

# Axon Updates March 2024

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The schedule for the **March 2024** release is as follows:

- Customers in the Enterprise region (.ent.evidence.com) and Canada (.ca.evidence.com) receive on **March 26, 2024**
- Customers in the New Zealand, European region (.eur.evidence.com), and European legacy region (.eu.evidence.com) receive on **March 27, 2024**
- Customers in the U.S. Federal (.evidence.com) and U.S. Law Enforcement region (.us.evidence.com) receive on **March 27, 2024**
- Customers in the United Kingdom, Australia, and South America region (.la.evidence.com) receive on **April 2, 2024**

For information on the update schedule times for your region, refer to the [Axon Evidence Maintenance Schedule](#) on the Axon website.

We don't expect any downtime during this update.

Additional help documentation for the products included in these release notes is located at [axon.com/help](https://axon.com/help).

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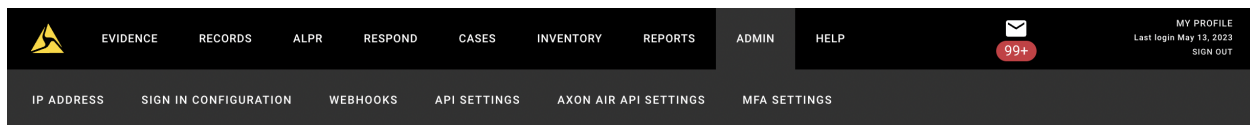
# Digital evidence management

## Core platform changes

### IP restrictions for API clients

API access clients are commonly used for reporting, integrations, and other types of automation, and may have broad access to your agency data. In order to increase the security of these clients, it is now possible to restrict usage of a client to a specific set of IP addresses or IP address ranges. This feature helps to protect your data in case your API client credentials are leaked or stolen, as the client won't be usable outside of your network.

Once created, API clients cannot be modified. In order to use this feature with an existing integration, create a new client with the same permissions and update your integration setup. Once you have confirmed everything is working, you can delete your old client.



#### Create A New API Access Client

Use API clients for quick access to the Evidence.com API.

CLIENT NAME \*

ALLOWED IPS

Single IP addresses or IP ranges in CIDR notation (10.10.0.1/32).

SELECT PERMISSIONS \*

▼ Cases

any.editannotation  Allowed  Prohibited

self.editretention  Allowed  Prohibited

any.list  Allowed  Prohibited

any.sharewithdownload  Allowed  Prohibited

**New** | **Admin** | **UI/Accessibility**

### Support for additional languages

Users now have the option to select from seven additional languages in the user profile:

- Spanish / Español
- Portuguese (Portugal) / Português (Portugal)
- Hebrew / עברית
- Hindi / हिन्दी
- Slovak / Slovenčina
- Turkish / Türkçe
- Polish / Polski

The following existing languages have been renamed for clarity:

- “Spanish” / “Español” has been renamed to “Spanish (Latin America)” / “Español (Latinoamérica)”
- “Portuguese” / “Português” has been renamed to “Portuguese (Brazil)” / “Português (Brasil)”

Please contact your Axon representative if you would like to update your organization’s default language.

**New** | **UI/Accessibility**

## Reminder: End-of-life for legacy sign-in

Over the past two years, Axon has upgraded all desktop and mobile applications to support our modern sign-in system, Universal Sign-In, to enhance the security and reliability of our applications. We have been rolling the new system out across all applications and customers gradually to minimize impact. This rollout is expected to complete in early May. Once the rollout is complete, the legacy sign-in system will be shut off in the May 2024 release. Axon Interview will not be impacted by this change and Axon Interview customers will have until December 2024 to upgrade their systems.

As a reminder, the new system requires the use of multi-factor authentication (MFA) for all applications, including desktop and mobile clients (except for customers who have configured Single Sign-On). We strongly recommend users configure multiple MFA methods, such as app-based MFA, to minimize the impact of email or SMS delivery issues.

Following the shutdown, users attempting to access Axon desktop or mobile applications on unsupported versions will receive the following message. This can be resolved by upgrading to the latest version of that application.



## Update Required

This version of the application you are currently using is no longer supported. Update to the latest version of the application in order to sign in.

In order to avoid disruption, ensure your applications meet the minimum version requirements listed below:

Application name	Platform	Minimum version
Axon Capture	iOS	5.9.0
Axon Capture	Android	5.11.0
Axon Checkout	iOS	2.0.1
Axon Checkout	Android	0.4.1
Axon Device Manager	iOS	3.2.2
Axon Device Manager	Android	3.7.5
Axon Fleet Dashboard	iOS	No minimum version
Axon Fleet Dashboard	Android	No minimum version
Axon Fleet Dashboard	Windows	1.2.5395
Axon Respond	iOS	1.12
Axon Respond	Android	1.12
Axon View	iOS	5.8.0
Axon View	Android	5.7.0
Axon View XL	Windows	1.22
Axon Upload XT	Windows	2.6
Evidence Sync	Windows	3.22.1

Deprecated | **UI/Accessibility**

## Partner API updates

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The Axon Evidence Partner API Guide has been updated with the changes to the Partner API. You can view the API Guide at <https://developers.axon.com>. If you are unable to access the API Guide site, see [Accessing the Axon Developer Community](#).

The following changes are part of the Axon Partner API for March:

- New IP restrictions support for API clients

Coming in April:

- New guidance for retry requests

[Admin](#) | [Federal](#)

## Axon Evidence

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### Axon Evidence

#### Evidence search

Users can now filter for interview room evidence (Interview) on both the Evidence Search page and on evidence search within a case.

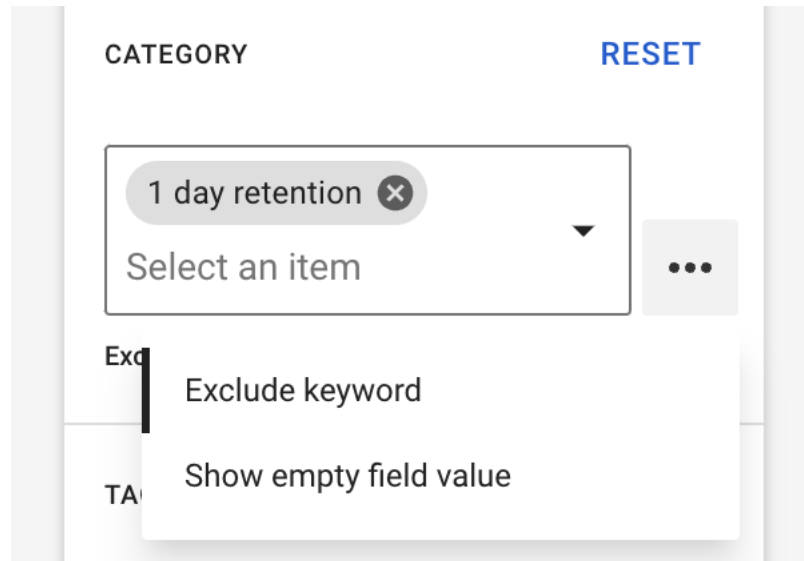
SOURCE

- Body Worn Cameras
- Fleet
- TASER Energy Weapons
- Community Request
- Interview
- Axon Air
- Other

[Improvement](#) | [UI/Accessibility](#) | [Federal](#)

## Case evidence search

Users can now exclude keywords and show empty field values in the case evidence search experience. Previously, this functionality was only available on the Evidence Search page. Now, it is available within case evidence search using the same functionality as evidence search on any text-input or dropdown field. It is not available on the Case Search page.



Improvement | UI/Accessibility | Federal

## Axon Community Request

### Portal descriptions

Public Portal descriptions have been expanded from 2,000 to 5,000 characters.

#### Request Details

This information may be seen by community members who view your request.

REQUEST ID	RETENTION CATEGORIES (NOT SHOWN TO PUBLIC) *
5 numbers 0/75	
INCIDENT START DATE & TIME *	
MM/DD/YYYY h:mm AM/PM	
LANGUAGES TO SUPPORT	
<input checked="" type="checkbox"/> English (US) Default	<input type="checkbox"/> Español (EE. UU.) Spanish (US)
<input type="checkbox"/> Français (CA) French (CA)	<input type="checkbox"/> Cymraeg Welsh
REQUEST TITLE: ENGLISH (US) *	
	0/100
REQUEST DESCRIPTION: ENGLISH (US) *	
	0/5000

Improvement | UI/Accessibility | Federal

## Certificate naming in audit trails

Previously, the naming of evidence certificates only displayed in the audit trail by the certificate UUID. With this update, the agency defined certificate name is now displayed above the corresponding UUID.



**PORTAL AUDIT TRAIL - CONFIDENTIAL ACTIVITY IS NOT INCLUDED IN THIS AUDIT REPORT**

SB-PRO-AG1

Incident ID: 20241

Categories:

Created: 12 Mar 2024 07:02:28 (-05:00)

Creator: [redacted], lan (1003953)

Type: Individual Invite

Community member: [unidentified]

Portal ID: 667473e6badb43c6ac7187948ae49739

Required Certificates: 0c1c050b-5668-47b1-a0f6-0879a5879bd9, 14ca9516-d2f3-4977-bb3b-beb4a9dab043

Language for invitation: en-us

Audit Report Date Range: 01 Jan 1970 - 13 Mar 2024

Generated on: 12 Mar 2024 07:06:55 (-05:00)

Generated by: [redacted], lan (1003953)

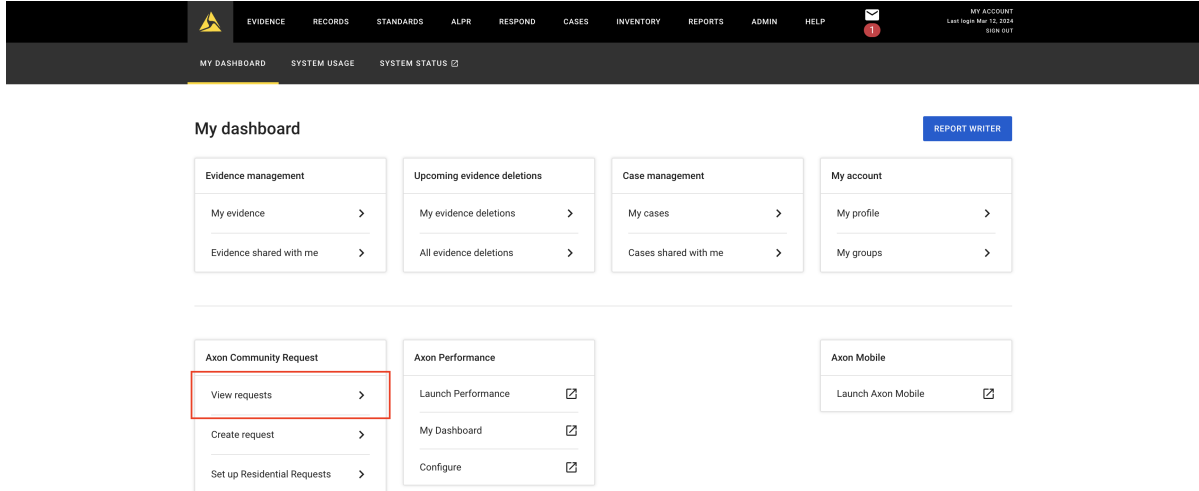
#	Date	Time	User	Activity
1	12 Mar 2024	07:02:29 (-05:00)	[redacted], lan (1003953) User ID: 05cc57130e894a82916c026ad4e21ed1	Axon Community Request Individual Invite Created Incident ID: 20241 Description: Please fill out this form following your incident today Required Certificates: Witness Statement (0c1c050b-5668-47b1-a0f6-0879a5879bd9), SNAP - Dash Cam Submission (14ca9516-d2f3-4977-bb3b-beb4a9dab043) Language for invitation: en-us IP Address: 188.127.83.125

Improvement | UI/Accessibility | Federal

## Reporting

In April, Axon is releasing a Community Request filter and export feature from the Community Request page for all regions.

1. From the Community Request page on Evidence.com, select View Requests in the Axon Community Request section.



2. Apply filters to narrow the data contained within the report. Multiple filters can be applied prior to exporting a report. Options available for filter include the following:
  - a. Owner - the assigned owner for the invite or portal
  - b. Created On - the date range the request or portal was made
  - c. Type - Individual, Public, or Incident Report (API)
  - d. Request Status - Open, Closed, Expired, Pending Triage
  - e. Title - The user defined request title
  - f. ID - The user defined identification number
  - g. Description - The user defined description field
  - h. Submitter Info - Name, Date of Birth, Phone number for the submitter
  - i. On the report, the submitter info will be the number of submitters. This is to prevent identifiable information from being exported.

### Note

If the submission is made anonymously or the agency hides or does not require information to be populated, this section is blank and does not return filtered results.

If user wants to obtain all data from the cases system, no filters should be applied. This returns an “All-time” report for all requests in the system.

The screenshot shows the 'Community Requests' page in the Axon system. The navigation bar at the top includes 'EVIDENCE', 'RECORDS', 'STANDARDS', 'ALPR', 'RESPOND', 'CASES', 'INVENTORY', 'REPORTS', 'ADMIN', and 'HELP'. The user's account information is visible in the top right corner, showing 'MY ACCOUNT' and 'Last login: Mar 12, 2024'. The main content area is titled 'Community Requests' and features a 'LOCATE CCTV' button and a '+ CREATE NEW COMMUNITY REQUEST' button. A 'FILTER BY' section is highlighted with a red box, containing a 'Created On' dropdown menu, 'Start' and 'End' date pickers, a toggle for 'Only my requests', and a 'CLEAR FILTERS' link. Below the filters, the user's name '.lan (1003953)' and the creation date range 'Created On: Wed Nov 01 2023 05:00:00 GMT+0000 to Wed Mar 13 2024 04:59:59 GMT+0000' are displayed. The results section shows '17 results' and an 'EXPORT RESULTS' button. A table with the following columns is visible: ID, CREATED ON (sorted descending), TITLE, SUBMITTER INFO, TYPE, OWNER, PORTAL INFO, and STATUS. One row is shown with ID '2024-001234', created on 'Feb 22 2024 10:11:18 AM', title 'Unidentified', type 'Individual', and status 'Expired'.

3. Once the desired filters have been applied, select **Export Results**.

This screenshot is similar to the previous one, showing the 'Community Requests' page. In this view, the 'EXPORT RESULTS' button in the top right corner of the results section is highlighted with a red box. The 'FILTER BY' section is no longer highlighted, and the search input field now contains the text 'Enter Request Title (Press enter to search)'. The rest of the page layout, including the navigation bar and table, remains the same.

- The reporting page appears and the user can select their desired export format, run the report, and download the report.
- Available report formats are: CSV, PDF, XLSV, and JSON. The default selection for file type is CSV.

- Only the 10 most recent reports are displayed for the user. Global reports are not viewable from other users within the user's organization.

The screenshot shows the 'Export Community Request Results' dialog box. The 'SELECT FILE TYPE' dropdown is set to 'CSV'. The 'RUN REPORT' button is visible. Below the button, a message states: 'Only 10 most recent reports are displayed. Select 'Download' next to a report or check your email for the download link.' A table of reports is shown with columns for 'Run date', 'Report', 'Date range', and 'Status'. Each row has a 'DOWNLOAD' button. A 'CLOSE' button is at the bottom right of the dialog box.

