# Starkey Select Product Ordering Guide



Government Services
**November 2026**

## Simplified ROES ordering

**Personalized care shouldn't require a complicated ordering process.** That's why Starkey has enhanced the ordering experience with updated ROES defaults and advanced product selection logic designed to make ordering faster, easier, and more intuitive.

Starkey Select automatically determines optimal venting, matrices, and canal length based on hearing loss, patient history, and ear anatomy. Wherever Starkey Select is an option, it will be the new default for ROES ordering.

This guide provides an overview of Starkey's ordering enhancements, including how updated defaults and Starkey Select work together to simplify decision-making while supporting individualized patient outcomes.

**Order with confidence and let Starkey Select streamline the selection process.**

# **Custom** Ordering Guide

## Circuit/Components

### Circuit

OMEGA AI+



ITE R | ITC R/HS R | CIC | CIC R NW | CIC NW | IIC NW

Default for Charger: ***StarLink Premium Charger 2.0** *[Rechargeable devices only]*

### Components

Proceed to next section unless you wish to change defaults or add rotary volume control.

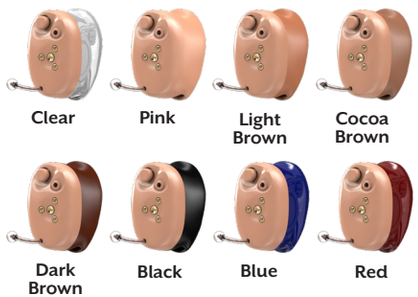
**DEFAULTS**

| ITE R | HS R | ITC R | CIC R |
|---|---|---|---|
| *4 Memory W/ Push Button<br>*Directional Microphone | *4 Memory W/ Push Button<br>*Directional Microphone | *4 Memory W/ Push Button<br>*Directional Microphone | *4 Memory W/<br>Push Button |

*Indicates ROES default

## Secondary Features

### Shell Color




### Faceplate Color




*Not available in IIC NW

DEFAULT



**ITE R/HS R/ITC R**
Pink/Pink



**CIC R/CIC**
Light Brown/Clear



**IIC NW**
Black/Black

### Venting NEW DEFAULT

***Starkey Select (MSV)**

| | | |
|---|---|---|
| No Vent (NV) | Medium Vent (2V) | Select A Vent (VV) |
| Pressure Vent (HV) | Large Vent (3V) | |
| Small Vent (1V) | IROS Vent (BAV) | |

To select a different venting option, use dropdown menu to select desired option.

*New Default for* **Canal Length: *Starkey Select**

*New Default for* **Dexterity Options:** *Removal Handle will now default for HS R, joining ITC R.*

**Custom** Ordering Guide

## Matrix Options

### Available Matrices NEW DEFAULT

***Starkey Select**

L, -L, M, P, UP, -UP

To select a different matrix, use dropdown menu to select desired option.

## Accessories

*[Simplified naming for easier selection]*

Select **RIC/Custom** Accessories

NEW **StarLink Edge** Accessories are now called **RIC/Custom** Accessories in ROES



**RIC/Custom LE Adapter**



**RIC/Custom Remote Microphone**



**RIC/Custom Table Microphone**



**RIC/Custom TV Streamer**



**StarLink Remote Control 2.0**

## Circuit/Components

### Circuit

OMEGA AI+



mRIC R



RIC RT



RIC 312

### Components

[Simplified from 53 options down to 11 options]

- RIC Custom Cased Earmold (EM30) — Custom Cased Orders
- RIC Custom Cased Receiver (RECCCRCVR) — Custom Cased Orders
- Stock Receiver (RECSTD) — Stock Receiver Only & Stock Receiver with Earmold
- RIC Canal Lock Earmold (EM17) — Stock Receiver with Earmold
- RIC Earmold (EM15) — Stock Receiver with Earmold
- RIC Skeleton Earmold (EM16) — Stock Receiver with Earmold
- RIC Shell Earmold (EM4) — Stock Receiver with Earmold
- RIC Half Shell Earmold (EM6) — Stock Receiver with Earmold
- RIC Hollow Silicone Earmold (EM25) — Stock Receiver with Earmold
- RIC Semi-Skeleton Earmold (EM7) — Stock Receiver with Earmold
- RIC Occluded Helix Earmold (EM26) — Stock Receiver with Earmold

Default for Charger: ***StarLink Premium Charger 3.0**
*[Rechargeable devices only]*

**RIC** Ordering Guide

### *Helpful Tip*

In 'Components', tell us how you will be fitting the product.

