Axon Updates April 2025

The schedule for the **April 2025** release is as follows:

- Customers in the Enterprise region (.ent.evidence.com), Canada (.ca.evidence.com), the Netherlands, new European region (.eur.evidence.com), and European legacy region (.eu.evidence.com) receive on **April 15, 2025**.
- Customers in the U.S. Federal (.evidence.com) and U.S. Law Enforcement region (.evidence.com) receive on **April 16, 2025**.
- Customers in Australia and New Zealand (.au.evidence.com), South America (.la.evidence.com), and the United Kingdom receive on **April 17, 2025**.

For information on the update schedule times for your region, refer to the Axon Evidence Maintenance Schedule on the Axon website.

We don't expect any downtime during this update.

Additional help documentation for the products included in these release notes is located at axon.com/help.

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Digital evidence management

Core platform and UI updates

Visual updates across Axon applications

Axon web applications now include visual updates designed to improve accessibility and readability across all experiences, including Axon Evidence, Enterprise, Corrections, and Justice. These updates include the following:

- Adjusted font sizes for improved readability
- Updated color values for enhanced contrast and visual consistency
- Minor updates to layout spacing and button styling

These changes are applied across all Axon web applications to support a more accessible and user-friendly experience.

Improvement | UI/Accessibility | Federal

Admin feature survey

We’re excited to roll out a new in-app survey focused specifically on administrative workflows and features. This is part of our ongoing effort to better understand your experiences and continuously improve features in Axon Evidence you rely on every day. The survey will appear as a short, non-intrusive pop-up within the app when you’re interacting with administrative tools and settings, such as user management, agency settings, or roles & permissions. It only takes a minute to complete, and all responses are optional and confidential. No personal information will be collected.

New | UI/Accessibility | Federal

Partner API updates

The Axon Evidence Partner API Guide has been updated with the changes to the Partner API. You can view the API Guide at https://developers.axon.com. If you are unable to access the API Guide site, see Accessing the Axon Developer Community.

The following changes are part of the Axon Partner API for April:

- Agencies can now update Portal Categories and Portal Owners directly through the Community Request API. This added flexibility makes it easier to manage and customize request flows. For full details, visit the Developer Community.

Axon Evidence

Axon Community Request

Additional language support

Community Request now supports a total of 34 languages within individual invites and public portals. For more information, see Create and submit a community request.

Improvement | UI/Accessibility

Draft One

Copy experience updates

Previously, you couldn't copy any text generated using Draft One unless you signed the acknowledgment statement. After receiving feedback that this guardrail is too restrictive for general draft editing, this behavior has been updated to allow you to copy up to 250 characters at a time without signing the statement. You can continue to copy 250 characters at a time, for up to half the length of the draft before you are prompted to sign the statement. For example, if your draft contains 2,500 characters, you can copy 250 words up to 5 times.

Improvement | UI/Accessibility

Narrative prompting

Now, when you use Draft One to generate a draft and select **Discard** after reviewing it, a message appears asking if you would like to improve the draft instead of discarding it by narrating additional details. Customer feedback has shown that narration goes along way in clarifying ambiguity and providing additional details to result in a higher quality draft. This narration doesn't need to be perfectly spoken or organized, as if you were dictating.

Improvement | UI/Accessibility

Policy Chat

Policy Chat is an AI policy summarization tool designed for users to ask questions and receive answers based on polices uploaded by their agency. Policy Chat helps officers, supervisors, and civilian staff quickly access information on policies to support agency efficiency, compliance, and performance. For more information, see Policy Chat.

New | UI/Accessibility

Axon Upload XT

Sign-out warning

For security purposes, ongoing uploads are now immediately stopped when a user sign out or quits the app. Users are properly notified, ensuring no background uploads continue without their knowledge. For more information, see Get started with Evidence Upload XT.

Improvement | UI/Accessibility | Federal

UNC paths support

Evidence Upload XT v2.12 and above supports UNC Paths so you don't need to map the network drives manually. For more information, see Prepare evidence for upload in Evidence Upload XT.

