



Axon Outpost Mobile App Guide

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Axon Enterprise, Inc.
17800 N 85th St
Scottsdale AZ 85255
USA

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Introduction

Overview

This manual discusses the deployment flow of provisioning a new Axon Outpost camera using the Axon Outpost Manager mobile app. Hereafter referred to as AOM, this app guides you through registration of an Axon Outpost camera with the appropriate agency.

This app is currently only available for Apple devices. Download it from the Apple store at <https://apps.apple.com/ro/app/axon-outpost-manager/id6746767495>.

Device requirements

- Apple iPhone 11 or later (iPad not supported)
- iOS 18 or later

Device permissions required

- Bluetooth – to discover and connect to Axon Outpost cameras
- Camera – to scan Axon Outpost QR codes and capture deployment data
- Find location – to connect to Axon Outpost Wi-Fi and set the device orientation

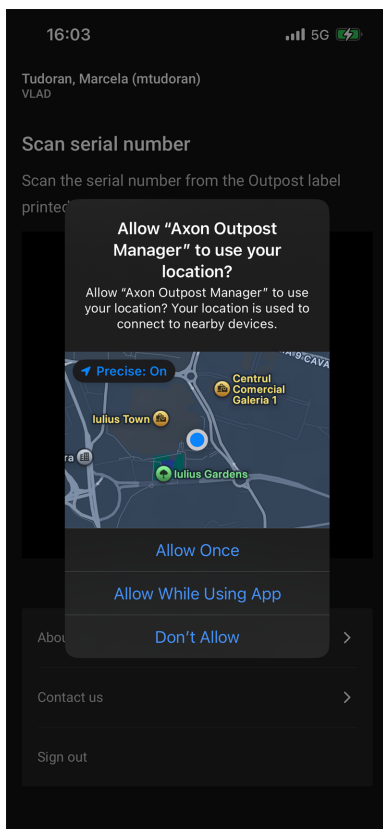
For LED ring colors expected during outpost registration, see [LED ring behavior](#) in the Installation Guide. The expected LED colors indicating a successful installation are included at each step.

Sign in and connect

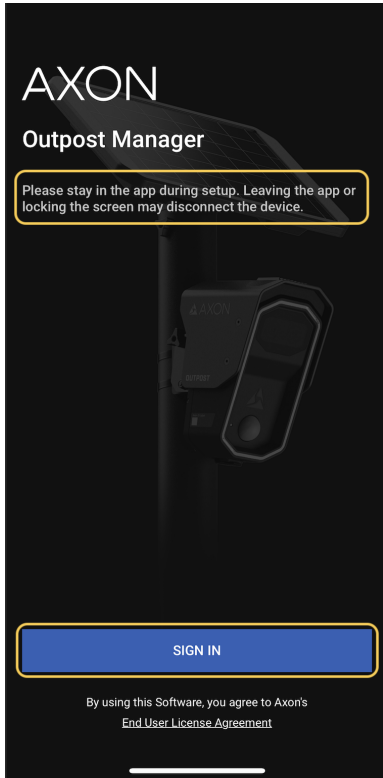
Sign in

Don't switch to another screen during installation, especially during the network connection setup, as doing so may cause the installation to fail.

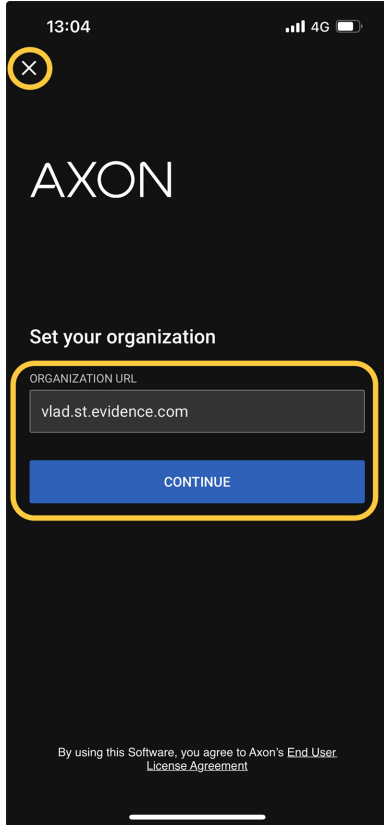
1. Once installed, tap the app icon found on your phone screen to launch the AOM application.
2. If you are using the app for the first time after installation, allowing use of Bluetooth to assign the camera's position Fusus is required to use the app. Select **Allow While Using App**.



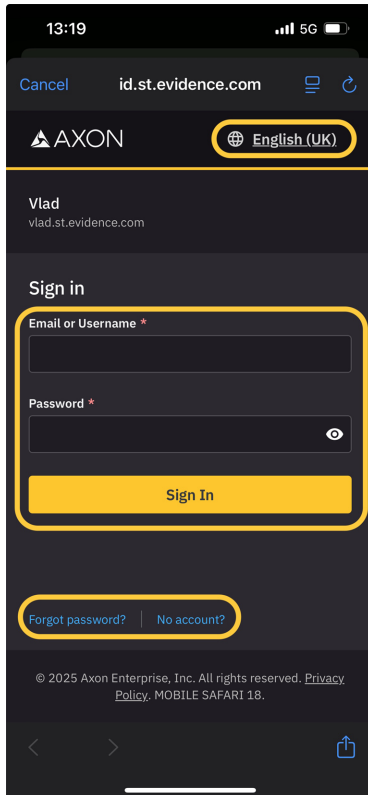
3. Sign into Axon Evidence by selecting **Sign In**.



