

## Dock for Body 3, Workforce, and later

For detailed user guides, video walk-throughs, and training, go to my.Axon for [Axon Body 4](#), [Axon Body 3](#), or [Axon Body Workforce](#). Scan the QR code for all Axon products.



**Important** Before using an Axon body camera, ensure it is registered to your agency/company, assigned, and fully charged. Refer to your camera's user guide for more information.

### Important safety and health information

Read, understand, and follow all warnings and instructions before using this product. The most up-to-date warnings and instructions are available at [www.axon.com](http://www.axon.com).

### Introduction

Axon docks give Axon body cameras a wired network connection to Axon Evidence or Evidence Local to upload evidence and download camera updates. While information transfers securely to your organization's account, the dock also recharges the camera's battery.

The dock functions as an ethernet adapter, unmanaged network switch, and charger. This allows any camera to be docked in any compatible Axon Dock and still connect to your registered instance of Axon Evidence. There are two types of docks: a single-bay and a multi-bay.

### Network infrastructure

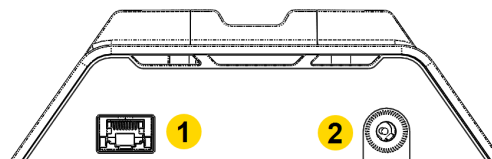
**Note** If you are moving from previous generation Axon body-worn cameras to Axon Body 3, Workforce, or later cameras, you may need to make changes to your network infrastructure. If you have network questions, contact your Axon representative in advance of your deployment so they can help as early as possible.

- An Axon Body 3 or later camera is capable of upload speeds up to 25 Mbit/s per device if not regulated.
- Each camera requires its own IP address when docked. The Axon Body 3 Dock itself has no IP address, but each bay has its own Media Access Control (MAC) address. The list of MAC addresses for each bay is on the end of each dock.
- Static IP addresses are not supported, as the camera is a true mobile device that can be docked anywhere.
  - Use Dynamic Host Configuration Protocol (DHCP) to provision the IP address and network settings. Each dock bay functions as an ethernet card with its own MAC address.

- If your agency currently uses static IP addresses for older Axon docks and other equipment and you want to continue using specific IP addresses for devices in specific dock bays, use DHCP reservations. Because each Axon Body 3 or later dock bay has its own MAC address, these addresses can be used for DHCP reservations. The list of MAC addresses for each bay is on the end of each dock.
- Axon Body 3 or later docks do not support upload bandwidth restrictions. If your agency requires upload rate-limiting, here are two options:
  - **Recommended** – Deploy rate-limiting restrictions in your layer-3 networking infrastructure. Your network switches have an aggregated view of devices and traffic and can allocate all available bandwidth to a single device or small number of devices when they are the only ones with uploads queued, while limiting the total bandwidth when large numbers of devices are uploading at once.
  - **Not recommended** – There is an agency-wide Axon Body 3 or later camera setting in Axon Evidence that can limit the upload rate of all cameras when docked. While available, it is not optimal, since all Axon Body 3 or later cameras will honor this restriction even when there are few or no other devices uploading.


## Dock setup

1. Plug the ethernet cable into the WAN port (1) on the dock.
2. Plug the other end of this ethernet cable into an active network port.
3. Connect the power cord to the power supply block.
4. Plug the power supply cord into the power connection port (2) on the dock.



## Dock registration

Registration requires a smart phone and an Axon Evidence account. See the Dock Manual for details. Registration makes inventory management and returns of your docks much easier and makes your docks appear in Axon Evidence.

1. Use Axon Device Manager (ADM) to register your dock.
2. When using the ADM Tap Device option to look for the NFC tag (for Body 3, Workforce, and Body 4), hold your mobile device near the  icon on the dock.
3. Use logical names that indicate location and purpose when changing the device name in Axon Evidence.
4. Use the [Device Home](#) feature in Axon Evidence if you have more than one location with Axon Docks.

