



Product Portfolio Guide

2025 | New Zealand

EDGE^{AI}

Tech Tier/Channels/Bands

24 / 20 / 16

AURACAST

CROS COMPATIBLE



mRIC R



RIC RT



RIC 312



CIC



ITC/HS R



ITE R



- Waterproof*
- Wireless
- Rechargeable

*Up to 1m.

Available Colors

- Standard Colors**
- White
 - Tech Black
 - Graphite Gray
 - Silver
 - Chestnut
 - Caramel
 - Beige

- Custom Colors**
- Faceplate Colors**
- Pink
 - Light Brown
 - Medium Brown
 - Chestnut
 - Dark Brown
 - Black

- Shell Colors**
- Clear
 - Pink
 - Light Brown
 - Blue/Red
 - Black

SnapFit 2.0 Stock and Custom Cased Receivers



Comfort Bud Open
5 mm, 6 mm, 7 mm,
9 mm, 11 mm



Comfort Bud Occluded
4 mm, 5 mm, 6 mm,
7 mm, 9 mm, 11 mm



Power Dome
8-10 mm, 10-12 mm,
12-14 mm



Custom Cased Receiver
Custom shell with
embedded receiver



**Stock Silicone Helix
RIC Earmold**



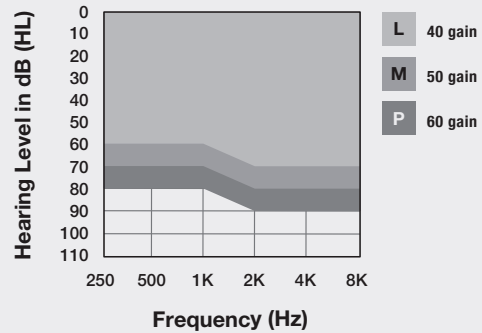
**Stock Hollow
Silicone RIC Earmold**



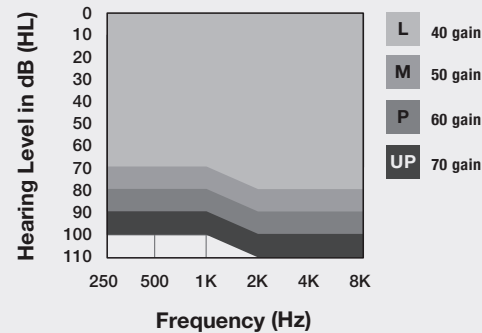
**Stock Silicone
RIC Earmold**

Fitting Ranges

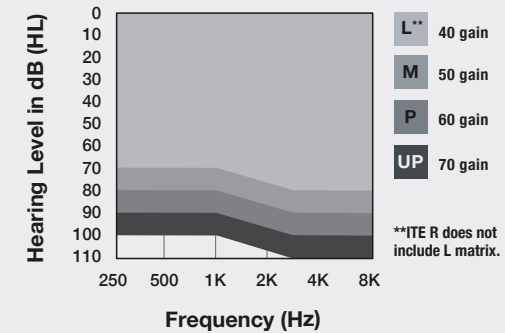
RIC with Stock Receiver



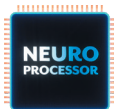
RIC with Custom Cased Receiver
CIC



ITC/HS/ITE R

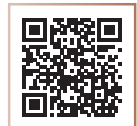


Visit StarkeyPro.com/EdgeAI for full technical data sheets.



Powered by the G2 Neuro Processor with the industry's only neural processing unit (NPU) integrated into the chip, and an all-new Bluetooth[®] Low Energy (LE) Audio streaming protocol, Starkey Edge AI's advanced processing is able to provide so much more than all-day battery life and waterproof protection – allowing patients to live easier, more connected lives.