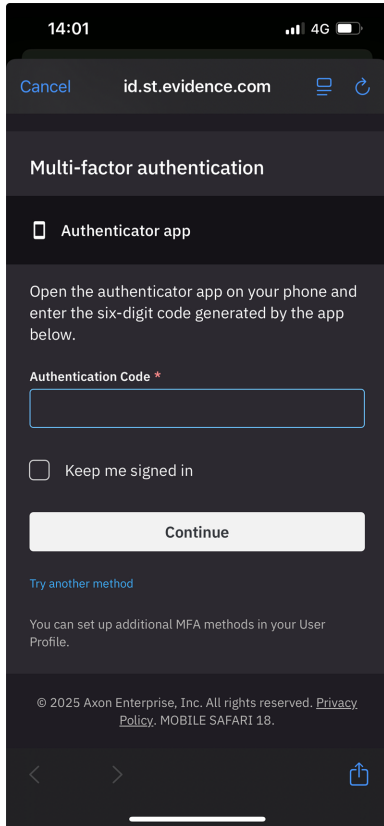
4. Tap the **X**, then enter your agency URL, select **Continue**, and follow the prompts to sign in.



5. After successful agency verification, continue on the SSO sign-in screen. Your agency URL appears at the top of the screen.
 - If you forgot your password, select the link to recover your password at Axon Evidence.
 - If you don't have an account yet, contact your agency's Axon Evidence admin for credentials.
 - Change the language if desired. This option is only available during SSO sign-in.
 - Enter your **Email/username** and **Password** and select **Sign in**.

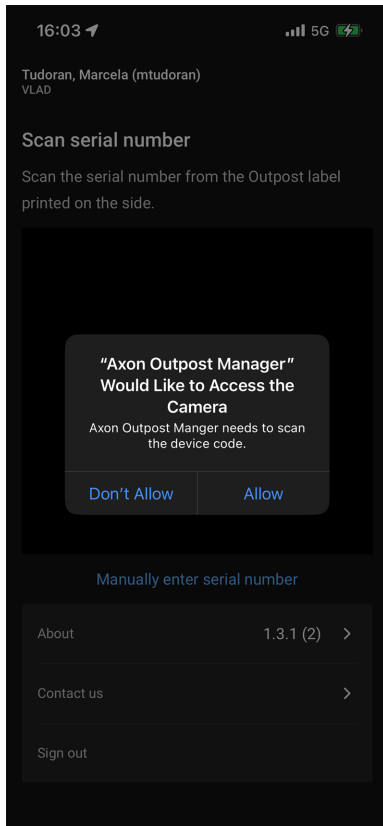


6. After successful sign-in, continue with Multi-Factor Authentication (MFA).



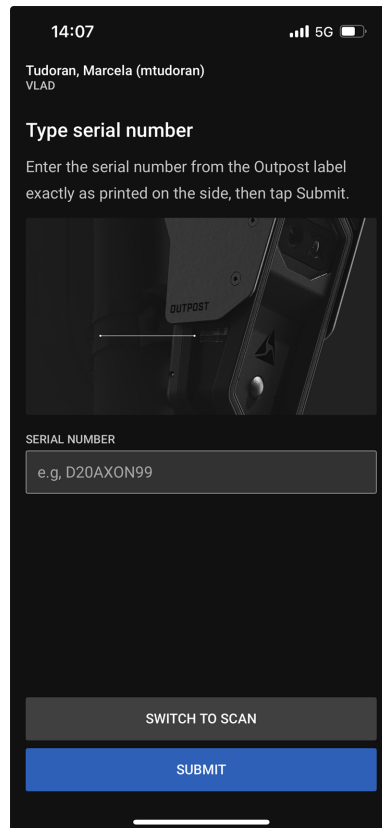
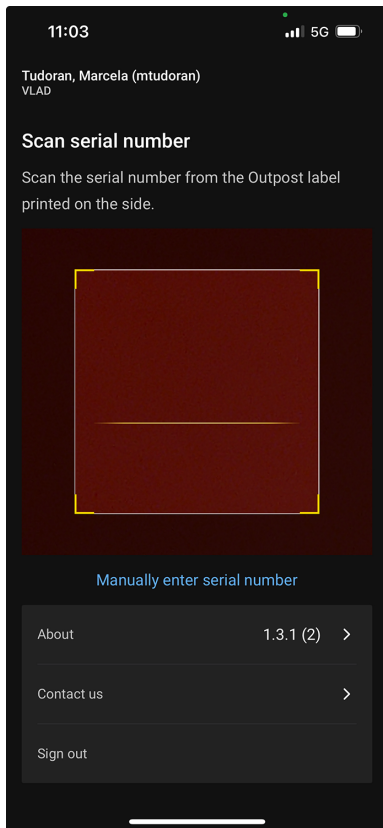
Connect to a camera

1. When scanning your first Axon Outpost camera, select **Allow** so your smart device's camera can scan the camera's barcode.