Improvement | UI/Accessibility | Federal

Sign-in for federal customers

Upload XT now supports federal agency domains (e.g., cbp.gov, us.af.mil) in addition to Axon Evidence domains, enabling broader access for federal customers. Learn more at Get started with Evidence Upload XT.

Improvement | UI/Accessibility | Federal

Mobile

Axon App

Evidence categorization improvement

Evidence categorized as "No CAD/No Report" or other excluded categories no longer appear in the Metric tiles in the Axon App. This aligns Performance and Axon App, eliminating discrepancies and ensuring that you only see evidence that requires action. See Add missing Evidence ID and category - Axon app for more information.

Improvement | UI/Accessibility

OneLock enhancement for Android

Previously, if OneLock was enabled on your Android device, you could sign in to the Axon app with biometrics, but not PIN or password. This was because the Axon app requires a higher security level than OneLock. With this release, you can use the same PIN to unlock both your Android phone and the Axon Android app.

Improvement | UI/Accessibility

Axon Capture

Updated version of Axon Capture required by April 15, 2025

For security improvements, you must update Axon Capture to the following minimum version:

- iOS: 5.15.3
- Android: 5.17.0

Older app versions will lose access to evidence category retrieval starting April 15, 2025. You won't be able to view evidence categories until you update. See Keep your Axon apps up to date for more information.

Deprecated

Axon View

Updated version of Axon View required by April 15, 2025

For security improvements, you must update Axon View to the following minimum version:

- iOS: 6.6.0
- Android: 6.4.0

Older app versions will lose access to evidence category retrieval starting April 15, 2025. You won't be able to view evidence categories until you update. See Keep your Axon apps up to date for more information.

Deprecated

Axon View can automatically unpair Body-Worn Cameras that are no longer assigned to the user

Axon View now automatically unpairs cameras if all three of the following conditions are met:

- The previous camera uses the Pooling Workflow, and is no longer assigned to the user
- A new camera has been assigned
- The user has the Device Pooling User Checkout permission enabled.

See Pairing with an Axon Camera for more information.

Improvement

Resolved issues

Axon Capture	• For existing Axon Capture evidence that already have an address, the previous address is incorrectly reported as missing the address before the first location change and missing the latitude and longitude after the first location change. However, the second location change works as expected.
Axon Evidence	• Flag/Unflag audit events is updated with the user's name

Case management	• All administrative updates to Case Settings are now logged accurately and consistently in both the Agency Audit Trail and User Audit Trail, enhancing compliance and accountability. • Users can now only be assigned as case owners if their status is set to Active or Password Reset, ensuring cases are managed by authorized and accessible personnel.

Coming soon

Redesigned Axon Evidence

A redesigned version of Axon Evidence is coming this October, bringing a fresh look and feel to the platform you use every day. The new experience introduces a modern layout, streamlined sidebar navigation, and intuitive workflows—making it easier to navigate, organize, and take action across all your digital tools and data.

The redesigned Axon Evidence introduces a simplified new interface that adapts to how you work, with updates like light and dark mode, collapsible navigation, and improved search options with map-based filtering. The redesigned evidence detail page features expanded metadata, supports multicam playback, and so much more. Users can move between the current and redesigned versions throughout the rollout.

More details and training resources will be shared closer to release.

New | Admin

Axon Fusus

Axon Respond customers in the US, UK, and Canada will be upgraded to the Axon Fusus map between April and June 2025. Fusus provides a modern, centralized experience for engaging with connected Axon Body, Fleet, and Air devices in real-time. Respond functionality will remain accessible during the transition.

More details and training resources will be shared over the coming weeks. To get started, visit the Axon Fusus product page, where new guides will be added soon.

New | Admin

Axon Fusus mobile app

The Axon Fusus mobile app is launching soon for both iOS and Android. The Axon Fusus mobile app brings key real-time features to officers in the field. Users can view live device locations and alerts, watch livestreams, and adjust settings—all from their mobile device.

More details and training resources will be shared over the coming weeks. To get started, visit the Mobile section of the Axon Fusus product page, where new guides will be added soon.