For more Edge AI details,
visit StarkeyPro.co.nz



EDGE^{AI}

Tech Tiers | Channels | Bands

Premium
24

Advanced
20

Select
16

Edge Mode+		Premium 24	Advanced 20	Select 16
Automatic User Control Personalization	App Control	●	○	○
Speech Optimization				
Consonant Brightness	Voice AI*	●	○	○
Sound Manager				
Quiet		Maximum expansion	Moderate expansion	Mild expansion
Machine Noise Reduction		Up to 22 dB of reduction	Up to 12 dB of reduction	Up to 7 dB of reduction
Speech in Noise Reduction		Up to 22 dB of reduction	Up to 10 dB of reduction	Up to 8 dB of reduction
Transient Noise Reduction		Up to 15 dB of reduction	Up to 9 dB of reduction	Up to 6 dB of reduction
Wind Reduction		Up to 35 dB of reduction	Up to 19 dB of reduction	Up to 10 dB of reduction
Additional Key Features				
Translate	Transcribe	●	○	○
Multiflex Tinnitus Pro with new tinnitus maskers	Smart Assistant & Find My Hearing Aids	●	●	○
2-Way Audio	Hearing Health & Activity Tracking	●	●	●
Fall Alert & Balance Assessment	Reminders & Self Check	●	●	●
Auto Sleep	Tap Control	●	●	●
TeleHear full remote fit	REM Target Match	●	●	●
Demo Stream	Waterproof up to 1m**	●	●	●
Apple Watch Controls*		●	●	●

Features noted above in blue are available within My Starkey app.

*For iOS users only. **Rechargeable styles only.

Wireless Accessories

ALL NEW



StarLink Edge TV Streamer
Part No.P00004315



StarLink Remote Control 2.0
Part No. P00002347

AURACAST

Charging Solutions

All chargers include Turbo Charge



StarLink Premium Charger 2.0 w/ onboard battery

- mRIC R
- RIC RT



StarLink Premium Custom Charger 2.0 w/ onboard battery

- ITC/HS/ITER

StarLink Charger 2.0***

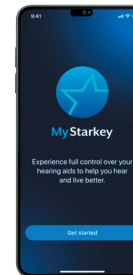
- mRIC R
- RIC RT

StarLink Custom Charger 2.0***

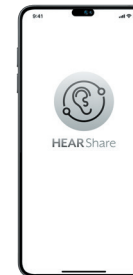
- ITC/HS/ITER

***Default selection with rechargeable hearing aid order.

Compatible Apps



My Starkey



Hear Share



Scan to check phone compatibility



Tech Tier/Channels/Bands
24 / 20* / 16*



Waterproof**
Rechargeable

For more product details,
visit StarkeyPro.co.nz



Faceplate Colors

- Pink
- Light Brown
- Medium Brown
- Chestnut*
- Dark Brown
- Black

Shell Colors

(IIC only available in Black)

