Easy as it gets. Powerful as you need.

My Starkey

Focus on benefits

Omega AI, Edge AI, and G Series AI wireless hearing aids can connect via Bluetooth® technology to the My Starkey app.

- **Hear better anywhere**

  Make instant adjustments for clearer speech and reduced noise – even in the toughest listening environments.

- **Get tips, tools, and resources**

  Adapt to hearing aids faster with quick how-to's, tips, and videos. All tailored for where the hearing aid wearer is on their hearing journey.

- **Monitor health and wellness***

  Monitor daily hearing and physical activity to help stay healthy. Set and achieve goals for hearing, steps, exercise, and beyond.

- **All from the palm of your hand or wrist**

  Change programs and adjust volume quickly and easily on a compatible Apple Watch. Visit the Learn section within My Starkey for installation instructions.

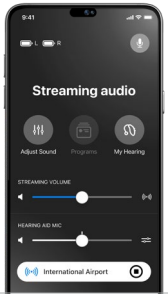
How to download

1. Open the ***App Store*** on Apple devices or ***Google Play*** on Android devices.
2. In the search box, type My Starkey.
3. Tap ***GET*** on Apple devices or ***INSTALL*** on Android devices. This will download the app to the compatible device.

Download on the App Store

GET IT ON Google Play





ALL NEW

A new dimension in connectivity

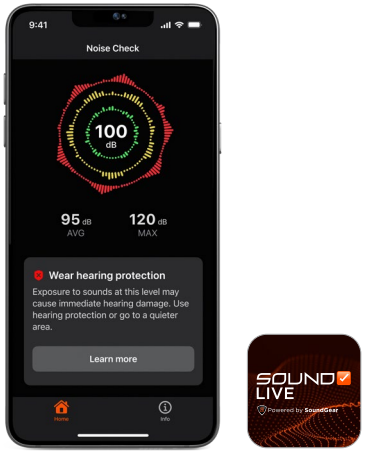
All-new **Auracast™ assistant** and **Google Fast Pair™** technology make connectivity so convenient, it's automatic.

To learn more, visit StarkeyPro.ca

*Compatible with Omega AI and Edge AI products only.

Other Apps

Enhance the capabilities of our hearing aids and simplify daily life with our lineup of popular hearing apps.

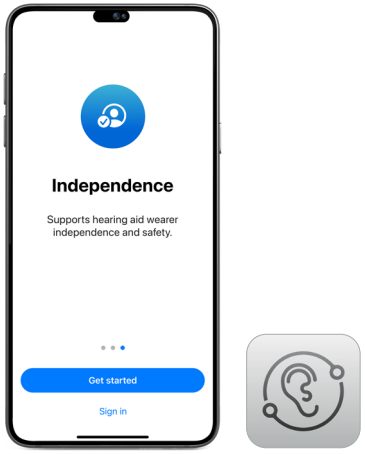


SoundCheck Live

Helps anyone gain awareness of noise exposure and the importance of protecting hearing by:

- Measuring sound levels around them using the built-in sound level meter.
- Learning about environmental noise's impact on hearing and how hearing protection devices like SoundGear can help.

Download on the App Store | GET IT ON Google Play



Hear Share

Works with My Starkey app to allow wearers of Omega AI and Edge AI to:

- Share information about hearing aid usage, social and physical activity progress, safety, and more—with the people they choose.
- Provide peace of mind for patients and their caregivers.

Download on the App Store | GET IT ON Google Play

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Hearing Protection

Be your community's full-service hearing care expert by offering hearing protection products from SoundGear. SoundGear products come in a variety of electronic and non-electronic solutions.

SOUNDGEAR

Electronic Solutions



PHANTOM

Custom Fit Electronic

World's first custom, rechargeable, and Bluetooth® compatible hearing aid and protection device.
Up to 30 dB gain.



SHIELD

Small, light and ready to take everywhere delivering dynamic digital hearing protection anytime you need it.

93 dB | Part No. P00001867

80 dB | Part No. P00001866



Racing Receiver

Custom design allows for maximum comfort and durability for amateur and professional drivers to experience quality one-way listening communication.

