

Axon updates January and February 2026

The schedule for the **January and February 2026** release is as follows:

- Customers in the Enterprise region (.ent.evidence.com), Canada (.ca.evidence.com), the Netherlands, new European region (.eur.evidence.com), and European legacy region (.eu.evidence.com) receive on **February 2, 2026**.
- Customers in U.S. Federal (.evidence.com) and U.S. Law Enforcement region (.evidence.com) receive on **February 3, 2026**.
- Customers in Australia (.au.evidence.com), South America (.la.evidence.com), and the United Kingdom receive on **February 10, 2026**.

For information on the update schedule times for your region, refer to the [Axon Evidence Maintenance Schedule](#) on the Axon website.

We don't expect any downtime during this update.

Additional help documentation for the products included in these release notes is located at axon.com/help.

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Digital evidence management

Core platform updates

Automatic User Provisioning with Okta

You can now provision your Axon user accounts directly from Okta with automatic syncing. This feature isn't yet activated by default. If your organization would like to use this feature, contact your Axon representative. See [Provision users automatically with Okta](#) to learn more.

Admin | **Improvement** | **Beta**

Case sharing invitation change

Currently, if you want to [initiate case sharing with another organization](#), the partner organization you want to share with must send you a collaboration invitation and share the contacts who will be the recipients of your case share. After this release, you will instead send the collaboration invitation to the partner organization. The partner organization will reply to the invitation with the recipient information.

Admin | **Improvement** | **Federal**

Admin-only Multi-Factor Authentication (MFA) setting to be removed completely

In 2023, we made MFA mandatory for all organizations to help keep Axon customer accounts secure. MFA has become a strict default requirement for all customers, ensuring a robust layer of protection against unauthorized access. Some organizations were given an extension for the Admin-only MFA setting, requiring MFA only for those with certain administrator permissions. On January 27, 2026, all organizations with the Admin-only MFA setting are being switched to All users, and won't be able to switch back.

Learn more in the [Multi-Factor Authentication \(MFA\) Admin Guide](#) and [Multi-Factor Authentication \(MFA\) sign-in](#).

Admin | **Deprecated** | **Federal**

AI-powered features

Features including the AI Era Plan tag (**AI Era plan**) use artificial intelligence to provide insights, recommendations, or analysis based on available data and user inputs. These outputs may include inaccuracies, limitations, or outdated information. These tools are designed to support—not replace—professional judgment, legal interpretation, and human oversight. Users are responsible for carefully reviewing and verifying AI-powered content before acting on it. Axon continually works to enhance AI accuracy, mitigate bias, and uphold ethical standards. Learn more at [Axon AI](#).

Looking for what's next? See the [Coming Soon](#) section for AI-powered features planned for future releases.

Axon Evidence

Axon Evidence

Resolved issues

- When navigating by using the search function, the Evidence Detail page opens on the Overview tab in the redesigned Axon Evidence.

Axon Auto-Tagging

AI Auto-Tagging

Axon Evidence now suggests metadata —such as ID, Categories, and Tags—based on related, previously tagged evidence. This reduces manual data entry and improves consistency across related files. AI Auto-Tagging, starting February 2, is included in the AI Era plan and available as an add-on, depending on your subscription. Learn more about [AI Auto-Tagging](#).

New | **AI Era Plan** | **Federal** | **UI/Accessibility**

Axon Community Request

Updated Community Request evidence tags

Evidence submitted through Axon Community Request source channels is automatically tagged in Axon Evidence for search and reporting. The default tag has been updated from AXONCitizen to Axon Community Request to align with the current product name and improve clarity. Existing search and filtering workflows continue to function as expected, making it easier for agencies to locate and manage Community Request evidence. For more information, see [notifications and member experience](#).

Improvement | Federal | UI/Accessibility

Caption field now available

We've added a new optional field to the Evidence Created report that allows users to include the caption provided by a community member during submission. When generating the report, users can select the new Community Request Caption field from the available report fields. If no caption was submitted, the field will appear blank in the report. This update gives teams more context directly within reporting outputs. For more information, see [notifications and member experience](#).

Admin | New | Federal | UI/Accessibility

Draft One

Live Zoom feedback experience

This update will NOT be released to organizations that have disabled surveys from appearing in the Draft One experience.

