

Axon Updates August 2024

The schedule for the **August 2024** release is as follows:

- Customers in the Enterprise region (.ent.evidence.com) and Canada region (.ca.evidence.com) receive on **September 3, 2024**.
- Customers in the European region (.eur.evidence.com), European legacy region (.eu.evidence.com), and New Zealand receive on **September 4, 2024**.
- Customers in the U.S. Federal (.us.evidence.com) and U.S. Law Enforcement region (.evidence.com) receive on **September 5, 2024**.
- Customers in Australia, the United Kingdom, and South America region (.la.evidence.com) receive on **September 10, 2024**.

For information on the update schedule times for your region, refer to the [Axon Evidence Maintenance Schedule](#) on the Axon website.

We don't expect any downtime during this update.

Additional help documentation for the products included in these release notes is located at axon.com/help.

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Digital evidence management

Beta features

We're introducing a new section in our release notes called Beta Features. As part of our ongoing innovation efforts, some features will now be tagged with a "Beta" label. These features are fully functional and designed to enhance your experience, while still being refined and improved based on user feedback.

Why beta?

We aim to deliver new features to you as early as possible. Beta features allow you to explore and experiment with the latest innovations while giving us valuable feedback. Your insights are crucial in helping shape and improve these new features over time.

While we're committed to making these features the best they can be, we understand that not every beta feature will be a perfect fit right away. If a feature doesn't meet expectations, we'll revisit and refine it, or even retire it if necessary. Our goal is to deliver tools that truly work for you. We encourage you to explore these new features and share your feedback with your Axon representative. Your input is invaluable as we continue to innovate and improve.

Automated People Detection

We're excited to introduce Automated People Detection in Axon Evidence. All pro-license users in the US Law Enforcement and Canada environments will **automatically receive permissions** to use this new feature. This feature streamlines the review process for law enforcement professionals by automatically detecting individuals in videos captured with Axon Body 3 and Axon Body 4 cameras. Automated People Detection addresses the challenge of reviewing large volumes of video evidence by significantly reducing the time needed to identify and analyze the appearance of people.

Note

Please note that this tool does NOT use facial recognition. It focuses on the entire image, recognizing objects in the shape of a person rather than identifying specific facial features.

Users can initiate Automated People Detection for evidence and view thumbnails of all the people who appear in the video on both the Evidence Search and Evidence Details pages. This enables users to quickly identify videos where people appear and jump to that moment, reducing the overall time needed to review evidence.

Feedback is encouraged! We value your feedback on this new feature. Please reach out to your Axon representative to share your thoughts and experiences as you use Automated People Detection.

tags

Key highlights

Permissions setup:

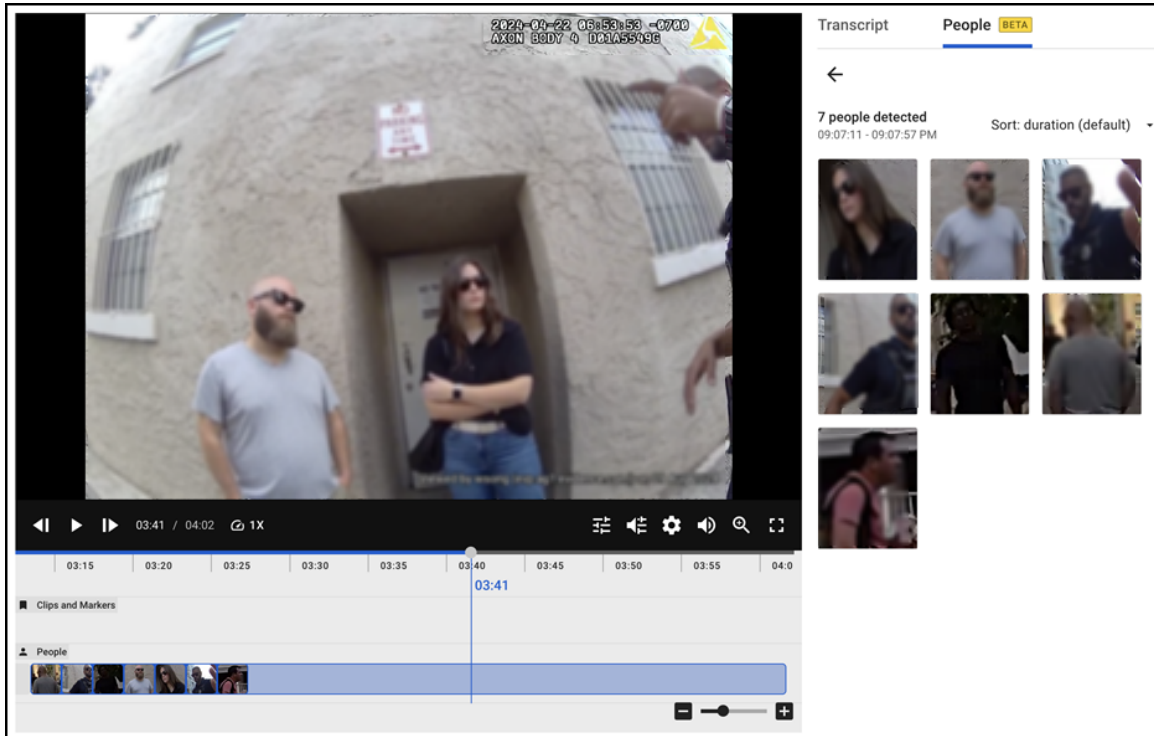
- Because pro users will automatically receive permissions to use this new feature, admins are encouraged to review the following permissions to determine if any need to be disabled. See [Automated People Detection Overview and Permissions](#) for additional information.
 - **Start and View People Detection:** Users with this permission can both initiate Automated People Detection and view the results on the Evidence Search and Evidence Details pages.
 - **View Restricted Evidence:** Users with this permission can view evidence processed by Automated People Detection but can't initiate it.
 - **List Restricted Evidence:** Allows users to view Automated People Detection results in their search results for Restricted evidence.

Initiate Automated People Detection:

- Users with permission can start Automated People Detection from either the Evidence Search page or the Evidence Details page.
 - From the Evidence Search page: Users can initiate Automated People Detection by selecting Detect People in the new People column. After the process is complete, thumbnails of detected people appear in the People column, representing individuals who appear for the longest duration in the video. Learn more about this process in the [Automated People Detection Quick Start Guide](#).

<input type="checkbox"/>	ID	Title	Owner	Uploaded By	Uploaded On	Recorded On ↓	Category	Status	People ⚙️
<input type="checkbox"/>	20-08-1847	Axon Body 3 2020-09-1...	Ferreira, Kiyan (857...	Ferreira, Kiyan...	Mar 11, 2024 11:01	Mar 10, 2024 12:25	10-41	Active	
<input type="checkbox"/>	20-08-1855	Axon Body 3 2020-09-2...	Rees, George (4456)	Rees, George (...)	Mar 11, 2024 13:01	Mar 10, 2024 13:35	Five year	Active	
<input type="checkbox"/>	20-08-1847	(Clip 1)Axon Body 3 202...	Chaney, Ivy-Rose (8...	Chaney, Ivy-Ro...	Mar 11, 2024 11:01	Mar 10, 2024 14:40	Indefinite	Active	N/A
<input type="checkbox"/>	20-08-1855	IMG-1134	Hoover, Kingsley (4...	Hoover, Kingsl...	Mar 10, 2024 12:24	Mar 10, 2024 15:55	Five year	Active	rc... N/A
<input type="checkbox"/>	20-08-1847	Suspect Interview	Smith, Amy (6146)	Smith, Amy (61...	Mar 11, 2024 11:01	Mar 10, 2024 16:20	Interview Room	Active	N/A
<input type="checkbox"/>	20-08-1855	Axon Body 3 2020-09-1...	Massey, Iwan (2249)	Massey, Iwan (...)	Mar 09, 2024 11:15	Mar 09, 2024 09:15	Non-event	Active	+ DETECT PEOPLE
<input type="checkbox"/>	20-08-1847	Axon Body 3 2020-09-2...	Ferreira, Kiyan (857...	Ferreira, Kiyan...	Mar 11, 2024 11:01	Mar 09, 2024 09:20	Response to resista...	Active	
<input type="checkbox"/>	20-08-1855	Axon Body 3 2020-09-2...	Paul, Aiden (4568)	Paul, Aiden (45...	Mar 11, 2024 12:20	Mar 09, 2024 09:35	Pending Review	Active	
<input type="checkbox"/>	20-08-1847	Axon Body 3 2020-09-1...	Moss, Eesha (5231)	Moss, Eesha (...)	Mar 11, 2024 11:01	Mar 08, 2024 11:20	Non-event	Active	No people detected

- From the Evidence Details page: Users can initiate Automated People Detection by selecting the People tab, and then selecting Detect People. After the process is complete, detected people are displayed as thumbnails in the People tab. Here, users can also view appearance details, including the first appeared time and timestamps for each individual appearance. Additionally, users can work with the results on the video timeline, such as reviewing specific segments where individuals appear or isolating specific detections. Learn more about this process in the [Automated People Detection Quick Start Guide](#).



