

Axon Updates April 2026

Release schedule

The Axon **April 2026** release is scheduled by region on the listed dates. These dates indicate when updates are deployed, not when features become available.

Feature availability varies by product and region and is subject to change. For timing and availability details, refer to each feature's release note. For Records and Standards, see the [Productivity page](#) for release dates.

Regional deployment dates

April 20, 2026

- Enterprise region (.ent.evidence.com)
- The Netherlands (edca.eur.evidence.com)
- New European region (.eur.evidence.com)
- European legacy region (.eu.evidence.com)
- U.S. Federal (.evidence.com)
- U.S. Law Enforcement (.evidence.com)
- U.S. Enterprise AWS region (.ent2.evidence.com)
- Germany (.de.evidence.com)
- Australia (.au.evidence.com)
- South America (.la.evidence.com)

April 28, 2026

- Canada (.ca.evidence.com)
- United Kingdom (edca-azure.uk.evidence.com)

We do not expect any downtime during these updates.

Learn more about the [Axon Cloud Services Maintenance Schedule](#).

Additional help documentation for the products included in these release notes is located at axon.com/help.

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Digital evidence management

Core platform updates

This section outlines foundational updates that affect all users. This includes things like sign-in updates, user management, and account management.

Export Roles & Permissions Matrix as CSV

A new Export as CSV option is available on the Roles & Permissions page, allowing administrators to download a single file with all roles and their permission settings in a side-by-side matrix. This simplifies auditing and comparison by consolidating all roles and permissions into one view.

Learn more about [Roles & Permissions](#).

Availability: All regions

Admin | **New** | **Federal**

Rate Limiting for Axon Identity Services

Starting May 2026, Axon will begin a phased reduction of the rate limits across identity service APIs, including authentication, user management, role management, licensing, and agency configuration, in order to optimize performance and ensure system stability. Rate limits are applied on a per-client basis. To ensure uninterrupted access to our services, make sure your clients are properly handling 429 Too Many Requests responses, including respecting the Retry-After header.

Availability: All regions

Admin | **New** | **Federal**

Your users can now sign in with a passkey

Starting in late April 2026, passkeys will begin rolling out to all credential-based (non-SSO) organizations and will be available to all users by the end of May 2026. After signing in, users are prompted to enroll a passkey — using a fingerprint, face recognition, or a hardware security key. They can then sign in with a single gesture instead of entering a password and verification code. Passkeys are phishing-resistant and meet CJIS and NIST SP 800-63-4 multifactor authentication requirements.

For your users

- After signing in with their password and verification code, users see a prompt to enroll a passkey. They can set it up immediately, choose to be reminded in 7 days, or skip for 30 days.
- Users sign in by selecting their passkey from the browser autofill menu or by selecting **Sign in with a passkey** on the sign-in page — no password or verification code required.
- Users can register passkeys on multiple devices and manage them from **Profile > Security > Passkeys**.
- Password and verification code sign-in remains available as a fallback.

For admins:

- View and revoke individual passkeys from the user details page.
- Passkeys are on by default. Go to **Security > Sign-In Policy** to turn them off or adjust settings for your organization.
- Restrict allowed authenticator types: platform authenticators (such as fingerprint or face recognition built into a device) or roaming authenticators (such as a YubiKey connected via USB or NFC).
- Require attestation to validate the authenticator make and model during enrollment, for organizations with hardware compliance requirements such as FIPS 140.

Get started

Review your passkey settings in **Security > Sign-In Policy** before the rollout reaches your organization. Passkeys are on by default, so no action is required to receive the update.

Learn more about [registration and sign in](#).

Availability: Begins rolling out in late April 2026; all organizations will receive the update by the end of May 2026.

Admin | **New** | **Federal**

Resolved issues

- On the **Configure Role** page, the descriptions for the following Command Hierarchy permissions have been updated:
 - **Access evidence in their Command**
Allows a user to act on evidence (for example, view or edit) when the Evidence Group is set to their group or any subordinate group in the command hierarchy.

