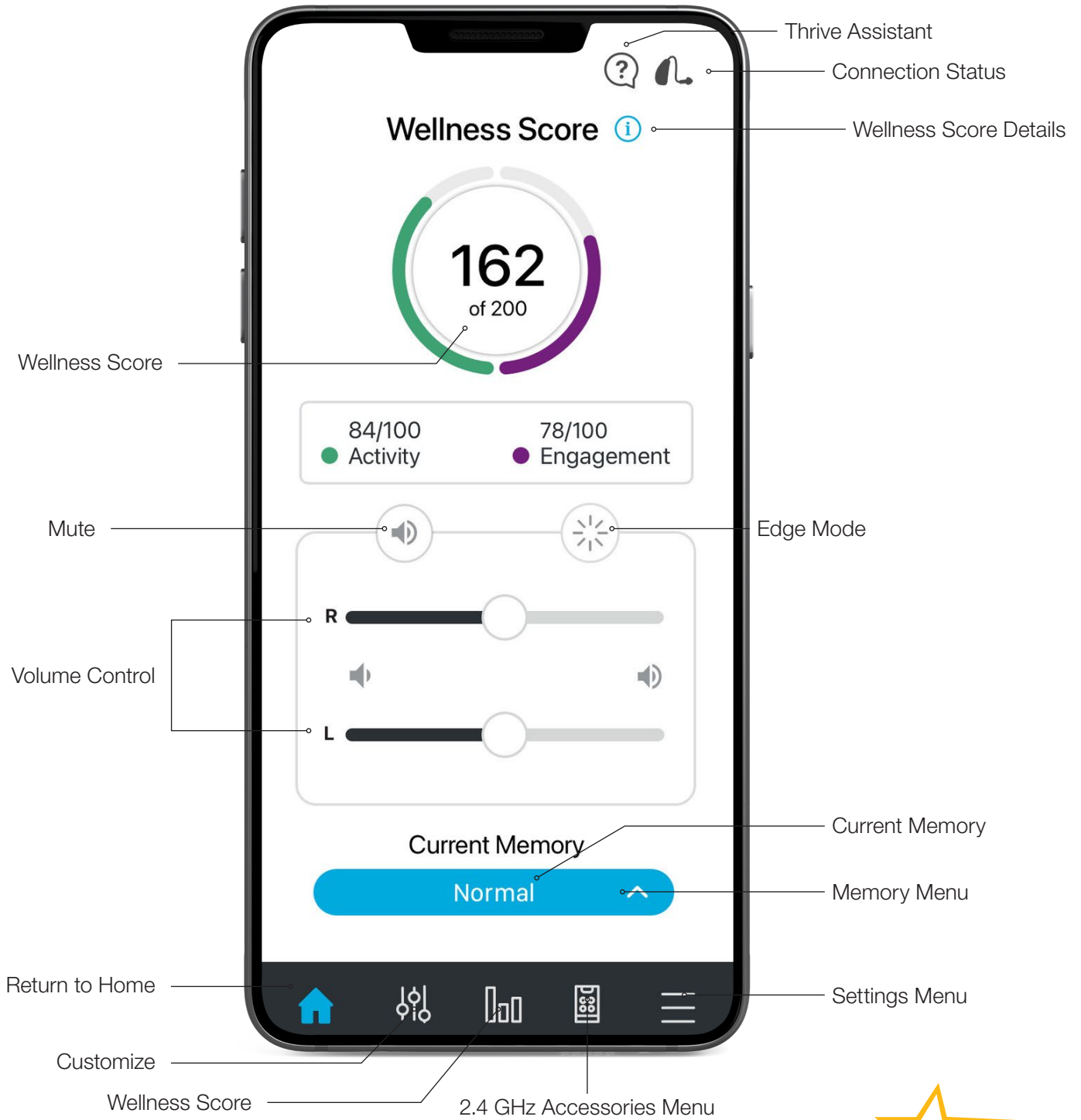


QUICKTIP

Thrive Hearing Control App

Advanced Version




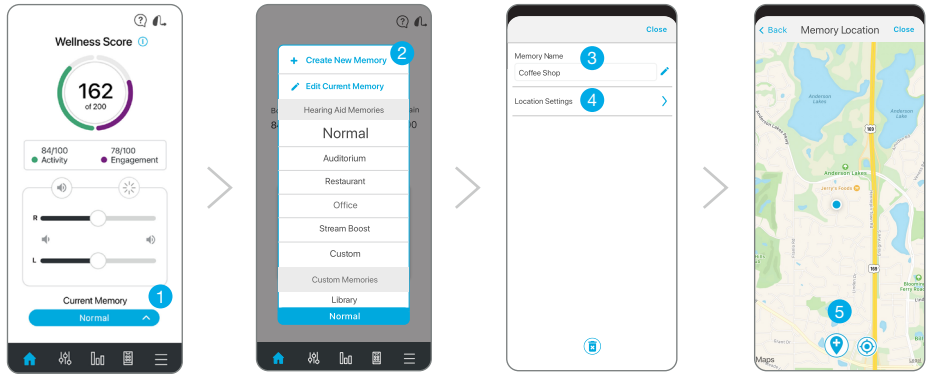
Hearing Aid Memories


Create a New Memory

Select the memory that provides the best sound quality for the current listening environment. Selected memory is the baseline for adjustments.

To create a custom memory, go to:

- 1 **Memory Menu**
- 2 **+ Create New Memory**
- 3 **Memory Name**
- 4 **Location Settings**
- 5 **Set Location:** Pin sets to current location. Tap  (bottom of the map) to assign a geotag.



“Temp” Any adjustment to a memory that was set by the hearing professional in Inspire X will automatically save as “Temp”. Tap the Memory menu, then select  **Edit Current Memory** to name and permanently save in the custom memories list for future use.

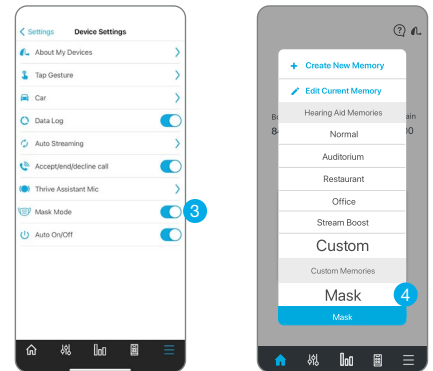
Volume position is saved and set for custom memories to provide a more consistent user experience.

Mask Mode


Mask Mode provides an additional boost to help enhance and focus on a speaker who is wearing a face mask. Add the Mask Mode memory to the Custom Memories list for easy access.