Now, when a user submits feedback using the in-product Draft One Survey between 2:00-3:00 PM Pacific Standard Time on Monday through Friday, they will see the option to join a Zoom call with an Axon Product team member to provide their feedback live. We're releasing this new feedback experience to continue to improve the Draft One experience.

New | AI Era Plan | UI/Accessibility

Mobile

Axon App

Cases features expanded

[Cases in the Axon app](#) have more support for folders in both Android and iOS, such as creating cases with a folder template, creating and managing folders in a case, and moving evidence to folders. You will also be able to manage the internal case access list from the app. A blue dot will appear on cases that have new evidence.

Improvement | Federal

Video and audio capture

[Capturing evidence with the Axon app](#) now includes the ability to capture video and audio evidence.

Improvement | Federal

Smart Capture available for AI Era Plan in the US and Canada

Organizations in the US and Canada who have the AI Era Plan, and use the Axon app on iOS, can now use the [Smart Capture feature](#) to capture driver's license information and automatically put that information in evidence and reports.

AI Era Plan

Axon Academy

Voucher balance updates for Admins

Voucher balances now show reserved and remaining vouchers to clarify enrollment status and availability across your organization. Admins can view total, reserved, and remaining vouchers, expand voucher details to see enrolled learners, and understand when vouchers return to the available balance if a learner unenrolls. Learn more about [viewing voucher balances](#).

Admin | Improvement

Coming soon

(AI Era plan) Attribute search

Attribute search uses natural language queries—like entering “red backpack”—to search across body-worn-camera videos to quickly find people based on what they are wearing or carrying. Save time by jumping right to relevant video moments.

This feature is coming soon to the AI Era plan and will appear on the evidence search page in the redesigned Axon Evidence. Contact your Axon representative to learn more or request early access or see the Search by [clothing or accessory attributes](#) documentation.

Document text search

Document Text Search is coming to the redesigned Axon Evidence for Pro users in March, making typed text in newly uploaded PDF (.pdf) and Word (.docx) documents searchable while respecting existing evidence access permissions. Document Text Search will be enabled by default and can be turned off by admins using the Search Across Document Text (Coming Soon) permission. Learn more at [Search document text](#).

Advanced sharing (Alpha release)

Advanced case sharing lets you share a case with partner organizations so they can access the latest version of the case and evidence directly from your Axon Evidence system. The case remains in your Axon Evidence system and partners can see updates as evidence is shared. You control the sharing policy and access to the case and its evidence throughout the collaboration. This feature is available as an [Alpha release](#). Contact your Axon representative to learn more or request early access or see the [Advanced Sharing Overview](#) and [Share with Advanced Sharing](#) documentation.

New case details page and folder experience (Alpha release)

The redesigned case details page will introduce a cleaner, more intuitive layout that makes it easier to view case information and switch between evidence, notes, and sharing tools. This update also brings a new folder experience with a familiar folder tree structure for faster browsing, organization, and drag and drop movement of evidence. Together, these updates are designed to help you triage large cases more efficiently, maintain clear visibility of all evidence, and streamline case organization across teams. Available to select organizations participating in the [Alpha release](#). See [Case details page](#) to learn more.

Cameras and sensors

Axon Body 4

Firmware v1.2601

The initial rollout of 1.2601 was delayed due to an issue impacting battery runtime. The firmware was deployed to Wave 1 customers on February 23, targeting general availability on March 4. Customers who already received firmware v1.2546 will automatically receive the updated release when it is deployed.

- **Wi-Fi Excellence and Roaming Improvements:** Axon Body 4 improves Wi-Fi performance and reliability on complex networks, including support for WPA3 and 802.11r.
Improvement | **Federal**
- **LED Behavior Improvements:** Axon Body 4 standardizes LED behavior to provide more consistent LED patterns across device fleets.
Improvement | **Federal**
- **Improved Battery Management:** Axon Body 4 improves power handling and addresses known charging and dock-detection regressions to provide more reliable charging, including during extended dock periods.
Improvement

Axon Body 3

Firmware v1.2601

Early access for this release begins rolling out on February 3, spanning approximately three weeks, with general availability targeted for February 19. Customers who already received firmware v1.2546 will automatically receive the updated release when it is deployed.

- **T10 Secure Signal Support:** Axon Body 3 adds T10 secure signal support to improve secure signal workflows while keeping existing activation behavior consistent.
Improvement

- **Axon Body 3 Reliability and Stability Updates:** This release includes ongoing quality improvements focused on recording reliability, connectivity, and operational stability.