Core platform changes

This section outlines foundational updates that affect all users. This includes things like sign-in updates, user management, and account management.

To fully utilize Axon's new features and enhancements, you must update your browser to the latest version. Due to the new functionality and improvements, these specific versions will be blocked starting in October because they are not compatible with Axon's current security standards :

Browser	Unsupported version
Google Chrome	Any versions below 40
Microsoft Edge	Any versions below 17
Mozilla Firefox	Any versions below 44
Safari	Any versions below 11.1

You will receive an “Update Required” message when attempting to sign-in with an outdated browser version.



Browser update required

Your browser version is not compatible with Axon’s security standards. Update your browser to the latest version to sign in.

Axon recommends the latest web browser version to ensure a seamless experience with our web applications.

Axon Evidence

Axon Evidence

Automatic account deactivation now available for administrators

Automatic Account Deactivation allows Axon Evidence administrators to automatically enforce account deactivation for inactive users. This allows administrators to systemically enforce account access policies and reduce time spent manually deactivating inactive users. For more information, see [Automatic Account Deactivation](#).

This feature can be enabled in the Sign In Configuration section of the Admin tab by selecting the **Enable Automatic Deactivation** checkbox.



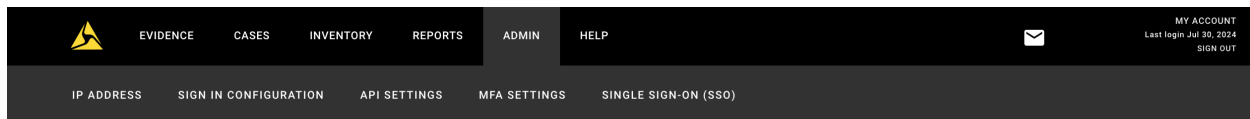
Sign In Configuration

Deactivate inactive users after not signing in

This setting automatically deactivates a user account if they have been inactive for a pre-set number of days.

Enable Automatic Deactivation

Once enabled, administrators may configure the number of inactive days, i.e. number of days with no sign-in, between 5 and 730 days, before the accounts are automatically deactivated. You can enable emailed warnings to the inactive users prior to the deactivation to allow the user opportunity to sign-in. The number of days prior to deactivation for the warning can be set by the administrator. Additional email reminders, based on different time intervals, can be set up by selecting **Add Email Reminder**.



Sign In Configuration

Deactivate inactive users after not signing in

This setting automatically deactivates a user account if they have been inactive for a pre-set number of days.

Enable Automatic Deactivation

NUMBER OF DAYS INACTIVE BEFORE ACCOUNT DEACTIVATION *

90

Accounts deactivated after this number of days of inactivity (5-730 days, default 90)

Email warning schedule before account deactivation

Set up to four email warnings reminding users to sign in before their account is deactivated.

Reminder 1* 0 days before your account is deactivated.

One reminder is required. Reminders cannot be equal to or exceed number of days inactive before it deactivates.

❗ This field should be between 1 and 89

[+ ADD EMAIL REMINDER](#)

Once an account is deactivated, users still requiring access must reach out to their administrator to be reactivated and invited to reset their credentials.

New | **Admin** | **UI/Accessibility** | **Federal**

Evidence results selection

On the evidence search page, a new dropdown is added to the top of the page so that users can select how many search results they'd like to view from 100-500.



New | **UI/Accessibility** | **Federal**

Axon Auto-Tagging

We are excited to announce the launch of Auto-Tagging Geofencing. This feature is designed to improve the accuracy and efficiency of evidence tagging, reducing the risk of lost or mislabeled footage. For more information, see [Configure Geofencing for Auto-Tagging](#).

- **More precise call association:** Leveraging GPS data and geofencing around dispatch locations, auto-tagging can now automatically link evidence records to the corresponding call for service (CFS) with higher accuracy, even during busy shifts in which officers have to handle multiple stacked calls.
- **Time savings:** By automating the tagging process and applying CAD metadata to evidence more accurately using GPS coordinates, geofencing helps prevent clerical errors that could lead to lost or mislabeled evidence. This feature further frees officers from manually tagging evidence.
- **Configurable settings:** Agencies can customize geofencing parameters to best fit their workflows such as set the radius around dispatch locations (minimum 50 meters), define the percentage of video that must fall within the dispatch location's geofence, and exclude specific locations from geofencing such as hospitals or police headquarters.

Primary matching algorithm

Geofencing

Leverages GPS time series to improve matching accuracy or find new matches.

Important

Geofencing only works with evidence from devices that capture GPS throughout the recording, such as Axon Body 3, Axon Body 4, and Axon fleet models.

Geofence Application

Evidence has multiple matching calls

Axon tags the evidence with metadata from the call that passes all geofence criteria, and marks the match type as **Geofence Match**.

If there are still multiple calls that pass the geofence criteria, Axon matches the call that has the highest percentage of the area within the geofence radius and marks the match type as **Best Geofence Match**. All other matches in this scenario are marked with the match type as **Geofence Match** and the match reason will state **Better match was available**.

If no matching calls pass the geofence criteria or all matching calls have the same percentage of area within the geofence radius, Axon matches the call with the start time closest to the evidence's recording start time, and marks the match type as **Start Time Proximity Match**.

Geofence criteria

RADIUS

50 meter

Must be at least 50 meters for optimal accuracy

DURATION

80 %

Percentage of the footage that has to occur within the specified geofence radius around the dispatch location

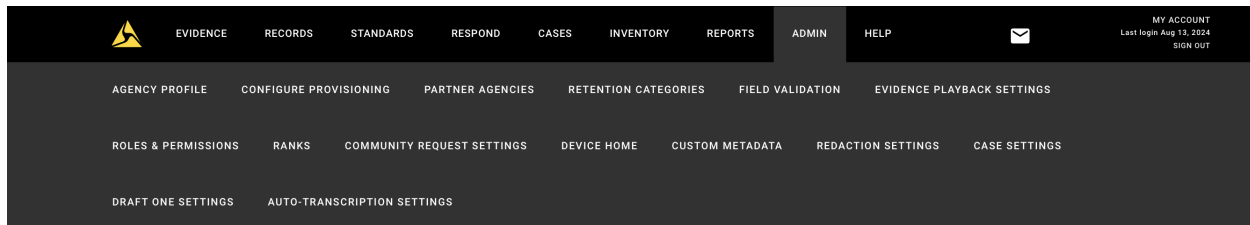
To start using geofencing for Auto-Tagging, please reach out to your customer success manager or contact us at support@axon.com. An Axon representative will help you enable geofencing and configure its parameters to best fit your agency's workflows. For more information, see [Enhancing auto-tagging via geofencing](#).

New | **UI/Accessibility** | **Federal**

Axon Auto-Transcribe

Auto-Transcription admin page

The new Auto-Transcription Settings admin page provides agency administrators two new settings. First, administrators can now easily set a default auto-transcription language for their agency, including the ability to select bilingual models, such as our new 'Multilingual English-Spanish (Beta)' model for the first time. Secondly, administrators can now set which languages their users are able to auto-transcribe their evidence. Please work with your Axon representative to enable the Auto-Transcription admin page.