1. With a Custom Cased Receiver and Custom Cased Earmold?
   *Select: RIC Custom Cased Receiver (RECCCRCVR) & RIC Custom Cased Earmold (EM30)*

2. With a Stock Receiver only?
   *Select: Stock Receiver (RECSTD)*

3. With a Stock Receiver and a RIC Earmold?
   *Select: Stock Receiver (RECSTD) & (1 of 8 RIC Earmold style, example: RIC Canal Lock [EM17])*

NEW

**For Earmold or Custom Cased options, you must pick BOTH Receiver and desired Earmold option**

Gain will be selected in **Available Matrices**
Length will be selected in **RIC Options** (Default Length 3)
Earbuds/domes will be selected in **Open Fit Items**

### *Ordering a CROS?*

In 'Components', tell us how you will be fitting the product.

1. With a Non-functioning Custom Cased Receiver and Custom Cased Earmold?
   *Select: CROS Non-Functioning Receiver (RECCROS) & RIC CROS Custom Cased Earmold (EM32)*

2. With a Non-functioning Stock Receiver only?
   *Select: CROS Non-functioning Receiver (RECCROS)*

3. With a Non-functioning Stock Receiver and a RIC Earmold?
   *Select: CROS Non-functioning Receiver (RECCROS) & (1 of 8 styles, example: RIC Canal Lock (EM17))*

Length will be selected in **RIC Options** (Default Length 3)
Earbuds/domes will be selected in **Open Fit Items**

## Secondary Features

### Shell Color



White | Silver | Graphite Grey | Tech Black | *Beige | Caramel | Chestnut

### Open Fit Items

Use this section to select earbuds or stock molds for Stock Receiver only orders.

### RIC Options

Length: 1, 2, **3***, 4,5

To select a different length, use dropdown menu to select desired option.

**RIC** Ordering Guide

## Matrix Options

### Available Matrices NEW DEFAULT

***Starkey Select**

L, M, P, UP

To select a different matrix, use dropdown menu to select desired option.

## Earmold Features

New Default for ***Canal Length:*** ***Starkey Select**

# **RIC** Ordering Guide

## Accessories

*[Simplified naming for easier selection]*

Select **RIC/Custom** Accessories

NEW **StarLink Edge** Accessories are now called **RIC/Custom** Accessories in ROES



RIC/Custom
LE Adapter



RIC/Custom
Remote Microphone



RIC/Custom
Table Microphone



RIC/Custom
TV Streamer



StarLink Remote
Control 2.0

# **BTE** Ordering Guide

## Circuit/Components

### Circuit

evolv AI G SERIES AI



Evolv AI BTE R



G Series AI P BTE 13



G Series AI UP BTE 13

### Components

- Shell Earmold (EM18)
- Skeleton Earmold (EM23)
- Canal Lock Earmold (EM21)
- Half Shell Earmold (EM19)
- Hollow Canal Lock Earmold (EM28)
- Canal Earmold (EM20)
- Non-Occluding Earmold (EM24)

BTE Earmold Selection

***Helpful Tip***

Thin tubing length will be selected in **Open Fit Items**
Earbuds/domes will be selected in **Open Fit Items**

Default for Charger: ***BTE Charger**
*[Rechargeable devices only]*

## Secondary Features

### Shell Color

for BTE R



White | Sterling | Slate | Black



*Champagne | Bronze | Espresso

for P BTE 13 and UP BTE 13



White | Silver | Graphite Gray | Tech Black



*Beige | Caramel | Chestnut

### Open Fit Items

Use this section to select thin tubing length and earbuds.

**BTE** Ordering Guide

## Earmold Features

New Default for Venting: *Starkey Select

New Default for Canal Length: *Starkey Select

**View our Government Services Earmold Guide for more information on earmold options and available colors.**

## Accessories

*[Simplified naming for easier selection]*

Select **BTE** Accessories

NEW **StarLink** Accessories are now called **BTE** Accessories in ROES



BTE Mini Remote Mic



BTE Remote Mic Plus



BTE Table Microphone



BTE TV Streamer



StarLink Remote Control 2.0

# Notes

# Notes

Starkey



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