

# Axon Updates April 2024

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The schedule for the **April 2024** release is as follows:

- Customers in the Enterprise region (.ent.evidence.com), Canada (.ca.evidence.com), and U.S. Law Enforcement region (.us.evidence.com) receive on **May 2, 2024**.
- Customers in the U.S. Federal (.evidence.com), New Zealand, the European region (.eur.evidence.com), and the European legacy region (.eu.evidence.com) receive on **May 6, 2024**.
- Customers in the United Kingdom, Australia, and South America region (.la.evidence.com) receive on **May 7, 2024**.

For information on the update schedule times for your region, refer to the [Axon Evidence Maintenance Schedule](#) on the Axon website.

We don't expect any downtime during this update.

Additional help documentation for the products included in these release notes is located at [axon.com/help](http://axon.com/help).

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# Digital evidence management

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## Core platform changes

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### Sign-in with Axon on MyAxon

#### Note

This does not apply to Federal customers.

Currently, users of Axon products and MyAxon must maintain separate user accounts for each system, resulting in confusion for users who must manage multiple passwords. Starting May 10, all users (excluding US Federal customers) will be able to sign in to MyAxon using their main Axon accounts. This feature is already available as a pilot for non-Federal US Law Enforcement. Agencies that wish to opt out of this functionality should contact Axon for support.

From the MyAxon sign-in page, users can choose the “Sign in with Axon” option at the bottom of the page to sign in using their Axon accounts.



The screenshot shows the MyAxon sign-in interface. At the top, there is a language selector for 'English (US)'. The 'myAXON' logo is prominently displayed. Below the logo, a message states: 'Your Axon Store account is now your MyAxon account! Same username and password. Your Evidence.com login information is still separate, and will not be affected.' There are two input fields for 'Email' and 'Password', followed by a 'Sign In' button. Below this, there are links for 'Reset Password' and 'Sign Up'. An 'OR' separator is present. The 'Sign in with Axon (Pilot)' section includes a note: 'Note - If you choose to use Sign In With Axon, you cannot use your MyAxon email/password to sign in to MyAxon in the future.' Below the note is a dropdown menu showing 'US1 (evidence.com)' and a 'SIGN IN WITH AXON' button with an Axon logo icon. At the bottom, there is a link for 'Axon Enterprise, Inc. employee? Log In'.

Users who do not yet have a MyAxon account who sign in with their Axon account will be automatically provisioned in MyAxon without additional registration. If there are any issues with signing in, please reach out to [my@axon.com](mailto:my@axon.com) for assistance.

**New** | **UI/Accessibility**

## Reminder: End-of-life for legacy sign-in

Over the past two years, Axon has upgraded all desktop and mobile applications to support our modern sign-in system, Universal Sign-In, to enhance the security and reliability of our applications. We have been rolling the new system out across all applications and customers gradually to minimize impact. This rollout is expected to complete in early May. Once the rollout is complete, the legacy sign-in system will be shut off in the May 2024 release. Axon Interview will not be impacted by this change and Axon Interview customers will have until December 2024 to upgrade their systems.

As a reminder, the new system requires the use of multi-factor authentication (MFA) for all applications, including desktop and mobile clients (except for customers who have configured Single Sign-On). We strongly recommend users configure multiple MFA methods, such as app-based MFA, to minimize the impact of email or SMS delivery issues.

Following the shutdown, users attempting to access Axon desktop or mobile applications on unsupported versions will receive the following message. This can be resolved by upgrading to the latest version of that application.



## Update Required

This version of the application you are currently using is no longer supported. Update to the latest version of the application in order to sign in.

In order to avoid disruption, ensure your applications meet the minimum version requirements listed below:

Application name	Platform	Minimum version
Axon Capture	iOS	5.9.0
Axon Capture	Android	5.11.0
Axon Checkout	iOS	2.0.1
Axon Checkout	Android	0.4.1
Axon Device Manager	iOS	3.2.2
Axon Device Manager	Android	3.7.5
Axon Fleet Dashboard	iOS	No minimum version
Axon Fleet Dashboard	Android	No minimum version
Axon Fleet Dashboard	Windows	1.2.5395
Axon Respond	iOS	1.12
Axon Respond	Android	1.12
Axon View	iOS	5.8.0
Axon View	Android	5.7.0
Axon View XL	Windows	1.22
Axon Upload XT	Windows	2.6
Evidence Sync	Windows	3.22.1

Deprecated | UI/Accessibility | Federal

## Enrolling multiple Multi-Factor Authentication (MFA) methods

In January 2023, Axon rolled out a new capability to the vast majority of customers that allows users to enroll multiple MFA methods and choose between them during sign-in. The functionality defaults to your previous MFA method, but you can now use other MFA methods allowed by your agency administrators. Starting from this release, any agency not using this feature will be automatically upgraded to the new experience.

Where users have phones available, we recommend users register an authenticator app as an MFA method to avoid impact from delayed email or SMS delivery.

For more information and instructions, see [MyAxon](#).

New | UI/Accessibility | Federal

## Reminder: rate limiting for API client token creation

Axon has begun a phased reduction of the rate limit for API client token creation in order to optimize performance and ensure system stability.

To ensure uninterrupted access to our services, make sure your clients are properly caching and reusing access tokens, and only renew as needed. Caching your tokens will ensure you are not impacted by rate limit changes. Clients should also be configured to handle 429 requests, including the Retry-After header.

**Admin** | **Federal**

## Partner API updates

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The Axon Evidence Partner API Guide has been updated with changes to the Partner API. You can view the API Guide at <https://developers.axon.com>. If you are unable to access the API Guide site, see [Accessing the Axon Developer Community](#).

The following changes are part of the Axon Partner API:

- Axon is beginning a phased reduction of the rate limit for API client token creation in order to optimize performance and ensure system stability. To ensure uninterrupted access to our services, make sure your clients are properly caching and reusing access tokens, and only renew as needed. Caching your tokens ensures you are not effected by rate limit changes. Clients should also be configured to handle 429 requests, including the Retry-After header.

**Improvement** | **Federal**

## Axon Evidence

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### Case management

#### Case template

Case Template is available for all customers in all regions (except EU1), however, only Pro/Pro+ users can use this feature.

Along with Case Template GA, the new UIs for Case Creation and Case Share Creation are rolling out for all customers. For Case Creation, there are two steps: Add Case Details and Select Evidence.

The screenshot displays the 'Create Case' interface, specifically the '1. Add Case Details' step. At the top, there is a breadcrumb trail: 'Create Case' | 1. Add Case Details | 2. Select Evidence, with a close button (X) on the right. Below this is a section for 'APPLY TEMPLATE' with a dropdown menu labeled 'Enter or select a template name'. The main section is titled 'Details' and contains several form fields: 'CASE ID' with a text input 'Enter Case ID'; 'DESCRIPTION' with a large text area and a character count '0/512'; 'ACCESS CLASS' with three radio buttons: 'Unrestricted' (selected), 'Restricted', and 'Confidential', accompanied by a help icon and the text 'No restrictions on case. Evidence will retain existing access classes'; 'OWNER' with a dropdown menu showing 'Tom, Doug Admin (admin)'; 'RETENTION' with a dropdown menu showing 'Individual Evidence Retention'; and 'TAGS' with a dropdown menu.

For Case Share Creation, there are two steps: Select Methods & Recipient and Select Evidence. If a user selects “Share all evidence” in step 1, step 2 is skipped. For more information on case settings, see [MyAxon](#). For more information on sharing cases, see

[MyAxon.](#)

Share Case
1. Select Method & Recipient    2. Select Evidence
✕

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APPLY TEMPLATE

### Select a sharing method

Share partner access   
 Share a copy of case   
 Share a download link

A copy of the case will be sent to the users or groups you select at a partner force.  
 Learn more about what's included in the share when [sharing cases outside your force](#)

#### Select Recipient

**PARTNER FORCE**

**USER OR GROUP**

**MESSAGE**

0/1024

**ATTACHMENTS**

Notes

Clips

Markers

Audit Trails

Transcripts

Evidence Share Log <sup>?</sup>

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#### Evidence sharing options

**Select evidence for sharing**  
Choose which evidence or folders to share in the next step. Limited to 8,000 items per share.