Auto-Transcription Settings

Agency Defaults

The default language will be set as the Auto-Transcript language when new users are added to the organization.

DEFAULT AUTO-TRANSCRIPT LANGUAGE *

Multilingual English-Spanish (Beta)

Languages

Individual users can set their Auto-Transcript language to any of the languages indicated below.

- Allow all languages
- Allow only certain languages

ALLOWED LANGUAGES *

Multilingual English-Spanish (Beta) ✕

Swedish (Sweden) (Beta) ✕ Irish (Ireland) (Beta) ✕

English (Canada) (Beta) ✕ Dutch (Netherlands) (Beta) ✕

Romanian (Romania) (Beta) ✕ Finnish (Finland) (Beta) ✕

Spanish (Spain) (Beta) ✕

Multilingual English-French (Beta) ✕

Italian (Italy) (Beta) ✕ Polish (Poland) (Beta) ✕

French (Canada) (Beta) ✕

Spanish (United States) (Beta) ✕

English (United States) ✕ Select a language

SAVE

New | **Admin** | **UI/Accessibility** | **Federal**

15 new early-access Auto-Transcription Languages

We've introduced 15 new early-access auto-transcription languages. These new options include, but are not limited to, "Australian English", "United Kingdom English", "Swedish", "Netherlands Dutch", "Polish", "Romanian", and more. These languages can now be set as your agency default or selected for auto-transcription on-demand. Please work with your Axon representative to enable these new auto-transcription languages.

Beta | Federal

Dictation in General Availability for U.S. English

Dictation launched to general availability for U.S. English. Users will see a **Report Writer** button on their Axon Evidence homepage where they can start dictation and start creating report narratives by speaking instead of typing, whether on their computer or mobile data terminal (MDT). Users can now also dictate in over 40 new early-access dictation languages based on their agency's location.

Admins still have the ability to disable dictation using the "Turn Dictation Assistant Off" feature flag. Customer audio data or text from dictation is not stored in any audit logs. All dictated data is cleared once users close the browser tab.

New | UI/Accessibility | Federal

Case management

Capture to/from Case ID changes in audit trail

Audit events for Case ID updates have been modified to add the previous value of Case ID.

- The old audit event: Case ID updated to "G-26042024-1234"
- The new audit event: Case ID updated from "G-26042024" to "G-26042024-1234"

UI/Accessibility | Federal

Evidence viewing and playback

Marker and clip Handles for Automated People Detection

If your agency has access to the new Automated People Detection (found in the [Beta features](#) section), all users see a new timeline style where users can select and hold Marker and Clip handles to adjust. The list of Markers and Clips still appears below the

evidence for users to edit and delete. For more information, see [Working with Clips and Markers](#).

The screenshot displays the Axon Evidence interface for video management. At the top is a video player showing a cityscape. Below the player is a timeline with a playhead at 01:03. The timeline is divided into three tracks: 'Clips and Markers' (Track 2), 'Auto-generated Markers' (Track 3), and 'People' (Track 4). A 'TIMELINE' label with a yellow circle '1' points to the timeline area. Below the tracks are tabs for 'Clips & Markers', 'Redactions', 'Transcript', and 'Overlays'. Under the 'Clips & Markers' tab, there are buttons for 'ADD MARKER', 'ADD CLIP', and 'EXPORT MARKERS'. A 'LIST' label with a yellow circle '7' points to a list of items below. The list contains two entries: a clip and a marker, each with an 'EXTRACT' button. A yellow circle '2' points to the 'Clips & Markers Track', a yellow circle '3' points to the 'Auto-generated Markers Track', and a yellow circle '4' points to the 'People Track'.

Beta | UI/Accessibility

Third-Party Video Support

The following updates include:

- Playback support for IntraLogic Solutions (ILS) .exe formats.
- Support for Flir (formally DVTel) .dvt formats, and Genetec .g64x files.
- Improved handling of .re4 formats containing multiple streams of data.

If you encounter a video file format in which playback is not yet supported by Axon Evidence with Axon Third-Party Video Support, email support@axon.com and provide details about the unsupported format.

Improvement | UI/Accessibility | Federal

Mobile

Axon App

iOS

New features and enhancements:

App security enhancement:

- Improved Jailbreak Detection: We've enhanced security to better detect jailbroken devices.

Notes for CA agencies:

- Added shift details to the home screen.
- Consistent Dates: Enjoy consistent date formats across the app, with added support for YYYY-MM-DD for Canadian English.

EN-CA language support:

- Added Fastlane script to generate EN-CA language.
- Added support for YYYY-MM-DD format for EN-CA locale.
- Updated MyTasks API and mechanism to retrieve date format and language.

Accessibility enhancements:

- Resolved various keyboard accessibility issues.
- Improved the readability of non-text content.
- Enhanced button visibility with better contrast ratios.
- Ensured smooth scrolling at high zoom levels.
- Fixed text truncation problems across different components.
- Added tooltips for truncated text to help you see full titles.
- Adjusted padding to make content fully scrollable even at 400% zoom.
- The app now correctly announces status changes and updates to screen readers.

Stability improvements:

- Resolved issues with missing files that were causing problems.
- Fixed hard-coded values and lint warnings.
- Addressed top crashes to make your app more reliable.
- Resolved crashes during local authentication for a smoother experience

User experience updates

- Enhanced the datetime fields with new, clearer labels.
- Replaced relative dates with absolute dates for better clarity.
- Improved status messages and loading indicators for screen readers.
- Introduced interval checks to maintain accurate online/offline status.
- Streamlined the navigation and display of multiple pages.
- Fixed overlapping UI elements and ensured proper scaling from landscape to portrait modes.
- Improved interaction feedback and resolved issues with action buttons.

New | **Improvement** | **UI/Accessibility** | **Federal**

Axon Evidence Upload XT and XTMT

Decommissioning legacy Upload XT version authentication

Upload XT v1.x and Upload XT v2 versions before 2.6.x have been out of support for over a year and will no longer support authentication starting as early as September, at which time you must update to the latest version of Upload XT v2.8.0 available on MyAxon.

Deprecated

XTMT (Upload XT Migration Tech) updates

The latest XTMT Preview 2 was released in June with updated automation samples and tutorials which are now available on [XTMT Self-Service Migration Overview](#).

Improvement

XTMT Preview 3

XTMT Preview 3 will release in September with support for custom metadata, per-file “recorded on” manual date setting, performance improvements for per-file metadata and pre-upload case validation. The general availability release is targeted for October with the next release of Upload XT (2.10). Register for updates and early access and resources: <https://forms.office.com/r/N5NufbJ9zC>

Beta

Resolved issues

- **Axon Evidence Viewing and Playback**
 - Improve information message of video player banner for 3rd-party video when it contains multiple streams.
 - Remove unnecessary dialog when opening 3rd-party video on disclosure portal.
- **Auto-Transcribe**
 - Miranda Detection: Fixed a bug where Miranda is detected 2 times in Markers.
 - Auto-Transcribe A la carte Flow: Addressed issue that caused transcription to be locked re-transcribed to other languages when minutes run out of A la carte agencies.
- **Axon Evidence**
 - The audit trail now includes the user inputted "Friendly Name" on the evidence map.
 - For users with the 24-hour notation feature flag, all applicable locations will use 24-hour notation correctly.
 - Tags search functionality issues have been resolved.
 - For users with the Mandatory Metadata feature flag, users will only see requests for the missing metadata.
- **Reporting**
 - Dated Deleted and Deletion Time inconsistencies have been resolved.
- **Axon App**
 - Fixed an issue where the app would scroll automatically when opening a form.
 - Resolved the problem with PWA pages not opening correctly on iOS 16.
 - Corrected display errors where action menus floated incorrectly after zooming.
 - Ensured seamless video playback by showing an unsupported view for some video formats.
 - Addressed localization issues for better translation accuracy.
 - Create Note display issues fixed.
 - Dialogs now have consistent widths.
 - Biometric Validation issues resolved.
 - Timezone Discrepancies are a thing of the past.
 - Session Expiry works flawlessly.
 - Photo Attachments now work as expected.
 - Floating Button options are improved for better usability.

