

Axon Dock Quick Start Guide

English

Read, understand, and follow all warnings and instructions before using this product. The most up-to-date warnings and instructions are available at www.axon.com.



Introduction

The Axon Dock uploads videos from Axon Body 2 cameras, Axon Flex 2 systems, and Axon Fleet cameras to Axon Evidence (Evidence.com) or Axon Commander. In addition to securely transferring information to your organization's account, the Axon Dock also recharges the battery and updates the firmware for your Axon devices. Note, the Axon Dock is not compatible with Axon Fleet 2 cameras.

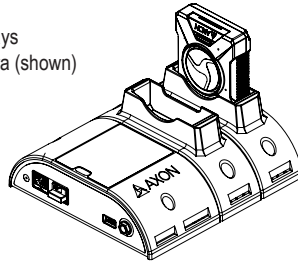
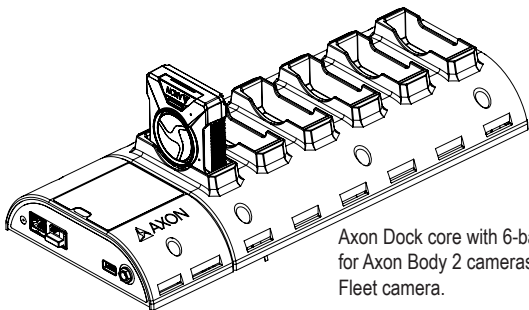
The Axon Dock has two main components; the core, which connects to Axon Evidence (Evidence.com) or Axon Commander to upload information, and the bay module, which has docking ports for Axon cameras and controllers.

There are two types of bay modules, individual bay and 6-bay modules. Each type of bay module has two configurations, designed to accommodate different Axon devices. One configuration for Axon Body 2 and Axon Fleet cameras and one for Axon Flex 2 cameras and controllers.

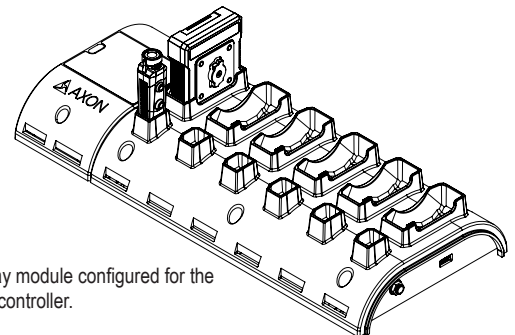
There is only one type of core module and it can be used with any of the bays. The core module can connect to one 6-bay module or up to five individual bay modules.

For information on assembling, configuring, and registering the Axon Dock, go to help.axon.com for instructions, videos, and to download the *Axon Dock Installation Manual*.

Axon Dock core with two individual bays configured for the Axon Body 2 camera (shown) and Axon Fleet camera.



Axon Dock core with 6-bay module configured for Axon Body 2 cameras (shown) and Axon Fleet camera.



Axon Dock core with 6-bay module configured for the Axon Flex 2 camera and controller.

Axon Dock Setup

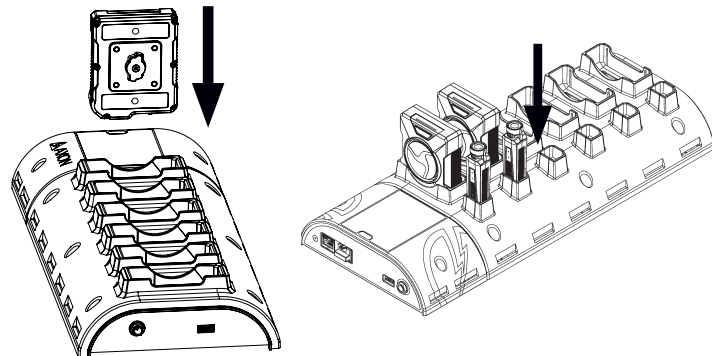
The general steps for assembling, configuring, and registering the Axon Dock are provided below. For detailed information on assembling, configuring, and registering the Axon Dock, go to help.axon.com for instructions, videos, and to download the *Axon Dock Installation Manual*.

- 1 Assemble your Axon Dock core module and bays
- 2 Connect the Axon Dock to the network using WAN port
- 3 Connect a computer to the Axon Dock using the LAN port
- 4 Connect the Axon Dock to power
- 5 Access the Axon Dock using a web browser at the IP address 10.10.11
- 6 Configure and register the Axon Dock

Uploading Videos and Charging Axon Devices

Insert the Axon camera and controller (if applicable) into the bay to upload videos and charge the device.

DO NOT unplug the power supply from the Axon Dock while Axon devices are inserted in the bays.



Examples: Axon Body 2 camera (left); Axon Flex 2 camera and controller (right)

Camera/Controller Status LED Information

When you plug an Axon camera or controller into the Axon Dock, the camera/controller status LED displays the device status.

See the camera's user manual for more information about the camera and its LEDs.

Device Status	Status LED
Initial connection (momentary)	Solid red (for 20 seconds or less)
In queue awaiting upload	Solid yellow
Device ready (all videos uploaded successfully)	Solid green
Device not assigned, agency mismatch, camera set in the offline mode, or device error	Blinking red
Uploading data	Blinking yellow
Firmware update, internal battery charging, extremely low battery, or memory full	Blinking red and yellow – DO NOT remove the camera from the Axon Dock
Transfer error, device re-trying to transfer	Blinking green and yellow
Possible network error. Verify the Axon Dock is registered and refer to the Troubleshooting chapter of the camera user manual or Axon Dock Installation Manual or go to help.axon.com .	Blinking red, yellow, and then green (cycling all colors)
Axon Dock has no communication with the camera. Verify the Axon Dock core and bays are seated properly. Contact Axon Technical Support if not resolved.	LED off

Battery Charging Information

When an Axon Body 2 camera or Axon Flex 2 Controller is placed in a bay, the device will begin to charge. The color of the Battery LED around the EVENT button indicates the battery's status.

Axon Fleet cameras do not charge in the Axon Dock and the Battery LED displays solid green.

Battery Capacity	Battery LED while in Axon Dock
Fully charged (capacity greater than 98 percent)	Green
Charging in progress (capacity 20 - 98 percent)	Yellow
Charging in progress (capacity less than 20 percent)	Red

Removing Devices from the Axon Dock

Do not remove a device from the Axon Dock if the device's Status LED is blinking red and yellow.

It is recommended that you wait until the device's Battery LED displays green before removing it from the Axon Dock. Axon cameras with low battery capacity may not record. Axon cameras provide audio and vibration prompts to notify users of low battery conditions.



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