

Starkey Government Services

The American Hearing Company

# **SURFLINK MEDIA**

#### PRODUCT AVAILABILITY: Muse iQ, SoundLens Synergy iQ, Muse, and Z Series Wireless Devices

Launch **Inspire X**, then connect hearing devices. Refer to the *Initial Fit Protocol QuickTIPs* for information on getting started.

#### **SETUP IN INSPIRE**

- **1.** In **Inspire X**, select the **Accessories** tab from the left navigation bar.
- 2. Select the check box next to Media.
- Select which memories will automatically accept a streamed signal by selecting the boxes adjacent to the memory name under Media Streaming and select Hearing Aid Microphone Setting While Streaming for each memory, if desired.
- 4. If using the Advanced SurfLink Remote Control or the SurfLink Mobile along with the SurfLink Media:
  » Select the check box next to the SurfLink Remote Control or SurfLink Mobile.
  » Ensure the Favorite Button is configured to Stop/Start Audio.

NOTE: Stream Boost is the default streaming memory. Stream Boost may be adjusted in the QuickFit or Fine Tuning screens as needed, or de-selected to disable Stream Boost.

## POWER AND CABLE CONNECTIONS

**1.** Insert A/V connection cables into the appropriate jacks on the back of the SurfLink Media:

» Standard: RCA jacks insert in outlet (2) and Power cable inserts in outlet (5).

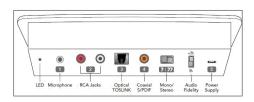
» Optional: Microphone, S/PDIF, Optical TOSLINK (insert in outlets 1, 3, and 4).

- Select the appropriate Monaural/Binaural switch:
   » Select Monaural if the patient is fit with one hearing device or using the CROS/BiCROS system.
   » Select Binaural if the patient is fit with two hearing devices.
- **3.** Connect power supply. A micro-USB cable is provided. Insert the micro-USB connector into the Power port on the SurfLink Media (outlet 5) and connect the opposite end to a power outlet.

SurfLink Media is designed to stream audio from electronic audio sources directly to the wireless hearing devices. It can be connected to many electronic audio sources, including televisions, radios, computers, MP3 players, and cable boxes.

SurfLink Accessories			
SurfLink Devices	Enabled	Configure Streaming Behavior	
Remote Control		Media Memories Streaming	Hearing Aid Microphone Setting While Streaming
		1: "Normal	Mic On: -6 dB
		2: Disabled N/A	Mic On: -6 d8 *
Mobile		3: Disabled N/A	Mic On: -6 dB *
		4: Disabled N/A	Mic On: -6 d8 *
Remote Mic		0 Stream Boost 🗸	Mic On: -6 dB •
		✓ Stream Boost	
Mini Mobile			
Media	~		

Setup in Inspire



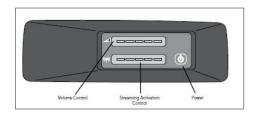
Rear Panel View

### **USER CONTROLS**

- **1.** Select **Power** (the Power button will illuminate blue when power is on).
- 2. Adjust the Streaming Activation Range by sliding the blue light left/ right, setting the distance for initiating a streamed signal to the hearing aids.
- **3.** Set the **Volume Control** of the audio device (such as the TV) to a comfortable level for the non-hearing device user or other users in the household.
- **4.** Set the **Volume Control** of the SurfLink Media to a comfortable level for the hearing device user by sliding the blue light left/right.
- **5.** Adjust the volume level as needed using the controls on the SurfLink Media, via the SurfLink Remote Control/Mobile, or via the volume controls on the hearing device.
- For Synergy devices, ensure the Audio Fidelity switch on the back of the SurfLink Media is set to the up position to access high fidelity audio streaming.

NOTE: If streaming to a Z Series device or older, ensure the Audio Fidelity switch is set to the down position for standard fidelity.

7. The LED on the back of the SurfLink Media should be illuminated in green when set up correctly, indicating a secure audio connection. If the LED is not illuminated, check the audio cables and power supply.



Front Panel View



Audio Fidelity Switch