Improvement | UI/Accessibility | Federal

Coming soon

Axon Evidence

Case management

Viewing Evidence Not in a Subfolder

The new filter “Not in folder” will be added to the Case Evidence page to help users organize case evidence in folder. Users can use this to filter out evidence files which are not in any folders.

EVIDENCE
CASES
INVENTORY
REPORTS
ADMIN
HELP

LAST, FIRST (77-777)
Last login 18 Dec 2020
SIGN OUT

[← BACK TO CASES](#)

 Last Updated: 01/08/2021 12:06pm by Burgundy, Ron (77-777)

PRIMARY CASE ID
20-09-7991

SUMMARY **EVIDENCE (12)**

Case Evidence

[EXPORT AUDIT LOG](#) [REVIEW ALL ON PAGE](#) [CREATE FOLDER](#) [ADD EVIDENCE](#) [...](#)

Folders
12 results

Create Folder

Images 6

Videos 2

Redacted 0

Quick Views [RESET](#)

FILE TYPE	
Video	11
Image	01
Other	58

RECORDED BY

Hale, Oakley	7
Quist, Malin	97
Rees, George	2

ID

210917219	2
201224683	1

<input type="checkbox"/>	ID	Title	Owner	Uploaded By	Uploaded On	Recorded On	↓	Category	Status
<input type="checkbox"/>	20-08-5823	Axon Body 3...	Paul, Aiden 4...	Mathews, Dion...	08 Sep 2020...	28 Jan 2020 14:50		Indefinite	Active
<input type="checkbox"/>	20-09-3203	Axon Body 3...	Tierney, Olly...	Massey, Iwan...	19 Jan 2020...	10 Sep 2020 14:50		SIU - Internal investigation	Restricted
<input type="checkbox"/>	20-08-5547	Axon Body 3...	Smith, Amy ...	Devlin, Yoland...	08 Sep 2020...	27 Jan 2020 14:50		Cell	Active
<input type="checkbox"/>	20-08-2460	Axon Body 3...	Quist, Malin ...	Irvine, Kieran...	09 Sep 2020...	19 Mar 2020 14:50		Five year	Active

100 per page - 1-4 of 4 items

<
1
>

Filter [RESET](#)

- ID ▼
- TITLE ▼
- SHARE STATUS ▼
- SHARED ON ▼
- FOLDER ▲
- Not in folder
- RECORDED BY ▼
- UPLOADED BY ▼
- ADDED BY ▼
- RECORDED ON ▼
- UPLOADED ON ▼
- DELETED ON ▼
- CATEGORY ▼
- TAGS ▼

Note

This filter is only enabled when users are not in a folder or subfolder.

[← BACK TO CASES](#)

Last Updated: 01/08/2021 12:06pm by Burgundy, Ron (77-777)

PRIMARY CASE ID
20-09-7991

SUMMARY **EVIDENCE (12)**

Case Evidence

[EXPORT AUDIT LOG](#) [REVIEW ALL ON PAGE](#) [CREATE FOLDER](#) [ADD EVIDENCE](#) [...](#)

[Folders](#) > [Images](#)

6 results

[Create Folder](#)

Quick Views RESET

FILE TYPE	
Video	11
Image	01
Other	58

RECORDED BY	
Hale, Oakley	7
Quist, Malin	97
Rees, George	2

ID	
210917219	2
201224683	1

Filter RESET

- ID ▼
- TITLE ▼
- SHARE STATUS ▼
- SHARED ON ▼
- FOLDER ▲
- Not in folder
- RECORDED BY ▼
- UPLOADED BY ▼
- ADDED BY ▼
- RECORDED ON ▼
- UPLOADED ON ▼
- DELETED ON ▼
- CATEGORY ▼
- TAGS ▼

<input type="checkbox"/> ID	Title	Owner	Uploaded By	Uploaded On	Recorded On	↓	Category	Status
<input type="checkbox"/> 20-08-5823	Axon Body 3...	Paul, Aiden 4...	Mathews, Dion...	08 Sep 2020...	28 Jan 2020 14:50		Indefinite	Active
<input type="checkbox"/> 20-09-3203	Axon Body 3...	Tierney, Oly...	Massey, Iwan...	19 Jan 2020...	10 Sep 2020 14:50		SIU - Internal investigation	Restricted
<input type="checkbox"/> 20-08-5547	Axon Body 3...	Smith, Amy ...	Devlin, Yoland...	08 Sep 2020...	27 Jan 2020 14:50		Cell	Active
<input type="checkbox"/> 20-08-2460	Axon Body 3...	Quist, Malin ...	Irvine, Kieran...	09 Sep 2020...	19 Mar 2020 14:50		Five year	Active
<input type="checkbox"/> 20-09-6827	Axon Body 3...	Atherton, Sim...	Atherton, Sim...	28 Sep 2020...	16 Nov 2020 14:50		Police event	Active
<input type="checkbox"/> 20-08-9405	Axon Body 3...	Moss, Eesha ...	Witt, Jamel...	10 Sep 2020...	10 Sep 2020 14:50		Non-event	Active

100 per page • 1-4 of 4 items

< 1 >

Redaction

Redaction Assistants:

The existing Redaction Assistants are getting new AI models for the Heads, License Plates, and Screen Assistants within Redaction Studio. These updates include the following:

- A shift from identifying faces to identifying heads, which helps the model identify more heads, including side profiles and heads at the edge of the screen.
- More object identification across all models.
- Increased processing speed for models to return results faster.

Third-Party Video Support

Look for the follow updates coming in September

- Introducing playback support SEON .exe, Pittasoft .mp4, and Airship aggregate formats
- Updated support for Panasonic Arbitrator .av3, ExacqVIsion .exe, Dahua .par, Genetec .g64x formats
- Improved handling fo Milestone .blk, Flir (formally DVTel) .dvt, and improved channel identification for .img formats

Mobile

Axon App

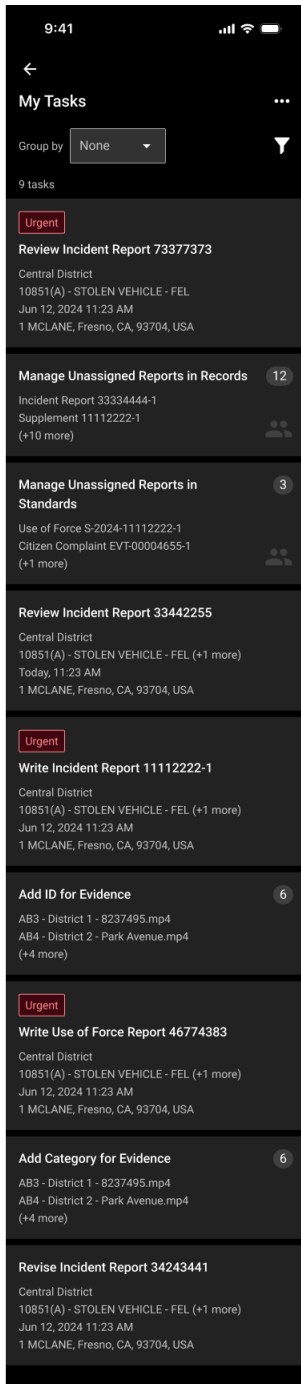
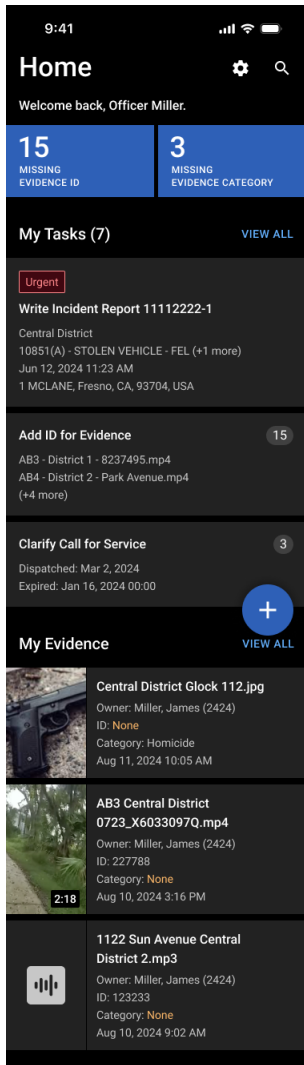
Unified Tasks

In October, the Axon app is beta releasing its "My Tasks" section to bring all user tasks into one convenient hub. No more juggling between different systems – DEMS, RMS, and Performance tasks will all be accessible in one place. We're breaking down silos between DEMS, RMS, and Performance, consolidating user tasks regardless of their origin. This means less time searching and more time taking action.

