

Appointment rescheduling call

Voice Assist (0:00): Hi, this is Andy Shop. How can I help?

Caller (0:03): Hi, I have an appointment scheduled for Tuesday, and I was hoping to reschedule it.

Voice Assist (0:09): Sure, I can help with that. I'll need the email address you used for the appointment.

Caller (0:13): Sure. It's AlexJackson1838@gmail.com

Voice Assist (0:18): I found your appointment for Tuesday, July 14th at 11:00 a.m. What day and time would you like to reschedule it to?

Caller (0:24): Do you have anything on Monday morning?

Voice Assist (0:27): I have several options on Monday morning. There's 9:00 a.m. or 10:30 a.m., and there are more slots later in the day if those don't work.

Caller (0:34): 9 a.m. would be great.

Voice Assist (0:36): You're all set. Do you have any further questions about our shop?

Caller (0:40): Yeah, do you know the address?

Voice Assist (0:42): Yes, we're located at 85 Old State Road in Scarsdale, New York, right off Route 22 next to the farm stand.

Caller (0:49): Thank you.