Run date	Report	Date range	Status
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:55 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:55 AM	CommunityRequestReport	All-time	DOWNLOAD

4. With the desired format selected, select Run Report.
  - The report appears in the reporting log and displays the progress and status, including:
    - Queued
    - Running Report
    - Completion percentage
  - Once a report is ready for download, the report updates automatically

### Note

Reports with a large volume of data may take several minutes to generate.

## Export Community Request Results



SELECT FILE TYPE

CSV

RUN REPORT

*i* Only 10 most recent reports are displayed. Select 'Download' next to a report or check your email for the download link.

Run date	Report	Date range	Status
Mar 12, 2024 6:44 AM	CommunityRequestReport	All-time	Queued
Mar 12, 2024 6:44 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	DOWNLOAD
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	DOWNLOAD

CLOSE

5. Select Download. Downloads save to the users device for access.

**Export Community Request Results**
✕

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SELECT FILE TYPE

CSV ▾

**RUN REPORT**

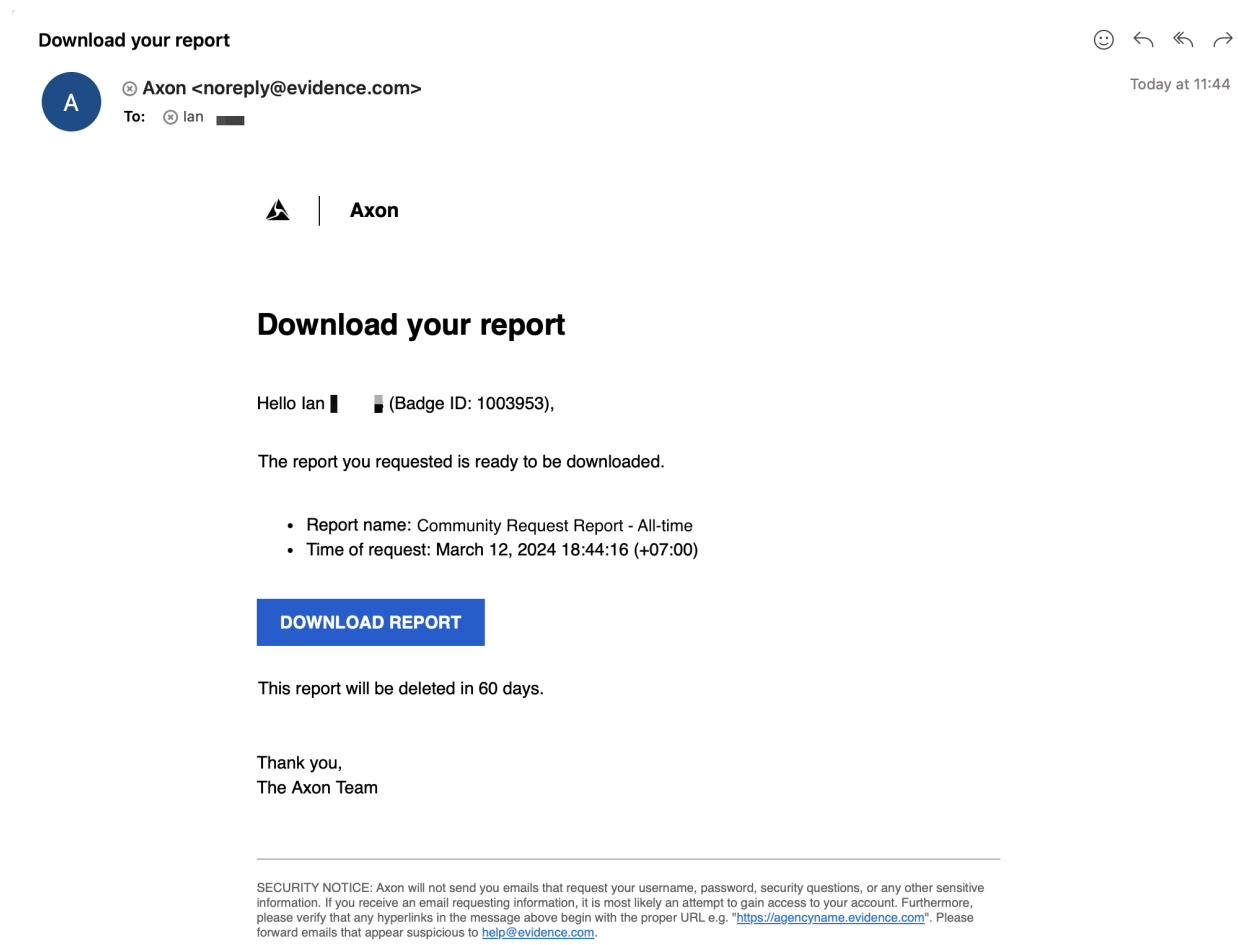
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ⓘ Only 10 most recent reports are displayed. Select 'Download' next to a report or check your email for the download link.

Run date	Report	Date range	Status
Mar 12, 2024 6:44 AM	CommunityRequestReport	All-time	<div style="background-color: #ccc; padding: 2px 10px; border: 1px solid #ccc; display: inline-block; cursor: pointer;">                     DOWNLOAD                 </div>
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	<div style="background-color: #ccc; padding: 2px 10px; border: 1px solid #ccc; display: inline-block; cursor: pointer;">                     DOWNLOAD                 </div>
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	<div style="background-color: #ccc; padding: 2px 10px; border: 1px solid #ccc; display: inline-block; cursor: pointer;">                     DOWNLOAD                 </div>
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	<div style="background-color: #ccc; padding: 2px 10px; border: 1px solid #ccc; display: inline-block; cursor: pointer;">                     DOWNLOAD                 </div>
Mar 12, 2024 4:57 AM	CommunityRequestReport	All-time	<div style="background-color: #ccc; padding: 2px 10px; border: 1px solid #ccc; display: inline-block; cursor: pointer;">                     DOWNLOAD                 </div>
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	<div style="background-color: #ccc; padding: 2px 10px; border: 1px solid #ccc; display: inline-block; cursor: pointer;">                     DOWNLOAD                 </div>
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	<div style="background-color: #ccc; padding: 2px 10px; border: 1px solid #ccc; display: inline-block; cursor: pointer;">                     DOWNLOAD                 </div>
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	<div style="background-color: #ccc; padding: 2px 10px; border: 1px solid #ccc; display: inline-block; cursor: pointer;">                     DOWNLOAD                 </div>
Mar 12, 2024 4:56 AM	CommunityRequestReport	All-time	<div style="background-color: #ccc; padding: 2px 10px; border: 1px solid #ccc; display: inline-block; cursor: pointer;">                     DOWNLOAD                 </div>
Mar 12, 2024 4:55 AM	CommunityRequestReport	All-time	<div style="background-color: #ccc; padding: 2px 10px; border: 1px solid #ccc; display: inline-block; cursor: pointer;">                     DOWNLOAD                 </div>

**CLOSE**

An email is sent to the requestor with a download link to access the report.



Users will see the following columns in the report, regardless of format:

1. ID - the community request ID
2. Date Created - the date that the portal was created
3. Title - the title of the community request portal
4. Submitter Info - the number of submitters that have submitted evidence to this portal.  
If a single person makes multiple submissions, each submission is considered a new submitter. If the submitter does not enter personal information, it still counts as a submitter.
5. Owner - the user assigned to own the community request
6. Portal Info - an embedded hyperlink that directs the user to the community request portal details page
7. Request status - the status of the portal, this may be 'no submissions, expired etc.'
8. Type - whether the community request is an individual or public portal
9. Number of files received - the number of files that have been submitted

10. Number of files accepted - the number of files that have been accepted as evidence from this portal

Improvement | UI/Accessibility | Federal

## Evidence viewing and playback

In this release, we are thrilled to introduce a handy new feature in Review Mode 2.0: The ability to manually arrange your evidence list. With this update, you can now easily reorder the evidence you've selected from both the Evidence search page and the Case Evidence page. Simply arrange them according to your preferences alongside the existing sorting options in Review Mode.

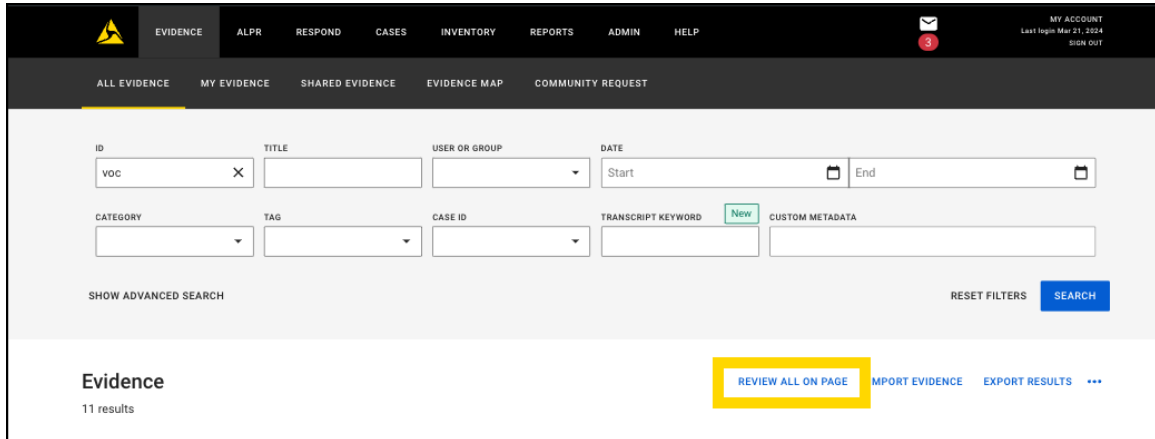
New | UI/Accessibility | Federal

### From the Evidence search page

1. From your Axon Evidence account, go to one of the following tabs: **All Evidence**, **My Evidence**, **Shared Evidence**, or **Evidence Map**.
2. Choose one of the following options to access Review Mode 2.0:
  - a. **Review some of the Evidence from your search:** Select one or multiple pieces of evidence, and then select **Review**.

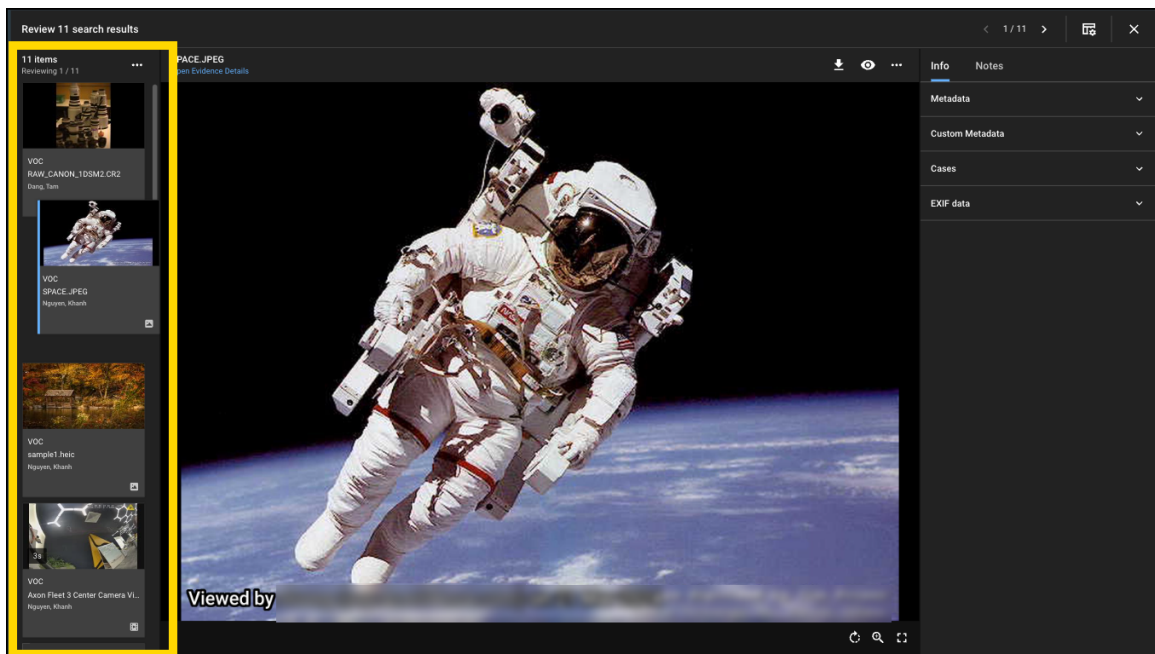
The screenshot displays the Axon Evidence search interface. At the top, there is a navigation bar with tabs for EVIDENCE, ALPR, RESPOND, CASES, INVENTORY, REPORTS, ADMIN, and HELP. Below this is a sub-navigation bar with options: ALL EVIDENCE, MY EVIDENCE, SHARED EVIDENCE, EVIDENCE MAP, and COMMUNITY REQUEST. The main search area contains several input fields: ID (with 'VOC' and a clear button), TITLE, USER OR GROUP (dropdown), DATE (with 'Start' and 'End' date pickers), CATEGORY (dropdown), TAG (dropdown), CASE ID (dropdown), TRANSCRIPT KEYWORD (with a 'New' tag), and CUSTOM METADATA. There are also 'SHOW ADVANCED SEARCH', 'RESET FILTERS', and 'SEARCH' buttons. Below the search area, the word 'Evidence' is displayed, followed by '11 results | 11 selected'. A yellow box highlights the 'REVIEW' button, which is part of a menu that also includes 'EDIT METADATA' and 'MANAGE ACCESS'.

b. Review all Evidence listed on the page: Select **Review All On Page**.



