

## QUICKTIP

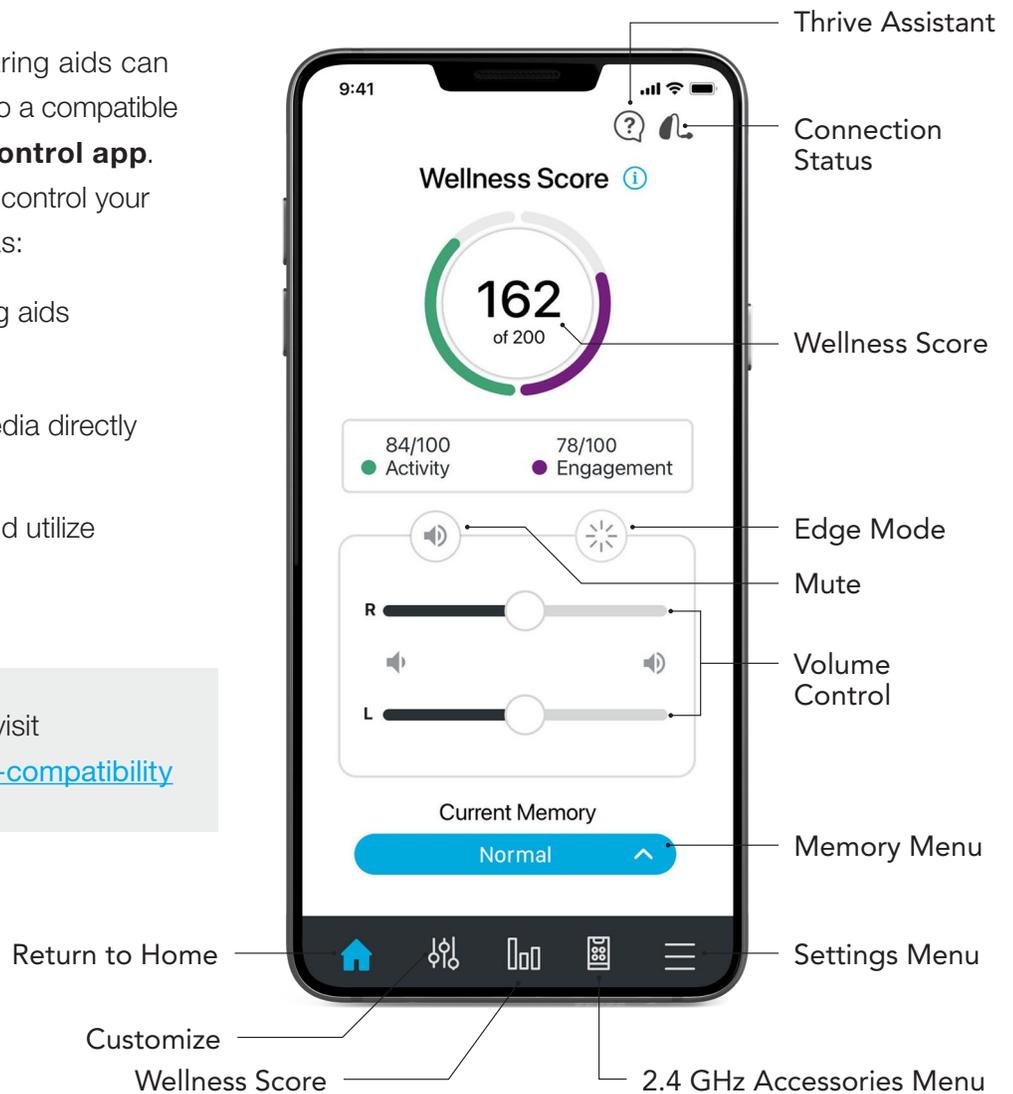
# Setting Up Your Mobile App Android

This guide provides you with step-by-step instructions on how to get started with the **Thrive Hearing Control app**

Your Thrive platform 2.4 GHz hearing aids can connect via Bluetooth® technology to a compatible app called the **Thrive Hearing Control app**. The Thrive app allows you to easily control your hearing aids and do things such as:

- Adjust the sound of your hearing aids
- Answer and stream phone calls
- Stream music, TV and other media directly to your hearing aids
- Track health and fitness data and utilize convenient information features

For a list of compatible devices, visit <https://www.starkey.com/thrive-compatibility>



# Android

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## Download the Thrive Hearing Control app



1. Open the **Google Play Store™**
2. In the search box type **“Thrive Hearing Control”**
3. Tap **INSTALL** to download the app to your mobile device



INSTALL

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## Connect your hearing aids to your mobile device

Follow the instructions below to connect your hearing aids to your Android™ mobile device. If your hearing aids ever lose connection to your mobile device, follow the Option 2 instructions below to reconnect.

### Option 1 - In-app pairing:

1. Skip to **STEP THREE**

### Option 2 - Android Bluetooth menu:

1. Tap the Settings icon on your mobile device
2. Select Bluetooth
3. While the Android mobile device searches for available devices, power your hearing aids off then on to put them into pairing mode
4. When paired, they will appear in the Paired Devices list

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## Set up the Thrive Hearing Control app

Open the Thrive app. You will be prompted for setup. Tap Get Started to begin

### Thrive User Agreement

Review the Thrive User Agreement and check the box to acknowledge. Tap Agree to Continue

### Thrive App Sign in

Sign in using Facebook, Google or create an account using an active email and password

### Connecting to the Hearing Aids

Select OK to allow the Thrive app to scan for the hearing aids. A prompt will ask permission to use location services. Select Allow. Power your hearing aids off then on to put them into pairing mode. Once the Thrive app finds the hearing aids they will display on the screen. Tap to select each hearing aid. Tap Connect, then tap OK. A congratulations message will display indicating that the hearing aids are now connected. Tap Continue

### Thrive Function Overview

An overview of app functions provides quick information and practice of commonly used adjustments and features. Tap Continue to proceed

### Thrive Assistant

Allows the app to access the mobile device microphone when using Thrive Assistant. Select Allow

### You're all set!

Tap Continue to begin using the Thrive app



Want to learn more about the Thrive app?  
[Visit starkey.com/veterans-thrive](https://starkey.com/veterans-thrive)



Veteran technical support line:  
**(800) 211-7789**