	Top Seller: Phantom	Shield
Fit	Custom	Universal
Rechargeable	Yes	No
NRR	22 dB	26 dB
Warranty	1 year	1 year
Color Options	●	
Lanyard	●	●
Bluetooth	●	
Digital Modes	●	

Non-electronic Solutions



Filtered Earplug
HS Silicone

Referred to as musician or industrial earplugs, these earplugs attenuate across all frequencies.



Solid Earplug
HS Silicone

Outstanding noise protection in a variety of recreational and occupational environments.



High-Frequency Noise Filter
HS Silicone

Referred to as "Hocks", these earplugs contain a patented acoustical chamber and filter that attenuate sound to appropriate levels.

Additional SoundGear earmolds:

Newscaster/Teleprompter mold
Digital SLS/HS Silicone

Bluetooth mold
HS Silicone

Pilot headset with boom
Digital SLS

Sleeping earplug
HS Silicone

Anesthesiologist mold
Digital SLS

Swim earplug
Floatable Silicone

For a full selection of custom options, please contact Customer Service.

Personal Audio

For musicians, music aficionados, or professionals looking for a custom audio solution, Starkey has options to maximize their hearing experience.

Tunz Duo S | Tunz Duo | Tunz Solo

Additional Items

SoundGear Custom Charger for Phantom devices
Part No. 43059-610

Replacement Tri-flanges for Shield
Size 1: P00009811 (4pk)
Size 2: P00009812 (4pk)

Foam Buds Assorted for Shield
Part No. P00009810 (6pk)

Replacement Filters
Filtered earplug: 10 dB, 17 dB, 26 dB, Impulse, Total block **High-Frequency (Hock):** Part No. 50293-000

SoundGear Black Lanyard
Variety of lengths available

SoundGear Zipper Pouch
Part No. 91289-007

Hearing Aid Earmolds

As the leader in customization, Starkey understands offering your patients an expansive portfolio of hearing care solutions specific to their needs is key.

Starkey
Hear better. Live better.

Material Options

Digital SLS Acrylic	· RIC · BTE & Thin Tube · Specialty*	· One color	Most Rigid 90 Shore
High Strength Silicone 60	· RIC · BTE & Thin Tube · Specialty*	· Swirl - *max. 3 colors* · Glitter option	60 Shore
High Strength Silicone 40	· RIC · BTE & Thin Tube · Specialty*	· Swirl - *max. 3 colors* · Glitter option	40 Shore
Floatable Silicone	· Swim Earplug (SoundGear only)	· Swirl - *max. 3 colors*	25 Shore Softest

Venting Guide

This guide is applicable for all hearing aid earmolds.**
Vent size is limited by ear anatomy.

Vent Name	Approximate Size
Small	1.2 mm
Medium	1.8 mm
Large	2.55 mm
Select-A-Vent	3.37 mm
Extra Large	As large as canal allows

Specialty Solutions



HA Listening Test Mold
Digital SLS

A shell or skeleton style earmold with a tubing attachment for listening to ITE/ITC/CIC/RIC style and BTE hearing aids for listen checks.



Stent Mold
Digital SLS

A hollowed shell of canal style earmold to hold the ear canal open.

RIC Solutions

RIC Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Available for both SnapFit 2.0 and SnapFit Receivers



RIC Hollow Canal · RIC Canal Solid · RIC Canal Lock · RIC Skeleton · RIC Helix



RIC Helix Occluded

Custom Cased or Absolute Power (AP) Receivers Digital SLS

Cable Lengths:
1, 2, 3, 4, 5

Gain:
L, M, P, UP

Receivers:
SnapFit 2.0
(ten-pin connector)

SnapFit
(six-pin connector)

Original
(two-pin connector)



RIC Custom Cased / AP Canal · RIC Custom Cased / AP Canal Lock

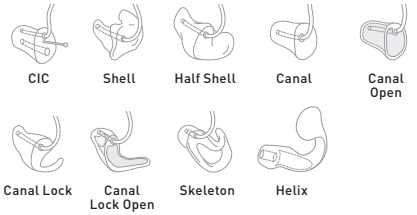
*Only available in clear

Pro tip: When measuring the receiver wire for a Custom Cased or AP receiver, report the number that correlates with the top of the entrance to the ear canal.