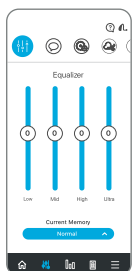
To add the Mask memory:

- 1 Tap the **Settings Menu** on the Navigation Bar.
- 2 Tap **Device Settings**.
- 3 Tap the slider next to **Mask Mode**.
- 4 The Mask memory will now be available in the Memory Menu under the **Custom Memories** list.



Customize a Memory

Several features are available for memory customization to balance comfort and clarity in different types of environments. For additional customization, select **Customize**  from the navigation bar.



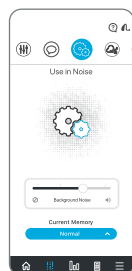
Equalizer

Provides additional memory fine tuning via equalizer sliders.



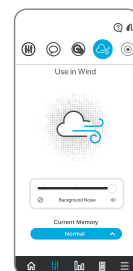
Use in Speech

Enhances speech understanding in the presence of background noise.



Use in Noise

Makes listening more comfortable when machine-type noise is present.



Use in Wind

Makes listening more comfortable in windy areas.



Microphone Direction

Adjust where the microphones pick up sounds. Tap the icon to choose:

Front

Amplifies sound from in front of the listener more than from behind.

All Around

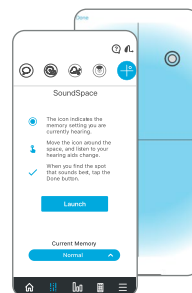
Amplifies sound from all directions equally.