Improvement

Axon Body Workforce

Firmware v1.2601

Early access for this release begins rolling out on February 3, spanning approximately three weeks, with general availability aligned to the Axon Body 3 rollout. Customers who may have already received firmware v1.2546 will automatically receive the updated release when it is deployed.

- **T10 Secure Signal Support:** Axon Body Workforce adds T10 secure signal support to improve secure signal workflows while keeping existing activation behavior consistent.

Improvement

- **Axon Body Workforce Reliability and Stability Updates:** This release includes ongoing quality, KTLO, and regression fixes focused on recording reliability, connectivity, and operational stability.

Improvement

Axon Fleet

Firmware v2.2544 releasing

Started with early access in mid December 2025 with phased rollout continuing through late January 2026.

Faster evidence upload speeds for Fleet 3

By leveraging improved parallel uploading of data, you can now experience increased speeds up.

Improvement

Axon ALPR

General availability for Axon Outpost

Axon Outpost is a fixed-position system that performs edge-based license plate recognition and provides real-time video livestreaming to Axon Fusus over an LTE connection, enabling continuous detections and secure situational visibility without requiring on-site network infrastructure. This capability supports operational awareness and investigative workflows for law enforcement, public safety, and security partners. For more information, see the [Axon Outpost user guide](#).

New | **Admin**

Firmware v2.2544

(Phased rollout: started mid-December 2025; completed late January 2026)

- **ALPR Plate State Recognition** (US law enforcement only): Available January 2026 Fleet 3 introduces a new recognition model that determines a plate's issuing state and, when confidence is high, suppresses current "Wrong State" hits to meaningfully improve ALPR hit quality for agencies with frequent interstate entries.

New | **Federal**

- **State of Origin (SOR) Setting**: Available January 2026 A new SOR setting on the ALPR Settings screen is enabled by default and may only be disabled after consulting Axon Support if your agency experiences issues with state recognition; disabling it will turn off state recognition on all Fleet 3 systems you operate.

Admin | **New** | **UI/Accessibility**

Axon Device Manager

Signal Sensor updates

New Device Support - Signal Sensor (SSA v2). To learn more, see the [Introduction - SSR Product Guide](#).

Admin | **New** | **Federal**

Quality Improvements

ADM for Android v3.21 and iOS v3.3.3 includes behind-the-scenes improvements to enhance reliability, reduce errors, and support a smoother user experience.

Improvement | Federal

Axon View XL

Manual Update Required to Restore Auto-Update Functionality in View XL

Devices running View XL version 1.32.4 are currently blocked from receiving future auto-updates due to an issue in that release. This problem has been resolved in version 1.33.2, but affected devices will not auto-update to this or any future version unless manually updated.

To restore auto-update functionality, customers must manually install version 1.33.2. We strongly recommend deploying the update via MDM or your agency's standard software update process as soon as possible.

Important: Before starting the installer, ensure that the View XL interface is fully closed. There is a known issue where launching the .exe installer while the app is open can trigger a critical error. If this occurs, you can run the installer again and select "Repair" to complete the installation. Download Instructions can be found [here](#):

New | Federal

Coming soon

Axon Body 4 Firmware v1.2607

Firmware v1.2607 is planned to begin deployment in March 2026, with general availability targeted for early April.

TASER Energy Weapons

New option for cartridge deployment behavior in function test mode

A new setting allows agencies to control whether TASER 10 deploys a cartridge when the trigger is pulled during [Function Test Mode](#). When set to disabled (available in firmware 1.7.23+), trigger pulls are ignored and logged as "Trigger Rejected," requiring a manual switch reset to exit the mode. To reset the switch, shift the selector switch down (SAFE) and then up (ARMED) to power off the TASER, exit Function Test Mode, and power on in Weapons Mode. See [TASER device settings](#) for more information.

[Admin](#) | [Improvement](#)

New maintenance metrics added to TASER Program dashboard

Interposer bucket replacement and handle cleaning maintenance metrics are now available on the [TASER Program Dashboard](#). Previously accessible only on individual TASER device pages, these metrics help agencies monitor overdue and near-overdue maintenance based on deployment count and time since last service. Each metric includes a tooltip explaining calculation logic and a "View All" button linking to the Maintenance and Repair Tracker Detail page.