- **Access evidence uploaded by users in their Command**
Allows a user to act on evidence (for example, view or edit) uploaded by users in their group or any subordinate group in the command hierarchy.
- Fixed a bug where the text cursor jumped to the end of the Group Name input field after every keystroke. This affected both creating a new group and editing an existing group's name, making it impossible to edit text in the middle of the field. Administrators can now edit Group Names normally — clicking in the middle of the name and typing will keep the cursor in the expected position.

AI-powered features

Features including the AI Era Plan tag (**AI Era plan**) use artificial intelligence to provide insights, recommendations, or analysis based on available data and user inputs. These outputs may include inaccuracies, limitations, or outdated information. These tools are designed to support—not replace—professional judgment, legal interpretation, and human oversight. Users are responsible for carefully reviewing and verifying AI-powered content before acting on it. Axon continually works to enhance AI accuracy, mitigate bias, and uphold ethical standards. Learn more at [Axon AI](#).

Looking for what's next? See the [Coming Soon](#) section for AI-powered features planned for future releases.

Axon Evidence

Note

Unless otherwise noted, new features and enhancements apply to the redesigned Axon Evidence experience. The legacy experience remains available and continues to receive maintenance updates, such as bug fixes and stability improvements. For information about upcoming changes to the legacy experience, see [Coming soon](#).

Attribute Search

Attribute search in the AI Era Plan uses natural language queries to find people in body-worn camera videos based on what they are wearing or carrying, helping users quickly locate relevant moments. Available in April to any AI Era plan customer in the U.S. or Canada upon request. Contact your Axon representative to enable access.

Learn more about [Attribute search](#).

Availability: US1, CA1

New | **AI Era Plan**

Copy GPS coordinates from the Map tab

You can now copy GPS coordinates from the Map tab on the evidence details page. Select the copy button next to the latitude and longitude values to copy the coordinates to your clipboard in lat, long format.

Learn more at [Evidence details page](#).

Availability: All regions

Improvement | **AI Era Plan**

Retail Crime Hub

Retail Crime Hub provides a centralized place for organizations to review retail crime activity shared by participating retailers, triage incoming reports, and move from reported incidents to case-ready follow-up more efficiently. Users can view jurisdictional activity, filter by key attributes, and review or accept detailed reports submitted directly by retailers.

Learn more at [Retail Crime Hub](#), [Crime Dashboard](#), and [Crime Reports](#).

Availability: US1, AU1, CA1, UK2

New

Mandatory Metadata

Administrators can now require specific custom metadata fields and categories to be completed before evidence can be uploaded, added to a case, shared, or downloaded. When required metadata is missing, evidence remains read-only and users are guided to complete fields through a banner and Overview tab notice; full access is restored once requirements are met.

Availability: All regions

Admin | **New**

Community Request metadata on the evidence details page

You can now view Community Request metadata directly on the evidence details page from both the Overview and Details tabs in the redesigned Axon Evidence.

Availability: All regions

New

Edit Location permissions

Organizations now have the ability to assign permissions to allow or prohibit a user from editing the evidence location. Prohibiting it will prevent any edits. This separates the permission out from the "Edit Evidence" permission. The default state for this setting is Prohibited.

Availability: All regions

Admin | **New**

Resolved issues

- **Fixed multicam name and badge ID text alignment:** When viewing multicam evidence, you will now see officer names and badge IDs properly left-aligned in the carousel, matching the expected design.
- **Save evidence Title and ID edits with the Enter Key:** You can now press Enter to save edits to the Title and ID fields on the evidence details page, restoring familiar keyboard behavior from legacy Axon Evidence.
- **Navigate Directly to the Map tab from the Overview tab:** You can now select the map or location section on the evidence details page Overview tab to go directly to the Map tab for a full mapping experience.
- **Fixed an issue with the Recorded On and Uploaded On timestamps:** The Recorded On and Uploaded On date/time fields on the evidence details page now correctly respect the organization's 12-hour vs. 24-hour time format feature flag. Organizations with the 24-hour notation feature flag enabled will see timestamps displayed in 24-hour format (e.g., 14:30 instead of 2:30 PM).