New | Admin

Cameras and sensors

Axon Body Workforce

To enroll devices in early access ahead of the general release, visit Early Access Devices.

Firmware v1.2510.13

Started with early access devices on April 1, with phased rollout spanning four weeks with general availability targeted for April 29. Contains primarily minor updates.

Improvement | Federal

Axon Body 4

To enroll devices in early access ahead of the general release, visit Early Access Devices.

Firmware v1.2510.26

Started with early access devices on April 1, with phased rollout spanning four weeks with general availability targeted for April 29. Includes dual track audio support to captures audio from both the Flex POV module and camera microphones simultaneously.

Improvement | Federal

Axon Body 3

To enroll devices in early access ahead of the general release, visit Early Access Devices.

Firmware v1.2510.13

Started with early access devices on April 1, with phased rollout spanning four weeks with general availability targeted for April 29. Contains primarily minor updates.

Improvement

Axon Body Camera Dock

Firmware v3.21

Started with early access devices on March 11, with phased rollout spanning four weeks with general availability targeted for April 8. Contains primarily minor updates.

Improvement | Federal

Axon Fleet

Minimum iOS support

With this release, the minimum supported iOS version for Fleet Dashboard is now iOS 16. Users on iOS 15 can still use their current version of the app but will be unable to update to the latest release. To access new features and improvements, users need to update their device to iOS 16 or later.

Admin | Federal

Resolved issues

Axon Body 4	• v1.2510.26 supports manual assignment for Device Pooling to prevent a body camera from unassigning itself when removed from the dock.
Axon Body 3	• v1.2510.26 supports manual assignment for Device Pooling to prevent a body camera from unassigning itself when removed from the dock.

Coming soon

Axon Body 4

Axon Body 4 firmware v1.2522.X starts releasing to early access devices on June 23, with phased rollout spanning three weeks with general availability targeted for July 16.

Improvement

Axon Body 3

Axon Body 3 firmware v1.2522.X starts releasing to early access devices on June 23, with phased rollout spanning three weeks with general availability targeted for July 15.

Improvement

TASER energy weapons

TASER 10

Firmware v1.6.22 to be Released May 12

Firmware 1.6.22 for the TASER 10 energy weapon will introduce key enhancements to improve usability and reliability. A bad cartridge connection alert will display a red icon and persist until the issue is resolved. Additionally, a new audio alert will sound when the battery is low, and the energy weapon is armed. Other improvements include lanyard disconnect behavior updates and bug fixes addressing Stealth Mode and function test results.

Improvement | Federal

TREND

Form Updates

A new TREND report will be available for accidental discharges of TASER energy weapons. Use of drive stuns and their effectiveness will also be measured. Existing forms will be simplified, such as removing the need to specify subject age, height, and weight.

Learn more by reading the TREND User Guide.

Improvement | UI/Accessibility | Federal

Enhanced Log Association for Shared TASER Energy Weapons

For TREND users managing a shared pool of TASER devices, Axon Evidence will introduce a new log association option. In addition to searching by username, you will be able to search for and assign logs to TREND forms using the device's serial number—making it easier to track activity when devices are shared across multiple users.

Improvement | UI/Accessibility | Federal

Resolved issues

- Fixed an issue where TASER 10 event logs used feet instead of meters for measuring distance in regions that use the metric system.
- Fixed an issue where the View Upload button wasn't directing to Evidence.com.
- Fixed an issue where the Upload Queue button wasn't showing the progress of multiple evidence sources uploading.
- Fixed an issue where the Sync app was crashing when trying to update to TASER 10 firmware.

Axon VR Training

Simulator Training: TASER 10 VR Validation Courses

Axon VR is releasing two new validation courses: TASER 10 VR Core II and TASER 10 VR Gauntlet. These validation courses will efficiently test trainee competency through sequential, skill-based range skills exercises, helping to ensure proficiency in TASER energy weapon deployment.

Learn more about the TASER 10 VR Validation Courses.