- Clear
- Pink
- Light Brown
- Blue/Red
- Black

Charging Solutions

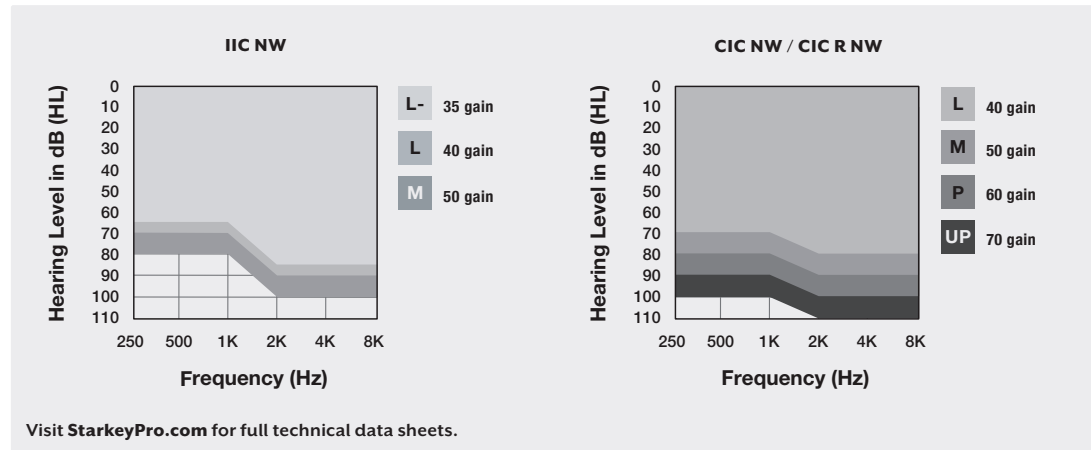
Both chargers include
Turbo Charge



StarLink Premium Custom Charger 2.0
w/ onboard battery
• CIC R NW

StarLink Custom Charger 2.0***
• CIC R NW

Fitting Ranges



Based on the industry's most advanced processor and powered by our industry-leading Neuro Sound Technology, Starkey Signature Series deliver the size, performance and personalized fit that patients can only get from you.

Tech Tiers Channels Bands	Premium 24	Advanced 20*	Select 16*
Edge Mode+ (CIC styles only)			
User Control	●	○	○
Speech Optimization			
Consonant Brightness	● Maximum	● Mild	● Mild
Sound Manager			
Quiet	● Maximum expansion	● Moderate expansion	● Mild expansion
Machine Noise Reduction	● Up to 22 dB of reduction	● Up to 12 dB of reduction	● Up to 7 dB of reduction
Speech in Noise Reduction	● Up to 22 dB of reduction	● Up to 10 dB of reduction	● Up to 8 dB of reduction
Transient Noise Reduction	● Up to 15 dB of reduction	● Up to 9 dB of reduction	● Up to 6 dB of reduction
Wind Reduction	● Up to 35 dB of reduction	● Up to 19 dB of reduction	● Up to 10 dB of reduction
Additional Key Features			
Multiflex Tinnitus Pro with new tinnitus maskers	●	●	○
REM Target Match	●	●	●
Waterproof**	●	●	●

*CIC styles only. **Up to 1m. Rechargeable style only. ***Default selection with rechargeable hearing aid order.



Quality in... quality out

Your professional expertise is critical when selecting the best solution for a patient. Many factors and considerations come into play when determining if a patient is a custom hearing aid candidate, including:

- Audiogram
- Dexterity
- Ear anatomy and history
- Lifestyle

Ultimately, **the patient has come to you** to weigh all considerations—physical, audiological and patient priorities—and recommend a solution that delivers both success and satisfaction.

A **superior custom product fitting starts with a high quality ear impression.** Making a perfect impression requires proper technique, an attention to detail, and repetition.

As the custom hearing aid experts, we know a thing or two about making accurate, precision-tested impressions —and how good impressions can also be used to make earmolds, custom cases, hearing protection solutions and more.



Scan the QR code or go to StarkeyPro.co.nz for support materials, how-to videos, and more.

Developed with help from Starkey's most experienced impression takers, these tools share best practice tips perfected from shooting thousands of impressions in our Center for Excellence.

GENESIS^{AI}

Tech Tier/Channels/Bands
24 / 20 / 16 / 12



- Waterproof*
- Wireless
- Rechargeable

*Up to 1m. **12 only available in CIC NW.