Auto-Tagging

AI Auto-Tagging

AI Auto-Tagging is now generally available, so you can review suggested metadata for video evidence and categorize evidence more efficiently. AI Auto-Tagging uses multicam signals and video transcripts to suggest metadata that you can review and apply as needed. Learn more about [AI Auto-Tagging](#).

Availability: US, AU, CA, and UK

New | **AI Era Plan** | **Federal**

Axon Community Request

Redesigned Community Request

Community Request has a refreshed design that aligns with the redesigned Axon Evidence look and feel. This includes:

- Support for light and dark mode, you can switch modes from the utility bar.
- A new filter button and panel centralizes filtering in one intuitive place.
- The results table now supports horizontal scrolling and adjustable columns.

Learn more about [Community Request](#).

Availability: All regions

Improvement | UI/Accessibility

New admin configuration options for Area Request

Admins can now configure Area Request settings in more ways:

- Choose approvers by role when supervisor approvals are required.
- Choose to show the requesting officer's phone number instead of a public contact number on requests sent to camera owners.
- Generate a jurisdiction map from a location instead of uploading one manually.

Learn more at [General settings](#).

Availability: US1

Admin | Improvement

My90 is now Community Surveys

My90 has been renamed to Community Surveys across the product, with updated references in navigation, Admin Console, and roles and permissions to align with expanded community engagement capabilities. Community Surveys enables organizations to create and distribute surveys and analyze responses through a dashboard, supporting structured feedback collection.

Learn more about [Community Surveys](#).

Availability: All regions

Improvement

Automated Messaging is now Community Notifications

Automated Messaging has been renamed to Community Notifications across the product. This is a terminology change only and does not impact existing functionality.

Learn more about [Community Notifications](#).

Availability: All regions

Improvement

Evidence Certification is now Community Forms

Evidence Certification has been renamed to Community Forms and moved to Application Settings in the Admin Console. This update reflects a naming and navigation change only, with no impact to existing functionality or workflows.

Learn more about [Community Forms](#).

Availability: All regions

Improvement

Axon Performance

Redesigned Axon Performance

Axon Performance has a refreshed design that aligns with the updated Axon Evidence look and feel. Admins can access Performance settings from the **Admin Console**, and users can work in a more consistent interface for reviewing metrics, video reviews, policy reviews, and related performance details. You have the ability to switch back to the legacy experience for a limited time while you become familiar with the new design. Learn more at [Axon Performance overview](#) and [Configure Axon Performance](#).

Improvement | UI/Accessibility

Case management

Resolved issues

Fixed an issue where adding evidence to a case without sharing it would incorrectly generate a new version of the Evidence Share Log.

Draft One

Draft One suggestions

Now, Draft One analyzes the evidence items you select for your draft narratives and prompts you with questions you can answer to provide additional details about the incident--such as what specific actions you took and why, or key details not captured in the evidence audio. This analysis and the suggestions provided by Draft One result in a higher quality and more comprehensive first draft, making it easier for you to revise and complete the narrative before copying it and submitting it in your reports.

Learn more about [generating narratives with Draft One](#).

Availability: This feature will begin rolling out at the end of April and be generally available for all organizations by the end of May.

New | **AI Era Plan** | **Federal** | **UI/Accessibility**

Evidence viewing and playback

Resolved issues

X2/X26P Firing Log PDF pulse graph pages: Fixed an issue where firing log PDFs for X2 and X26P devices opened in the redesigned Axon Evidence viewer did not include pulse graph pages for energization events, requiring users to return to legacy to view this information.

Third-Party Video Support Update

Platform upgrades and expanded format support

The platform has been upgraded to FFmpeg 8 and .NET 10 to improve performance, stability, and compatibility with modern video formats. It now supports additional file types and meets FIPS requirements for use in government and security-sensitive

environments, improving playback reliability across a wider range of video systems.

Learn more about [Third-Party Video Support](#) and all [supported file formats and extensions](#).

