

Axon Updates October 2024

The schedule for the **October 2024** release is as follows:

- Customers in the Enterprise region (.ent.evidence.com), Canada (.ca.evidence.com), U.S. Federal (.evidence.com), and U.S. Law Enforcement region (.evidence.com) receive on **October 30, 2024**.
- Customers in South America (.la.evidence.com), New Zealand, the new European region (.eur.evidence.com), and the European legacy region (.eu.evidence.com) receive on **October 31, 2024**.
- Customers in Australia (.au.evidence.com) and the United Kingdom receive on **November 5, 2024**.

For information on the update schedule times for your region, refer to the [Axon Evidence Maintenance Schedule](#) on the Axon website.

We don't expect any downtime during this update.

Additional help documentation for the products included in these release notes is located at [axon.com/help](https://www.axon.com/help).

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Digital evidence management

Core platform and UI updates

Security and sign in

Multi-Factor Authentication (MFA)

Users will no longer need to enter MFA codes during critical actions like categorizing evidence. Additionally, users won't be signed out if their IP changes within the organization's allowed ranges, and admins can now control MFA requirements for every sign in.

Learn more in the [MFA User Guide](#) and [Multi-Factor Authentication \(MFA\) Administrator Guide](#).

Improvement | Deprecated

Axon Connect

Users of select third-party applications that support Axon Connect can sign in with their Axon account to link their account and allow the application to read and write data to Axon systems.

Note: If you have another vendor you'd like Axon to integrate with, contact your Axon representative. More information will be available on MyAxon soon.

New | Admin

Axon Evidence

Axon Evidence

Audit trails

Case Audit Trails

Improvements to Case Audit Trails:

- New design with side menu pane enables quicker navigation.
- Reports will be generated and then available for download when complete, improving

performance.

- Removing the All time date range option, and defaulting to the 2 weeks option.

For more information about Case Audit Trails, see [Export a Case Audit Log](#).

Improvement

Axon Auto-Tagging

Configure custom metadata

Administrators can now create and manage custom metadata fields to capture additional information for evidence for enhanced organization and searchability.

Learn more about [Auto-Tagging with custom metadata](#).

New | Admin | Federal

Redaction

Redaction Studio enhancements

Redaction Studio enhancements are coming October 31st. Based on your feedback, we've made improvements to the redaction experience with the goal of reducing the time to redact. These improvements include bulk selection, rebuilt Redaction Assistants, unique head detection, and more. For more information, see [What's New with Redaction](#).

New | Improvement | Federal

Evidence viewing and playback

Clips and markers tab

We've introduced a new Clips and Markers tab on the evidence details page for improved evidence management, making it easier to organize and navigate video segments.

Learn more about [Working with Clips and Markers](#), and [Clips and Markers Quick Start Guide](#).

New | Federal

Third-Party Video Support

This update introduces playback support for GTL .v19 and .v24 formats, improves audio support for NexView .exe and .dxa files, and enhances handling of Bosch .avr files. Panasonic Arbitrator support has also been refined for exports with duplicate .av3 file names. If you encounter unsupported video formats, please contact support@axon.com.

View a list of all [supported file types](#).

Improvement | Federal

Mobile

Axon app

Axon app now available for Android devices

The Axon app is now available for download on Android devices via the Google Play Store.

Learn more about how to [Set up the Axon app for Android](#).

Improvement

Unified tasks

Launching at the beginning of November, **Unified Tasks** consolidates tasks from DEMS, RMS, and Performance into one hub, allowing users to manage all tasks in one place. Supervisors can review videos and provide feedback, while officers can justify calls for service without body-worn camera footage, all from their mobile device.

For more information, see [Task Management Overview](#).

New

Axon Evidence Upload XT

Upload XT v2.10 release for October

Upload XT version 2.10 introduces a new self-service migration tool that allows large-scale data uploads through a scriptable command-line interface. XTMT (Axon Upload XT Migration Tech) enhances migration capabilities with support for file accountability via retry logic and logging, as well as metadata and case folder support. See [XTMT self-service migration](#).

Improvement | Federal

Axon Academy

You'll have access to the following new e-learning videos in October:

- [Axon Performance: Administrator](#)
 - How to Configure the TASER Dashboard
- [Axon Performance: Frontline Supervisor & Axon Performance: Frontline Supervisor - TASER](#)
 - Understanding the TASER Dashboard
- [Axon Community Request: Overview](#)
 - Creating 1:1 Invitations to Share Evidence
 - Create and Manage Public Portals for Community Request

New

Coming soon

Axon Evidence

Evidentiary Compliance Enhancements in Axon Performance

Axon Performance will soon introduce the new evidentiary compliance feature to streamline compliance tracking for sources beyond BWC and Fleet. The update includes support for Capture, Community Request, Interview Room, Air, API, and User Uploads (Upload XT v2 & Ecom Imports) in key metrics like Categorization Rate and ID Rate, allowing agencies to track compliance across various types of files such as video, audio, documents, and images. Enhanced dashboards and reports will provide detailed insights at the officer and squad levels.