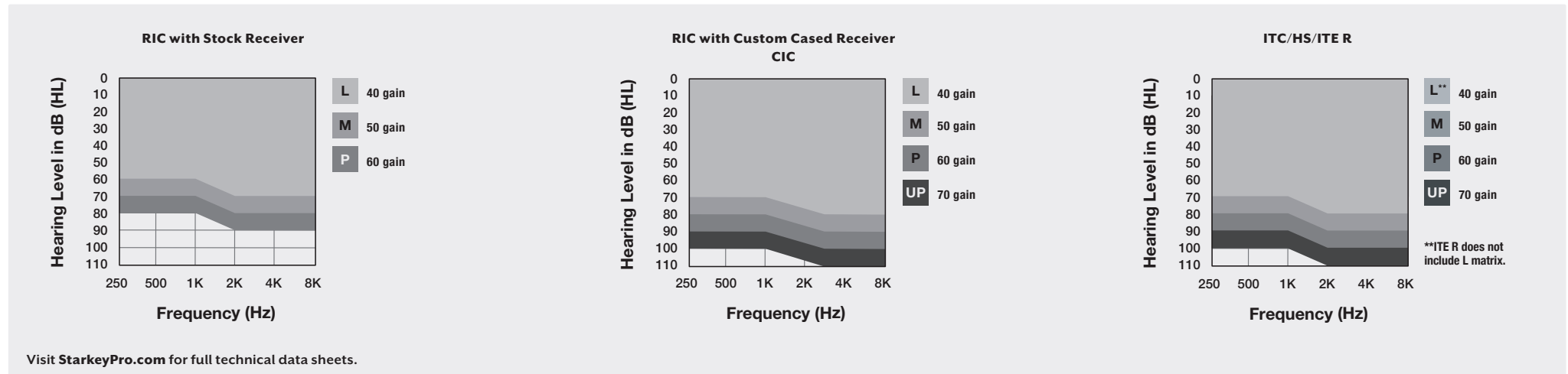
Available Colors

Standard Colors	White	Custom Colors	Faceplate Colors	Shell Colors
	Tech Black		Pink	Clear
	Graphite Gray		Light Brown	Pink
	Silver		Medium Brown	Light Brown
	Chestnut		Chestnut	Blue/Red
	Caramel		Dark Brown	Black
	Beige		Black	

SnapFit 2.0 Stock and Custom Cased Receivers

Comfort Bud Open 5 mm, 6 mm, 7 mm, 9 mm, 11 mm	Comfort Bud Occluded 4 mm, 5 mm, 6 mm, 7 mm, 9 mm, 11 mm	Power Dome 8-10 mm, 10-12 mm, 12-14 mm	Custom Cased Receiver Custom shell with embedded receiver
Stock Silicone Helix RIC Earmold	Stock Hollow Silicone RIC Earmold	Stock Silicone RIC Earmold	

Fitting Ranges




























Genesis AI marked a new beginning for hearing technology by introducing the industry to the most advanced processor technology with a unique onboard Deep Neural Network (DNN) accelerator. This Neuro Sound Technology in Genesis AI is designed to deliver sound so transparent and true to life, patients will forget they're wearing hearing aids.

For more product details,
visit StarkeyPro.co.nz



GENESIS^{AI}

Tech Tiers | Channels | Bands

	Premium 24	Advanced 20	Select 16	Basic 12
Edge Mode+				
Automatic	●	○	○	○
User Control	●	○	○	○
Personalization	●	●	○	○
App Control	●	●	●	○
Speech Optimization				
Consonant Brightness	●	●	●	○
Voice AI*	●	○	○	○
Sound Manager				
Quiet 	Maximum expansion 	Moderate expansion 	Mild expansion 	Mild expansion 
Machine Noise Reduction 	Up to 22 dB of reduction 	Up to 12 dB of reduction 	Up to 7 dB of reduction 	Up to 7 dB of reduction 
Speech in Noise Reduction 	Up to 22 dB of reduction 	Up to 10 dB of reduction 	Up to 8 dB of reduction 	Up to 8 dB of reduction 
Transient Noise Reduction 	Up to 15 dB of reduction 	Up to 9 dB of reduction 	Up to 6 dB of reduction 	Up to 6 dB of reduction 
Wind Reduction 	Up to 35 dB of reduction 	Up to 19 dB of reduction 	Up to 10 dB of reduction 	Up to 10 dB of reduction 
Additional Key Features				
Translate	●	○	○	○
Transcribe	●	●	○	○
Multiflex Tinnitus Pro	●	●	○	○
Smart Assistant & Find My Hearing Aids	●	●	●	○
2-Way Audio	●	●	●	●
Hearing Health & Activity Tracking	●	●	●	●
Fall Alert	●	●	●	●
Reminders & Self Check	●	●	●	●
Auto Sleep	●	●	●	●
Tap Control	●	●	●	●
TeleHear full remote fit	●	●	●	●
REM Target Match	●	●	●	●
Waterproof up to 1m**	●	●	●	●
Apple Watch Controls*	●	●	●	●

Features noted above in blue are available within My Starkey app.

