

## QUICKTIP

# Thrive Hearing Control App Setup

## Apple Version



## Downloading the Thrive Hearing Control Application

You must have an Apple ID to download the Thrive Hearing Control app. To set up an account, visit <https://appleid.apple.com>.

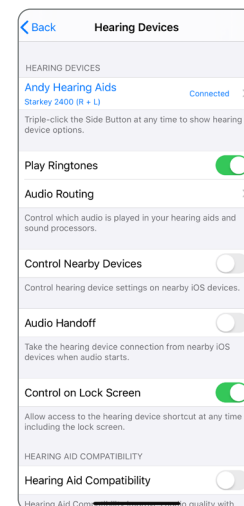
- 1 Once an account is set up, open the App Store.
- 2 Search for the Thrive Hearing Control app.
- 3 Select **Get**.



## Pairing

Pairing should be completed after the hearing aids have been programmed in the Inspire X software. Ensure that Inspire X is closed prior to pairing with any Apple device.

- 1 Select **Settings > Accessibility > Hearing Devices**
- 2 Ensure Bluetooth® setting is on.
- 3 Power off, then power on the hearing aids to place in pairing mode.
- 4 Select the hearing aids when they appear on the screen.
- 5 When prompted, select **Pair**. You will select **Pair** twice for a binaural set of hearing aids.
- 6 Ensure it says “Connected” after the hearing aid name.



## iPhone Setup

The hearing aids and iPhone work together to deliver binaural streaming for phone conversations and other audio such as music, movies, and GPS directions.

### Changing the Audio Routing

Change audio routing for phone calls and streamed audio by selecting:

- 1 **Settings > Accessibility > Hearing Devices > Audio Routing**
- 2 Select **Call Audio** to change audio routing for phone calls and **Media Audio** to change audio routing for other streamed media.

Options include:

- Always Hearing Devices - Audio will stream to the hearing aids by default
- Never Hearing Devices - Audio will stream to the Apple device by default
- Automatic - Audio will stream to the Bluetooth device that is currently connected (this is managed by iOS); Audio and media routing default to Automatic

### Play Ringtones

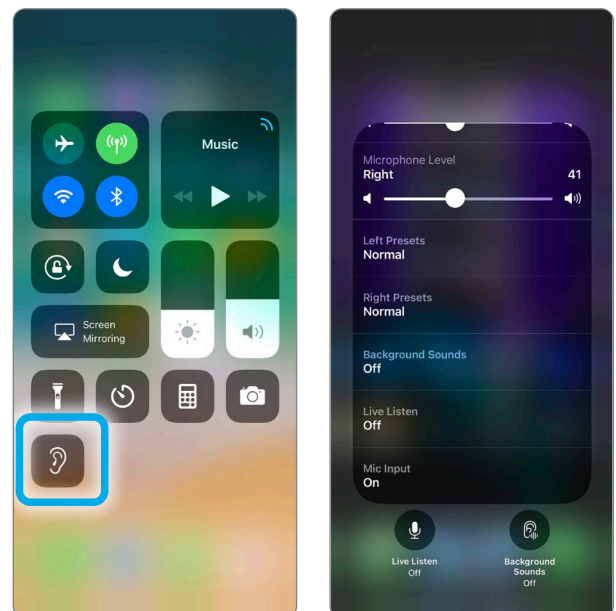
The iPhone's ringtone can play in the hearing aids when an incoming call is received. Play Ringtones defaults off. To turn on select:

- 1 **Settings > Accessibility > Hearing Devices**
- 2 Slide Play Ringtones to the on position. When an incoming call is received, the user will hear their unique iPhone ringtone in their hearing aids.

### Hearing Device Control

Adding "Hearing" will allow the ear icon to appear when you swipe for access to the control center.

- 1 **Settings > Control Center > Customize Controls > Hearing**
- 2 Access the following functions without opening the Thrive app:
  - Battery levels
  - Volume adjustment
  - Memories
  - Live Listen



# Thrive Hearing Control App Initial Setup

When the Thrive app is opened for the first time, on-boarding screens provide the user with information on app functionality. Tap on **Get Started** to begin the app set-up process.

## Thrive User Agreement A

Review and then check the box to acknowledge the Thrive User Agreement. Tap **Agree** to continue.

## Cloud Sign-In B

Sign in using Apple, Facebook, Google or create an account with an e-mail address and password. An account is required. Cloud Connectivity allows for TeleHear, Fall Alert and for app/hearing aid information to be backed up and restored.

## Connecting the Hearing Aids C

The Thrive app will connect to the hearing aids. A prompt will ask if the user would like to connect to Bluetooth. Select **Ok**.

