

QUICKTIP

My SoundGear

Apple Version



Downloading My SoundGear

You must have an Apple ID to download My SoundGear. To set up an account, visit <https://appleid.apple.com>.

- 1 Once an account is set up, open the App Store.
- 2 Search for **My SoundGear**.
- 3 Select **Get**.



Pairing

Pairing should be completed after the hearing aids have been programmed in the Pro Fit software.

Ensure that Pro Fit is closed prior to pairing with any Apple device.

- 1 Select **Settings > Accessibility > Hearing Devices**.
- 2 Ensure Bluetooth® setting is on.
- 3 Power off, then power on the hearing aids to place in pairing mode.
- 4 Select the hearing aids when they appear on the screen.
- 5 When prompted, select **Pair**. You will select Pair twice for a binaural set of hearing aids.
- 6 Ensure it says **“Connected”** after the hearing aid name.

My SoundGear Initial Setup

- 1 Tap on **Get Started** to begin the app set-up process.
- 2 Review the Terms of use. Tap **Accept** to continue.
- 3 Sign in, create an account with an email and password, or select **Skip for now** to postpone account creation. Cloud connectivity allows for TeleHear and for app/hearing aid information to be backed up and restored.
- 4 Users are asked to provide consent for My SoundGear to collect and store Hearing aid data, Activity tracking, and Analytics. Tap the slider to disable a consent, if desired. Select **Continue**.
- 5 Select **Continue** to allow My SoundGear access to the user's location and to share notifications.
- 6 Users are asked to allow My SoundGear to send the user notifications. Select **Allow** or **Don't Allow**.
- 7 Ensure the hearing aids are charged and turned on. Select **Continue**.
- 8 A prompt will ask if the user would like to connect to Bluetooth. Select **Allow**.
My SoundGear will connect to the hearing aids.

You're All Set. Select **Got it** to enter My SoundGear.

My SoundGear for Apple Watch

My SoundGear provides options to easily control, enhance, and personalize the hearing experience through the Apple Watch.

Setup

Your hearing aids communicate with your iPhone and the My SoundGear app. The My SoundGear app can be added to your Apple Watch allowing you additional flexibility in hearing aid control. Your hearing aids and Apple Watch must remain paired to the iPhone for full functionality.

- 1 On the iPhone, open the **Watch** app.
- 2 Scroll to **My SoundGear**. Tap **Install**.



Volume Control

Tap **-** or **+** to decrease or increase the volume of the hearing aids, or use the Digital Crown to adjust volume.

Programs

The current program name will be visible from the home screen.

- 1 Swipe to see program options, and tap the name of the desired program.

Edge Mode

- 1 Tap **Edge Mode+** to apply the best sound setting for your environment.
- 2 If desired, tap **Enhance Speech** or **Reduce Noise** to further optimize sound settings.
- 3 Tap the **check mark** icon to save Edge Mode+ settings.



Features may vary by country.

The app may look slightly different based on your phone and/or hearing aid model.
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