*For iOS users only. **Rechargeable styles only.

Wireless Accessories



StarLink Remote Control 2.0
Part No. P00002347



StarLink Mini Remote Microphone
Part No. 43121-000



StarLink Remote Microphone +
Part No. 43120-000



StarLink Table Microphone
Part No. 43123-610



StarLink TV Streamer
Part No. 43119-000

Charging Solutions

All chargers include
Turbo Charge



StarLink Premium Charger 2.0
w/ onboard battery

- mRIC R
- RIC RT

StarLink Charger 2.0***

- mRIC R
- RIC RT

***Default selection with rechargeable hearing aid order.



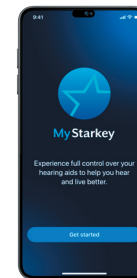
StarLink Premium Custom Charger 2.0
w/ onboard battery

- ITC/HS/ITE R

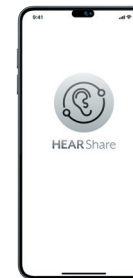
StarLink Custom Charger 2.0***

- ITC/HS/ITE R

Compatible Apps



My Starkey



Hear Share



Scan to check
phone compatibility



evolv^{AI}

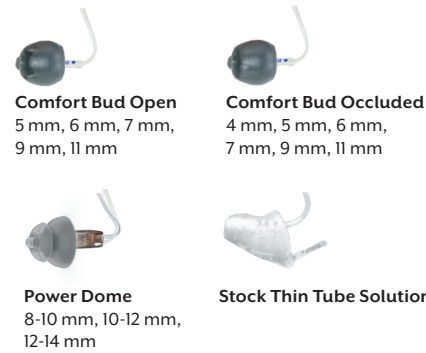
Tech Tiers
2400 / 2000 / 1600 / 1200 / 1000



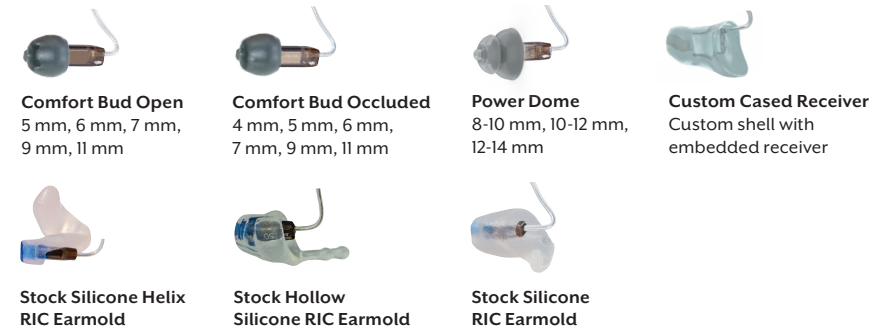
Available Colors

- Champagne
- Black
- Slate
- Espresso
- Sterling
- Bright White with Sterling
- Bronze