New | UI/Accessibility

Simulator Training: vRBT Solo mode

Simulator Training: vRBT (Virtual Reality-Based Training) now offers a Solo mode that lets trainees run the training directly on their headset without the need of a trainer's tablet paired to a trainee's headset or an active internet connection.

Learn more about starting Simulator Training: vRBT in Solo mode.

New | UI/Accessibility

Simulator Training: vRBT Playlist and scenario configuration

Trainers can now customize and save Simulator Training: vRBT scenarios and playlists to align with specific agency goals and learning objectives, configuring character avatars, environments, and starting locations for the officer and subject to reflect community demographics and unique challenges.

Learn more about scenario and playlist configurations.

New | UI/Accessibility

Simulator Training: vRBT scenarios

Simulator Training: vRBT now offers two new scenarios: Suspicious Person with Knife and Burglar with Concealed Handgun. Each scenario offers three variations, which change key details such as subject behavior, compliance levels, and the likelihood of force being required.

Learn more about Simulator Training: vRBT scenario descriptions and the playlists they belong to.

New | UI/Accessibility

Handgun VR Controller (VRMPH)

The Handgun VR Controller (VRMPH) will be shipping in the coming weeks. This Handgun VR Controller is purpose-built for virtual reality, allowing trainees to develop muscle memory by training with hardware that matches what they use in the real-world. It is compatible with Virtual Reality-Based Training Live Action and Simulator Training. Update the headset to the latest firmware to make sure it recognizes the Handgun VR Controller (VRMPH) during pairing.

Learn more about the Handgun VR Controller (VRMPH).

New

Handgun VR Controller optics

In Simulator Training, you can now attach different virtual optics to a Handgun VR Controller in Virtual Reality-Based Training Live Action and Simulator Training.

Learn more about customizing Handgun VR Controller optics.

New | UI/Accessibility

Enterprise

Retail Crime Center (Alpha)

Retail Crime Center is now available as part of an Alpha release for select agencies. View retail crime trends and collaborate with retailers in one place. The Retail Crime Center helps law enforcement identify repeat offenders and transfer digital evidence from Auror to Axon Evidence for faster, more organized investigations.

Learn more and Get Started with Retail Crime Center.

Admin

Corrections

Corrections dashboard

A new dashboard for Corrections administrators that provides an overview of evidence activity, device inventory, and user data. Administrators can also add IDs and categories to evidence lacking context, or set an activation status for users. For more information, see Corrections Dashboard.