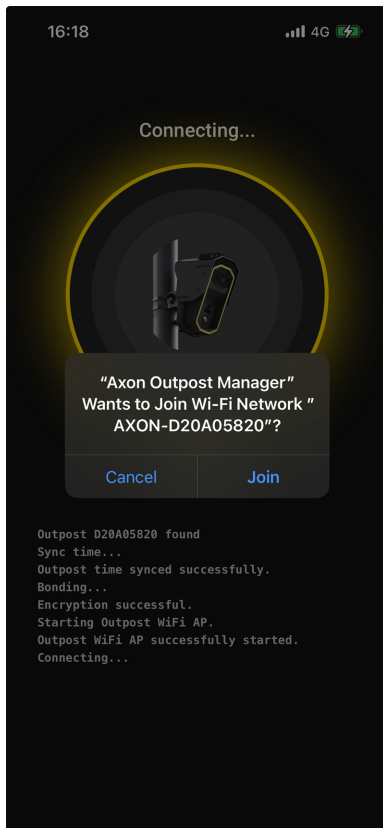


2. Ensure the camera is powered on (it has no power button; it's on if it has power). Place the camera in Bluetooth pairing mode by holding the button on the back near the charging port for three seconds, or until the lower-right corner of the LED ring blinks blue ■■■■■.

- At the **Scan serial number** screen, scan the barcode on the back of the Axon Outpost camera. If the barcode doesn't work, tap **Manually enter serial number**, enter the characters (such as D20A#####), and select **Submit**.



- The app notes its progress as it connects to the camera. When it ask about joining the Axon Outpost camera's Wi-Fi network, select **Join**. If you receive a message about battery level, skip to next step.



- If the device's internal battery is not sufficiently charged, you'll receive a low battery warning and be unable to continue setup until it charges sufficiently. Connect power, wait 15 minutes, then restart setup at step 3.

Once the serial number is accepted, the home page has a few other options available:

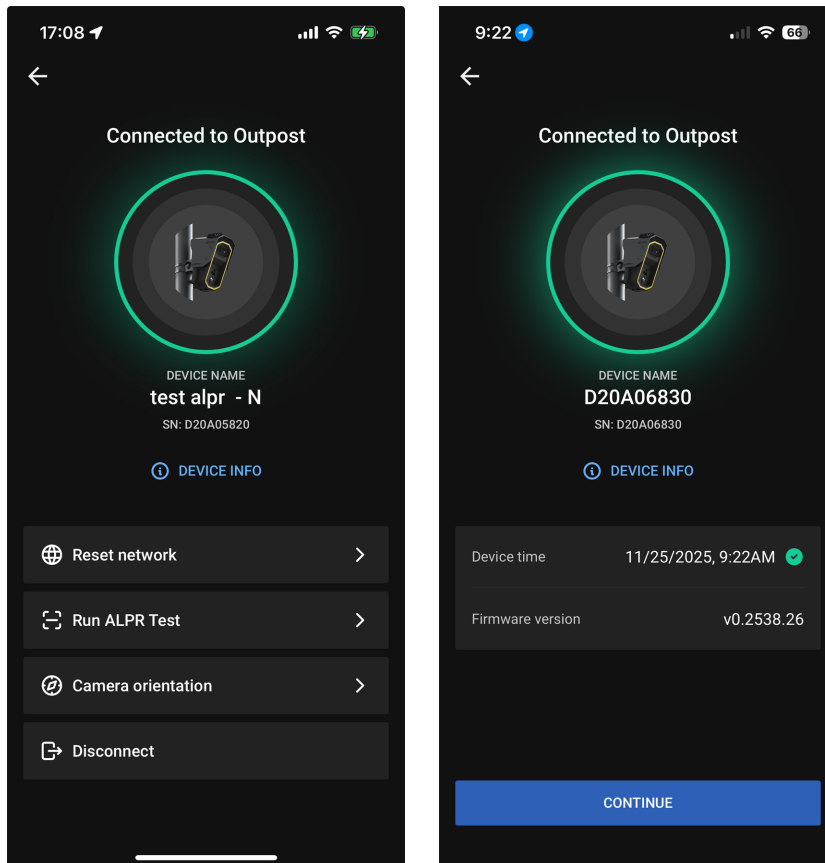
- Tap **About** to view more information about the app, including version, terms and policies, and open-source licenses.
- Tap **Contact us** to reach Axon technical support.
- Tap **Sign out** to sign out of the app.

Set up a camera

To set up an Axon Outpost camera, first [Sign in and connect](#) (see page 2) to the camera.

Camera information

Once connected to a camera (see link above), the AOM app shows several options such as **Reset network**, **Run ALPR Test**, **Camera orientation**, and **Disconnect**. If the camera is not yet registered, you'll only see **Device time** and **Firmware version**.