[New](#) | [Improvement](#)

Investigating known issue with critical error false positives

Some TASER 10 devices may display critical error notifications in Axon Evidence despite no corresponding errors on the handle CID. Preliminary findings suggest these may be false positives, with no indication of a systemic hardware issue. We are taking steps to align alert volume and severity with real issues, but out of an abundance of caution, we recommend temporarily quarantining affected devices until further guidance is provided.

[Admin](#)

Resolved issues

- Fixed an issue where the Deployments Requiring Confirmation alert on the TASER Program Dashboard was not properly updating in response to customer confirmation of deployments in Deployment Tracker.
- TASER Program Dashboard is now available in dark mode if a user's UI is set to dark mode.

Axon VR Training

Axon VR launching for federal customers in late February

Axon VR will launch for federal customers using a dedicated FedRAMP-compliant VR headset that supports online functionality, including over-the-air updates for new applications and enhancements. At launch, federal customers will have access to [Simulator Training: Range Skills](#), with additional VR content planned for future releases.

New | **Federal**

vRBT: Live Action scenarios for Brazilian agencies

Interactive 360° VR scenarios are now available for Brazil's law enforcement agencies. Each scenario combines real-world video and CGI to create immersive, localized training experiences that support TASER and Handgun VR Controllers and reflect the specific challenges faced by Brazilian officers. Learn more about these [scenarios](#).

New

Community Engagement Training: Pause and play functionality

Trainees can now pause and resume playback of Community Engagement Training (CET) scenarios, making it easier for trainers to provide real-time instruction or feedback without interrupting progress. This update also includes user interface improvements that clearly show when a scenario is paused and how to start or stop playback. Learn more about the [pause and resume buttons](#).

New

Community Engagement Training: “Download All” button removed

To improve stability, the “**Download All**” button has been removed from CET. Users must now download CET scenarios individually.

Improvement

Resolved Issues:

- Fixed an issue in Simulator Training: Tactical Clearance where holster positions for the Handgun VR Controllers were misaligned and did not appear in the holster.
- Fixed an issue in Simulator Training: Tactical Clearance where selecting Re-Scan during room confirmation did not register as expected.
- Fixed an issue in Simulator Training: vRBT where the application could crash mid-playlist when screen recording was enabled on the headset.
- Fixed an issue in Simulator Training: vRBT where, in the Person with Knife - Disarm and Standoff (high compliance) scenario, the subject did not drop the knife as expected during surrender behavior.
- Fixed an issue in Simulator Training: vRBT where the scene selected on the tablet in the Trespasser with Handgun scenario did not match the scene that launched in the headset.
- Fixed an issue on the headset where selecting Weapon Settings from certain screens prevented users from returning to the previous screen and required them to navigate back through the library.

Coming soon

Axon VR Community Engagement Training: Human Trafficking scenario

During a domestic violence response, trainees will encounter signs that a victim is being trafficked. Trainees will learn to spot subtle indicators, communicate safely and supportively, and coordinate with investigators to connect victims with appropriate services. Learn more about this [CET scenario](#).

Axon VR Simulator Training: Range Skills for Spanish agencies

Simulator Training: Range Skills will soon be available to agencies in Spain. The content will be able to run in Spanish to better support local trainees. Learn how to [change the language on the VR headset](#).

Axon Justice

Justice reviewer enhancements

Justice reviewer now offers a more streamlined and immersive experience with new capabilities including the ability to create markers and clips directly in the reviewer, access maps, switch between light and dark mode, and a new media player with more playback speed options. Learn more about [Justice Review Mode](#).

Improvement | UI/Accessibility

Change log

The table below contains a log of all changes made to these release notes.

Date	Product	Description of change
January 27, 2026	Initial notes created	
January 27, 2026	Axon Body 4, Axon Body 3, Axon Body Workforce	Firmware v1.2546 was superseded by firmware v1.2601. All applicable updates from v1.2546 were consolidated into v1.2601, which is the active release. I moved the relevant coming soon notes to the right section.
February 9, 2026	Axon Body 4	Removed High Resolution Photo Capture.
February 25, 2026	Core platform	Updated automatic provisioning with Okta language.
March 2, 2026	Axon Body 4	Updated firmware rollout dates.

If you have any questions about the information in this release, contact your Axon representative or Technical Support.

1-800-978-2737 ext. 4

support@axon.com

Do you have feedback about Axon's release notes? Submit it [here](#).

Sincerely,

The Axon Team

Axon Enterprise, Inc.