3. By default, there are two ways to manually change the order of evidence in the Content list on the left panel:

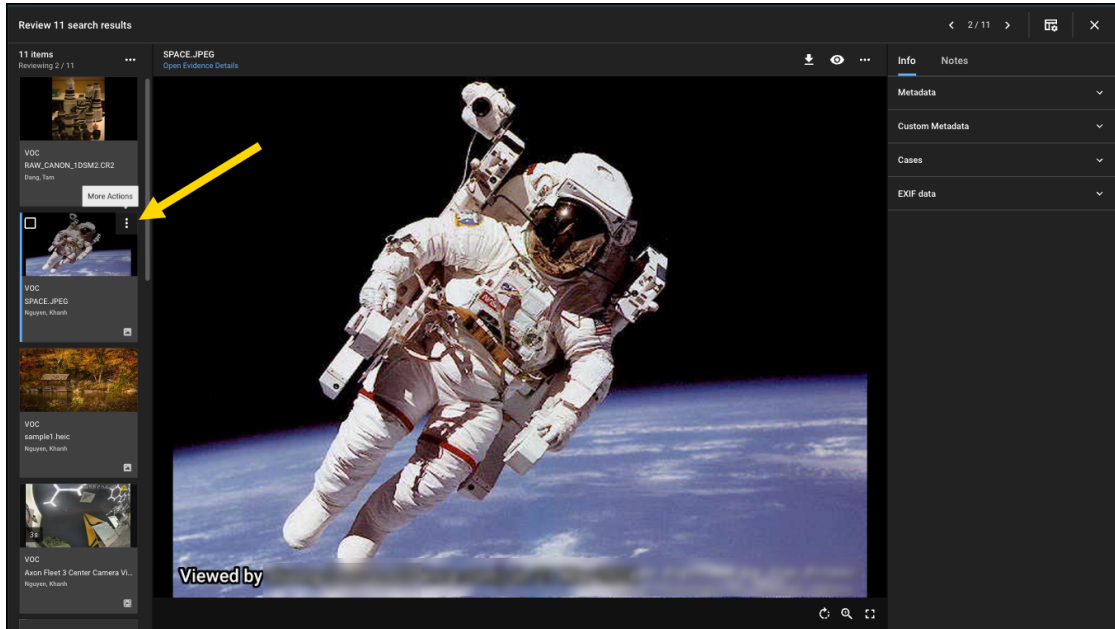
a. Drag and drop each evidence card.



b. Hover on an evidence card, select **More Actions** (:), and then choose from:

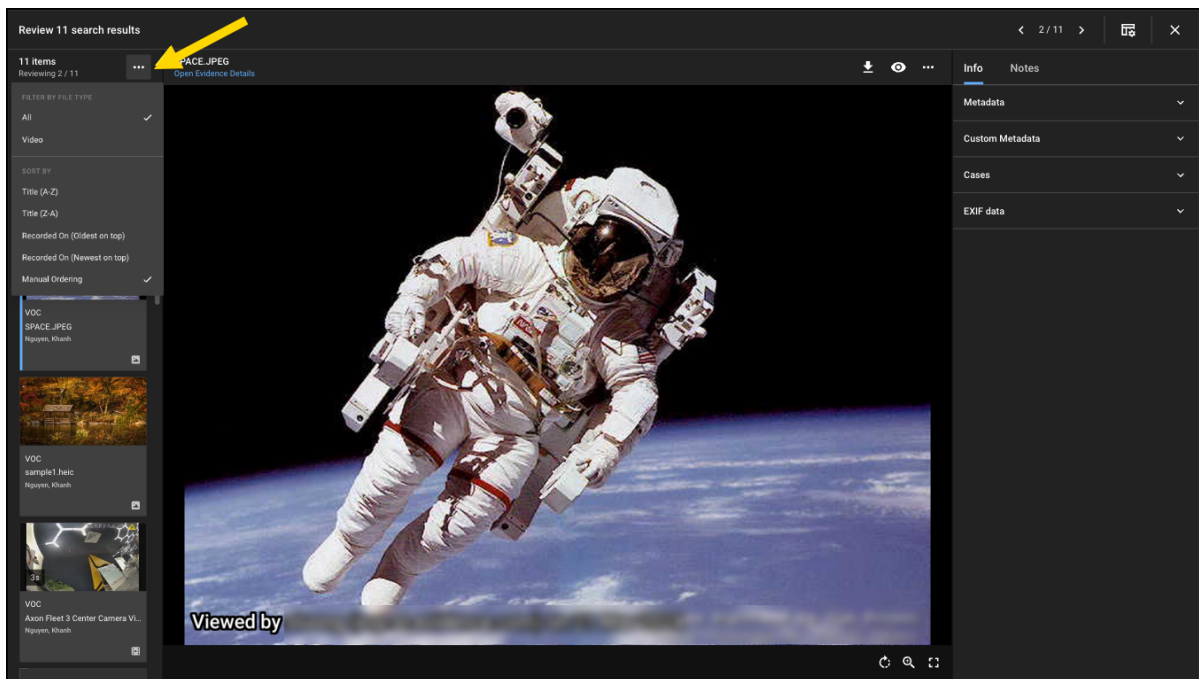
- Move to the top
- Move up
- Move down

- Move to the bottom



For more sorting options, select **Content list actions (...)** at the top of the left panel to:

- **Filter by File Type** - All, or video.
- **Sort by** - Title (A-Z), (Title Z-A), Recorded on (Oldest on top), Recorded on (Newest on top), or Manually.



## Note

The order of the evidence list will be reset after you close Review Mode.

### From the Case evidence page

1. From your Axon Evidence account, go to one of the following tabs: **All Cases, My Cases, Shared Cases.**
2. Search for and open the case you wish to review.
3. Select the **Evidence** tab, and then choose one of the following options to access Review Mode 2.0:
  - a. **Review some of the Evidence from your search:** Select one or multiple pieces of evidence, and then select **Review**.
  - b. **Review all Evidence listed on the page:** Select **Review All On Page**. Alternatively, if you wish to review evidence in a folder, open the folder and select **Review Folder**.
  - c. Alternatively, if you wish to review evidence in a folder, open the folder and select **Review Folder**.

The screenshot shows the Axon Evidence web interface. At the top, there is a navigation bar with tabs: EVIDENCE, ALPR, RESPOND, CASES, INVENTORY, REPORTS, ADMIN, and HELP. The 'CASES' tab is active. Below the navigation bar, there is a header area with a 'BACK TO CASES' link and a 'Last updated: 03/21/2024 02:50 by Luong, Stephanie (sluong)' notification. The main content area is divided into sections. The first section is 'PRIMARY CASE ID' with 'VOC' and 'SUMMARY' tabs, and 'EVIDENCE (11)' is selected. There are links for 'EXPORT AUDIT LOG', 'ADD EVIDENCE', and a menu icon. Below this is the 'Pinned Evidence' section with '2 items' and a 'REVIEW' link. It shows two evidence items: 'SPACE.JPEG' (Owner: Nguyen, Khanh, (knguyen), Recorded on: 03/17/2024 23:30) and 'Axon Fleet 3 Front Camera Video 2...' (Owner: Nguyen, Khanh, (knguyen), Recorded on: 12/12/2023 19:26). Both items have an 'Active' status. Below the pinned evidence is the 'Case Evidence' section with '11 results' and a 'REVIEW ALL ON PAGE' button highlighted in yellow. There is also an 'ADD EVIDENCE' link and a menu icon. At the bottom, there is a 'New Folder' button and a 'Fleet videos' folder containing 1 item.

# Redaction

## Updated AI models for Redaction Assistants

New AI models are being released for faces, license plates, and screen assistant within Redaction Studio. These updates include:

- A shift from MDT to screens — the MDT model can identify additional objects, including MDTs, Monitors, TVs, and more.
- Improved object identification

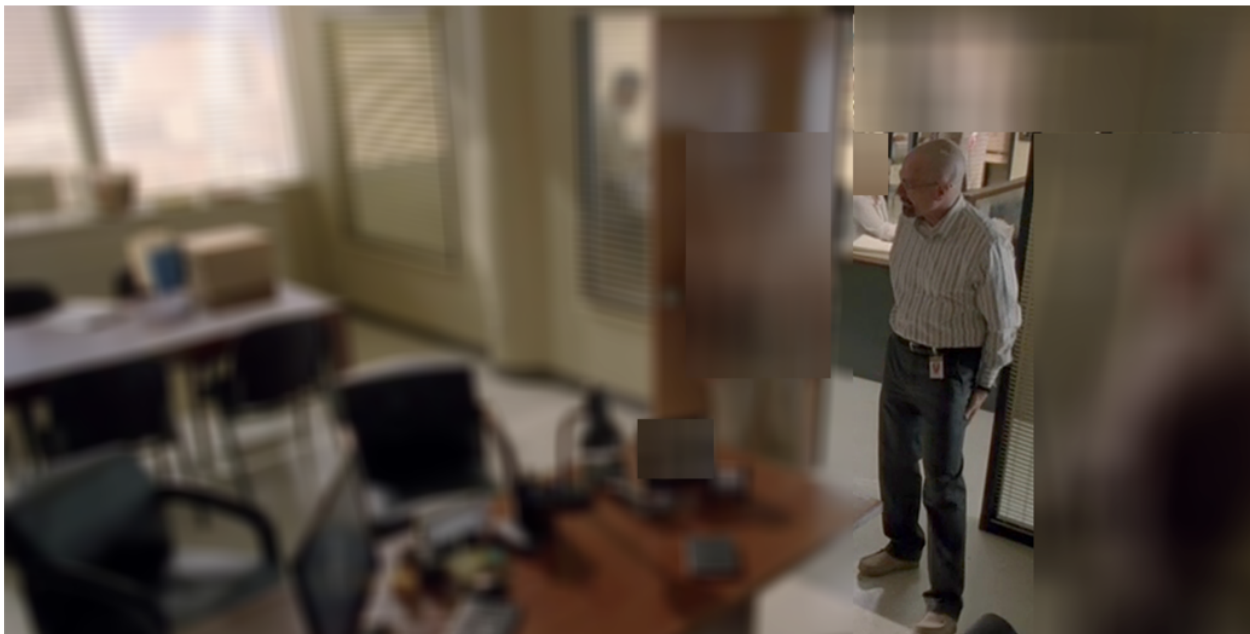
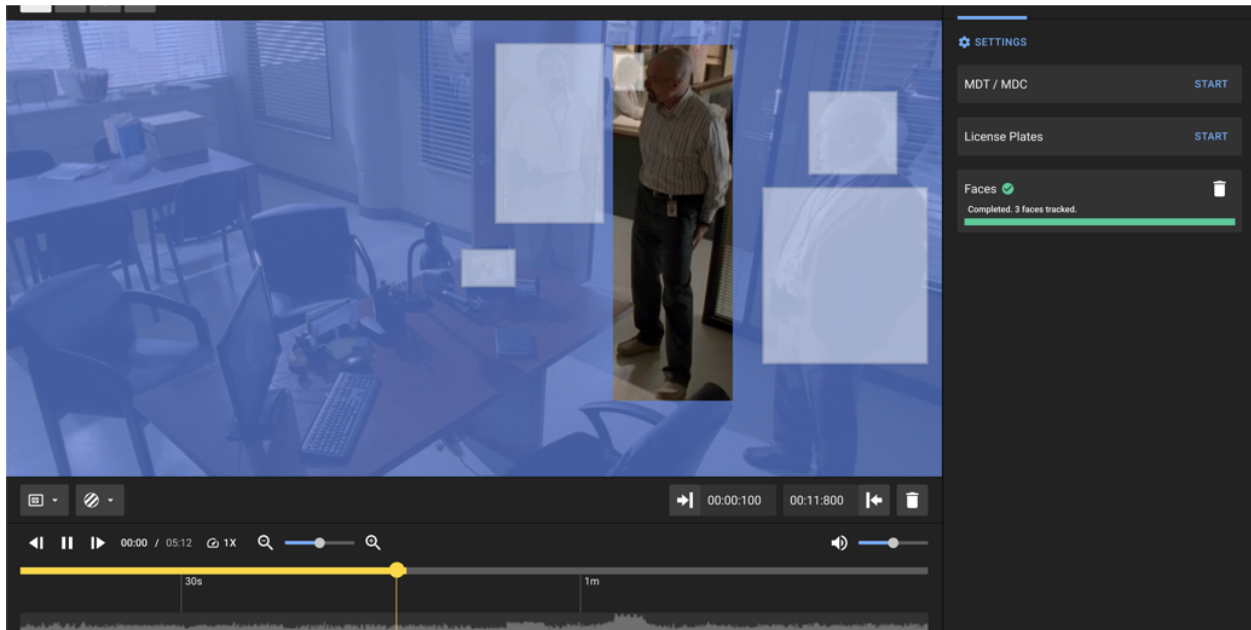
**New** | **UI/Accessibility** | **Federal**

## Inverted redaction mask in Redaction Studio

Inverted Mask is a new mask type that enables users to convert normal masks (masks that redact the area under the mask rectangle) into inverted masks (redact the area outside of the mask rectangle).

At the property bar of a manual mask, object tracker, or Redaction Assistant AI mask, users can change the mask's property to turn it from a normal redaction mask to inverted mask. When a user manually adds a mask or AI adds a mask, the user can select

**Inverted Mask.** The drawn area is reverted to cover the whole screen but reveals the area that the user drew.



When an inverted mask is applied, the user then adds other masks and applies different levels of blur. The bottom image shows the extracted output.

**New** | **UI/Accessibility** | **Federal**

## Third-Party Video Support

The March release has several enhancements for third-party video playback support:

- We've introduced playback support for Orion's .media formats and Panasonic's .rw2 digital camera still image files
- Expanded coverage for DepotView .dvt, Kroger .kvf, Gentect .g64x, and ExacQvision .exe format variants
- Enhanced file association compatibility between Verint exports in .lwx and .exe formats
- Refined management of Ocularis audio data, Avigilon .ave video, Cathexis Carbon Archive .car playback synchronization, and GTL v.22 audio formats.

If you encounter a video file format in which playback is not yet supported by Axon Evidence with Axon Third-Party Video Support, email [support@axon.com](mailto:support@axon.com) and provide details about the unsupported format.

## Axon Evidence Upload XT

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Upload XT v2.8.0, the final release in the 2.7x evaluation series, was released in February and is now available for download in MyAxon. Enhancements from v2.6.14 include more informative error messages on upload failures, retry failures directly within the app instead of having to re-add failed files, faster .zip file creation of folders before upload, case creation permissions enforcement, and recorded on date UTC offset corrections, and more. See the Axon Evidence February 2024 release notes for full details.

**Improvement** | **UI/Accessibility** | **Federal**

## Axon Academy

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10 New videos will be added to the Axon Academy catalog on March 29, 2024. With the exception of VR (available only to VR customers), all videos are free and available to all Axon customers in the U.S. A MyAxon account is required to access Axon Academy e-learning. MyAxon accounts are free to create. [Click here for information on creating an account.](#)

## Axon Performance

- Understanding PRVA Notifications (Frontline Supervisor End Users)
- Enabling and Configuring Priority Ranked Video Audit (PRVA) Notifications (Administrator)

- Understanding Keyword Weighting for PRVA Notifications (Frontline Supervisor End Users)
- Enabling Keyword Weighting for PRVA - Axon Performance (Administrator)
- How to Export High-Priority Videos Ranked by PRVA (Frontline Supervisor End Users)
- Enabling Exports of High-Priority Videos Ranked by PRVA (Administrator)

New | Federal

## Coming soon

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### Automatic account deactivation

Automatic account deactivation is coming soon, and allows agency administrators to specify an inactivity period ranging from 5 to 730 days. If a user doesn't sign-in to Axon (either through an application like View XL, Axon Capture, etc. or Axon Evidence in a browser) within the set timeframe, their account is automatically deactivated. To regain access, an administrator must reactivate the account before they can successfully sign-in to Axon again. Using Single-Sign On (SSO) is recognized as valid Axon account access. This feature allows agencies greater access control to Axon products and helps federal agencies in complying with the NIST SP 800-53, AC-2(3) control requirement.

New | Admin

### Third-party Video Support

- Adding JPEG2000 codec support for Avigilon Systems .ave exports
- Improved playback support for L3 Mobile Vision .qbx files, and Bosch .avr files

Improvement

### Partner API updates

#### Rate limiting for API client token creation

Starting April 2024, Axon will begin a phased reduction of the rate limit for [API client token creation](#) in order to optimize performance and ensure system stability.