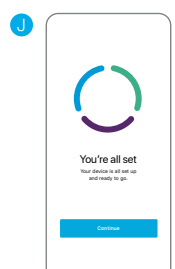
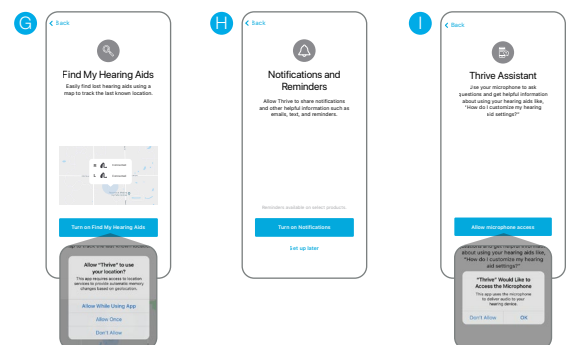
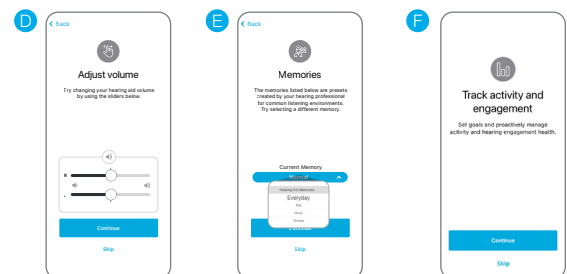
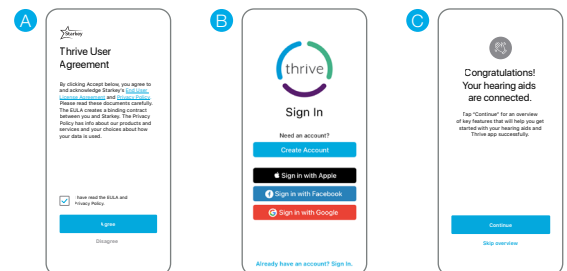
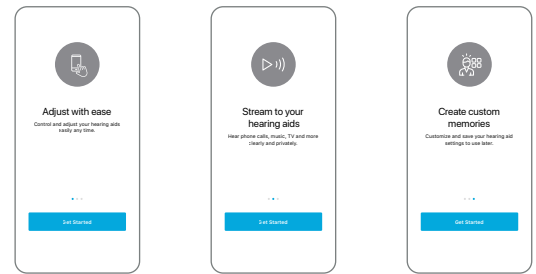
## Thrive Function Overview

An overview of the Thrive app functions provides quick information and practice of commonly used adjustments and features. Users can elect to skip the information or set up screens by selecting **Skip** or **Set up later**.

- D Volume Control: Users can experiment with adjusting hearing aid volume control. Tap **Continue** to proceed.
- E Memory Selection: Users can experiment with changing memories. Tap **Continue** to proceed.
- F Engagement and Activity Tracking: Tap **Continue** to proceed.
- G Find My Hearing Aids: Select **Turn on Find My Hearing Aids** to use this feature. Users are asked to allow the Thrive app to use Location Services. Select **Allow While Using App, Allow Once** or **Don't Allow**.
- H Notifications and Reminders: Allow the Thrive app to share notifications by tapping **Turn on Notifications**. Select **Allow** or **Don't Allow**.
- I Thrive Assistant: In order to use Thrive Assistant, users must allow the Thrive app to access the smartphone microphone. Select **Allow Microphone Access** to continue, then select **Ok**.

## You're All Set. J


Tap **Continue** to enter the Thrive app.




## Device Settings

Advanced settings for the hearing aids can be turned on/off or set in this menu.



**About My Devices:** Displays the model, technology level and serial numbers of the hearing aids as well as the current firmware version.

**Tap Gesture:** Turn the tap gesture on or off. Double Tap feature controls Accessory Start/Stop Stream, Edge Mode and Thrive Assistant. Set preferred functionality for the right and left hearing aids by tapping the . Set the tap sensitivity to **Less**, **Default** or **More**. Available for AI hearing aids only.

**Car:** Turn Automatic Car on or off. Tap **Ok** to allow access to the phone's motion sensor to provide automatic memory changes when in a vehicle achieving a speed of 10 miles per hour or greater. Set which memory the Automatic Car mode uses by clicking the  and selecting the preferred memory.

**Data Log:** Turn Data logging on or off. Turning off Data Log eliminates the ability to generate an Engagement Score.

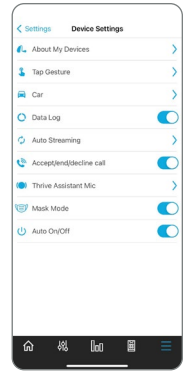
**Auto Streaming:** Turn Auto Streaming on or off. Auto Streaming is on by default following programming in Inspire X. Auto Streaming will use Stream Boost by default. If Auto Streaming is turned off, the memory will not change when streaming.

- **Phone Call:** Select which memory the Automatic Phone mode uses by clicking on the  and selecting the preferred memory. Also select how the hearing aid microphones will perform during phone call streaming. Tap **No Change**, **Decrease** (50%) or **Mute** to indicate microphone preference.
- **Media Audio:** Select which memory the automatic media streaming mode uses by clicking on the  and selecting the preferred memory. Also select how the hearing aid microphones will perform during media streaming. Tap **No Change**, **Decrease** (50%) or **Mute** to indicate microphone preference.

**Accept/End/Decline Call:** Turn Accept/end/decline call on or off. Turning on allows the hearing aid user control to answer, decline, and end phone calls on Apple phones. Accept/end/decline call is on by default following programming in Inspire X.

**Auto On/Off:** Tap the slider to deactivate/activate Auto On/Off. Auto On/Off allows the hearing aids to automatically go into low power mode when not in use. Available for AI hearing aids only.

**Thrive Assistant Mic:** Tap **HA Mic** or **Phone Mic** to select preference for which microphone is used by Thrive Assistant. HA Mic is the default setting.



## Wellness Score Setup

Set activity tracking information to ensure the most accurate calculations of the Wellness Score.

- **Activity Tracking:** Customize activity score goals including Steps, Exercise and Stand. Information can be modified at any time by going to **Settings > Wellness Score > Activity Tracking**.

The app may look slightly different depending on your phone and/or hearing aid model.