

Return for Credit Form

unitron™ Love the experience

Customer Information

Ship To Account Number:

Date:

Address:

City:

State:

Zip:

Reason for Return

- | | |
|---|--|
| <input type="checkbox"/> Acoustic/sound quality [CR100] | <input type="checkbox"/> Exchange form factor [CR222] |
| <input type="checkbox"/> Not functioning [CR110] | <input type="checkbox"/> Patient/medical problem [CR301] |
| <input type="checkbox"/> Cosmetic [CR120] | <input type="checkbox"/> Cost-related [CR310] |
| <input type="checkbox"/> Poor fit [CR130] | <input type="checkbox"/> Patient cannot adapt [CR330] |
| <input type="checkbox"/> Order fulfillment error [CR200] | <input type="checkbox"/> Not enough benefit [CR340] |
| <input type="checkbox"/> Overstock [CR210] | <input type="checkbox"/> Patient unsatisfied [CR355] |
| <input type="checkbox"/> Too many repairs/remakes [CR221] | <input type="checkbox"/> Other reason [CR320] |

Instruments must be returned in their original condition, within 90 days of invoice, and accompanied by a copy of the original invoice in order to receive full credit. You will not receive credit for shipping charges. All returns must be sent in by using our pre-paid FedEx return labels. Unitron is not responsible for any instrument lost during shipment.

Note: Earmolds, SlimTips, RSF Molds and cShells are not returnable.

Instruments that have been replaced under the Unitron One-Time Courtesy Replacement Policy cannot be returned for credit.

Instrument Information

Instrument 1 — Model Name:

Serial Number:

Patient Name:

Instrument 2 — Model Name:

Serial Number:

Patient Name:

Instrument 3 — Model Name:

Serial Number:

Patient Name:

Instrument 4 — Model Name:

Serial Number:

Patient Name:

Instrument 5 — Model Name:

Serial Number:

Patient Name:

Instrument 6 — Model Name:

Serial Number:

Patient Name:

If you are returning a Unitron Discover Next device and have installed RogerDirect™ please uninstall before returning.

Sonova USA Inc. is not responsible and assumes no liability for any non-Unitron manufactured device or accessory sent by you to Unitron. Please ensure that you only include Unitron devices and accessories herein.

800.888.8882 | FAX 800.521.5400 | EMAIL orders@unitron.com | 444 Commerce Street | Aurora, IL 60504 | unitron.com/us