To ensure uninterrupted access to our services, make sure your clients are properly caching and reusing access tokens, and only renew as needed. Caching your tokens will ensure you are not impacted by rate limit changes. Clients should also be configured to handle 429 requests, including respecting the Retry-After header.

Improvement | Admin

## Redaction: Reason activity report

Soon, an agency admin will be able to enable “Redaction Reasons”, which allows a user to select from a list of default options to clarify why a redaction mask was added. These results are available to download once the evidence is extracted from Redaction Studio. This is an optional task that can be helpful for agencies that need to provide clarifications for why each mask is added in redacted videos.

# Cameras and sensors

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## Axon Body 4

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### Firmware update version v1.2408

On March 18th Axon begins a phased roll-out of firmware v1.2408 for Axon Body 4. The phased roll-out spans three weeks.

This update includes the following fixes and improvements:

- Improved Watch Me connection handling.
- General bug fixes and improvements.

Improvement | Federal

## Axon Body 3

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### Firmware update version 1.29

Axon begins the phased rollout of the Axon Body 3 operating system v1.29 starting with early access devices on March 18. This phased rollout is expected to span three weeks, with general availability targeting April 8.

This update includes the following fixes and improvements:

- **Improved Recording Stability** - This firmware update includes enhancements to improve the overall recording stability on Axon Body 3.
- General bug fixes and improvements.

Improvement | Federal

# Axon Fleet

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## Note

All MDCs running Axon Fleet Dashboard MUST update as soon as possible or login will not be functional once Axon deprecates the legacy login experience. To confirm Dashboard is compatible by this date, open the Dashboard application, and in the menu at the top left corner, ensure it is v1.2.3529 or later. If running a previous version, please uninstall the current Fleet Dashboard on the PC, navigate to your agency's Axon Evidence domain → Help → "Download Axon Fleet Dashboard" and install the latest Dashboard application.

## Firmware update v2.2407

Starting in mid-March 2024, Axon will begin a phased deployment of firmware update version v2.2407 for the Axon Fleet 3 system.

Fleet Improvements:

- Regular bug fixes and system stability improvements
- Axon Body 4 auto-connectivity improvements - Ensures Axon Body 4 more reliably connects to Fleet 3 when the officer comes back in range.
- Improvements to ALPR read/hit processing - Resolved rare situations where ALPR data was slow to make Axon Evidence.

The phased deployment will take approximately one month. You can view the current firmware version for the Fleet 3 system in the Fleet Dashboard application by navigating to the Settings page where it is listed in the System section.

Improvement | Federal

## Axon ALPR

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### Configurable alerting

With the new Configurable Alerting feature Fleet 3 ALPR organizations have the ability to configure ALPR hotlist alerting to:

- Only send alerts to defined list of individuals via email
- Alert in all vehicles as well as alert a defined list of individuals via email
- Alert in a defined list of vehicles as well as alert a defined list of individuals via email

Users also now have the ability to delete a hotlist.

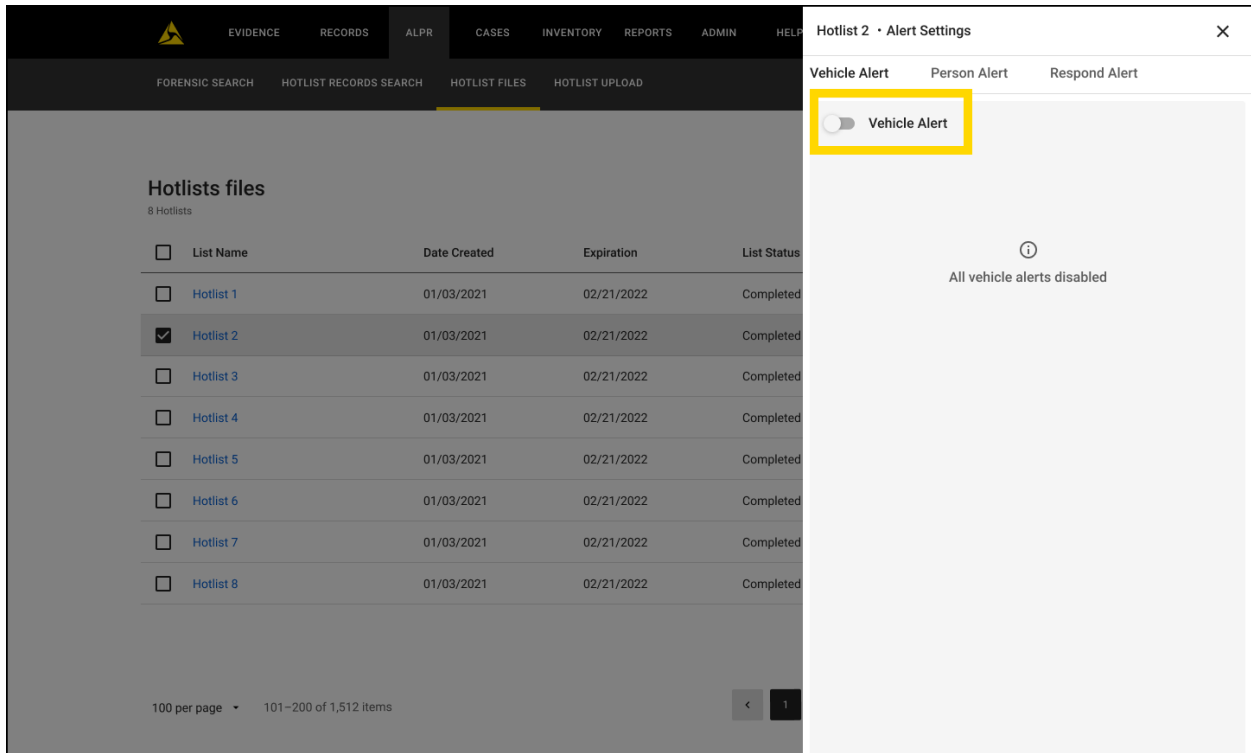
Improvement | UI/Accessibility | Federal

### Alert Settings

To disable vehicle alerts go to **ALPR > HOTLIST FILES**, then click on the **ALERT SETTINGS** icon next to the hotlist you wish to disable alerts for. Then use the toggle button to disable all vehicle alerts for that hotlist.

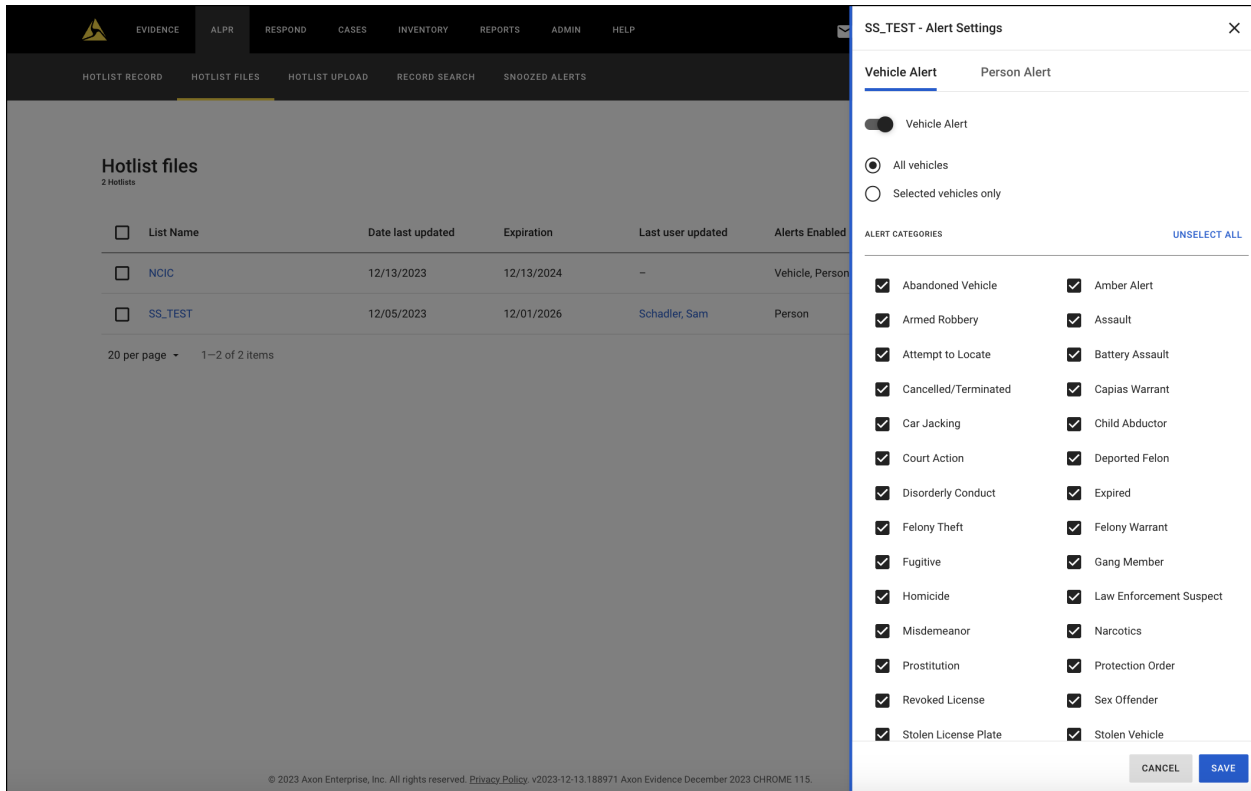
The screenshot shows the 'Hotlists files' page in the Axon ALPR system. The page has a dark navigation bar at the top with tabs for EVIDENCE, RECORDS, ALPR, CASES, INVENTORY, REPORTS, ADMIN, and HELP. Below this is a secondary navigation bar with options for FORENSIC SEARCH, HOTLIST RECORDS SEARCH, HOTLIST FILES (which is highlighted), and HOTLIST UPLOAD. The main content area is titled 'Hotlists files' and contains a table with 8 hotlists. Each row in the table includes a checkbox, the hotlist name, the date last updated, the expiration date, and the alerts enabled. A gear icon labeled 'ALERT SETTINGS' is present at the end of each row. The 'ALERT SETTINGS' icon for 'Hotlist 2' is highlighted with a yellow box. At the bottom of the page, there is a pagination control showing '100 per page' and a page number '1' out of 9.

<input type="checkbox"/>	List Name	Date last updated	Expiration	Alerts Enabled	
<input type="checkbox"/>	Hotlist 1 (NCIC)	01/03/2021	02/21/2022	Vehicle, Person, Respond	<a href="#">ALERT SETTINGS</a>
<input checked="" type="checkbox"/>	Hotlist 2	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input checked="" type="checkbox"/>	Hotlist 3	01/03/2021	02/21/2022	Vehicle	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 4 <span style="color: red;">▲ Updated with errors</span>	01/03/2021	02/21/2022	None	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 5	01/03/2021	02/21/2022	None	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 6	01/03/2021	02/21/2022	Vehicle, Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 7	01/03/2021	02/21/2022	Person	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 8	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>



### Vehicle Alerts Enabled

All vehicles will be enabled for alerts initially and all enabled categories will be active for alerting in vehicles.



To enable alerting in certain vehicles, click the radio button next to **“Selected vehicles only.”** Then select the vehicles you would like the hotlist to alert in by clicking the plus icon next to the vehicle name. Remove a vehicle by clicking the minus icon. Scroll down to configure the alerts categories.

The screenshot shows the 'Hotlist files' table with the following data:

List Name	Date last updated	Expiration	Last user
NCIC	12/11/2023	12/11/2024	-
SS_TEST	12/05/2023	12/01/2026	Schadler,

The 'NCIC - Alert Settings' modal is open, showing the 'Vehicle Alert' section. The 'Selected vehicles only' radio button is selected and highlighted with a yellow box. Below it, there are sections for 'VEHICLES ALERTED', 'VEHICLES NOT ALERTED', and 'ALERT CATEGORIES'. The 'ALERT CATEGORIES' section has the following checked items:

- CPIC Data Records
- Gang or Suspected Terrorist

Check the boxes next to the alert categories you wish to alert for. To remove a category, click the box to remove the checkmark. Click **SAVE** to save all changes.

The screenshot shows the 'NCIC - Alert Settings' modal with the following checked items in the 'ALERT CATEGORIES' section:

- CPIC Data Records
- Gang or Suspected Terrorist
- Missing Person
- Protection Order
- Protective Interest
- Sex Offender
- Stolen Plate
- Stolen Vehicle
- Supervised Release
- Violent Person
- Warrants

## Person Alerts

Admin may also choose to alert a specific person or user group by toggling on the **Person Alert** button. Add people or user groups by typing the name into the **SEARCH PEOPLE** box. Configure the alert categories you wish this person or user group to be alerted for. Click **SAVE** when done.

No persons will be active for alerting by default and no categories will be active for alerting persons by default.

The screenshot displays the Axon Evidence interface. On the left, the 'Hotlist files' section shows a table with two entries:

List Name	Date last updated	Expiration	Last user
NCIC	12/11/2023	12/11/2024	-
SS_TEST	12/05/2023	12/01/2026	Schadler

On the right, the 'NCIC - Alert Settings' modal is open, with the 'Person Alert' tab selected. The 'Person Alert' toggle is turned on. Below it, the 'SEARCH PEOPLE' field is highlighted with a yellow box. The 'ALERT CATEGORIES' section lists the following categories, all of which are checked:

- CPIC Data Records
- Missing Person
- Protective Interest
- Stolen Plate
- Supervised Release
- Gang or Suspected Terrorist
- Protection Order
- Sex Offender
- Stolen Vehicle
- Violent Person

At the bottom of the modal, there are 'CANCEL' and 'SAVE' buttons.

To delete specific users or user groups that no longer need to be alerted, click the X icon next to the person or user group you wish to delete.

## SS\_TEST - Alert Settings ✕

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**Vehicle Alert**      **Person Alert**

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Person Alert


Alert people by name or group ⓘ

SEARCH PEOPLE

Person, Cory	✕
Person, Matt	✕
Person, Chris	✕
Person, Jesse	✕

### Alert Email Notification

When a license plate of interest has been detected, all users on the alert list will receive the following email with details specific to their role and agency:

 | Springfield Police Department

## ALPR Hotlist ALERT

Hello **Henry Garcia** (Badge ID: 1234),

A license plate of interest has been detected by your agency's ALPR system and may require your attention.

[CLICK HERE TO VIEW ALERT DETAILS](#)

Thank you,  
The Axon Team

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**Security Notice:** Axon will not send you emails that request your username, password, security questions, or any other sensitive information. If you receive an email requesting information, it is most likely an attempt to gain access to your account. Furthermore, please verify that any hyperlinks in the message above begin with the proper URL. Please forward emails that appear suspicious to [help@evidence.com](mailto:help@evidence.com).