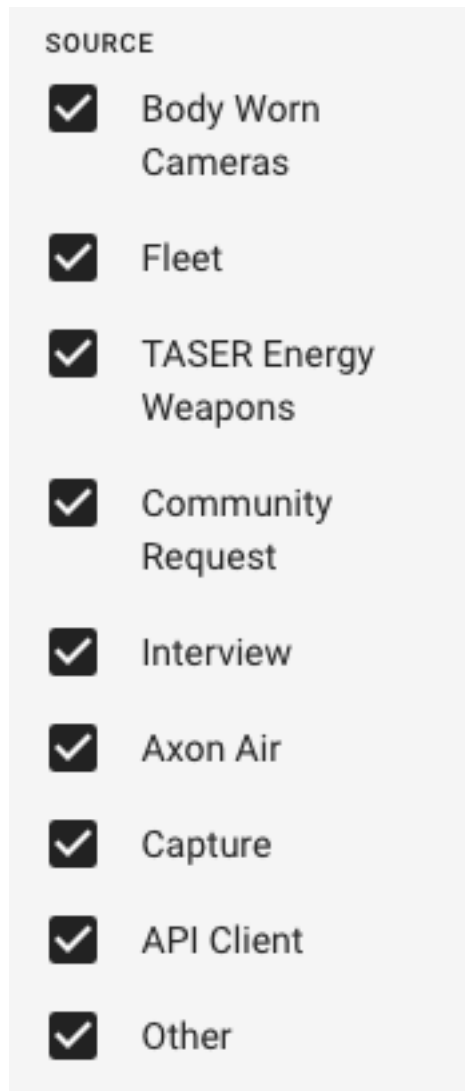
**Share all evidence**  
Share the entire case and its folder structure. Limited to 100,000 items per share.

CANCEL    NEXT

**New** | **UI/Accessibility** **Federal**

## Axon Capture app and API client evidence source filters

Users can now filter for evidence uploaded by Capture and for evidence uploaded via an API client on both the Evidence Search page and on evidence search within a case.



**New** | **UI/Accessibility** | **Federal**

## General improvements:

- The usage count for custom metadata has been removed

**New** | **UI/Accessibility** | **Federal**

## Quickshare




### Note

This is only available for customers in the Enterprise region.

A new action is available when selecting evidence from the All Evidence or My Evidence pages. Users can now select multiple pieces of evidence, select **Quickshare**, and a case is automatically created with those pieces of evidence. Users can select a recipient, add attachments, and then share the new case.

**Evidence** REVIEW EDIT METADATA MANAGE ACCESS QUICK SHARE ...

274 results | 2 selected

<input type="checkbox"/>	ID	Title	Owner	Uploaded By	Uploaded On	Recorded On ↓	Duration	Category	Status
<input checked="" type="checkbox"/>	+ ADD	Axon Body 4 Video 2024-04-...	(655)	(1...)	Apr 26, 2024 10:50 AM	Apr 26, 2024 10:49 AM	30s	-	Active
<input checked="" type="checkbox"/>	+ ADD	Axon Body 4 Video 2024-04-...	(655)		Apr 26, 2024 10:47 AM	Apr 26, 2024 10:45 AM	1m 0s	-	Active

IN HELP  
 UNITY REQUEST  
 DATE  
 Start End  
 TRANSCRIPT KEYWORD New CUSTOM METADATA

### Quick Share as a Case ×

**CASE NUMBER / NAME \***

**PARTNER AGENCY**

**USER OR GROUP**

**MESSAGE**  
  
0/1024

**ATTACHMENTS**

- Notes
- Clips
- Markers
- Audit Trails
- Certifications
- Transcripts
- Evidence Share Log ?

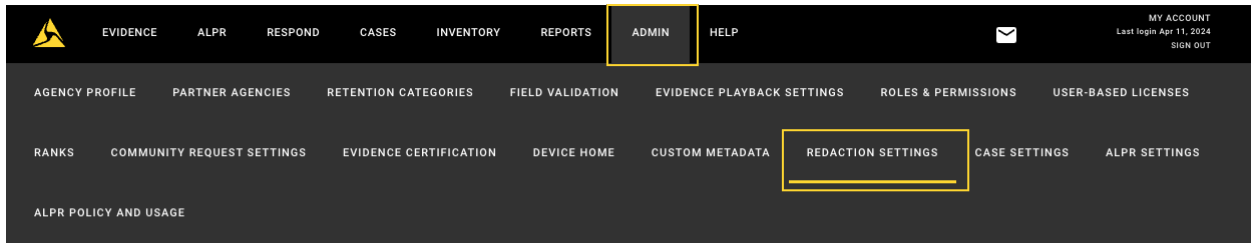
**New** | **UI/Accessibility** | **Federal**

## Redaction

### Redacted object type

For this release, an agency admin can now enable “Redacted Object Type“, which allows a user to select from a list of default options to clarify why a redaction mask was added in Redaction Studio. These results are available to download once the evidence is extracted from Redaction Studio. This is an optional task that can be helpful for agencies that need to provide clarifications for why each mask was added in redacted videos.

To enable, navigate to **Admin > Redaction Settings > Activity Report** and check **Include redacted objects on the activity report** and select **Save**. Once checked, the options for redacted reasons are shown.



## Redaction Settings

Disclaimer

**Activity Report**



**Include redacted objects on the activity report**

When enabled, users must select which object or information is redacted for inclusion in the activity report. This feature is currently limited to video files, and is part of our AI accuracy improvement partner program, helping to enhance AI precision.

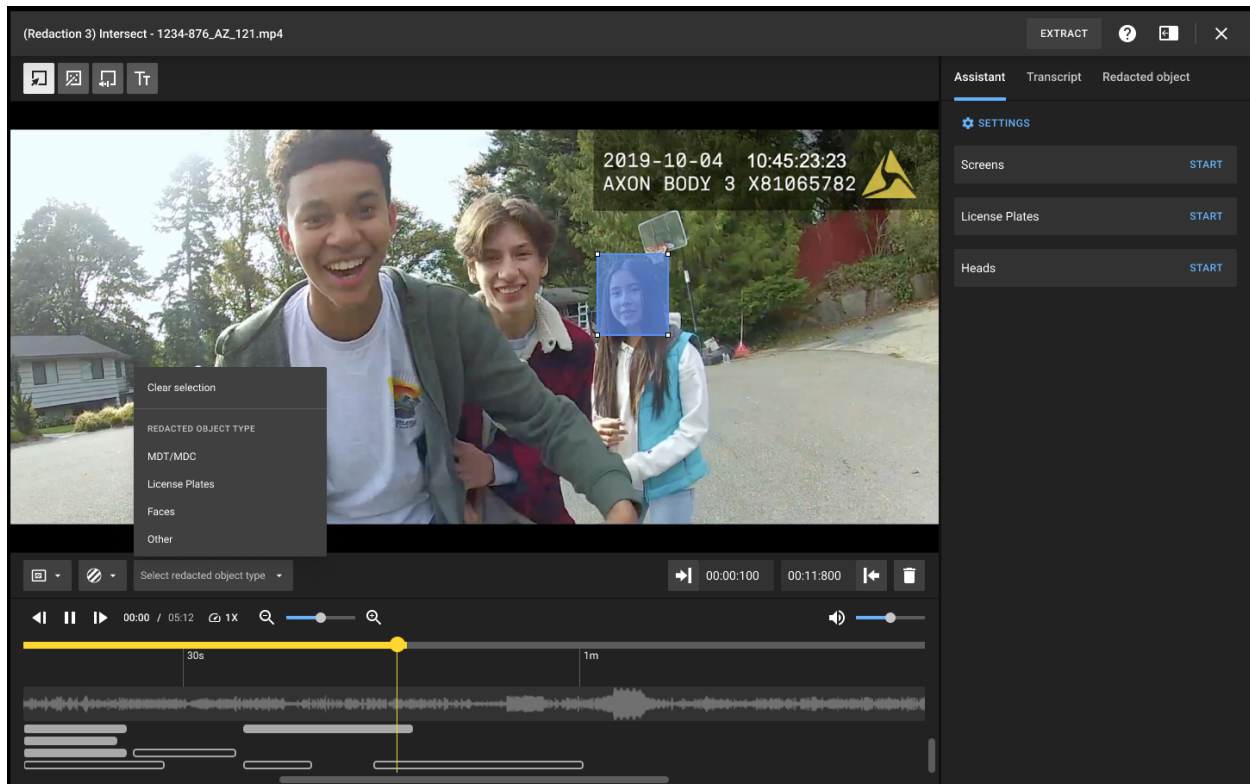
Redacted Object Type	Description
Other	Redacted objects belonging to other categories
Faces	Redact a person's face
MDT/MDC	Redact mobile data terminals (MDTs) or mobile data computers (MDCs) within police vehicles.
License Plates	Redact vehicle license plates