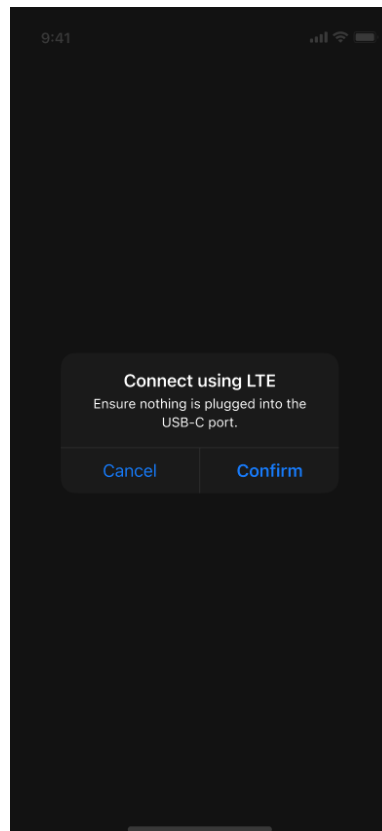
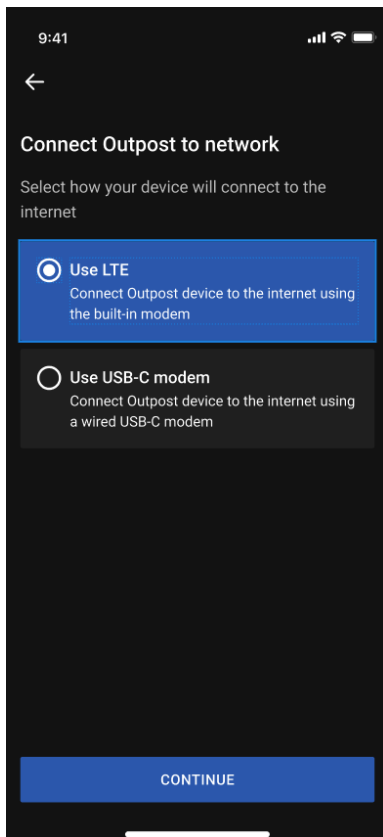
Optionally, select **Device Info** to see details about the camera, such as date and time, general information, agency, network interfaces, storage, and battery.

Network connection

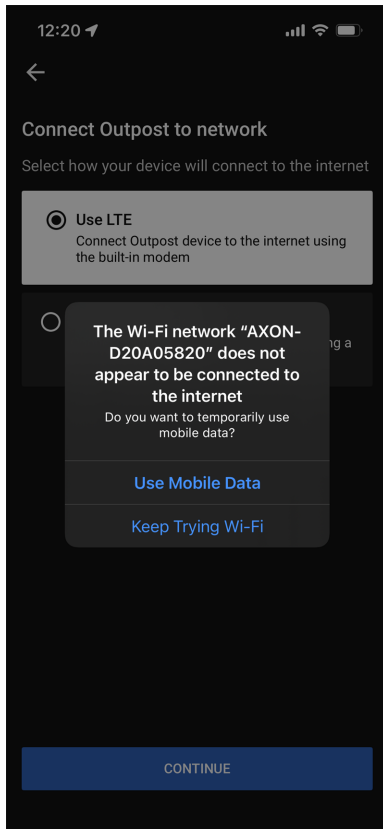
Select **Continue**, then choose how the device should connect to the internet: through LTE or a modem connected through the USB-C port.

Connect through LTE network

1. Ensure nothing is plugged into the camera's USB-C port.
2. Select **Use LTE** to set up the camera's cellular modem for use with either AT&T Firstnet or Verizon Frontline, then **Continue**, then **Confirm**.

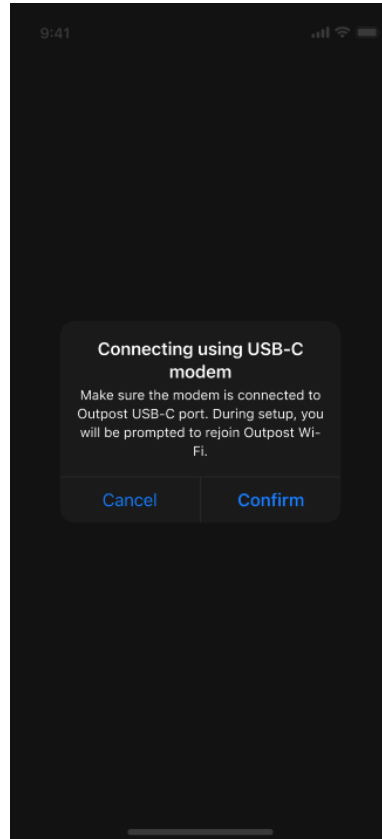
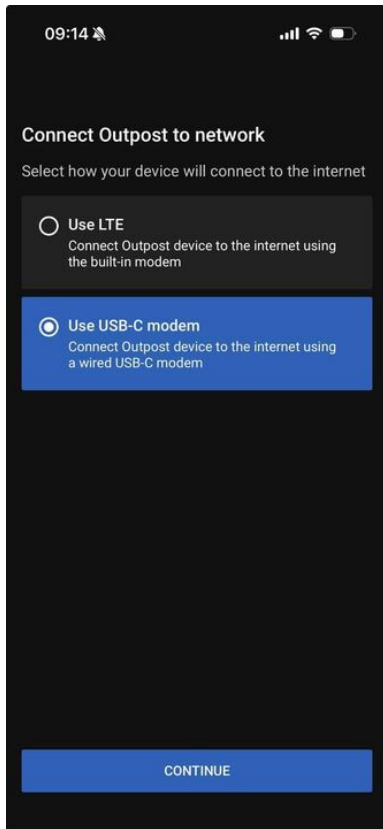


3. If during this process you are prompted that the Wi-Fi network isn't connected to the internet, select **Keep Trying Wi-Fi**.