## Hotlist Management

To delete hotlists, click on **ALPR > HOTLIST FILES**

**Hotlists files** DELETE  
8 Hotlists

<input type="checkbox"/>	List Name	Date last updated	Expiration	Last user updated	Alerts Enabled	
<input type="checkbox"/>	Hotlist 1 (NCIC)	01/03/2021	02/21/2022	[User]	Vehicle, Person, Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 2	01/03/2021	02/21/2022	[User]	Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 3	01/03/2021	02/21/2022	[User]	Vehicle	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 4 <span style="color: red;">▲ Updated with errors</span>	01/03/2021	02/21/2022	[User]	None	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 5	01/03/2021	02/21/2022	[User]	None	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 6	01/03/2021	02/21/2022	[User]	Vehicle, Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 7	01/03/2021	02/21/2022	[User]	Person	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 8	01/03/2021	02/21/2022	[User]	Respond	<a href="#">ALERT SETTINGS</a>

100 per page 101-200 of 1,512 items

Click the box to the left of the hotlist(s) you wish to delete. Then select the blue **DELETE** button.

**Hotlists files** DELETE  
8 Hotlists

<input type="checkbox"/>	List Name	Date last updated	Expiration	Alerts Enabled	
<input type="checkbox"/>	Hotlist 1 (NCIC)	01/03/2021	02/21/2022	Vehicle, Person, Respond	<a href="#">ALERT SETTINGS</a>
<input checked="" type="checkbox"/>	Hotlist 2	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input checked="" type="checkbox"/>	Hotlist 3	01/03/2021	02/21/2022	Vehicle	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 4 <span style="color: red;">▲ Updated with errors</span>	01/03/2021	02/21/2022	None	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 5	01/03/2021	02/21/2022	None	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 6	01/03/2021	02/21/2022	Vehicle, Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 7	01/03/2021	02/21/2022	Person	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 8	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>

100 per page 101-200 of 1,512 items

To confirm hotlist deletion click **DELETE** in the confirmation box.

The screenshot displays the 'Hotlists files' section of the Axon interface. The page header includes navigation tabs: FORENSIC SEARCH, HOTLIST RECORDS SEARCH, HOTLIST FILES (selected), and HOTLIST UPLOAD. The main content area shows a table of 8 hotlists. The table columns are List Name, Date last updated, Expiration, Alerts Enabled, and a gear icon for ALERT SETTINGS. Hotlist 2 and Hotlist 3 are selected with checkboxes. A confirmation dialog titled 'Delete Hotlists' is overlaid on the table, asking 'Are you sure you want to delete these hotlists?'. The dialog has a 'CANCEL' button and a red 'DELETE' button highlighted with a yellow border. At the bottom of the page, there is a pagination control showing '100 per page' and '101-200 of 1,512 items'.

<input type="checkbox"/>	List Name	Date last updated	Expiration	Alerts Enabled	
<input type="checkbox"/>	Hotlist 1	01/03/2021	02/21/2022	Vehicle, Person, Respond	<a href="#">ALERT SETTINGS</a>
<input checked="" type="checkbox"/>	Hotlist 2	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input checked="" type="checkbox"/>	Hotlist 3	01/03/2021	02/21/2022	Vehicle	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 4 <span style="color: red;">▲ Updated with errors</span>	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 5 (NCIC)	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 6	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 7	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 8	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>

## Note

For agencies using NCIC list, users cannot delete NCIC hotlist files. User will be met with error dialogue.

The screenshot shows the 'Hotlists files' section in the Axon ALPR interface. A modal dialog is open over 'Hotlist 4' with the message 'NCIC Hotlist' and 'NCIC hotlists cannot be deleted'. The table lists 8 hotlists with columns for List Name, Date last updated, Expiration, Alerts Enabled, and Alert Settings.

<input type="checkbox"/>	List Name	Date last updated	Expiration	Alerts Enabled	
<input type="checkbox"/>	Hotlist 1	01/03/2021	02/21/2022	Vehicle, Person, Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 2	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 3	01/03/2021	02/21/2022	Vehicle	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 4 <span style="color: red;">▲ Updated with errors</span>	01/03/2021	02/21/2022	Vehicle	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 5 (NCIC)	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 6	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 7	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 8	01/03/2021	02/21/2022	Respond	<a href="#">ALERT SETTINGS</a>

100 per page 101-200 of 1,512 items

## Status Indicators

In order to view hotlist upload status and history, or access error reports for user hotlists, click **ALPR > HOTLIST FILES**, and then view the status report next to the hotlist of interest. Users will see 3 types of hotlist status:

- Pending
- Failed

- Completed with errors

<input type="checkbox"/>	List Name	Date last updated	Expiration	Last user updated	Alerts Enabled	
<input type="checkbox"/>	Hotlist 1 (NCIC)	01/03/2021	02/21/2022	[blurred]	Vehicle, Person, Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 2	01/03/2021	02/21/2022	[blurred]	Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 3	01/03/2021	02/21/2022	[blurred]	Vehicle	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 4 <span style="color: red;">▲ Completed with errors</span>	01/03/2021	02/21/2022	[blurred]	None	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 5 <span style="color: red;">● Failed</span>	01/03/2021	02/21/2022	[blurred]	None	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 6 <span style="color: gray;">... Pending</span>	01/03/2021	02/21/2022	[blurred]	Vehicle, Respond	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 7	01/03/2021	02/21/2022	[blurred]	Person	<a href="#">ALERT SETTINGS</a>
<input type="checkbox"/>	Hotlist 8	01/03/2021	02/21/2022	[blurred]	Respond	<a href="#">ALERT SETTINGS</a>

100 per page | 101 - 200 of 1,512 items

## Hotlist Details

To view update history for a selected hotlist, click **ALPR > HOTLIST FILES**, and then select the hotlist file of interest. The user may now view a history of updates specific to hotlist they selected.

ID	Date Uploaded	List Status	Log file
06201525-d2f9-4439-8c19-0326a3b5a748	01/03/2021	Completed with Errors	<a href="#">Error Report</a>
2254fd7a-e44f-428e-85f0-a34413cec3c8	01/03/2021	Completed with Errors	<a href="#">Error Report</a>
06201525-d2f9-4439-8c19-0326a3b5a748	01/03/2021	Completed	
2254fd7a-e44f-428e-85f0-a34413cec3c8	01/03/2021	Completed	
eb43d919-655a-4baf-a444-0523c89305ab	01/03/2021	Completed with Errors	<a href="#">Error Report</a>
e7d4d330-533d-49a8-a728-1f371b66fb1e...	01/03/2021	Completed	
5bc3689b-5598-4b40-bfe9-06ceacf55d1...	01/03/2021	Completed with Errors	<a href="#">Error Report</a>
38c2548b-0e82-4a96-bf23-6ef21ab2a1ea...	01/03/2021	Completed with Errors	<a href="#">Error Report</a>

20 per page | 1 - 20 of 52 items

# Axon Interview

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1. The Axon Interview Release, initially scheduled for the end of March, will now be postponed by three weeks due to two Hotfix releases in January and February, along with a high-priority feature request in the current release. We plan to roll this out to a subset of customers on April 19th, with general availability on May 3rd. This is a one-time delay, and the normal end-of-quarter release schedule will resume in June.
2. We discovered an issue where Axon Interview may become unstable if the Portable Kit enters Sleep mode. This issue occurs despite Sleep/Hibernate modes being disabled by default in Axon's factory release; some customers have this mode enabled when re-installing their own OS image and/or based on their agency specific setting. To mitigate this, ensure the following:
  - a. Disable Windows setting for Sleep/ Hibernate mode for all power profiles on your Portable Kits and any Touch Panels/PCs running Interview Server application.
  - b. Ensure that no other App is forcing the system to go to sleep.
  - c. If you detect that kit has gone into Sleep/Hibernate mode, restart Windows to restore normal functionality.
3. User Roles and Permissions for "Evidence Sync" have been used for permissions to Axon Interview in the past. We've renamed this permission to "Evidence Sync and Axon Interview" to reflect the actual behavior. There will be a separate permission for Axon Interview in the future, at which time this permission will be renamed back to "Evidence Sync". We'll provide a software update in the future that will check for sleep mode and/or other recovery options in such cases.

Improvement | UI/Accessibility

## Coming soon

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### Axon Fleet

#### Fleet Dashboard for Android v1.2407.0004

This release to Google Play is slated for early April, and will include the following:

- Background ALPR Notifications (Android)
  - Get background notifications for ALPR hits, with direct access to ALPR details from your device's notification tray.

- Regular bug fixes and system stability improvements.

## Improvement

# TASER energy weapons

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## TASER

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### Granular TASER Administration Permissions

The TASER Administration permission allows a user to search for, reassign, change metadata (e.g. Home, Status, Name), and change the settings for all agency TASER weapons. This permission is now split into three separate options so that roles can be tailored to the needs of certain teams without providing permission outside of their remit.

Permission	Definition
Edit TASER Settings	Allows a user to change the settings for all agency TASER weapons
Change TASER device metadata	Allows a user to change TASER device metadata, including status, name, and home. Devices include handles, batteries, cartridges, magazines, and docks.
Change TASER device assignment	Allows a user to change TASER device assignee. Devices include handles, batteries, cartridges, and magazines.

By default, the new permissions are enabled for every role which currently has the existing TASER Administration permission enabled. No action is required unless you wish to use these new options.

**New** | **Admin** | **Federal**

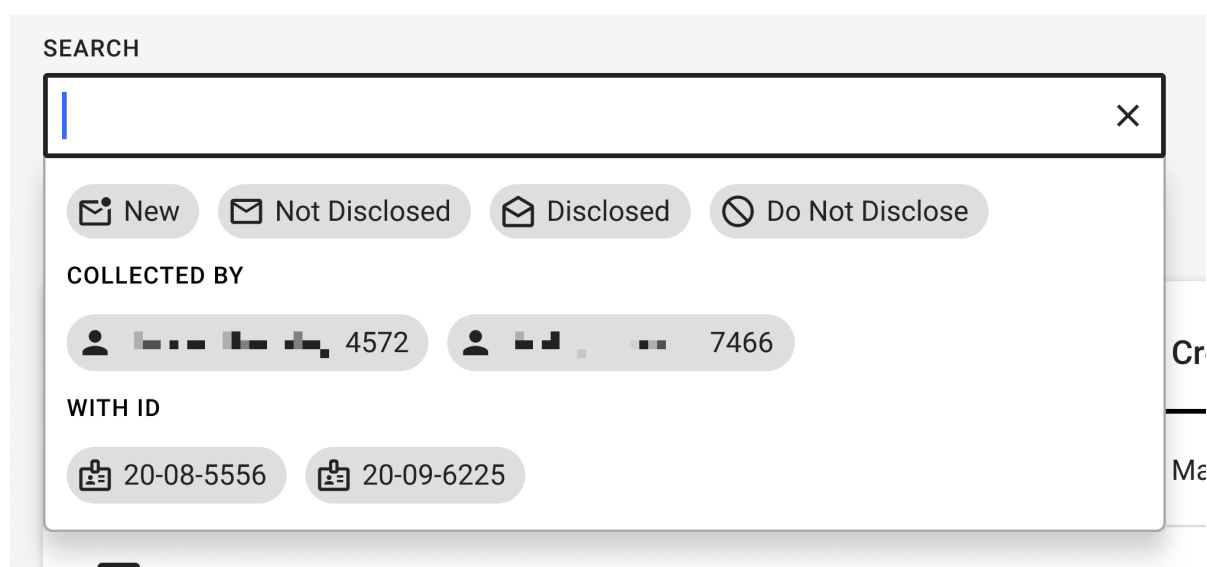
# Axon Justice

## Quick filters

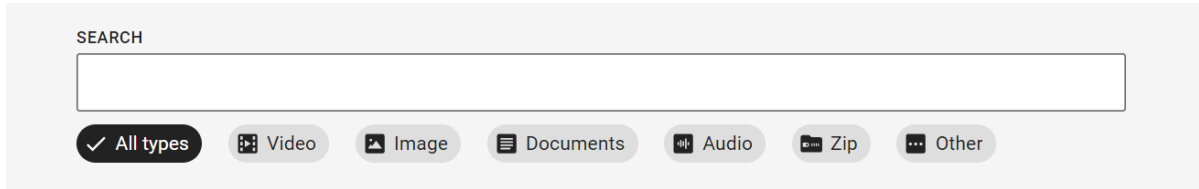
New filters are available in beta within Axon Justice. These filters help you navigate through large volumes of evidence with ease and precision. To access the beta feature, contact your Axon Representative to coordinate sign up for your agency.

The available filters are as follows:

- **New** - This solution makes it easy for end-users to filter by new evidence in a case that has not yet been viewed. When opening the search input, they can select the new filter and the results are applied immediately.
- **Disclosure** - Filter by disclosed, not disclosed, or do not disclose status to identify what was disclosed or wasn't disclosed. When end-users filter by disclosed, not disclosed, or do not disclosed, they only see the related evidence filtered in the evidence table.
- **Collected By** - Filter evidence by the Collected By field in a case, so end users can see which evidence was collected by whom. Once a user clicks the search input, a drop down allows them to see the filter for each user that collected the evidence. End-users can then select each "collected by" user to apply the filter.
- **With ID** - Filter evidence by the ID field in a case. If evidence has an ID, then end-users can filter by each different ID.