CANCEL

**SAVE**

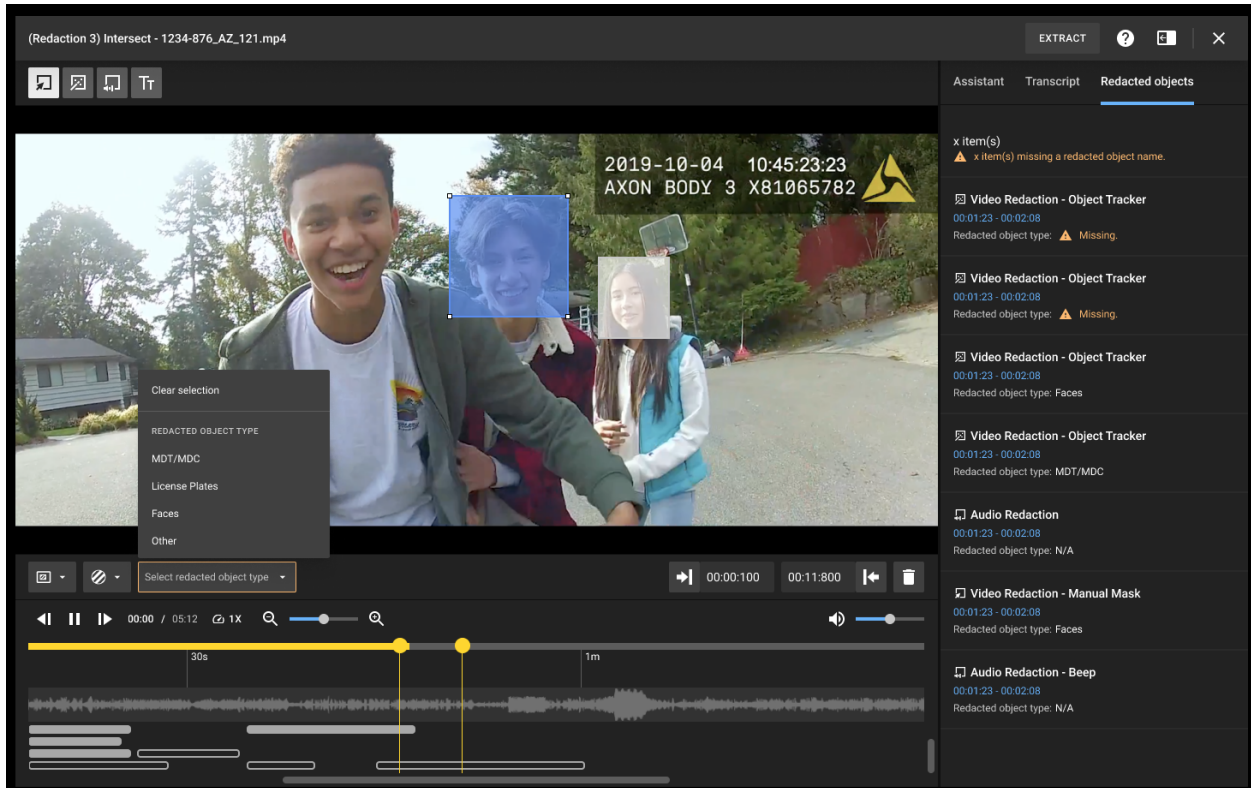
Once the setting is saved, users now see a drop down option in Redaction Studio allowing them to select redacted object type for each mask created. For assistant

generated masks (Face, License Plate, MDT/MDC), the redacted object type is automatically applied based on which model added the mask.

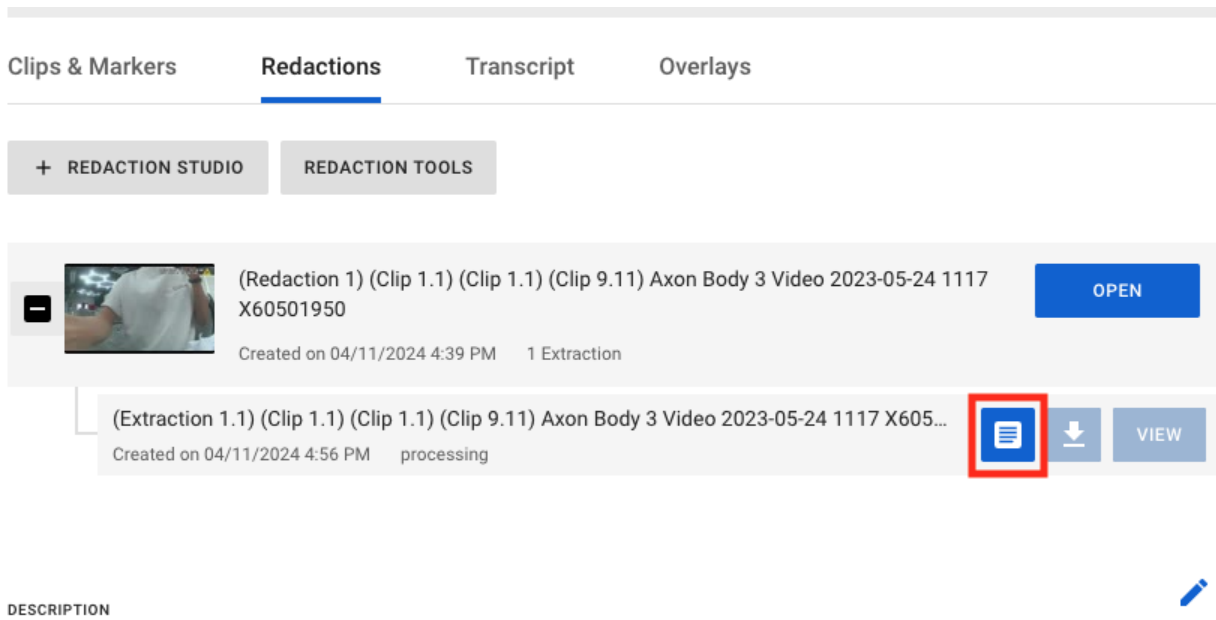


Users also see a new tab within Redaction Studio called "Redacted objects". This tab allows a user to see all masks applied in a video, the time frame the mask is applied, and

the redacted object type added for each mask. Users can select a mask from this list to add or change the redacted object type for each mask.



When all masks and redacted object types are added, the user should follow the same extraction process. The redacted objects type is available in the Activity Report downloadable file on the evidence details page.



The activity report is available to download alongside the extracted evidence file on the Evidence Details page.

The activity report includes the type of mask, source of the mask (automatic or manual), the redacted object type, and the timestamp.

**New** | **UI/Accessibility** | **Federal**

## Third-party Video Support

This release has several enhancements for third-party video playback support:

- Playback support for Avigilon Systems .ave exports using the JPEG2000 codec
- Expanded coverage for L3 Mobile Vision .qbx files, and EverFocus .avr files
- Modified support for the latest critical update of the Genetec .g64x format

If you encounter a video file format in which playback is not yet supported by Axon Evidence with Axon Third-Party Video Support, email [support@axon.com](mailto:support@axon.com) and provide details about the unsupported format.

**Improvement** | **Federal**

## Mobile

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### Axon App

The Axon app allows officers seamless access to Axon Evidence, Axon Records, and Axon Standards while in the field.

With the Axon app, users can do the following:

- See and complete pending action items
- Search, review, and maintain digital evidence
- Search, write, and review records
- Initiate digital evidence collection

#### Note

In order for officers to utilize the Axon app, an Axon Evidence administrator must enable agency permissions. Instructions for this process can be found on [MyAxon](#).