Cameras and sensors

Axon Body Workforce

Cameras in pools will now become available (after evidence upload) when its battery reaches 70% state of charge, instead of the previous 90%. On camera assignment, the LED flash rate increases and the screen color inverts to make the camera easier to find in the dock. See [Operate your camera](#).

Improvement

Axon Body 4

- OS v1.2438 starts with early access devices on October 14. This phased rollout is expected to span 3.5 weeks with general availability targeted for November 4. To enroll devices in early access ahead of the general release, visit [Early Access Devices](#).
- Cameras can now receive a list of Wi-Fi networks configured in Axon Evidence through LTE connection if Respond is enabled. To enable, contact your CSM.
- Information for the change in camera pooling from the prior update can be viewed at [Operate your camera](#).

Improvement

Axon Body 3

- OS v1.34 starts with early access devices on October 14. This phased rollout is expected to span three weeks with general availability targeted for November 4. To enroll devices in early access ahead of the general release, visit [Early Access Devices](#).
- Cameras can now receive a list of Wi-Fi networks configured in Axon Evidence through LTE connection if Respond is enabled. To enable, contact your CSM.

- Cameras in pools will now become available (after evidence upload) when its battery reaches 70% state of charge, instead of the previous 90%. On camera assignment, the LED flash rate increases and the screen color inverts to make the camera easier to find in the dock. See [Operate your camera](#).
- Body 3 now supports LTE in South Africa.

Improvement

Axon Body Camera Dock

Dock v3.20 for Body 2 Camera, TASER 7, and TASER 10 introduces IPv6 support (IPv4 still supported), support for IPv6/IPv4 dual-stack environments, and support for seven new languages: Spanish (Spain, separate from Latin America), Portuguese (Portugal, separate from Brazil), Hebrew, Hindi, Slovak, Turkish, and Polish. See the [Dock Introduction](#).

Improvement

Axon Fleet 3

Starting in mid-October and continuing through early November, we will begin a phased deployment of firmware update v2.2439 for Axon Fleet 3.

- Updated Admin settings for Signal Ignore. See the [Admin page](#).
- Updated Admin settings to describe 7-day video recall for large, high-capacity hubs. See the [Admin page](#).

Improvement

Axon Fleet 2

Starting in mid-October and continuing through early November, we will deploy firmware update v1.28 containing regular security and performance improvements, including new guidance for configuration with the latest generation of CradlePoint routers: R920 and R1900. See [Network configuration](#).

Improvement

Axon ALPR

See [Search in Axon Evidence](#) for:

- US1 users who have enabled the Flock Safety Vehicle Characteristic enrichment service can now search using Plate State, Vehicle Body, Vehicle Make, Vehicle Color and Plate Type.
- Search parameters are now grouped more logically.
- You can now search ALPR Hit records based on the associated hotlist, which is now sorted by Active and Expired.
- The Hotlist Record screen now includes columns for dates the record was added and updated.

See [Dashboard settings tab](#) for:

- In Dashboard Settings, click **Out of date** to see a popout drawer of out-of-date hotlists.

Improvement

Axon Interview

All instances of Axon Interview must be updated before end of 2024. See [Mandatory update required by January 2025](#).

Admin

Device checkout

Device Checkout for Android (0.7.x) and iOS (2.1.x) will be deployed to the app stores with an anticipated release date of 10/17/2024. These updates include:

- Alignment with International security standards using improved session handling.
- Increased Session Lifetime to 90 days.

Improvement

Resolved issues

- **TASER**
 - Resolved an issue affecting a small number of TASER 7 and TASER 10 devices where new weapon logs were not correctly uploaded and displayed in the Device Log page. If a device was affected by this error, simply Dock the battery to upload the logs again.
- **Device checkout**
 - Fixed bug that limited the drop-down list when assigning RFID Cards to 500 users.
- **Axon Body 3**
 - Fixed View XL permissions issue where a user cannot view evidence despite having permission.
 - Audio upload over Wi-Fi fixes.
- **Axon Body 4**
 - Fixed evidence defaulting to the Respond audio track on Windows Media Player Legacy.
 - Audio upload improvements when connected to Fleet 3.
 - Reduced frequency of Auto Brightness events in Device Audit Trail.
- **Dock**
 - Various improvements and bug fixes.
- **Fleet**
 - Improved ALPR hotlist sync, especially for very large hotlists.
 - Regular security and performance enhancements.

Coming soon

Axon Body 4

Starting November 25th for early access and continuing through mid-December, we will begin a phased deployment of Body 4 firmware that includes, among other updates, BWC-based MFA. This feature allows agencies to configure cameras for use as multi-factor devices for login to Axon systems. To use this feature, users can open the authenticator menu on any camera assigned to them and use the 6-digit code displayed on the screen. Access the authenticator on the camera through the menu (double-press **Select** between the volume buttons) or press **Programmable Button 2**.