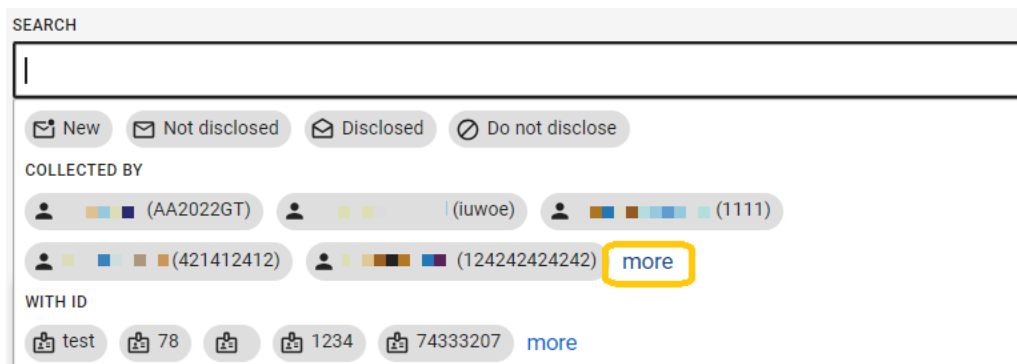


- **File Types** - The file type filters are always visible. Filtering evidence by the type of file within the case filters all evidence

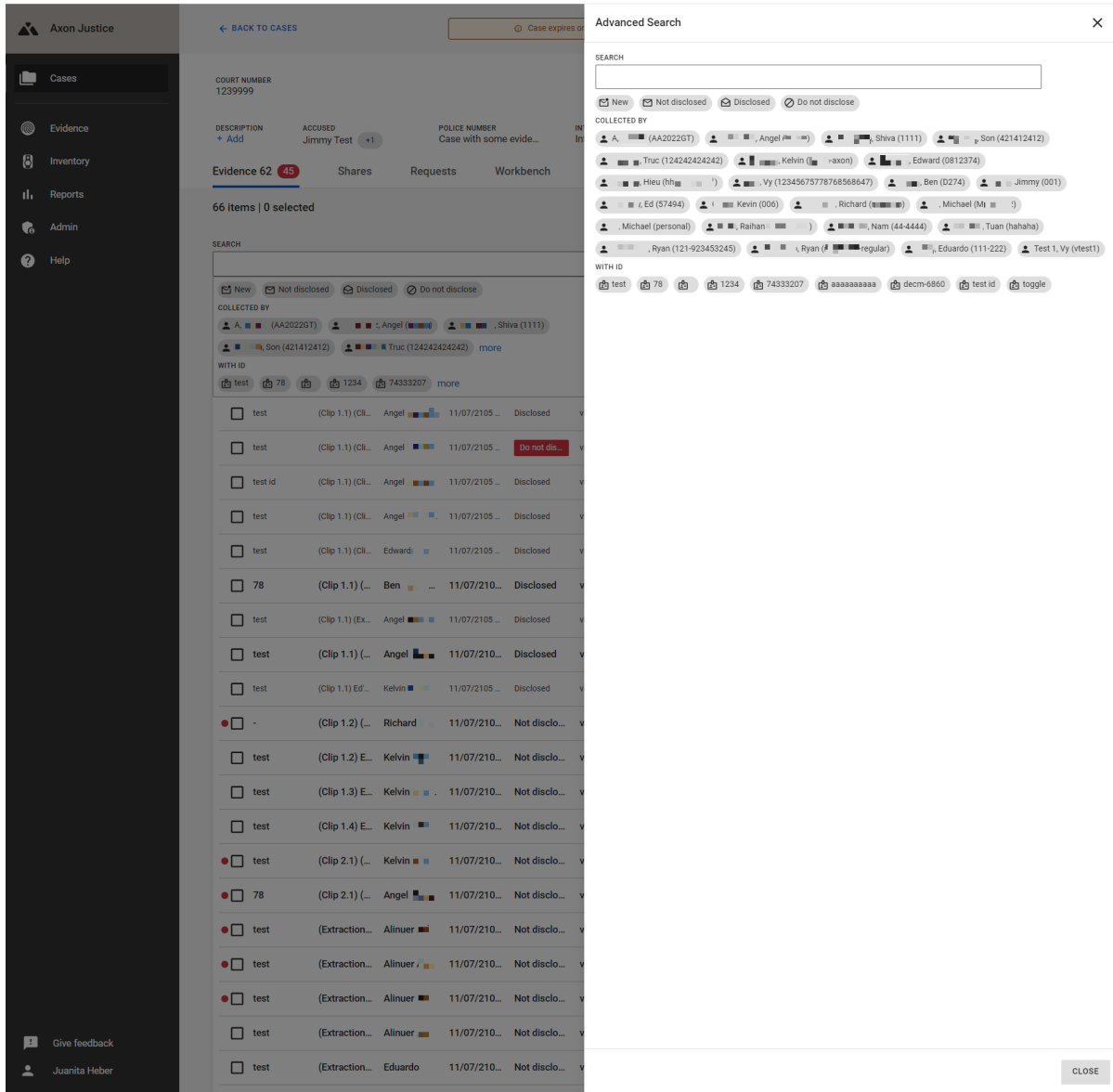


These filters also allow Justice end-users to do the following:

- Clearly see all available filters and see which filters are applied
- View the filtered evidence in list or gallery view
- See how many pieces of evidence is available in a case after applying filters
- Click **more** to view all available filters for large data sets



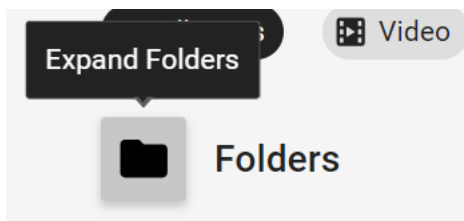
- Expanded view after selecting **more**:

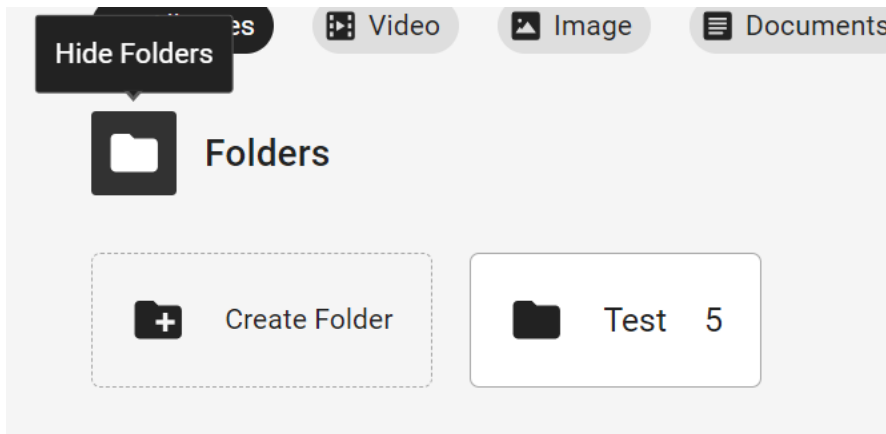


New | UI/Accessibility | Federal

## New folder interaction

Show or collapse the folder section in the case.

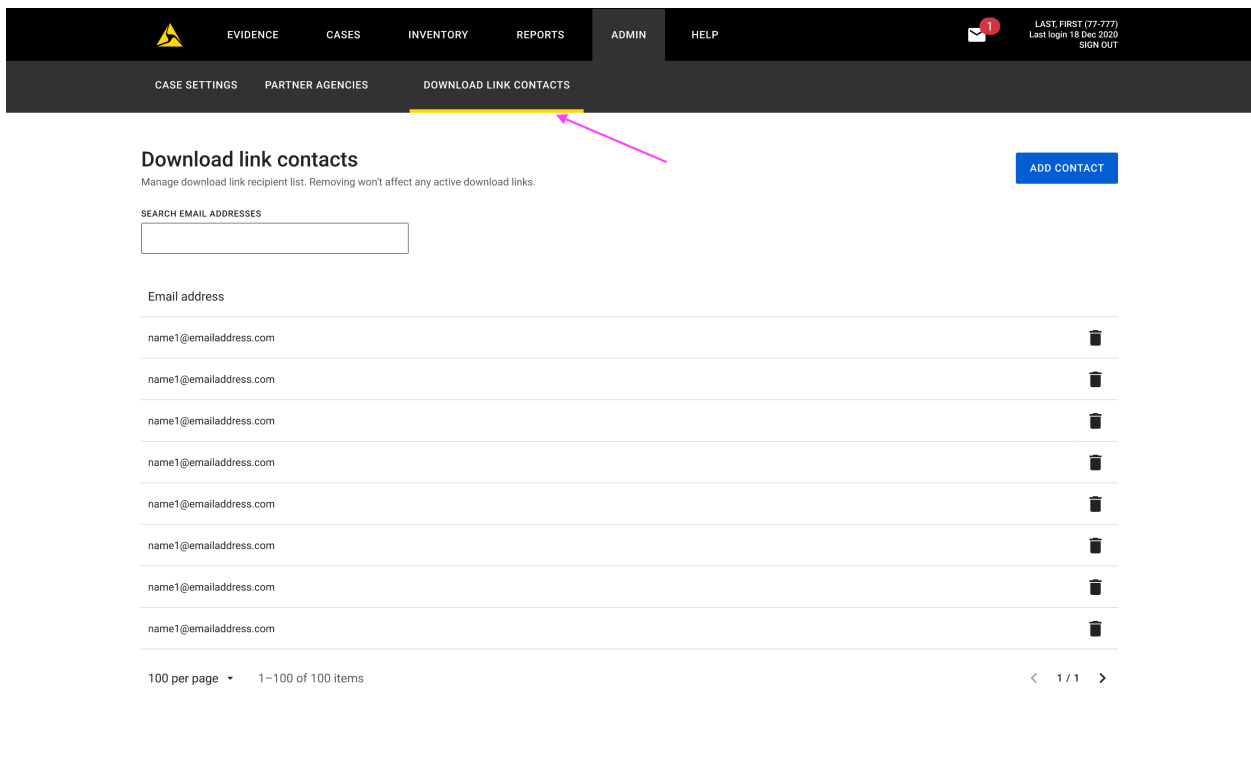




New | UI/Accessibility | Federal

## Managing download link contacts

Axon Justice users can now manage download link contacts within the admin panel. Users with permission can now add and remove contacts that will be managed when sharing cases.



Once a contact is added, users can select from the list when sharing a case via a download link.

The screenshot shows a 'Select Recipient' dialog box with a close button (X) in the top right corner. At the top, there are two radio buttons: 'Partner share' (unselected) and 'Download Link' (selected). Below this is a 'RECIPIENT' section with a search bar containing '@gmail.com' and a magnifying glass icon. A list of contacts is displayed below the search bar, with the first contact '@gmail.com' checked with a checkmark. Other contacts include '@publicdhs.net' and 'add "kg"'. Below the list is a 'DURATION' dropdown menu set to '90 days'. Underneath is a 'Police Evidence Attachments' section with three checkboxes: 'Table of contents' (unchecked), 'Police Audit Trail' (unchecked), and 'Transcription' (unchecked). At the bottom left, it says '86 items selected' and at the bottom right is a blue 'SHARE' button.

Users can save contacts from the sharing screen or the admin panel.

This screenshot shows the same 'Select Recipient' dialog box, but with the 'Save as future contact' checkbox checked. The search bar now contains 'name@gmail.com'. To the right of the checkbox is a blue link that says 'EDIT CONTACTS'. Below the search bar is a 'MESSAGE' text area. The 'DURATION' dropdown is still set to '90 days'. The 'Police Evidence Attachments' section remains the same with all checkboxes unchecked. At the bottom left, it says '86 items selected' and at the bottom right is a blue 'SHARE' button.

**New** | **Admin** | **UI/Accessibility** | **Federal**

## Axon Academy

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10 New videos will be added to the Axon Academy catalog on March 29, 2024. With the exception of VR (available only to VR customers), all videos are free and available to all Axon customers in the U.S. A MyAxon account is required to access Axon Academy e-learning. MyAxon accounts are free to create. [Click here for information on creating an account.](#)

### Axon Justice

- Using a Default Sharing Recipient for Cases (End Users)
- Configuring and Enabling the Default Sharing Recipient (Admin)
- How to Configure Trusted Upload Users (Admin)
- Guide to collecting and reviewing evidence with Trusted Upload (End User)

**New** | **Federal**

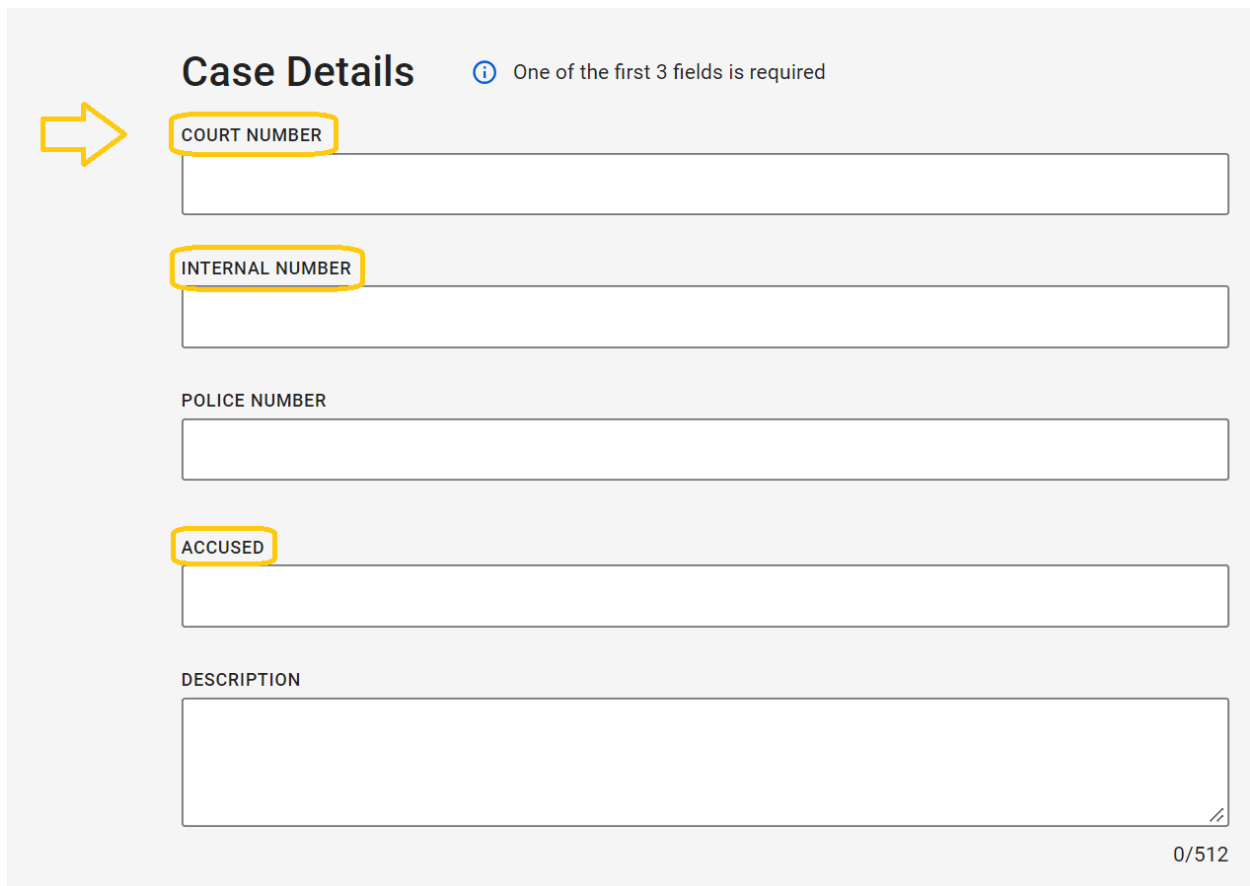
## Coming soon

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### New case creation fields

Axon Justice end-users will be able to create a case with multiple options including 'Court Number', 'Police Number' or 'Internal Number'. One of these fields is required in order to create a case. All other fields are optional to enter information and any information that is

entered will be populated in the case details when the case is created. Please note that 'Case ID' has been renamed to 'Police number' as it is referred to in Axon Justice.



**Case Details** ⓘ One of the first 3 fields is required

**COURT NUMBER**

**INTERNAL NUMBER**

POLICE NUMBER

**ACCUSED**

DESCRIPTION

0/512

Validations on the required field help identify duplicates or existing cases to view before creating a new case. For example, if you enter a number that has been already used in the system you are prompted to view the related case. Matches display a link redirecting to the case search results or case.

## Match found

### Case Details

ⓘ One of the first 3 fields is required

COURT NUMBER

ⓘ Case(s) with matching Court Number found: [View](#)  
test

INTERNAL NUMBER

POLICE NUMBER

ACCUSED

DESCRIPTION

  
0/512

The Accused field has been added to the case creation user experience to allow Justice end-users to create a case with accused name included. This field is also populated in the

case once the it's created to avoid having to do this later. The Accused field also has validations to search for possible matches.

## Case Details

 One of the first 3 fields is required

COURT NUMBER

INTERNAL NUMBER

POLICE NUMBER

ACCUSED

 Case(s) with matching Accused found:

[View](#)

Doe

DESCRIPTION

0/512

# Case search results

**Cases**  
12 results

All Cases    My Cases    Shared with me

SEARCH  
 X

Search by court number, police number, accused, and tags.