The Axon app is available today on iOS, and will be available this fall for Android:

- Download the [iOS app](#)



- [Sign up](#) to be notified when Android is live

New | UI/Accessibility

# Axon Evidence Upload XT

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## XTMT: Upload XT migration tech

At Axon Accelerate we will be announcing the beta availability of a new product called XTMT, designed to help agencies move legacy on-premise evidence to Axon Evidence reliably and at scale. The tool is fully scriptable and can be automated to upload, add metadata, create cases, and maintain folder structures of on-premise storage and server data. To access the beta and hear about upcoming resources and webinars please fill out this [form](#).

Beta | Federal

## Upload XT v1 sunset final notice

Last year we ended support for Upload XT v1 and announced that the ability to sign-in with it would end when the legacy Axon authentication system was decommissioned. After several extensions and notices in release notes, we will be disabling this support completely by or before the first week of May. To prevent disruptions in your agency workflows, please upgrade to the latest version of Upload XT v2.8 from the downloads section in the help tab in Axon Evidence. Training resources and video guides are also available in MyAxon.

Deprecated | Federal

## Coming soon

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### Third-Party Video Support

- Introducing playback support for Dedicated Micro's .par files using an h364 codec, Wavestore .wsb files, and Eyeonet Backup files (.dat, .mp4, or extensionless)
- Refined identification for DVTel .dvt format variants, and Timespace Technology .xba format variants

Improvement | Federal

### Automatic account deactivation

Automatic account deactivation is coming soon, and allows agency administrators to specify an inactivity period ranging from 5 to 730 days. If a user doesn't sign-in to Axon (either through an application like View XL, Axon Capture, etc. or Axon Evidence in a browser) within the set timeframe, their account is automatically deactivated. To regain

access, an administrator must reactivate the account before they can successfully sign-in to Axon again. Using Single-Sign On (SSO) is recognized as valid Axon account access. This feature allows agencies greater access control to Axon products and helps federal agencies in complying with the NIST SP 800-53, AC-2(3) control requirement.

**New** | **Admin** | **Federal**

## Photobook

In cases, users will be able to bundle images together into one single file and save it as a PDF in Axon Evidence. The PDF is then saved as a new piece of evidence that can be shared, printed or presented in court to a jury.

The photobook is editable, and users can create new versions of the same photobook or have a few photobooks in the same case.

### Note

Beta is open for customers in the US, UK, Canada, Australia and federal agencies. Ask your account manager to join.

## Create a new photobook

1. On the Cases page in the Projects tab, select **Add Project**.

The screenshot shows the Axon Evidence web interface. At the top, there is a navigation bar with tabs for EVIDENCE, ANPR, RESPOND, CASES, INVENTORY, REPORTS, ADMIN, and HELP. The 'CASES' tab is active. On the right side of the navigation bar, there is a 'MY ACCOUNT' section with 'Last login 10 Apr 2024' and a 'SIGN OUT' link. Below the navigation bar, there is a breadcrumb trail: '← BACK TO CASES'. The main content area shows the 'PRIMARY CASE ID' as 'DE\_LIA'. There are three tabs: 'SUMMARY', 'EVIDENCE (13)', and 'PROJECTS (0)'. The 'PROJECTS (0)' tab is selected. Below the tabs, there is a 'Projects' section with '0 results' and a 'CREATE PROJECT' button. At the bottom, there is a table header with columns: 'Project Title', 'Project Description', 'Created By', and 'Last Modified'. Below the header, there is a 'No Data' message: 'There are no projects to show. Click "Add Project" to start.' and an 'ADD PROJECT' button.

## 2. Add the desired evidence.

Folders

CRB01 4

Quick Views RESET

FILE TYPE

- Image 6
- Video 4
- Zip 2
- Document 1

RECORDED BY

- [Avatar] Kenneth, Ray 11
- [Avatar] Kenneth, Ray 2

ID

- None 13

<input type="checkbox"/>	ID	Title	Owner	Uploaded By	Uploaded On	Recorded On ↓
<input type="checkbox"/>	+ ADD	📎 (Marker 2.1) ch01_2021020...	[Avatar] Kenneth, Ray	[Avatar] Kenneth, Ray	31 Oct 2023 21:23	31 Oct 2023 21:23
<input type="checkbox"/>	+ ADD	📎 (Marker 1.1) ch01_2021020...	[Avatar] Kenneth, Ray	[Avatar] Kenneth, Ray	31 Oct 2023 21:22	31 Oct 2023 21:22
<input checked="" type="checkbox"/>	+ ADD	📎 (Extraction 1.1) Photo Exam...	[Avatar] Kenneth, Ray	[Avatar] Kenneth, Ray	18 Oct 2023 17:12	18 Oct 2023 08:08
<input checked="" type="checkbox"/>	+ ADD	📎 Photo Example	[Avatar] Kenneth, Ray	[Avatar] Kenneth, Ray	18 Oct 2023 08:08	18 Oct 2023 08:08
<input checked="" type="checkbox"/>	+ ADD	📎 sunrise-1920x1080.jpg	[Avatar] Kenneth, Ray	[Avatar] Kenneth, Ray	18 Oct 2023 08:07	18 Oct 2023 08:07
<input type="checkbox"/>	+ ADD	📎 Marker ((Clip_1.1)_Digital_C...	[Avatar] Kenneth, Ray	[Avatar] Kenneth, Ray	4 Oct 2023 17:03	4 Oct 2023 17:03

100 per page ▾ 1—6 of 6 items < 1 >

## 3. Arrange the evidence as desired and export the PDF.

### 4. View the PDF on the Evidence page.

The screenshot shows the Axon Evidence interface. At the top, there is a navigation bar with tabs for EVIDENCE, ANPR, RESPOND, CASES, INVENTORY, REPORTS, ADMIN, and HELP. Below this is a secondary navigation bar with links for ALL EVIDENCE, MY EVIDENCE, SHARED EVIDENCE, EVIDENCE MAP, and COMMUNITY REQUEST. The main content area displays details for a photobook titled 'Photobook\_AA\_01'. The ID is 'None' and the category is 'Test - 30 Days'. Action buttons include DOWNLOAD, REASSIGN, AUDIT TRAIL, DELETE, and a menu icon. On the right, there are sections for 'Manage Access' (5 users) and 'Manage Shares' (0 shares). The central part of the page shows a preview of the photobook, which includes a table of items:

Title	Description	Page #
flowers01.jpg		1
(Extraction 1.1) Photo	null	2
(Extraction 2.1)	null	3
sunrise1920x1080.jpg		4

Below the table, there are navigation controls for the PDF viewer, including 'Page 1 / 5', search icons, and a '100%' zoom level. On the right side of the interface, there are sections for 'EVIDENCE CERTIFICATIONS (0)', 'METADATA', 'ASSIGNED TO:', 'RECORDED ON (UTC+01:00): 9 Apr 2024 14:46:57', 'UPLOADED ON: 9 Apr 2024 14:47 +01:00', 'UPLOADED BY: Professional Services UK - PSO', and 'QUEUED FOR DELETION ON: 10 May 2024 14:46 +01:00'.

New | UI/Accessibility | Federal

# Cameras and sensors

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## Axon Body 4

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### Firmware update version v1.2414

In April Axon begins a phased roll-out of firmware v1.2414 for Axon Body 4. The phased roll-out spans three weeks.

This update includes the following fixes and improvements:

- Support for device pooling
- General bug fixes and improvements

Improvement | Federal

## Axon Interview

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### Version 4.15

#### Note

Releasing to all agencies in May.

If you are on Axon Interview version 4.0 or above, the Axon Server Updater software will help you upgrade to this version. The server updater can download the latest release from [evidence.com](https://evidence.com), or you can download the release from [my.axon.com](https://my.axon.com).

#### Note

The upgrade process takes 30 minutes to an hour, during which you will not be able to use Axon Interview.

### Date type field

Agencies can now select a new Metadata field type “Date”, which provides a date picker control when metadata is entered in Interview client. The field automatically adjusts the date type based on the selected language locale in the Interview client. In addition, if a

user enters the date manually, the field automatically performs date validation. The field can be chosen as “Date” in simple metadata, or admins can use "type": 2 in a JSON configuration file.

During date selection, users can select the month or year to quickly navigate.