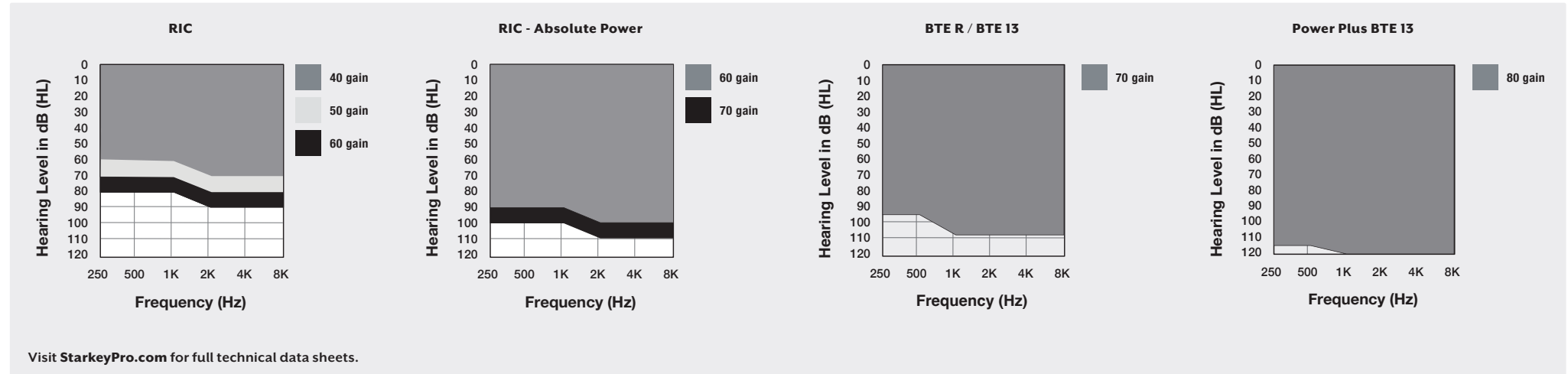
BTE Stock Solutions



SnapFit Stock and Absolute Power Receivers



Fitting Ranges



Evolve AI offers a complete line of BTE (Behind-The-Ear) styles loaded with innovative technology and clear sound that seamlessly connect your patients to the life they love.





































*1000 technology level only available in RIC R and BTE R.

For more product details,
visit StarkeyPro.co.nz



evolv^{AI}

Tech Tiers
Channels | Bands

	Premium 2400 24	Advanced 2000 20	Select 1600 16	Basic 1200 12	Entry 1000 10
Edge Mode					
User Control	●	○	○	○	○
App Control	●	●	●	○	○
Speech Optimization					
Spatial Speech Enhancement	●	●	●	○	○
Ear-to-Ear Technology	●	●	●	○	○
Voice AI*	●	○	○	○	○
Sound Manager					
Auto Music 	 Maximum expansion	 Moderate expansion	 Mild expansion	 Mild expansion	 Mild expansion
Quiet 	 Maximum expansion	 Moderate expansion	 Mild expansion	 Mild expansion	 Mild expansion
Machine Noise Reduction 	 Up to 22 dB of reduction	 Up to 12 dB of reduction	 Up to 7 dB of reduction	 Up to 7 dB of reduction	 Up to 7 dB of reduction
Speech in Noise Reduction 	 Up to 22 dB of reduction	 Up to 10 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction
Transient Noise Reduction 	 Up to 15 dB of reduction	 Up to 9 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction	 Up to 8 dB of reduction
Wind Reduction 	 Up to 32 dB of reduction	 Up to 17 dB of reduction	 Up to 9 dB of reduction	 Up to 9 dB of reduction	 Up to 9 dB of reduction
Additional Key Features					
Translate	●	○	○	○	○
Multiflex Tinnitus Pro	●	○	○	○	○
Transcribe	●	●	○	○	○
Thrive Assistant & Find My Hearing Aids	●	●	●	○	○
CROS System**	●	●	●	●	○
Engagement & Activity Tracking	●	●	●	●	○
Fall Alert	●	●	●	●	○
2-Way Audio	●	●	●	●	●
Reminders & Self Check	●	●	●	●	●
Auto On/Off	●	●	●	●	●
Tap Control	●	●	●	●	●
TeleHear full remote fit	●	●	●	●	●
REM Target Match	●	●	●	●	●

Features noted above in blue are available within Thrive app. *For iOS users only. **BTE 13 style only.