- **Patrol Supervisor Power-Up:** Patrol Supervisors gain new tools to streamline their workflow. Beyond reviewing assigned reports, supervisors can now proactively manage unassigned reports, ensuring nothing slips through the cracks under the task "Manage Unassigned Reports in Records/Standards.
- **Blue metric tiles are now becoming tasks:** In addition to the two blue metrics tiles currently displayed, which show when evidence is missing an ID or category, these

tiles will now be grouped as specific tasks under the section called My Tasks. This change aims to simplify user workflow and help them manage and identify any missing information related to evidence.

- **Performance on the Go:** Experience the convenience of Performance features right from your mobile device. Supervisors with random video review goals can review videos and provide feedback while away from their desk. Officers that have calls for service that are not associated to body-worn-camera footage will be able to provide justification while out on patrol.



Cameras and sensors

Axon Body 4

Operating system v1.2432

Axon Body 4 operating system v1.2432 starts with early access devices on September 2. This phased rollout is expected to span three and a half weeks, with general availability targeted for September 24.

This update includes the following fixes and improvements:

- **Device Pooling Improvements:** Device pooling customers' cameras now unassigns within 30 seconds upon docking and is able to be reassigned once the battery percentage is greater than 70%. Previously, cameras had to be charged greater than 90% and offload all evidence prior to entering the reassignment pool. Cameras will continue to be reassigned based on the order they were docked.
- **Exit Sleep Mode:** A single press of the Event button now takes a user out of sleep mode.

To receive the firmware release on select devices ahead of the general release, please visit [MyAxon](#) to learn how to enroll devices in early access.

Improvement | Federal

Axon Body 3

Operating system v1.33

Axon Body 3 operating system v1.33 starts with early access devices on September 3. This phased rollout is expected to span three and a half weeks, with general availability targeted for September 24. This update includes general bug fixes and improvements.

To receive the firmware release on select devices ahead of the general release, please visit [MyAxon](#) to learn how to enroll devices in early access.

Improvement | Federal

Axon Fleet

Starting in late August and continuing through mid-September, Axon will begin a phased deployment of firmware update version v2.2431 for the Axon Fleet 3 system.

Improvement | Federal

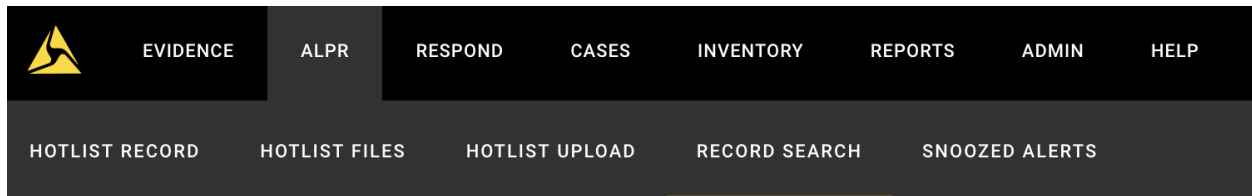
Axon ALPR

ALPR record search

This update includes the following improvements to the Axon Evidence ALPR Record Search feature:

Default ALPR screen within Axon Evidence

When using ALPR within Axon Evidence, the default screen displays information based upon the user's assigned permissions. Users that have ALPR search permissions default to the ALPR Search screen, while users with hotlist management permissions default to the ALPR Hotlist Record Management screen.



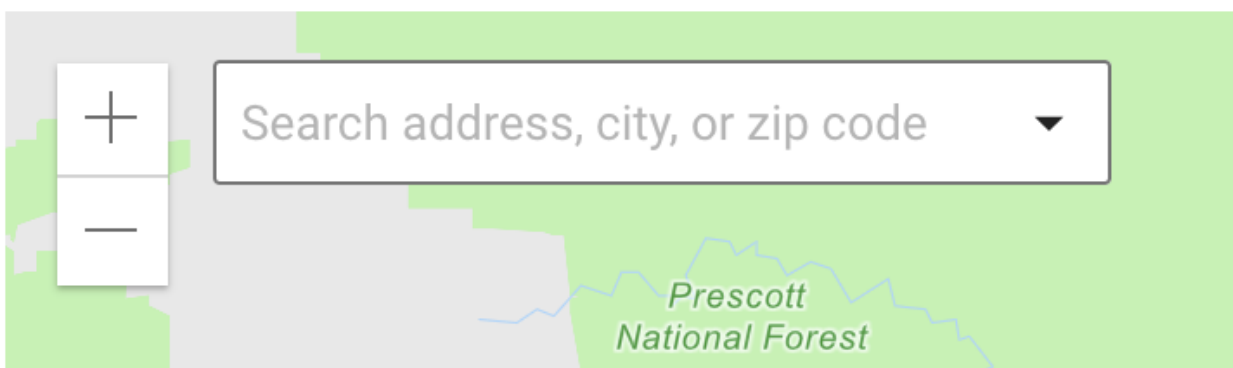
Default map location for ALPR search

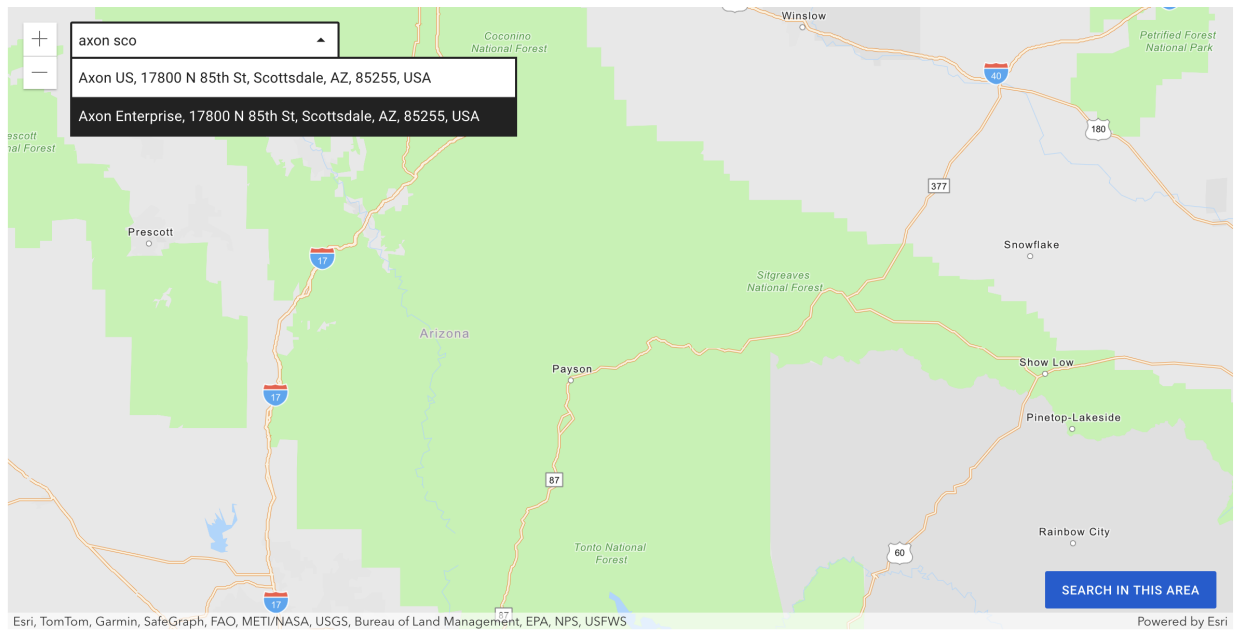
When using the ALPR Search screen, the map view now defaults to the location of the agency address, which is set on the Agency Profile screen.