Create Metadata Field

Enabled Field     Required


Name: (none)

Field Type:  Text     Choice     Date

Position:  Pre Recording     Post Recording     Unused

CANCEL    SAVE

DOB

4/11/2024 

◀ April 2024 ▶

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4
5	6	7	8	9	10	11

New | UI/Accessibility | Federal

## Livestreaming only while recording

Agencies can live stream in the Axon Interview live-streaming app only when an interview recording is in progress. This allows agencies to secure the room with a passcode, share the passcode before the interview, and ensure that the streaming only starts when the actual interview has started.

The rooms show a crossed eye icon indicating the streaming is not available. Once the live-streaming user has validated the passcode, the system shows a message that streaming will start once the recording has started, and automatically connects the stream at recording start. This live-streaming session automatically closes if the interview passcode expires.

To enable this setting, select **Enable livestreaming only when the interview is in progress** in advanced system settings. By default, this setting is off.

Advanced System Settings

- Enable live streaming from this room.
  - Always use passcode protection for live streaming. | If no interview created, passcode will expire in  (minutes)
  - Enable Instant Playback Stream. |  Use this room for Video Wall. |  Enable livestreaming only when the interview is in progress

Improvement | UI/Accessibility | Federal

## Other enhancements and bug fixes

Upgraded Wowza Streaming Engine to version 4.8.25+2 and Open SDK version to 11.0.21+9, these are automatically upgraded as part of the installation

The following issues are resolved in this release:

- Axon Interview Room client occasionally crashed on logout
- For some recordings, one of the cameras didn't stop recording in some cases
- If a room uses audio bridge, the green audio-level bar was not working
- Interview did not stop gracefully when portable kit battery reached critical power level
- Selecting multiple categories in metadata selection resulted in a replication of subsequent screen options
- In kiosk mode, the interview client didn't connect to the correct server when switching rooms.
- The interview server didn't download full user list from evidence.com in some cases.
- If the metadata option list is long, selecting an option will push the focus to top of the screen, forcing user to scroll the list again.

Known issues:

- If user creates a new video wall profile, the camera snapshot will not show the image. Otherwise, the feature works without any issue, and older issues will continue to work. This will be fixed in a future version.
- Long running interview alerts do not show in live-streaming. This will be fixed in a future version.
- Some of the evidence uploaded might show duration as "unknown". The user can open the evidence and it will correct the duration.

Improvement | Federal

# Axon View XL

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## Auto-submit logging

Axon engineers have added additional logging to the ViewXL workflow responsible for automatically submitting evidence from Fleet and Body-Worn Camera devices. The additional log details reduce time to resolution and assist technical troubleshooting when there are questions about auto-submitted evidence.

Federal

## Alphabetized custom metadata field

Users no longer have to search through a randomly sorted list of metadata names as the options are now listed in alphabetical order.

Improvement | UI/Accessibility | Federal

## Axon Body 3 wi-fi offload fix

Fixed a reported issue where long evidence offloads being performed over Wi-Fi blocked ViewXL proxy traffic to AB3 devices.

Improvement | Federal

# Coming soon

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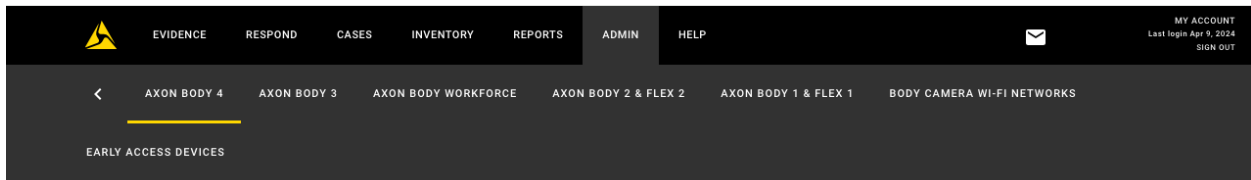
## Axon Body 3 and Axon Body 4

### Role-based device settings

Historically, Axon device settings have been “one size fits all”, and any changes to device settings applied to all of those devices registered to the agency. In May, Axon will be releasing a new and improved method for managing role-based device settings. This new functionality will be available for all Axon Body 3 and Axon Body 4 users.

When this feature is available, administrators can create unique copies of the Axon Body 3 and Axon Body 4 Device Settings page, called Device Settings Profiles. These profiles can then be associated with a specific role. Any cameras of that type assigned to users in that associated role operate with the profile’s settings.

For example, the device settings page appears like this:



### Axon Body 4 Camera Settings

AB4 Device Profile - AB4 Default

[CREATE PROFILE](#)

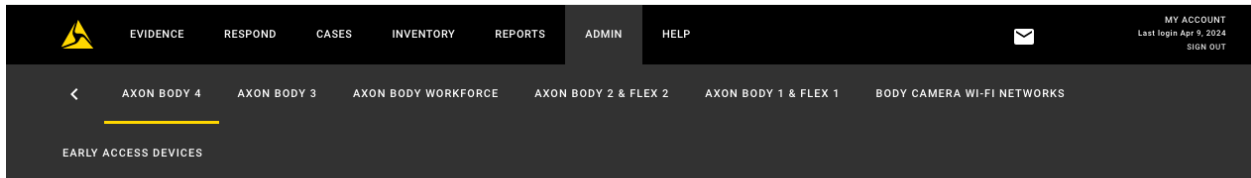
Adjust the settings of Axon Body 4 cameras with the current Device Settings Profile. To view and manage additional settings profiles that can be applied to different user roles, visit the [AB4 Settings Profiles](#)

PROFILE NAME	ASSIGNED ROLES
<input type="text" value="AB4 Default"/>	<input type="text" value="All available roles"/>

AB4 cameras of all users with the selected roles will inherit the settings on this page. Roles on the default profile are available to be added to other profiles.

Every Axon Evidence account begins with a default profile, which contains the current settings your agency already has configured for the camera. The default profile is associated with “All available roles”, meaning that every role and therefore every assigned camera in your agency utilizes the settings configured in the default profile. By selecting **Create Profile**, you can create a copy of the default profile and modify settings as needed.

For example, a Test Profile has been created:



### Axon Body 4 Camera Settings

AB4 Device Profile - Test Profile

[VIEW ALL PROFILES](#) [DUPLICATE PROFILE](#) [DELETE PROFILE](#)

Adjust the settings of Axon Body 4 cameras with the current Device Settings Profile. To view and manage additional settings profiles that can be applied to different user roles, visit the [AB4 Settings Profiles](#)

PROFILE NAME	ASSIGNED ROLES
<input type="text" value="Test Profile"/>	<input type="text" value="Select an item"/>

AB4 cameras of all users with the selected roles will inherit the settings on this page. Roles on the default profile are available to be added to other profiles.

#### Video

##### Quality

Determines the cameras' video recording quality.

- 1440p
- 1080p
- 720p Recommended
- 480p (Longest battery life)

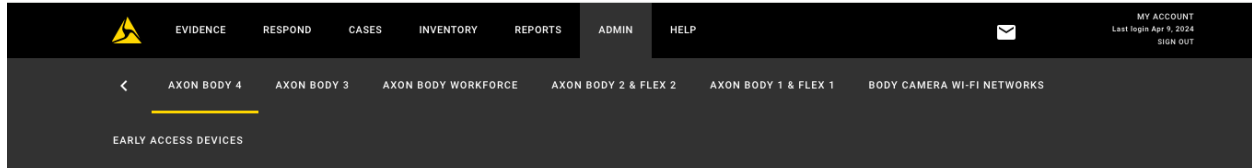
##### Body Worn Camera Field of View

Determines the Field of View of the Body Worn Camera. Setting this to 160 degrees will provide a wider field of view, while the 120 degrees setting will provide longer battery life.

- 160°
- 120°

Within this test profile, any settings can be uniquely configured without impacting the default profile. As a final step, you can select which existing roles should be associated with this new test profile. In the following example, the test profile is now associated with

the armorer role. As shown in the image, any roles that are currently associated with another non-default profile are unavailable for selection here. In this example the investigator and user roles are assigned to a different profile titled “No Location Reporting”.