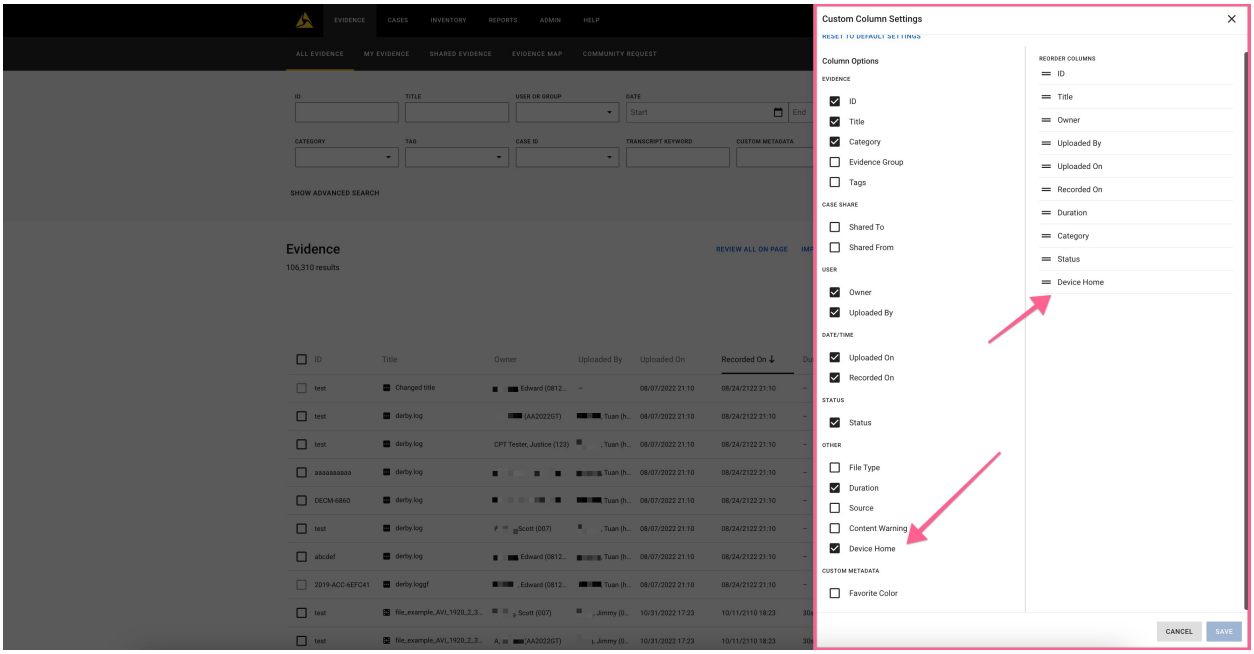
New | Admin | UI/Accessibility

Multicam notes

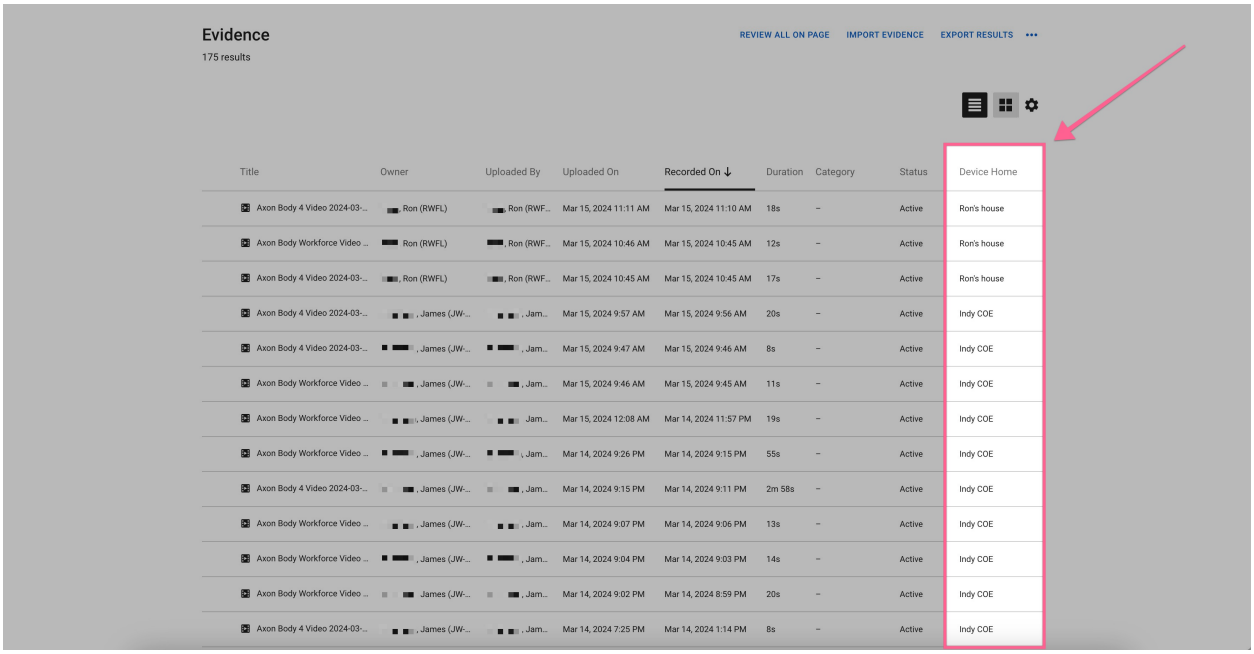
Notes in multicam view (available exclusively to Corrections agencies) allows users to add, edit, and delete notes directly within multicam view. This helps eliminate the need to open evidence in separate tabs, and enables both individual and bulk note posting (with edit/delete actions supported only at the individual evidence level). For more information, see Multicam playback.

