



TASER 7 Dock Quick Reference Guide

TASER 7 Conducted Energy Weapon Battery Pack Status

Device Status	LED	Recommended Action
Initial connection (momentary)	Solid red or blinking red	Wait.
Data uploaded, battery pack ready and fully charged	Solid green	It is OK to use the battery pack in your CEW.
In queue awaiting upload, battery charging	Solid yellow	Wait. Do not remove the battery pack from the TASER 7 Dock.
Uploading data or bay/battery pack firmware update	Blinking yellow	Wait. If the bay is empty, do not insert a battery pack into the bay. If a battery pack is in the bay, do not remove the battery pack.
Battery pack error	Blinking red	Remove and re-insert the battery pack. If the LED still blinks red, contact your agency administrator.
Log file failed to transfer from the CEW to the battery pack on previous attempt; battery charging	Blinking blue and yellow	Remove the battery pack from the bay module and insert it in the CEW. Wait until the hourglass icon disappears from the Central Information Display (CID). Re-insert the battery pack in the bay module.
Log file failed to transfer from CEW to battery pack on previous attempt; battery pack ready and fully charged	Blinking blue and green	It is OK to use the battery pack in your CEW. Logs from the previous weapon did not transfer to Axon Evidence.
Network error (no connection)	Cycling red, yellow, green	Check the network settings.
Other	LED off	If the bay is empty, insert a battery pack. If a battery pack is inserted in the bay and the LED is off, contact your agency administrator.

TASER 7 Dock Core Module Status

System Status	LED
System running	Solid green
System reset	Solid red
Bay(s) reset	Blinking green

Agency administrator contact information: _____

If you need further assistance, please visit www.axon.com or Technical Support at:

- US: 1-800-978-2737
- International: visit help.axon.com and click Contact Support

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