Search by address, city or ZIP

When using the ALPR Search screen, users can now use a location search field within the map to quickly move to a specific location. The location search allows the entry of a full address, county, city or ZIP code. This allows users to perform a search within the new location using any additional filters.





Search map satellite view

When viewing the ALPR Search results on the map, you now have the ability to use Satellite View.

Map marker distinction

When viewing the ALPR Search results on the map, to enable distinction between record types, Read records are now colored gray, while Hit records are colored Blue.

Improvement | UI/Accessibility | Federal

Axon Interview

We are happy to announce new capabilities in Axon Interview version 4.16.x, which release to all agencies by August 16, 2024. If you are using Axon Interview version 4.0 or above, the Axon Server Updater software helps you upgrade to this version. The updater can download the latest release from Axon Evidence, or you can download the release from MyAxon.

Warning

Do not upgrade servers which already have the Wowza error mentioned in the bug fixes section. Contact support@axon.com for remediation PRIOR to software update.

Note

The upgrade process takes 30 minutes to an hour, during which you will not be able to use Axon Interview.

General notices to upgrade Axon Interview software

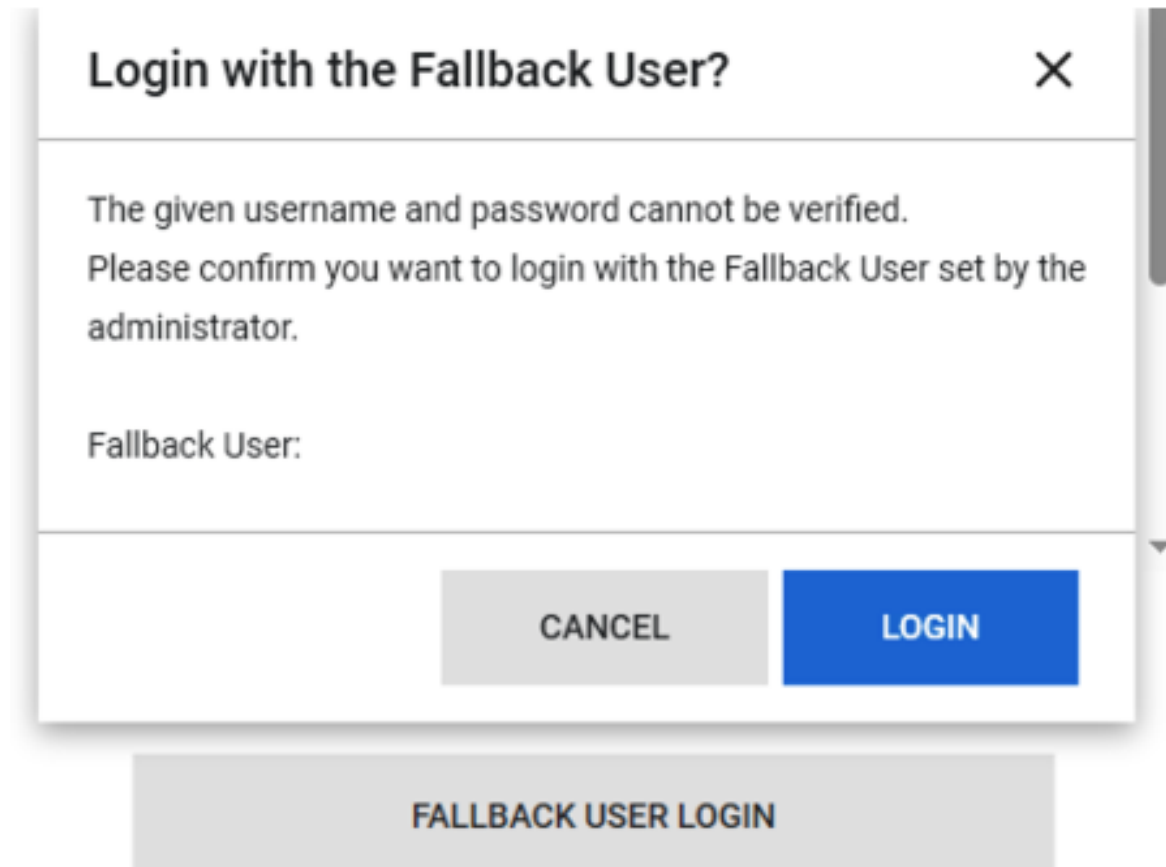
- Beginning Jan 2025, Axon Interview will only provide technical support for the 4 latest software releases. In Q1 2025, Axon will only provide support to agencies that are running v4.13 or higher. This ensures customers have a good experience with the latest features and bug fixes.
- The legacy sign-in function in Interview will no longer be supported starting Jan 2025 due to new security requirements in Axon Evidence. It's important to update to v4.13 or higher by then or the users may not be able to sign-in to the system.
- Contact support@axon.com if you need assistance updating your software.

Deprecated

New login experience updates

This release includes enhancements to the login experience from the 4.13 release.

- Fallback user: Agencies can now utilize the “Fallback User” option. If this is enabled, users see a “Fallback User Login” option if the login does not succeed within 15 seconds.



- Integrated Windows Authentication: Agencies using EntraID can now sign-in to Interview without requiring additional authentication. This functionality is available for Active Directory authentication.

New | **UI/Accessibility** | **Federal**

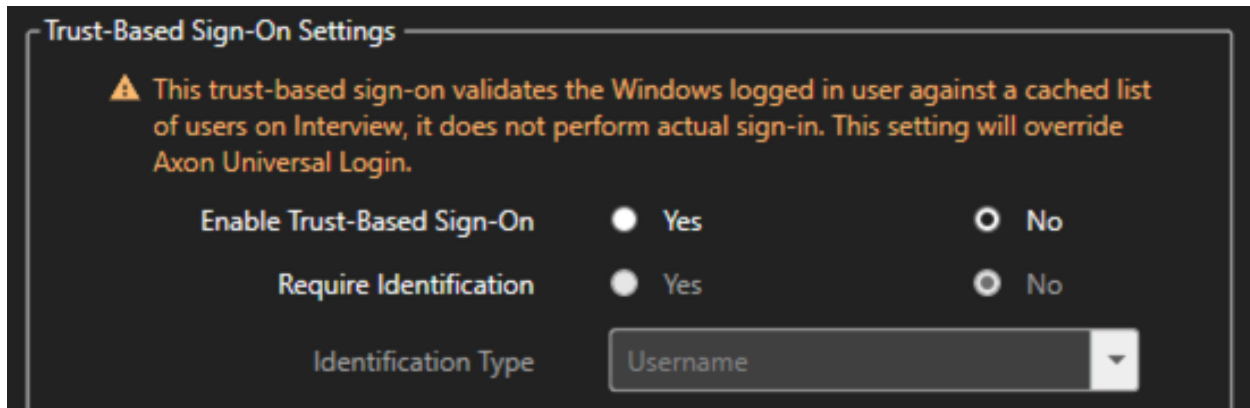
Live streaming backward compatibility

Large agencies sometimes upgrade their Interview systems in stages, leading to a version mismatch between the recording server and the Live Streaming application. From this release onwards, the Live Streaming client should be backward compatible with the past four versions of Interview unless a breaking change occurs. However, some functions, such as PTZ camera controls, metadata/note taking, and instant playback, are disabled to prevent incompatible operations due to version mismatch.

Improvement | **Federal**

Legacy sign-on rename

Axon Interview supports Single Sign-On (SSO) with the new login experience. Because some customers still prefer to use the legacy sign-on method based on local verification, this method is now renamed to “Trust-Based Sign-On.” Enabling this option bypasses the new login experience.