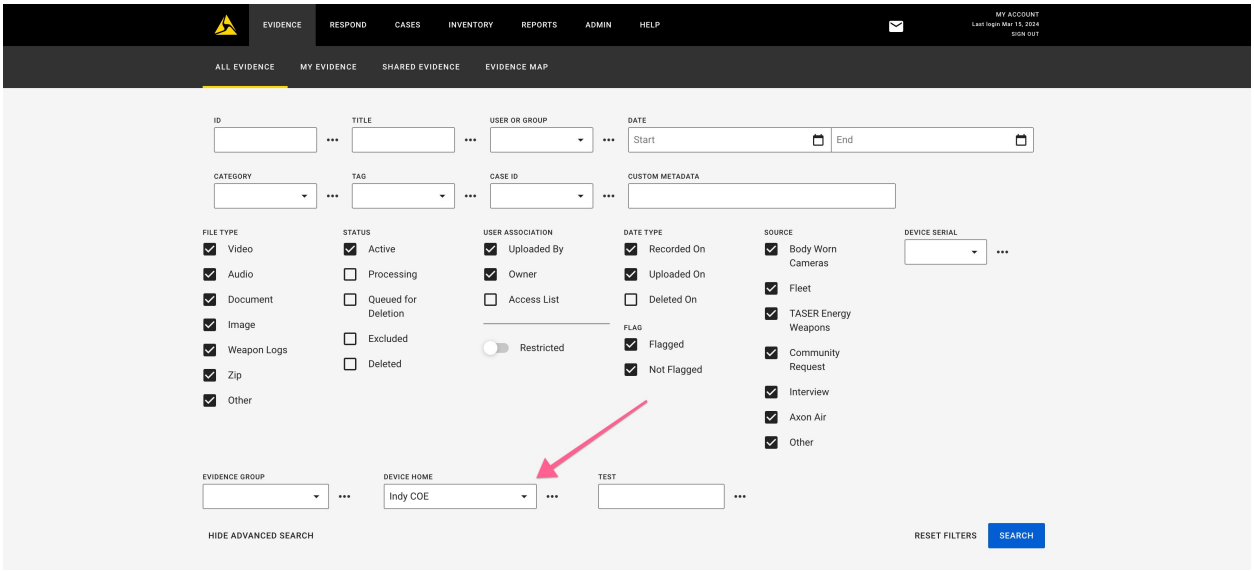
Improvement | UI/Accessibility

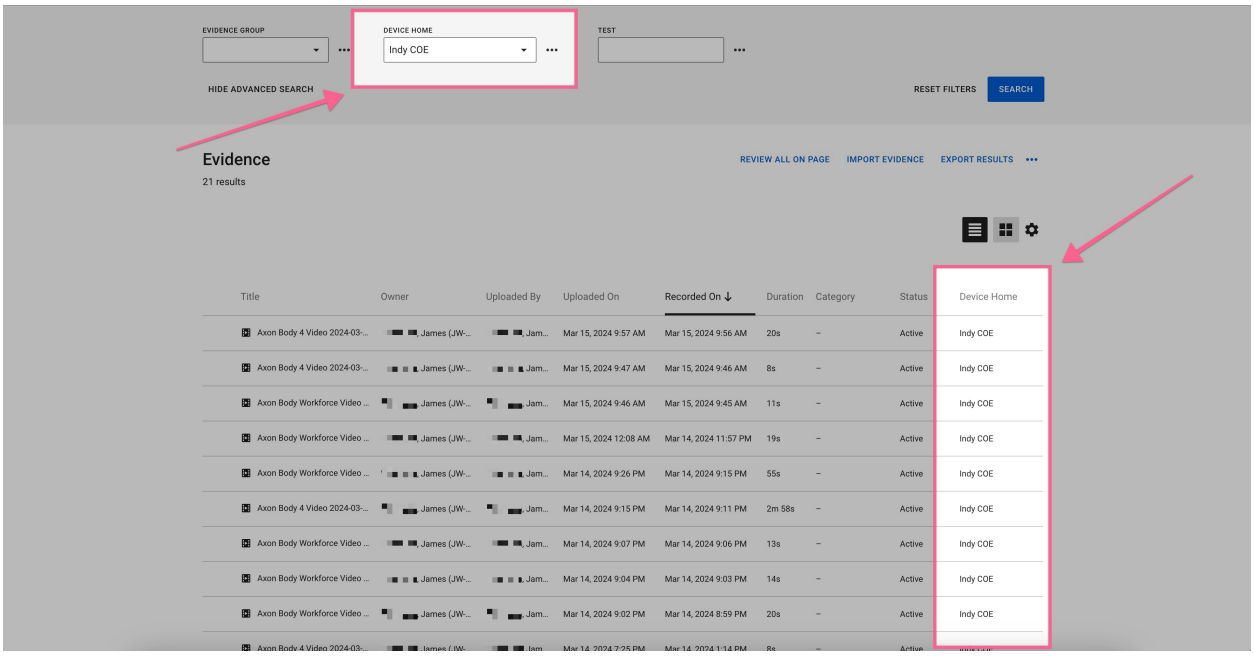
of identifying and tagging pieces of evidence easier for Corrections (and Enterprise) administrators.



