

1. Customer Information

SHIP TO	ACCT # <input type="text"/>	Date <input type="text"/>
	Name <input type="text"/>	
	Street <input type="text"/>	
	City <input type="text"/>	State <input type="text"/> Zip <input type="text"/>
BILL TO	Name <input type="text"/>	
	PO <input type="text"/>	
	Contact Name <input type="text"/>	
	Phone Number <input type="text"/>	

2. Patient Information

Last name

First name

Hearing Instrument Model:

Serial Number (L):

Serial Number (R):

Charger Model:

Serial Number:

Wireless Accessory:

Serial Number:

Ear Impression Included? ☐ Yes ☐ No

Type: ☐ Open jaw ☐ Closed jaw

MARK HORIZONTAL PLANE for all dual mic instruments

3. Instructions

- ☐ Instrument still under warranty
- ☐ Repair with 6-month warranty
- ☐ Repair with 12-month warranty

CALL WITH ESTIMATE BEFORE REPAIR? ☐ YES ☐ NO

MAY WE MODIFY THE EXISTING SHELL? ☐ YES ☐ NO

Other instructions (Please print clearly)

PLEASE SEND

- ☐ Custom order forms ☐ Loss & Damage forms ☐ Impression mailers
- ☐ Repair/Remake forms ☐ Return for Credit forms ☐ Air bills

4. Reason for Service

REPAIR		
L	R	
<input type="checkbox"/>	<input type="checkbox"/>	Top Housing Replacement 3001*
<input type="checkbox"/>	<input type="checkbox"/>	Dead 3061
<input type="checkbox"/>	<input type="checkbox"/>	Intermittent 3062
<input type="checkbox"/>	<input type="checkbox"/>	Weak 3063
<input type="checkbox"/>	<input type="checkbox"/>	Distortion 3064
<input type="checkbox"/>	<input type="checkbox"/>	Noisy/Static 3065
<input type="checkbox"/>	<input type="checkbox"/>	High drain/Short battery life 3060
<input type="checkbox"/>	<input type="checkbox"/>	Battery 3059
<input type="checkbox"/>	<input type="checkbox"/>	Programming problems 3075†
<input type="checkbox"/>	<input type="checkbox"/>	Fades 3071
<input type="checkbox"/>	<input type="checkbox"/>	Option/Control not functioning 3057

L	R	
<input type="checkbox"/>	<input type="checkbox"/>	Option/Control missing 3056
<input type="checkbox"/>	<input type="checkbox"/>	Feedback 3068
<input type="checkbox"/>	<input type="checkbox"/>	Clean and check 3046
<input type="checkbox"/>	<input type="checkbox"/>	Battery door problem 3024
<input type="checkbox"/>	<input type="checkbox"/>	Program switch bad 3057
<input type="checkbox"/>	<input type="checkbox"/>	DAI not functioning 3057
<input type="checkbox"/>	<input type="checkbox"/>	Ear-to-ear not working 3076
<input type="checkbox"/>	<input type="checkbox"/>	Wireless connectivity 3073
<input type="checkbox"/>	<input type="checkbox"/>	Damaged/defective accessory 3028
<input type="checkbox"/>	<input type="checkbox"/>	Other (specify in comments below)

* ReSound Nexia microRIE (60S) model only

† For programming problems, please call ReSound Technical Support at 800-248-4327 before returning instrument for service.

REMAKE		
L	R	
<input type="checkbox"/>	<input type="checkbox"/>	Feedback 3068
<input type="checkbox"/>	<input type="checkbox"/>	Loose fit 3011
<input type="checkbox"/>	<input type="checkbox"/>	Tight fit 3012
<input type="checkbox"/>	<input type="checkbox"/>	Difficult to insert 3019
<input type="checkbox"/>	<input type="checkbox"/>	Difficult to remove 3019
<input type="checkbox"/>	<input type="checkbox"/>	Occlusion 3072
<input type="checkbox"/>	<input type="checkbox"/>	Protrudes 3014
<input type="checkbox"/>	<input type="checkbox"/>	Hurts/Sore (mark location) 3013
<input type="checkbox"/>	<input type="checkbox"/>	Works out of ear 3011
<input type="checkbox"/>	<input type="checkbox"/>	Wrong/Change color 3002

L	R	
<input type="checkbox"/>	<input type="checkbox"/>	Lengthen canal 3016
<input type="checkbox"/>	<input type="checkbox"/>	Shorten canal 3015
<input type="checkbox"/>	<input type="checkbox"/>	Vent too small 3017
<input type="checkbox"/>	<input type="checkbox"/>	Vent too large 3018
<input type="checkbox"/>	<input type="checkbox"/>	Model change or circuit change 3035
<input type="checkbox"/>	<input type="checkbox"/>	MIH tube too short 3004
<input type="checkbox"/>	<input type="checkbox"/>	MIH tube too long 3003
<input type="checkbox"/>	<input type="checkbox"/>	Broken shell 3027
<input type="checkbox"/>	<input type="checkbox"/>	Other (specify in comments below)

MODIFICATIONS		
L	R	
<input type="checkbox"/>	<input type="checkbox"/>	ADD:
<input type="checkbox"/>	<input type="checkbox"/>	Wax protection:
<input type="checkbox"/>	<input type="checkbox"/>	GN Wax Filter 3033
<input type="checkbox"/>	<input type="checkbox"/>	HF3 3033
<input type="checkbox"/>	<input type="checkbox"/>	HF4 3033
<input type="checkbox"/>	<input type="checkbox"/>	Wax coil 3033
<input type="checkbox"/>	<input type="checkbox"/>	Retention:
<input type="checkbox"/>	<input type="checkbox"/>	Soft coat 3033
<input type="checkbox"/>	<input type="checkbox"/>	Canal lock 3033
<input type="checkbox"/>	<input type="checkbox"/>	Volume feature:
<input type="checkbox"/>	<input type="checkbox"/>	Volume control 3033
<input type="checkbox"/>	<input type="checkbox"/>	Raised VC 3033
<input type="checkbox"/>	<input type="checkbox"/>	Telecoil function:
<input type="checkbox"/>	<input type="checkbox"/>	Telecoil 3033*
<input type="checkbox"/>	<input type="checkbox"/>	Other (specify in comments below)

L	R	
<input type="checkbox"/>	<input type="checkbox"/>	REMOVE:
<input type="checkbox"/>	<input type="checkbox"/>	Wax protection 3034
<input type="checkbox"/>	<input type="checkbox"/>	Retention 3034
<input type="checkbox"/>	<input type="checkbox"/>	Push button 3034
<input type="checkbox"/>	<input type="checkbox"/>	Volume feature 3034
<input type="checkbox"/>	<input type="checkbox"/>	CHANGE:
<input type="checkbox"/>	<input type="checkbox"/>	Change faceplate color 3002 to: <input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	Change shell color 3002 to: <input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	Change vent 3001 to: <input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	Change wax protection 3001 to: <input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	Other (specify in comments below)

* For ITC only (standard on full and half shell models, not available on CIC or mini canal)