[Admin](#) | [UI/Accessibility](#) | [Federal](#)

Synchronizing evidence retention categories

Axon Interview has updated the functionality for synchronizing evidence retention categories from Axon Evidence. Beginning in 2025, admins must upgrade to this version or higher to be able to synchronize categories. However, this change will not impact the ability to conduct Interviews.

[Admin](#) | [Federal](#)

Reminder to disable Sleep Mode on portable kits

As communicated in the March Release Notes, Windows Sleep/Hibernate mode should be disabled on all Interview installations using the Windows Client Operating system, including portable kits, to avoid recording issues. While sleep/hibernate modes are disabled by default in Axon’s installations, some customers have this mode enabled after re-installing their own OS or due to agency-specific settings. To mitigate this, ensure the following:

- Disable the Windows Sleep/Hibernate mode setting for all power profiles on your portable kits and any touch panels/PCs running the Interview Server application.
- Ensure that no other app is forcing the system to go to sleep.
- If you detect that the system has gone into sleep/hibernate mode, restart Windows to restore normal functionality.

For more information, see [Best practices for custom OS image](#).

Resolved issues

- **Body 4**
 - Improved Axon View evidence playback stability on Pixel and Samsung devices.
 - Camera returns to Idle/Sleep mode after firmware updates over Wi-Fi.
 - Camera allows entry into Stealth Mode when storage is full.
- **Fleet**
 - Performance Improvements for ALPR Mute and Configurable ALPR Alerts – fixed rare ALPR instability with mute and “no alert” hotlist setup.
 - Dashboard Connection improvements – resolved dashboard closure due to loopback port conflicts.
 - Bug fixes and performance enhancements.
- **Interview**
 - **Wowza Fix:**
 - A rare bug in the 4.15 release allowed the Wowza engine to subsequently break when the server was later rebooted. The symptom is non-functional camera with red exclamation in preview mode.
 - Axon recommends any customers using 4.15 update their systems to 4.16 to prevent this issue. Customers using prior Interview versions must skip 4.15, it has been removed from EDCA.
 - Do not update servers which have the Wowza error. It must be remediated by Axon support prior to SW updating. Please contact support@axon.com to get support.
 - Automatic updates in IR client applications would fail on first attempt when updating to v4.16. Logging in as admin or waiting 30 minutes to retry is a known workaround.
 - Updating IR server through Server Updater would fail on first attempt when updating to v4.16. Closing and restarting the tool is a known workaround.
 - User sync from Axon Evidence could fail when Axon Evidence returns duplicate users.
 - For legacy Sign-On (now Trust-Based Sign-On), the incorrect Axon Evidence username was logged if there was a partial login match.
 - The Buffer Extractor tool did not work with the secondary server in certain cases.

- The Buffer Extractor tool uploaded evidence without an owner.
- The Interview client UI froze while switching rooms in Kiosk mode.
- In certain conditions, metadata was not maintained in the Interview title or recording summary UI.
- In some cases, users received an error stating “The Interview started a few seconds ago” while closing the client.
- Users were unable to sign-in to Axon Interview if they had not set security questions in Axon Evidence.
- If a user closed the Live Streaming application while viewing a room, an error was logged.

Improvement | UI/Accessibility | Federal

Axon VR Training

Community Engagement Training (CET)

This update includes the following content and releases that will be available on August 27, 2024:

Conflict management

In this scenario, trainees arrive on scene to an escalating workplace dispute between two co-workers. Armed with a TASER energy weapon and a firearm, trainees learn how to de-escalate aggressive behavior and respond to physical altercations, all while under timed stress.



Bipolar disorder

Through a curriculum that emphasizes holistic learning, trainees gain a comprehensive understanding of bipolar disorder by identifying indicators of both manic and depressive episodes. This training focuses on effective communication and deescalation techniques to assist with the safety and well-being of community members and law enforcement officers. Trainees also learn to apply crisis intervention strategies and connect individuals

to appropriate rehabilitation resources, enhancing their preparedness to handle mental health crises with empathy and professionalism.



The curriculum for the Bipolar Disorder CET is certified by the International Association of Directors of Law Enforcement Standards & Training (IADLEST) through the National Certification Program (NCP). This certification will be automatically accepted by 36 states

and may be eligible for POST continuing education hours. Learn more about IADLEST [here](#).



New | **UI/Accessibility** | **Federal**

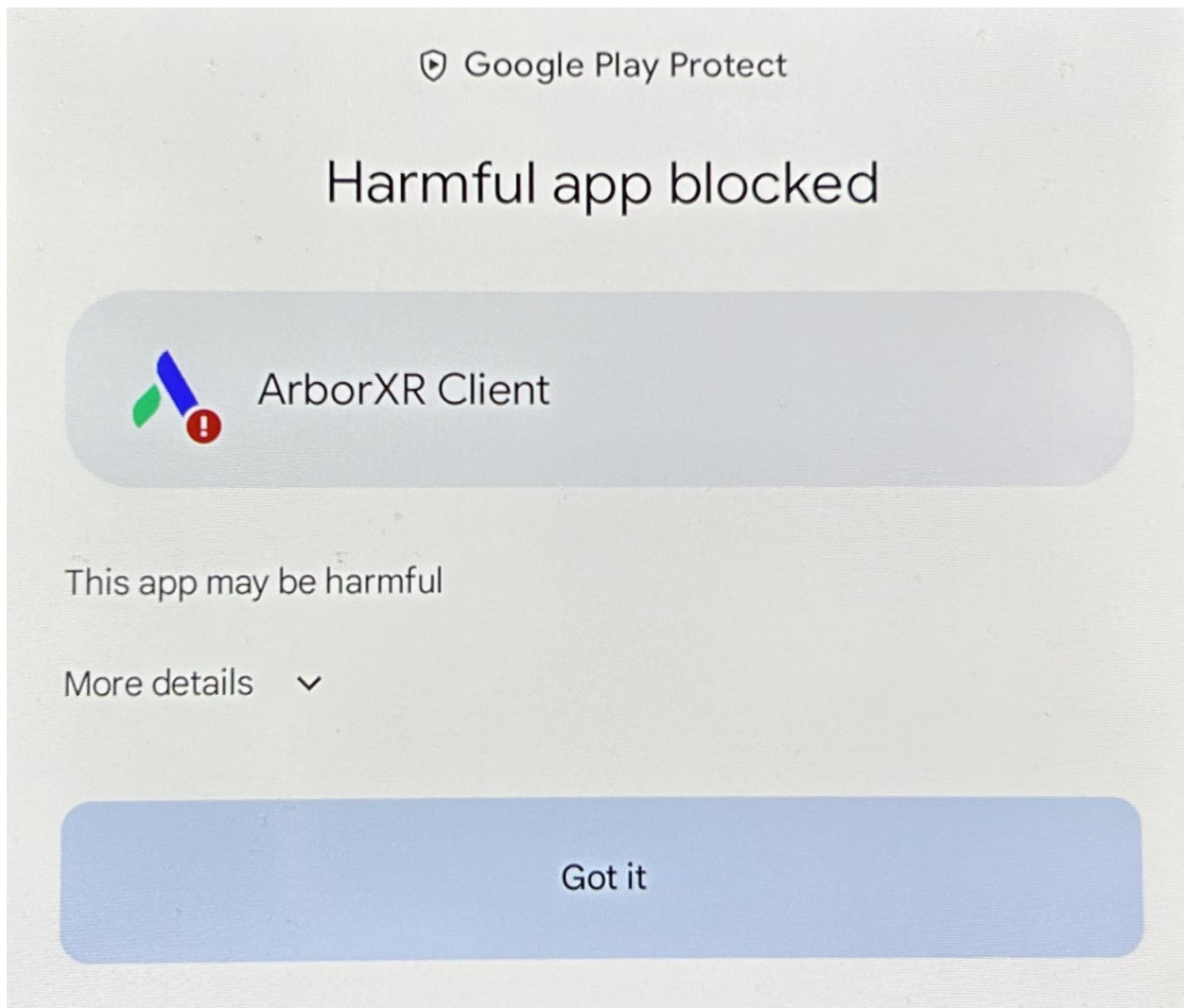
Facilitator's guides update

Starting August 27, 2024, all future facilitator's guides are available on [MyAxon](#), beginning with the Conflict Management and Bipolar Disorder modules. These guides are intended to support trainers implementing these scenarios into their training curriculum, as well as facilitate debriefs with their trainees post-training.