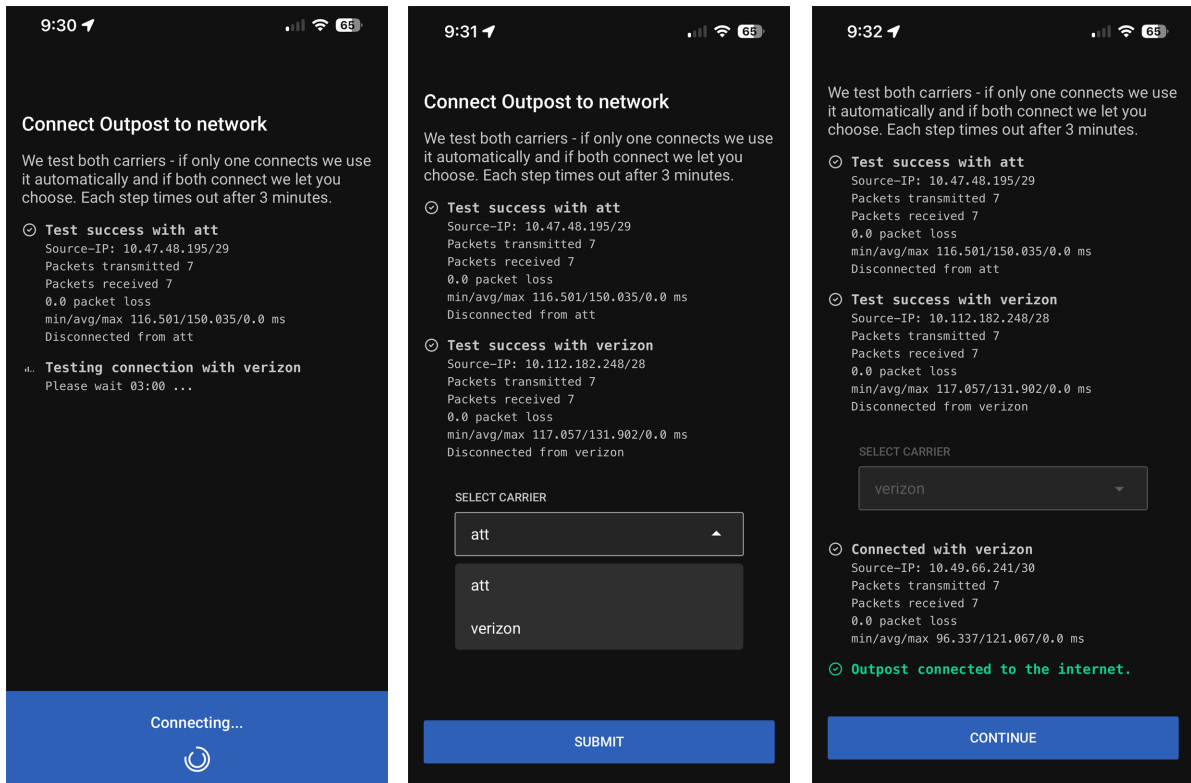


Use USB-C modem

1. Connect your modem to the Axon Outpost USB-C port using an appropriate cable.
2. Select **Use USB-C modem**, then **Continue**, then **Confirm**.



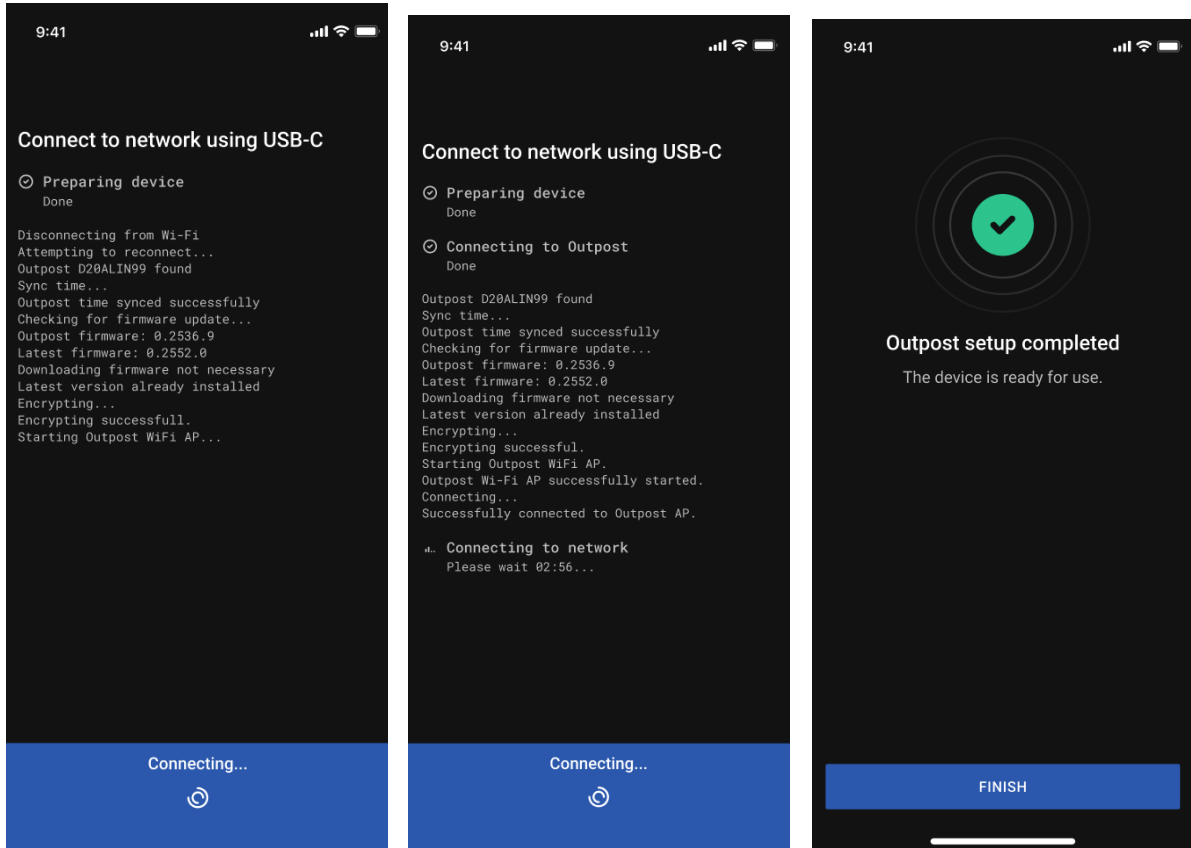
3. Monitor the app as it connects to the network and tests different carriers. This can take up to six minutes; keep the app open and displayed during this time. Choose which one to provision based on the results, **Submit**, and then **Continue**.