Availability: All regions

Improvement | **Federal**

Coming soon

This section provides advanced notice about major upcoming features, updates, and applications that might require new or updated organization processes.

Upcoming changes to Identity service API rate limits

Starting in May 2026, Axon will begin a phased reduction of rate limits across Identity service APIs. These APIs include authentication, user management, role management, licensing, and agency configuration. This change improves performance and system stability. Rate limits apply per client. To maintain uninterrupted access, update your clients to handle **429 Too Many Requests** responses and respect the **Retry-After** header.

Upcoming changes to Axon Evidence search API rate limits

Starting in May 2026, Axon will begin a phased reduction of rate limits across the evidence search API. This change improves performance and system stability. Rate limits apply per client. To maintain uninterrupted access, update your clients to handle **429 Too Many Requests** responses and respect the **Retry-After** header.

Deep Research for cases

Deep Research is coming soon to the AI Era plan and will appear on the case details page in the redesigned Axon Evidence. Deep Research is an AI-powered experience that can reason over selected evidence in a case, helping investigators surface relevant details, identify connections, and review citation-backed results. This experience is designed to help investigators review case evidence more efficiently while keeping them in control of what evidence is included in the chat. Contact your Axon representative to learn more or request early access.

See [Deep Research Overview](#) and [Use Deep Research in a case](#) to learn more.

Auror + Axon Outpost camera integration

License plate reads from Outpost cameras now flow directly into Auror alongside other LPR data, giving retail teams a unified, real-time view of vehicle activity without changes to their existing workflows. For retailers already using Auror, this is the fastest path to standing up a full LPR program. Alerts include contextual information such as photos of individuals associated with vehicles of interest and past offending history. Built-in ROI measurement makes it easier to demonstrate prevention value to leadership.

Learn more at [Auror + Axon Outpost ALPR integration](#).

Business Request (Alpha release)

Create a Business Request in Axon Community Request to request evidence from businesses. For Auror-connected retailers, the request is routed through Auror's Evidence Request workflow; for other retailers, users can send the request using contact details they provide.

Learn more at [Business Request](#).

Share Surveys with URL variables in Community Request

Organizations will be able to append URL variables to survey links to track responses by district, precinct, or region. Responses will be segmented in the dashboard, enabling filtering and comparison across locations.

Community Notifications survey integration in Community Request

Organizations will be able to automatically include survey links in post-contact Community Notifications, enabling seamless distribution of surveys after interactions. Responses will be tracked in the dashboard under Community Notifications as a source.

Community Request CCTV request permissions (Alpha)

Administrators will be able to assign a new permission to view, create, and edit CCTV request types, with default access set to Prohibited. The existing View Portals permission will also be updated to include CCTV portals. Contact your Axon representative for more information or to request early access.

Saved searches in Community Request

Coming in May, you can save and manage your saved searches on the Community Request page so you can quickly revisit common search setups.

Evidence certificates in the redesigned Axon Evidence

Beginning in early May, evidence certificates will be available in the redesigned Axon Evidence.

The redesigned Axon Evidence replaces legacy July 31, 2026

On July 31, 2026, the legacy toggle is removed, and the redesigned experience becomes the only Axon Evidence version available. No action is required, but teams should begin using the redesigned experience as their primary workflow ahead of July 31 to support a smooth transition.

If you're interested in making the redesigned experience the default for users at your organization upon login, or switching fully before July, contact your Axon Rep or Axon Support.

Access transition resources, including [help documentation with videos](#), the [Admin Support Toolkit](#), [FAQs](#), and [side-by-side comparisons](#).

Cameras and sensors

To enroll devices in early access ahead of the general release, visit [Early Access Devices](#).

Axon Body 4

Firmware v1.2607 releasing

Started with early access devices on 3/19, with phased rollout spanning three weeks with general availability targeted for 4/14. Contains primarily minor updates.

Availability: All regions

Improvement

Firmware 1.2613 Releasing

Starts with early access devices on 4/20, with phased rollout spanning three weeks with general availability targeted for 5/13. Contains primarily minor updates, including an update to priority evidence upload. Priority Evidence Upload can now support uploading videos up to 120 minutes long, increased from the previous duration of 60 minutes.