Improvement | **Federal**

Google Play Protect notification resolution for Samsung tablets

If you see a message from Google Play Protect on your Samsung tablet indicating that an app from ArborXR Client has been blocked, this is because Google Play Protect is detecting the auto-installation of an Axon VR app by Arbor. Since these apps are managed and controlled by Arbor, not Google Play, this message is not applicable. To resolve this message, turn off Google Play Protect to safely allow Arbor to continue with the auto-installation of the app. For more information on how to do this, see [How to Disable the "Unsafe App Blocked" Google Play Protect Message on Tablets by ArborXR](#).



Note

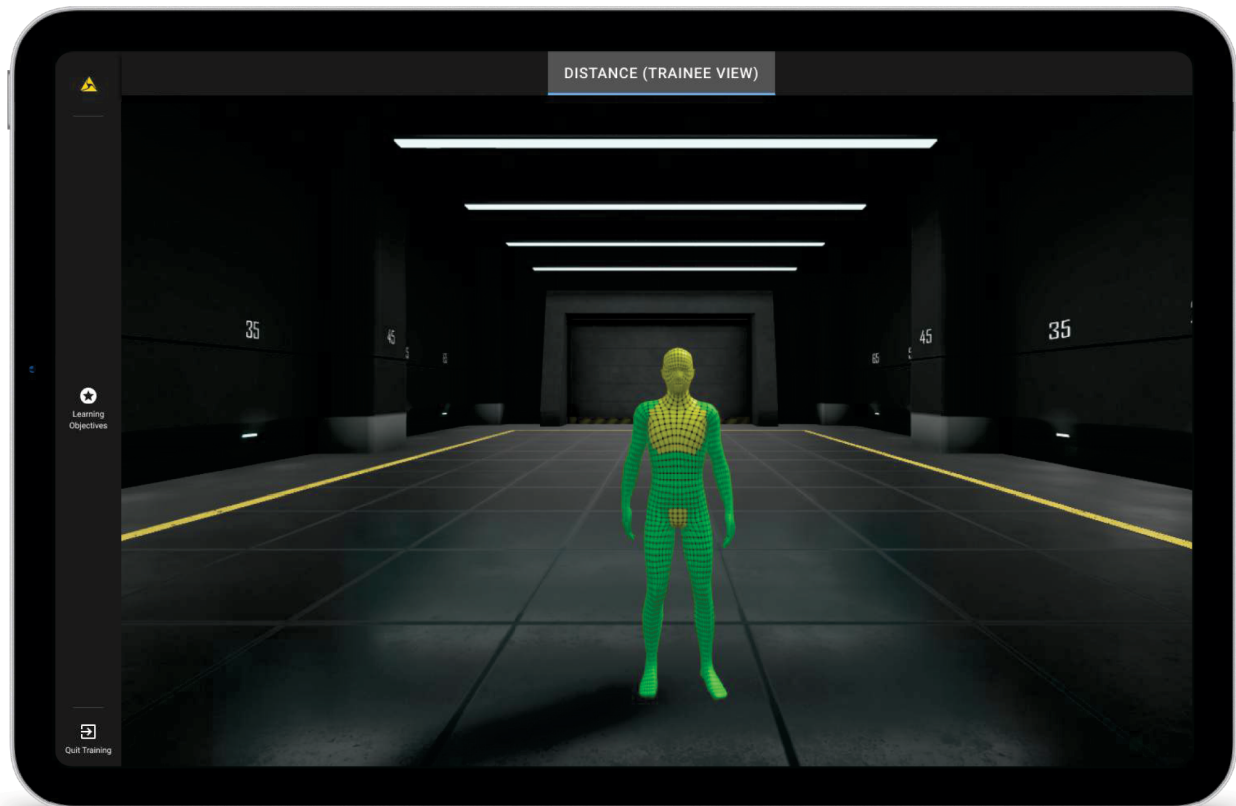
The Axon VR team is currently working with Arbor to address this issue.

Coming soon

Trainer-led Simulator Training exercises

Version 2.1 of Simulator Training (SIM) will be available soon. This version enhances the training experience by enabling trainers to lead exercises via tablet, fostering greater collaboration between trainers and trainees. This update allows trainee VR headsets to pair with trainer tablets, enabling real-time monitoring, guidance, and interaction during immersive training exercises. Trainees benefit from personalized instruction and support from their trainer as well as gaining unique insights from detailed after-action reports.

To update SIM, power on the headsets and tablets, and connect them to the internet. SIM automatically updates to the latest version. To run SIM with a trainer, you must maintain a connection to an active internet connection.



Axon Investigate Version 4.1.2 (August 2024)

Feature improvements

Adding notes on a file, marker, or clip in Axon Investigate is retained on the evidence and visible in the notes field after uploading to Axon Evidence.

Users can create new folders in the marker and clip output dialog such as “Markers”, “Subclips”, or “Child Evidence”. These newly created folders are saved to the user settings and are available with every subsequent launch of the software. Users can select one of these new folders to have their child evidence save to automatically for better file list organization and bulk actions. If a folder is not selected, then the child evidence displays under the parent file but can be moved to any folder manually. Visual associations between child and parent evidence persist regardless of the child evidence folder location, and the folder selection in the marker and clip output dialog default to the last used folder selection.

Accredited laboratories using this software need only test and validate the above listed feature improvements prior to use of this version release in accordance with ISO accreditation requirements.

New | **UI/Accessibility** | **Federal**

Resolved issues

- The **Stitch Together** control is only visible in the Standard Output/Quick Convert control when two or more files are selected.
- Project loading issues when the project contains an Excel document have now been resolved.
- Corrected visual of the workflow diagram in the History PDF report.
- Correction of input order in the Multi-Camera Canvas when an interim filter is applied. For example, if a crop and resize is applied to one video and included with another video into a Multi-Camera Canvas, the order of input selection or the rearrangement of the tile order will not revert in the final output file.

- The timeline frame numbering starting at 0 (array syntax) resulted in a visual offset of the frame number in the Go To feature control (selecting frame 100 would actually display frame 99). Also, reported errors in the VFR Lightboard light selection would report the incorrect frame number based on the new starting frame value. These issues have been corrected.
- Clarification of the Frame Analysis Spreadsheet to define **Duration_time** as PTS timing and not FFmpeg duration time. This makes calculating PTS duration differences more accurate.
- Improvements were made to the messaging when Stitching Together files regarding whether black frames or the last frame can be presented in timing gaps due to improved detection of the codec and the resulting expected behavior.

Improvement | UI/Accessibility | Federal

Change log

The table below contains a log of all changes made to these release notes.

Date	Product	Description of change
August 20, 2024		Initial notes created
August 21, 2024	Axon Body 4	Updated version number
August 22, 2024	Evidence Viewing and Playback	Added clips and markers for Automated People Detection information.
August 23, 2024	N/A	Typo correction.
August 26, 2024	Release Notes	Updated release dates for the Europe, Canada, and New Zealand regions, and for Law Enforcement, Enterprise, and Federal customers in the US.
August 28	Release Notes	Updated release dates for all customers.
September 3, 2024	Release Notes	Updated release dates for the Europe, New Zealand, and US Enterprise and Federal customers.
September 13, 2024	Axon Evidence	Noted that the permissions for the new People Detection feature will be auto-enabled for pro users, and that this feature does not use facial recognition.

If you have any questions about the information in this release, contact your Axon representative or Technical Support.

1-800-978-2737 ext. 4

support@axon.com

Do you have feedback about Axon's release notes? Submit it [here](#).

Sincerely,

The Axon Team

Axon Enterprise, Inc.