### Axon Body 4 Camera Settings AB4 Device Profile - Test Profile

[VIEW ALL PROFILES](#) [DUPLICATE PROFILE](#) [DELETE PROFILE](#)

Adjust the settings of Axon Body 4 cameras with the current Device Settings Profile. To view and manage additional settings profiles the can be applied to different user roles, visit the [AB4 Settings Profiles](#)

PROFILE NAME	ASSIGNED ROLES
Test Profile	<ul style="list-style-type: none"> <li>Armorer</li> <li>Admin</li> <li><b>Armorer</b> ✓</li> <li>Investigator (Assigned to No Location Reporting)</li> <li>Lite Armorer</li> <li>Lite User</li> <li>User (Assigned to No Location Reporting)</li> <li>RecordingTester</li> </ul>

**Video**

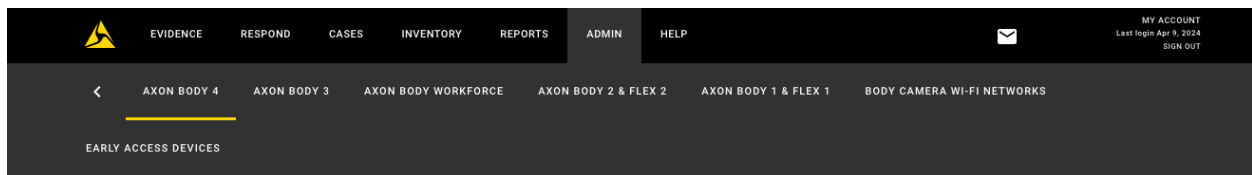
**Quality**  
Determines the cameras' video resolution.

1440p  
 1080p  
 720p Recommended  
 480p (Longest battery life)

**Body Worn Camera Field of View**  
Determines the Field of View of the Body Worn Camera. Setting this to 160 degrees will provide a wider field of view, while the 120 degrees setting will provide longer battery life.

160°  
 120°

Selecting **View All Profiles** opens a list view of all profiles created and which roles are associated. From this view, you can select a specific profile to edit settings or role associations. This will be your new view every time you open the settings page going forward.



### Axon Body 4 - Device Settings Profiles

[CREATE PROFILE](#)

3 results

Profile Name	Related Roles	Date Created	
<a href="#">AB4 Default</a>	All available roles	01/22/2024	
<a href="#">No Location Reporting</a>	Investigator User	03/29/2024	
<a href="#">Test Profile</a>	Armorer	04/09/2024	

1-3 of 3 items

< 1 >

For a full step-by-step guide on how to configure this feature, please visit [MyAxon](#).

[New](#) | [Admin](#) | [UI/Accessibility](#) | [Federal](#)

## Axon Body 3

---

### Firmware update version 1.30

Axon begins the phased rollout of the Axon Body 3 operating system v1.30 starting with early access devices. This phased rollout is expected to span three weeks, with general availability targeting May 20.

This update also includes general bug fixes and improvements.

[Improvement](#) | [Federal](#)

## Axon Body Camera Dock

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### Note

We are rolling out universal sign-in 2.0 to all docks running firmware 3.17 beginning in May.

### Universal sign-In experience

Universal sign-in 2.0 is a new Axon identity provider sign-in system that uses OAuth 2.0 for user authentication. It supports both first-party and third-party application authentication. Axon Dock firmware has been updated to use this updated system to align with other products in the Axon ecosystem and ensure future scalability of the product.

When enabled at the agency, the Axon Dock sign-in interface changes as shown below, but uses the same credentials as before.

OPERATIONS FIRMWARE VIETNAM - [redacted]-DOCK-TEST  
SCOTTSDALE, AZ  
11/25/2021 - 14:56:22

EVIDENCE.COM REGISTRATION

To register this Dock to your Evidence.com Agency enter your Evidence.com agency name. Once the Dock is registered to Evidence.com, it will transfer all media files to your Evidence.com account.

Evidence.com Agency

Domain name

[RESET REGISTRATION](#) [CONTINUE](#)

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OPERATIONS FIRMWARE VIETNAM - [redacted]-DOCK-TEST  
SCOTTSDALE, AZ  
11/29/2021 - 15:28:57

EVIDENCE.COM REGISTRATION

To register this Dock to your Evidence.com Agency enter your Evidence.com agency name. Once the Dock is registered to Evidence.com, it will transfer all media files to your Evidence.com account.

Evidence.com Agency

Domain name

Please open [https://fwvn.qa.evidence.com/...](https://fwvn.qa.evidence.com/) and provide 123456789 to complete registration.

[RESET REGISTRATION](#) [CONTINUE](#)

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**New** | **UI/Accessibility** | **Federal**

## Axon Fleet 3

### Firmware update v2.2415

Starting early May, Axon begins a phased deployment of firmware update version v2.2415 for the Axon Fleet 3 system.

## Fleet improvements

- **BWC:** Improved reliability of Axon Body 3 and Body 4 initial connection and subsequent re-connection to the Fleet 3 Hub for the duration of officer shift
- **Evidence.com Vehicle Assignment Available for All:** Previously, Axon required a request for access to utilize the Vehicle Assignment page in Evidence.com. Customers now have access to vehicle assignment and more details can be found on [MyAxon](#). This allows officers and Fleet admins to self assign pooled vehicles for easier convenience.
- Regular security and performance enhancements

## Fleet Dashboard mobile

### Note

Android v1.2414 to be released on the Google Play store.

## Background ALPR Notifications (Android)

- **Background Notifications:** ALPR hit notifications appear, even when the dashboard app is running in the background.
- **Multitasking:** Allows officers to work seamlessly in other applications without missing out on important ALPR activity.
- **Improved Quick Access:** With one click, conveniently access ALPR hit details directly from your device's notification tray.

Improvement | Federal

# Axon Justice

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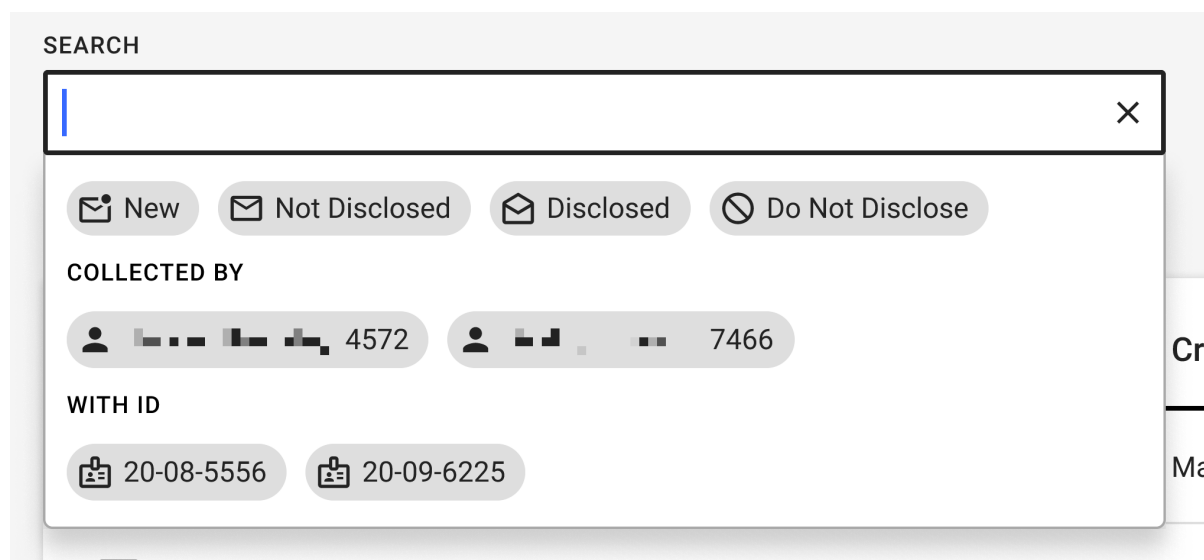
## Quick filters

---

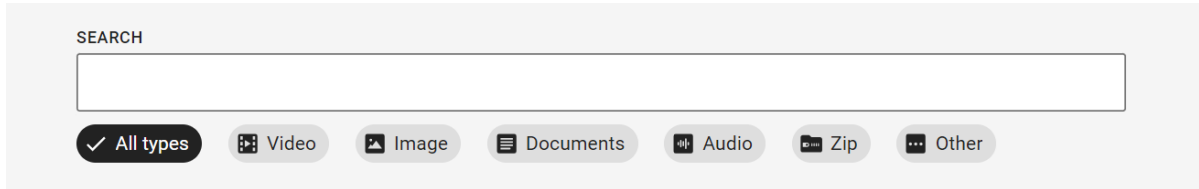
New filters are available in Axon Justice to help you navigate through large volumes of evidence. For more information, see [MyAxon](#).