Wireless Accessories



StarLink
Remote Control 2.0
Part No. P00002347



StarLink Mini
Remote Microphone
Part No. 43121-000



StarLink
Remote Microphone +
Part No. 43120-000



StarLink
Table Microphone
Part No. 43123-610



StarLink
TV Streamer
Part No. 43119-000

Charging Solutions



Standard Premium Charger
w/ onboard battery

- BTE R

Standard Charger 2.0***

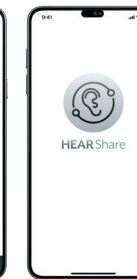
- BTE R

***Default selection with rechargeable hearing aid order.

Compatible Apps



Thrive Hearing
Control



Hear Share



Scan to check
phone compatibility



Earmolds

As the leader in customization, Starkey understands offering your patients an expansive portfolio of hearing care solutions specific to their needs is key.

FIND ME:
eStore > Shop > Earmolds



Hear better. Live better.

Material Options

Material	Options	Shore	Texture
Digital SLS Acrylic	<ul style="list-style-type: none"> RIC BTE & Thin Tube Specialty 	90 Shore	Most Rigid
High Strength Silicone 60	<ul style="list-style-type: none"> RIC BTE & Thin Tube Specialty 	60 Shore	Swirl 3 colors Glitter option
High Strength Silicone 40	<ul style="list-style-type: none"> RIC BTE & Thin Tube Specialty 	40 Shore	Swirl 3 colors Glitter option
Floatable Silicone	<ul style="list-style-type: none"> RIC BTE & Thin Tube Specialty 	25 Shore	Softest

Venting Guide

This guide is applicable for all earmolds and earplugs. Vent size is limited by ear anatomy.

Vent Name	Approximate Size
Pressure Vent	0.8 mm
Small	1.2 mm
Medium	1.8 mm
Large	2.55 mm
Select-A-Vent	3.37 mm
Extra Large	As large as canal allows

Color Options

Our earmolds come in a variety of color options. **The latest color options can be found on the eStore.** Some colors appear differently in certain color families based on material type. Swirl combinations are also available using up to three colors.

Pro Tip: Adding White as one of the three colors within a color swirl combination will help separate and make the other color choices "pop."

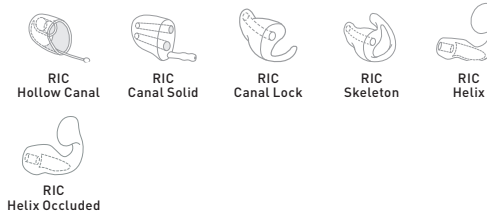
Color combinations to avoid:

- 'Light' colors combined in Swirl or 'Light' colors combined with 'Clear'
- Similar colors combined in Swirl

RIC Solutions

RIC Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Available for both SnapFit 2.0 and SnapFit Receivers



Custom Cased or Absolute Power (AP) Receivers Digital SLS

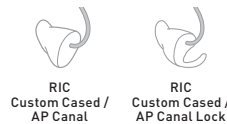
Cable Lengths:
1, 2, 3, 4, 5

Gain:
L, M, P, UP

Receivers:
SnapFit 2.0
(ten-pin connector)

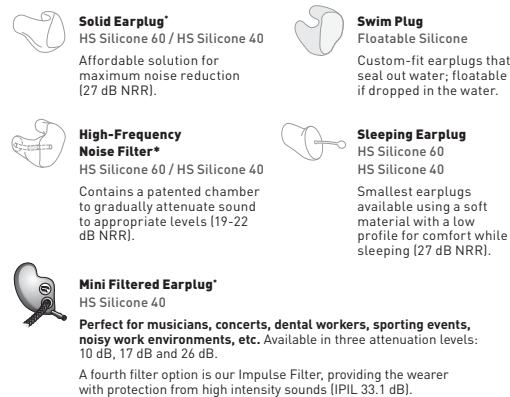
SnapFit
(six-pin connector)

Original
(two-pin connector)



*Only available in clear
Pro tip: When measuring the receiver wire for a Custom Cased or AP receiver, report the number that correlates with the top of the entrance to the ear canal.