Availability: All regions

Improvement

High resolution Photo Capture

Users can now press the Event button once to capture a 1440p high-resolution photo at any time, whether in recording or buffering mode. This feature is independent of buffering and recording resolution.

Learn more at [Operation \(Body 4\)](#).

Availability: All regions

Improvement

Axon Body 3

Firmware 1.607 Releasing

Axon Body 3 firmware version 1.607 will roll out starting with early access devices on March 19, followed by a phased release with general availability targeted for April 16. This update includes minor improvements and fixes.

Availability: US1, US3, US4, NL1, EU1, CA1, UK2, AU1, LA1

[Improvement](#)

Axon Dock

Axon Dock Firmware 3.24 Releasing

For customers who do not use Axon's end-of-life service that includes a certificate of destruction, Axon Dock now supports forensic wiping of data through Axon Customer Support as an alternative for securely managing docks that are no longer needed. This release also includes updates that strengthen access control and support ongoing platform protections.

[Learn more.](#)

Availability: All regions

[Admin](#) | [Improvement](#)

ALPR

Resolved issues

Axon Outpost bug fixes (firmware v0.2611.16, released April 6)

- Device settings for LED ring light brightness were not reliably working and have been resolved.
- LED ring now lights properly in cases of AOL registration failure.
- Outpost livestream "Camera not available" error has been fixed.
- Additional device logging provided.

Coming soon

Axon Fleet

Fleet 3 multi-camera livestreaming in Fusus

Coming in May, you will be able to view and switch between up to five camera feeds connected to a single Fleet 3 Hub directly in the Fusus map. This update helps you monitor more of the incident at the same time. You can select individual cameras, open all feeds at once in a docked view, and switch between cameras within the video player without leaving the map.

TASER Energy Weapons

Pull up Body-Worn Camera (BWC) evidence associated with deployments

You can now access automatically associated body-worn camera (BWC) video from a TASER deployment, keeping reviews in one place instead of requiring users to move between pages in Axon Evidence. Agencies must have Axon Signal enabled and be enrolled in TASER Research Evaluation & Data Program (TREND) to use this feature.

[Learn more.](#)

Availability: All regions

New

Resolved issues

- Fixed an issue where Admin users received a 403 error when opening TASER device logs from the Evidence file pages, but not Inventory pages. Administrators can now access device logs through the Evidence workflow as expected.
- Fixed an issue where inactive users assigned to TASER devices received docking reminder emails. Docking reminder emails will only be sent to active users going forward.

Axon VR Training

[Admin](#) | [Alpha](#) | [Beta](#) | [Deprecated](#) | [Improvement](#) | [New](#) | [AI Era Plan](#) | [Federal](#)
| [UI/Accessibility](#)

Mandatory firmware updates required for Axon VR training

Starting April 14, 2026, Simulator Training and vRBT Live Action will require **all supported VR headsets and controllers to be updated to the latest firmware** before training can continue. When launching training after April 14, users will be prompted to complete required headset and controller firmware updates before they can launch Simulator Training. These updates support new platform capabilities, including compatibility with the Rifle VR Controller (VRM4R) in Simulator Training.

For more information how to update firmware, see [Update firmware for VR Controllers](#) and the FAQ [How do I check or update the headset firmware?](#)

Availability: US1, CA1

[Improvement](#)

Rifle VR Controller (VRM4R)

The VRM4R lets trainees practice rifle-based skills and scenarios to build confidence and sharpen decision-making. It will be supported in four Simulator Training exercises: Tactical Clearance and the [Handgun Targets](#), [Rifle Targets](#), and [Rifle Transitions](#) exercises.

Learn more about the [VRM4R](#).

Availability: US1, CA1

[New](#)

Optics for Rifle VR Controller (VRM4R)

The new VRM4R is compatible with [VR optics](#), allowing trainees to practice rifle skills with realistic sight alignment.

