

CUSTOM PRODUCT REPAIR AND REMAKE FORM

GO PAPERLESS! ONLINE ORDERING IS EASY WITH ESTORE, STARKEY'S ONLINE ORDERING SYSTEM.

STEP 1 - ORDER

BILL TO: ACCOUNT NUMBER:
ADDRESS: CN00

CONTACT: PHONE:
EMAIL:

REPAIR SERVICE PLAN

6 MONTHS (DEFAULT) 12 MONTHS

HEARING AIDS \$225 \$275

HEARING AIDS GREATER THAN 5 YEARS \$600

ADDITIONAL OPTIONS

CUSTOM REPLATE (INCLUDES CIRCUIT & FACEPLATE) : \$225 CUSTOM RESHELL (SHELL ONLY): \$100

CUSTOM REMAKE (6 MONTH WARRANTY ONLY): \$275

SHIP TO: ACCOUNT NUMBER:
ADDRESS: CN00

CONTACT: PHONE:
EMAIL:

P.O. NO. DATE

THIRD PARTY PROGRAM BENEFIT CODE

WARRANTY DATE:

WILL BE VERIFIED UPON RECEIPT, CHARGES WILL APPLY IF OUT OF WARRANTY. PLEASE CALL CUSTOMER SERVICE OR CHECK ONLINE FOR WARRANTY DATES. PRICES SUBJECT TO CHANGE. INTERNATIONAL PRICES MAY DIFFER.

STEP 2 - DEVICE INFORMATION

FIRST NAME

SERIAL NUMBER

LEFT

LAST NAME

SERIAL NUMBER

RIGHT

COMPLETE SECTION BELOW IF REPLACEMENT IS REQUIRED

CUSTOM CASE RECEIVER SERIAL NO.

IMPRESSION ENCLOSED USE SCAN ON FILE

CUSTOM CASE RECEIVER SERIAL NO.

IMPRESSION ENCLOSED USE SCAN ON FILE

STEP 3 - PRODUCT (CHECK ALL THAT APPLY)

REMAKE OR SHELL MODIFICATION

ADD CANAL LOCK (NEED NEW IMPRESSIONS) DECREASE VENT
 LOOSE INCREASE VENT
 TIGHT PROTRUDES
 FEEDBACK

WAS MEDICAL INTERVENTION NEEDED FOR THE SYMPTOM REPORTED?

YES NO

PLEASE MARK PROBLEM AREA ON DEVICE OR IMPRESSION

PATIENT COMMENTS:
(NOTE: IF THE SIZE AND SHAPE OF THE EAR DOES NOT ALLOW FOR A SECURE RETENTION POINT FOR THE MODEL ORDERED, A CANAL LOCK MAY BE ADDED TO ENSURE A GOOD PHYSICAL FIT)

(NOTE: PLEASE SEND NEW IMPRESSIONS FOR BEST RESULTS)

CUSTOM PRODUCTS - REASON FOR REPAIR/REMAKE

DEAD DISTORTED
 NOISY INTERMITTENT
 WEAK VOLUME/MEMORY CONTROL
 FEEDBACK LOST
 EXCESSIVE BATTERY DRAIN FADES
 OCCLUDED DAMAGED
 DIRECTIONAL VOLUME CONTROL
 TELECOIL

REFERENCE NO. #

SPECIAL INSTRUCTIONS



DO NOT WRITE HERE
FACTORY USE ONLY