The available filters are as follows:

- **New** - This solution makes it easy for end-users to filter by new evidence in a case that has not yet been viewed. When opening the search input, they can select the new filter and the results are applied immediately.
- **Disclosure** - Filter by disclosed, not disclosed, or do not disclose status to identify what was disclosed or wasn't disclosed. When end-users filter by disclosed, not disclosed, or do not disclosed, they only see the related evidence filtered in the evidence table.
- **Collected By** - Filter evidence by the Collected By field in a case, so end users can see which evidence was collected by whom. Once a user clicks the search input, a drop down allows them to see the filter for each user that collected the evidence. End-users can then select each "collected by" user to apply the filter.
- **With ID** - Filter evidence by the ID field in a case. If evidence has an ID, then end-users can filter by each different ID.

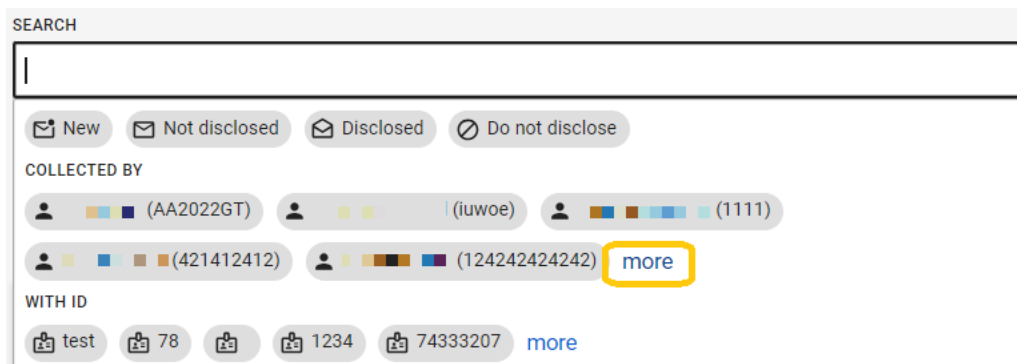


- **File Types** - The file type filters are always visible. Filtering evidence by the type of file within the case filters all evidence

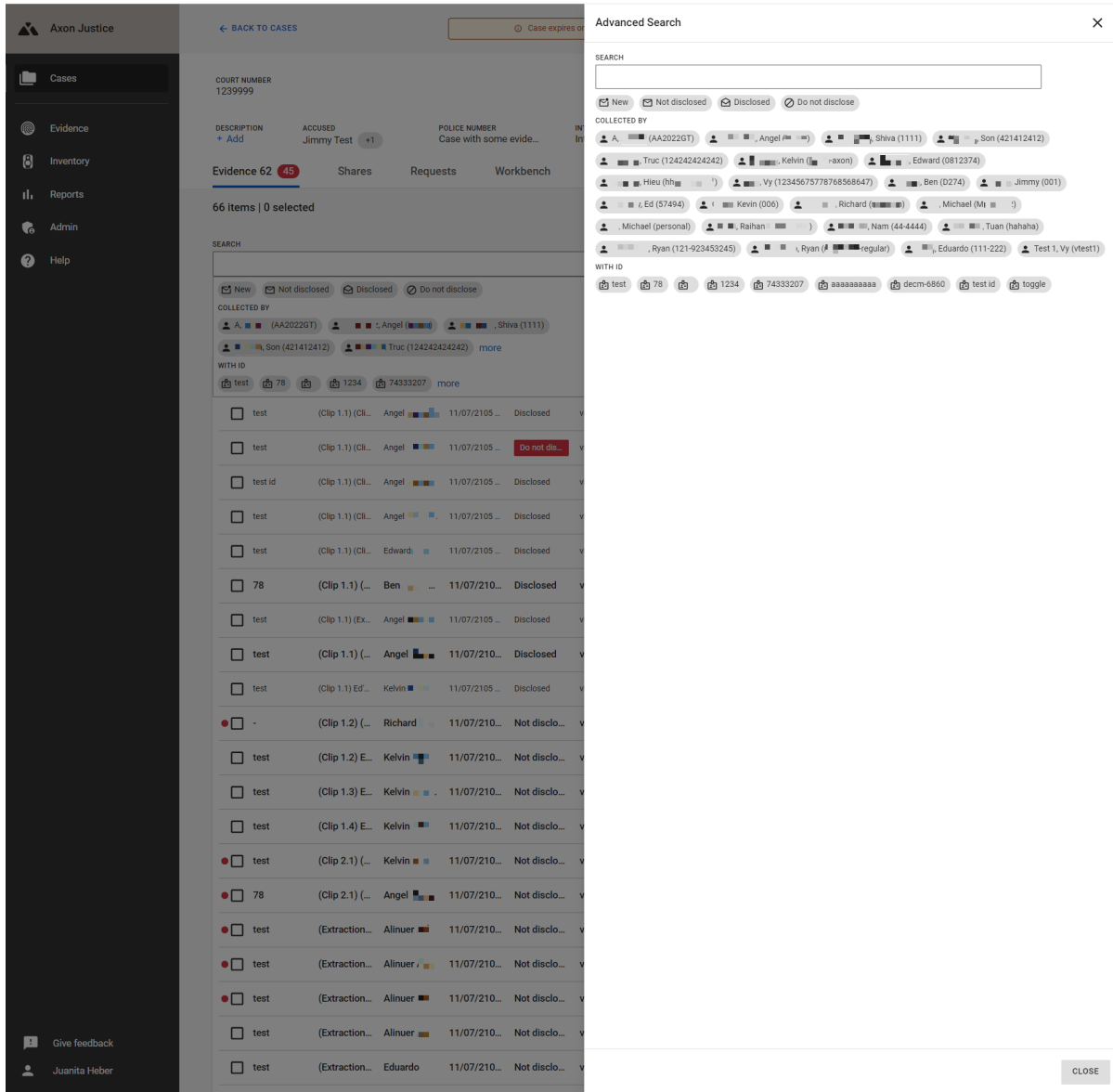


These filters also allow Justice end-users to do the following:

- Clearly see all available filters and see which filters are applied
- View the filtered evidence in list or gallery view
- See how many pieces of evidence is available in a case after applying filters
- Click **more** to view all available filters for large data sets



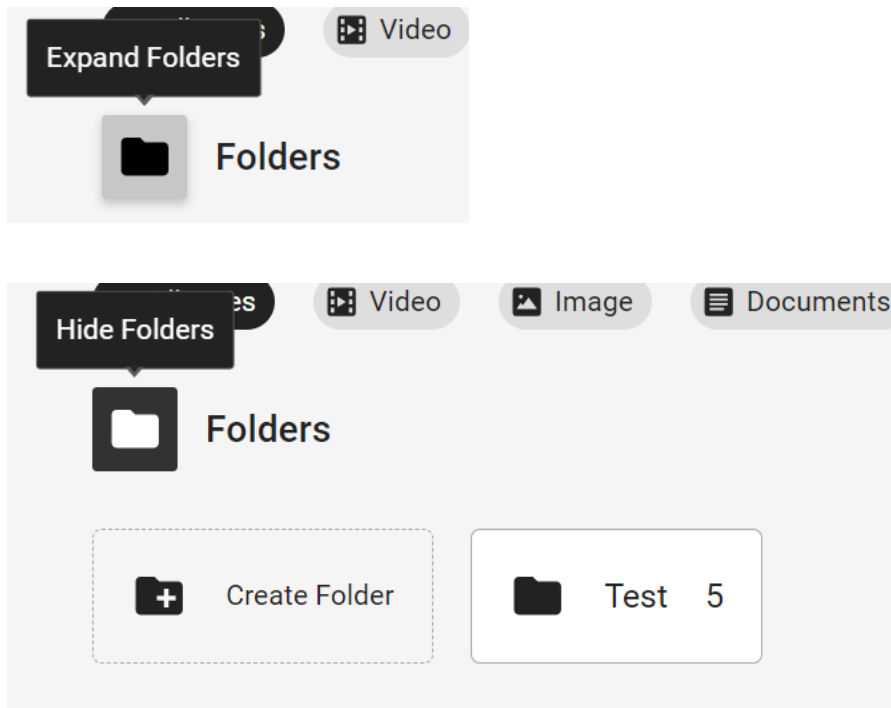
- Expanded view after selecting **more**:



New | UI/Accessibility | Federal

## New folder interaction

Show or collapse the folder section in the case.