Earplug Solutions (Hearing Conservation)

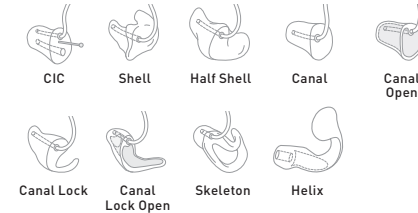


BTE Solutions

Thin Tube Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Tubing Lengths:

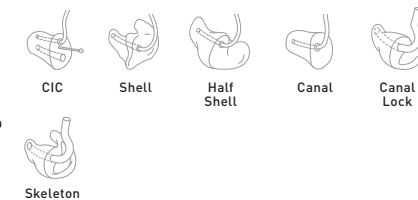
- 1
- 2
- 3, 3+
- 4, 4+
- 5, 5+



Traditional Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Tubing:

- 13 Regular
- 13 Heavy
- 13 Extra Heavy
- 13 Dry Tubing
- 13 Regular Snap Connect
- 13 Heavy Snap Connect



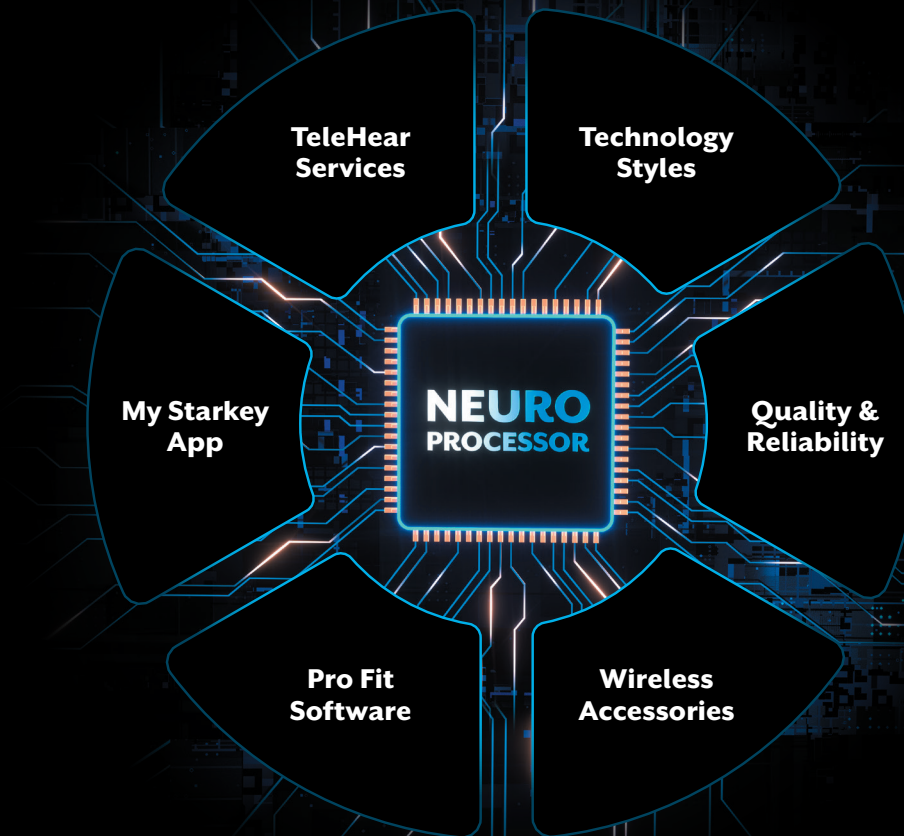
Specialty Solutions





Future Forward

By continuously pushing the edge of what's possible, Starkey will always be 10 years ahead—with groundbreaking innovations, award-winning products and services, and a **complete ecosystem of solutions** meticulously integrated to help you effortlessly provide better hearing for all.



Hearing is Our Concern.

Starkey logo, Starkey, TeleHear, Pro Fit, Starkey Edge, Edge Mode, Multiflex Tinnitus, StarLink, Starkey Signature Series, Neuro Sound Technology, Genesis, Hear Share, Evolv, Thrive, SoundGear logo, SoundGear, Phantom and Tunz are trademarks of Starkey Laboratories, Inc.

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