New    Active

<input type="checkbox"/>	Court Number	Police Number	Accused	Files	Last Received	Last Shared
<input type="checkbox"/>	22-1234CF10A	22-123456	Doe, Jane +1	112 <b>90</b>	Aug 8, 2022 4:06 PM	Aug 17, 2022 3:38 PM
<input type="checkbox"/>	23-123456CF10A	23-000113	Doe, Jane +2	51 <b>48</b>	Jan 17, 2023 10:10 AM	Jan 17, 2023 12:06 PM
<input type="checkbox"/>	CR-123456	22-000927	Doe, Jane +2	47 <b>27</b>	Sep 27, 2022 6:01 PM	Oct 3, 2022 10:43 PM
<input type="checkbox"/>	CR123456	22-000927	Doe, Jane +1	54 <b>47</b>	Oct 27, 2022 12:12 PM	Sep 27, 2022 1:46 PM
<input type="checkbox"/>	23-123456CF10A	23001215	Doe, Jane +1	11 <b>10</b>	Dec 18, 2023 9:29 AM	Never
<input type="checkbox"/>	23-TN76543	TNDAGC Fall Conference	Doe, Jane +2	41 <b>30</b>	Oct 19, 2023 12:30 PM	Never

New | UI/Accessibility | Federal

# Axon VR Training

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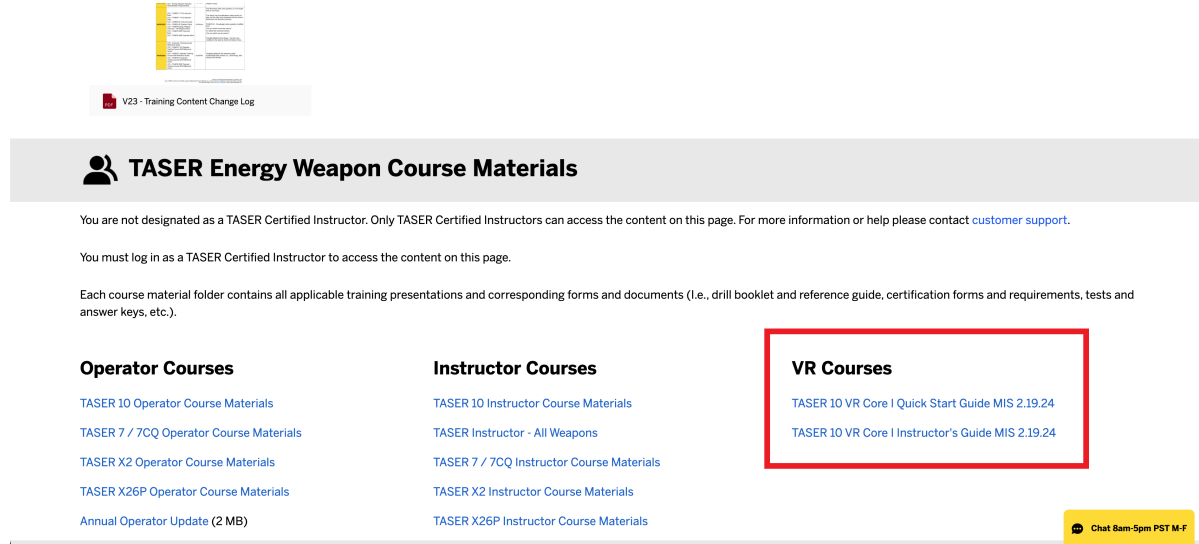
## Simulator Training Platform 2.0.3 / Community Engagement Training 1.2.0

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This update includes the following content and improvements:

- **New Language Support for French Canadian** - 12 Community Engagement Training topics, 6 Simulator Training exercises, and the newly released TASER 10 VR Core I are now available in French Canadian. You can view these training content in Canadian French by changing the system language in the headset to “Français”. A new user guide called “[Change headset language - VIVE Focus](#)” is available on MyAxon for specific instructions. The 12 Community Engagement Training modules in Canadian French include the following:
  - Alzheimer’s Disease
  - Autism I
  - Autism II
  - Domestic Violence
  - Officer in Crisis
  - Peer Intervention A: Noise Complaint
  - Peer Intervention B: Homelessness
  - Peer Intervention C: Traffic Control
  - Schizophrenia I
  - Suicidal Ideation
  - Veteran PTSD
  - Hard of Hearing
- **TASER 10 VR Core I** - In this new TASER VR Validation Course, MIS students need to demonstrate key TASER 10 operating skills in VR by successfully passing four range skill exercises. MIS instructors can find the validation course training resources

along other MIS instructor materials on the Operator/Instructor Course Material page on MyAxon.



V23 - Training Content Change Log

## TASER Energy Weapon Course Materials

You are not designated as a TASER Certified Instructor. Only TASER Certified Instructors can access the content on this page. For more information or help please contact [customer support](#).

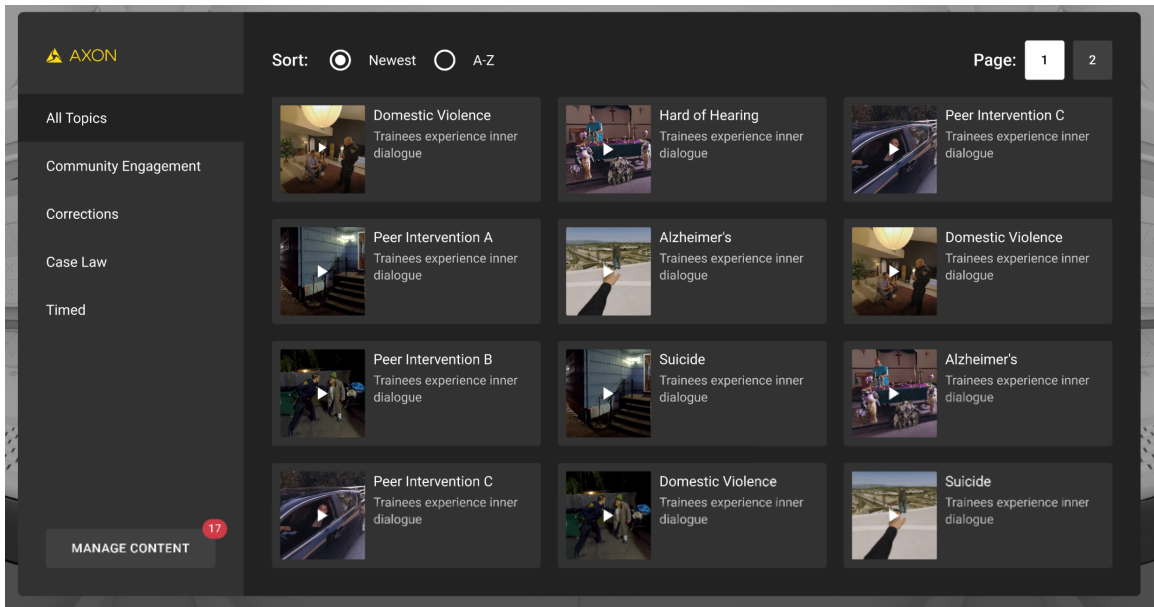
You must log in as a TASER Certified Instructor to access the content on this page.

Each course material folder contains all applicable training presentations and corresponding forms and documents (i.e., drill booklet and reference guide, certification forms and requirements, tests and answer keys, etc.).

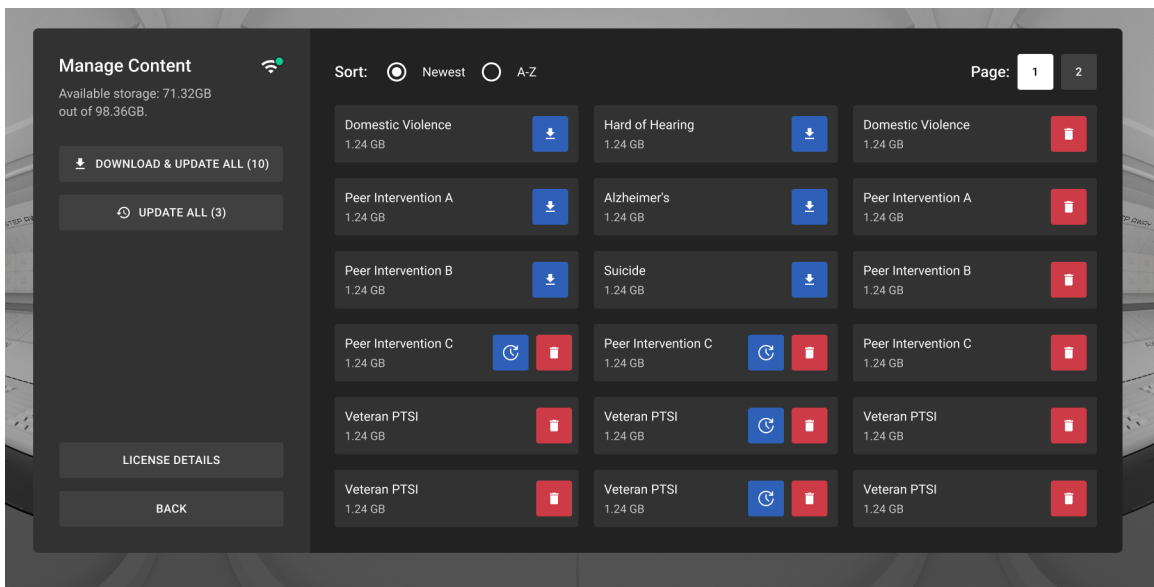
Operator Courses	Instructor Courses	VR Courses
<a href="#">TASER 10 Operator Course Materials</a>	<a href="#">TASER 10 Instructor Course Materials</a>	<a href="#">TASER 10 VR Core I Quick Start Guide MIS 2.19.24</a>
<a href="#">TASER 7 / 7CQ Operator Course Materials</a>	<a href="#">TASER Instructor - All Weapons</a>	<a href="#">TASER 10 VR Core I Instructor's Guide MIS 2.19.24</a>
<a href="#">TASER X2 Operator Course Materials</a>	<a href="#">TASER 7 / 7CQ Instructor Course Materials</a>	
<a href="#">TASER X26P Operator Course Materials</a>	<a href="#">TASER X2 Instructor Course Materials</a>	
<a href="#">Annual Operator Update (2 MB)</a>	<a href="#">TASER X26P Instructor Course Materials</a>	

Chat 8am-5pm PST M-F

- **New User Interface for Community Engagement Training** - With the new user interface, CET is more consistent with VR Simulator training application. It introduces a new tab that includes categories to find relevant training. These categories include the following:
  - All Topics
  - Community Engagement
  - Corrections
  - Case Law
  - Timed



○ **Manage Content** - Download, update, or delete CET trainings



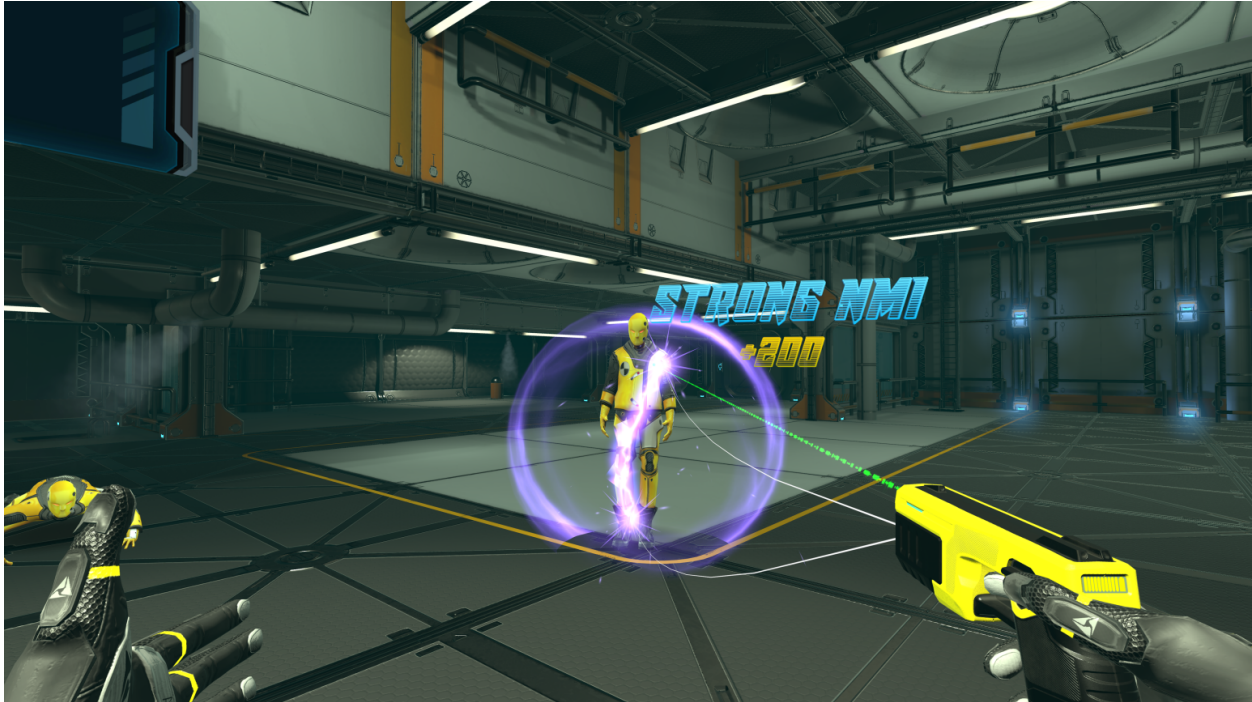
**New** | **Improvement** | **UI/Accessibility**

## Axon VR - Taser Arena

On March 26th, Axon VR will release TASER Arena, an immersive arcade-style VR experience exclusively for Axon VR customers. The experience will be available on HTC VIVE Focus 3 headsets that automatically update to include the new app once connected to Wi-Fi.

[VR Help Center Guides](#) are accessible on MyAxon. For any further questions or feedback, reach out to us at [vr@axon.com](mailto:vr@axon.com).

TASER Arena offers entertainment and education on the basics of TASER energy weapons, focusing on aspects like time, distance, and accuracy under stress. Equipped with the advanced TASER 7 and TASER 10 VR Controllers and compatible with VIVE Focus 3 Controllers, players find themselves in immersive scenarios that demand critical thinking and precision for survival.



New

# Corrections

## Device home as evidence metadata

Evidence users can now identify the device home (originating facility) for any piece of evidence from the Evidence Search page as both a search filter option and a custom metadata column.

Unlike law enforcement agency use cases, the evidence collection process for Corrections agencies is not incident-triggered. Due to this limitation, most Corrections agencies have their evidence storage filled with files without attributions (e.g. incident numbers and other metadata/tags). This creates complications for administrators who must tag evidence in post, their first difficulty presenting itself in identifying the originating facility that produced the evidence.

We added “Device Home”, and is set by administrators to identify the originating facility associated with each BWC as metadata to each piece of evidence, which makes the process of identifying and tagging pieces of evidence easier for Corrections (and Enterprise) administrators.