4. Confirm the LED ring illuminates magenta as Axon Outpost tests carriers.



5. Monitor the messages as the camera connects to your selected LTE carrier.



6. Confirm the LED ring illuminates blue when Axon Outpost connects to your chosen carrier.



7. Select **Finish**.

Name, install, and align

Name it

After [setting up](#) the Axon Outpost camera (see page 10), assign it a name that corresponds to its location for easy identification. After saving, the device will register to the Axon Evidence account, appear in the device inventory, and automatically apply all organizational settings.

The **Street Name or Intersection** field allows only these special characters: , & . - @.

9:33

Register and rename

The name will also be updated in Axon Evidence.

ORGANIZATION URL

demo.evidence.com

STREET NAME OR INTERSECTION

OUTPOST SALES DEMO

ORIENTATION

S

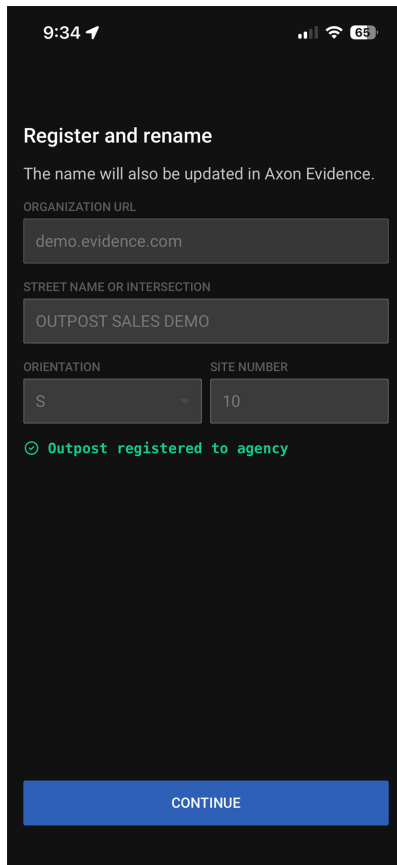
SITE NUMBER

10


Registering Outpost device. This can take up to 3 minutes.

Registering...

The registration process may take up to three minutes. Once the device is successfully registered, a message reports "Outpost registered to agency" and the LED ring displays an animated rainbow pattern.



The screenshot shows the 'Register and rename' screen in the Axon Outpost Mobile App. The time is 9:34 and the battery is at 65%. The screen displays the following information and input fields:

- Register and rename**
- The name will also be updated in Axon Evidence.
- ORGANIZATION URL: demo_evidence.com
- STREET NAME OR INTERSECTION: OUTPOST SALES DEMO
- ORIENTATION: S
- SITE NUMBER: 10
- Success message:  Outpost registered to agency
- CONTINUE** button

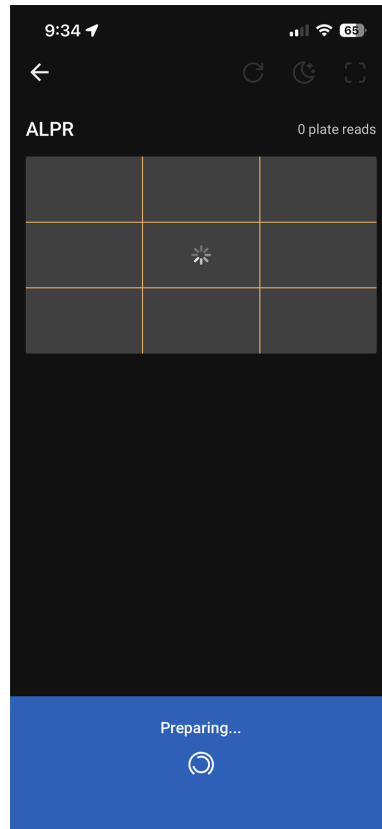
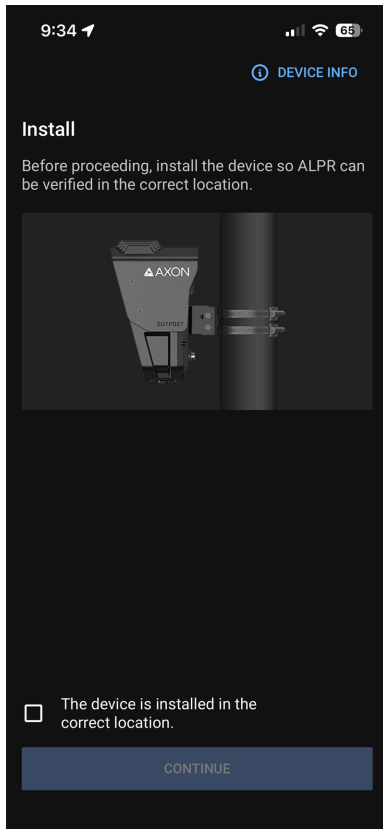