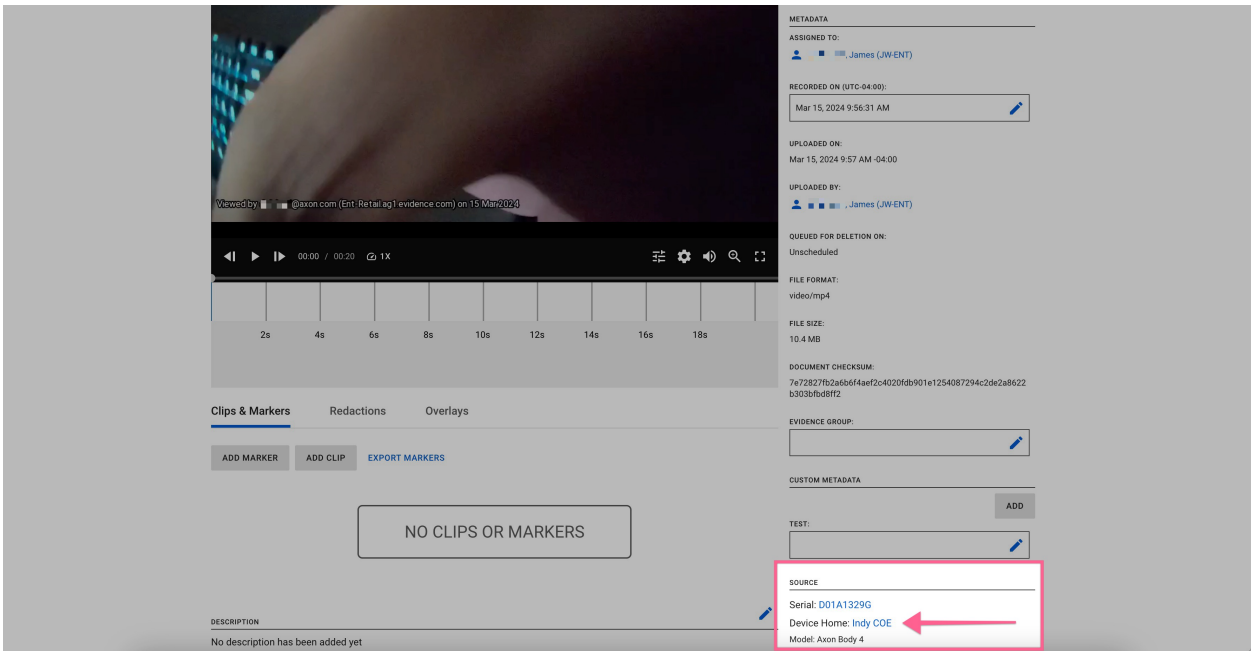
“Device Home” is now available on the Evidence Search page as a custom metadata column. Evidence can also be filtered with “Device Home” as a criteria.