Availability: US1, CA1

Improvement

Simulator Training: vRBT Corrections scenarios

Simulator Training: vRBT will expand to support corrections training with a new set of scenarios designed for institutional environments. These replayable use-of-force scenarios focus on de-escalation, proportional response, and use-of-force decision-making in confined spaces, allowing trainees to practice realistic decision-making under repeatable conditions.

Availability: US1

New

Simulator Training supports up to two paired VR Controllers

Simulator Training supports a maximum of two paired VR Controllers at a time. If three controllers are paired when the app is launched, users will be prompted to remove one before continuing.

Availability: US1, CA1

Improvement

Resolved issues

- Fixed an issue where the option to pair or unpair a device disappeared after canceling the pairing screen.
- Fixed an issue where the Exit button on the Device Setup screen could not be selected.
- Fixed an issue where users were not automatically signed out after a period of inactivity on the headset.
- Fixed an issue where a disconnect warning message appeared across all modules instead of only where applicable.

- Fixed an issue in Simulator Training where trainers could add themselves as trainees on the tablet but could not select their own name when pairing on the headset, causing inconsistent behavior between devices.
- Fixed an issue in Simulator Training where users were returned to the sign-in screen without explanation when their session expired.
- Fixed an issue in Weapon Transitions in Simulator Training: Range Skills where TASER and Handgun VR Controller icons did not appear during drills.
- Fixed an issue in Simulator Training: Tactical Clearance where the tablet could become unresponsive and display an empty room when launching a session.
- Fixed an issue in Simulator Training: Tactical Clearance where selecting New Scenario after an After-Action Report could cause the tablet to become unresponsive and load the wrong module.
- Fixed an issue in Simulator Training: vRBT where trainees could become stuck in the Briefing Room after pairing controllers through the headset settings menu.
- Fixed an issue in Simulator Training: vRBT where the "Fix Device Pairing" option did not appear on the settings screen after replaying a playlist, even when controller pairing had not changes.
- Fixed an issue in Simulator Training: vRBT where the headset incorrectly displayed a paired status on the lobby screen when no tablet was connected.
- Fixed an issue in Simulator Training: vRBT where the Virtual Officer did not draw their weapon when the subject approached within eight feet in the Street Fighter - Show of Force Surrender scenario.
- Fixed an issue in Simulator Training: vRBT where the scenario could end abruptly when a TASER warning arc was activated during a suspect's attack, cutting off the narrative and surrender sequence.
- Fixed an issue in Simulator Training: vRBT where the suspect did not respond when the trainee aimed a handgun at them in a high compliance scenario.
- Fixed an issue in Simulator Training where Spanish LATAM text in the Core II After-Action Report was truncated with ellipses instead of displaying full text.
- Fixed an issue in Simulator Training where the Spanish (Spain) translation for TASER guidance incorrectly referred to distance instead of probe spread.

>

Justice

Light and dark display modes

Justice now supports **light and dark display modes**, giving you more control over contrast and readability when reviewing evidence. You can switch modes from the utility bar so the interface matches your environment and accessibility needs.

Availability: All regions

New | **UI/Accessibility**

Case evidence table enhancements

The case details page evidence table now supports horizontal scrolling and customizable column widths, making it easier to view and manage large datasets without losing important context.

Learn more at [Case details page](#), and [Work with folders](#).

Availability: All regions

New

Unified filter button and panel

A new filter button and panel centralizes filtering in one intuitive place, so you no longer have to rely on the search box to find and adjust filters.

Learn more about [search filters](#).

Availability: All regions

New

Change log

The table below contains a log of all changes made to these release notes.

Date	Product	Description of change
April 14, 2026	Initial notes created	
April 17, 2026		Release dates updated to April 28, 2026 for CA1 and UK2.

If you have any questions about the information in this release, contact your Axon representative or Technical Support.

1-800-978-2737 ext. 4
support@axon.com

Do you have feedback about Axon's release notes? Submit it [here](#).

Sincerely,
The Axon Team
Axon Enterprise, Inc.