New | UI/Accessibility | Federal

## Manage download link contacts

---

Axon Justice users can now manage download link contacts within the admin panel. Users with permission can now add and remove contacts that will be managed when sharing cases.

**Download link contacts**

Manage download link recipient list. Removing won't affect any active download links.

SEARCH EMAIL ADDRESSES

Email address

- name1@emailaddress.com
- name1@emailaddress.com
- name1@emailaddress.com
- name1@emailaddress.com
- name1@emailaddress.com
- name1@emailaddress.com
- name1@emailaddress.com
- name1@emailaddress.com

100 per page 1-100 of 100 items

Once a contact is added, users can select from the list when sharing a case via a download link.

Select Recipient

Partner share  Download Link

RECIPIENT

- @gmail.com kgj
- @gmail.com ✓
- @publicdhs.net
- add "kg"

DURATION

90 days

**Police Evidence Attachments**

- Table of contents  
A document listing all evidence
- If any exist, share:
- Police Audit Trail  
The system will never share your audit trail
- Transcription

86 items selected

SHARE

Users can save contacts from the sharing screen or the admin panel.

Select Recipient
×

Partner share     Download Link

RECIPIENT

Save as future contact    [EDIT CONTACTS](#)

System won't create duplicate contacts

MESSAGE

DURATION

**Police Evidence Attachments**

Table of contents  
A document listing all evidence

If any exist, share:

Police Audit Trail  
The system will never share your audit trail

Transcription


86 items selected
SHARE


**New** | **UI/Accessibility** | **Federal**

## New case creation fields

Axon Justice end-users will be able to create a case with multiple options including 'Court Number', 'Police Number' or 'Internal Number'. One of these fields is required in order to create a case. All other fields are optional to enter information and any information that is entered will be populated in the case details when the case is created. Please note that 'Case ID' has been renamed to 'Police number' as it is referred to in Axon Justice.

## Case Details

 One of the first 3 fields is required



**COURT NUMBER**

  
**INTERNAL NUMBER**  
**POLICE NUMBER**  
**ACCUSED**  
**DESCRIPTION**  

0/512

Validations on the required field help identify duplicates or existing cases to view before creating a new case. For example, if you enter a number that has been already used in the system you are prompted to view the related case. Matches display a link redirecting to the case search results or case.

# Match Found

## Case Details

ⓘ One of the first 3 fields is required

COURT NUMBER

ⓘ Case(s) with matching Court Number found: [View](#)  
test

INTERNAL NUMBER

POLICE NUMBER

ACCUSED

DESCRIPTION

0/512

The Accused field has been added to the case creation user experience to allow Justice end-users to create a case with accused name included. This field is also populated in the

case once the it's created to avoid having to do this later. The Accused field also has validations to search for possible matches.

## Case Details

 One of the first 3 fields is required

COURT NUMBER

INTERNAL NUMBER

POLICE NUMBER

ACCUSED

 Case(s) with matching Accused found:

[View](#)

Doe

DESCRIPTION

0/512

## Case Search results:

**Cases**  
12 results

All Cases My Cases Shared with me

SEARCH  
Doe

Search by court number, police number, accused, and tags.

New  Active

<input type="checkbox"/>	Court Number	Police Number	Accused	Files	Last Received	Last Shared
<input type="checkbox"/>	22-1234CF10A	22-123456	Doe, Jane +1	112 <b>90</b>	Aug 8, 2022 4:06 PM	Aug 17, 2022 3:38 PM
<input type="checkbox"/>	23-123456CF10A	23-000113	Doe, Jane +2	51 <b>48</b>	Jan 17, 2023 10:10 AM	Jan 17, 2023 12:06 PM
<input type="checkbox"/>	CR-123456	22-000927	Doe, Jane +2	47 <b>27</b>	Sep 27, 2022 6:01 PM	Oct 3, 2022 10:43 PM
<input type="checkbox"/>	CR123456	22-000927	Doe, Jane +1	54 <b>47</b>	Oct 27, 2022 12:12 PM	Sep 27, 2022 1:46 PM
<input type="checkbox"/>	23-123456CF10A	23001215	Doe, Jane +1	11 <b>10</b>	Dec 18, 2023 9:29 AM	Never
<input type="checkbox"/>	23-TN76543	TNDAGC Fall Conference	Doe, Jane +2	41 <b>30</b>	Oct 19, 2023 12:30 PM	Never

New | UI/Accessibility | Federal

## Case templates

Case templates are available when creating an Axon Justice case if a template in the admin panel has been created. Sharing templates is not available. See [Axon Justice](#) for more information.

New | UI/Accessibility | Federal

## Justice updates and improvements this release

- Justice end-users can now exit Redaction Studio and navigate back to the Axon Justice evidence reviewer.
- Previously, when a user was added to the case access list as a group member they didn't have access to edit case metadata. This issue has been resolved.
- You can now share folder structures created by Axon Justice users in a case to be maintained in a case share by disclosure portal users

Improvement | UI/Accessibility | Federal

# Coming soon

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## Trusted Upload

Elevate your evidence management with the upcoming feature - Trusted Upload! Designed to enhance collaboration, this feature streamlines the evidence collection process by seamlessly and securely integrating evidence from third-party partners.

Now with the Trusted Upload feature, Justice customers can receive any required data right into a case from third-party partners who are identified as trusted users outside of Axon platforms.

What is a Trusted Upload user? Trusted users are not customers of the Axon platform but are required to send digital evidence to Axon Justice cases.

## What to expect

- **Add Trusted Users** - Onboard third-party partners as trusted users, allowing them to submit evidence directly into your Axon Justice system.
- **Request Evidence** - Securely request the evidence you need in an Axon Justice case from your trusted users.
- **Receive Requested Evidence** - Easily receive and review evidence from trusted users within your Axon Justice case.

Detailed guides and e-learning modules are available for Axon Justice end-users and admins on [how to set up and manage access and evidence collection from trusted users](#). Additionally, a trusted user guide and e-learning are available to provide your trusted users with all the information they need to securely upload their evidence.

**New** | **UI/Accessibility** | **Federal**

# Axon VR Training

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## Community Engagement Training

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Axon VR updated Axon's Community Engagement Training (CET) app for HTC VIVE Focus 3 and HTC VIVE Focus+ virtual reality headsets (see below for more details on the update). All HTC Focus 3 headsets will update the CET app automatically when they connect to Wi-Fi. HTC Focus+ headset users can update their app by following these steps in MyAxon. VR Help Center Guides are available on [MyAxon](#).

Do you have any feedback about Axon VR's release notes? Email us at [vr@axon.com](mailto:vr@axon.com).

Improvement | Federal

## CET v1.2.1

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### Note

Minimum supported system version: 3.0.999.288 [HTC VIVE Focus 3 Headsets Only]

## Combative Subject Call II

In this scenario, trainees arrive on scene to find a distressed male subject in search of his former employer, who they are threatening to harm with a hammer. Armed with a TASER energy weapon and firearm, Trainees learn how to respond to an emotionally distressed subject on scene and employ tactics to create safety when a subject is experiencing emotional distress, all while under timed stress.

- In conjunction with this module, a facilitator's guide can be found in Axon Academy. This guide is intended to support trainers implementing these scenarios into their

training curriculum, as well as facilitate debriefs with their trainees post-training.



New | Federal

## Resolved issues and improvements

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- Resolved a bug that falsely alerted low device storage warning message
- Resolved a bug to reflect the appropriate language during SD card deployments for PSO Team

New | Federal

# Change log

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The table below contains a log of all changes made to these release notes.

Date	Product	Description of change
April 23, 2024	Initial notes created	
April 30, 2024	My Axon sign-in integration	GA date changed from May 1, to May 10.

If you have any questions about the information in this release, contact your Axon representative or Technical Support.

1-800-978-2737 ext. 4

[support@axon.com](mailto:support@axon.com)

Do you have feedback about Axon's release notes? Submit it [here](#).

Sincerely,

The Axon Team

Axon Enterprise, Inc.