Switching

Automatically switches between Front and All Around based on the environment.

Automatic

Uses adaptive null steering to protect speech at all angles around the listener.

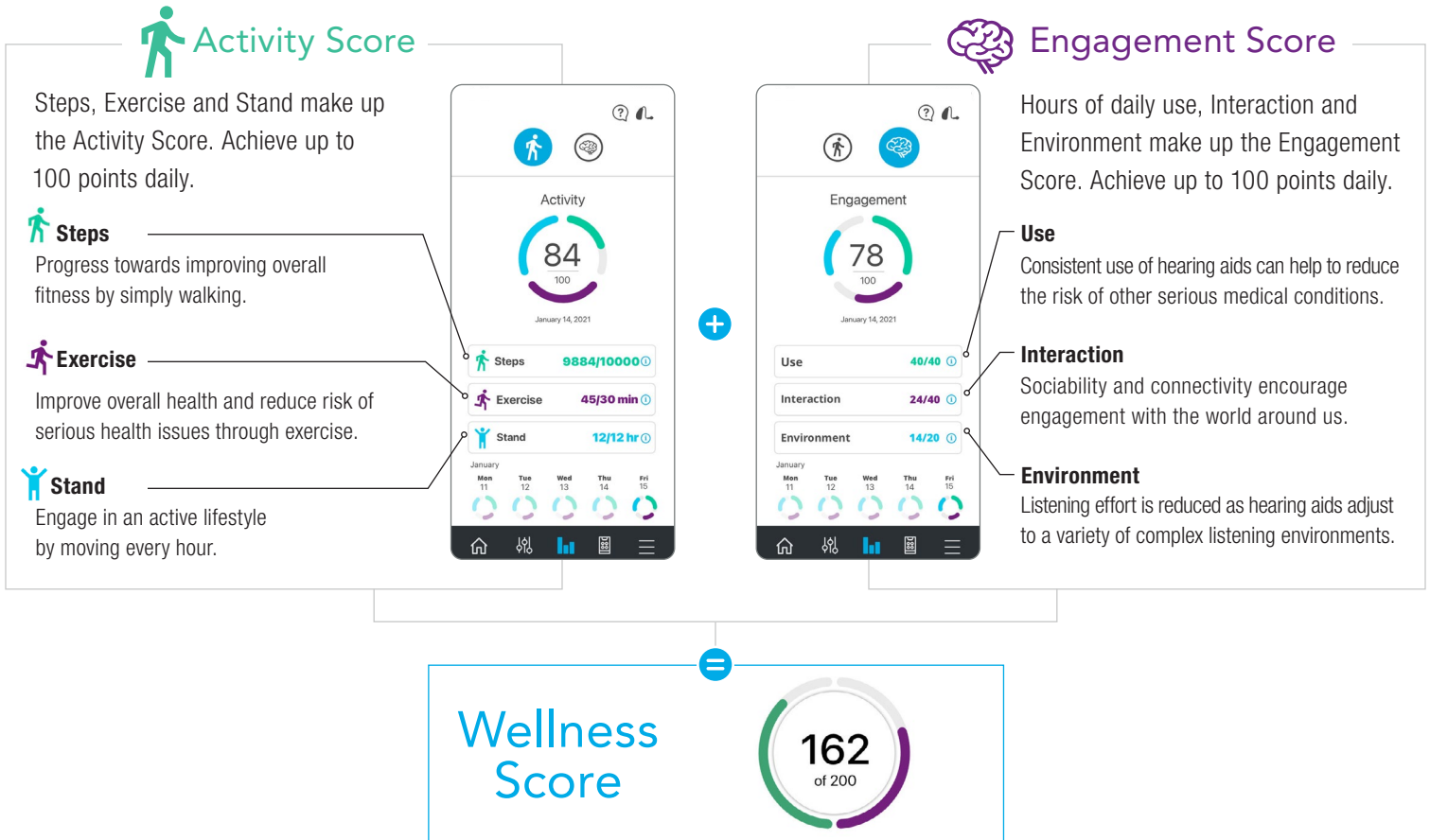


SoundSpace

Move the pulsing icon around the screen. Real-time changes to the sound quality will be heard. Select **Done** in the top left corner of the screen once the desired sound quality is found.