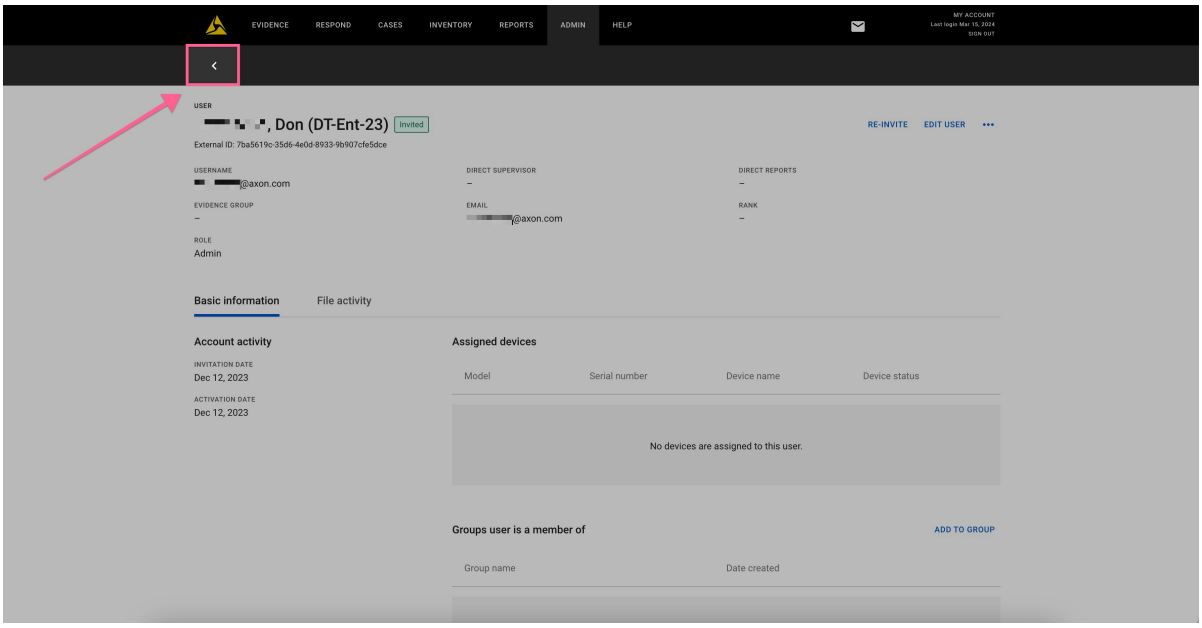
“Device Home” is listed in the evidence detail page and also listed in the Evidence Report.



New | UI/Accessibility | Federal

Updates and improvements

- **User Search Filter Persists** - Previously, when administrators used the User Search page and filtered for specific criteria, then selected a user on that list, the "Back to User Search" button cleared out the prior search criteria, requiring users to enter the search criteria again. From this release, the "Back to User Search" button now allows the initial filtering criteria to persist.



- **Camera State now available in Inventory report** - In Q4 2023, “Last Docked” and “Camera State” were added as inventory metadata; however, “Camera State” was unavailable in the Inventory Reports. “Camera State” is now available.

Improvement | UI/Accessibility | Federal

Change log

The table below contains a log of all changes made to these release notes.

Date	Product	Description of change
April 8, 2025	Initial notes created	
April 9, 2025	Core platform and UI updates	New audit trail data field
April 10, 2025	Policy Chat	Updated region availability
April 14, 2025	Handgun VR Controller (VRMPH) and optics	Updated training availability.
April 21, 2025	Device Checkout	Added Improved Device Checkout UI information
May 6, 2025	TASER	Updated firmware version

If you have any questions about the information in this release, contact your Axon representative orTechnical Support.

1-800-978-2737 ext. 4

support@axon.com

Do you have feedback about Axon's release notes? Submit it here.

Sincerely,

The Axon Team

Axon Enterprise, Inc.