

QUICKTIP

Experience Manager

Experience Manager is a tool for facilitating adjustment to amplification through the implementation of gain offsets from the prescriptive target. This tool may be helpful for patients new to amplification or transitioning to Starkey hearing devices.


Product availability: All product styles and technology tiers

Gain settings may be reduced from the target response to facilitate initial comfort with amplification and then manually increased by the professional at the time of follow-up, or the automatic feature may be enabled to gradually increase gain settings over a designated period of time.

Experience Manager is the first screen available in the Preparation Session of Pro Fit. Gain settings can be customized based on previous experience with amplification. Experience Manager may be adjusted manually or automatically.

- 1 Launch Pro Fit and connect hearing devices.
Reference Fitting Protocol QuickTIPs for more information.

Experience Manager

To manually adjust, select **Experience Manager** from the Preparation Session or from the **Flyout Menu** . [Fig. 1]
Options include: [Fig. 2]

- Level 1: Novice
- Level 2: Familiar
- Level 3: Experienced (target gain settings)
- Level 4: Prefers Power Fit

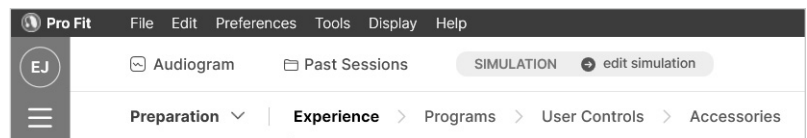


Figure 1

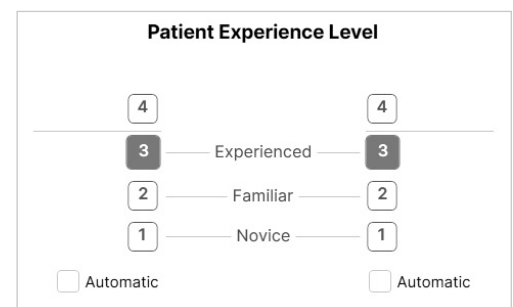


Figure 2

Auto Experience Manager

- 1 Select **Experience Manager** from the Preparation Session or from **Flyout Menu** ☰.
- 2 Select the **Automatic box** to set up Auto Experience Manager. [Fig. 3]

Activation of Auto Experience Manager will be confirmed via visual indicators: [Fig. 4]

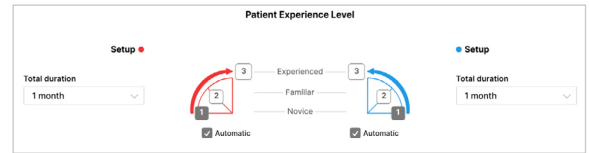


Figure 3

- Icon visible on top left corner of the frequency response graph
- Dashed target curves on the frequency response graph representing device final settings
- Number of days remaining

- 3 Select desired Starting Level by selecting either **Level 1: Novice** or **Level 2: Familiar**
- 4 Select **Total Duration** from the dropdown menu. Options include: 2 weeks, 1 month (default setting), 2 months, 3 months, 4 months, 5 months or 6 months.
- 5 Patient progress can be monitored from the Experience Manager screen or the Fitting Summary screen. [Fig. 5]

Pro Fit reports the following progress information:

- Days remaining (calculation based on a 10-hour wear pattern)
- Shaded area and arrow indicating progress

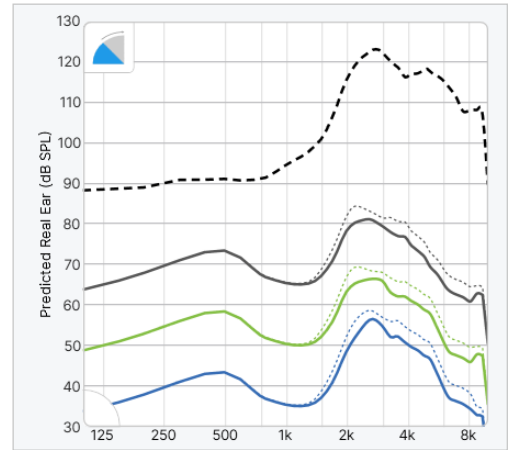


Figure 4

- 6 Once the automatic process is in progress, two options will become active: [Fig. 6]

Pause: Temporarily stops the automatic process.

Select **Resume** to resume the automatic process.

Reset: Stops the process and cancels Auto Experience Manager.

NOTE: Pro Fit tracks if a binaural set of hearing aids progresses at different rates. Sync with left and Sync with right buttons become active if a binaural set of hearing devices progress at different rates. If there is a difference in gain settings and/or days remaining, select one of these buttons at any time during the process to synchronize the devices.

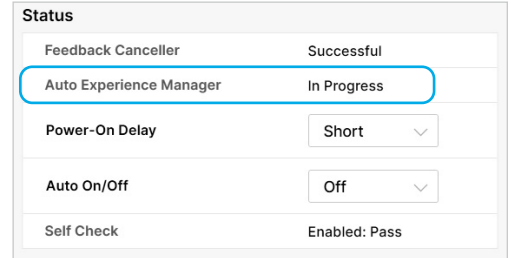


Figure 5

- 7 **Complete** is displayed on the Experience Manager screen once the hearing aids have progressed through the Auto Experience Manager process. All indicators on the screen will designate that the process has ended. The duration tracker will also indicate 0 days remaining.

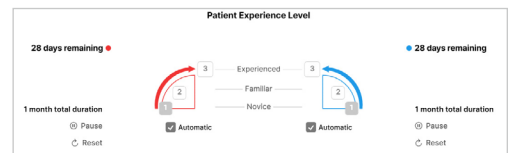


Figure 6