Install it

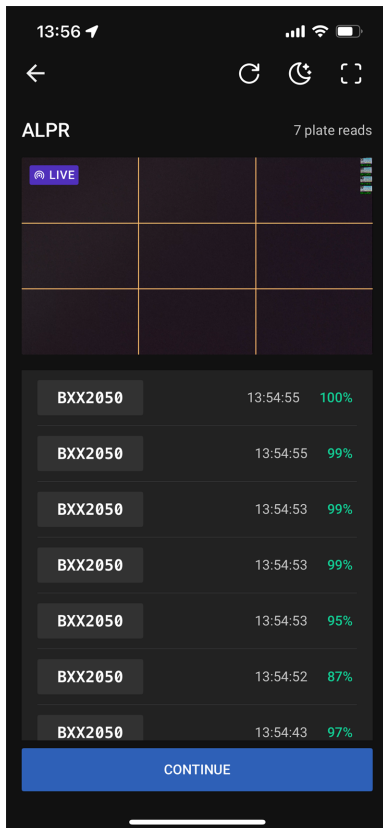
You'll find complete mounting and installation guidance in the [Installation Guide](#). For a quick overview, continue here.

1. Ensure the camera is installed in its final intended location.
2. If necessary, acknowledge the camera is installed, then select **Continue**.

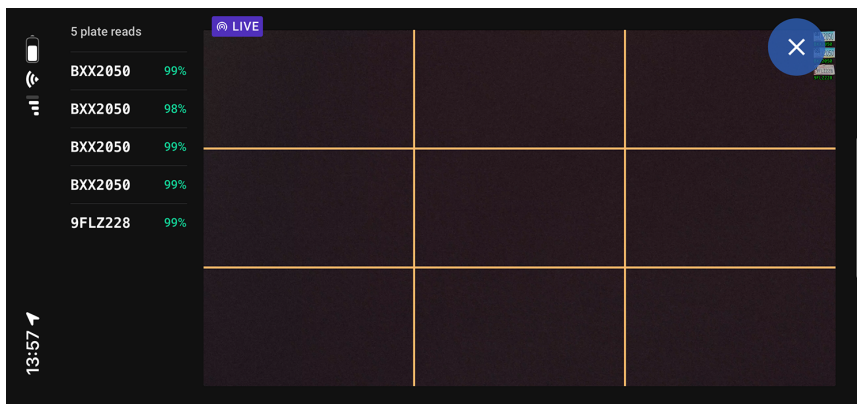
3. The app starts a live view of the camera and an ALPR test to assist with Axon Outpost positioning and orientation.



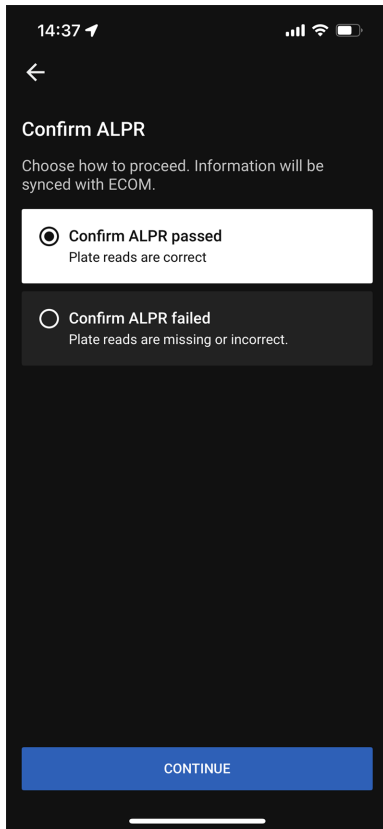
- Loosen the appropriate mount slightly to reposition the camera as needed so license plate reads begin appearing in the app. The LED ring appears yellow during ALPR testing.



- Optionally, test the three functions at the top of the app:
 - Reload ALPR test** – Restarts the automatic license plate recognition test.
 - Switch to Night Mode (ALPR IR)** – Activates the infrared LEDs. Use this mode when performing the ALPR test at night or in low-light conditions.
 - Switch to Landscape Mode** – Test ALPR in landscape orientation. The license plate information displayed is the same as in portrait mode.



6. Select **Continue** (shown in step 4).
7. Confirm the ALPR test passed and select **Continue**. If the ALPR test failed, skip to next step.