Axon Body 3

Starting November 25th for early access and continuing through mid-December, we will begin a phased deployment of Body 3 firmware that includes, among other updates, BWC-based MFA. This feature allows agencies to configure cameras for use as multi-factor devices for login to Axon systems. To use this feature, users can open the authenticator menu on any camera assigned to them and use the 6-digit code displayed on the screen. Access the authenticator on the camera through the menu (double-press **Select** between the volume buttons) or long press **Program** (below **Volume Down**).

Body-Worn Camera for MFA

In an upcoming release, we will introduce an MFA authentication option for Axon Body 3 and Axon Body 4, saving time for Axon Body users to sign in to our applications. More information will be available in the release notes when that feature is released.

Axon Interview

The date for Interview v4.17 release is deferred until Jan 17, 2025.

Axon View XL

In November 2024, you'll have the option to enable enhanced security to keep evidence stored on Axon Body 3 devices safer from unauthorized access when using ViewXL. In Axon Evidence, turn on the **Enable Evidence Management** Permissions option at Admin > Axon Body 3 to force users attempting to access videos to be validated to the permissions set for their account to ensure proper access to view and/or modify. This feature requires a stable internet connection and firmware v1.34.n. See "User permissions and mute configuration" on [Admin settings](#).

TASER energy weapons

TASER 10

Lifetime Cartridge Deployment Tracking

The number of deployments per TASER 10 handle is one indicator of device wear and tear. To help armorers monitor wear, the device summary report will include a new Lifetime Cartridge Deployment column for TASER 10 handles. This report can be downloaded and analyzed in Excel and/or similar tools to review the overall status of your devices.

Improvement

Axon VR Training

Community Engagement Training

We will be releasing a new Community Engagement Training (CET) module called Corrections III. In this scenario, trainees conduct a cell search after an inmate fails to exit when instructed to identify potential opioid-related crises in a correctional setting.

For more information about this module, see [Community Engagement Training \(CET\) module descriptions](#).

New

Coming soon

Simulator Training

We will be releasing two new Simulator Training exercises:

- **Re-Energize:** In this exercise, trainees enhance their skills by practicing the re-energizing of TASER energy weapons after initial deployment.
- **Broken Circuit:** In this exercise, trainees practice quickly assessing and responding to drills where the electrical connection is interrupted, including disconnects or wire breakages.

For more information about these exercises, see [Axon Simulator Training exercises](#).

Axon Justice

Case resharing

Justice users in the Alpha release can now reshare evidence with multiple recipients or reassign existing shares within the same organization. To join the Alpha release, contact your Axon representative. Learn more about [Sharing Cases in Justice](#), and get started with [Resharing Cases](#).

New | **Alpha** | **Federal**

Enterprise

Coming soon

Auror integration in Axon Evidence

Coming in December, Auror will be integrated with Axon Evidence, allowing organizations to move evidence from Auror Evidence Locker into Axon Evidence, where it can be securely stored and shared. Learn more about [Auror integration with Axon Evidence](#), and [how to share cases with Auror](#).

Axon Investigate 4.2.1 (October 2024)

Presenter Mode: Your new courtroom ally

- Create evidence playlists with notes and live annotations.
- Utilize a dual-view setup for enhanced courtroom presentations.
- Supports original media files without requiring format conversion, ensuring forensic accuracy.
- Integrates seamlessly with Court Bundle projects, maintaining chain of custody and metadata integrity.

Expanded video format support

- Playback support for GTL .v19 and .v24 formats.
- Improved audio support for NexView .exe and .dxa files.
- Enhanced handling of Bosch .avr files, ensuring accurate playback.
- Refined Panasonic Arbitrator export compatibility, resolving issues with duplicate .av3 file names.

Resolved issues and improvements

- Resolved timeline syncing issues when playing back multiple synchronized video sources.
- Improved stability when handling large evidence playlists in Presenter Mode.
- Fixed annotation persistence issues, ensuring notes remain properly saved in project files.
- Enhanced metadata retention, preventing loss of embedded timestamps in exported evidence files.

Encountering an unsupported format? Contact support@axon.com for assistance.

Change log

The table below contains a log of all changes made to these release notes.

Date	Product	Description of change
October 15, 2024	Initial notes created	
October 16, 2024	Release date change for US4/NL1/EU1/CA1	US4/NL1/EU1/CA1: Mon, Oct 28 (was Thurs, Oct 24)
October 21, 2024	VR	Simulator Training moved to "coming soon".
October 23, 2024	Unified Tasks	Release updated from October to early November.
October 25, 2024	Axon Enterprise	Auror integration moved to "coming soon".
October 29, 2024	Release dates	Updated release dates.

If you have any questions about the information in this release, contact your Axon representative or Technical Support.

1-800-978-2737 ext. 4

support@axon.com

Do you have feedback about Axon's release notes? Submit it [here](#).

Sincerely,

The Axon Team

Axon Enterprise, Inc.