Wellness Score

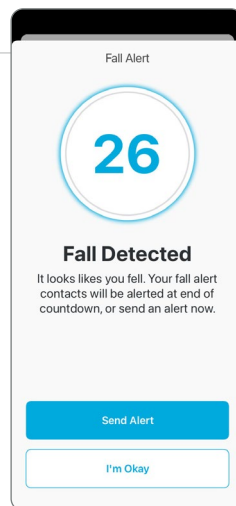
The Wellness Score links the importance of hearing health to physical and cognitive health through the combination of one's Activity Score and Engagement Score. A total daily Wellness Score of 200 points is possible.¹



Fall Alert

The Fall Alert feature utilizes integrated sensors to automatically detect falls and send alert text messages to selected contacts.

For more information, please see the [Fall Detection and Alerts Inspire X, System Setup and User Guide QuickTIPS.](#)



Auto Alert
A fall is detected and an alert is automatically initiated.

Manual Alert
The user control is pushed to initiate an alert.


Accessories

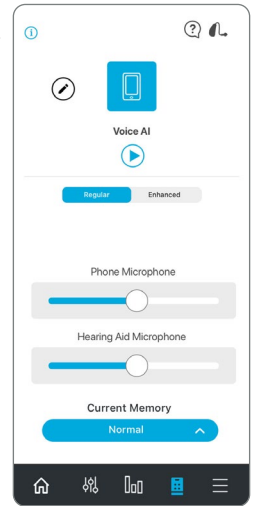
View paired accessories within the Thrive app.²

Access **Voice AI** by tapping .

Thanks to the power of artificial intelligence, this speech enhancement feature uses the user's smartphone to deliver an unprecedented experience for those with moderate loss of 50 dB HL or greater. Available for select Thrive platform 2.4 GHz technology and iOS only.


Select an Accessory to:

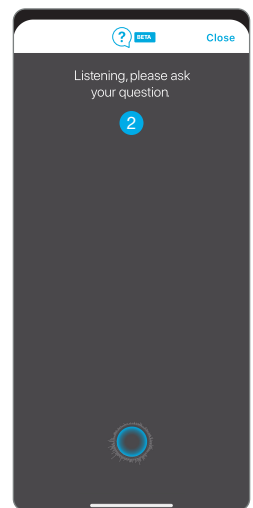
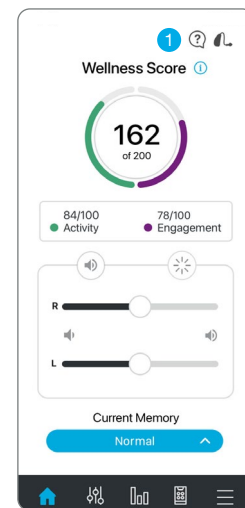
- Start/stop audio streaming
- Adjust volume of stream
- Adjust hearing aid microphone level while streaming
- Edit accessory name by tapping the  near the accessory button
- Delete paired accessory



Thrive Assistant

Thrive Assistant is an app-based assistant providing hands-free help whenever and wherever needed. Users can conveniently ask questions, troubleshoot hearing aid and accessory issues or simply say a command to change hearing aid volume, mute the hearing aids, change memories or set a reminder. Users can even say things like “find my phone” or “I lost my phone” and Thrive Assistant will help the user locate a misplaced smartphone by playing a ringtone from the phone, even if it is locked or on silent mode.

- 1 Tap the  icon in the top right corner of the Thrive app to access Thrive Assistant. AI users can double tap to access Thrive Assistant if set as a user control.
- 2 Thrive Assistant will indicate “Listening, please ask your question.”
- 3 State a command or ask a question. Thrive Assistant will execute the command or search for and return an appropriate answer to the question from the Thrive help files or cloud-based services.