## Camera registration

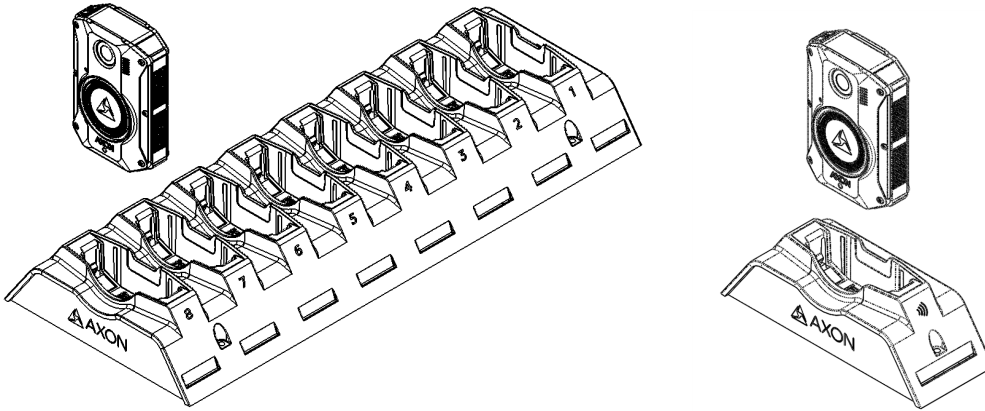
Before using an Axon Body camera, register it to your agency. Registration requires Axon Device Manager (ADM) and an Axon Dock. Details are in the user guide for your body camera.

1. Power on and place the unregistered body camera in a powered and networked dock. Multiple cameras can be registered at the same time, but each camera requires its own dock bay.

2. Sign into ADM, go to **Settings**, select **Registration Devices**, and then your camera type.
3. Follow the ADM on-screen instructions to complete registration.

## Upload videos and charge

Insert the camera into the dock bay to upload videos and charge the camera's battery. DO NOT unplug the power supply from the dock while cameras are inserted in the bay(s).



Do not remove a camera from a dock if the device's Triad LED is spinning white (cycling white on each Triad LED) and the camera display shows UPDATING.

Axon recommends waiting until the camera is fully charged (the Triad LEDs display green) before removing it from the dock. Cameras with low battery capacity may not record. Axon cameras provide audio and vibration prompts to notify of low battery conditions.

## Camera display and Triad LED status information

When plugged into a dock, the camera's Triad LED on the front indicates device status and battery capacity. The display on top of the camera is divided into a **Status bar** and **Activity area**. Your camera's user guide has details on what the camera LEDs and display icons mean.

## Icons and Triad LEDs while docked

The Triad LED on the front of the camera displays the camera’s operating mode. Its behavior can be configured to never show, show only when recording, or show when buffering and recording.

Display	Description	Triad LED
58%	<b>Battery capacity</b>	
	<b>Battery charging</b> – Triad LED colors reflect the charge level.	Green: > 90% Yellow: 11-89% Red: <10%
<b>DEVICE ERROR #</b>	<b>Device error #.</b> Refer to the common codes in your camera's Troubleshooting section or the device page in Axon Evidence.	Blinking red
Firmware v.1.15.0 Updated 8/18/2022	<b>Body 4. Firmware update complete</b> – Displayed for 10 seconds after the update is complete and for 10 seconds after undocking.	Spinning white during installation
<b>NETWORK ERROR</b>	<b>Network error</b> – Check network connection, see device page in Axon Evidence and troubleshooting instructions at <a href="http://help.axon.com">help.axon.com</a> .	Blinking red and green
15	<b>Body 4. Number of videos</b> on camera	
	<b>Updating firmware or settings</b> – Camera will resume normal operation after update. Operation LED solid white. Display may also show UPDATING.	<i>Body 4:</i> Spinning yellow <i>Body 3/ABW:</i> Spinning white
<b>USERID123</b>	<b>User/Badge ID</b> – Displays right after docking, when the camera is charging, for 10 seconds after undocking, and when no other activity is in progress.	
15/100 97%  18.2 Mbps 15% [1h 40m left]	<b>Body 4. Uploading video</b> – Displays video being uploaded (here 15) of total on the camera (100), upload speed (18.2 Mbps), percentage complete (99%), and time remaining for the upload (1h 40m).	Spinning yellow
<b>UPLOADING</b>	<b>Body 3 and Workforce. Uploading</b> – In progress; also shows the number being updated and total, such as 1/5, 2/5, 3/5, and so on.	Spinning yellow

For a list of audio and haptic feed, see your camera's user guide.

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