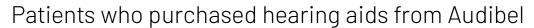
## **SERVICE PLAN: Current Patient**





		<b>VIP</b> /year	<b>PREFERRED</b> /year	<b>BASIC</b> /year
	Office Visits	Unlimited	Unlimited	Total Visits:
	Remote Care Visits	Unlimited	Unlimited	In-Office or Remote Care
	Annual Testing	FREE	FREE	FREE
ш	Cerumen Removal*	FREE	/patient/visit	/patient/visit
SERVICE	In-Office Repairs	FREE	FREE	
SER	Receiver Replacements (1/aid)	FREE	FREE	
0,	Reprogramming	Unlimited	Unlimited	
	Firmware Updates	Unlimited	Unlimited	
	Prescriptive Verification	<b>√</b>	√	
	Trade-In Program	√	<b>√</b>	
<b>├</b>	Tinnitus Treatment	√		
ΑAΡ	Fall Detection	√		
THERAPY	Aural Rehabilitation	√		
	Healthable Tracking	√		
ш	Batteries**	√		
N N	Wax Guards	√		
A Z	Mic Covers	√		
	Ear Domes	√		
MAINTENANCE	Retubing (BTE Style)	√		
	Loaners	√		
	<b>Priority Appointments</b>	√		
ဟ	Factory Repairs	Discount		
BENEFITS	<b>Extended Warranty</b>	Discount		
	Supplies	Discount		
VIP B	Accessories	Discount		
>	Custom Molds	Discount		
	Hearing Protection	Discount		

## **Extended Warranty**

## Warranty Plans



		<b>Repair</b> /aid annually	<b>L &amp; D</b> /aid annually	<b>Repair and L &amp; D</b> /aid annually
SERVICE	(not including remakes) Factory Repair	No Charge	No Charge	No Charge
	Factory Cleaning	No Charge		No Charge
	Factory Replacement of Defective Components	No Charge		No Charge
	In-Office Repairs	No Charge		No Charge
	In-Office Receiver Replacement	No Charge		No Charge
	Rechargeable Battery Replacement	No Charge		No Charge
	Warranty Processing Fee	No Charge	No Charge	No Charge
	Reloading Settings	No Charge	No Charge	No Charge
	Refitting/Recalibration	No Charge	No Charge	No Charge
	Shipping	No Charge	No Charge	No Charge
Loss & Damage	Loss & Damage Coverage Covers 1x replacement when shell/components are unrepairable or when aid is lost and can not be found. If located at a later date, original aid becomes the property of Audibel. Custom molds and AP molds are not covered under this policy.		Deductible	Deductible

<sup>\*</sup> Non-Audibel products can be issued a warranty. On L&D claims, they will be replaced with the equivalent Audibel product.

<sup>\*</sup> Hearing aids older than 5 years are not eligible for Extended Warranty Plans.

<sup>\*</sup> Discontinued products will be replaced with current equivalent product.