For more information, please see the Thrive Assistant QuickTIP.

Translate


Connects to cloud services enabling translation of one language to another

When the user speaks into the phone microphone, their language is translated and transcribed on the screen.

Translated audio of the foreign language response streams to the user's hearing aid.³

To access language translation, go to:

Settings > Translate

- 1 Select user's language on the left and the responder's language on the right.
- 2 Tap the microphone button . It will highlight blue.
- 3 User speaks into the phone microphone.
- 4 The user's language transcribes on the top of the screen and the responder's language transcribes on the bottom.
- 5 Translated audio of the responder's speech streams to the connected hearing aid.





Transcribe

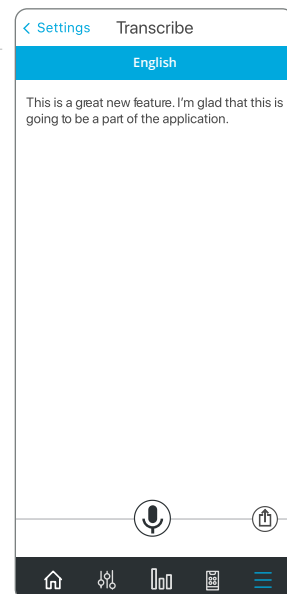
Closed Captioning for real-world situations

The Transcribe feature listens for speech in the selected language and displays the detected speech as text on the screen.

To access the Transcribe feature, go to:

Settings > Transcribe

- 1 Choose the language you wish to detect by tapping the blue bar at the top of the screen and selecting the language.
- 2 Tap the microphone button . It will highlight blue.
- 3 Speech is detected by the phone microphone and is transcribed on the screen.
- 4 Tap the  button to save, message, copy or email the transcribed text.



Self Check

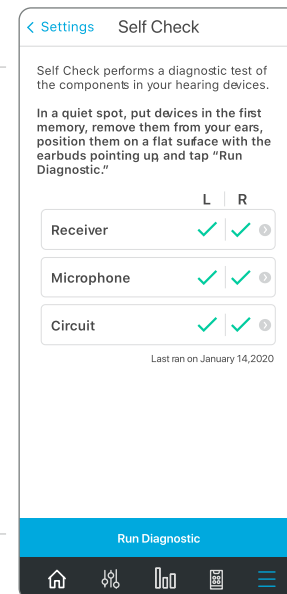
Self Check provides a quick, convenient way for patients to analyze their hearing aid system's performance right from the Thrive app.

To access the Self Check feature, go to:

Settings > Self Check

Select **Run Diagnostic** to initiate Self Check. Results for each hearing aid component display on the screen. Tap each component for more information.

[For more information, please see the Self Check QuickTIP.](#)

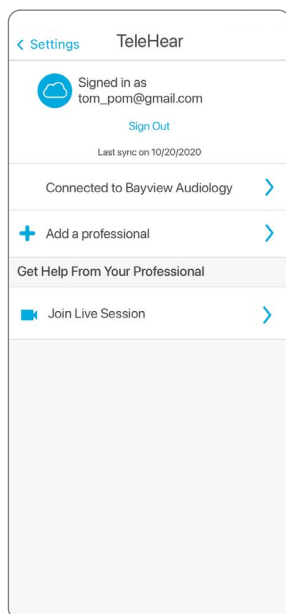


TeleHear

Connects remotely to a hearing professional for a remote first fit or hearing aid programming adjustments.

Engage in a live session using video chat for hearing aid adjustments in real-time.