The screenshot shows the Axon Evidence Search interface with the 'Custom Column Settings' dialog box open. The dialog box has two panes: 'Column Options' on the left and 'REORDER COLUMNS' on the right. In the 'Column Options' pane, the 'Device Home' checkbox under the 'CUSTOM METADATA' section is checked. In the 'REORDER COLUMNS' pane, 'Device Home' is listed as a column. Two red arrows point to the 'Device Home' checkbox and the 'Device Home' column name.

ID	Title	User OR Group	DATE	Start	End
test	Changed title	Edward (8812)		08/07/2022 21:10	08/24/2122 21:10
test	defly.log	AA302207	Tuan (h)	08/07/2022 21:10	08/24/2122 21:10
test	defly.log	CPT Tester, Justice (123)	Tuan (h)	08/07/2022 21:10	08/24/2122 21:10
xxxxxxxx	defly.log	Tuan (h)	Tuan (h)	08/07/2022 21:10	08/24/2122 21:10
DCOM4860	defly.log	Tuan (h)	Tuan (h)	08/07/2022 21:10	08/24/2122 21:10
test	defly.log	Scott (007)	Tuan (h)	08/07/2022 21:10	08/24/2122 21:10
abcdcf	defly.log	Edward (8812)	Tuan (h)	08/07/2022 21:10	08/24/2122 21:10
2019-ACC-6EFD41	defly.loggf	Edward (8812)	Tuan (h)	08/07/2022 21:10	08/24/2122 21:10
test	file_example_AVI_1920_2_3...	Scott (007)	Jimmy (0)	10/31/2022 17:23	10/11/2110 18:23
test	file_example_AVI_1920_2_3...	AA302207	Jimmy (0)	10/31/2022 17:23	10/11/2110 18:23

“Device Home” is now available on the Evidence Search page as a custom metadata column. Evidence can also be filtered with “Device Home” as a criteria.

**Evidence**  
175 results

REVIEW ALL ON PAGE IMPORT EVIDENCE EXPORT RESULTS ...

☰ ☰ ⚙️

Title	Owner	Uploaded By	Uploaded On	Recorded On ↓	Duration	Category	Status	Device Home
Axon Body 4 Video 2024-03-...	Ron (RWFL)	Ron (RWFL)	Mar 15, 2024 11:11 AM	Mar 15, 2024 11:10 AM	18s	-	Active	Ron's house
Axon Body Workforce Video ...	Ron (RWFL)	Ron (RWFL)	Mar 15, 2024 10:46 AM	Mar 15, 2024 10:45 AM	12s	-	Active	Ron's house
Axon Body 4 Video 2024-03-...	Ron (RWFL)	Ron (RWFL)	Mar 15, 2024 10:45 AM	Mar 15, 2024 10:45 AM	17s	-	Active	Ron's house
Axon Body 4 Video 2024-03-...	James (JW...)	Jam...	Mar 15, 2024 9:57 AM	Mar 15, 2024 9:56 AM	20s	-	Active	Indy COE
Axon Body 4 Video 2024-03-...	James (JW...)	Jam...	Mar 15, 2024 9:47 AM	Mar 15, 2024 9:46 AM	8s	-	Active	Indy COE
Axon Body Workforce Video ...	James (JW...)	Jam...	Mar 15, 2024 9:46 AM	Mar 15, 2024 9:45 AM	11s	-	Active	Indy COE
Axon Body Workforce Video ...	James (JW...)	Jam...	Mar 15, 2024 12:08 AM	Mar 14, 2024 11:57 PM	19s	-	Active	Indy COE
Axon Body Workforce Video ...	James (JW...)	Jam...	Mar 14, 2024 9:26 PM	Mar 14, 2024 9:15 PM	55s	-	Active	Indy COE
Axon Body 4 Video 2024-03-...	James (JW...)	Jam...	Mar 14, 2024 9:15 PM	Mar 14, 2024 9:11 PM	2m 58s	-	Active	Indy COE
Axon Body Workforce Video ...	James (JW...)	Jam...	Mar 14, 2024 9:07 PM	Mar 14, 2024 9:06 PM	13s	-	Active	Indy COE
Axon Body Workforce Video ...	James (JW...)	Jam...	Mar 14, 2024 9:04 PM	Mar 14, 2024 9:03 PM	14s	-	Active	Indy COE
Axon Body Workforce Video ...	James (JW...)	Jam...	Mar 14, 2024 9:02 PM	Mar 14, 2024 8:59 PM	20s	-	Active	Indy COE
Axon Body 4 Video 2024-03-...	James (JW...)	Jam...	Mar 14, 2024 7:25 PM	Mar 14, 2024 1:14 PM	8s	-	Active	Indy COE

⚙️
EVIDENCE
RESPOND
CASES
INVENTORY
REPORTS
ADMIN
HELP
MY ACCOUNT
Last login: Mar 15, 2024
SIGN OUT

ALL EVIDENCE
MY EVIDENCE
SHARED EVIDENCE
EVIDENCE MAP

ID:  ... TITLE:  ... USER OR GROUP:  ... DATE:  Start  End

CATEGORY:  ... TAG:  ... CASE ID:  ... CUSTOM METADATA:

**FILE TYPE**  
 Video  
 Audio  
 Document  
 Image  
 Weapon Logs  
 Zip  
 Other

**STATUS**  
 Active  
 Processing  
 Queued for Deletion  
 Excluded  
 Deleted

**USER ASSOCIATION**  
 Uploaded By  
 Owner  
 Access List  
 Restricted

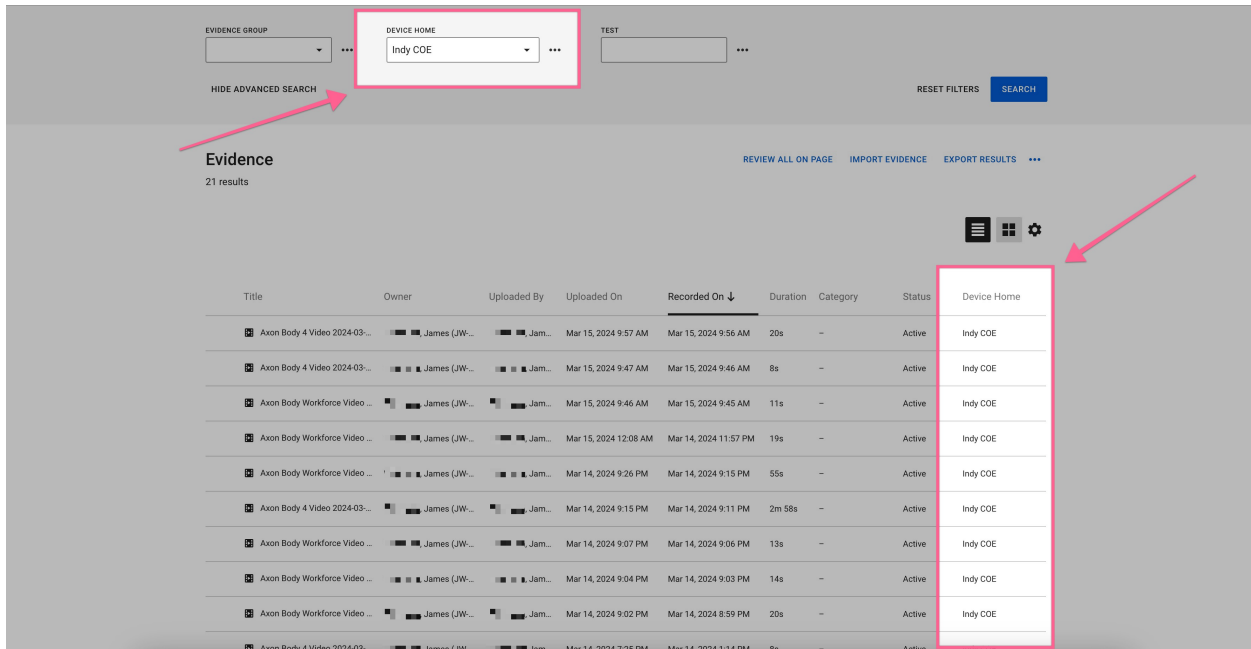
**DATE TYPE**  
 Recorded On  
 Uploaded On  
 Deleted On  
 Flagged  
 Not Flagged

**SOURCE**  
 Body Worn Cameras  
 Fleet  
 TASER Energy Weapons  
 Community Request  
 Interview  
 Axon Air  
 Other

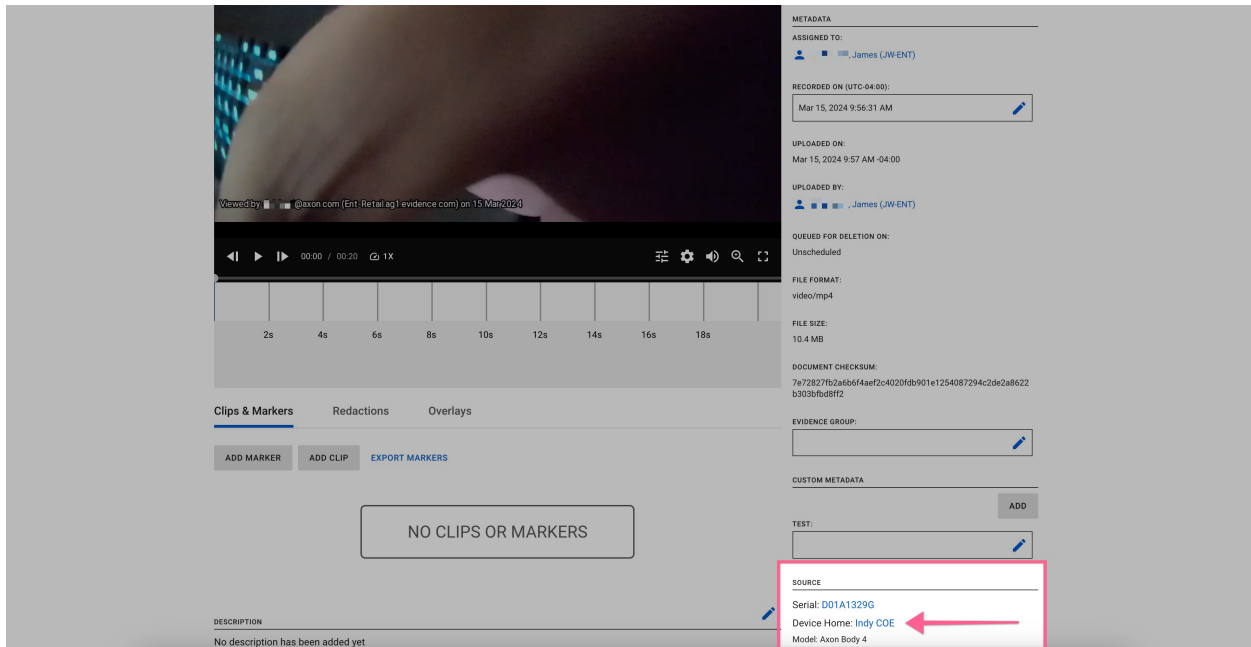
DEVICE SERIAL:  ...

EVIDENCE GROUP:  ... DEVICE HOME:  Indy COE ... TEST:  ...

HIDE ADVANCED SEARCH RESET FILTERS



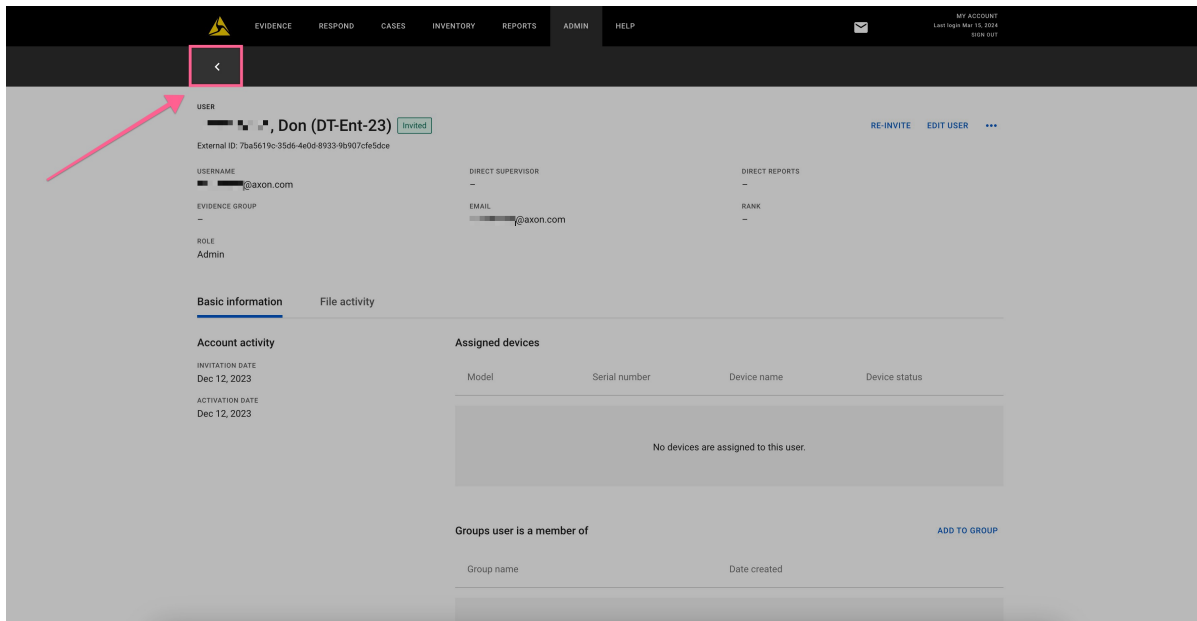
“Device Home” is listed in the evidence detail page and also listed in the Evidence Report.



New | UI/Accessibility | Federal

# Updates and improvements

- User Search Filter Persists** - Previously, when administrators used the User Search page and filtered for specific criteria, then selected a user on that list, the "Back to User Search" button cleared out the prior search criteria, requiring users to enter the search criteria again. From this release, the "Back to User Search" button now allows the initial filtering criteria to persist.



- Camera State now available in Inventory report** - In Q4 2023, "Last Docked" and "Camera State" were added as inventory metadata; however, "Camera State" was unavailable in the Inventory Reports. "Camera State" is now available.

Improvement | UI/Accessibility | Federal

# Change log

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The table below contains a log of all changes made to these release notes.

Date	Product	Description of change
March 20, 2024	Initial notes created	
March 21, 2024	Evidence viewing and playback	Section added for Review Mode 2.0
March 21, 2024	Fleet	Moved Fleet Dashboard for Android to Coming Soon
March 21, 2024	TASER	Two settings related to TASER and Dock registration have been removed.
March 21, 2024	Fleet	Android dashboard removed
March 26, 2024	Reminder: End-of-Life for Legacy Sign-In	Added Evidence Sync information
March 27, 2024	Release Notes	Release dates updated

If you have any questions about the information in this release, contact your Axon representative or Technical Support.

1-800-978-2737 ext. 4

[support@axon.com](mailto:support@axon.com)

Do you have feedback about Axon's release notes? Submit it [here](#).

Sincerely,

The Axon Team

Axon Enterprise, Inc.