BTE Solutions

Thin Tube Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

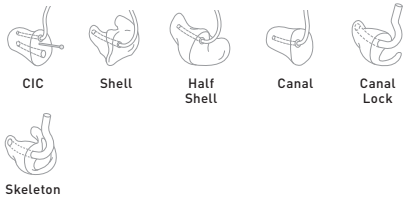
Tubing Lengths:
1
2
3, 3+
4, 4+
5, 5+



CIC · Shell · Half Shell · Canal · Canal Open · Canal Lock · Canal Lock Open · Skeleton · Helix

Traditional Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Tubing:
13 Regular
13 Heavy
13 Extra Heavy
13 Dry Tubing
13 Regular Snap Connect
13 Heavy Snap Connect



CIC · Shell · Half Shell · Canal · Canal Lock · Skeleton

Color Options*

Our earmolds come in a variety of color options. Some colors appear differently in certain color families based on material type. **Swirl combinations are also available using up to three colors.**

Digital SLS

Clear · Rose Transp. · Tan · Brown · Red · Blue · Green · Yellow · Purple · Orange · Black

HS Silicone 60

Clear · Rose Transp. · Brown · Blue · Green · Yellow · Orange · Black

HS Silicone 40

Clear · Rose Transp. · Light Brown · Brown · Red · Blue · Green · Yellow · White · Purple · Neon Pink · Orange · Light Blue · Light Pink · Light Purple · Cham-pagne · Onyx · Slate · Sterling · Black

Glitter

Blue · Green · Pink · Red · Orange · Gold · Silver · Purple · Multi-Colored

Pro Tip: Adding White as one of the three colors within a color swirl combination will help separate and make the other color choices "pop."

Color combinations to avoid:
- 'Light' colors combined in Swirl or 'Light' colors combined with 'Clear'
- Similar colors combined in Swirl

*Also applies to SoundGear non-electronic solutions. **Venting is not available for any earmold sold as hearing protection. ***Available for SoundGear only.

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Business Solutions

In addition to our industry-leading products, we offer a full suite of business solutions designed to keep your practice thriving.

Starkey

Hear better. Live better.

Business Equipment

State-of-the-art diagnostic equipment is essential to providing the best patient experience at your practice. With the help of our Business Equipment Services, it's never been easier to find and maintain the right solutions for all your testing and fitting needs— all in one place.
Equipment includes (but not limited to):

- Audiometers
- Tympanometers
- Fitting equipment
- Combination units
- Video otoscopes
- Supplies
- Sound rooms/enclosures

All Make Repair

Our All Make Repair department services hearing aids that are damaged and out of manufacturer's warranty. This even includes hearing aids by manufacturers no longer in business. **Our team is here to help with the following:**

- All Make Repair estimates
- Reconditioned aids orders
- Miscellaneous parts and accessory orders
- Analog aids
- Body aids
- Bone conduction aids
- All Make Salvage Program
- Hearing Aid Recycle Program

Batteries

Not only does every battery purchase deliver a positive jolt to your bottom line, each visit to your office for batteries is one more chance to build loyalty and generate referrals from your patients.

- **Drive retention**
  Returning patients are more likely to purchase upgrades, warranties and accessories from you due to the ongoing care and service that you provide.
- **Build loyalty**
  Superior aftercare will lock in your existing patients rather than allowing them to go to your competition for their future hearing healthcare needs.
- **Boost prospects**
  Use battery promotions to attract new patients to your practice.
- **Protect patients' investment**
  High quality batteries protect your patient's investment and enhance your patient/provider relationship.
- **Make the right selection**
  Choose from long-lasting customized or branded batteries, depending on your business goals.

Hearing is Our Concern

Manufacturer according to Health Canada: Starkey Labs Canada Co. 2476 Argentia Road Suite 301, Mississauga, ON L5N 6M1; www.starkeycanada.ca.

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