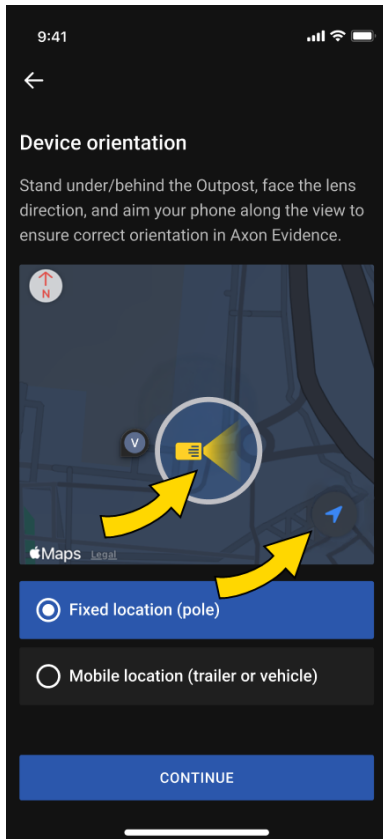
8. If the ALPR test failed:
 - Ensure the camera is installed and aimed correctly. Use the live view grid (shown in step 5) to frame the area of capture.
 - Ensure at least one vehicle crosses within the camera's field of view.
 - Restart the camera by holding the small button on the back for 12 seconds (see [Get to know Axon Outpost](#) in the User Guide), re-pair to the camera (see [Sign in and connect](#) on page 2), and re-run the ALPR test (see [Install it](#) on page 17).
 - Still stuck? Contact Axon [technical support](#).

Align it

It's important to enter the compass direction the camera is facing.

1. Hold your phone with the screen facing upward and rotate the phone to align the on-screen direction indicator with the direction Axon Outpost is pointing (left arrow below).

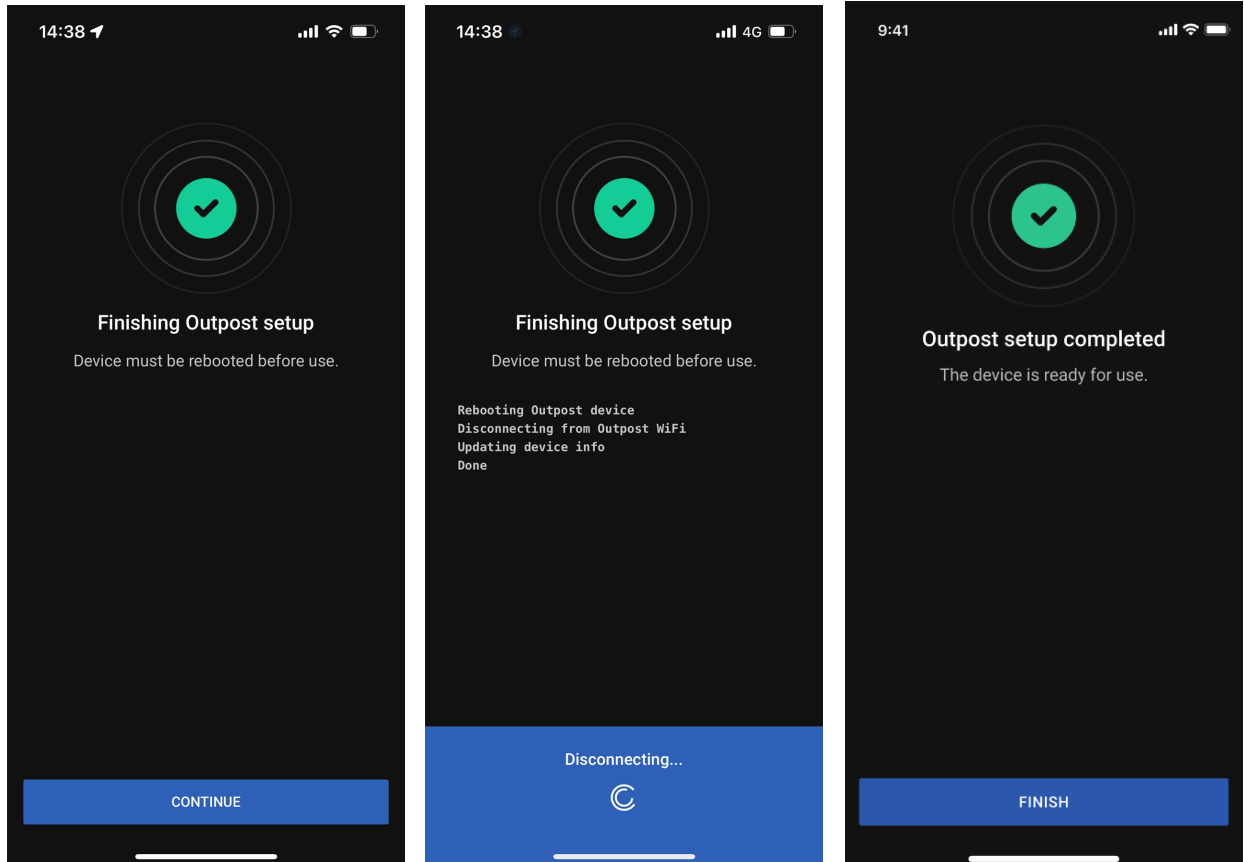
2. Once the phone and the physical camera are facing the same direction, select **Continue**.



3. Verify the Axon Outpost camera's location and orientation now appear in Fusus.

Complete setup

With alignment completed, select **Continue** if needed, then **Finish**.



View the device and its details in Axon Evidence under the **Inventory** menu, including its status, firmware version, battery level, and additional information.

The camera disconnects from Wi-Fi and Bluetooth, restarts, and is ready for use. The LED ring illuminates red after a successful restart.



To set up another new camera, return to [Sign in](#) on page 2.