[For more information, please see TeleHear QuickTIPs.](#)



To access TeleHear features, go to:

Settings > TeleHear

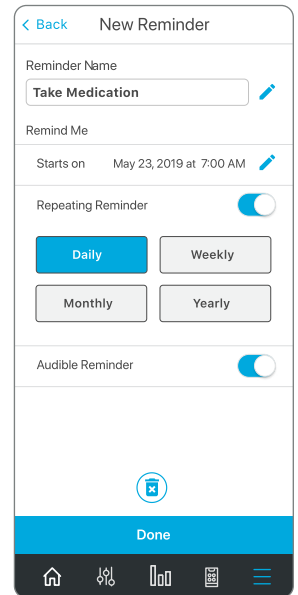
- Displays sign-in status for cloud services and last sync date. Cloud connection is established when signed in, even if remote programming is not currently enabled.
- Displays a connected hearing professional or the option to add a hearing professional. View practice information for connected hearing professionals by clicking on the practice/provider name.
- Under “Get help from your professional”, select **Join Live Session** to get started.

Reminders

Sets reminders for appointments, taking medications, prescription refills or other personal tasks. Hear the reminder through the hearing aids and also receive notifications on the smartphone screen.

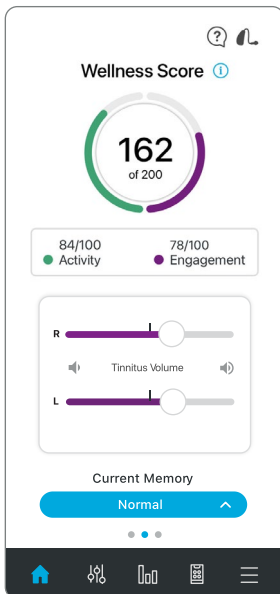
To access Reminders feature, go to:

- **Settings > Reminders**
- Tap **+** New Reminder.
- Select a reminder name from the pre-populated list or create your own name.
- Select preferences for the reminder such as date/time, repeating reminder and audible reminder.



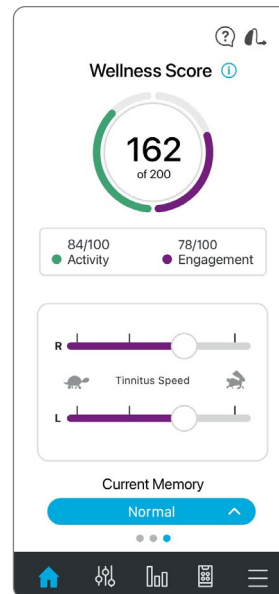
Tinnitus

Adjust the volume and modulation speed of the tinnitus stimulus in memories that have been configured for tinnitus or in custom memories based on those memories. The tinnitus screen will be visible in the Thrive app if the hearing professional has enabled the tinnitus stimulus in the active memory.



Adjusting Tinnitus Stimulus Volume

Adjust tinnitus stimulus volume individually or slide finger in the slide pad to adjust binaurally. Double tap to return to the default stimulus volume.



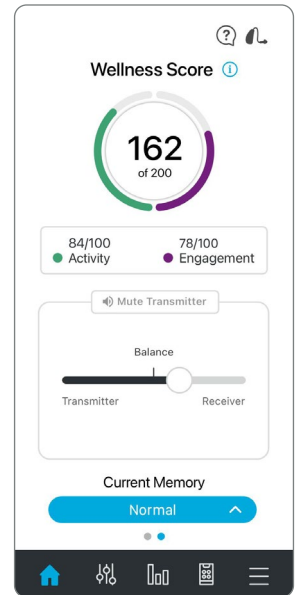
Adjusting Tinnitus Speed

Drag the circle icons on the sliders to adjust from no modulation (left) to fast modulation (right).

CROS System

Adjust the balance of sound coming from the Transmitter relative to the Receiver in memories that have been configured for BiCROS or in custom memories based on those memories. The Balance screen will be visible in the Thrive app if the hearing professional has enabled BiCROS in the active memory.

- 1 Drag the circle icon along the slider to adjust the balance of sound coming from the Transmitter relative to the Receiver.
- 2 Tap **Mute Transmitter** to mute the Transmitter.



Other

In addition, Settings includes:

- User Guide
- About
- Device Settings
- App Settings
- Find My Hearing Aids
- Demo Mode

Basic Mode does not include:

- Thrive Score
- Transcribe
- Additional memory customization beyond Equalizer
- Accessory Screen
- Reminders
- Translate
- Self Check

Features may vary by country.